EDGE Enablement Remote Workshop (1 Day)

Calix will work with the Customer on the initial deployment of the Calix Revenue EDGE. This service consists of a remote planning session and one day remote workshop to educate and deploy the solution.

SERVICES DESCRIPTION

REMOTE PLANNING SESSION

- Calix Professional Services Engineer will lead a remote collaborative session for planning of the Calix EDGE:
    - Review mission-critical business objectives, required software, hardware and systems in use, and requirements for remote training
    - Access current Cloud setup
    - Identify functional/technical deployment scenarios and integration and solution challenges
    - Review lab requirements and setup procedures

REMOTE ENABLEMENT

- The Calix Professional Services Engineer will host a one-day enablement remote workshop:
- Lecture
    - Deployment scenarios of GigaSpire BLAST Systems (equipment, placement, backhaul, and installation best practices)
    - Review applicable Calix solutions: Embedded Web Interface (EWI), Calix Support Cloud (CSC), and CommandIQ and Suites
    - Wi-Fi 6 Fundamentals
- Lab at BSP Location
    - Instructor-led hands-on session:
        - Calix BLAST Systems, EWI, Wi-Fi, and installation best practices including site configuration, testing, and troubleshooting
        - CSC and CommandIQ and Suites best practices, practical use cases, and troubleshooting

REQUIREMENTS

- ○ A custom quote is required for any exceptions to this service
- ○ Access to Customer network required for duration of Service
- ○ Workshop duration is 9:00 AM – 5:00 PM local time with a 1-hour lunch break
- ○ Workshop not to exceed 12 participants to ensure effective knowledge transfer
- ○ The Workshop will typically take place 4-6 weeks from receipt of the Purchase Order
- ○ Customer will return all requested discovery questionnaire(s) in a timely manner
- ○ Customer will make any customer subject matter experts available, related to workshop, in a timely manner
- ○ Customer to grant Calix Engineer access to Customer's Calix Support Cloud instance and CommandIQ for duration of the service
- ○ Service does not include system or software upgrades; Customer is responsible to ensure CSC, software and hardware have been updated prior to starting this service. Calix offers services to assist if required
- ○ Customer to perform all physical activities as required
- ○ Customer to set up Workshop Lab two business days prior to session:
  - • Access to Calix Support Cloud and CommandIQ
  - • Mobile device, laptop, and ethernet cable
  - • One (1) GigaSpire BLAST system per group of 3 or 4 participants
    - ○ A GigaSpire BLAST system includes all GigaSpire models deployed in Customer network
  - • All devices successfully checked into CSC prior to start of Workshop
  - • Each device profiled as EEW Lab Device 1, 2, 3, 4
  - • Each device built with 2.4 GHz and 5 GHz custom SSIDs

ORDERING INFORMATION

Calix Package Description: **EDGE Enablement Remote Workshop (1 day)**
Calix Package Part Number: **110-01586**

ADDITIONAL MODULES
Calix Package Description: **EDGE Enablement – Arlo Secure Module**
Calix Package Part Number: **110-01588**