

# LN-A43 GPS Tracker

## (User Manual)



Email: [support@lncoon.com](mailto:support@lncoon.com)

Website: [www.lncoon.com](http://www.lncoon.com)

Tracking Platform: [lncoon.com/download](http://lncoon.com/download)



@lncoon



@lncoon.gps



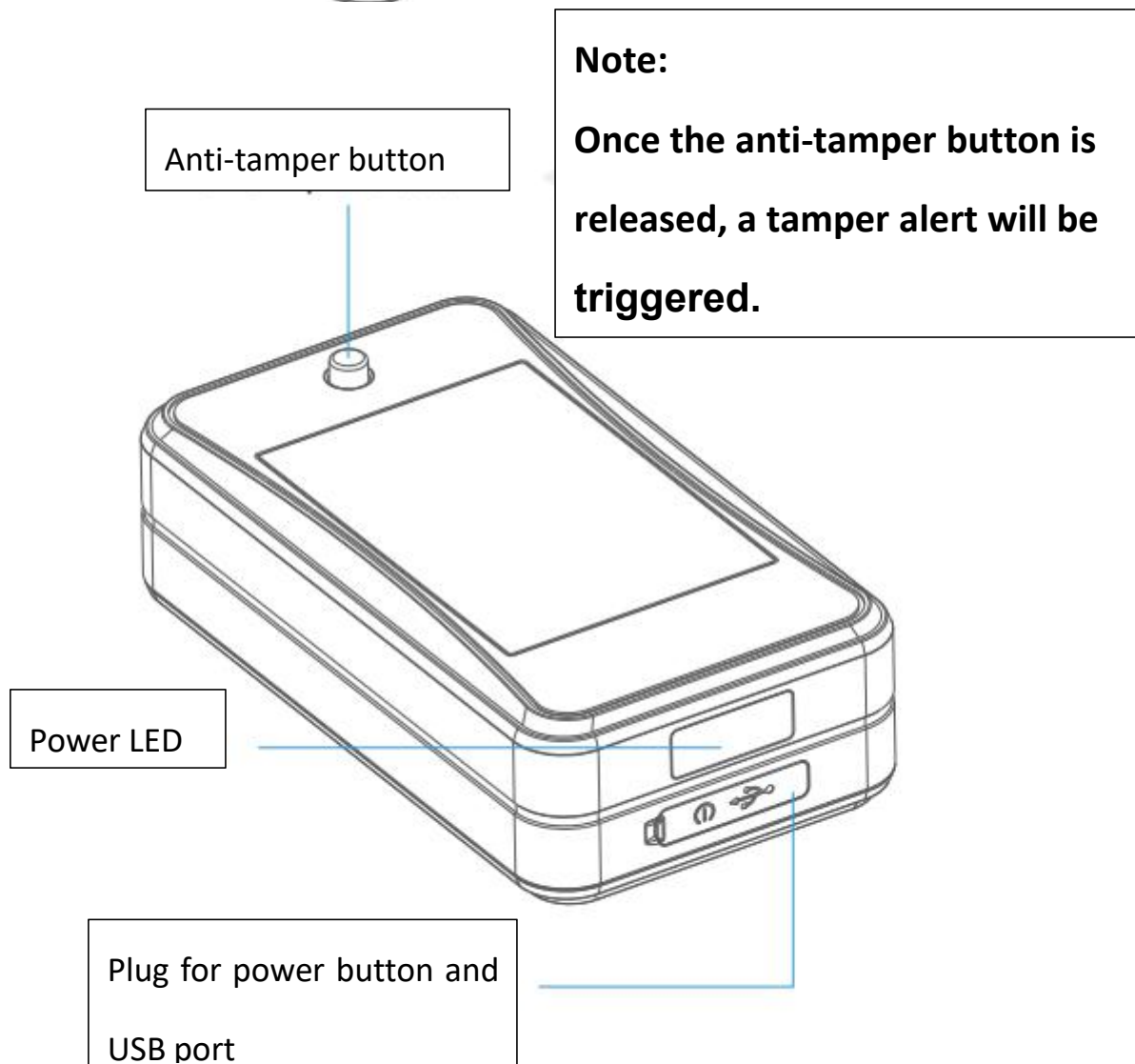
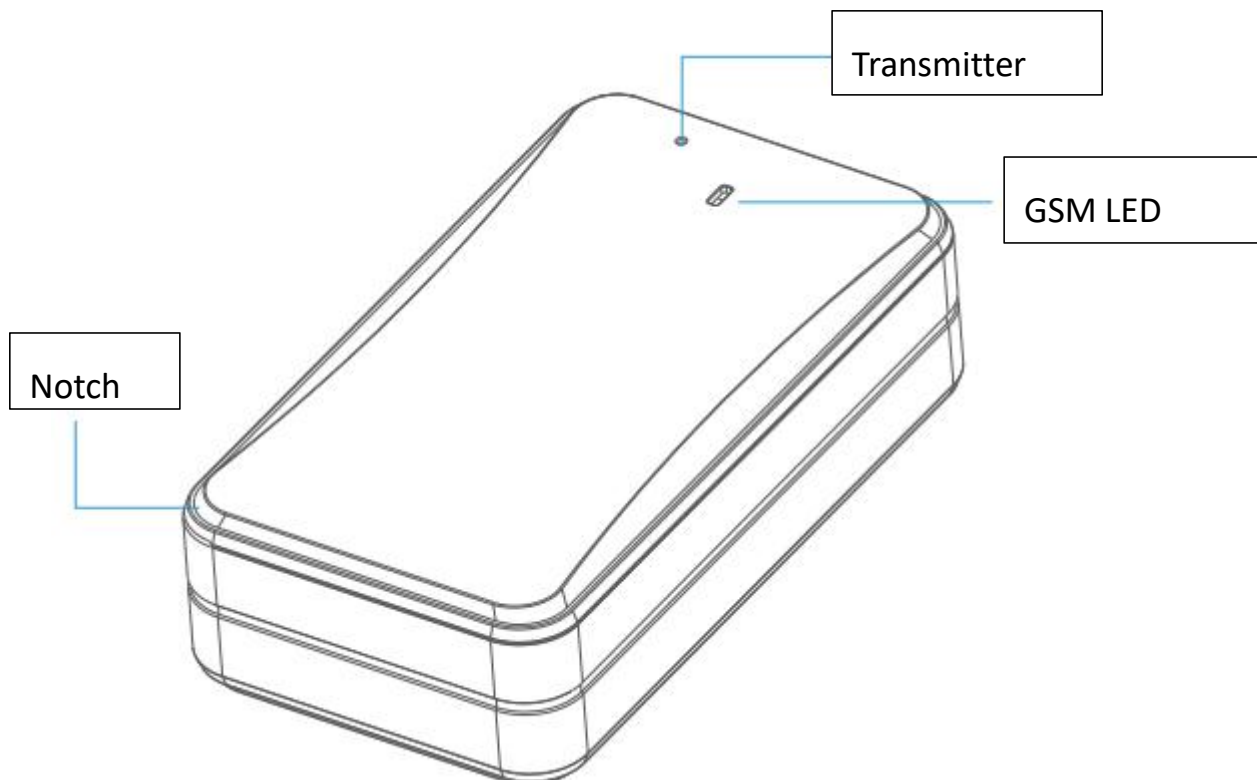
[[click the link](#)]lncoon Group:

<https://chat.whatsapp.com/KL7vV8XvTzzFXh3462C1lj>

## Content List

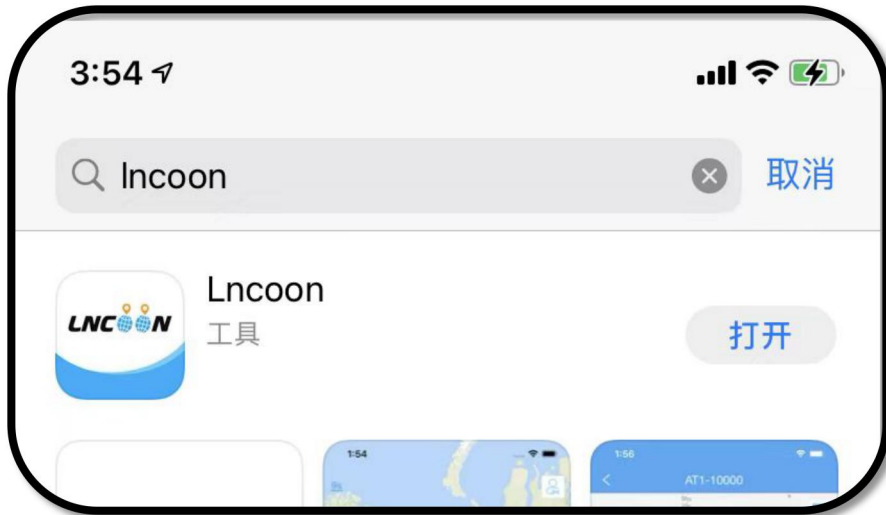
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## Appearance



## Download App

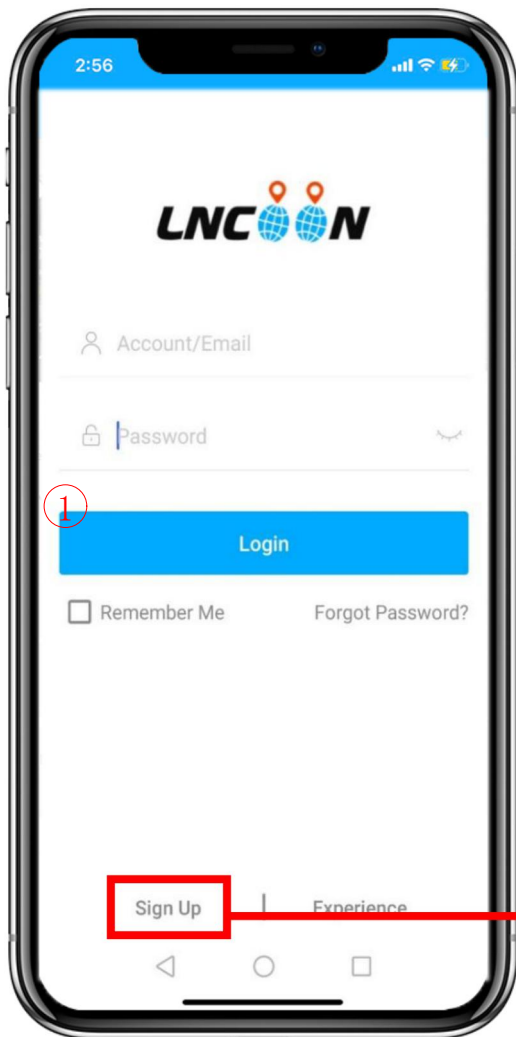
- Search “Lncoon” in **App Store** or **Google Play** to download.



- Visit Lncoon website: [Lncoon.com/download](https://Lncoon.com/download) to find



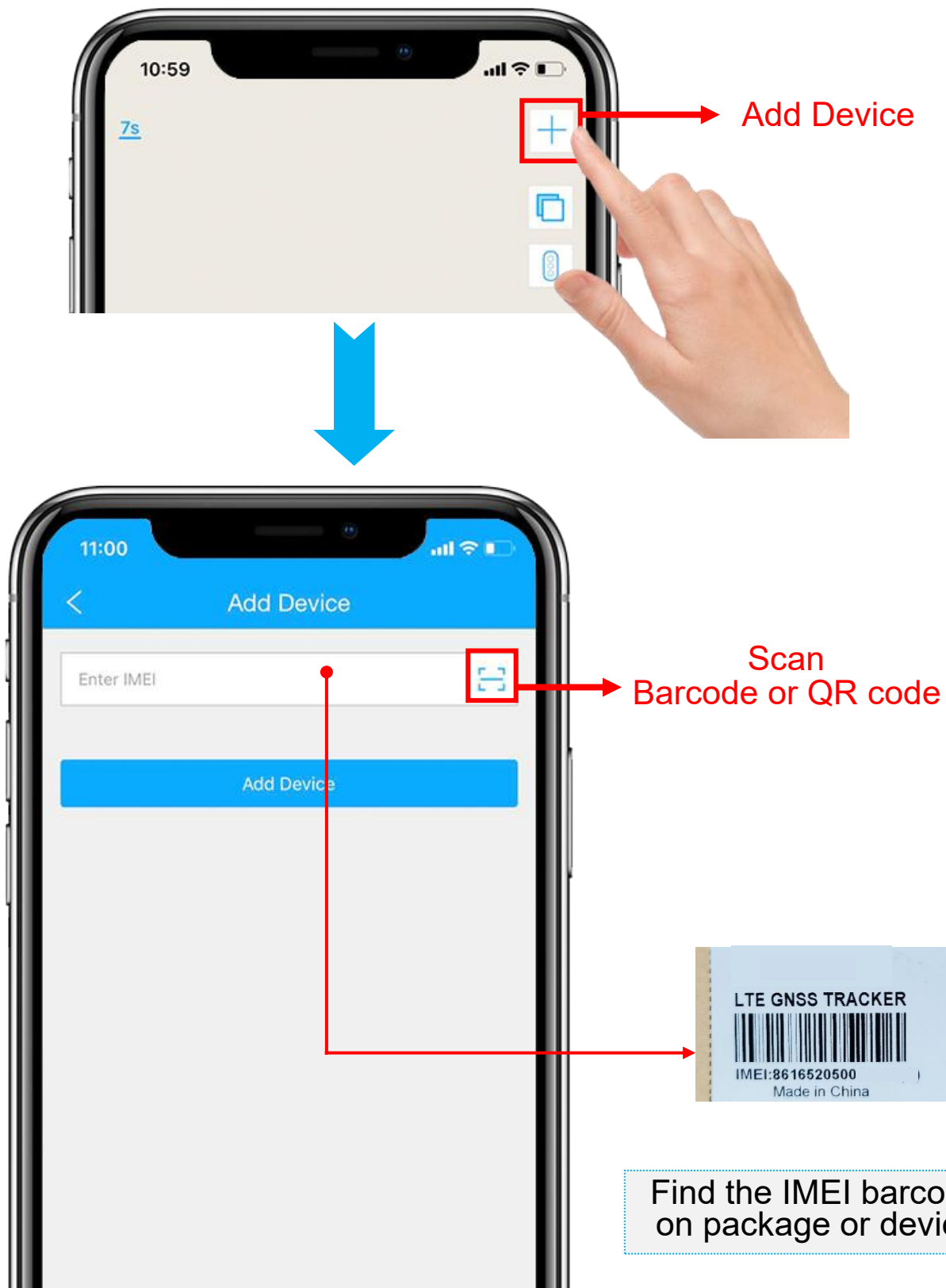
## Sign up & Log in



### ● Click **Sign Up** to

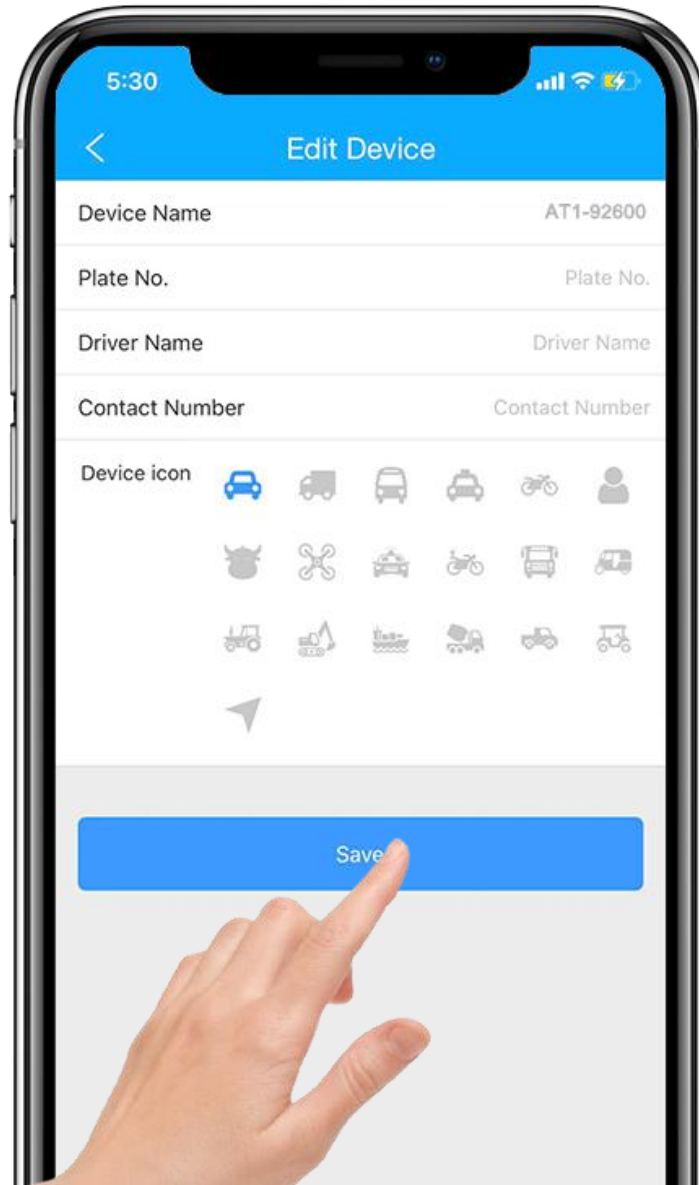
- ① Enter your email address
- ② Click '→' to get verification code
- ③ You will receive an email from [noreply@track9999.com](mailto:noreply@track9999.com)  
\* (If no email received, please check the **trash** or **spam**.)
- ④ Set up and confirm Password
- ⑤ Check and agree the terms and policy
- ⑥ Click on **Submit**
- ⑦ Login with the email and password

## Add Device



1. Click the '+' on the top right to add device.

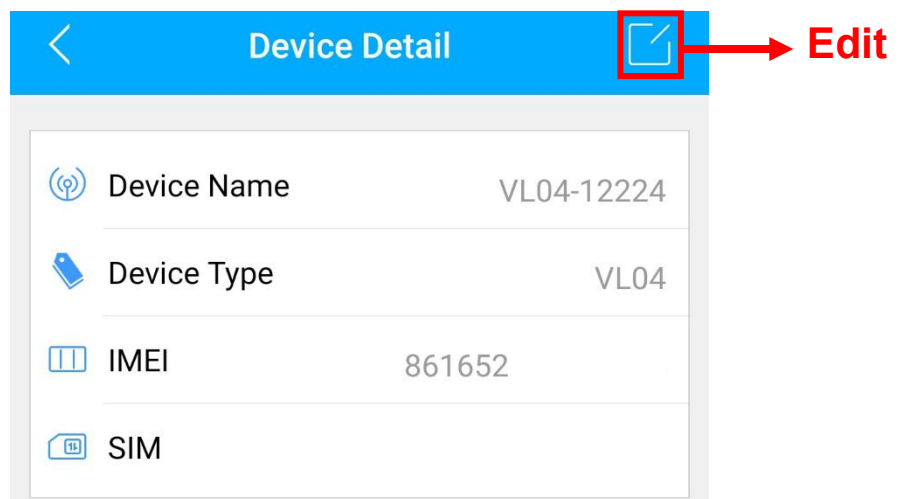
2. Scan or type in the IMEI number on the package or device body.
3. Click '**Add Device**' to confirm.
4. Edit basic info about this device, or click on '**Save**' directly to skip this step.



5. You can always come back and edit in the '**Detail**' Page later.

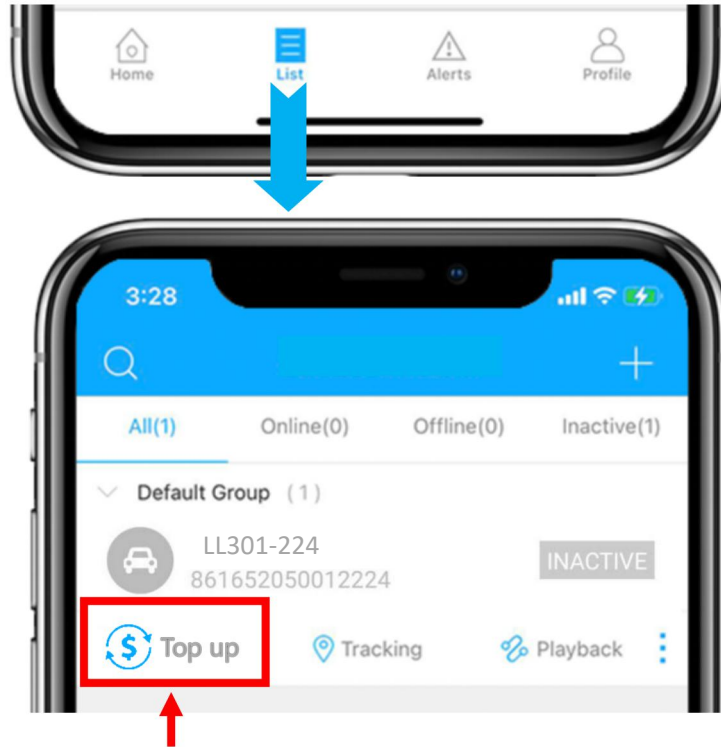


Detail



## Top up

1. Go to 'List', you will see the device you just bind.
2. Click the 'Top-up' or go to <https://plan.Incoon.com/>



3. Check the IMEI is matching the IMEI on the back of the package and confirm to top up.
4. Choose a plan and finish the payment. **After the recharge is successful, please restart the device.**

**Note: If there is no Top-up icon, get more payment option on <https://plan.Incoon.com/>**

**Or**

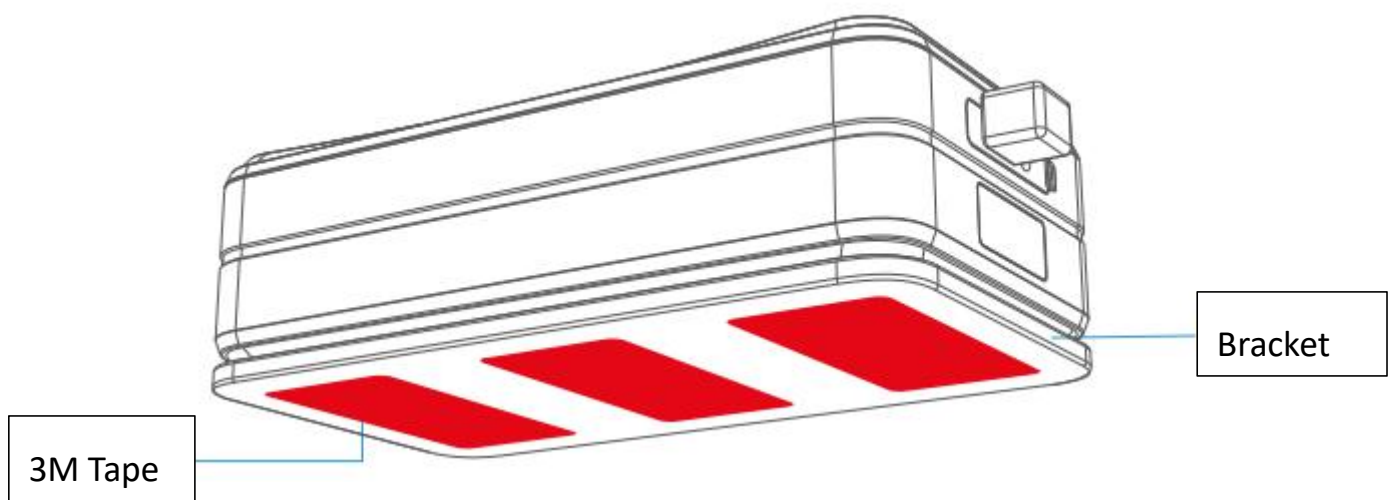
**<https://Incoon.com/plan>**



## Install the device

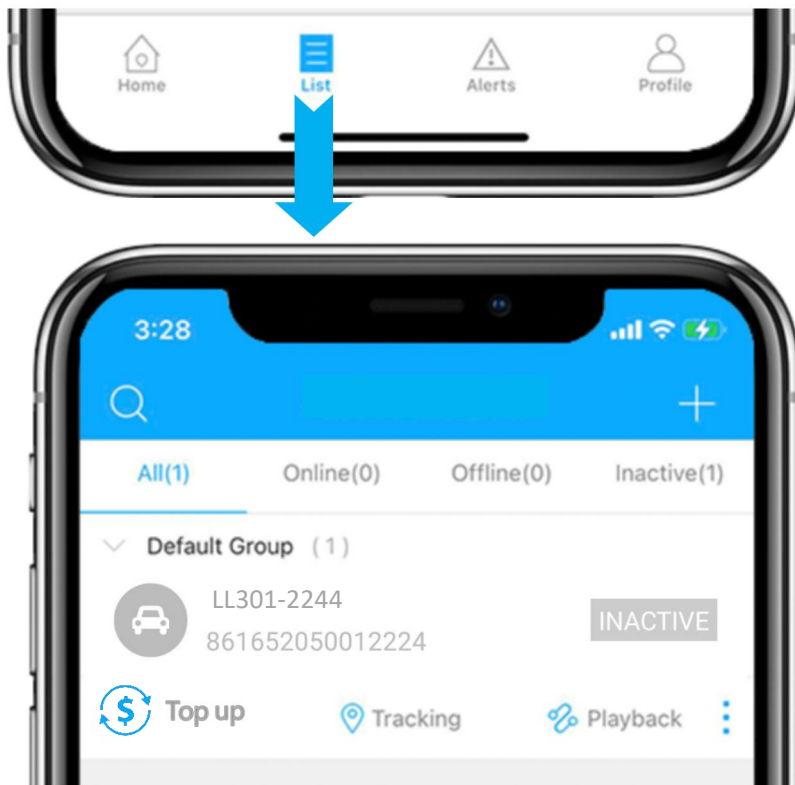
The device has a strong magnet built inside. It can attach to any ferromagnetic material. The magnet makes the installation easy.

Or you can stick the 3M tapes on one side of the device bracket, and attach the bracket to the target object, then put the device on the bracket.



## Ensure Device Online

1. Go to 'List', you will see the device you just bind.
2. You can check the status of the device via the color of the icons.
3. When the icons displayed in **green** or **orange** or **red**, it means the device is **online**.



### Status Indicator

ONLINE

IDLING

STOPPED


INACTIVE

OFFLINE


## Device Inactive

- Top up is required before activating. If you have just topped up, please try restarting the device.

## Device Offline

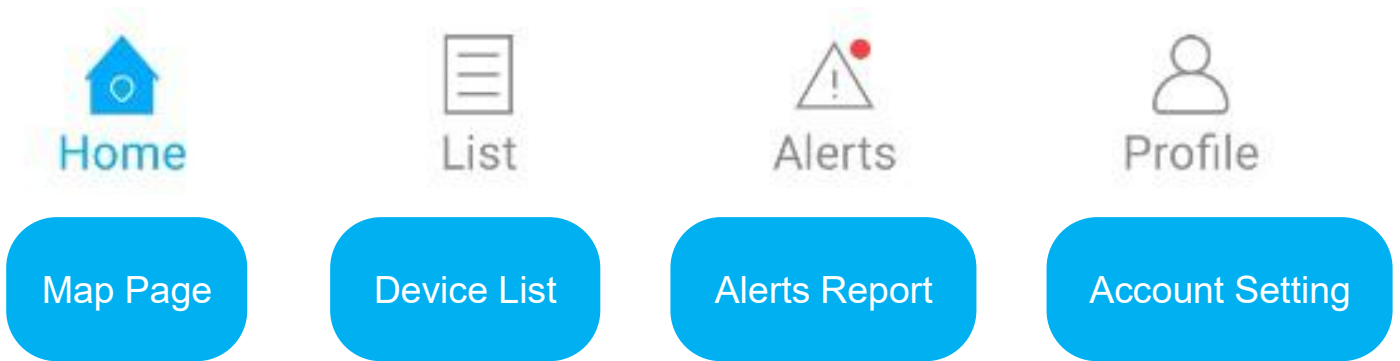
- Check if your subscription is expired.
- click the  icon to get technical support.

## Get Help


- Live chat with us by clicking the service  icon
- Email: [support@Incoon.com](mailto:support@Incoon.com)
- Messenger us on Facebook: [m.me/Incoon](https://m.me/Incoon)
- WhatsApp: +86 133 6051 3006
- Check the FAQ Library on website: [Incoon.com/FAQ](https://Incoon.com/FAQ)

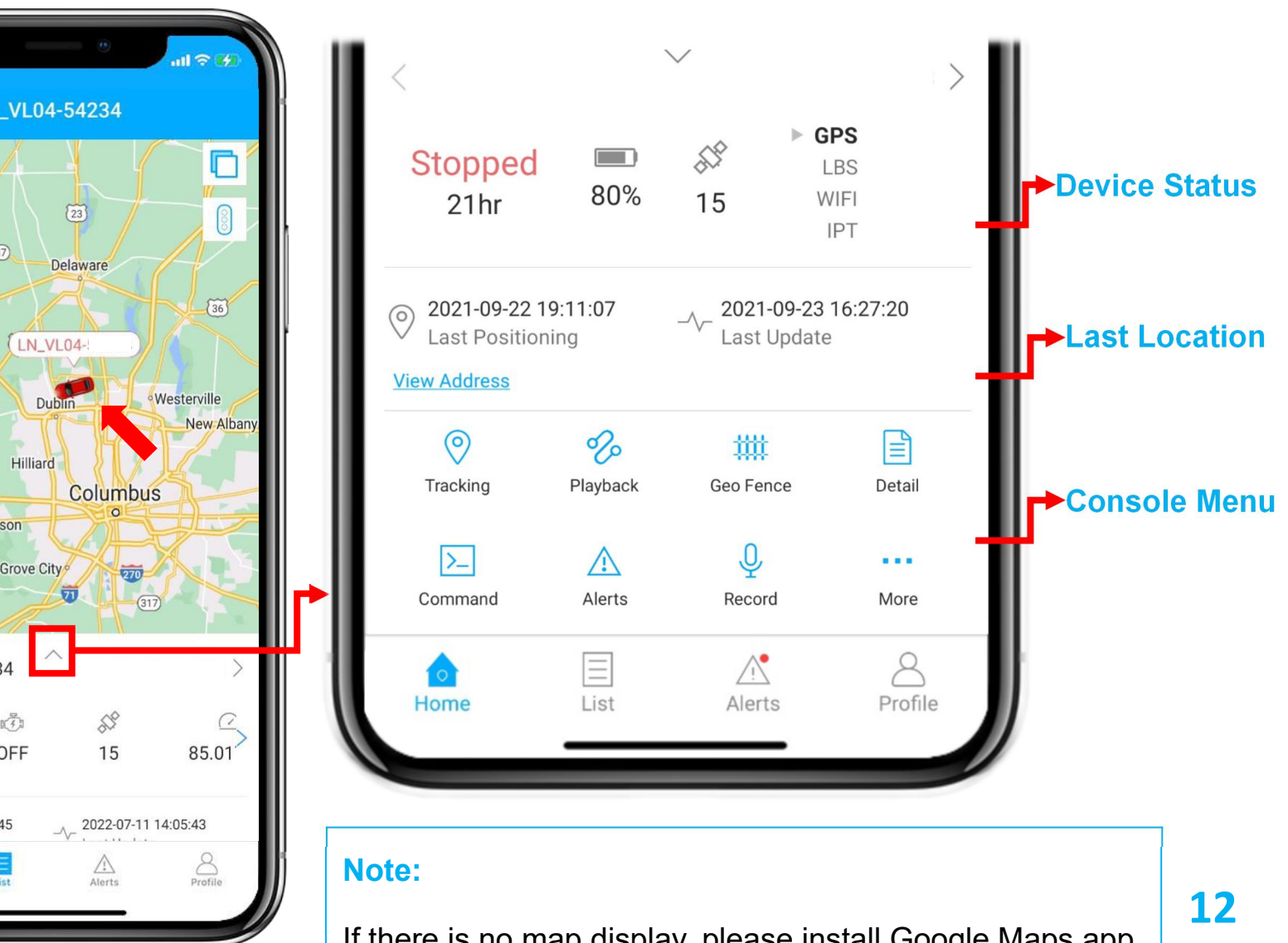
## App Instruction

### ● Bottom Menu

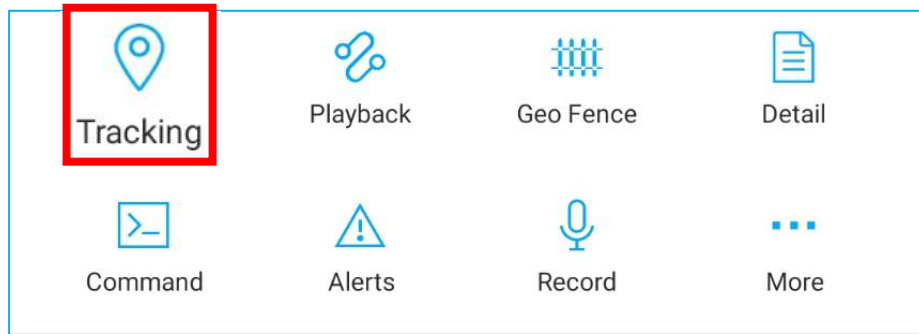


### ● Console Menu

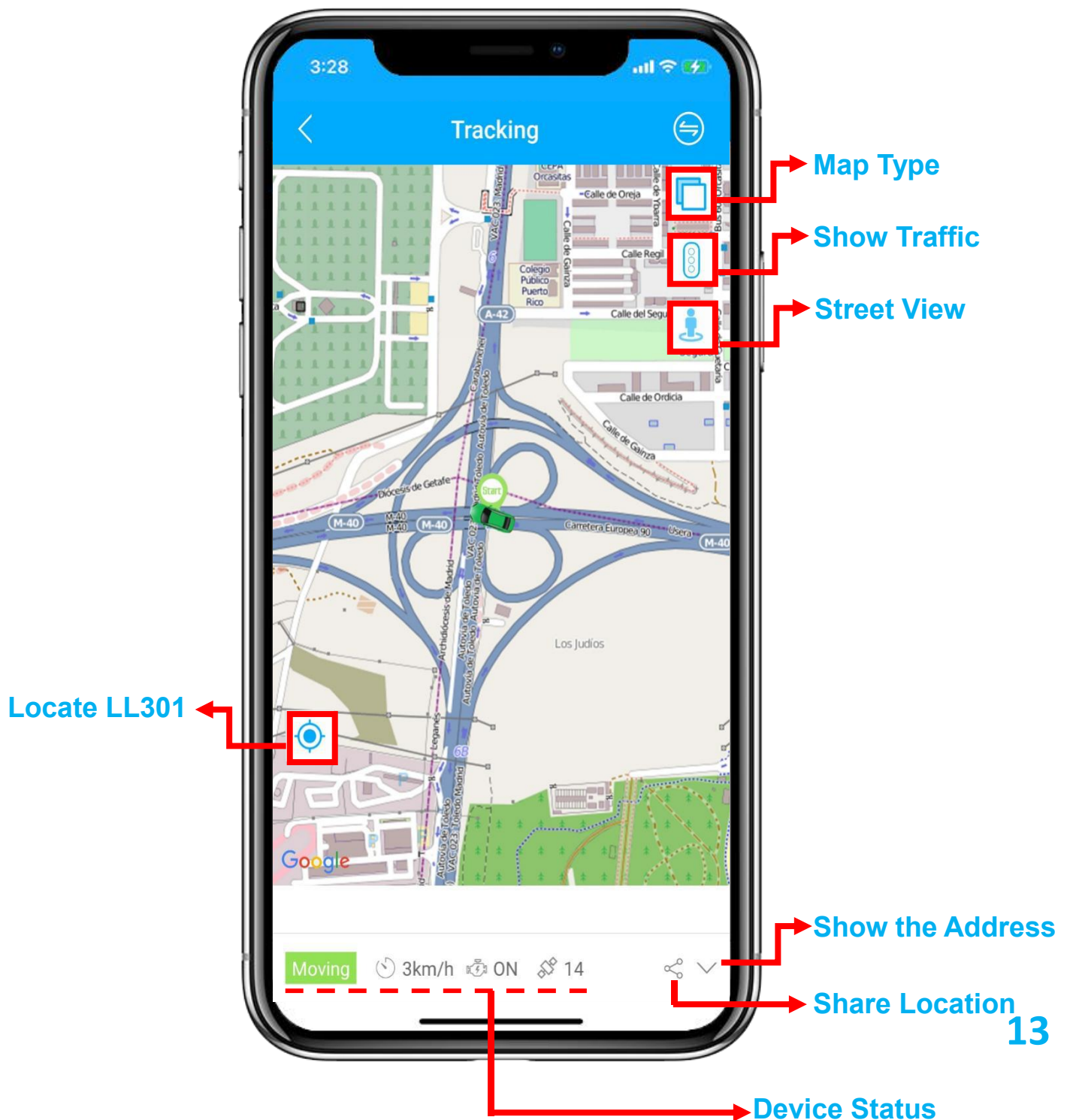
1. Tapping the icon to check the device.
2. Tapping the  button to expand the menu.



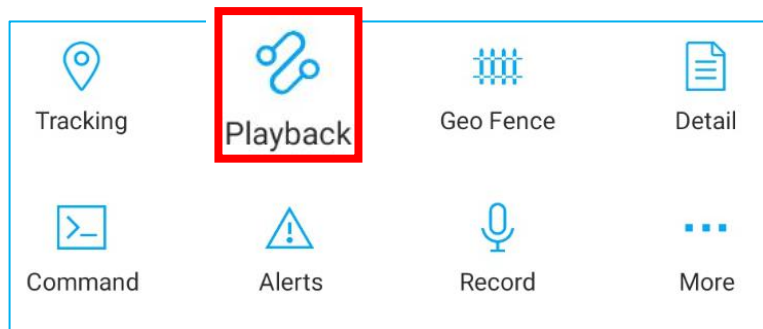
# Real Time Tracking



- Tapping on 'Tracking' to enter tracking page.



# History Playback



Today Yesterday This Week Last Week

Start time 2021-09-27 00:00 >

End time 2021-09-27 14:57 >

Device LL301 >

Select the time period and click "OK"

OK Cancel


- Click 'Playback' to search the historical trips.



Calendar Report

2021

9





24

23

22

21

20



2021-09-23 21:23:24 start

Buneyiat, Amman, 11732, Jordan

2021-09-23 21:27:16 end

1, Abdullah Al-Umawi Street, Amman,...

1.1  
km

2021-09-23 21:14:59 start

Queen Alia Airport Road, Marj Al-ham...

2021-09-23 21:19:40 end

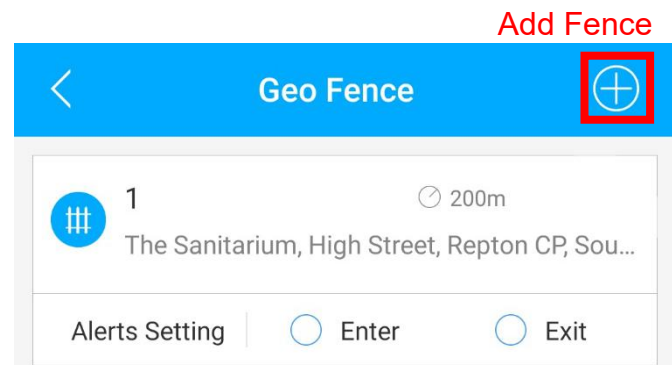
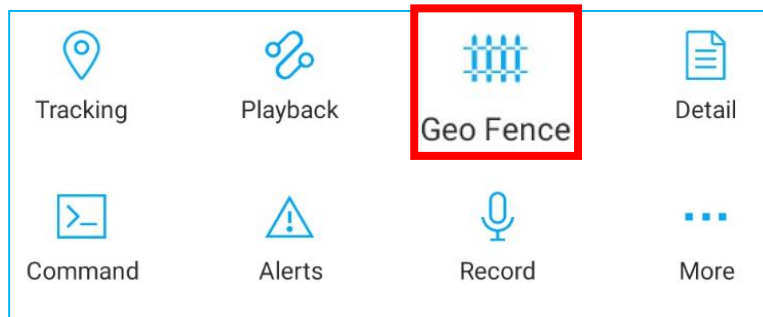
Buneyiat, Amman, 11732, Jordan

2.9  
km

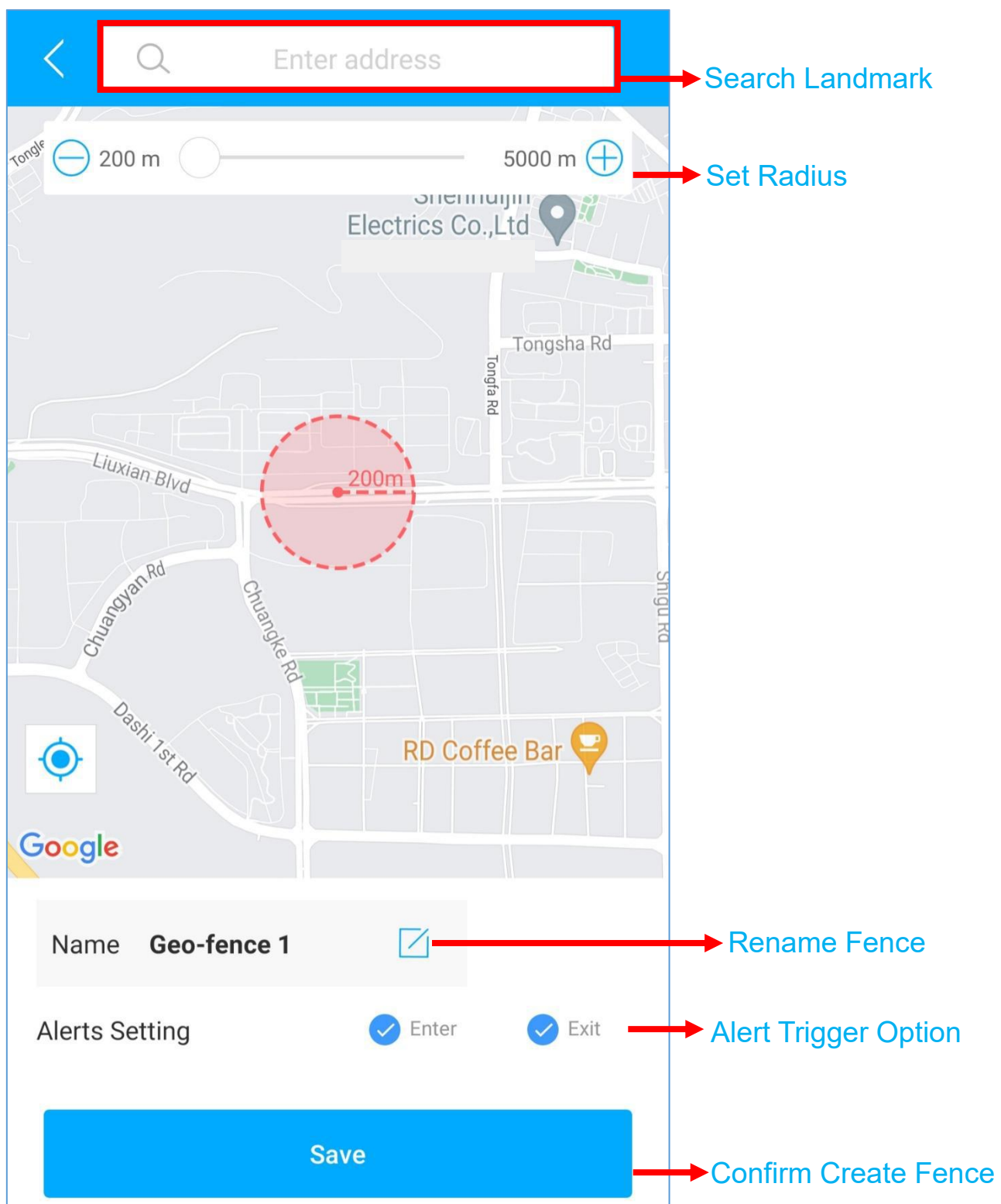
- Play & Pause
- Speed up
- Slow
- Hide & Show the line
- Hide
- Choose another period




# Geo Fence



- Click 'Geo Fence' to manage your customized fences.



## Alert Setting

- a. Find your device in the list page, click on the  icon.
  - b. Go to 'Command' page to set alerts based on different situations.
  - c. Explore more setting options to design your own tracking style.
- these commands can only be affected when devices are online.
  - If you are confused about these settings, please feel free to [contact us](#).



## FAQ

**Q:** There is no device on the map, only a blue dot shows the location of my phone.

**A:** 1. Make sure the device is **fully charged** and **powered on**;

2. Make sure you have a **valid subscription plan**;

3. Check the "**List**" page to make sure the **device is online**;

\*(The icon in red, orange or green means it is online)


4. Bring the device to an open sky, so that the device can **obtain better GPS signals**.

**Q:** Can't receive any push notifications after the alarm is triggered

**A:** Check whether the "**Alert**" page has corresponding **alarm records**.

- **If yes:** please click the **logout** button in the upper right corner of the Profile, and try to **log in again**.


- **if no:** 1. Please check the **online status** and **network status** of the device.

2. Please click the  button in the upper right corner and make sure you **don't filter out** any alarms.

3. Please try to check and **setup the alert again**.

**Q:** The device disappeared from the "List" page.

**A:** please click the **logout** button in the upper right corner of the Profile, and try to **log in again**.

\*If you have any other questions, click the  icon to get technical support.