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EM45

Enterprise Mobile



ZEBRA

RFID Quick Start Guide

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Getting Started

- Set up and start using your device.
- Install a SIM card (or an optional microSD card).
 - Charge your device.
 - Protect your device.

Features

This section lists the features of the EM45.



1	Front Camera
2	Back Camera

3	RFID
4	PTT
5	Power and Fingerprint Sensor
6	Speaker
7	USB-C
8	Main microphone
9	SIM/microSD slot
10	Second microphone
11	Programmable Button
12	Volume Buttons
13	Scan Button

Installing the SIM Card

A SIM card or eSIM is required to make calls and transfer data over a cellular network with the EM45.

The device also offers Dual SIM/Dual Standby (DSDS), which allows users to use both an eSIM and SIM card and remain on standby at any time.



CAUTION: Follow proper electrostatic discharge (ESD) precautions to avoid damaging the SIM card. Proper ESD precautions include but are not limited to, working on an ESD mat and ensuring the operator is properly grounded.

1. Pull the cardholder out of the device.
2. Flip the cardholder over.
3. Place the SIM card end, with contacts facing up, into the cardholder.
4. Rotate the SIM card down.
5. Press the SIM card down into the cardholder and ensure that it seats properly.
6. Flip the cardholder over and re-install the cardholder.

Activating an eSIM

Use an eSIM on the EM45. Before using it, activate the eSIM



NOTE: Before adding an eSIM, contact your carrier to obtain the eSIM service and its activation or QR code.

1. On the device, establish an internet connection via Wi-Fi or cellular data with an installed SIM card.
2. Go to **Settings**.
3. Touch **Network & internet > Mobile Networks**.
4. Touch + next to **SIMs** if a SIM card is already installed, or touch **SIMs** if there is no SIM card installed. The **Mobile network** screen displays.

5. Select:
 - **MANUAL CODE ENTRY** to enter the activation code, or
 - **SCAN** to scan the QR code to download the eSIM profile.

The **Confirmation!!!** dialog box displays.

6. Touch **OK**.
7. Enter the activation code or scan the QR Code.
8. Touch **NEXT**.

The **Confirmation!!!** dialog box displays.

9. Touch **ACTIVATE**.
10. Touch **Done**.

The eSIM is now active

Deactivating an eSIM

Turn off an eSIM temporarily and re-activate it later.

1. On the device, establish an internet connection via Wi-Fi or cellular data with an installed SIM card.
2. Touch **Network & internet > SIMs**.
3. In the **Downloaded SIM** section, touch the name of the eSIM to deactivate.
4. Touch **Use SIM** switch to turn off the eSIM.
5. Touch **Yes**.

The eSIM is deactivated.

Erasing an eSIM Profile

Erasing an eSIM profile removes it completely from the EM45.



NOTE: After erasing an eSIM from the device, you cannot use it again.

1. On the device, establish an internet connection via Wi-Fi or cellular data with an installed SIM card.
2. Touch **Network & internet > SIMs**.
3. In the **Downloaded SIM** section, touch the name of the eSIM to erase.
4. Touch **Erase**.

The **Erase this downloaded SIM?** message displays.

5. Touch **Erase**.

The eSIM profile is erased from the device.

Installing the microSD Card

The microSD card slot provides secondary, non-volatile storage. For more information, refer to the documentation provided with the microSD card and follow the manufacturer's recommendations for use. It is strongly recommended that you format the microSD card on the device before use.



CAUTION: Follow proper electrostatic discharge (ESD) precautions to avoid damaging the microSD card. Proper ESD precautions include but are not limited to, working on an ESD mat and ensuring that the operator is properly grounded.

1. Pull the card holder out of the device.
2. Place the microSD card, contact end first, with contacts facing up, into the cardholder.
3. Rotate the microSD card down.
4. Press the card down into the cardholder and ensure that it seats properly.
5. Re-install the cardholder.

Charging the Device

The USB-C port allows charging, data transfer to a host computer, and connection to USB peripherals.

1. Plug a compatible charger into a wall outlet.
2. Connect the cable to your device.

Protecting Your Device

Securing your device enhances privacy and safeguards personal information from unauthorized access.

Adding a Fingerprint Lock

Protect your device with your fingerprint.

1. Go to **Settings > Security > Fingerprint**.

The **Choose a screen lock** screen displays.

2. Select the backup locking method you want to use for the lock screen.
 - **Pattern**
 - **PIN**
 - **Password**

3. Follow the screen prompts to register your finger and activate the fingerprint lock.

When unlocking your device with your finger, place the registered finger on the Power key.

Setting Up Face Authentication

Protect your device with your face.

1. Go to **Settings > Security > Face Unlock**.

The **Choose a screen lock** screen displays.

2. Select the backup locking method you want to use for the lock screen.

- **Face Unlock + Pattern**
- **Face Unlock + PIN**
- **Face Unlock + Password**

3. Follow the screen prompts to authenticate your face.

When unlocking your device with your face, turn on the screen and look at the front camera.

Setting a Screen Lock

Protect your device with a screen lock.

1. Go to **Settings > Security > Screen lock**.

The **Choose a screen lock** screen displays.

2. Select the backup locking method you want to use for the lock screen.

- **Swipe**
- **Pattern**
- **PIN**
- **Password**

3. Follow the screen prompt on how to set a lock.

Service Information

Repair services using Zebra-qualified parts are available for at least five years after the end of production and can be requested at zebra.com/support.

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