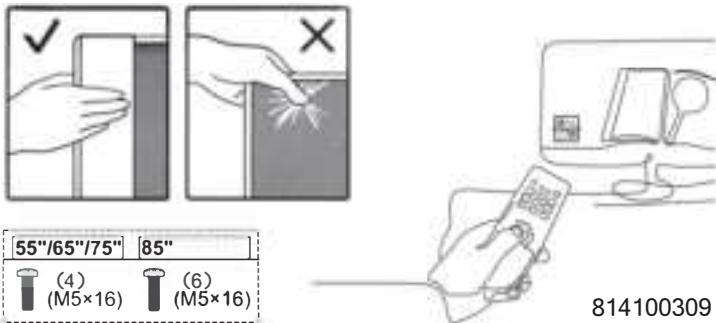


# Hisense

## QUICK SETUP GUIDE

Before using the TV, please read this guide thoroughly and retain it for future reference.



### Disclaimer

Disclaimer: Subscriptions or other payments may be required to access content through some applications. Some or all of the included or downloaded application services in this Hisense device may not function depending on the Internet connection, local limitations of included applications or other reasons outside of Hisense's control. HISENSE EXPRESSLY DISCLAIMS RESPONSIBILITY FOR ANY APPLICATION SERVICE FROM FUNCTIONING AT ANY TIME, FOR CONTENT IN ANY APPLICATION SERVICE, FOR DISRUPTIONS OF SERVICE, LOCAL OR REGIONAL LIMITATIONS, WARRANTIES OF TITLE, NO INFRINGEMENT, AND FOR IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. By purchasing this device, you accept such Disclaimer without any claim on Hisense at any time.

### Find what you want

This TV is equipped with this quick setup guide and embedded E-Manual (⚙️ > Settings > System > Advanced System > E-Manual).

E-Manual support functions		
	QR Code	Scan to open the E-Manual on your mobile device.
	Search	Find the help you are looking for.

### This Quick Setup Guide supports the following models:

55U7N / 55U75N / 55U78N  
65U7N / 65U75N / 65U78N  
75U7N / 75U75N / 75U78N

### What's in the box

Your Hisense TV comes with the following items:

- TV
- power cord
- remote control
- 2 base stands
- Base cover
- screws

Accessory type and quantity may vary depending on the model.

**Disclaimer:** This Quick Setup Guide is intended as a general guideline to help you set up your TV. Images throughout this document are for illustrative purposes only and may differ from the actual product.

### Getting started

#### Step 1. Attach stand or mount (Wall mount kit not included)

Before you start using your TV, attach your TV stand or mount it on the wall.

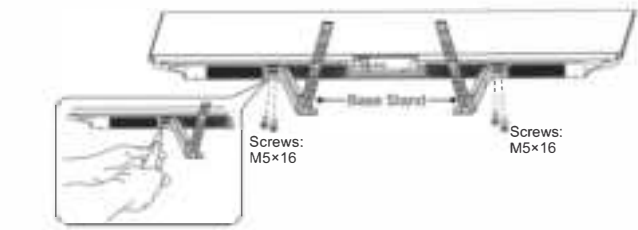
##### CAUTION:

- Disconnect the AC power cord before installing a stand or a wall mount bracket.
- The LED display on your TV is fragile. Make sure the TV screen is not scratched or damaged by hard objects or from pressure.
- After the installation is complete, make sure the TV is steady on a table or firmly attached to a wall mount, before removing all protective film, if any.

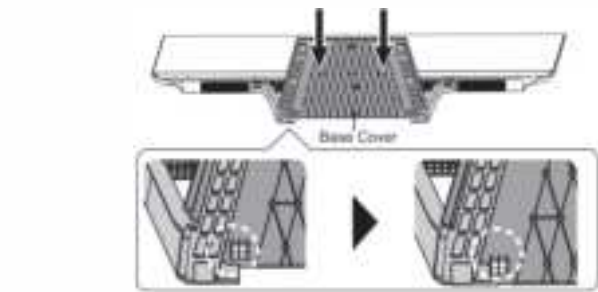
#### Attach the TV stand

To attach the TV stand legs to your TV:

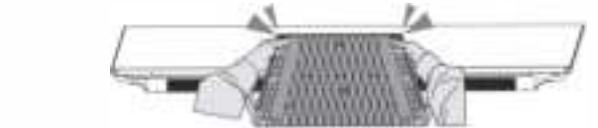
- Carefully place your TV face-up on a clean, soft and flat surface.
- Insert the TV base stands into the bottom slots on your TV.
- Use the screws provided to secure each base stand tightly.**



- Take out the base cover and insert it into the two base stands as the illustration shows.



- Use your hands to pinch the base cover and base stands together tightly until you heard a snap sound.



- Move your TV to a flat surface and you can tidy the cable into cable organizer on the base stands.

#### Attach the wall mount bracket (not included)


Before you begin the third-party manufacturer instructions, be sure to do the following things:

- Place the TV on a clean, safe and cushioned surface.
- Remove the TV stand if you have already attached it.
- Place spacers (not included) in the corresponding bracket holes.

##### CAUTION:

- Follow instructions provided with the wall mount bracket. If it is not correctly mounted, the TV may fall and cause property damage or personal injury.
- When you attach the mount, be sure to use spacers (provided by the third-party manufacturer) between the TV and the bracket.
- To prevent internal damage to the TV and to ensure it is mounted securely, be sure to use fixing screws (not included) that are 9.5 - 11.5 mm in length when measured from the attaching surface of the rear cover.

9.5 - 11.5 mm



Wall mount bracket

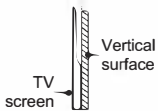
Screw

Spacer

Rear cover of the TV

Wall mount hole pattern(mm)	400 × 200 (55")(139.7cm) 400 × 300 (65")(165.1cm) 400 × 400 (75")(190.5cm)
Wall mount screw size	M6

- We do not recommend hanging the TV on a slanted wall, and when wall mounting make sure your television remains parallel to the wall and does not lean forward.



##### NOTE:

- If installed on a ceiling or slanted wall, or the television installed is not parallel to the wall, the television may fall and result in property damage or severe personal injury.
- If you have additional questions, please contact the wall mount manufacturer or the retailer from which you purchased the TV.
- The diameter and length of the screws differ depending on the wall mount bracket model.

#### Step 2. Connect devices to your TV

Check to ensure that you have connected right cables for right ports securely. Loose connections can affect the quality of the picture image and color.

TV Front

- Power indicator
- Power button(Standby/Source)

TV Back

Power Input

LAN DIGITAL AUDIO OUT USB 2 DC 5V ... 0.5A(MAX)

HDMI 2 4K@60Hz

RESET

ANTENNA

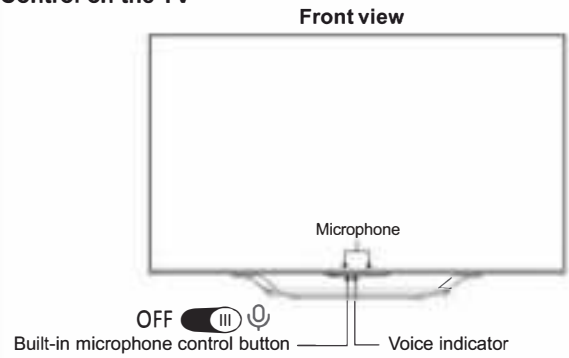
ALC

<b>Power indicator</b>	The light is white in standby mode.
<b>Power button (Standby/Source)</b>	When the TV is in standby mode, quick press the power button, and TV will be turned on. When the TV is on, quick press the power button to call up the menu: <ul style="list-style-type: none"><li>Quick press to change the selection.</li><li>Long press to confirm your selection.</li></ul>
<b>SERIAL</b>	Service use only.
<b>ANT/CABLE</b>	Connect an outdoor VHF/UHF antenna.
<b>HDMI</b>	Connect a High Definition Multimedia Interface (HDMI) cable from an external device.
<b>AV IN</b>	Connect a composite video cable and left-right audio cables from an external AV device.
<b>HEADPHONE /</b>	Connect headphones to hear audio from the TV. Headphones with microphones are not supported.
<b>RESET</b>	Power off / restart (quick press) Reset your TV back to the factory setting (long press for 5 seconds)
<b>USB</b>	Connect a USB device for browsing photos, music and movies. The rate of speed of USB 3.0 port 10 times faster than the USB 2.0 port. NOTE: You can still plug a USB 2.0 device into a USB 3.0 port; however, the rate of speed will not be as fast. USB 3.0 devices are also backwards compatible with USB 2.0 ports.
<b>LAN</b>	Connect an Ethernet cable to access a network or the Internet. The TV also has a wireless connectivity feature.
<b>DIGITAL AUDIO OUT</b>	Connect an optical cable from an external digital audio system.

**NOTE:** The image shown here is for illustrative purposes only and may be subject to change. The actual number of ports and their locations may vary depending on the model.

#### Step 3. Get to know controls

##### Control on the TV



The Google Assistant can answer your questions or help you change TV configuration. Before using this function, connect the TV to the Internet and sign in your Google account. When you turn on the TV for the first time, you can select **Set up Google TV** to sign into a Google Account by the setup guide, if you select **Set up basic TV**, you can also select **Set up Google TV** on launcher later.

- How to use the Google Assistant function via the control button on your TV:

- Switch the button to [🗣️] to turn on built-in microphone.
- Pair the remote first, press 🗣️ button to select **"Yes, I'm in"**.
- Start a conversation by saying "Hey Google", and the dialog bar appears at the top of the TV screen. At the same time, voice indicator illuminate.
- Continue speaking, such as "What's the weather" or "volume up".

- Screenless Mode

Talk to the Google Assistant even when the screen is off.

In Screenless Mode, the Google Assistant is always available to help even when the screen is not on. Just say "Hey Google".

This feature will affect standby power consumption. To turn it off, go to **Settings > System > Advanced System > Screenless Mode**

**NOTE:** The Google Assistant and some features are available on limited country/region/language.

#### Get your remote ready

The following table shows the buttons on your remote control and describes what they are for.

BUTTON	DESCRIPTION
	Power on/off
	Microphone / Indicator
	Change TV input source
	Google Assistant of TV
	Accounts & Sign In or switch profile
	Access the settings (direct or through the dashboard in GTV) from any place in the system
	D-pad (up/down/left/right navigation buttons)
	Confirmation button
	Return to the previous place in the menu or app
	Press to display the Home screen
	Enter to Live tab in launcher/Display the Electronic Program Guide(if support)/Return to Live TV*
	Volume (up/down)
	Channel (up/down)
	Press to mute or restore sound Hold to display Accessibility menu
	Press to enter Menu
	Media content control function buttons
	Enter Channels/input numbers and special function buttons
	Quick access buttons to applications
	Custom button to launch input or apps quickly

##### NOTE:

- Buttons listed here are for reference only. Actual remote control may vary depending on model, country.
- \* Pressing the button in different scenarios will have different responses.

#### Insert the batteries (Batteries not included)

- Take off the back cover to open the battery compartment of the remote control.
- Insert two AA or AAA (1.5Vcc) size batteries. Make sure to match the (+) and (-) ends of the batteries with the (+) and (-) ends indicated in the battery compartment.
- Restore the battery compartment cover.

#### Important information about the remote and batteries

- Discard batteries in a designated disposal area. Do not throw them into a fire.
- Remove old batteries immediately to prevent them from leaking into the battery compartment.
- If you do not intend to use the remote control for a long time, then remove the batteries.
- Battery chemicals can cause a rash. If the batteries leak, clean the battery compartment with a cloth. If chemicals touch your skin then wash it immediately.
- Do not mix old and new batteries.
- Do not mix alkaline, standard (carbon-zinc) or rechargeable (NiCd, NiMH, etc.) batteries.
- Do not continue using the remote if it gets warm or hot.
- Contact a Service Center.



Remote control range Information

- The remote control can work at a distance of up to 26 feet (792.6 cm) in front of the TV set.
- It can work at a 30-degree horizontal or vertical angle.

Pairing the remote control

1. Pair the remote to the TV after you power it on for the first time, there will be instructions on how to pair the remote.
2. If your remote fails to pair with TV, keep the remote within 10 feet (304.8 cm) from the TV, press and hold the [↩] button and [🏠] button at the same time at least 3 seconds to start pairing.
3. If the remote pairs successfully, a confirmation will display on the screen. If it does not pair successfully, an unsuccessful message will display. Repeat step 2. or you can press [⚙] button to select Settings > Remotes & Accessories > Bluetooth to On.

NOTE:

- If an unknown error occurs with the remote, it could have been caused by interference. Try to remove what's causing the interference and pair the remote again.
- If an unknown error occurs with the remote control while the battery power is normal, you can take out the batteries and press any key for 1-2 seconds, and insert them back. The remote control can work normally.
- The remote cannot be paired to the TV while the TV is in the standby mode.

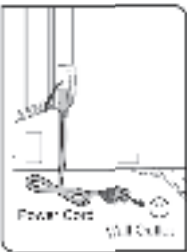
Step 4. Power on the TV

Connect your power cord to the TV and plug it into a power outlet. Your TV will display a launch screen showing the Hisense logo.

55" (139.7cm) / 65" (165.1cm)



75" (190.5cm)



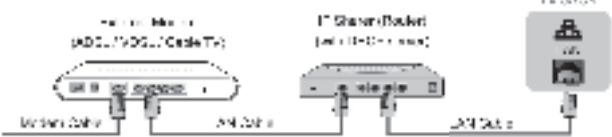
Step 5. Complete the first-time setup

The first time you turn on your TV, there is a guided setup to make it easy to connect your TV to the internet and complete the setup of your TV.

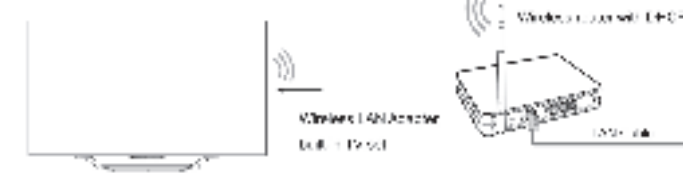
Step 6. Establish a network connection

1. Press the [⚙] button on the remote and select Settings to enter the Settings menu.
2. Select Network & Internet.

Establish a wired network connection



Establish a wireless network connection



And setup is done, congratulations!

Now that you've completed the first-time setup, enjoy your TV!

NOTE: The cables mentioned in this manual is not supplied with your unit.

The images shown in this manual are for illustrative purposes only and may be subject to change.

Troubleshooting

If you are having trouble with your TV, first try turning it off and on again. If this does not fix the problem, check the type in the following table. If your problem isn't listed in the following table, contact a service center.

Issues	Possible solutions
No sound or picture	<ul style="list-style-type: none"><li>• Check if the source input is plugged into a power of 40 cable.</li><li>• Press the Power button on the remote control to exit the standby mode.</li><li>• Check to see if the LED light is on or not. If it is, then the TV is receiving power.</li></ul>
The connected external source does not work properly.	<ul style="list-style-type: none"><li>• Check for the correct output connection of the external source and for the correct input connection on the TV.</li><li>• Make sure you have made the correct selection for the input mode on the matching signal.</li></ul>
When I turn on the TV, there is a delay for a few seconds before the picture appears. Is this normal?	<ul style="list-style-type: none"><li>• Yes, this is normal. The TV is performing self-checking for previous setting information.</li></ul>
The picture is normal but there is no sound	<ul style="list-style-type: none"><li>• Check the volume settings.</li><li>• Check if the TV mode is set to On.</li><li>• If the picture is black and white, turning the TV from the AG mode and replugging all sources.</li><li>• Check that the On/Off is set to 50 or higher.</li><li>• Try different TV channels.</li></ul>
Sound is not picture on black and white picture	<ul style="list-style-type: none"><li>• Adjust the up/down key to affect the TV. Turn off any appliances that have nearby and move them away from the TV.</li><li>• Reset the power plug of the TV and make another power outlet.</li></ul>
The sound and/or picture is distorted or appears wavy	<ul style="list-style-type: none"><li>• If using an external antenna, check the direction, position and connection of the antenna.</li><li>• Adjust the direction of your antenna or reset it in time to the channel.</li></ul>
The sound and picture is blurry or cut out	<ul style="list-style-type: none"><li>• Check if there is an app source or select that last memory that is causing interference.</li></ul>
A horizontal or vertical stripe appears on the screen and/or the picture is shaking	<ul style="list-style-type: none"><li>• The static sound can occur when the temperature of the TV changes. This change causes the television system to require a moment, which makes the screen. This is normal and the TV is OK.</li></ul>
The plastic cabinet makes a hissing type of sound	<ul style="list-style-type: none"><li>• Confirm that TV with the power and is operational.</li><li>• Change the batteries in the remote control.</li><li>• Check if the cables are correctly installed.</li></ul>
The remote control does not work	

Certification and compliance

NOTE: The following warnings only apply to products with such certification.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance of 20 cm between the receiver and your body. This consent the maximum being located or operating in any position with any other electronic equipment.

This device contains license-exempt transmitter(s)/receptor(s) that comply with Commission, Science and Economic Development Canada's license-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

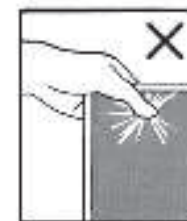
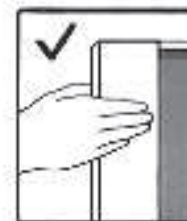
Product specifications

Model Name		55U7N / 55U75N / 55U78N	65U7N / 65U75N / 65U78N
Dimension (W × H × D)	Without Stand	48.4 × 28.2 × 0.1 inches (1230 × 717 × 76 mm)	57.6 × 33.0 × 0.1 inches (1468 × 838 × 77 mm)
	With Stand	48.4 × 30.2 × 11.8 inches (1230 × 781 × 295 mm)	57.6 × 35.4 × 11.8 inches (1468 × 892 × 295 mm)
Weight	Without Stand	30.6 lbs (13.9 kg)	42.5 lbs (19.3 kg)
	With Stand	34.0 lbs (15.4 kg)	45.9 lbs (20.8 kg)
TV Stand Width(W × D)		28.2 × 11.8 inches (717 × 295 mm)	33.0 × 11.8 inches (838 × 295 mm)
Active Screen Size (Diagonal)		55.6 inches (1417 mm)	65.6 inches (1666 mm)
Screen Resolution		3840 × 2160	3840 × 2160
Audio Power		2 × 10W + 20W	2 × 10W + 20W
Power consumption		180 W	260 W
Power Supply		100-240 V~ 50/60 Hz	100-240 V~ 50/60 Hz
Connectivity		Full-Featured Wireless feature (Wi-Fi, Bluetooth, Digital Terrestrial Broadcast (DVB-T, DVB-T2, DVB-C, DVB-S, DVB-S2, DVB-CA, DVB-CA2, DVB-CA3, DVB-CA4, DVB-CA5, DVB-CA6, DVB-CA7, DVB-CA8, DVB-CA9, DVB-CA10, DVB-CA11, DVB-CA12, DVB-CA13, DVB-CA14, DVB-CA15, DVB-CA16, DVB-CA17, DVB-CA18, DVB-CA19, DVB-CA20, DVB-CA21, DVB-CA22, DVB-CA23, DVB-CA24, DVB-CA25, DVB-CA26, DVB-CA27, DVB-CA28, DVB-CA29, DVB-CA30, DVB-CA31, DVB-CA32, DVB-CA33, DVB-CA34, DVB-CA35, DVB-CA36, DVB-CA37, DVB-CA38, DVB-CA39, DVB-CA40, DVB-CA41, DVB-CA42, DVB-CA43, DVB-CA44, DVB-CA45, DVB-CA46, DVB-CA47, DVB-CA48, DVB-CA49, DVB-CA50, DVB-CA51, DVB-CA52, DVB-CA53, DVB-CA54, DVB-CA55, DVB-CA56, DVB-CA57, DVB-CA58, DVB-CA59, DVB-CA60, DVB-CA61, DVB-CA62, DVB-CA63, DVB-CA64, DVB-CA65, DVB-CA66, DVB-CA67, DVB-CA68, DVB-CA69, DVB-CA70, DVB-CA71, DVB-CA72, DVB-CA73, DVB-CA74, DVB-CA75, DVB-CA76, DVB-CA77, DVB-CA78, DVB-CA79, DVB-CA80, DVB-CA81, DVB-CA82, DVB-CA83, DVB-CA84, DVB-CA85, DVB-CA86, DVB-CA87, 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# Installing Instructions

814000309

Please Read this guide carefully before using the device and keep it for future reference.



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B

55"/65"/75"

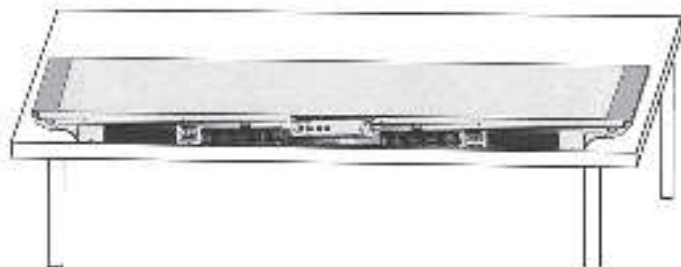
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(M5×16)

85"

× 6  
(M5×16)

Accessory type and quantity  
may vary  
depending on the model.

1



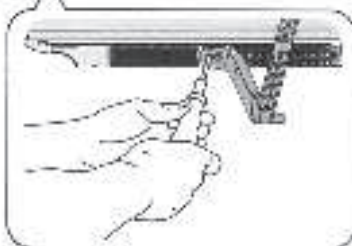
3



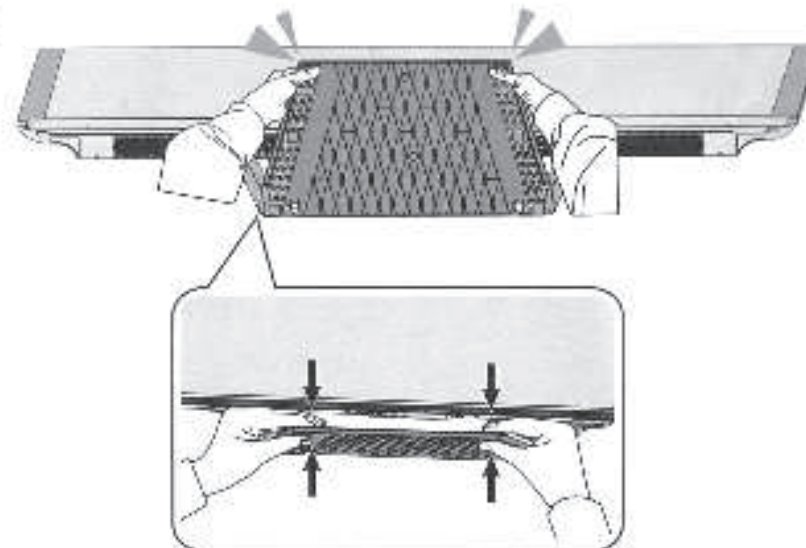
(M5×16)×2 | 55"/65"/75"  
(M5×16)×3 | 85"

A

(M5×16)×2 | 55"/65"/75"  
(M5×16)×3 | 85"



2

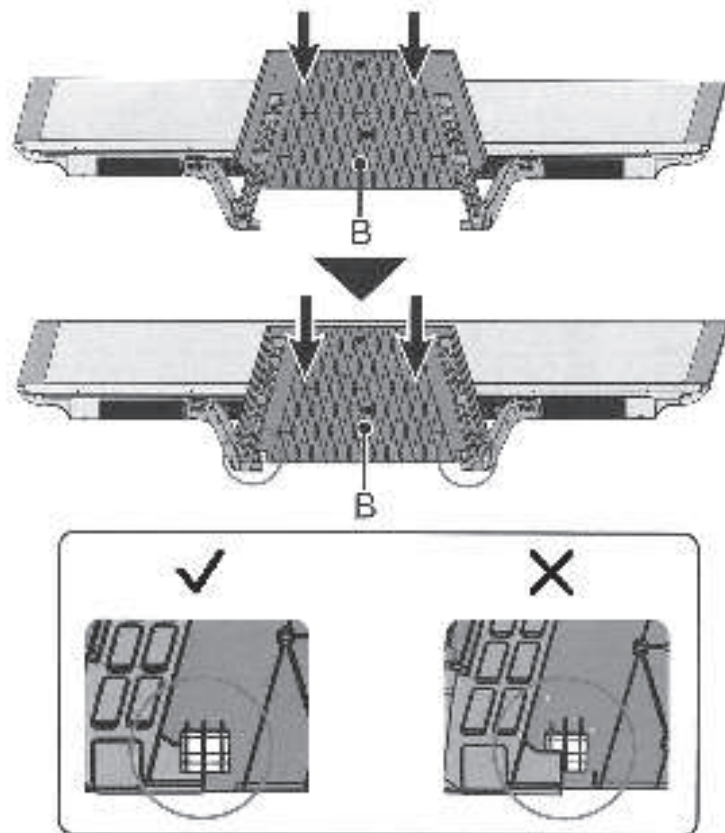


The images shown in this GUIDE are for illustrative purposes  
only and may be subject to change.

(TOOLS NOT INCLUDED)



4



5 ✓



The images shown in this GUIDE are for illustrative purposes only and may be subject to change.

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**SHDML:** 75U75N\_B

**ADD:** 55U7N\_55U75N\_55U78N\_65U7N\_65U75N\_65U78N\_75U7N\_75U78N

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