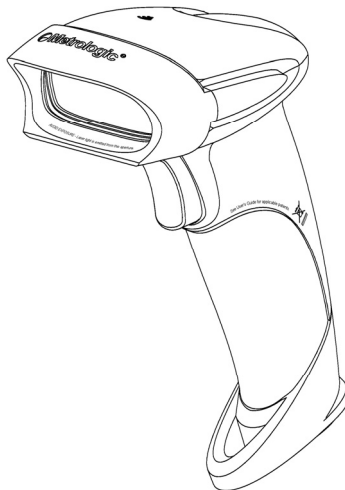




METROLOGIC INSTRUMENTS, INC.
MS9590i VoyagerGS™ Industrial Series
Single-Line Hand Held Laser Scanner
Installation and User's Guide



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INTRODUCTION

Product Overview

Metrologic's MS9590i VoyagerGS is the first Voyager-branded product designed specifically for the light-industrial marketplace. The VoyagerGS provides an aggressive solution for scanning all standard 1D bar codes in an ergonomic form factor that maximizes comfort and reduces fatigue. The durable, lightweight housing withstands harsh environments found in warehousing and manufacturing applications including dust, water, and repeated drops to concrete floors.

Key product features include:

- Rapid scan speed of 100 scans per second
- Manual-trigger operation and automatic in-stand detection
- Easy configuration with MetroSelect bar codes and MetroSet2 Windows compatible software
- Durable construction withstands repeated drops to concreted from 2.0 m
- Environmentally sealed to an IP54 rating

MODEL	INTERFACE
MS9590i – 14	RS232 - TXD, RXD, RTS, CTS, DTR, DSR
MS9590i – 47	Keyboard Wedge, Stand-Alone Keyboard and RS232 Transmit/Receive
MS9590i – 106	RS485 [◆] , USB ^{**} and RS232 Transmit/Receive
High Density Models	
MS9591i – 14	RS232 - TXD, RXD, RTS, CTS, DTR, DSR
MS9591i – 47	Keyboard Wedge, Stand-Alone Keyboard and RS232 Transmit/Receive
MS9591i – 106	RS485 [◆] , USB ^{**} and RS232 Transmit/Receive
^{**} Scanner model is configurable for Keyboard Emulation Mode, Bi-Directional USB Serial Emulation Mode, or IBM OEM. The default setting is Keyboard Emulation Mode. [◆] Applicable for IBM[®] host applications	

INTRODUCTION

Scanner and Accessories

BASIC KIT	
Part #	Description
MS9590/ or MS9591i	MS9590i Industrial Bar Code Scanner or MS9591i High-Density Industrial Bar Code Scanner
00-02544	MetroSelect Single-Line Configuration Guide♦♦
00-05343	MS9590i VoyagerGS Industrial Series Single-Line Hand Held Laser Scanner Installation and User's Guide♦♦
♦♦ Available for download at www.metrologic.com/corporate/download	

OPTIONAL ACCESSORIES	
Part #	Description
46-00709	Flex Stand
46-00885	Wall Mount
AC to DC Power Transformer- Regulated 5.2VDC @ 1A output.	
46-00525	90VAC to 255VAC, United States, Canada and Japan
46-00526	90VAC to 255VAC, Continental European
46-00870	90VAC to 255VAC, United Kingdom
46-00528	90VAC to 255VAC, Australia
46-00529	90VAC to 255VAC, China

Other items may be ordered for the specific protocol being used. To order additional items, contact the dealer, distributor, or call Metrologic's Customer Service Department at 1-800-ID-METRO or 1-800-436-3876.

Scanner and Accessories

OPTIONAL ACCESSORIES	
Part #	Description
	Cable Compatibility Warning Use only MS9590i series compatible product cables from the list below. Damage may occur to the scanner if incompatible cables are used. Any damage incurred from incorrect cable usage will void the limited warranty shown on page 34.
53-53000.x-3	RS232 PowerLink Cable with Built in Power Jack Black <i>Coiled</i> Cord with Long Strain Relief
53-53802.x-N-3	Keyboard Wedge Cable with Adapter Cable Black <i>Coiled</i> Cord with Long Strain Relief
53-53820.x-N-3	Stand-Alone Keyboard Cable Black <i>Coiled</i> Cord with Long Strain Relief
53-53813.x-N-3	USB Cable, Locking Plus-Power™ Type A Black <i>Coiled</i> Cord with Long Strain Relief
53-53809.x-N-3	USB Cable, Type A Black <i>Coiled</i> Cord with Long Strain Relief
MVC**	Metrologic Voltage Converter Cable ±12VDC to +5.2VDC for RS485 [◇] Applications
** Contact a customer service representative for additional information on the MVC converter cable series and the host connections available. ◇ Applicable for IBM® host applications	

Other items may be ordered for the specific protocol being used. To order additional items, contact the dealer, distributor, or call Metrologic's Customer Service Department at 1-800-ID-METRO or 1-800-436-3876.

Scanner Components

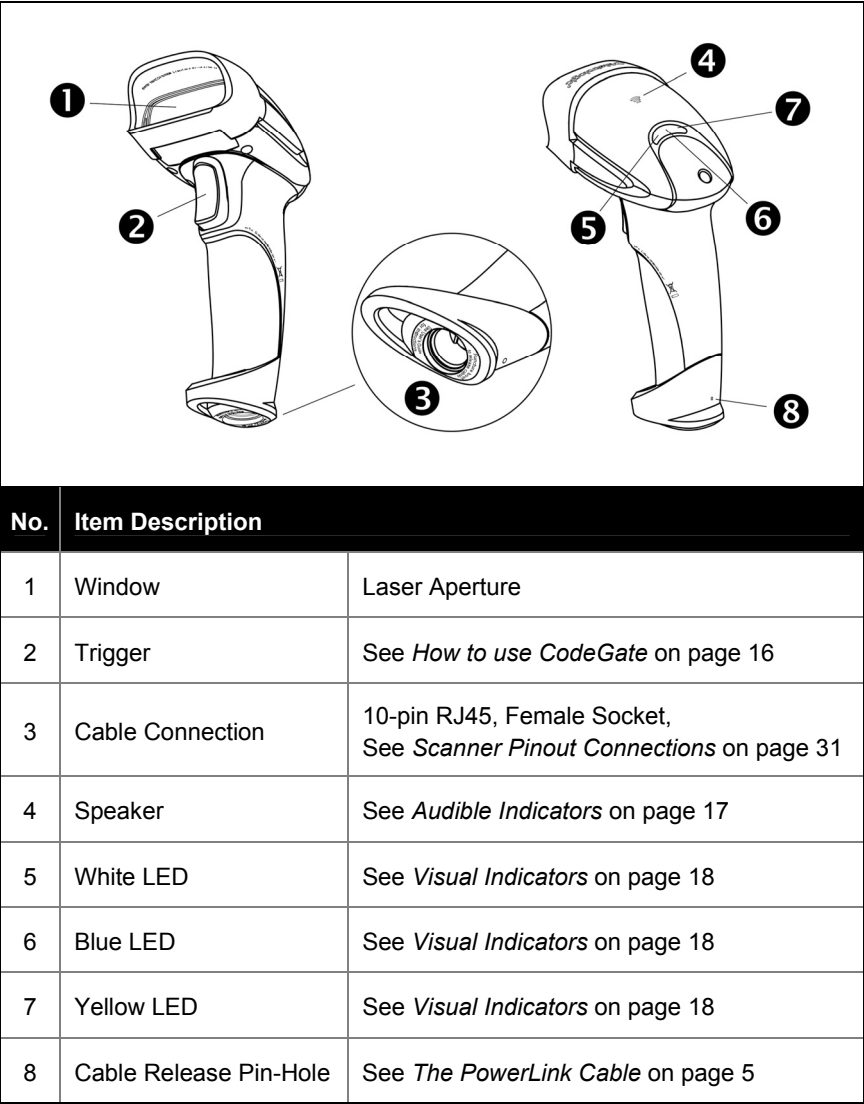


Figure 1. Scanner Components

Cable Installation and Removal

Installation

i Important: If the cable is not fully latched, the unit can power intermittently.

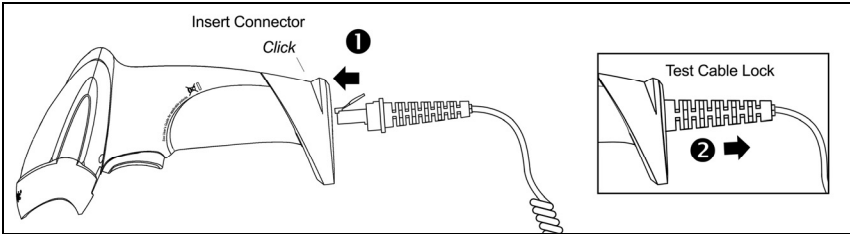


Figure 2. Connecting the Cable

1. Plug the 10-pin RJ45 end of the cable into the 10-pin socket on the scanner. There will be an audible *click* when the connector lock engages.
2. Gently pull on the cable strain relief to insure the cable is securely installed.

Removal

Before removing the cable from the scanner, Metrologic recommends that power to the host system be turned off. If the cable is a PowerLink cable, disconnect the power supply on the cable.

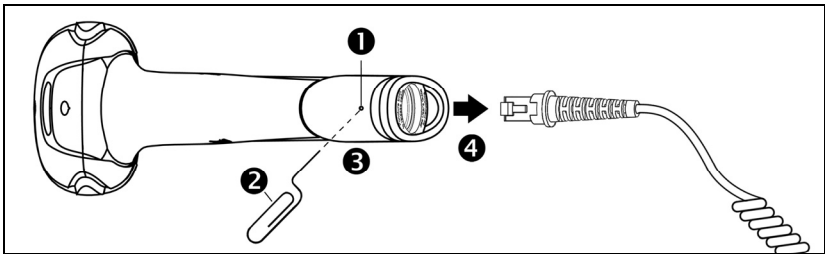


Figure 3. Releasing the Cable

1. Locate the small *dimple* on the handle of the unit near the cable connection.
2. Bend an ordinary paperclip into the shape shown above in Figure 3.
3. To release the cable lock, push the end of the paperclip through the rubber on the handle where the *dimple is located*.
4. There will be an audible *click* when the connector lock releases. Pull gently on the strain-relief of the cable to separate the cable from the scanner.

INTRODUCTION

Labels

Every MS9590i and MS9591i has a serial number label located on the underside of the scanner head and molded text on the scanner handle. The label and molded text provide important information such as the unit's date of manufacture, serial number, CE and caution information. See Figure 4 for examples of these items and their location on the scanner.

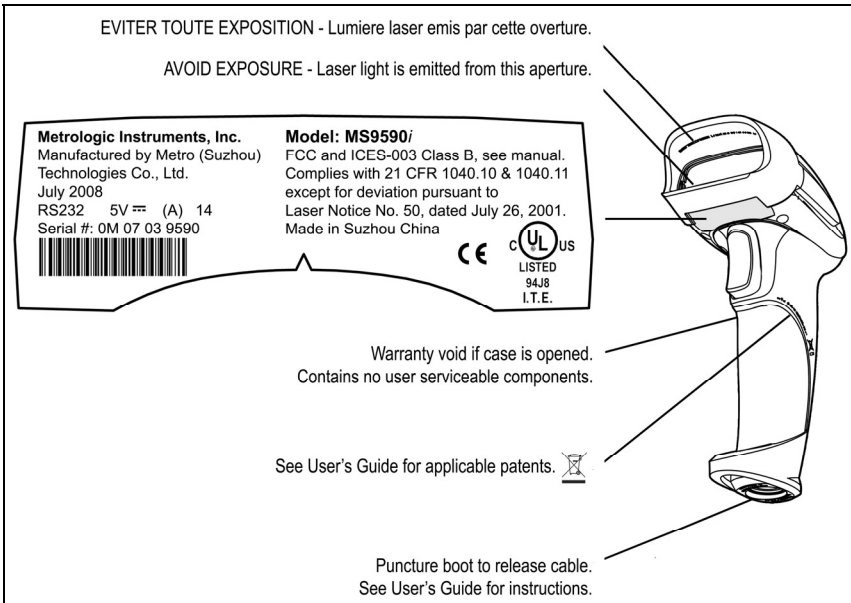


Figure 4 . Molded Text and Serial Number Label



Caution:

To maintain compliance with applicable standards, all circuits connected to the scanner must meet the requirements for SELV (Safety Extra Low Voltage) according to EN/IEC 60950-1.

To maintain compliance with standard CSA-C22.2 No. 60950-1/UL 60950-1 and norm EN/IEC 60950-1, the power source should meet applicable performance requirements for a limited power source.

SCANNER INSTALLATION

RS232 (-14)

1. Turn off the host device.
2. Plug the 10-pin RJ45 end of the PowerLink cable into the 10-pin socket on the scanner. There will be an audible *click* when the connector lock engages.
3. Connect the 9-pin D-type connector of the PowerLink cable to the proper COM port on the host device.

If the scanner is receiving power from the host system, skip to step #6.

4. Plug the power supply into the power jack on the PowerLink cable.



Check the AC input requirements of the power supply to verify the voltage matches the AC outlet. The outlet must be located near the equipment and be easily accessible.

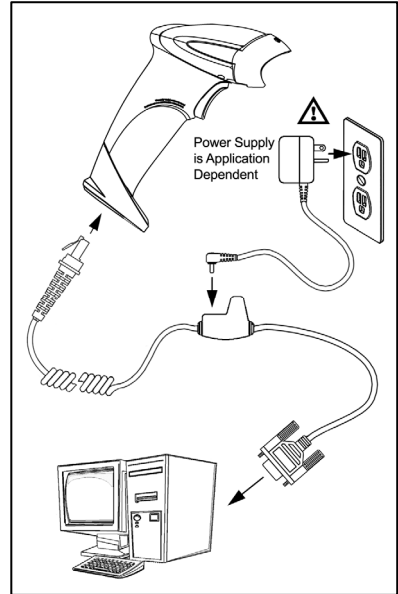


Figure 5.

5. Connect AC power to the transformer.
6. Turn on the host device.



The scanner is shipped from the factory configured to set of default conditions. Plugging the scanner into a port on the host system does not guarantee that the scanned information will be communicated properly to the host device. The scanner and host device *must* use the same communication protocol. Please refer to the MetroSelect Single-Line Configuration Guide or the help files provided with MetroSet2 for instructions on changing the scanner's factory default configuration.



See caution on page 6.

SCANNER INSTALLATION

RS485[◆] (-106)

1. Turn off the host device.
2. Plug the 10-pin RJ45 end of the MVC cable into the 10-pin socket on the scanner. There will be an audible *click* when the connector lock engages.
3. Connect the other end[◆] of the MVC cable to the host device.
4. Turn on the host device.
5. The blue LED on the scanner will turn on, the white LED will flash, and the scanner will beep once.
6. Scan the bar code below to activate the RS485 interface.

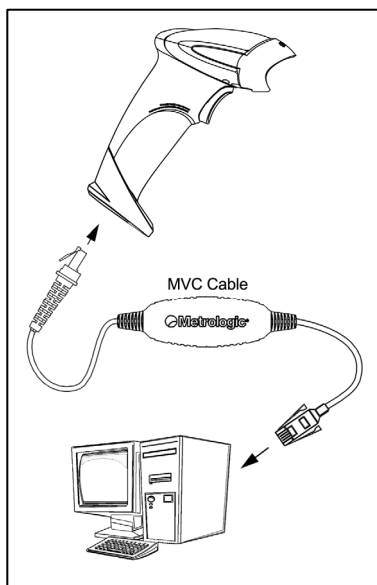


Figure 6.



USB is the default communication protocol for an MS9590i-**106** and the MS9591i-**106**. If the *recall defaults* bar code is scanned after the unit has been configured for RS485[◆], the scanner will revert to the USB default communication protocol. The bar code above will need to be rescanned to return the unit to the RS485[◆] communication protocol.



The scanner is shipped from the factory configured to set of default conditions. Plugging the scanner into a port on the host system does not guarantee that the scanned information will be communicated properly to the host device. The scanner and host device *must* use the same communication protocol. Please refer to the MetroSelect Single-Line Configuration Guide or the help files provided with MetroSet2 for instructions on changing the scanner's factory default configuration.



See caution on page 6.

- ◆ Applicable for IBM® host applications
- ◆ The type of host connection available on an MVC cable is application dependent. Contact a customer service representative at 1-800-ID-METRO for additional information on the MVC converter cable series.

SCANNER INSTALLATION

Keyboard Wedge (-47)

1. Turn off the host device.
2. Plug the 10-pin RJ45 end of the cable into the 10-pin socket on the scanner. There will be an audible *click* when the connector lock engages.
3. Disconnect the host device's keyboard.
4. Connect the "Y" ends of the cable to the keyboard and keyboard port on the host device. If necessary, use the male/female adapter cable supplied with the scanner cable to make the proper connections.

If the scanner is receiving power from the host system, skip to step #7.

5. Plug the power supply into the power jack on the PowerLink cable.



Check the AC in input requirements of the power supply to verify the voltage matches the AC outlet. The outlet must be located near the equipment and be easily accessible.

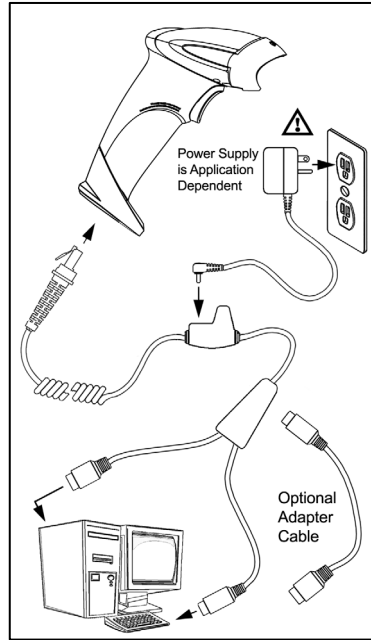


Figure 7.

6. Connect AC power to the transformer.
7. Turn on the host device.



The scanner is shipped from the factory configured to set of default conditions. Plugging the scanner into a port on the host system does not guarantee that the scanned information will be communicated properly to the host device. The scanner and host device *must* use the same communication protocol. Please refer to the MetroSelect Single-Line Configuration Guide or the help files provided with MetroSet2 for instructions on changing the scanner's factory default configuration.

Powering the MS9590i-47 or the MS9591i-47 directly from the host device may cause interference with the operation of the scanner or the host device. Not all host devices supply the same current through the keyboard port. Contact a Metrologic, customer service representative for information on available external power supplies.



See caution on page 6.

SCANNER INSTALLATION

Stand-Alone Keyboard (-47)

1. Turn off the host system.
2. Plug the 10-pin RJ45 end of the cable into the 10-pin socket on the scanner. There will be an audible *click* when the connector lock engages.
3. Plug the other end of the cable into the host's keyboard port

If the scanner is receiving power from the host system, skip to step #6.

4. Plug the power supply into the power jack on the PowerLink cable.



Check the AC input requirements of the power supply to verify the voltage matches the AC outlet. The outlet must be located near the equipment and be easily accessible.

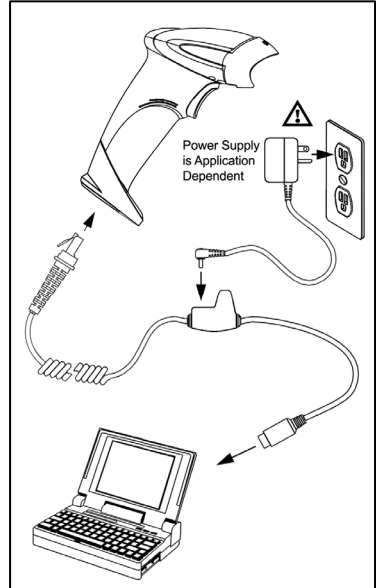


Figure 8.

5. Connect AC power to the transformer.
6. Turn on the host device.



The scanner is shipped from the factory configured to set of default conditions. Plugging the scanner into a port on the host system does not guarantee that the scanned information will be communicated properly to the host device. The scanner and host device *must* use the same communication protocol. Please refer to the MetroSelect Single-Line Configuration Guide or the help files provided with MetroSet2 for instructions on changing the scanner's factory default configuration.

Powering the MS9590i-47 or the MS9591i-47 directly from the host device may cause interference with the operation of the scanner or the host device. Not all host devices supply the same current through the keyboard port. Contact a Metrologic, customer service representative for information on available external power supplies.



See caution on page 6.

SCANNER INSTALLATION

USB (-106)♦

1. Turn off the host system.
2. Plug the 10-pin RJ45 end of the USB cable into the 10-pin socket on the scanner. There will be an audible *click* when the connector lock engages.
3. Plug the USB Type A end of the cable into the host's USB port.
4. Turn on the host device.

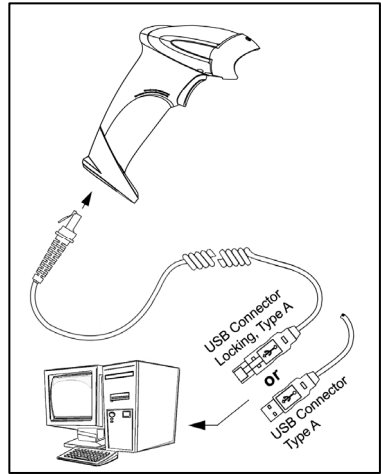


Figure 9.



USB is the default communication protocol for the MS9590i-106 and the MS9591i-106. The -106 interface models have *USB Keyboard Emulation Mode* enabled by default when shipped from the factory.

The -106 interface models are configurable for *Bi-Directional Serial Emulation mode* and *IBM OEM*.

Refer to the USB section in the MetroSelect Single-Line Configuration Guide (MLPN 00-02544) for USB configuration bar codes.



The scanner is shipped from the factory configured to set of default conditions. Plugging the scanner into a port on the host system does not guarantee that the scanned information will be communicated properly to the host device. The scanner and host device *must* use the same communication protocol. Please refer to the MetroSelect Single-Line Configuration Guide or the help files provided with MetroSet2 for instructions on changing the scanner's factory default configuration.



See caution on page 6.

- ♦ The -106 scanner interface meets the requirements for Full Speed USB hardware. These interfaces also support all emulation types previously supported by Metrologic in Low Speed USB scanners.

STANDS

Flex Stand Components (PN 46-00709)

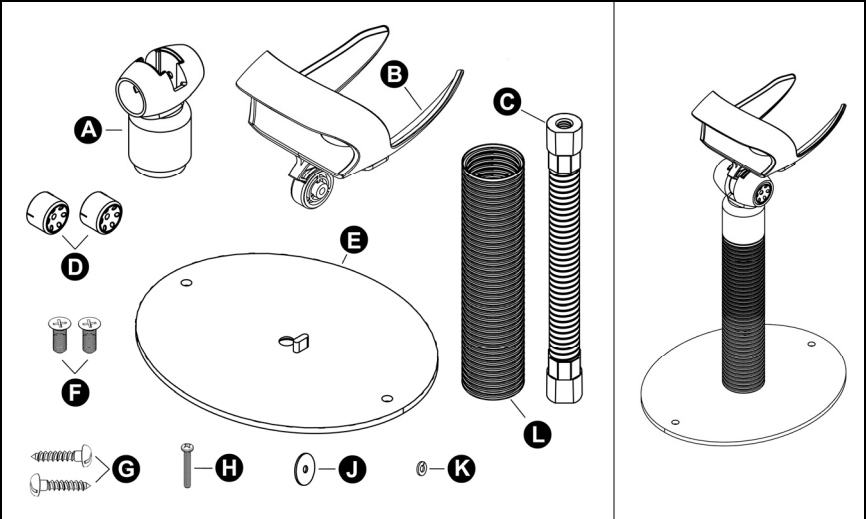
		
Item	Item Description	Qty.
A	Cradle Coupler	1
B	Cradle	1
C	Flexible Shaft	1
D	Screw Cap	2
E	Stand Base	1
F	1/4" - 20 x 3/8" Flat Head Phillips Screw, 100° Undercut	2
G	#8 Round Head Wood Screw	2
H	M3 -.5 x 20 mm, Pan Head Phillips Screw	1
J	M3 Flat Washer	1
K	M3 Split Lock Washer	1
L	Flexible Shaft Cover	1

Figure 10. Stand Components

Flex Stand Assembly (PN 46-00709)

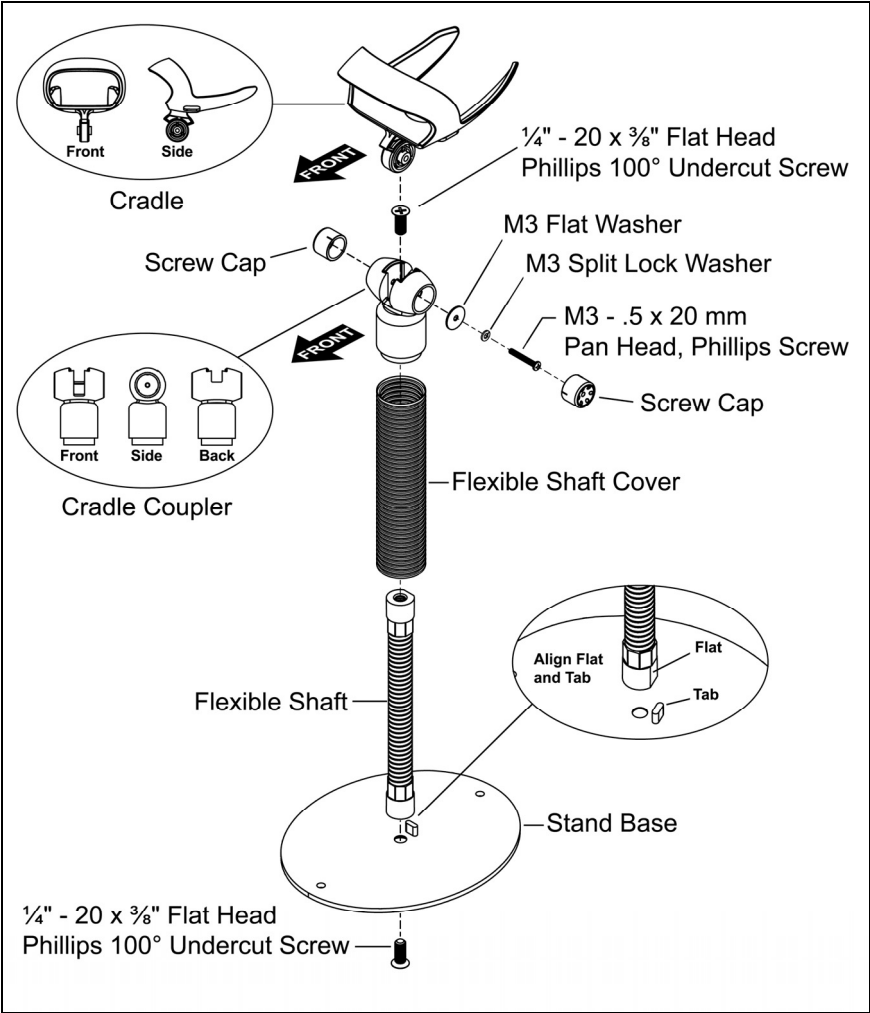


Figure 11. Stand Assembly

Optional Flex Stand Fixed Mount (PN 46-00709)

1. In the kit, two #8 wood screws have been provided for fixed mount applications.
2. When choosing the stand location, make sure to consider the front orientation of the stand (indicated in *Figure 12*).
3. On a centerline, drill two #39 pilot holes in the countertop spaced 125 mm (4.92") apart. The stand base can be used as a guide for the spacing of the pilot holes.
4. Secure the stand base to the countertop with the two #8 wood screws provided.

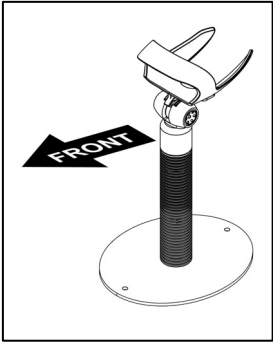


Figure 12.

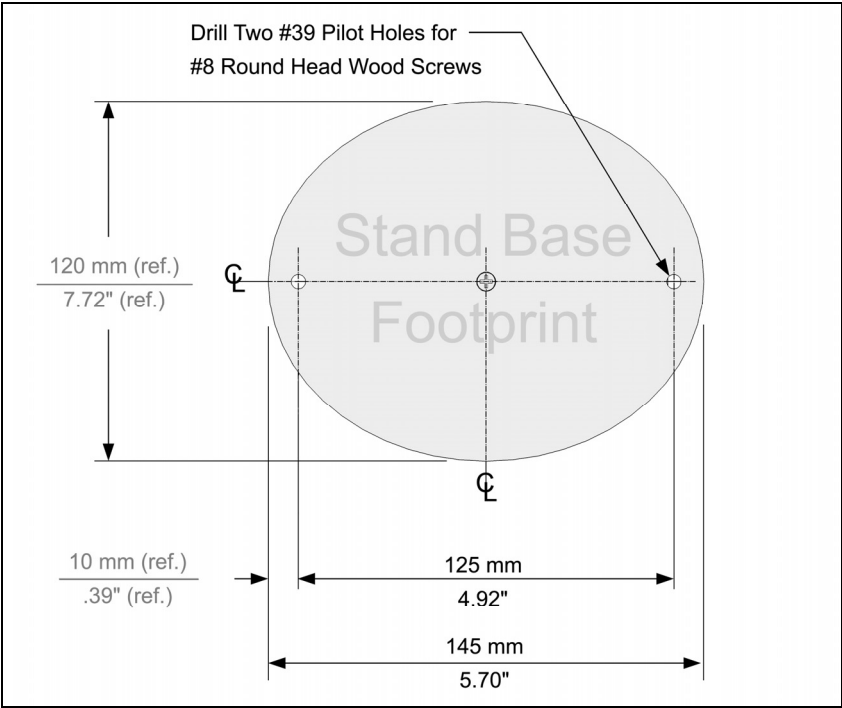


Figure 13. Stand Base Hole Pattern (Not to Scale)

STANDS

Optional Wall/Tabletop Stand Fixed Mount (PN 46-00885)

1. Drill two #39 pilot holes in the wall spaced 39 mm (1.54") apart on a horizontal centerline.
2. Install one #8 wood screw in each of the pilot holes, leaving a space between the head of the screw and the wall surface.
3. Locate the two slots marked as "A" on the stand base in *Figure 14*.
4. Match the "A" slots on the stand to the heads of the installed wood screws.
5. Slide the stand over the screw heads and down to lock the stand in place.

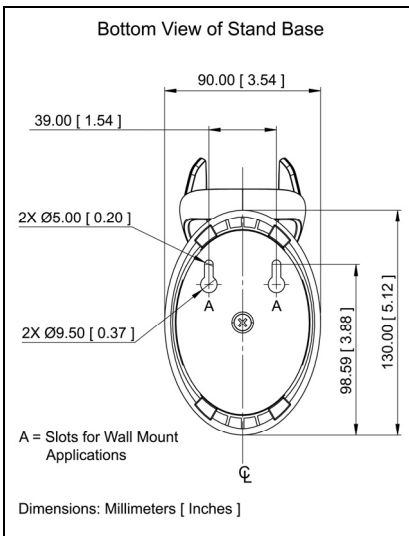


Figure 14.

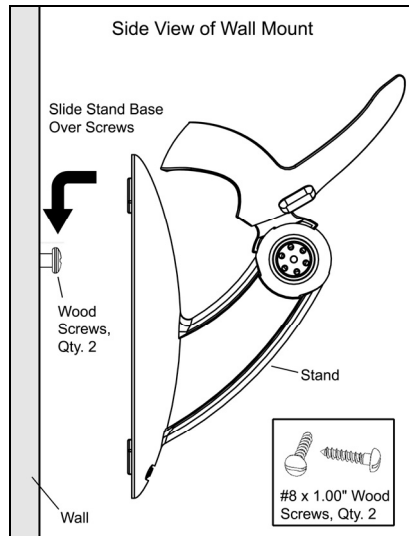


Figure 15

Cradle Angle Warning

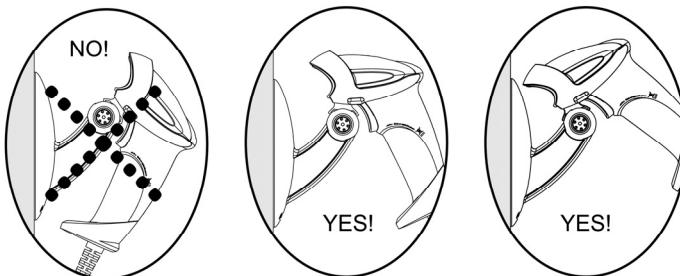


Figure 16. Cradle Angle Warning

SCANNER OPERATION

Default Modes of Operation

There are two default modes of operation available with the MS9590*i* series.

1. In-Stand, Automatic Activation Mode
 - The laser is activated upon object detection in the IR activation area.
 - Bar code data is automatically decoded and transmitted.
2. Out-of-Stand, Manual Activation Mode
 - The trigger (CodeGate) activates the laser.
 - Bar code data is scanned and transmitted while the trigger is held down.

Scanning with the Manual Activation Mode

1. Aim the scanner at the bar code.
2. Pull and hold down the trigger to turn on the laser, scan, and transmit the bar code.
3. The scanner will beep and flash the white LED once to indicate a successful scan and transmission.

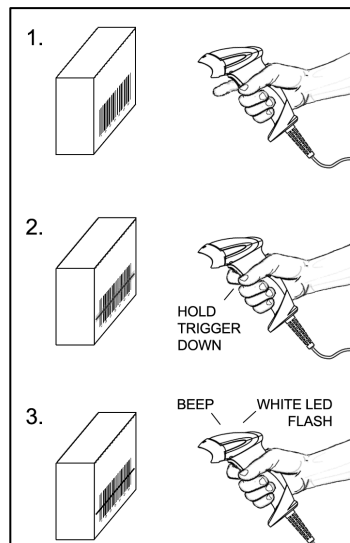


Figure 17.

Maintenance

Smudges and dirt on the unit's window can interfere with the unit's performance. If the window requires cleaning, use only a mild glass cleaner containing no ammonia. When cleaning the window, spray the cleaner onto a lint free, non-abrasive cleaning cloth then gently wipe the window clean.

If the unit's case requires cleaning, use a mild cleaning agent that does not contain strong oxidizing chemicals. Strong cleaning agents may discolor or damage the unit's exterior.

Audible

During operation, the scanner provides audible feedback that indicates the status of the scanner and latest scan. Eight settings are available for the tone of the beep (normal, 6 alternate tones and no tone). To change the beeper tone, refer to the MetroSelect Single-Line Configuration Guide or MetroSet2's help files.

One Beep

When the scanner *first* receives power, the blue LED will turn on, the white LED will flash, and the scanner will beep once. The scanner is ready to scan.

When the scanner successfully reads a bar code, the white LED will flash and the scanner will beep once.

Three Beeps

During Operation

When entering the configuration mode, the white LED will flash while the scanner simultaneously beeps three times.

When exiting the configuration mode, the scanner will beep three times and the white LED will stop blinking.

Three beeps can also indicate a communication timeout during normal scanning mode if the scanner is configured to give this indication.

During Start-up

This is a failure indicator. Refer to "Failure Modes" on page 19.

Three Beeps

When using the single-code-configuration method, the scanner will sound a 3-combination tone (a single beep then a short pause followed by, a high tone, and a low tone). This beep sequence signals that the single configuration bar code has successfully configured the scanner.

Razzberry Tone

This tone indicates a type of failure. Refer to "Failure Modes" on page 19.

When in configuration mode, a short razzberry tone will sound if an invalid bar code is scanned.

Visual

Each MS9590*i* series scanner has three LED indicators (blue, white, and yellow) located on the head of the scanner. When the scanner is in operation, the flashing, or stationary activity of the LEDs indicates the status of the scanner and the current scan.

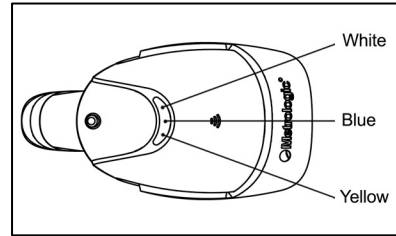


Figure 18. LED Configuration

All LEDs are Off

The LEDs will not be illuminated if the scanner is not receiving power from the host or transformer.

The scanner is in manual activation mode.

Steady Yellow

The scanner is in automatic scanning mode.

Steady Blue

When the laser is active, the blue LED is illuminated. The blue LED will remain illuminated until the laser is deactivated (*default mode only*).

Steady Blue and Single White Flash

When the scanner successfully reads a bar code, the white LED will flash and the scanner will beep once.



After a successful scan, the scanner transmits the data to the host device. Some communication modes require that the host inform the scanner when data is ready to be received. If the host is not ready to accept the information, the scanner's white LED will remain on until the data can be transmitted.

Alternating Flashing of Blue and White

During Operation

This indicates the scanner is in configuration mode.

Failure Modes

One Razzberry Tone – On Power Up 🎵

This indicates the scanner has experienced a flipper/motor failure.
Return the scanner for repair to an authorized service center.

Three Beeps – On Power Up 🎵🎵🎵

If the scanner beeps 3 times on power up, verify the host and scanner are set to the same communication protocol.

If the host and the scanner's communication protocol match, then, the non-volatile memory (NovRAM) that holds the scanner's configuration may have failed. Try to reconfigure the scanner. If the scanner does not respond after reconfiguring, return the scanner for repair to an authorized service center.

CONFIGURATION MODES

The MS9590/ series scanners have three modes of configuration.

- **Bar Codes**

The scanner can be configured by scanning the bar codes located in the MetroSelect® Single-Line Configuration Guide (MLPN 00-02544). This manual can be downloaded FREE at www.metrologic.com.

- **MetroSet® 2**

This user-friendly Windows-based configuration software allows you to simply 'point-and-click' at the desired scanner options. This software can be downloaded FREE at www.metrologic.com or set-up disks can be ordered by calling 1-800-ID-METRO.

- **Serial Configuration**

This mode of configuration is ideal for OEM applications. This mode gives the end-user the ability to send a series of commands using the serial port of the host system. The commands are equivalent to the numerical values of the bar codes located in the MetroSelect Single-Line Configuration Guide (MLPN 00-02544).

UPGRADING THE FLASH ROM FIRMWARE

The MS9590*i* and the MS9591*i* are part of Metrologic's line of scanners with flash upgradeable firmware. The upgrade process requires a new firmware file supplied to the customer by a customer service representative♦ and Metrologic's MetroSet2 software♦♦. A personal computer running Windows 95 or greater with an available RS232 serial or USB port is also required to complete the upgrade.



PowerLink Cable #54-54014 is required when using RS232 for the upgrade process. This cable can be ordered from Metrologic at 1-800-ID-METRO. **Do not** use the standard cable supplied with keyboard wedge or RS485 scanner interface kits. If using USB for the upgrade process, the standard USB Type A cable provided with the scanner can be used.

Warning!

Do not disconnect the cable or turn off power to the scanner during the flash upgrade process. Failure to comply with this warning will cause a critical scanner failure.

To upgrade the firmware in the MS9590*i* or the MS9591*i*:

1. Plug the scanner into a serial communication port on the host system.
 2. Start the MetroSet2 software.
 3. Click on the plus sign (+) next to *POS Scanners* to expand the supported scanner list.
 4. Choose the *VoyagerGS 9590/9590i* Series from the list.
 5. Click on the Configure *VoyagerGS 9590/9590i* Series Scanner button.
 6. Choose *Flash Utility* from the options list located on the left side of the screen.
 7. Click on the *Open File* button in the Flash Utility window.
 8. Locate and open the flash upgrade file supplied by Metrologic.
 9. Select the COM port that the scanner is connected to on the host system.
 10. Verify the settings listed in the Flash Utility window.
 11. Click on the *Flash Scanner* button to begin the flash upgrade.
 12. A message will appear on the screen when the upgrade is complete.
- ♦ Metrologic's customer service department can be reached at 1-800-ID-METRO or 1-800-436-3876.
 - ♦♦ MetroSet2 is available for download, at no additional cost, from <http://www.metrologic.com/corporate/download>.

DEPTH OF FIELD

MS9590i

Bar Code Element Width		Depth of Field (In the Field of View)		
		Start (From Scanner Face)	End (From Scanner Face)	Total
.127 mm	5.0 mil	83 mm (3.3")	108 mm (4.3")	25 mm (1.0")
.15 mm	5.7 mil	64 mm (2.5")	127 mm (5.0")	63 mm (2.5")
.19 mm	7.5 mil	38 mm (1.5")	178 mm (7.0")	140 mm (5.5")
.26 mm	10.4 mil	32 mm (1.3")	254 mm (10.0")	222 mm (8.7")
.33 mm	13 mil	0 mm (0")	305 mm (12.0")	305 mm (12.0")
.48 mm	19 mil	0 mm (0")	406 mm (16.0")	406 mm (16.0")
.66 mm	26 mil	12 mm (0.5")	445 mm (17.1")	433 mm (16.6")

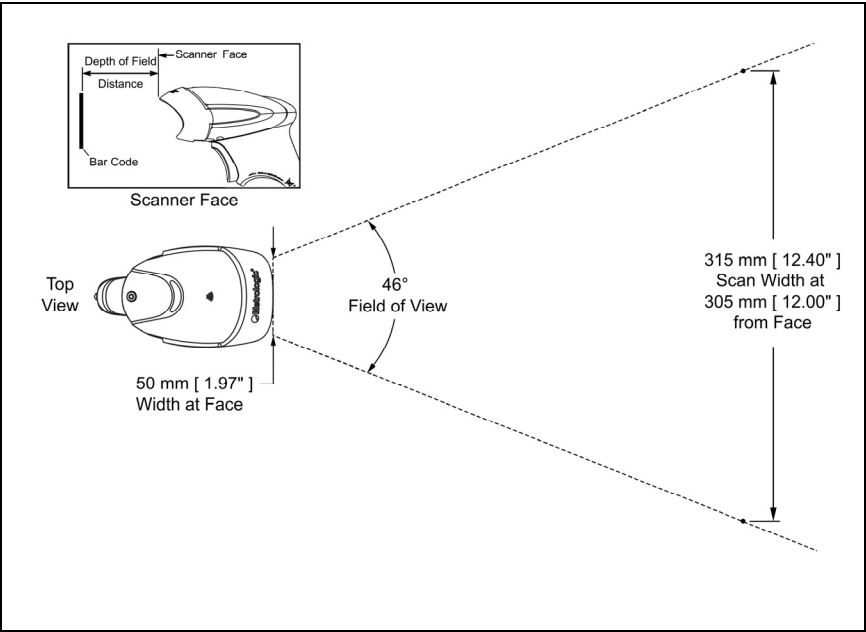


Figure 19. MS9590i Depth of Field vs. Bar Code Element Width

Specifications are subject to change without notice.

DEPTH OF FIELD

MS9591i

Bar Code Element Width		Depth of Field (In the Field of View)		
		Start (From Scanner Face)	End (From Scanner Face)	Total
.10 mm	4.0 mil	25 mm (1.0")	45 mm (1.8")	20 mm (.8")
.12 mm	4.8 mil	23 mm (0.9")	51 mm (2.0")	28 mm (1.1")
.13 mm	5.2 mil	22 mm (0.9")	55 mm (2.2")	33 mm (1.3")
.19 mm	7.5 mil	20 mm (0.8")	64 mm (2.5")	44 mm (1.7")
.26 mm	10.4 mil	0 mm (0")	72 mm (2.8")	72 mm (2.8")
.33 mm	13 mil	0 mm (0")	100 mm (4.0")	100 mm (4.0")
.10 mm	4.0 mil	25 mm (1.0")	45 mm (1.8")	20 mm (.8")

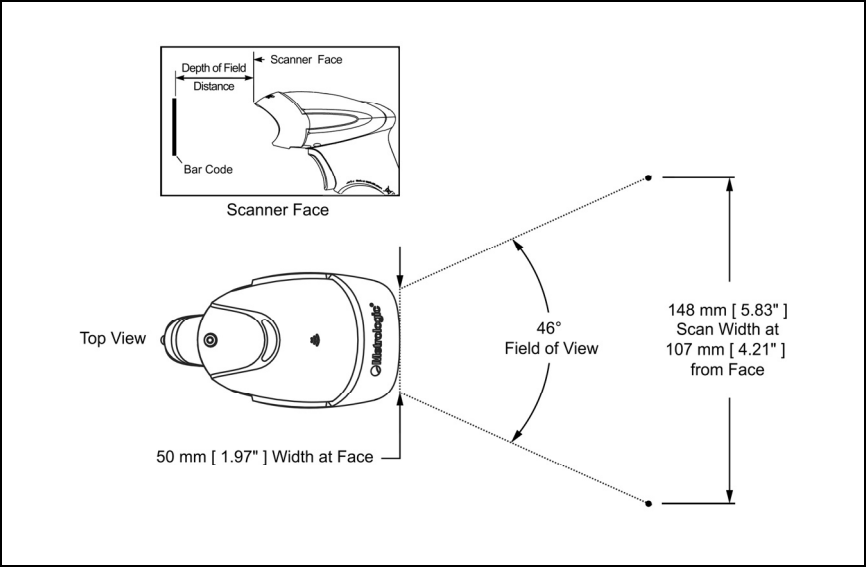


Figure 20. MS9591i Depth of Field vs. Bar Code Element Width

Specifications are subject to change without notice.

IR ACTIVATION RANGE

The MS9590i series has a built in object detection sensor that instantly turns on the scanner's laser when an object is presented within the scanner's IR activation area. Refer to the MetroSelect Single-Line Configuration Guide for information on configurable IR activation range options.

MS9590i

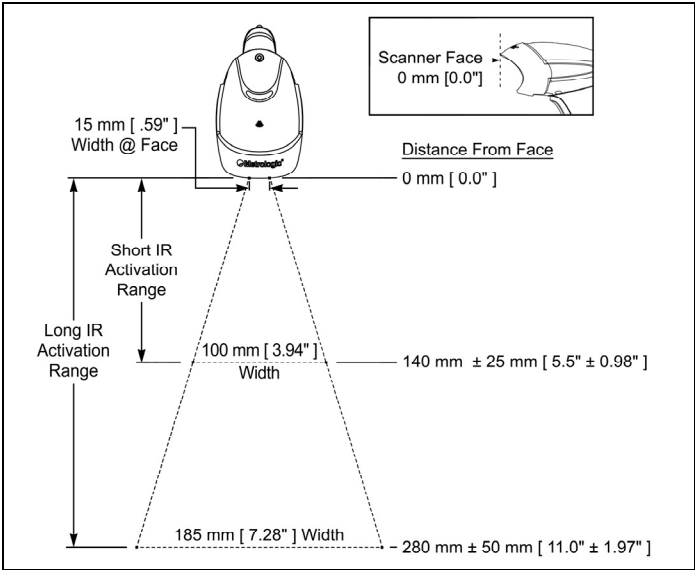


Figure 21. MS9590i IR Activation Areas

MS9591i

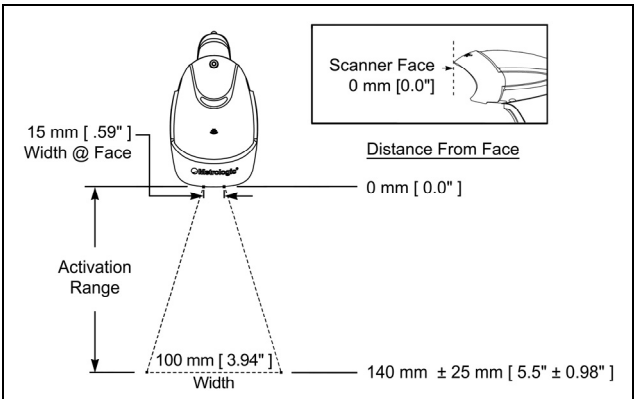


Figure 22. MS9591i IR Activation Area

Specifications are subject to change without notice.

APPLICATIONS AND PROTOCOLS

The model number on each scanner includes the scanner number and the default communication protocol for the scanner.

Scanner	Version Identifier	Communication Protocol(s)
MS9590i Or MS9591i (High Density Model)	14	RS232 - TXD, RXD, RTS, CTS, DTR, DSR
	47	Keyboard Wedge, Stand-Alone Keyboard and RS232 Transmit/Receive
	106	RS485 [◇] , USB (Bi-Directional Serial Emulation Mode, Keyboard Emulation Mode or IBM OEM) and RS232 Transmit/Receive

The MS9590i Keyboard Wedge Series (-47) is designed for keyboard emulation only. Many RS232 configurable functions available in other Metrologic scanners are also available as keyboard wedge functions.

The following items are the most important selectable options specific to the keyboard wedge interface:

Keyboard Type

- **AT (includes IBM[®] PS2 models 50, 55, 60, 80)
- IBM PS2 (includes models 30, 70, 8556)

Keyboard Country Type

- **USA
- Belgian
- French
- German
- Hungarian
- Italian
- Japanese
- Russian Cyrillic
- Slovenian
- Spanish
- Swiss
- Swedish/Finnish
- Turkish
- United Kingdom

◇ Applicable for IBM[®] host applications

** Indicates a default setting. Refer to the MetroSelect Single-Line Configuration Guide (MLPN 00-02544) or MetroSet2's help files for information on how to change the default settings.

TROUBLESHOOTING GUIDE

The following guide is for reference purposes only. Contact a Metrologic representative at 1-800-ID-Metro or 1-800-436-3876 to preserve the limited warranty terms.

Symptoms	Possible Causes	Solution
<i>All Interfaces</i>		
The unit has no LEDs, beep, or laser.	No power is being supplied to the unit.	Check the transformer, the outlet and power strip. Make sure the cable is plugged into the unit.
	No power is being supplied to the unit from host.	Some host systems cannot supply enough current to power Voyager. A power supply may be needed.
At power up, the unit beeps 3 times.	The host and scanner are not set to the same communication protocol.	Set the host and scanner to the same communication protocol.
	There is a non-volatile RAM failure.	Contact a Metrologic service representative.
At power up, the unit emits a razz tone and the blue LED flashes.	The unit has experienced a VLD failure.	Contact a Metrologic service representative.
At power up, the unit emits a razz tone and both LEDs flash.	The unit has experienced a flipper/motor failure.	
The unit scans, communicates, and beeps twice.	The same symbol timeout is set too short.	Adjust the same symbol timeout for a longer time.
The unit powers up, but does not beep.	The beeper may be disabled or no tone has been selected.	Enable beeper and select a tone.
The unit powers up, but does not scan and/or beep.	The unit is trying to scan a particular symbology that is not enabled.	UPC/EAN, Code 39, interleaved 2 of 5, Code 93, Code 128 and Codabar are enabled by default. Verify that the type of bar code being read has been selected.

TROUBLESHOOTING GUIDE

Symptoms	Possible Causes	Solution
The unit powers up, but does not scan and/or beep.	The bar code being scanned does not satisfy the configured criteria for character length lock or minimum length.	Verify that the bar code being scanned falls into the configured criteria. <i>The scanner defaults to a minimum of 3 character bar code.</i>
The following item is only relevant for RS232 and Serial Emulation USB interfaces.		
The unit scans a bar code, but locks up after the first scan and the white LED stays on.	The unit is configured to support some form of host handshaking but is not receiving the signal.	If the unit is setup to support ACK/NAK, RTS/CTS, XON/XOFF or D/E, verify that the host cable and host are supporting the handshaking properly.
The unit scans, but the data transmitted to the host is incorrect.	The unit's data format does not match the host system's requirements.	Verify that the unit's data format matches that required by the host. Make sure that the unit is connected to the proper host port.
The unit beeps at some bar codes but NOT for others of the same bar code symbology.	The print quality of the bar code is suspect.	Check the print mode. The type of printer could be the problem. Change the print settings.
	The aspect ratio of the bar code is out of tolerance.	i.e. Change to econo mode or high speed.
	The bar code may have been printed incorrectly.	Check if it is a check digit/character/or border problem.
	The unit is not configured correctly for the type of bar code being scanned.	
	The minimum symbol length setting does not work with the bar code.	Check if the correct minimum symbol length is set.
The unit scans the bar code but there is no data.	The unit's configuration is not set correctly.	Make sure the scanner is configured for the appropriate mode.

TROUBLESHOOTING GUIDE

Symptoms	Possible Causes	Solution
The next four items are only relevant for a Keyboard Wedge interface.		
The unit scans but the data is not correct.	The unit's configuration is not correct.	Make sure that the proper PC type AT, PS2 or XT is selected. Verify the correct country code and data format is selected. Adjust the inter-character delay symptom.
The unit is transmitting each character twice.	The unit's configuration is not correct.	Increase the interscan code delay setting. Adjust whether the F0 break is transmitted. It may be necessary to try this in both settings.
Alpha characters show as lower case.	The computer is in <i>Caps Lock</i> mode.	Enable the <i>Caps Lock</i> detect feature of the scanner to detect whether the PC is operating in Caps Lock.
Everything works except for a couple of characters.	These characters may not be supported by that country's key look up table.	Try operating the scanner in Alt mode.
The following item is only relevant for an RS232 interface.		
The unit powers-up OK and scans OK but does not communicate properly to the host.	The com port at the host is not working or not configured properly.	Check to make sure that the baud rate and parity of the scanner and the communication port match and that the program is looking for "RS232" data.
The unit powers-up OK and scans OK but does not communicate properly to the host.	The cable is not connected to the proper com port.	Check to make sure that the unit is connected to the correct com port on the host device.
The host is receiving data but the data does not look correct.	The scanner and host may not be configured for the same interface parameters.	Check that the scanner and the host are configured for the same interface parameters.
Characters are being dropped.	Inter-character delay needs to be added to the transmitted output.	Add some inter-character delay to the transmitted output by using the MetroSelect Single-Line Configuration Guide.

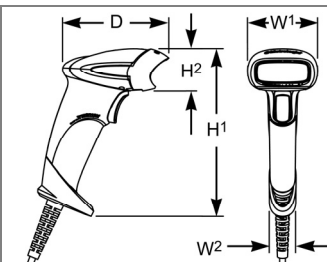
DESIGN SPECIFICATIONS

		MS9590 <i>i</i> Series Specifications		
OPERATIONAL				
Light Source:	Visible Laser Diode 650 nm ± 10 nm			
Laser Power:	0.809 mW (peak)			
Pulse Duration:	560 µsec			
Depth of Scan Field:	MS9590 <i>i</i>	Refer to page 22		
	MS9591 <i>i</i>	Refer to page 23		
Width of Scan Field:	MS9590 <i>i</i>	Refer to page 22		
	MS9591 <i>i</i>	Refer to page 23		
Scan Speed:	100 scan lines per second			
Scan Pattern:	Single Scan Line			
Minimum Bar Width:	MS9590 <i>i</i>	0.127 mm (5.0 mil)		
	MS9591 <i>i</i>	0.075 mm (3.0 mil)		
Infrared Activation:	MS9590 <i>i</i>	Refer to page 24		
	MS9591 <i>i</i>	Refer to page 24		
Decode Capability:	Autodiscriminates all standard 1D bar codes for others call a Metrologic service representative			
System Interfaces:	RS232, Keyboard Wedge, Stand-Alone Keyboard, RS485, USB			
Print Contrast:	35% minimum reflectance difference			
Number Characters Read:	Up to 80 data characters. The maximum number will vary based on symbology & density.			
Beeper Operation:	7 tones or no beep			
Visual Indicators: (Default Settings)	Blue LED	laser on, ready to scan		
	White LED	good read		
	Yellow LED	ON	Automatic Scanning Mode	
		OFF	Manual Activation Mode	

Specifications are subject to change without notice.

◆ Applicable for IBM® host applications

DESIGN SPECIFICATIONS

		MS9590i Series Specifications	
MECHANICAL			
Height H ¹ :	160 mm (6.30")		
H ² :	41 mm (1.60")		
Width W ¹ :	65 mm (2.56")		
W ² :	25.4 mm (1.00")		
Depth:	100 mm (3.93")		
Weight:	150g		
ELECTRICAL			
Input Voltage:	5VDC ± 0.25V		
Power:	Operating = 650 mW typical		
	Standby = 375 mW typical		
Current:	Operating = 130 mA @ 5VDC typical		
	Standby = 75 mA @ 5VDC typical		
DC Transformers:	Class 2; 5.2V @ 1A		
For regulatory compliance information see pages 35 – 37.			
ENVIRONMENTAL			
Temperature:	Operating = 0°C to 50°C (32°F to 122°F)		
	Storage = -40°C to 60°C (-40°F to 140°F)		
Humidity:	5% to 95% relative humidity, non-condensing		
Light Levels:	Up to 4842 Lux (450 footcandles)		
Shock:	Designed to withstand 1.8 m (5.91 ft.) drops		
Environmental: Sealing	IP54		

Specifications are subject to change without notice.

SCANNER AND CABLE TERMINATIONS

Scanner Pinout Connections

The MS9590*i* and MS9591*i* scanner interfaces terminate to a 10-pin modular jack. The serial number label indicates the interface enabled when the scanner is shipped from the factory.

MS9590 <i>i</i> -14 or MS9591 <i>i</i> -14 RS232	
Pin	Function
1	Ground
2	Transmit RS232 Output
3	Receive RS232 Input
4	RTS RS232 Output
5	CTS RS232 Input
6	DTR RS232 Input
7	Reserved
8	DSR TTL Output
9	+5VDC
10	Shield Ground

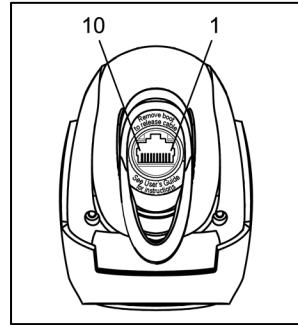


Figure 23.

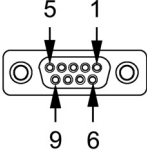
MS9590 <i>i</i> -47 or MS9591 <i>i</i> -47 Keyboard Wedge and Stand-Alone Keyboard	
Pin	Function
1	Ground
2	Transmit RS232 TTL Output
3	Receive RS232 TTL Input
4	PC Data TTL
5	PC Clock TTL
6	KB Clock TTL
7	Reserved
8	KB Data TTL
9	PC +5VDC
10	Shield Ground

MS9590 <i>i</i> -106 or MS9591 <i>i</i> -106 RS485 [◆] , USB	
Pin	Function
1	Ground
2	Transmit RS232 TTL Output
3	Receive RS232 TTL Input
4	IBM +
5	IBM -
6	D+
7	PC +5V Detect Input
8	D-
9	PC +5V Power
10	Shield Ground

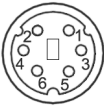
◆ Applicable for IBM[®] host applications

SCANNER AND CABLE TERMINATIONS

Cable Connector Configurations (Host End)

RS232 PowerLink Cable 53-53000x-3		
Pin	Function	 9-Pin Female, D-Type
1	Shield Ground	
2	RS232 Transmit Output	
3	RS232 Receive Input	
4	DTR Input/Light Pen Source	
5	Signal Ground	
6	Light Pen Data (DSR Out for -14 interfaces)	
7	CTS Input	
8	RTS Output	
9	+5VDC	

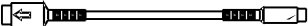
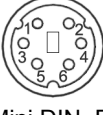
USB Cables 53-53813x-N-3, 53-53809x-N-3			
Pin	Function		
1	PC +5V/V_USB		
2	D-		
3	D+		
4	Ground		
Shield	Shield	Locking Type A	Non-Locking Type A

Stand-Alone Keyboard Cable 53-53820x-N-3		
Pin	Function	 6-Pin Male Mini-DIN Connector
1	PC Data	
2	No Connect	
3	Power Ground	
4	+5VDC PC Power to KB	
5	PC Clock	
6	No Connect	

Cable Connector Configuration (Host End)

Keyboard Wedge Cable 53-53802x-3		
Pin	Function	 5-Pin DIN, Female
1	Keyboard Clock	
2	Keyboard Data	
3	No Connect	
4	Power Ground	
5	+5 Volts DC	
Pin	Function	 6-Pin DIN, Male
1	PC Data	
2	No Connect	
3	Power Ground	
4	+5 Volts DC	
5	PC Clock	
6	No Connect	

Metrologic will supply an adapter cable with a 5-pin DIN male connector on one end and a 6-pin mini DIN female connector on the other. According to the termination required, connect the appropriate end of the adapter cable to the PowerLink cable, leaving the necessary termination exposed for connecting to the keyboard and the keyboard port on the PC.

Keyboard Wedge Adapter Cable		
Pin	Function	 5-Pin DIN, Male
1	PC Clock	
2	PC Data	
3	No Connect	
4	Power Ground	
5	+5 Volts DC	
Pin	Function	 6-pin Mini DIN, Female
1	Keyboard Data	
2	No Connect	
3	Power Ground	
4	+5 Volts DC	
5	Keyboard Clock	
6	No Connect	

LIMITED WARRANTY

The MS9590i VoyagerGS™ series scanners are manufactured by Metrologic at its Suzhou, China facility. The MS9590i series scanners have a three (3) year limited warranty from the date of manufacture. Metrologic warrants and represents that all MS9590i series scanners are free of all defects in material, workmanship and design, and have been produced and labeled in compliance with all applicable U.S. Federal, state and local laws, regulations and ordinances pertaining to their production and labeling.

This warranty is limited to repair, replacement of product or refund of product price at the sole discretion of Metrologic. Faulty equipment must be returned to one of the following Metrologic repair facilities: Blackwood, New Jersey, USA; Madrid, Spain; or Suzhou, China. To do this, contact the appropriate Metrologic Customer Service/Repair Department to obtain a Returned Material Authorization (RMA) number.

In the event that it is determined the equipment failure is covered under this warranty, Metrologic shall, at its sole option, repair the Product or replace the Product with a functionally equivalent unit and return such repaired or replaced Product without charge for service or return freight, whether distributor, dealer/reseller, or retail consumer, or refund an amount equal to the original purchase price.

This limited warranty does not extend to any Product which, in the sole judgment of Metrologic, has been subjected to abuse, misuse, neglect, improper installation, or accident, nor any damage due to use or misuse produced from integration of the Product into any mechanical, electrical or computer system. The warranty is void if: (i) the case of the Product is opened by anyone other than Metrologic's repair department or authorized repair centers; or (ii) any software is installed on the Product other than a software program approved by Metrologic.

THIS LIMITED WARRANTY, EXCEPT AS TO TITLE, IS IN LIEU OF ALL OTHER WARRANTIES OR GUARANTEES, EITHER EXPRESS OR IMPLIED, AND SPECIFICALLY EXCLUDES, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE UNDER THE UNIFORM COMMERCIAL CODE, OR ARISING OUT OF CUSTOM OR CONDUCT. THE RIGHTS AND REMEDIES PROVIDED HEREIN ARE EXCLUSIVE AND IN LIEU OF ANY OTHER RIGHTS OR REMEDIES. IN NO EVENT SHALL METROLOGIC BE LIABLE FOR ANY INDIRECT OR CONSEQUENTIAL DAMAGES, INCIDENTAL DAMAGES, DAMAGES TO PERSON OR PROPERTY, OR EFFECT ON BUSINESS OR PROPERTY, OR OTHER DAMAGES OR EXPENSES DUE DIRECTLY OR INDIRECTLY TO THE PRODUCT, EXCEPT AS STATED IN THIS WARRANTY. IN NO EVENT SHALL ANY LIABILITY OF METROLOGIC EXCEED THE ACTUAL AMOUNT PAID TO METROLOGIC FOR THE PRODUCT. METROLOGIC RESERVES THE RIGHT TO MAKE ANY CHANGES TO THE PRODUCT DESCRIBED HEREIN.

NORTH AMERICA

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Blackwood, NJ 08012-4683
Customer Service Department
Tel: 1-800-ID-METRO
Fax: 856-228-6673
Email: info@metrologic.com

METROLOGIC EUROPEAN REPAIR CENTER (MERC)

Metrologic Eria Ibérica, SL

C/Alfonso Gomez, 38-40, 1D
28037 Madrid
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Suzhou Sales Office

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Tel: 86-512-67622550
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Email: info@cn.metrologic.com

Safety

ITE Equipment

IEC 60950-1, EN 60950-1

Laser

Laser Class 1: IEC 60825-1:1993+A1+A2,
EN 60825-1:1994+A1+A2



Caution

Use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous laser light exposure. Under no circumstances should the customer attempt to service the laser scanner. Never attempt to look at the laser beam, even if the scanner appears to be nonfunctional. Never open the scanner in an attempt to look into the device. Doing so could result in hazardous laser light exposure. The use of optical instruments with the laser equipment will increase eye hazard.

Atención

La modificación de los procedimientos, o la utilización de controles o ajustes distintos de los especificados aquí, pueden provocar una luz de láser peligrosa. Bajo ninguna circunstancia el usuario deberá realizar el mantenimiento del láser del escáner. Ni intentar mirar al haz del láser incluso cuando este no esté operativo. Tampoco deberá abrir el escáner para examinar el aparato. El hacerlo puede conllevar una exposición peligrosa a la luz de láser. El uso de instrumentos ópticos con el equipo láser puede incrementar el riesgo para la vista.

Attention

L'emploi de commandes, réglages ou procédés autres que ceux décrits ici peut entraîner de graves irradiations. Le client ne doit en aucun cas essayer d'entretenir lui-même le scanner ou le laser. Ne regardez jamais directement le rayon laser, même si vous croyez que le scanner est inactif. N'ouvrez jamais le scanner pour regarder dans l'appareil. Ce faisant, vous vous exposez à une rayonnement laser qui est dangereux. L'emploi d'appareils optiques avec cet équipement laser augmente le risque d'endommagement de la vision.

Achtung

Die Verwendung anderer als der hier beschriebenen Steuerungen, Einstellungen oder Verfahren kann eine gefährliche Laserstrahlung hervorrufen. Der Kunde sollte unter keinen Umständen versuchen, den Laser-Scanner selbst zu warten. Sehen Sie niemals in den Laserstrahl, selbst wenn Sie glauben, daß der Scanner nicht aktiv ist. Öffnen Sie niemals den Scanner, um in das Gerät hineinzusehen. Wenn Sie dies tun, können Sie sich einer gefährlichen Laserstrahlung aussetzen. Der Einsatz optischer Geräte mit dieser Laserausrüstung erhöht das Risiko einer Sehschädigung.

Attenzione

L'utilizzo di sistemi di controllo, di regolazioni o di procedimenti diversi da quelli descritti nel presente Manuale può provocare delle esposizioni a raggi laser rischiose. Il cliente non deve assolutamente tentare di riparare egli stesso lo scanner laser. Non guardate mai il raggio laser, anche se credete che lo scanner non sia attivo. Non aprite mai lo scanner per guardare dentro l'apparecchio. Facendolo potete esporVi ad una esposizione laser rischiosa. L'uso di apparecchi ottici, equipaggiati con raggi laser, aumenta il rischio di danni alla vista.

EMC

Emissions

FCC Part 15, ICES-003, CISPR 22, EN 55022

Immunity

CISPR 24, EN 55024

Note: Immunity performance is not guaranteed for scanner cables greater than 3 meters in length when fully extended.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Class A Devices

The following is applicable when the scanner cable is greater in length than 3 meters (9.8 feet) when fully extended:

Les instructions ci-dessous s'appliquent aux câbles de scanner dépassant 3 mètres (9.8 pieds) de long en extension maximale:

Folgendes trifft zu, wenn das Scannerkabel länger als 3 Meter ist:

This equipment has been tested and found to comply with limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at their own expense. Any unauthorized changes or modifications to this equipment could void the user's authority to operate this device.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Notice

This Class A digital apparatus complies with Canadian ICES-003.

Remarque

Cet appareil numérique de classe A est conforme à la norme canadienne NMB-003.

European Standard

Warning

This is a class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

Funkstöreigenschaften nach EN55022:1998

Warnung!

Dies ist eine Einrichtung der Klasse A. Diese Einrichtung kann im Wohnbereich Funkstörungen verursachen. In diesem Fall kann vom Betreiber verlangt werden, angemessene Massnahmen durchzuführen.

EMC

Standard Europeo

Attenzione

Questo e' un prodotto di classe A. Se usato in vicinanza di residenze private potrebbe causare interferenze radio che potrebbero richiedere all'utilizzatore opportune misure.

Attention

Ce produit est de classe "A". Dans un environnement domestique, ce produit peut être la cause d'interférences radio. Dans ce cas l'utilisateur peut être amené à prendre les mesures adéquates.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Class B Devices

The following is applicable when the scanner cable is less than 3 meters (9.8 feet) in length when fully extended:

Les instructions ci-dessous s'appliquent aux cables de scanner ne dépassant pas 3 mètres (9.8 pieds) de long en extension maximale:

Folgendes trifft zu, wenn das Scannerkabel kürzer als 3 Meter ist:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help

Notice

This Class B digital apparatus complies with Canadian ICES-003.

Remarque

Cet appareil numérique de classe B est conforme à la norme canadienne NMB-003.

PATENTS

For patent information, please refer to www.honeywellaidc.com/patents.

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