Vimtag

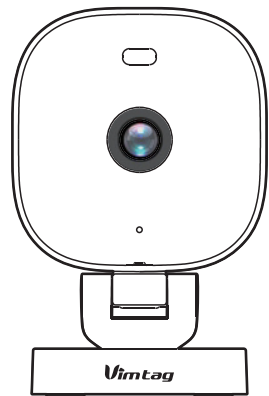**Security Camera**
Quick Guide

Need Help? Email Us:

✉ customer@vimtag.com

OR

Contact Us in the APP:

Follow us for the latest updates!
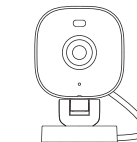
Facebook   Instagram

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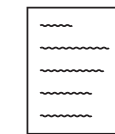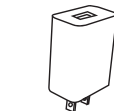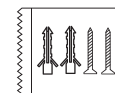
01 / What's in The Box

Camera with Power-cable

Manual

Power Adapter

Screw Kit

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02 / Product Diagram

Infrared &White Light

Lens

Microphone

Speaker

Reset Button

SD Card Slot
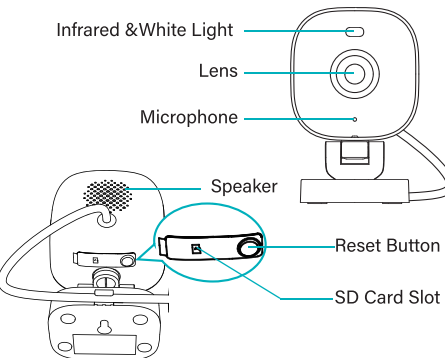
Infrared Light	After the camera is plugged in, the infrared light is on to indicate that the camera is powered on
Reset Button	Press and hold for 10s until hearing the beep of "Reset Successfully" to reset or restore to the factory setting
SD Card Slot	Support local SD card storage (up to 512GB)

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03 / Preparations Before Connection

Before Connecting:

1) Please insert the SD card before powering on, otherwise, the SD card cannot be recognized. (SD card is not included; the camera supports up to 512GB SD card).
2) Put the camera and smartphone 1-3 ft(30-100cm) away from the router to set Wi-Fi.
3) Make sure your camera is in the right network (2.4GHz/5GHz).

Power on Camera

1) Plug in the camera's power cable, please use 5V power adapter (included) to power the camera.
2) After the infrared light goes out, press and hold on the reset button for 10s to reset the camera.
3) After you hear the beep of "Reset Successfully", it proves that the camera is being reset, please wait for above 60s.
4) When you hear the beep of "Ding", it means that the camera has been reset and powered on.

If you need any help, please contact us at customer@vimtag.com

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04 / APP Installation and Account Registration

Download APP

Method ❶: Download "Canny Cam" APP from APP Store (iOS)or Google Play(Android);
Method ❷: Scan "Canny Cam" APP QR code to download it.

❶   ❷

Tips:

Please grant the following 2 permissions while using this APP for the first time.
1) Allow "Canny Cam" APP to access mobile cellular data and wireless LAN, or it will fail to add IP camera.
2) Allow "Canny Cam" APP to receive a pushed message,or the phone will not receive an alarm push when motion detection or audible alarm is triggered.
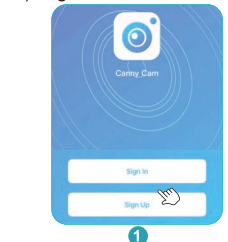
If you need any help, please contact us at customer@vimtag.com

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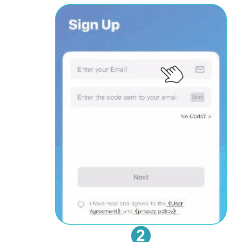**Download APP**

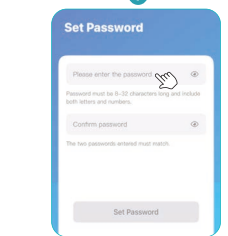New users need to register by email, The concrete steps are as follows:
1) Click "Sign up";
2) Follow the steps to complete the registration of the account;
3) Log in.

Sign Up

Set Password

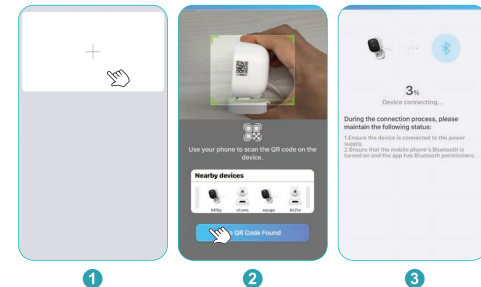Sign In

❶   ❷   ❸   ❹   ❺

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05 / Camera Connection

1) Click "+" to add a camera
2) Scan the QR code on the device and connect to the camera
**Note: Ensure the Bluetooth of your phone is turned on.**
3) Waiting for Bluetooth connection to complete

4) Enter the wifi account and password——click "next"
5) Click "Confirm"
6) Set the camera name and password——click Confirm to complete the camera settings
The camera password set here is not the account password. Each camera can have a different password.

If you need any help, please contact us at customer@vimtag.com

06 / Install the Camera

Plastic Expansion Pipe   Bracket   Mounting Screws
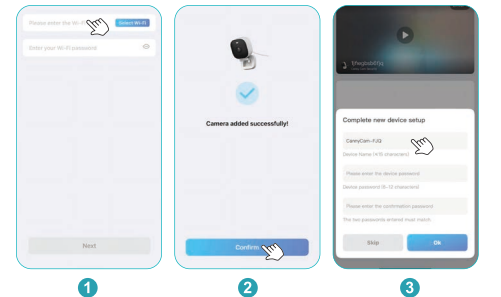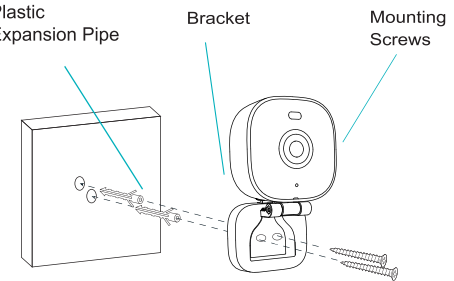
Note: When camera installed vertically on the ceiling please flip the screen in the APP.

07 / SD Card Installation

Note: Please insert the SD card into the camera.
* Make sure the camera is off before inserting the SD card.

1) Install the Micro SD Card
Insert the Micro SD card with the metal contacts facing the lens (there is a front indicator on the card near the slot). Use your fingers to gently push the Micro SD card into the slot until you hear a click.

* Do not forcefully insert the Micro SD card at an angle or upside down.

2) Remove the Micro SD Card
After inserting the card, gently push the Micro SD card in until you hear a click.

* Forcibly pulling out the Micro SD card may damage the device or the Micro SD card.

If you need any help, please contact us at customer@vimtag.com

08 / FAQs

Wi-Fi Connection

1) Check Wi-Fi Signal Strength: Ensure the camera is within range of your router. Weak signals can cause connection failures.
2) Verify Wi-Fi Credentials: Double-check the Wi-Fi password entered in the app. Incorrect credentials will prevent connection.
3) Same Network: Confirm both your phone and camera are connected to the same Wi-Fi network.
4) Restart Devices: Reboot your router, camera, and phone to refresh connections.
5) Firmware Update: Check and install any available camera firmware updates via the app.
6) Reset Camera: Press the reset button on the camera to restore factory settings and try reconnecting.
If you still can't connect to WiFi, please contact us at customer@vimtag.com

Color Night Vision

1) Enable View Mode "Auto"
2) Enable Spotlight
Note:Selecting Auto Mode + Spotlight Mode ensures continuous color night vision for both live view and recordings.

Receive Alarm Notifications on the APP

1) Ensure your phone settings can accept notifications from the APP
2) Ensure Motion Detection alarm function Go to "Settings"-"Alarm Management" in the App Select the detection method as Motion detection/Sound detection
3) Turn on "Allow push notifications"-Click "Apply"
Automatic Light and Sound Alarm Settings

1) Enable Detection On:
Go to: Settings > Monitoring Settings > Motion, enable "Motion";
2) Enable "Alarm Sound"
3) Enable Detection Spotlight

SD card not recognized

1) Please insert the SD card before turning on the camera.
2) Check the status of the SD card in "Settings" - "SD Card" to make sure the card is correctly recognized.
3) Use Class10 Fat32/exFat SD cards.
4) Format the SD card and reinsert it into the camera.
If your SD card is not recognized, please contact us at customer@vimtag.com

09 / FCC STATEMENT

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception (which can be determined by turning the equipment off and on), the user is encouraged to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected
Consult the dealer or an experienced radio/TV technician for help.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. (Example: use only shielded interface cables when connecting to computer or peripheral devices) This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
1) This device may not cause harmful interference, and
2) This device must accept any interference received, including interference that may cause undesired operation.

FCC RADIATION EXPOSURE STATEMENT:
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and your body.

FCC ID: 2AFG2-8310

10 / Scan to access camera guides on YouTube