

# Please read before your first flight



Please connect the charger  
first to activate the battery



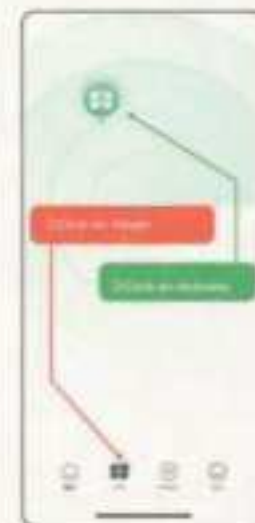
Scan the App  
QR code



Press and hold the power  
button for 3 seconds



The status light will  
illuminate when  
startup is complete



App connected

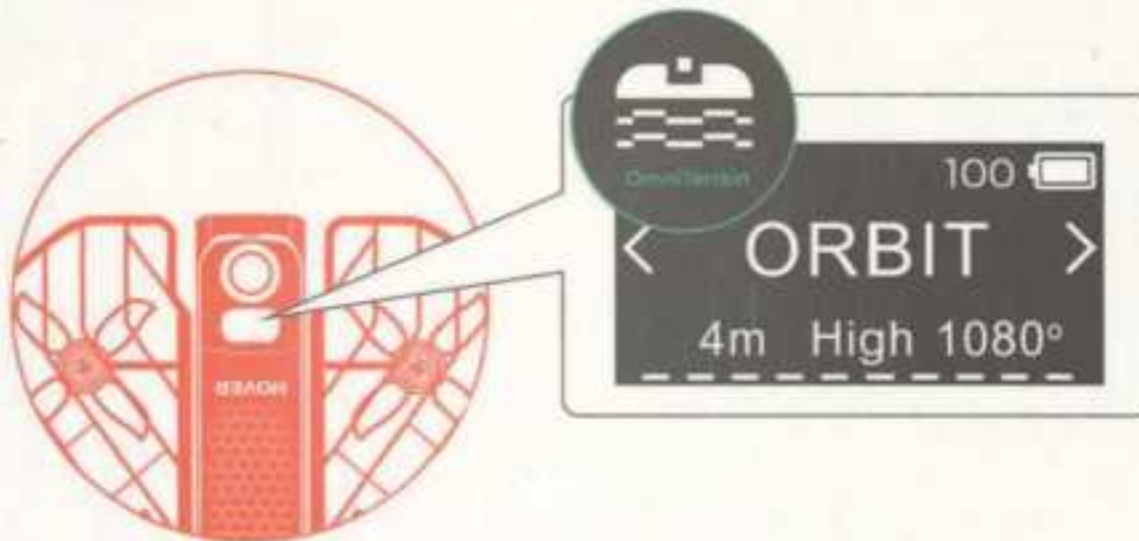


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For your first flight, choose  
an open outdoor area  
to ensure optimal  
performance and  
clear visibility



Tutorial link  
QR code



Water surface



Large areas of uniform-colored ground



Rice fields, flower meadows



Low-light environments

When the 'OmniTerrain icon' is illuminated, the flying camera can capture a broader range of scenes, including water surfaces, expansive monochromatic landscapes, swaying rice fields, flower meadows, and low-light environments. It is recommended not to fly in these scenes when the icon is not illuminated.

# HOVERAir

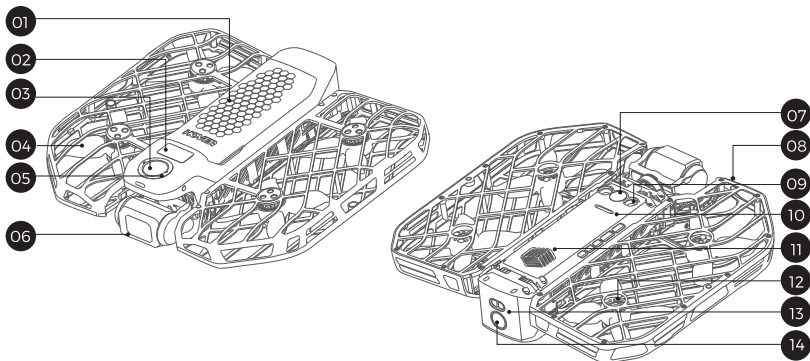
X1 PRO PROMAX

## Quick Start Guide

ZEROZERO  
RC3GTCS



zerozero



- 01 Battery // 電池 // バッテリー // 배터리 // Batterie // Akku // batería // batteria // Bateria // защитная рама // البطارية // แบตเตอรี่ // Μπαταρία // batería // Baterai // Pil
- 02 Display Screen // 顯示屏 // ディスプレイ画面 // 디스플레이 화면 // Écran d'affichage // Schalter // pantalla de visualización // schermo di visualizzazione // Ecrã // кнопка переключения // شاشة العرض // หน้าจอแสดงผล // Οθόνη προβολής // ekran wyświetlacza // Layar Tampilan // Ekran
- 03 Power Button // 電源按鈕 // 電源ボタン // 전원 버튼 // Bouton d'alimentation // Einschalttaste // Botón de encendido // Pulsante di accensione // Botão para Ligar/Desligar // Кнопка питания // زر الطاقة //ปุ่มเปิด/ปิด // Κομπι τροφοδοσίας // Przycisk zasilania // Tombol Daya // Güç Düğmesi
- 04 Propeller // 螺旋槳 // プロペラ // 프로펠러 // Hélice // Propeller // hélice // elica // Hélice // задний датчик препятствий // ใบพัด // المروحة // Έλικας // śmigło // Baling-Baling // Pervane
- 05 Select Button // 切換按鈕 // スイッチ ボタン // 스위치 버튼 // Bouton de l'interrupteur // Schalter // botón de modo // pulsante di commutazione // Botão de Comutação // Кнопка питания // زر التبديل //ปุ่มสวิตช์ // Κομπι εναλλαγής // przycisk w 4 czynniki // Tombol Sakelar // Anahtar Düğmesi
- 06 Gimbal and Camera // 雲台及攝像頭 // ジンバルとカメラ // 짐벌 및 카메라 // Cardan et Caméra // Bildschirm // cardán y cámara // giunto cardanico e telecamera // Suspensão por Cardan e Câmara // экран // جهاز تثبيت الكاميرا // แกนกันสั่นและกล้อง // Αναρτήρας και κάμερα // gimbal i kamera // Gimbal dan Kamera // Gimbal ve Kamera
- 07 VIO Sensor // VIO傳感器 // VIO センサー // VIO 센서 // Capteur VIO // VIO-Sensor // sensor de odometría visual inercial (VIO, Visual Inertial Odometry) // sensore VIO // Sensor VIO // нижний времяпролетный датчик (TOF) // VIO مستشعر // เซ็นเซอร์ VIO // Αισθητήρας VIO // czujnik VIO // Sensor VIO // VIO Sensörü
- 08 Prop guard // 手指保護框 // 保護フレーム // 보호 프레임 // Cadre de protection // Schutzrahmen // marco de protección // telaio di protezione // Estrutura de Protecção // подвес и камера // إطار الحماية // กรอบป้องกัน // Πλαίσιο προστασίας // ramka ochronna // Rangka Pelindung // Koruma Çerçevesi
- 09 Bottom TOF Sensor // 底部TOF傳感器 // 底部 TOF センサー // 하단 TOF 센서 // Capteur TOF inférieur // TOF-Sensor unten // sensor de profundidad (TOF, Time-of-Flight) inferior // sensore TOF inferiore // Sensor TOF Inferior // приводной мотор // مستشعر TOF السفلي // เซ็นเซอร์ TOF ด้านล่าง // Κάτω αισθητήρας TOF // dolny czujnik TOF // Sensor TOF Bawah // Alt TOF Sensörü
- 10 Speaker // 揚聲器 // スピーカー // 스피커 // Haut-parleur // Lautsprecher // altavoz // altoparlante // Altifalante // динамик // مكبر الصوت // ลำโพง // Ηχείο // g łośnik // Speaker // Hoparlör
- 11 Heat Vent // 散熱孔 // 放熱穴 // 열 방출 구멍 // Trou de dissipation de chaleur // Wärmeableitungsöffnung // disipador de calor // foro di dispersione del calore // Orifício de Dissipação de Calor // отверстие для отвода тепла // فتحة تبديد الحرارة // ร.ระบายความร้อน // Οπή απαγωγής θερμότητας // otwór odprowadzający ciepło // Lubang Pembuangan Panas // Isa Dagıtım Deliği
- 12 Motor // 動力電機 // パワー モーター // 전원 모터 // Moteur d'alimentation // Antriebsmotor // motor eléctrico // motore di trazione // Motor // пропеллер // محرك الطاقة // มอเตอร์ขับเคลื่อน // Moteř trofodooias // silnik zasilajacy // motor Daya // Güç Motoru
- 13 Rear TOF Sensor // 尾部TOF傳感器 // リア TOF センサー // 후방 TOF 센서 // Capteur TOF arrière // TOF-Sensor hinten // sensor de profundidad trasero // sensore TOF posteriore // Sensor TOF Posterior // задний времяпролетный датчик (TOF) // مستشعر TOF الخلفي // เซ็นเซอร์ TOF ด้านหลัง // Πίσω αισθητήρας TOF // tylny czujnik TOF // Sensor TOF Belakang // Arka TOF Sensörü
- 14 Rear Obstacle Sensor // 尾部避障傳感器 // リア障害物センサー // 후방 장애물 센서 // Capteur d'obstacle arrière // Hindernissensor hinten // sensor de obstáculos trasero // sensore ostacoli posteriore // Sensor de Obstáculos Posterior // аккумуляторная батарея // مستشعر العوائق الخلفية // เซ็นเซอร์ตรวจจับสิ่งกีดขวางด้านหลัง // Πίσω αισθητήρας εμποδίων // tylny czujnik przeszkód // Sensor Rintangan Belakang // Arka Engel Sensörü

## Step 1 Charge the battery

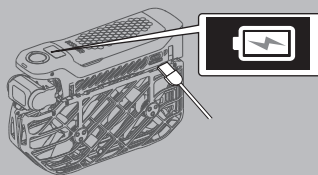
- Please charge the battery first to activate it.



Take out the HOVERAir  
X1 PRO/PROMAX

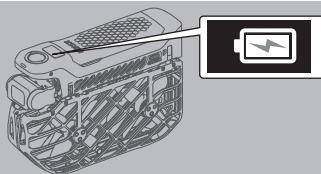


Fold the HOVERAir  
X1 PRO/PROMAX



Charge to activate

The screen displays a charging animation indicating it is charging.



If the screen shows 100% battery or is completely off, the device is fully charged.

## Step 2 Download the App

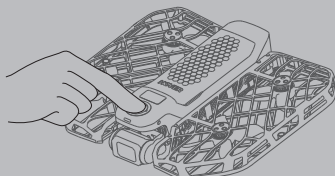
- Scan the QR code to download and install the Hover X1 App to activate the device.



iOS / Android

## Step 3 Power on/off

- Press and hold the power button.



Press and hold the power button for about 2 seconds to turn on the screen. Press and hold the power button to power off.

## Step 4 Connect the App

- HOVERAir X1 PRO/PROMAX connects to the app via Bluetooth. Please follow these steps.



Turn on the HOVERAir X1 PRO/PROMAX

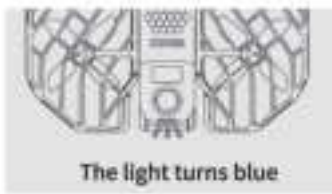


Open the Hover X1 App.



Tap to enter the 'Hover' page, follow the prompts to enable Bluetooth. Tap 'Hover' to search for nearby HOVERAir devices, then select to connect.

**Note:** Press and hold both select buttons simultaneously until the status light turns blue. This indicates the device has entered Bluetooth pairing mode and can be connected to your phone.



## Step 5 Launch the HOVERAir X1 PRO/PROMAX



Unfold the HOVERAir X1 PRO/PROMAX as shown in the illustration and hold it horizontally.



Press the power button.



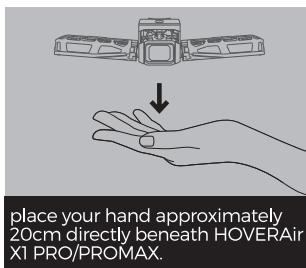
■ Take off

Release the device when the propellers start spinning rapidly.

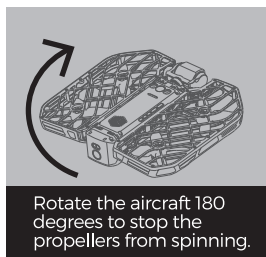
## Step 6 Land/retrieve the HOVERAir X1 PRO/PROMAX

### Intelligent Flight Modes

- After completing the intelligent flight modes, the HOVERAir X1 PRO/PROMAX will automatically return to the area near the takeoff point. When the drone approaches the takeoff location, place your hand about 20 cm directly beneath it. The device will then land on your palm, and the propellers will stop rotating.



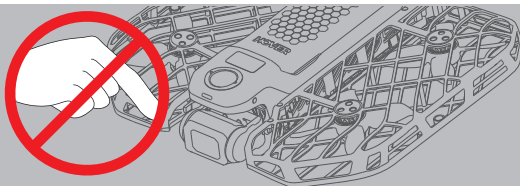
- In an emergency, grab the HOVERAir X1 PRO/PROMAX and briefly press the power button, or rotate it 180 degrees. The propellers will stop spinning immediately.



### Manual control

- In manual control mode, pilot the HOVERAir X1 PRO/PROMAX to a suitable location and land it manually. Alternatively, use the one-click return function to bring the HOVERAir X1 PRO/PROMAX back near the takeoff point.

**Notice:** Do not insert fingers or other objects into the prop guard. For additional safety precautions, please refer to the disclaimer and safety manual on our official website (<https://hoverair.com/pages/x1-pro-and-promax-support>).

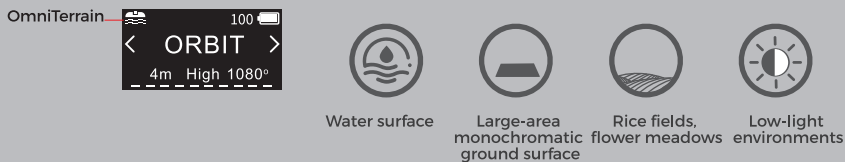




## Step 7 Switch Modes and Set Parameters

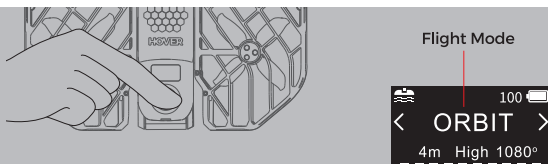
### Introduction to Screen Functions

#### ■ OmniTerrain



NOTE: When the 'OmniTerrain icon' is illuminated, the flying camera can capture a broader range of scenes, including water surfaces, expansive monochromatic landscapes, swaying rice fields, flower meadows, and low-light environments. It is recommended not to fly in these scenes when the icon is not illuminated.

#### ■ Switch the Intelligent Flight Mode



Switch flight mode by short pressing the select button.

#### ■ Setting parameters



Press and hold the switch button to enter the flight path parameter settings. The parameters will start flashing, indicating that they can be adjusted. Use short presses of the switch button to cycle through the flashing flight path parameters.



English

## ■ Setting parameters



- Both mode switching and parameter settings can be done through the App.

## Step 8 Video and photo downloads

- After connecting via Bluetooth to the HOVERAir XI PRO/PROMAX, you can view low-resolution thumbnails of newly captured footage on the 'Hover' page in the app. Select your preferred works for downloading.
- After downloading, you can view the downloaded content in 'Home > Moments' or in your phone's local gallery.



**Note:** To download content, please connect to the Wi-Fi of the Hover flying camera and follow the prompts until the connection is complete.

## Flight restrictions

1. You should use this product in accordance with local laws and regulations for safety. Ensure that both the firmware of the flying camera and the app are updated to the latest versions.
2. Flight restricted areas include but are not limited to major airports worldwide, major cities/regions, event venues, etc. Before operating this product, please consult and comply with all local laws and regulations.

## Product Specifications

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Takeoff Weight: 192g  
Unfolded Dimensions: 173mm x 149mm x 39mm  
Folded Dimensions: 105mm x 149mm x 34mm  
Maximum Ascent Speed: 3m/s  
Maximum Descent Speed: 3m/s  
Maximum Horizontal Flight Speed: 11m/s  
Maximum Flight Altitude: 2500m. Be cautious at altitudes above 5500m.  
Maximum Flight Time: 16 min  
Maximum Hover Time: 15 min  
Maximum Wind Resistance: 10.7 m/s (Level 5 wind)  
Operating Temperature: -5°C to 40°C (23°F to 104°F)  
Supported Connector Type: USB-C  
WIFI  
Protocol: 802.11 a/b/g/n/ac/ax  
Storage: 64GB  
Supported Chargers: HOVER 30W Charger, HOVER 65W Charger, or other chargers that support USB PD fast charging protocol.

**ZEROZERO**  
R O B O T I C S

# HOVERAir

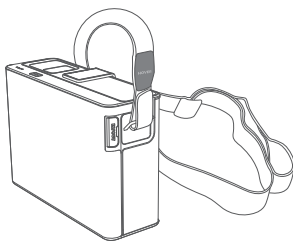
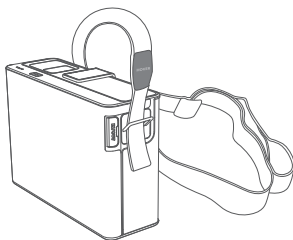
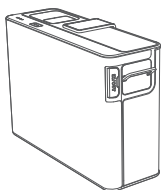
X1 PRO | PRO MAX

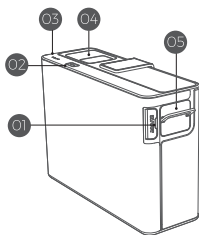
PowerCase User Manual

**ZEROZERO**  
R O B O T I C S



PA46H028\_V1.0



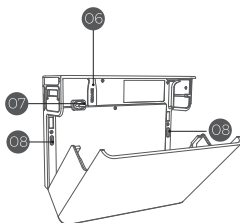


01 Charging Port C1

02 Battery Display Button

03 Battery Indicator

04 Viewing Screen



05 Hook

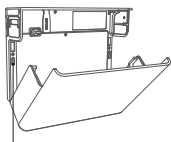
06 Installation Wrench

07 Charging Port C2

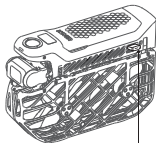
08 Charging Port C2 Adapter

## Adapter Installation

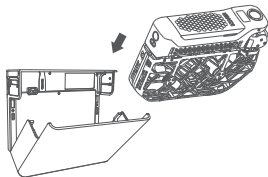
Remove the Charging Port C2 Adapter, insert it into the HOVERAir X1 PRO/PROMAX, and place the HOVERAir X1 PRO/PROMAX into the PowerCase for charging.



Charging Port C2 Adapter



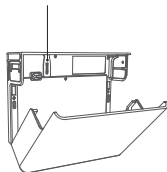
Charging Port C2 Adapter



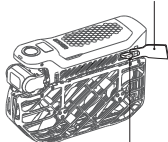
## Adapter Removal

Use the Installation Wrench to remove the charging adapter from the HOVERAir X1 PRO/PROMAX.

Installation Wrench



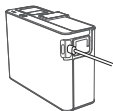
Installation Wrench



Charging Port C2 Adapter

## Charging

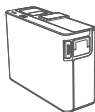
- **When only C1 is connected to an external power source**  
The external power source charges the PowerCase with a maximum power of 45W.
- **When C1 is connected to an external power source and the HOVERAir X1 PRO/PROMAX is placed in the PowerCase.**  
The external power source prioritizes charging the HOVERAir X1 PRO/PROMAX with a maximum power of 30W.  
Once the HOVERAir X1 PRO/PROMAX is fully charged, the external power source charges the PowerCase.



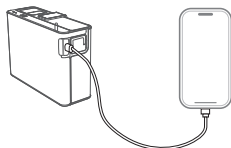


## Discharging

- When only the HOVERAir X1 PRO/PROMAX is in the PowerCase it charges the HOVERAir X1 PRO/PROMAX with a maximum power of 36W.

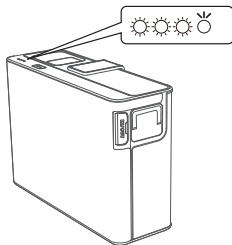


- When only a phone is connected to the charging case it charges the phone with a maximum power of 45W.
- Connect your phone to the PowerCase while the HOVERAir X1 PRO/PROMAX is inside the case  
The PowerCase will prioritize charging the phone (maximum 45W). Once the phone is fully charged or disconnected, it will charge the HOVERAir X1 PRO/PROMAX (maximum 36W).



## Checking Battery Level

- Short press the battery display button to show the battery level.



LED Indicator Light	Battery Level
☀☀☀☀☀	89%~100%
☀☀☀☀◐	76%~88%
☀☀☀☀●	64%~75%
☀☀☀◐●	51%~63%
☀☀☀●●	39%~50%
☀☀◐●●	26%~38%
☀☀●●●	14%~25%
◐●●●●	1%~13%

### Charging Indicator Light

LED Indicator Light	Battery Level
☀☀☀☀☀	100%
☀☀☀☀◐	75%~100%
☀☀☀☀●	50%~75%
☀☀◐●●	25%~50%
◐●●●●	0%~25%

### Discharging Indicator Light

LED Indicator Light	Battery Level
☀☀☀☀☀	75%~100%
☀☀☀●●	50%~75%
☀●●●●	25%~50%
◐●●●●	0%~5%
●●●●●	0%

## Product Specifications

Built-in Battery Rated Voltage:

Input: DC 5V/3A, 9V/3A, 12V/3A, 15V/3A, 20V/3A

Charging Port C1 Output: DC 5V/3A, 9V/3A, 12V/3A

Charging Port C2 Output: DC 12V/2.5A

Battery Capacity: 2\*6000mAh/46.2Wh

Operating Temperature: -20°C to 30°C (-4°F to 86°F)

It is recommended to use the official 65W Power Adapter to achieve the highest charging speed.

## Precautions

1. When using the PowerCase to charge the HOVERAir X1 PRO/PROMAX, it is recommended to use the official 65W adapter or other PD fast chargers that meet FCC/CE specifications. It is recommended to use the official charging cable or a charging cable that supports a current of 5A or above. Using non-recommended adapters or charging cables may result in slow charging, inability to charge, and other unknown safety risks.
2. Make sure the PowerCase is placed securely and kept dry. Use it in a well-ventilated area and take care to prevent any risk of fire.
3. Do not touch the power interface or adapter with your hands or other conductors.
4. If the power interface or adapter is attached with liquid, please wipe it clean with a dry cloth while it is not powered.
5. Disassembling, piercing, impacting, crushing, short-circuiting, and burning the PowerCase are strictly prohibited.
6. Do not use the PowerCase if it has been submerged in water.
7. The PowerCase may become slightly warm during charging, which is normal. When the battery temperature is high, the PowerCase will wait for the battery to cool down before charging it.

## Disclaimer

Before using the HOVERAir X1 PRO/PROMAX PowerCase, please read the User Manual carefully. Understanding and following the instructions will help prevent harm to you and others and avoid damage to the product and nearby items.

By using this product, you agree that you have read and accepted all the terms and conditions in this document. You take full responsibility for how you use this product and any outcomes. Zero Zero Technology is not responsible for any damage, injury, or legal issues from improper use of the product.

Product Name : \_\_\_\_\_ User Name : \_\_\_\_\_  
Product S/N : \_\_\_\_\_ Phone Number : \_\_\_\_\_  
Dealer : \_\_\_\_\_ Date of Purchase : \_\_\_\_\_  
Contact Address : \_\_\_\_\_  
\_\_\_\_\_

## Warranty Service Request

If you experience issues with your product during the warranty period, please follow these steps to request service:

Components	Warranty Period	Service Method
Motherboard	12 Months	Customer Mail-In
Battery	12 Months	Customer Mail-In
Cosmetic Parts	No Warranty	Customer Mail-In

The warranty period for this product begins on the date of purchase. If you cannot provide valid proof of purchase, the warranty start date will be 90 days after the manufacturing date shown on the device, or as otherwise specified by Zero Zero Technology. If the last day of the warranty period falls on a statutory holiday, the warranty will extend to the next business day.

Within the aforementioned warranty period, if Shenzhen Zero Zero Infinity Technology Co., Ltd. ("we" or "Zero Zero Technology") confirms that performance issues are due to defects in materials or workmanship of the covered components, users are eligible for free repairs. For issues beyond the warranty period or not caused by component quality within the warranty period, users may apply for paid repair services. Zero Zero Technology will cover the return shipping costs to the user's specified location for free repairs.

## The following situations are not covered by the free warranty:

- Faults or damage caused by transportation or handling after purchase;
- Any modifications, disassembly, or repairs not authorized by Zero Zero Technology;
- Damage caused by accidental factors or human actions, such as liquid ingress, drops, incorrect voltage input, excessive pressure, motherboard deformation, etc.;
- Faults or damage caused by improper installation, use, maintenance, or storage not in accordance with the user manual;
- Inability to provide valid proof of purchase or receipt, or if the documents have been forged or altered;
- Labels, serial numbers, or waterproof and tamper-evident marks that have been torn, altered, or are illegible;
- Faults or damage caused by force majeure (e.g., fire, earthquake, flood, etc.);
- Accidents such as collisions, burns, or loss of the product caused by non-quality-related human factors;
- Damage caused by continued use of the product when components are aged or damaged;
- Damage caused by reliability and compatibility issues when using non-Zero Zero Technology certified third-party components;
- Signs of tampering or alteration on the machine serial number, factory labels, and other markings;
- Failure to send the relevant items within 7 calendar days after contacting Zero Zero Technology for warranty service confirmation;
- Other performance issues not caused by product quality problems.

## Additional Information

- If the user provides an incorrect delivery address or if the recipient refuses to accept the package, the user is responsible for any resulting losses.
- Water damage can severely affect product performance and may render the product irreparable. Zero Zero Technology may, at its discretion, offer a replacement service.
- Before sending the product for repair, please remove any personalized items or decorations (including but not limited to decorative stickers, UAS stickers, paint, etc.). Zero Zero Technology is not responsible for damage or loss of these personalized items or decorations.
- To protect your rights, please inspect the product for any damage (including shipping damage) upon receipt. If you find any issues, please notify us within 7 days of receiving the product. Otherwise, it will be assumed that you have received the product in good condition and working order.
- Any components replaced during repair (including paid repairs) will be retained and owned by Zero Zero Technology.
- For products beyond the warranty period or free repair service scope, Zero Zero Technology will provide a quote based on the specific situation. Please pay the corresponding fees for any chargeable services. If you refuse to pay, Zero Zero Technology reserves the right to suspend services until the fees are settled. You will be responsible for any consequences resulting from such suspension.

# **HOVERAir**

X1 PRO|PROMAX

## **Battery Safety Instructions**

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PA46H019

Before charging and using the battery, please read this "HOVERAir X1 Pro/HOVERAir X1 Pro Max Battery Safety Manual" carefully and follow the instructions strictly.

Disclaimer: Shenzhen Zero Zero Infinity Technology Co., Ltd. (hereinafter referred to as "Zero Zero Technology") is not responsible for any accidents caused by using the battery under conditions beyond those specified in this manual.

### **Warning**

1. Lithium batteries contain highly reactive chemicals. Improper use (e.g., exposure to water, high temperatures, or physical damage) can cause fires, property damage, or personal injury.
2. The liquid inside the battery is highly corrosive. In case of leakage, avoid contact. If the liquid contacts skin or eyes, rinse immediately with water and seek medical attention if necessary.
3. Never leave the battery in a vehicle, especially if the vehicle is exposed to direct sunlight.
4. Do not expose the battery or the flying camera with the battery to high-temperature environments or hot objects. This includes, but is not limited to, barbecue grills, microwaves, gas stoves, campfires, or recently used lighters.
5. Prevent the battery from coming into contact with any liquids. Do not use the battery in rain or humid environments. Water exposure can cause short circuits, circuit damage, or malfunctions, which can result in fire or explosion.
6. The battery is temperature-sensitive. Always use and store it only within the specified temperature range to ensure safety and optimal performance.

### **Pre-Charging Inspection**

1. Inspect the charging port for any liquids, debris, or foreign objects. Additionally, check for signs of corrosion, damage, or if the battery is excessively hot.
2. Carefully inspect the battery's exterior. Do not charge the battery if you notice any signs of damage, swelling, or leakage.
3. Regularly inspect the charging cable and frequently check the battery's exterior and other components. Do not use damaged charging cables. Only use batteries and charging equipment provided by Zero Zero Technology. Any issues or accidents resulting from the use of non-official batteries or charging equipment are the user's responsibility.

#### **Charging Precautions**

1. Do not charge the battery immediately after a flight if it is still hot, as this can significantly reduce the battery's lifespan. Charging a hot battery will activate the charger's high-temperature protection mechanism, leading to extended charging times.
2. If the battery is very low on charge, ensure it is charged within the permissible temperature range. Delaying the charging of a low battery can result in over-discharge, which may damage the battery.
3. After flight, remove the battery and place it in a well-ventilated area (avoid placing it in bags or clothing pockets, which are poor for heat dissipation). Charge the battery once it has cooled to the permissible temperature range.
4. Do not charge the battery near flammable or combustible materials.
5. Monitor the battery's condition during charging to prevent accidents.
6. In the event of a fire, immediately cut off all power sources. Submerge the burning battery in water or move it to an area free of flammable materials and douse it with water.
7. The battery supports charging within a temperature range of 5°C (41°F) to 40°C (104°F). Charging times are longer at lower temperatures (5°C to 15°C or 41°F to 59°F) and shorter at normal temperatures (15°C to 40°C or 59°F to 104°F), significantly extending the battery's lifespan.

### **Storage and Transportation**

1. Do not store batteries in environments with seawater, moisture, leakage, sand, dust, or dirt.
2. Avoid proximity to any flammable or explosive materials, heat sources, and direct sunlight.
3. Battery storage conditions:  
Recommended state of charge: 40%-60%.  
Recommended storage temperature: 15°C-25°C.  
Humidity: 45%RH-75%RH.
4. If batteries are stored for more than two months, it is recommended to recharge them every two months to maintain cell activity.
5. If the battery is severely depleted and remains idle for an extended period, it will enter sleep mode and require recharging to activate before use.

# HOVERAir

XI PRO|PROMAX

## Warranty Card

**ZEROZERO**  
ROBOTICS

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PAAGH05



Product Name : \_\_\_\_\_ User Name: \_\_\_\_\_  
Product S/N : \_\_\_\_\_ Phone Number: \_\_\_\_\_  
Dealer : \_\_\_\_\_ Date of Purchase : \_\_\_\_\_  
Contact Address : \_\_\_\_\_

## Warranty Service Request

If your product experiences performance issues within the valid warranty period, you may request warranty service. The warranty periods for major components are as follows:

Components	Warranty Period	Service Method
Mainboard	12 Months	Customer Mail-in
ESC Board	12 Months	Customer Mail-in
Gimbal Camera	12 Months	Customer Mail-in
Downward Camera	12 Months	Customer Mail-in
Motor	12 Months	Customer Mail-in
Prop Guard	No Warranty	Customer Mail-in
Battery	12 months with less than 100 cycles	Customer Mail-in
Propellers	No Warranty	Customer Mail-in
Cosmetic Parts	No Warranty	Customer Mail-in

The warranty period for this product begins on the date of purchase. If you cannot provide valid proof of purchase, the warranty start date will be 90 days after the manufacturing date shown on the device, or as otherwise specified by Zero Zero Technology. If the last day of the warranty period falls on a statutory holiday, the warranty will extend to the following day.

Within the above warranty period, if Shenzhen Zero Zero Infinity Technology Co., Ltd. ("we" or "Zero Zero Technology") confirms that performance issues are due to quality problems of the aforementioned components, users can receive free repairs. For issues occurring outside the warranty period or not due to component quality problems, users may request paid repair services.

Zero Zero Technology is only responsible for the shipping costs to return the product to the user's specified location after free repairs.

## The following situations are not covered by the free warranty:

Faults or damage caused by transportation or handling after purchase.  
Any modifications, disassembly, or repairs not authorized by Zero Zero Technology.  
Damage caused by accidental factors or human actions, such as liquid ingress, drops, incorrect voltage input, excessive pressure, mainboard deformation, etc.  
Faults or damage caused by improper installation, use, maintenance, or storage not in accordance with the user manual.  
Damage resulting from any flight and filming activities not conducted according to the product manual.  
Unable to provide valid proof of purchase or receipt, or if the documents have been forged or altered.  
Labels, serial numbers, or waterproof and tamper-evident marks that have been torn, altered, or are illegible.  
Faults or damage caused by force majeure (e.g., fire, earthquake, flood, etc.).  
Accidents such as collisions, burns, or loss of the product caused by non-quality-related human factors.  
Damage caused by operating in complex electromagnetic environments or areas with strong interference sources, such as mines, transmission towers, high-voltage lines, substations, etc.  
Damage caused by interference from other wireless devices, such as transmitters, video transmission signals, WiFi signal interference, etc.  
Damage caused by taking off with a weight exceeding the safe takeoff limit.  
Damage caused by forced flight with aged or damaged components.  
Damage caused by reliability and compatibility issues when using non-Zero Zero Technology certified third-party components.  
Damage caused by insufficient discharge due to low battery power or using a battery with quality issues.  
Batteries that have not been charged or discharged for over three months.  
Evidence of tampering or alteration on the machine serial number, factory labels, or other markings.  
Failure to follow official guidelines for lost product certification in the event of product loss.  
Failure to send the relevant items within 7 calendar days after contacting Zero Zero Technology for warranty service confirmation.  
Other performance issues not caused by product quality problems.

## Additional Information

Please note that product repair may result in data loss. We strongly recommend backing up your data before sending the product for repair. Zero Zero Technology is not responsible for any data loss during the repair process.

The customer is responsible for any losses incurred due to providing an incorrect delivery address or if the recipient refuses to accept the package. Water damage can severely affect product performance. If the product is deemed irreparable, Zero Zero Technology may, at its discretion, offer a replacement service.

Before sending the product for repair, please remove any personalized items or decorations (including but not limited to decorative stickers, UAS stickers, paint, etc.). Zero Zero Technology is not responsible for damage or loss of these personalized items or decorations.

To protect your rights, please inspect the product for any damage (including shipping damage) upon receipt. If you find any issues, please notify us within 7 days of receiving the product. Otherwise, it will be assumed that you have received the product in good condition and working order.

Any components replaced during repair (including paid repairs) will be retained and owned by Zero Zero Technology.

For products beyond the warranty period or free repair service scope, Zero Zero Technology will provide a quote based on the specific situation. Please pay the corresponding fees for any chargeable services. If you refuse to pay, Zero Zero Technology reserves the right to suspend services until the fees are settled. You will be responsible for any consequences resulting from such suspension.