

CONTOURE[®]

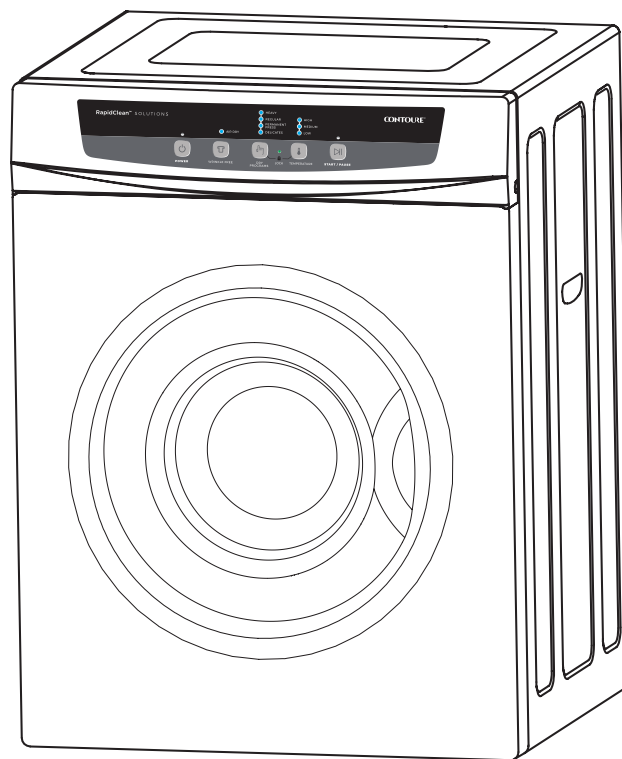
SPACE SAVER APPLIANCES

24" STACKABLE FRONT LOAD CLOTHES DRYER

INSTRUCTION MANUAL MODELS

DE-1350W (White)

DE-1350T (Titanium)



Before using your appliance, please read this manual carefully & keep it for future reference.
The design and specifications are subject to change without prior notice for product improvement

THANK YOU
FOR CHOOSING
**TO BUY A CONTOURE®
PRODUCT**

Cleaning with
CONTOURE®

**PLEASE REGISTER
AS A CONTOURE®
OWNER!**

To help ensure you receive prompt and efficient service, please register your new CONTOURE® product. By completing your product registration, you are protecting your new investment and obtaining important warranty service information unique to your product. Please maintain your original proof of purchase for product and warranty service.

**REGISTRATION
IS EASY -
THE DETAILS:**

Online: To register your product visit our website www.contoureusa.com Under the "SUPPORT" tab you will find a link to the product registration page where you can complete a digital registration form.

**A FEW
SMALLER
DETAILS:**

If you have any questions about your new CONTOURE® product, please reach out to us directly via e-mail [info@contoureusa.com] or call our Customer Service Center directly. To submit a warranty claim or inquire about your product's warranty, please e-mail us [warranty@contoureusa.com].

**THANK YOU
FOR YOUR
PURCHASE!**

We guarantee that your new CONTOURE® product will perform to the highest quality standards that you rely on from the CONTOURE® brand.

Please do not hesitate to reach out to us if you need any assistance or have any questions about your new product.

Email [support@contoureusa.com] with your product Serial Number and details of where and when you purchased your product.

**SIGN UP
& SAVE**

Find out first by joining our mailing list www.contoureusa.com Promotions, new products and sales directly to your inbox.

We value your business and hope you enjoy your new product!

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Welcome & Congratulations

**Thank you for purchasing this quality
CONTOURE® Electric Dryer.**

Congratulations on your new deluxe laundry
appliance!

For your safety and full enjoyment of this
product always read the instruction book
carefully before using.

Don't forget to register your product at
www.contoureusa.com for updates and
other relevant information.

This manual contains important information on
the installation use and care of your appliance.
Please read this manual carefully before
installation and operation of this machine to
prevent injury and property damage and to
take full advantage of your new dryer's benefits
and features.

Safety And Precautions

Safety And Precautions

This manual contains important information on the installation, use, and care of your appliance. Please read this manual carefully before installation and operation of this machine to prevent injury and property damage.

What You Need To Know About Safety Instructions

Warnings and Important Safety Instructions in this manual DO NOT cover all possible conditions and situations that may occur. It is your responsibility to use common sense, caution and care when installing, maintaining and operating your dryer.

Important Safety Symbols And Precautions

WARNING

This indicates that hazards or unsafe practices may cause **serious personal injury or death**. To reduce the risk of fire, explosion, electric shock, or personal injury when using your dryer, these basic safety precautions **SHOULD** be followed.

State of California Proposition 65 Warnings

The California Safe Drinking Water and Toxic Enforcement Act requires the Governor of California to publish a list of substances known to the State of California to cause cancer, birth defects, or other reproductive harm, and requires business to warn of potential exposure to such substances.

This product contains a chemical known to the State of California to cause cancer, birth defects, or other reproductive harm. This appliance can cause low-level exposure to some of the substances listed, including benzene, formaldehyde, and carbon monoxide.

Essential Precautions for Using Electrical Appliances

Important Safety Information READ AND FOLLOW ALL SAFETY INSTRUCTIONS

To minimize the danger of fire, electric shock, and injury, it is crucial to adhere to basic safety measures when using electrical appliances. Prioritize your safety by following these guidelines:

For Maximum Safety

Thoroughly read and comprehend all instructions, regardless of your familiarity with the appliance.

Important Safety Precautions for Your Appliance:

- This appliance is not intended for use by individuals with reduced physical, sensory, or mental capabilities or lack of experience and knowledge unless they have received proper supervision or instruction from a person responsible for their safety.
- Keep young children under close supervision to prevent them from playing with the appliance.
- Only use this appliance indoors. It is not designed for outdoor use.
- Do not place any naked flame sources, such as candles, on the appliance.
- Keep the appliance and cord away from heat sources, such as radiators, heaters, air ducts, or direct sunlight.
- Do not block any ventilation openings, and make sure that newspapers, tablecloths,

curtains, or any other objects do not cover vents.

- Do not run the cord under floor coverings. Instead, arrange the cord away from traffic areas where it will not pose a trip hazard.
- Disconnect the appliance by turning it off, switching off the power outlet, and removing the plug from the outlet.
- Never misuse the cord by carrying the appliance by the cord or pulling it to disconnect it from the outlet. Always grasp the plug and pull to disconnect.
- Do not operate the appliance if it has a damaged cord or plug after malfunctioning or if it has been dropped or damaged. Contact the manufacturer for assistance.
- It is important not to attempt to repair, disassemble, or modify the appliance. Doing so will void the warranty; only a qualified person should service or repair the appliance.

Always follow these safety precautions to ensure safe and proper use of your appliance.

To ensure the safe and optimal use of your tumble dryer, here are some important guidelines to follow:

- Never put items soiled with flammable liquids into the dryer without thoroughly washing them with detergent first.
- Avoid excessive bending, stretching, twisting, or placing heavy objects on the power cord.
- Only qualified personnel should service the appliance, as user-serviceable parts are not inside.

- Do not use an extension cord or install it in a tight-fitting cabinet.
- Ensure the dryer is not overloaded and foreign objects are not inside the tub.
- Keep children away from the hot door window after a long drying cycle.
- Avoid soft materials and place the dryer on a flat and dry surface.
- Never use flammable materials in the dryer; wait at least 2 minutes before turning it back on after powering off.
- Remember to remove transport packaging before use and replace damaged supply cords with qualified professionals to avoid hazards.

Following these guidelines will help you maintain a safe and functional tumble dryer.

CAUTION: Please take caution if using an extension cord or electrical outlet device with this appliance. Place the extension or device where it will not be exposed to any moisture or splashing. This will ensure the safety and proper functioning of the appliance.

CAUTION: Beware of spontaneous ignition when dealing with items exposed to oil. This risk is exceptionally high when the items are exposed to heat sources like tumble dryers. As the warm things oxidize, they generate heat that, if trapped, can escalate to ignition. To avoid this hazardous situation, avoid piling, stacking, or storing oil-affected items too closely, allowing heat to escape freely.

When putting fabrics in the tumble dryer, there are a few guidelines to follow for best results.

- Fabrics containing vegetable or cooking oil or hair care product residue should first be washed in hot water with extra detergent to minimize the risk, but these items should still not be dried in the tumble dryer.
- Avoid placing unwashed items, foam rubber, waterproof textiles, rubber-backed articles, or anything with foam rubber pads in the tumble dryer.
- For items soiled with substances like cooking oil, acetone, alcohol, petrol, kerosene, spot removers, turpentine, waxes, and wax removers, wash them in hot water with extra detergent before drying them in the tumble dryer.
- Use fabric softeners as per the instructions on the package.
- Remove all objects from pockets before starting the cycle, such as lighters or matches. And rest assured that the dryer's cool-down cycle will ensure your items are left at a safe temperature to avoid damage.
- The maximum amount of dry textile material in kilograms that can be used in the appliance.
- Do not use the dryer if industrial chemicals have been used for cleaning.
- Clean the lint trap frequently if applicable.
- Do not allow lint to accumulate around the dryer unless it is vented to the exterior of the building.

- Ensure adequate ventilation to avoid the backflow of gases from other fuel-burning appliances or open fires. Note: This may not be applicable if the dryer discharges air into the room.
- If your dryer has ventilation openings in the base, make sure they are not obstructed by a carpet.
- Do not discharge exhaust air into a flue used to exhaust gas or other fuel-burning appliance fumes. Note: This may not be applicable if the dryer discharges air into the room.
- Do not install the appliance behind a lockable or sliding door or a door with a hinge on the opposite side of the dryer, as this could restrict the opening of the dryer door.

By following these guidelines, you can enjoy safe and efficient use of your tumble dryer.

WARNING

It is critical never to interrupt your tumble dryer mid-cycle unless you are immediately removing and dispersing all items to avoid heat buildup. Failure to do so may result in hazardous and damaging consequences. Please exercise caution.

Important Safety Information READ AND FOLLOW ALL SAFETY INSTRUCTIONS

- Keep appliance and power cord away from heat sources and open flames
- Ensure ventilation openings are not blocked
- Do not run power cord under floor coverings or in high traffic areas

- Never carry or pull appliance by power cord or misuse it
- Do not operate the appliance if the power cord or plug is damaged and do not use an extension cord
- Do not attempt to repair or modify the appliance, and do not overload it
- Remove foreign objects from pockets and keep children away from the hot door window
- Place appliance on a flat, firm surface and level with adjustable front legs if necessary
- Wait 2 minutes before turning the unit back on
- Remove transport packaging before first use and exhaust air outside, not into a flue used for other appliances
- Do not install appliance behind a lockable or sliding door or in a tight fitting cabinet.

WARNING

Electrical Connection & Requirements:

Grounding Instructions

To ensure your safety, it is imperative that this appliance is properly grounded. In the unlikely event of a malfunction or breakdown, grounding reduces the risk of electric shock by offering a path of least resistance for the electric current. This appliance comes with a grounded cord and plug, which requires connection to a properly installed and grounded outlet in accordance with local codes and ordinances. Please prioritize your safety by always following these grounding instructions.

WARNING

Make sure equipment grounding conductor is properly connected to avoid electric shock. Connect to individual branch circuit and consult a qualified electrician or serviceman if you have any doubts about proper grounding. Do NOT modify the appliance's plug if it doesn't fit the outlet. Instead, have a qualified electrician install the proper outlet. Stay safe and prevent accidents by taking these necessary precautions.

Before Operating This Machine

- Keep your kids safe by keeping packing materials, such as plastic bags and foam, away from them.

- To ensure safety and proper functioning, have qualified technicians connect water and electrical devices according to manufacturer instructions and local regulations.
- Operating the machine without removing packages and transport bolts can cause serious damage. Make sure they are removed before starting.
- Remember, this machine is intended for indoor use only. Take proper precautions to protect the machine.
- Do not climb or sit on the machine's top cover.
- Refrain from leaning against the machine door.
- Avoid using excessive force when closing the door. In case of difficulty, check if clothes are properly distributed before attempting to close the door.

Installation Requirements

Installation Requirements

Please ensure proper grounding for this machine to prevent electrical shock in case of a short circuit. The power cord includes an earthing wire at the earthing terminal. Additionally, operate this machine on a separate circuit to avoid tripping the power protector or burning out fuses.

WARNING

Risk of Fire

Clothes dryer installation must be performed by a qualified installer. Install the clothes dryer according to the manufacturer's instructions and local codes.

To reduce the risk of severe injury or death, follow all installation instructions. Save these instructions.

Attention: Serious Injury Hazard! Please comply with the following warnings to avoid any harm.

Failure to comply with these warnings could result in serious personal injuries.

Environmental Responsibility: When disposing of this machine, kindly adhere to local waste disposal regulations. Cut off the power cord to prevent its reuse.

Child and Animal Safety: To avoid any incidents, remove the door to prevent any potential trapping of kids or animals in the machine.

 WARNING

Electrical Connection & Requirements:



WARNING



Electrical Shock Harzard

Connect to grounded 3 prong outlet with an individual 15 amp branch circuit protected by a 15 amp circuit breaker. Connect to individual branch circuit. Do not remove ground prong. Do not use an adapter. Do not use an extension cord. Failure to follow these instructions can result in electrical shock, fire, or death.

1. A 120V/60Hz, AC only 15/20 AMP fused electrical supply is Required. Use a time-delay fuse or circuit serving only this appliance.
2. This dryer is equipped with a power supply cord having a 3 prong grounding plug.
3. To minimize possible shock hazard, the cord must be plugged into a mating, 3 prong, grounding type outlet, grounded in accordance with local codes and ordinances. If a mating outlet is not available, it is the personal responsibility and obligation of the customer to have the properly grounded outlet installed by a qualified electrician.

4. If codes permit and a separate ground wire is used, it is recommended that a qualified electrician determine that the ground path is adequate.
5. Do not ground to a gas pipe .
6. Check with a qualified electrician if you are not sure the dryer is properly grounded.
7. Do not have a fuse in the neutral or ground circuit.
8. Certain internal parts are intentionally not grounded and may present a risk of electric shock only during servicing. Service Personnel – Do not contact the following parts while the appliance is energized: Electrical value, Drain Pump, Door Lock, Dry Heater(Combo), Fan Motor(Combo).



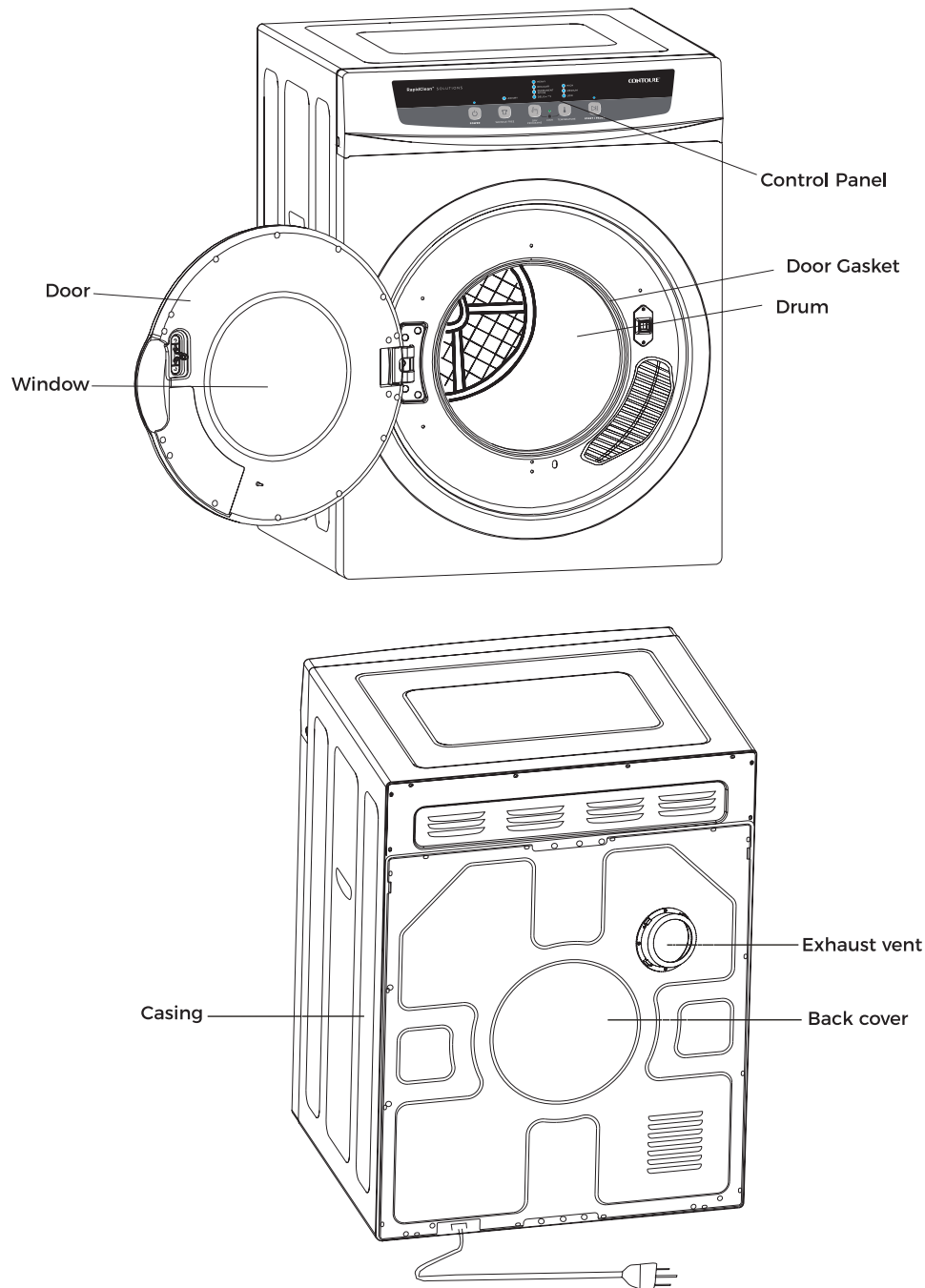
WARNING



Electrical Shock Harzard

Do not remove ground prong.
Do not use an adapter.
Do not use an extension cord.
Failure to follow these instructions can result in death, fire or electrical shock.

Installation Instructions



Unpacking the Dryer

Unpack your dryer machine and check if there is any damage during the transportation.

If there is any damage to the machine during the transportation, or any item is missing, please contact the local dealer immediately.

Installation Instructions

Dispose of the Packaging Materials

The packing materials of this machine may be dangerous to kids. Please dispose them properly and avoid easy touch by kids. Please dispose of the related packing materials according to the relevant local regulations. Please do not throw the packing materials away together with the other daily living rubbishes.

Selecting the Location

To properly install your machine, it's important to select the appropriate location. Follow these guidelines to ensure optimal performance:

- Choose a surface that is dry, level, and rigid. If it's not level, refer to the "Adjust Leg" figure to make it level.
- Avoid direct sunlight and ensure there is sufficient ventilation in the area.
- Ensure the room temperature is above 0°C and keep the machine far away from heat sources such as coal or gas.

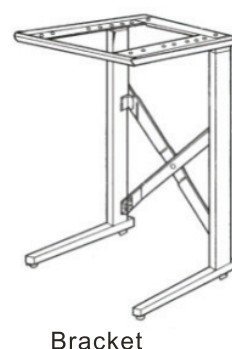
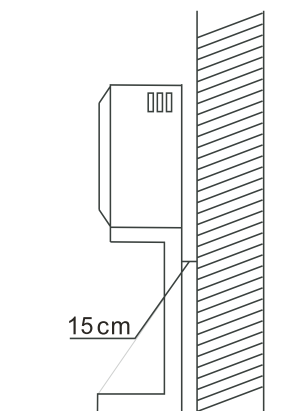
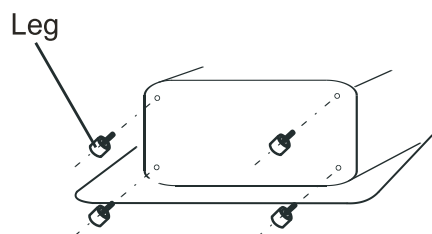
- Do not place the machine on the carpeted floor or anywhere where it may come into contact with the power cord.

By adhering to these guidelines, you can ensure your machine functions properly and lasts longer.

Installation Instructions

Attention! How to properly place your dryer for optimal performance and safety.

Avoid using the dryer upside down and position it in a dry, well-ventilated area away from heat and direct sunlight. For free-standing dryers, make sure to place it on a solid, flat surface, and avoid placing it on any carpeted areas that could block the intake. Keep at least a 15cm distance between the dryer and walls. To ensure stability, assemble the provided fixed legs that come with the dryer.



For a stable drying experience, a secure bracket is essential when mounting the dryer on a rack. To prevent any unwanted vibrations, it's imperative that this bracket is used. Additionally, it's important to note that there should be a minimum of 15cm between the dryer and any walls. Please keep in mind that the bracket required must be obtained separately as it is not included.

Wall Mounting Instructions

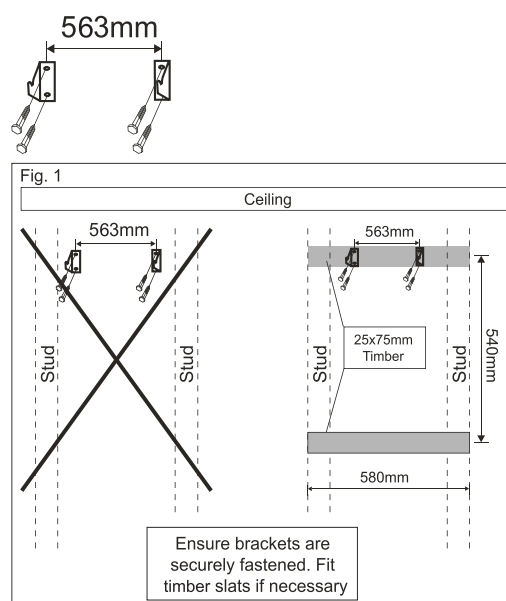
To properly install your dryer on the wall, first determine the ideal placement and mark the required bracket position. It is important to note that this dryer model is NOT designed to be placed directly on top of a washing machine. To ensure proper ventilation and ease of installation, a minimum 50mm of space is required between the top of the dryer and the ceiling. If mounting above a washing machine, be sure to allow enough room to comfortably open the washer lid.

Tools required		
Tools & parts required for Plaster / wooden wall	Drill & 3mm Bit	1
	Philips Head Screw Driver	1
	Wood Screws, $\phi 12 \times 50\text{mm}$	4
	Timber Screws	4
	Helper to lift dryer onto wall	1

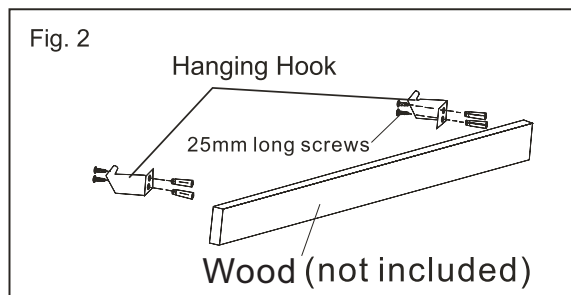
Wall Mounting Kit Includes				
Description	Hanging brackets		2	
	Plastic Spacers		2	
	Exhaust connector		1	
	12mm Long Screws		4	
	25mm Long Screws		4	

Securely mount the wall hanging brackets (2 included) by fixing them into the wall studs. If the stud position is too wide, use a timber slat between the studs to securely mount the brackets.

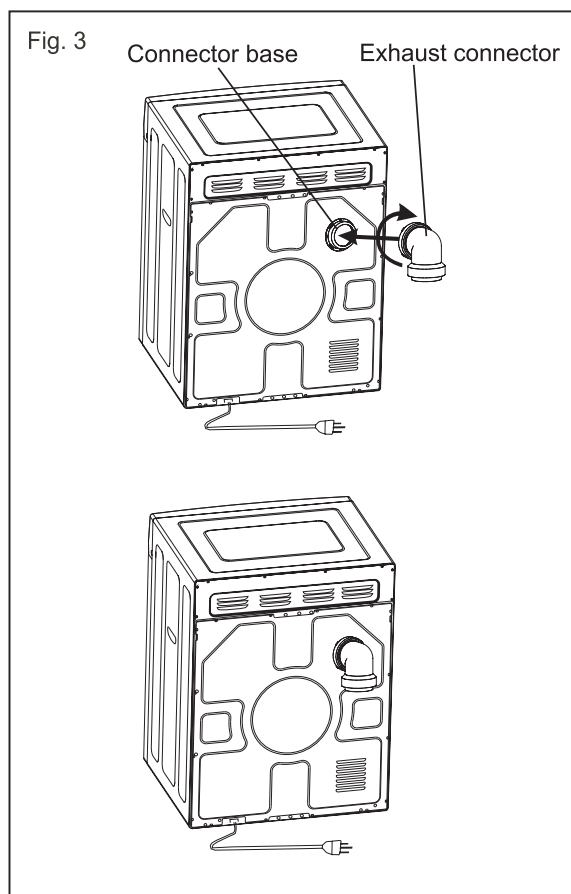
Important: If you wish to install the dryer with a stacking kit, we strongly recommend only using the CONTOURE® Dryer with a genuine CONTOURE® Stacking Kit and ensure that you follow all installation instructions that come with the CONTOURE® Stacking Kit.



1. To install the hanging hook to the wood, start at Fig 2.

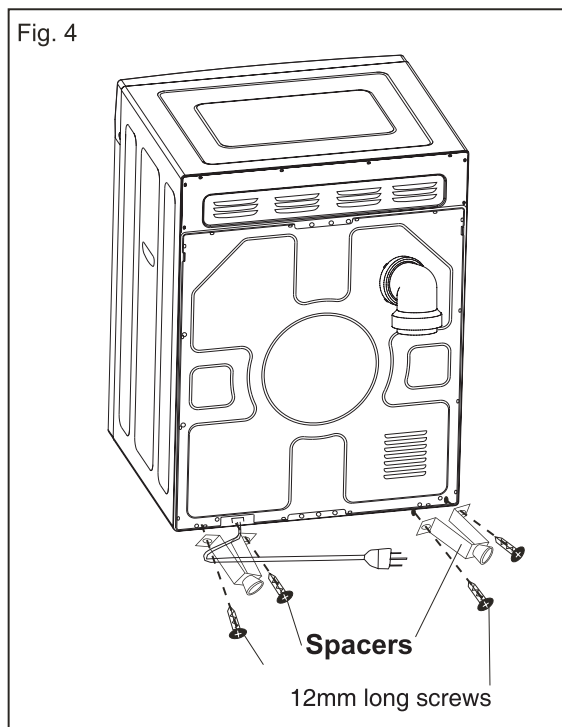


2. Align hanging hooks and fasten screws tightly.
3. Install the Exhaust Connector. Adjust the direction to suit the installation (as per Fig. 3).

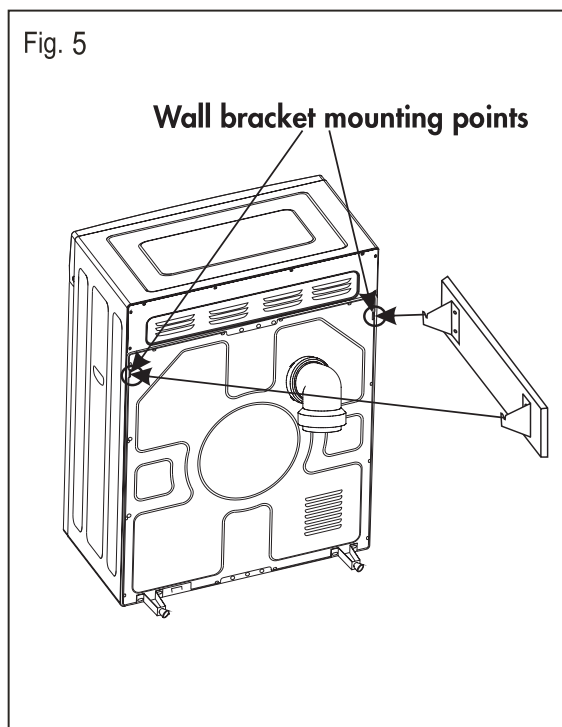


4. Rotate the Connector clockwise to fix the pipe to the Connector Base. Tighten.

5. Using 4 x 12mm screws (provided) to fix the 2 spacers as per Fig 4.



6. With assistance, mount dryer on wall bracket See Fig 5.



Operating Instructions



Power Button

Press this button to switch the power on. The unit will beep, the light above the button will come on, indicating power is being supplied, and the default settings (Extra Dry and Regular) will be selected.

Press the button again to switch off the power; the indicator light will go out.

Wrinkle Free Button

Your solution to crisp and neat laundry. Simply activate this button, and the light above it will let you know that the Wrinkle Free program is ready to go. Once selected, your dryer will include an additional 8-10-minute air-dry cycle after the initial drying cycle, using cool air to prevent creasing of your freshly washed items. Say goodbye to unsightly wrinkles and enjoy perfectly pressed clothes every time with the Wrinkle Free Button.

To ensure you get the most out of the Wrinkle Free function, do not overload the dryer. Remove the dried items from the dryer immediately and hang on coat hangers or fold.

Start/Pause Button

Press this button to start the set drying program. The light above the button will illuminate, indicating that the dryer has started running.

The dryer will only work once this button is pressed. After closing the door, you must press the Start/pause button again if you open the dryer's door during operation.

Program Button

Press this button repeatedly to select one of the following four drying programs or press the program button to scroll through available program settings.

Our program settings cater to your laundry needs with clear and concise humidity and time limitations.

Heavy Sensor Dry -The unit will run until the humidity level in the drum has reached $\leq 35\%$. Then the unit will stop heating and go through 10 min. of air cooling to end the program.

Regular Sensor Dry -The unit will run until the humidity level in the drum has reached $\leq 40\%$. Then the unit will stop heating and go through 10 min. of air cooling to end the program.

Permanent Press The unit will run until the humidity level in the drum has reached $\leq 45\%$. Then the unit will stop heating and go through 10 min. of air cooling to end the program.

Delicates The unit runs for a set time of 60 minutes-50 min. on full power heating and 10 min. of air cooling. PLEASE NOTE: For this Program, Temperature Selection is disabled.

Temperature: Press the Temperature button to scroll through available temperature settings.

For optimal drying performance, our dryer is equipped with two sets of heating elements that run simultaneously at high power. If you prefer a more moderate heat level, the dryer also offers a medium setting where it alternates between two sets of elements for 10 minutes, then one set for another 10 minutes, throughout the program. For gentler drying needs, our low setting utilizes a single set of heating elements. Whatever your drying preferences, our dryer has you covered.

High: Dryer uses two sets of heating elements running simultaneously.

Medium: Dryer uses two sets of heating elements for 10 minutes, then uses one set of elements for another 10 minutes, alternating back and forth for the duration of the program.

Low: Dryer uses one set of heating elements.

How to Lock and Unlock Your Dryer's Control

Panel: Simply press and hold the Program and Temperature buttons simultaneously for 3 seconds while the dryer is running to lock the control panel. The lock icon will light up, indicating that the buttons are disabled while the panel is locked. To unlock, repeat the same process by pressing and holding the Program and Temperature buttons at the same time for 3 seconds. Keep your dryer's controls secure with this easy-to-follow step-by-step guide.



CAUTION! HOT SURFACE

Do not touch the air intake during the drying cycle due to high temperatures.

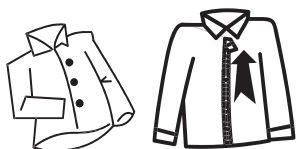


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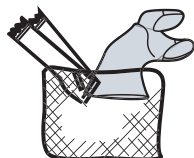
To reduce the risk of fire, this unit must be exhausted to the outdoors.

When using the unit, keep in mind these important tips for optimal performance and safety:

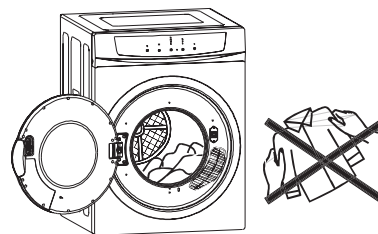
- The maximum capacity is 13.2 Lbs of dry textile material, so be sure not to overload.
- Adding items to the dryer one at a time will prevent tangling and result in more even drying.
- Check all pockets for foreign objects like lighters, hair pins, and coins to avoid damage to the unit or your clothes.



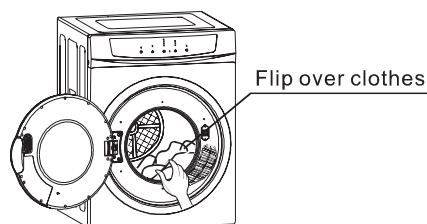
- To avoid permanently setting stains, make sure all stains are removed before using the dryer.
- Separate light and dark clothing to prevent bleeding of colors.
- Loading the dryer with similar fabrics will result in the best drying performance.
- To protect delicate items like undergarments, place them in a nylon net bag before drying. Underwire bras should not be placed in the dryer.



- Once the dryer is in operation, do not add any additional items.



- If drying large items like blankets or heavy laundry loads, pause the program periodically to shake or turn over the items for more even drying.



- If the door is opened during operation and not closed properly, an alarm will sound. The appliance cannot function while the door is open. To resume operation, simply close the door and press the Start/Pause button.
- Prior to loading the dryer check that the items you are drying do not have the following symbols on them as items marked with these symbols should not be placed in a dryer:



Safety Precautions

WARNING

- To reduce the risk of fire, electric shock or injury to persons when using your appliance, follow basic precautions, including the following:

To ensure the safety of your clothes and your tumble dryer, it's important to understand what items should not be placed in it. Avoid tumble-drying fabrics that contain vegetable or cooking oil or have been contaminated by hair care products. If unavoidable, wash them in hot water with extra detergent before placing them in the dryer. Remember to use the 'cool down' cycle to lower the temperature of the items before removing them.

Don't dry items that have been previously cleaned in, washed in, soaked in or spotted with petrol/gasoline, dry-cleaning solvents or other flammable or explosive substances. Items made of foam rubber or similarly textured rubber should also be avoided, as heating them can cause spontaneous combustion.

Keep a lookout for metal reinforcements in undergarments as they can cause damage to the tumble dryer if they come loose. Instead, use a drying rack when possible. Plastic items such as shower caps and babies' waterproof napkin covers, as well as rubber-backed articles, clothes filled with foam rubber pads, pillows, galoshes and rubber-coated tennis shoes should not be placed in the tumble dryer either. Lastly, don't use fabric softeners or similar products to eliminate static electricity unless recommended by the manufacturer.

WARNING

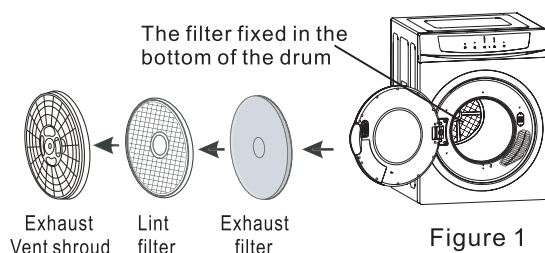
- Items that have been soiled with oil products can ignite spontaneously, especially when exposed to heat sources such as in a tumble dryer. The items become warm, causing an oxidation reaction in the oil. Oxidation creates heat. If the heat cannot escape, the items can become hot enough to catch fire. Piling, stacking or storing items that have been soiled with oil can prevent heat from escaping and create a fire hazard.
- Do not dry items previously exposed to flammable substances
- Keep children away from the appliance and supervise them when it is in use
- Remove the door to the drying compartment before discarding the appliance
- Do not reach into the appliance when the drum is moving
- Do not install or store the appliance outdoors
- Do not tamper with controls
- Do not dry items with foam rubber or similar materials using heat
- Clean the lint screen before and after each load and keep surrounding areas free from lint and dirt
- Have the appliance and exhaust duct cleaned periodically by qualified service personnel
- Do not place items with cooking oil in the dryer to avoid fire risks
- Complete the drying cycle before stopping the dryer unless items can be immediately removed and cooled down.

Care and Maintenance

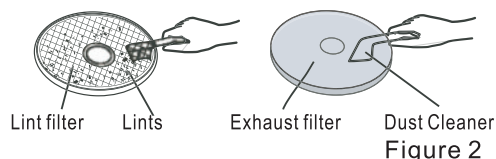
Cleaning the Lint Filter

Keep your unit running safely and efficiently by cleaning the lint filter before and after every load. Remember to unplug the power cord before cleaning to avoid any accidents. Also, make sure the lint filter is always in place when the unit is running.

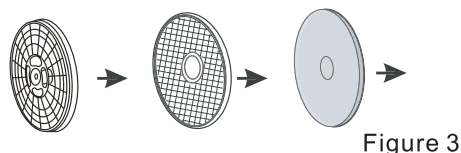
1. Remove the filters by gently pulling them outward with your fingers through the designated holes located around the exhaust vent shroud. The filter assembly is comprised of three parts including the exhaust vent shroud, lint filter, and exhaust filter, as illustrated in Figure 1.



2. To properly clean your ventilation system, begin by removing the "exhaust vent shroud," "lint filter," and "exhaust filter." Taking care not to damage either filter, delicately remove any trapped lint or debris using a soft brush or a vacuum cleaner. Refer to figure 2 to ensure proper handling of the filters.



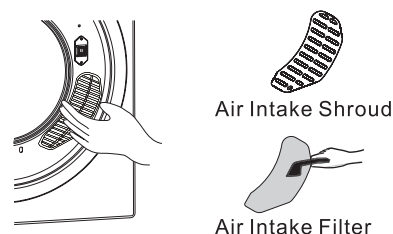
3. How to Reinstall your Filter: After cleaning, properly assemble the exhaust filter, lint filter, and exhaust vent shroud by aligning the center recesses with the projection in the center of the drum. Be sure to firmly insert the filter, as demonstrated in figure 3.



NOTE: The filter fixed in the bottom of the drum should also be cleaned with a soft brush.

Cleaning the Air Intake Filter

To maintain optimal functionality of your equipment, it is recommended that the filter be cleaned on a monthly basis. Simply remove the air intake shroud by pulling outwards from both the upper and lower ends, then take out the filter and gently clean it with a soft brush. After cleaning, reassemble and reinstall the shroud as previously positioned.



Slightly push upwards with your thumb until the latch hook disconnects, then remove.

**WARNING****CAUTION! HOT SURFACE**

- Do not touch the intake during the drying cycle due to high temperatures.

Cleaning the Interior & Exterior of the Dryer

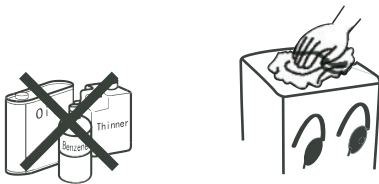
Do not wash directly with water.

Do not use thinner, gasoline or alcohol.

Do not use any type of spray cleaner when cleaning the interior. If dryer drum becomes stained, clean the drum with a damp cloth.

Remove any residue before drying the next load.

Clean cabinet with mild soap and water. Do not use harsh or abrasive cleaners, this could damage the dryer.



Troubleshooting Tips

if your clothes dryer has fault, is not working properly, or you think it should work better, use the list below to identify and solve any problems. If you cannot solve the problem,

contact our after sales support line. Do not attempt to dismantle or repair the dryer yourself.

Problem	Possible Cause	Solution
There is no response when pressing buttons.	Is the power plug inserted firmly into the wall socket?	- Insert the power plug firmly. - Check Circuit Breaker
The drum does not turn.	- Is the door closed? - Is the power plug firmly inserted? - Does the receptacle have power?	- Close the door. - Insert the power plug firmly. - If power is switched on at the wall socket, check the socket with another appliance.
Hot air is not blowing out.	Is the temperature incorrectly set to airing?	Set the temperature to Half or Regular heat.
The laundry is not thoroughly dried.	- Are the front and back filters clogged? - Is there too much laundry in the dryer? - Have items been added while the dryer is in operation? - Has the laundry become twisted while drying? - Has the dryer been placed in a small and badly ventilated area?	- Check and clean the filter. - Reduce the amount in the dryer. - Re-dry the items again. - Untwist the items and re-dry. - Place the dryer in a well-vented area.
The dryer does not start	- Is there a power failure? - Is the power cord inserted firmly? - Is the door closed?	- Try again when there is power. - Insert the power cord firmly. - Close the door.

Dryer Technical Specifications

Model	DE-1350W DE-1350T
Drying Capacity	13.2lbs (6 kg)
Voltage	120V~60Hz
Rated Input	1500 W
Net Weight	57.3lbs
Dimensions	32.3"(H)x 23.6"(W)x 21.5"(D)

NOTE: Consistent with our continuing product development policy, improvements may have been made which render the contents of this package slightly different to that shown.

Product Registration

Product Registration Has Benefits :

Thank you for purchasing your new CONTOURE product!

By completing product registration you are protecting your new investment and obtaining important warranty service information unique to your product.

Registration also allows you to confirm ownership of your product by using registration as an official method of proof of purchase.

When registering your product you can choose to become a member of the CONTOURE team to receive exciting new product notifications, product use tips, unique product features and the latests updates and downloads about CONTOURE products and services.

Register your CONTOURE Product:

We recommend that you visit our website, **<https://www.contoureusa.com/contoureproductregistration>** for a fast, efficient way to register your product online.

If you need help registering your product, or do not have access to the internet, a Customer Service Representative will assist you.

You may contact our Consumer Service Center toll-free at 1-888-656-9317.

Please maintain your original proof of purchase for product registration and warranty service.

Product Warranty

This warranty is available to consumers only. You are a consumer if you own a CONTOURE product that was purchased at a retail store for personal, family or household use. Except as otherwise required under applicable law, this warranty is not available to retailers or other commercial purchasers or owners.

Warranty registration is not mandatory, but doing so will help us to service you more quickly if you need to present a warranty claim or notify you if there is a product recall. Please go online to submit your product registration form. Return of product registration does not eliminate the need for the consumer to maintain the original proof of purchase in order to obtain the warranty benefits. In the event that you do not have proof of purchase date, the purchase date for warranty purposes will be the date of manufacture.

NQP warrants CONTOURE Products ("product") to be free of all defects in material and workmanship for the applicable period specified below commencing from the date of original purchase. This warranty extends to the original buyer only.

Ninety (90) Day Full Warranty Parts & Labor:

Within ninety (90) days from the date of original purchase, NQP/CONTOURE in its sole discretion, will either repair or replace, free of charge, any part proving defective in material or workmanship.

All warranty repairs and service must be performed at a NQP/CONTOURE location of service by an authorized NQP/CONTOURE technician. All expenses related to replacing or repairing a defective part under this ninety (90) day warranty shall be assumed by NQP/CONTOURE except the cost of transporting the

product to and from NQP/CONTOURE, which shall be assumed by the buyer. If the product is replaced, the replacement will be with a product that is identical or equivalent to the warranted product. If the product cannot be repaired or replaced, NQP/CONTOURE will issue a refund to the buyer for the original purchase price less that amount directly attributable to use by the buyer.

Disclaimer of implied warranties; limitation of remedies:

Customer's sole and exclusive remedy under this limited warranty shall be product repair or replacement as provided herein. Claims based on implied warranties, including warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law, but not less than one year. NQP/CONTOURE shall not be liable for consequential or incidental damages such as property damage and incidental expenses resulting from any breach of this written limited warranty or any implied warranty. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damage or limitations on the duration of implied warranties, so these limitations or exclusions may not apply to you. This written warranty gives you specific legal rights. You may also have other rights that vary from state to state.

One (1) Year Limited Warranty:

After the expiration of the ninety (90) day warranty, and within one (1) year from the date of original purchase, NQP/CONTOURE NQP will replace any part proving defective in material or workmanship with a product that is identical or equivalent to the warranted part. The buyer shall assume the cost of transporting the

Product Warranty

defective product to and from NQP/CONTOURE and will assume the cost of labor associated with repair.

How to Obtain Warranty Service:

Upon discovery of any defect, malfunction, or nonconformity in the warranty-covered product, the buyer should visit

www.contoureausa.com and submit a warranty claim online.

For any questions regarding your warranty you may also email us at

warranty@contoureausa.com

Notice to Buyer:

This warranty gives the buyer specific legal rights, and the buyer may also have other rights, which vary from state to state. You have the right to bring any action at law or equity to resolve disputes concerning or to enforce the provisions of this warranty. Every implied warranty, including any statutory warranty or condition of merchantability or fitness for a particular purpose, is disclaimed except to the extent prohibited by law, in which case such warranty or condition is limited to the duration and extent of this written warranty.

For added protection and secure handling of any CONTOURE product that is being returned, we recommend that you use a traceable, insured delivery service. NQP/CONTOURE cannot be held responsible for in-transit damage or for packages that are not delivered to us. Lost and/or damaged products are NOT covered under warranty. Please be sure to include your return address, daytime phone number, description of the product defect, product model number (located on the product), original date of purchase and any additional pertinent information pertaining to the product's return.

Warranty Exclusions:

This warranty does not apply to any costs, repairs or services for the following:

- Products with original serial numbers that have been removed, altered or cannot be readily determined or products purchased "as-is."
- Product that has been transferred from its original owner to another party or removed outside of the USA or Canada.
- Products used in commercial setting(s).
- Service calls to correct the installation of the warranty-covered products, to explain the usage of the product to the buyer, or to reset or replace home circuit breakers or fuses.
- Service calls which do not involve malfunction or defects in materials or workmanship, or for appliances not in ordinary household use or used other than in accordance with the provided instructions.
- Repairs necessitated by use other than normal home use / Products used in commercial settings.
- Damage resulting from misuse, abuse, accidents, alterations, improper installation, fire, flood acts of God or damage caused by the shipping of the product by the buyer to NQP.
- Corrective work necessitated by repairs made by anyone other than a NQP authorized service technician / Rust on the interior or exterior of the unit.
- Costs incurred for disposing of the product at locations other than a NQP facility.

Warranty Exclusions Continued

- Expenses for making the appliance accessible for servicing, such as removal of trim, cupboards, shelves, etc. which are not a part of the appliance when it is shipped from the factory.
- Damages to the finish of appliance or home incurred during installation, including but not limited to floors, cabinets, walls, etc.
- Damages caused by: services performed by unauthorized service companies; use of parts other than genuine CONTOURE parts or parts obtained from persons other than authorized service companies; or external causes such as abuse, misuse, inadequate power supply, accidents, fires or acts of God.
- Labor costs after ninety (90) days from your original date of purchase incurred for product repair or replacement as provided herein for carry-in appliances.

This Warranty Only Applies in the USA and Canada:

In the United States and Canada, your appliance is warranted by NQP/CONTOURE. NQP/CONTOURE authorizes no person to change or add any obligations under this warranty. Obligations for service and parts under this warranty must be performed by NQP/CONTOURE or an authorized service company.

California Residents Only:

California law provides that for In-Warranty Service, California residents have the option of returning a nonconforming product.

(1) to the store where it was purchased or (2) to another retail store which sells CONTOURE products of the same type. The retail store shall then, at its discretion, either repair the product, refer the consumer to an independent repair facility, replace the product, or refund the purchase price less the amount directly attributable to the consumer's prior usage of the product. If the above two options do not result in the appropriate relief to the consumer, the consumer may then take the product to an independent repair facility if service or repair can be economically accomplished.

NQP/CONTOURE and not the consumer will be responsible for the reasonable cost of such service, repair, replacement, or refund for nonconforming products under warranty.

California residents may also, according to their preference, return nonconforming products directly to NQP for repair, or if necessary, replacement, by calling our Consumer Service Center toll-free at 1-888-656-9317 or sending us an email, warranty@contoureausa.com.

NQP/CONTOURE will be responsible for the cost of the repair, replacement, and return shipping and handling for such products under warranty.

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