



Language



UK / US



Francais



Espanol



Nederlands



Deutsch

iQ Contents

- 03** Usage Notes & Warnings
- 04** Your iQ Dash Cam
- 05** Installation
- 09** Subscriptions
- 10** Features
- 11** iQ App
- 13** Feature Highlights
- 19** FAQs and SD Card
- 20** Legal
- 21** Useful Links

Warnings & Cautions

Safety

Please read safety and health information carefully before you install your iQ so that you can ensure its safe and proper operation in your vehicle.



Failure to follow these guidelines may cause harm to your device, your property, your health or the health of others.

WARNING Failure to correctly install iQ may present hazards for the safe operation of your vehicle and could contribute to an accident resulting in serious injury, death or damage to property for you, your passengers or others. When installing this device in your vehicle;

- **You must correctly locate iQ on your windshield.** Mounting iQ in a position that obscures the forward line of sight for the driver of your vehicle may cause the driver of your vehicle to be unable to adequately see other road users, obstacles or persons around your vehicle. This could result in an accident that causes serious injury, death or property damage. Carefully follow the mounting instructions in your App and in the installation section of this manual.
- **You must adequately secure iQ to your windshield.** The 3M pad supplied with your iQ consists of a pressure activated tape. If an inadequate bond is achieved whilst fitting iQ may separate from the windshield. If this occurs whilst the vehicle is being driven, it could become a restriction to safe operation of your vehicle leading to an accident that causes serious injury, death or property damage. Stop your vehicle as soon as it is safe to do so and disconnect iQ. Only attempt to refit iQ with a new 3M pad when your vehicle is stationary.
- **You must route the iQ power cable (and rear camera cable) appropriately.** You must route the power cable (and rear camera cable if you are fitting a Rear Window Camera) so that there is no interference with the deployment of airbags installed on your vehicle. If you impede the deployment of airbags, you will reduce the effectiveness of the secondary protection system which could result in serious injury, death or property damage. You must also ensure that cables do not interfere with vehicle operating controls. If you are hindered from correctly accessing vehicle controls whilst driving, it may cause an accident which could result in serious injury, death or property damage.

WARNING You should not attempt to manually adjust iQ's setting whilst driving. Always maintain awareness of your surroundings and do not attempt to adjust iQ whilst driving. Distractions whilst driving increase the risk of an accident that could lead to serious injury, death or property damage.

CAUTION Ensure that you check the warranty status for your vehicle before you install the OBD-II Power Cable for iQ. Some manufacturers may prohibit the use of OBD-II connections which could void your warranty agreement. NEXTBASE IS NOT RESPONSIBLE FOR ANY COSTS OR EXPENSES ASSOCIATED WITH VOID WARRANTIES OR VEHICLE REPAIRS.

If you experience any change in your vehicle's engine performance after connecting the OBD-II Power Cable for iQ, you should disconnect the device as soon as it is safe to do so and contact Nextbase Technical Support. DO NOT CONTINUE TO USE OBD-II POWER CABLE IF VEHICLE ENGINE POWER IS AFFECTED

The OBD-II Power Cable will provide power to your iQ until your vehicle's battery drops below a certain level. This minimum voltage cut-off is 11.6Vdc for a 12V battery and 22.6Vdc for a 24V battery. BATTERIES IN POOR CONDITION MAY NOT PROVIDE THE REQUIRED CURRENT (AMPS) TO START YOUR CAR IN SPITE OF VOLTAGE PROTECTION.

If your vehicle is going to be parked for an extended period of time, you should consider unplugging the device to avoid draining your vehicle's battery.

CAUTION do not expose iQ to liquids under any circumstances, doing so may result in the risk of electric shock or fire. Should your iQ become wet, disconnect it from the OBD-II Power Cable and allow it to dry naturally. DO NOT ATTEMPT to accelerate drying by external means.

CAUTION you should only use iQ in compliance with all applicable laws, including local laws of the country and region in which you reside or in which you use your iQ. When you use iQ, you do so at your own initiative and you are responsible for compliance with any applicable laws, including but not limited to applicable privacy and data collection laws, and laws prohibiting or restricting the placement of objects on the windshield of a motor vehicle.

Your iQ Dash Cam



Model Name 1K
Resolution Front - 1080P
Cabin - 1080P
Rear - 1440P



Model Name 2K
Resolution Front - 1440P
Cabin - 1440P
Rear - 1440P



Model Name 4K
Resolution Front - 4K
Cabin - 1440P
Rear - 1440P

Recording Angle Front - 125°
Cabin - 180°
Rear - 125°

Recording Angle Front - 125°
Cabin - 180°
Rear - 125°

Recording Angle Front - 125°
Cabin - 180°
Rear - 125°

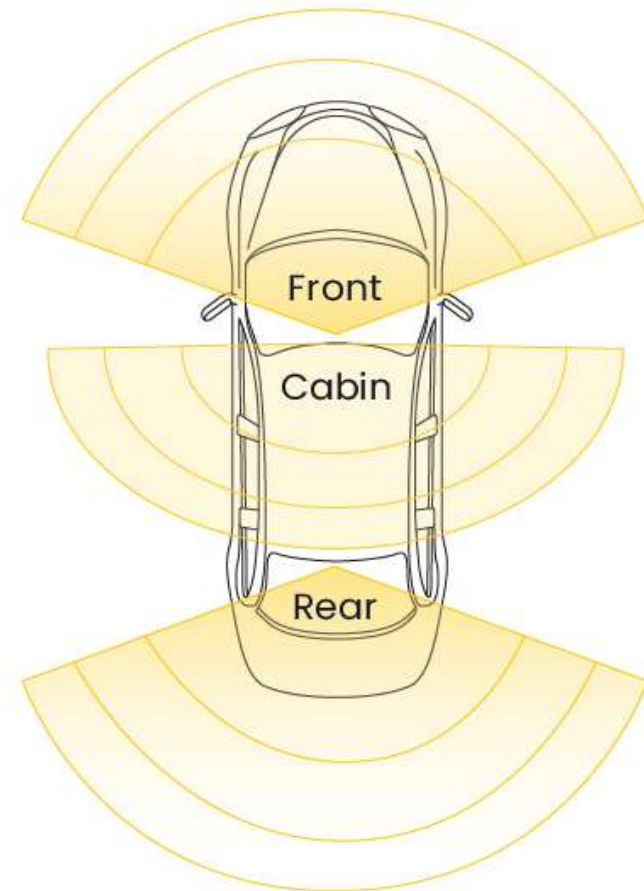
Recording Format Mp4

Recording Format Mp4

Recording Format Mp4

Full coverage

With stunning front view 4K resolution, iQ is the world's first and only true 4K, three-way cam video system. Coupled with a built-in HD cabin view surveillance up to 1440p, you'll have complete visibility both inside and out. An optional 1440p rear window camera guards against tailgaters and rear-end impacts, providing yet a further level of detail, security and, most importantly, safety.



① Front Camera Installation

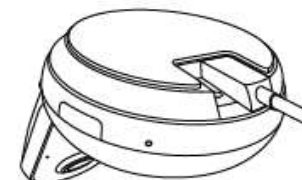
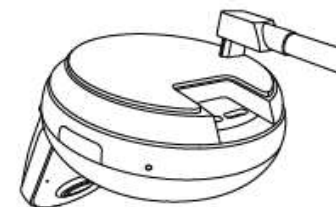
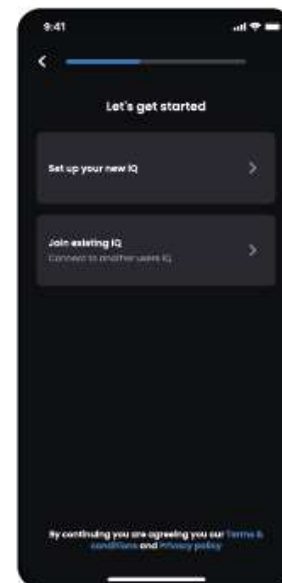
Open the iQ App. The app will walk you through setting up your Dash Cam. We've included additional steps here as well to ensure your iQ is set up correctly.

Clean Windshield;
wipe with alcohol rub, wipe clear with cloth,
then leave to dry for 5 minutes.

Insert the SD Card.

Plug in your QuickConnect OBD cable.
The OBD connector is usually found in the footwell;
if it's not, check your vehicle's manual to locate it.

Connect the QuickConnect Cable to your iQ to power it up
(see right).



placeholder image.

② Front Camera Installation

When prompted by the iQ app, scan the QR Code that appears on the iQ to connect Dash Cam and App.

Position and align the iQ using the Live View on the iQ App. The iQ must not obstruct the driver's view (see below illustration).

Remove adhesive cover from the mount and firmly press mount onto windscreen. Hold for 10 seconds to ensure maximum adhesion. Adjust the angle of the camera if required, still using the Live View.

[Set up Rear Cam](#)

(if applicable, see next page).

Hide any unsecured cable in the roof trim so it is out of the way.



Where to mount the iQ

Continue following the iQ App directions to set up your account.

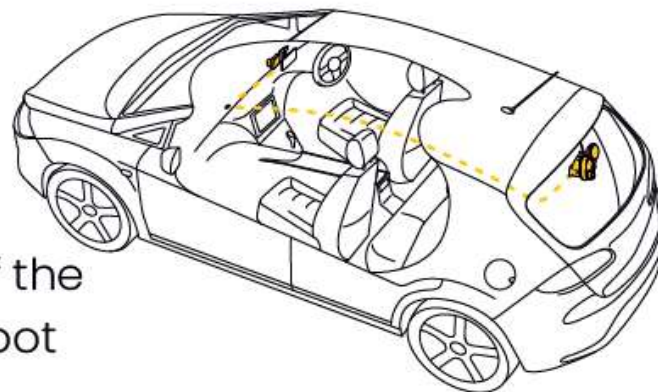
① Rear Camera

Installation

Plug the Rear Camera into the top of your iQ.

Route Rear Camera cable to the rear of the vehicle.

Choose a position for the Rear Camera at the top of the rear window, leaving enough loose cable to allow boot to be opened.



Clean Rear window:

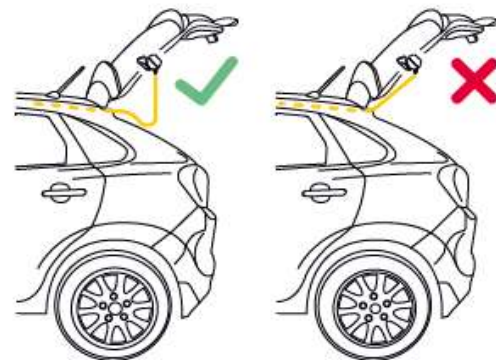
wipe with alcohol rub, wipe clear with cloth, then leave to dry for 5 minutes.

Position and align the iQ using the Live View on the iQ App.

Remove adhesive cover from the mount and firmly press mount onto windscreen.

Hold for 10 seconds to ensure maximum adhesion.

Adjust the angle of the camera if required, still using the Live View.



Subscriptions

Nextbase premium unlocks the full potential of your Dash Cam.

Choose your subscription package using the iQ app.



Feature	No Subscription Free	Protect £6.99/month	Protect Plus £9.99/month
Realtime Event Notificaitons Notifications to your phone when someone is near or entering your car. Images included with Protect Plus.	✗	✗ Text only	✓
Smart Sense Parking Set your own protection zone with 24/7 monitoring.	✗	✓	✓
Witness Mode Enables immediate recording and real-time sharing to emergency contacts.	✗	✓	✓
Roadwatch A.I. Identifies hazards and dangers on the road.	✗	✓	✓
Live View See inside your car anytime, any place. Voice also included with Protect Plus.	✗	✓	✓ + voice
Remote Alarm Remotely trigger the iQ car alarm.	✗	✓	✓
Automated Incident Backup Your footage is automatically saved in the cloud in the event of a collision.	✗	✗	✓
Emergency SOS Notify emergency services in the event of a collision when the driver is unresponsive.	✗	✗	✓
Cloud Storage Save videos securely in your cloud.	30 days	30 days	180 days

Features

Driving Features



Emergency SOS - Safety secured*

A world-leading safety feature to automatically notify emergency services in the event of an accident when the driver is unresponsive. Key information, including location, medical details, and blood type are shared with emergency personnel. Nextbase has your back – wherever you are.



Location - What3words and GPS tracking

Stay visible on the grid. what3words provides precise location sharing, crucial to emergency services, or even friends and family, to show exactly where you are located within a ten-foot (3m) square proximity to your vehicle. Even when you aren't sure yourself, w3w will always help others find you.



Voice Control - We're here, just ask

Convenient voice control without having to lift a finger. Nextbase Native Voice Control gives you hassle-free direct command of your Smart Cam without requiring internet or phone linking setup. Save recorded footage instantly with a simple voice command. With your hands safely on the wheel, Nextbase hears you loud and clear.



Witness Mode - Always protecting you*

For those critical moments when you feel in danger, iQ is always looking out for you. From road rage to police stops, simply saying "Start Witness Mode" enables immediate recording and real-time sharing directly to emergency contacts, family and friends. Drive secure, knowing you have all the evidence you need.

Security and Remote Features



Live View - Never miss a moment*

Always have access with real-time streaming, anytime, any place. Live View allows you to instantly monitor your vehicle from any camera (front, rear, cabin). If you are notified of an intruder, you can warn them by sending a voice command message. This is ideal for parents of young drivers, employers, or fleets, offering extra peace of mind and safety.



Security - Watching out for you*

Parking Mode, Radar, Live View and more let you remotely monitor your vehicle in case of any suspicious activity. If a car bumps you, if someone is loitering next to your vehicle, or even if you just want to check-in, you can remotely access Live View to assess the situation. Not happy with what you see? Activate the iQ Alarm to let bystanders know you're watching, or even send a short voice message. You can manage the frequency of notifications in the app, to ensure you are only notified when it really matters.



Connected - Front, Cabin, and Rear Window Cameras*

Connectivity is key. The world's first "blended data upload" Dash Cam uses both 4G and Wi-Fi for optimum performance to give you global network coverage (4G connection requires subscription). iQ makes the connections happen by always linking you to the Dash Cam. Access footage (such as driving and parking incidents) on demand from the cloud or via user-set notifications.

* - Feature requires a subscription

iQ App

The all-new “iQ” app has been developed from the ground up, specifically built for our new Smart range. Expect the same security you would with a home monitoring system, plus a whole lot more via the iQ app.

With real-time alerts you can access incident videos and images, all when you are a world away. Intuitive, smarter and faster—would you expect anything less from a genius?

Features

Notifications - Tune into live updates

Smart Sense Parking provides accurate monitoring of your vehicle from any location with phone notifications and on-demand remote access. You can see the camera's Live View, get alerted to abnormal activity near your vehicle, and remotely activate the iQ Alarm to deter nearby thieves.

Vehicle Tracking - Keep on top of your location

An inbuilt ultra-accurate GPS location beacon lets you track your vehicle and see the video at the same time anywhere in the world.

Video History - In-depth driving information

Easily access historical video events directly from the camera or remotely with this user-friendly app. See up to 3 angles of the video, telemetry data (speed, distance), and your location on a map.

Subscriptions - Manage your Account

Use the app to manage your account, update payment methods, and review the features available on other subscription plans.



Scan the QR Code to
download the iQ App

The iQ App is vital for unlocking the full potential of your iQ; subscriptions offer features such as:

- **Emergency SOS**
- **Witness Mode**
- **Live View**
- **Remote Notifications**
- **Cloud Storage**

As well as offering access to these premium features, the iQ App can also:

- **Manage Dash Cam Connections**
- **Update Dash Cam Firmware**
- **Adjust Dash Cam Settings**
 - **Video Settings** (exposure, audio, etc)
 - **G-Sensor**
 - **Voice Controls**
 - **Radar Settings** (sensitivity and snooze)
- **Manage Notification Settings**
- **SD Card Details and Management**
- **Toggle Incognito Mode**
- **Adjust Date & Time**

iQ App



Map

1 Your current location

What3words

2 See your W3W location

Speed

3 Your current driving speed

Live View

4 Live view from 3 Cameras

Settings

5 Go to Dash Cam Settings

Navigation

6 Live View, History, and More



Choose Dash Cam

1 Connected Dash Cam name

Video Navigation

2 See your W3W location

Video Card

3 Video preview, Active Cams, event type, recording date and time. Click for full video playback

Filter

4 Live view from 3 Cameras

Video Options

5 Download, share, delete, more



Information

1 News and ads from Nextbase

Dash Cam Features

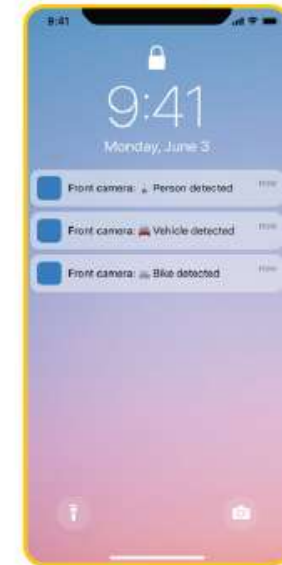
2 Dash Cam settings control, subscription information, and setup for Emergency SOS and Witness Mode

App and Account

3 App Settings, Account information, and insurance information

Assistance

4 Help & FAQ



Notifications

1 You can receive notification from Front, Cabin, and Rear Camera, with more information about the type of event trigger.

For example:

- **Front Camera**
- Impact detected



Security



A range of safety features to keep you and your vehicle safe.

The iQ Dash Cam is loaded with security features to help protect you and your vehicle.

Radar

The iQ can provide up to 360 degrees of motion detection coverage. When activity is detected near your vehicle, you will be sent a notification. Radar sensitivity, range, and direction can all be edited using the iQ App.

Remote Wake-up & Live View

At anytime you are not with your vehicle, you can remotely check-in using the iQ App. View all camera angles to see what's going on in and around your vehicle.

iQ Alarm

If you see something suspicious in or around your vehicle when using Live View, you can remotely activate the iQ Alarm to deter anyone who might be nearby.



Radar

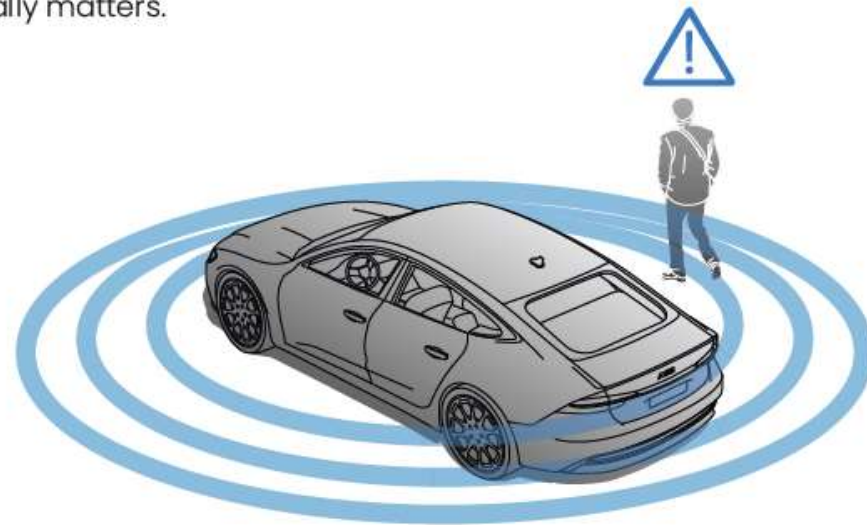
Be alerted to activity
near your vehicle,
anytime, anywhere.



24/7 protection for your vehicle to maximize security and minimise inconvenience. This dual-technology system, powered by radar and G-Force Sensors, constantly scans the surrounding area of your vehicle, warning of any dangers with notifications straight to your smartphone with hi-res images and video. The ultimate convenience and protection, day and night.

The radar, when set up in the iQ app, will notify you of movement within its sensory field.

Using the iQ App, you can change the sensitivity and direction of the radar, as well as adjust notification settings to filter out harmless or repeat warnings so you are only notified when it really matters.



Emergency SOS



Crash detection feature automatically notifies emergency services if no movement is sensed after impact.

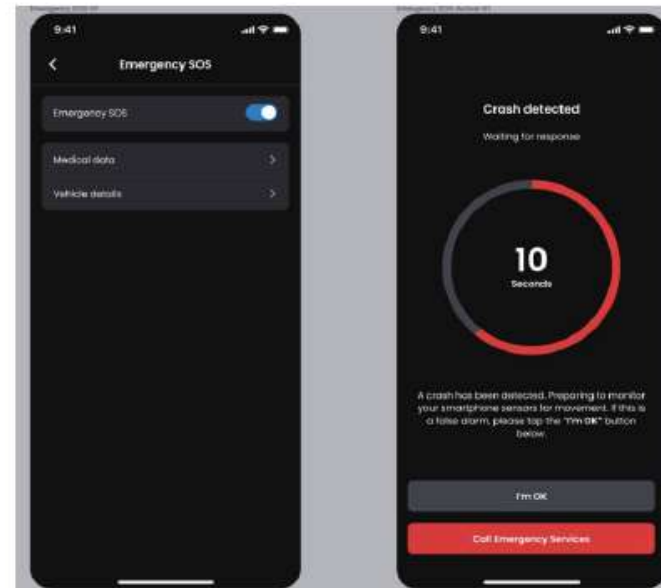
Feature Highlight

A world-leading safety feature to automatically notify emergency services in the event of an accident when the driver is unresponsive. Key information, including location, medical details, and blood type are shared with emergency personnel.

Nextbase has your back – wherever you are.

Set up Emergency SOS using the iQ App (requires subscription).

When Emergency SOS is set up, in the event of an incident that leaves you unable to call for help, Emergency SOS will contact Emergency Services to your location to assess the situation and assist where necessary.



Witness Mode



Stream real time video to emergency contacts when you feel unsafe in your vehicle.

Feature Highlight

In the event of a dangerous or stressful situation, Witness Mode will allow you to capture video and designate a 3rd party to receive a notification with the use of a voice command; to activate Witness Mode, use the voice command "Dash Cam, turn on Witness Mode", or activate it from the app.

After activating Witness Mode, your iQ video is live streamed to the cloud, and a link to this stream is sent to your designated 3rd party that will allow them to watch the live stream.

After 30 minutes you will be asked if you want to continue the live stream.

① Choose a Subscription Plan

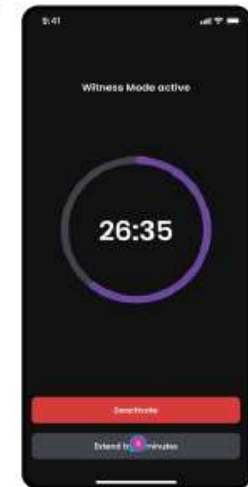
Witness Mode requires a subscription; in order to use the service you will need to sign up and ensure that your account has successfully been set up.

② Witness Mode

From the Home Page showing Live View, go to the 'More' tab, shown by the 3 dots in the bottom right of the page. From there, select "Witness Mode."

③ Setup

Setup Witness Mode by entering details for up to 3 Emergency Contacts; they will be sent an invite to be put on your Witness Mode contact List. Once they accept, if Witness Mode is triggered they will be sent a link to your live stream, allowing them to monitor your situation. Your contacts can be managed through the Witness Mode button on the "More" page.



Voice Control



Built In Voice Control to
use your Dash Cam safely
and effectively.

Feature Highlight

Convenient voice control without having to lift a finger. Nextbase Native Voice Control gives you hassle-free direct command of your Smart Cam without requiring internet or phone linking setup. Save recorded footage instantly with a simple voice command. With your hands safely on the wheel, Nextbase hears you loud and clear.

- Protect File
- Activate Witness Mode
- Audio On/Off
- Start stop recording

Local Voice Commands

You don't need any other apps or even an internet connection to control your Dash Cam with your voice.

Control

Tell your iQ to start or stop recording, save a file, turn audio recording on or off, or even activate Witness Mode if you feel unsafe.

"Dash Cam, turn on Witness Mode"

If you feel unsafe in your vehicle, tell your iQ to turn on Witness Mode to start broadcasting your surroundings to your Emergency Contacts.

Live View



Check what your Dash Cam
can see, anywhere, anytime.

Feature Highlight

Always have access with real-time streaming, anytime, any place. Live View allows you to instantly monitor your vehicle from any camera (front, rear, cabin). If you are notified of an intruder, you can warn them by sending a voice command message. This is ideal for parents of young drivers, employers, or fleets, offering extra peace of mind and safety.

Notifications

When you're notified of suspicious activity around your vehicle, check your Dash Cam's Live View video feed to check what's going on, putting you in the centre of the action, from anywhere.

Alarm and Voice Note

If you see someone in or around your vehicle you can remotely activate the iQ Alarm to let them know you can see them. You can also send a short voice message to be played through the iQ speakers. Both features are accessible through Live View in the iQ App.

Check in

Lending your vehicle to someone else? Use the Live View to make sure they're using your vehicle safely and responsibly.



FAQs and SD Card

How do I check the iQ Dash Cam's firmware version?

While connected to the iQ App, go to the "Dash Cam Info" tab to see your current Dash Cam Firmware version. You will be prompted in the app if there is an update available.

How do I check the iQ App's firmware version?

Within the iQ App, navigate to the "App Info" tab to see the current app version. You will be prompted in the app if there is an update available.

How do I update the firmware on both Dash Cam and App?

Firmware on the Dash Cam can be updated by following the steps outlined [here](#). In summary, you can download the latest Dash Cam Firmware from the Nextbase website onto the SD Card, which can then be inserted into the Dash Cam. You can also check and download new firmware through the iQ App, which will update a connected iQ Dash Cam.

What type of SD Card do I need to use with the iQ Dash Cam?

We would recommend a Dash Cam compatible 32GB-256GB U3 Micro SD card, specifically designed for Dash Cam or CCTV usage. We would recommend a Nextbase SD card for guaranteed functionality with a Nextbase product. If another brand of SD Card is used we cannot guarantee results.

Regulatory Conformance

EU Regulatory Conformance

CE Statement

Hereby, Portable Multimedia Limited t/a Nextbase declares that the radio equipment type IQ is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following address <https://www.nextbase.com/certifications>

Restrictions in the 5GHz band

This device is restricted to indoor use (which also applies to inside a vehicle) only when operating in the 5150 to 5250 MHz frequency range in the following countries.

AT	BE	BG	CY	CZ	DE	DK
EE	EL	ES	FI	FR	HR	HU
IE	IT	LT	LU	LV	MT	NL
PL	PT	RO	SE	SK	CH	IS
LI	NO	TR	UK(N)			

Product Wireless Information

The frequency bands and transmitting power (radiated and/or conducted) power for this radio equipment are as follows
LTE Bands 1/3/7/8/20/28A/38/40/41 21.05dBm, **24GHz Radar.....dBm , BT.....dBm, BT-LEdBm, 2.4G Wi-Fi dBm, 5GHz Wi-FidBm**

Disposal of this Product



The crossed-out wheellie bin symbol on your IQ, and its packaging indicates that the product and its electronic accessories should not be disposed of with other household waste. Your IQ should be handed over to an authorized collection site for recycling waste electronic equipment. Improper handling of this type of waste could have a possible negative effect on the environment. For more information on where you can drop off your waste equipment, please contact your local waste authority, or your household waste disposal service.

RoHS Compliance

This product complies with Directive 2011/65/EU and its amendments, on the restriction of the use of certain hazardous substances in electrical and electronic equipment.

RF Exposure Information (MPE)

This device meets the EU requirements and the International Commission on Non-Ionizing Radiation Protection (ICNIRP) on the limitation of exposure of the general public to electromagnetic fields by way of health protection. To comply with the RF exposure requirements, this equipment must be operated at a minimum of 20cm separation distance to the user.

UK Regulatory Conformance

UKCA Statement

Hereby, Portable Multimedia Limited t/a Nextbase declares that the radio equipment type IQ is in compliance with the UK Regulation S.I. 2017 No. 1206. The full text of the EU declaration of conformity is available at the following address <https://www.nextbase.co.uk/certifications>

FCC Regulatory Compliance

FCC Compliance Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.
- This appliance and its antenna must not be co-located or operated in conjunction with any other antenna or transmitter.
- A minimum separation distance of 20cm must be maintained between the antenna and the person for this appliance to satisfy the RF exposure requirements.

FCC Caution

This product does not contain any user serviceable parts. Repairs should only be made by an authorized Nextbase™ service center. Unauthorized repairs or modifications could result in permanent damage to the equipment and void your warranty and your authority to operate this device under Part 15 regulations.

The device meets the FCC Radio Frequency Emission Guidelines and is certified with the FCC. Information about this product is on file with the FCC and can be found by inputting the Product's FCC ID (available on the product giftbox and on the product's mount) into the FCC ID Search form available at <https://www.fcc.gov/oet/ea/fccid>

The party responsible for FCC compliance is:

Portable Multimedia Limited, 230 Blackfriars Road, London, England, SE1 8NW

Note: 5G frequency band 5150–5250MHz indoor use only – LE-LAN devices are restricted to indoor operation only in the band 5150–5250 Mhz.

Industry Canada Conformance Compliance

IC Warning

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must not accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicable aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This device has been evaluated to meet general RF exposure requirement. To maintain compliance with RSS-102 - Radio Frequency (RF) Exposure guidelines, this equipment should be installed and operated with a minimum distance of 20cm between the radiator and your body.

le dispositif de a été évalué à répondre général rf exposition exigence. Pour maintenir la conformité avec les directives d'exposition du RSS-102 - Radio Fréquence (RF). Ce matériel doit être installé et exploité à une distance minimale de 20cm entre le radiateur et votre corps.

IC: 28201-NEI**QIKUS**

Usage Notes & Terms of Service

G-Sensor Notice

The G Sensor within iQ measures forces exerted upon it; one g which is the nominal force exerted upon us when stationary on the earth's surface. The G-Sensor will activate to protect any recording currently in progress if a pre-determined threshold of force is exceeded. The G-Sensor protection will be adversely affected if iQ is NOT mounted in the vertical direction (i.e., with the lens pointing to or from the direction of travel). G-Force information derived from a G-Sensor is not warranted to be totally accurate at all times, as it is derived from the G-Sensor through a sampling method over time. The precision of the G-Sensor value recorded depends upon when the acceleration took place at the instance of the sample taken. The thresholds to activate the video protection rely upon a trigger value being exceeded between two successive samples in any one of the three G-Sensor axes. If the Automatic G-Sensor protection does NOT trigger during an event, then the Protect button should be pressed in order to protect the file. Protecting the file can also be performed using the Playback function on iQ or through the App.

Care & Maintenance

The following suggestions will help you maintain and prolong the life of your iQ

- Only qualified and authorized personnel should make repairs to this product
- Clean iQ and its accessories with a soft dry cloth. For tough dirt sparingly apply some neutral detergent diluted in 5 to 6 parts of water with a rung-out cloth. NEVER immerse iQ or it's accessories in water (see usage notes).
- Avoid making contact with the lenses as damage may occur.
- If required, clean the glass lens carefully using a spectacle cleaning cloth. Use of inappropriate cleaning cloths may scratch iQs lens.
- Do not drop, shake, or twist iQ. Avoid placing iQ on sloping surfaces such as dashboards whilst securing the baseplate to your vehicle's windshield.
- Do not attempt to rotate the external antennas on iQ. Antenna positions are limited to 4 positions at 90 degrees to each other. Rotating the antenna will break the connection to the device and will cause connectivity issues.
- Every 2-3 weeks we recommend that you format the memory card. This will wipe any files from the card and set it up afresh for continued use with your iQ. Of course, you should only do this AFTER you've downloaded any files from the card that you may want to keep, as formatting the card will remove all content.
- Format your memory card using the iQ App. This will make sure that the card is structured specifically for your camera. Within the Setup menu, select 'Format SD Card' and follow the on-screen instructions.
- Switch off iQ Cam before removing the SD card, to prevent the chance of damage being caused to the memory card or the files stored upon it
- If it becomes necessary to replace the SD card supplied with iQ, we strongly recommend using our Nextbase branded SD cards which are available to purchase online from nextbase.com, or your nearest retailer. A card that is not made specifically for a Dash Cam may appear to work perfectly in the beginning, although failure tends to happen after prolonged use, this could be days, weeks, or months. In a worst-case scenario, you may only discover recording failure after your SD card fails to record a serious incident, therefore using a suitable SD card is imperative.

High Temperature Use

iQ is designed to function at a maximum ambient temperature of 40°C / 104°F. Above this temperature some of the functions of iQ will automatically be restricted to ensure that the device is not damaged. The device will notify you of this by The device will function will be restored once its core temperature is returned to operating parameters.

Product Specifications

Product Name; iK

Model Number; NB1KUS

Driving Mode Operating Temperature; -10°C to 80°C, 14°F to 176°F

Electrical Rating 14Vdc, 6A

Camera Legal Requirements Precaution

In some jurisdictions it could be considered an invasion of privacy rights to take or publicly display photographs or videos of people or their vehicles using this product. It is your responsibility to know and comply with applicable laws and rights to privacy in your jurisdiction and in any jurisdiction in which you may use this device. Video recordings made by this Dash Cam should be for personal use only.

Publication of the recordings on YouTube, the internet or other methods is subject to the data protection legislation and the requirements thereof must be adhered to. Such data protection legislation may prohibit the use and dissemination by you of Dash Cam footage or may impose restrictions on it – we recommend that you check the legal requirements with your legal advisor before disseminating any Dash Cam footage.

Many regions have far tighter controls of audio recording than video. The default setting on iQ is for microphones to be active so that voice controls can function. Please ensure you respect the laws of the area in which you live and/or you operate iQ in your vehicle (see usage notes and warnings).

We strongly recommend that you use the window stickers provided with iQ to advise passengers and pedestrians that active audio and video recording is taking place in your vehicle.

Terms of Service

By purchasing or using iQ, you agree to the Terms of Service found at;

EU

UK <https://nextbase.co.uk/terms-and-conditions/>

US <https://nextbase.com/terms-and-conditions/>

Information on our warranty agreements can be found at;

EU

UK <https://nextbase.co.uk/warranty-policy/>

US <https://nextbase.com/warranty-policy/>

Customer Support

Your iQ and its accessories are made to the highest standards and undergo rigorous testing. In the unlikely event that you should encounter any issues with your iQ, or if you need assistance with connecting your device, please contact our Support Team by following the Assistance link at the top of the Nextbase main website for your region

EU <https://nextbase.eu/ie/hub/tag/support>

UK <https://nextbase.co.uk/hub/tag/support>

US <https://nextbase.com/hub/tag/support>

Useful Links

Downloads

Download iQ App



Download Alexa



Certifications: <https://nextbase.co.uk/certifications/>

Support: <https://nextbase.co.uk/hub/tag/support>

Have a question? get in touch: contact@nextbase.com



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