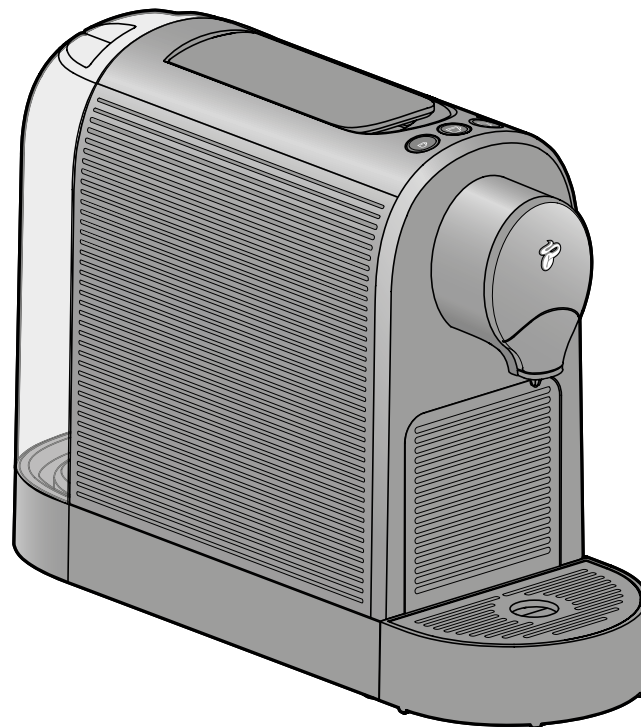




Cafissimo pure+



en Original instructions for use and warranty

Tchibo GmbH D-22290 Hamburg · 113420HB · 2025-08 · V5



Contents

2	Intended use	10	Standby mode
2	Location	11	Filling the water tank
2	About these instructions	11	Preparing beverages
3	Safety warnings	12	After use
5	Technical specifications	13	Adjusting the strength of the beverage (beverage quantity)
6	At a glance (contents)	13	Restoring the factory settings
6	Control panel - button functions	14	Machine care
7	Removing protective films and packaging materials	15	Descaling
7	Initial operation - prior to first use	17	Problems / solutions
8	Rinsing the machine	18	Disposal
10	The finest aroma - the finest flavour	18	Declaration of Conformity
10	Using large / small cups or glasses	19	Warranty
10	Switching the machine on/off	19	Service and repair
		19	Cafissimo service
		19	Product number



We check every machine carefully prior to delivery and test it with coffee capsules and water. For this reason, despite thorough cleaning, you may still find minimal coffee or water residue in the machine. This is not a sign of poor quality – the machine is in perfect working order.

Intended use

The coffee machine has been designed for the following uses:

- Brewing black coffee, caffè crema and espresso with Tchibo capsules.

The machine has been designed for use in households and household-like environments, e.g.

- in shops, offices or similar work areas,
- agricultural buildings,
- (by customers) in hotels, motels, bed and breakfasts, and other places offering accommodation.

If the machine is used for commercial purposes, it must be overseen and cleaned by trained personnel. Maintenance that goes beyond cleaning and descaling is not necessary for this machine.

Location

Set up the machine in a dry, indoor room. Avoid rooms with high levels of humidity or a high dust content. The machine is suitable for use at ambient temperatures of +10 to +40 °C.

About these instructions

This product is equipped with safety features. Nevertheless, read the safety warnings carefully and only use the product as described in these instructions to avoid accidental injury or damage.

Keep these instructions for future reference. If you give this product to another person, remember to also include these instructions.

Symbols used in these instructions:



This symbol warns you of the danger of injury.



This symbol warns you of the danger of injury caused by electricity.

Signal words in these instructions:

DANGER warns you about the imminent threat of serious or fatal injury.

WARNING warns you about the potential risk of serious or fatal injury.

CAUTION warns you about the risk of minor injuries.

NOTICE warns you about the risk of material damage.



This symbol indicates additional information.

Safety warnings



Danger to children and people with limited ability to operate appliances

- This appliance may be used by children aged 8 and over or by people with reduced physical, sensory or mental capabilities, or who lack experience and/or knowledge, provided they are supervised or have been trained in the safe use of the appliance and understand the potential dangers.
- Children must not be allowed to clean the appliance unless they are over 8 years of age and supervised while doing so. This appliance is maintenance-free.

- Children must not be allowed to play with the appliance. Keep the appliance and mains cable away from pets and children under the age of 8.
- Set up the appliance in a place where children cannot reach it.
- Keep packaging materials out of the reach of children. They pose several risks, including the risk of suffocation!

Danger due to electricity

- Never immerse the machine, mains plug or mains cable in water, as there is otherwise a danger of electric shock. Do not clean the machine using pressure washers and do not position it anywhere it could be cleaned with a pressure washer. Never touch the mains plug with wet hands. Do not use the machine outdoors.
- Never leave the machine to operate unattended.
- Only connect the machine to a properly installed, grounded wall socket. The mains voltage must comply with the requirements stated in the machine's technical specifications.
- The mains cable must not be kinked or crushed. Keep it away from sharp edges and sources of heat.
- Do not use the machine if the machine, mains cable or mains plug are damaged, or if the machine has fallen down.
- Never place any drinks or other objects on top of the machine.
- Do not make any modifications to the machine, mains cable or other parts. Electrical appliances must only be repaired by qualified electricians, as improper repairs can cause considerable damage. Only have repairs carried out by a specialist workshop or as arranged by our customer care service.

- If the mains cable of this machine becomes damaged, it must be replaced by the manufacturer, its customer service or a similarly qualified person in order to avoid danger.
- Remove the mains plug from the wall socket ...
 - ... if a fault occurs,
 - ... if the machine will not be used for a prolonged period,
 - ... before cleaning the machine.
 To do so, always pull on the mains plug, not the cable.
- To disconnect the machine from the mains completely, remove the mains plug from the wall socket.

Danger of fire/burns/scalds

- Position the machine in such a way that it is free-standing for use; never place it directly against a wall, in a corner, in a cupboard, against curtains, etc.
- Do not cover the machine while it is in use (e.g. with newspapers, blankets, clothes, etc.).
- Do not touch the beverage spout during or immediately after use. Avoid coming into contact with the beverage coming out of the spout.
- Do not raise the lever while the machine is being used. Keep the capsule opening closed and do not pull out the front drawer with the used capsule container.

Danger of damage to health

- Empty and clean the used capsule container and drip tray daily.
- If you will not be using the machine for a prolonged period, empty the water tank, used capsule container and drip tray.

- Change the water in the water tank daily to prevent germs from collecting.
- Use only the cleaning and descaling agents listed in these instructions, and only appropriate cleaning utensils to clean this machine. The use of other cleaning agents can lead to health hazards.

Danger – risk of injury

- The capsule opening contains two capsule punchers. These punchers pierce both sides of the capsule when the lever is pressed down. Never reach into the capsule opening. Keep your fingers and any objects away from the capsule opening as you fold down the lever.

Material damage

- **Use only original Tchibo Cafissimo capsules.** Do not use capsules from other manufacturers, nor damaged or deformed capsules, and never use ground coffee or coffee beans, as this would damage the machine. In these cases, any necessary repairs would not be covered by the warranty.
- Only use the machine with the front drawer and used capsule container inserted.
- Always pour fresh, cold tap water or other drinking water into the water tank. Do not use carbonated mineral water or any other liquids.
- Descale the machine as soon as it indicates that this is necessary.
- Do not lift the machine up by the lever. To move the machine, hold it by the outer casing.
- Place the machine on a solid, level surface that is well illuminated and resistant to water and heat.

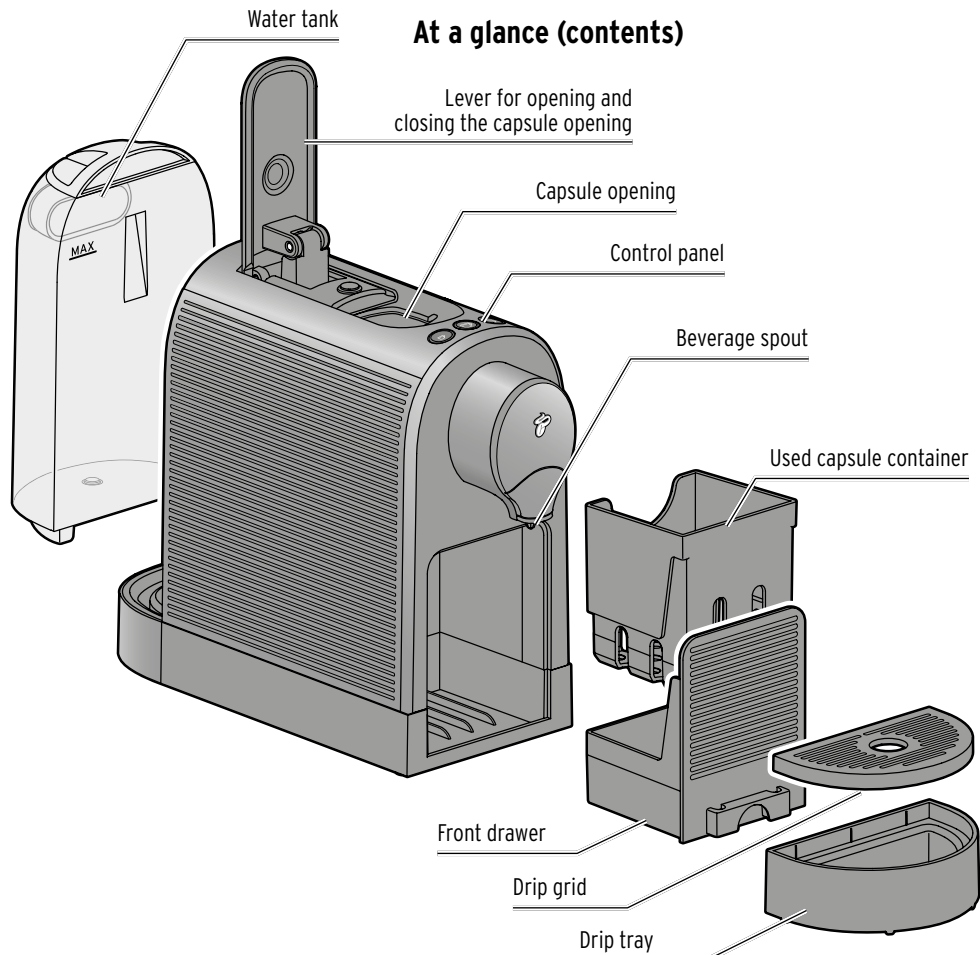
- To ensure that the casing does not melt, do not place the machine on a hob or immediately next to a hot oven, radiator or anything similar.
- Route the mains cable in such a way that it cannot be tripped over. Do not let the cable hang down from the surface on which the machine is located. This is to ensure that the machine cannot be pulled down by the cable.
- The machine is equipped with non-slip feet. Work surfaces often have varnished or plastic finishes and are treated with a variety of care products. Some of these may contain substances that react adversely to the feet of the appliance and soften them. If necessary, place a non-slip mat under the machine.
- The machine must not be exposed to temperatures below 4 °C. Residual water in the heating system could freeze and cause damage.
- Sound pressure level <70dB(A).

Technical specifications

Type / Model:	MCA21102
Product number:	see chapter "Warranty"
Mains voltage:	220–240 V ~ 50 Hz
Power:	1250 watts
Power consumption when switched off (standby):	<0.5 watts
Automatic switch-off:	approx. 9 minutes
Protection class:	I
Pump pressure:	max. 15 bar
Sound pressure level:	<70dB(A)
Ambient temperature:	+10 to +40 °C
Preset brew quantities:	Black coffee approx. 125 ml Caffè crema approx. 125 ml Espresso approx. 40 ml
Made exclusively for:	Tchibo GmbH, Überseering 18, 22297 Hamburg, Germany



www.tchibo.de/instructions



At a glance (contents)

Control panel - button functions

- The indicator light
 - **flashes yellow**
(switch the machine on for the first time)
 - **flashes red**
(water tank empty)
 - **lights up yellow**
(machine requires descaling)



Make espresso



Make caffè crema



Make black coffee

Switch the machine on
(press any button)



Switch the machine off
(press espresso + caffè crema buttons simultaneously)



Removing protective films and packaging materials

1. Take the machine out of the packaging.
2. Pull all protective films off the machine and remove all packaging materials and adhesive transport protection tape.

i The packaging materials protect the machine during transport. Keep the packaging in case you need to transport or return the machine.

Initial operation - prior to first use

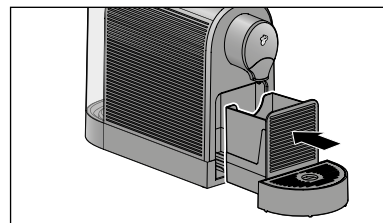
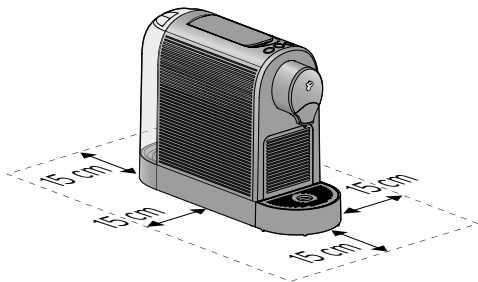
1. Set up the machine ...

... on a level worktop or surface that is not sensitive to moisture.

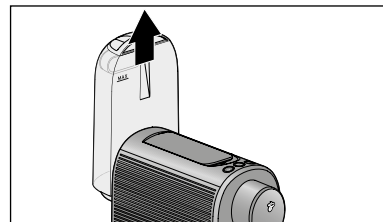
... near a wall socket. The length of the connection cable is approx. 80 cm.

... at a distance of at least 1 m away from hot, flammable surfaces (hobs, ovens, radiators, etc.).

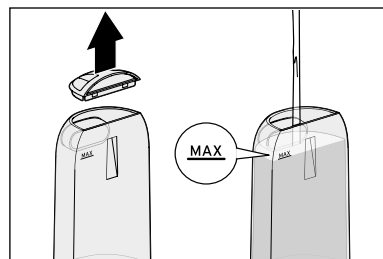
... at least 15 cm away from walls.



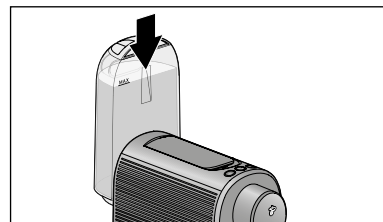
2. Make sure that the used capsule container is correctly inserted into the front drawer. The front drawer needs to be pushed in all the way and the drip tray inserted correctly.



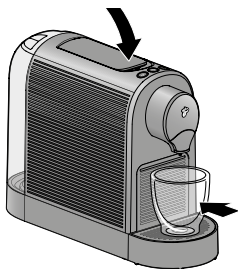
3. Pull the water tank straight up and out of the machine.
4. Clean the water tank as described in the chapter "Cleaning".



5. Fill the water tank with fresh, cold tap water or drinking water up to the **MAX** mark.

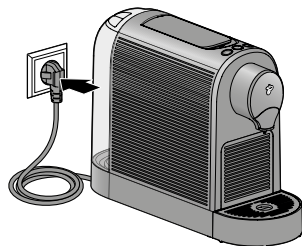


6. Reinsert the water tank into the machine. Press it down as far as it will go.



7. Fold down the lever **without inserting a capsule**.

8. Place an empty cup underneath the beverage spout.

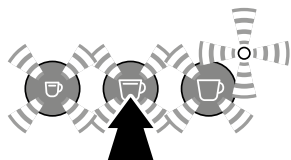


9. Insert the mains plug into an easily accessible wall socket.



10. Press any button to switch on the machine.

You will hear a short beep.



The indicator light flashes yellow and the buttons flash white.

11. Press the **Caffè crema** button.

The pump will start to operate. As soon as the pipes are filled with water, the pump stops automatically. A small quantity of

water will run into the cup beneath the spout. You will then hear 2 beeps.



All buttons will flash; the machine is heating up to make a beverage.



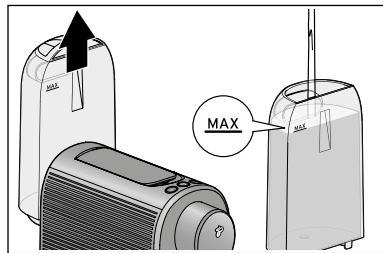
The machine will beep once it has heated up. All buttons will now light up continuously.



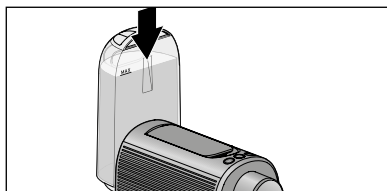
12. Pour away the water that is in the cup and rinse the machine twice as described in the chapter "Rinsing the machine". The machine is then ready for use.

Rinsing the machine

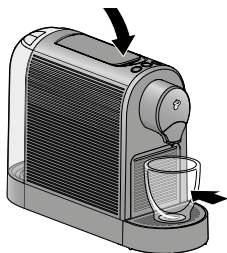
After switching the machine on for the first time, or if you have not used the machine for longer than 2 days, rinse the machine by allowing 2 cups of water to flow through (without a capsule).



1. Pull the water tank straight up and out of the machine.
2. Fill the water tank with fresh, cold tap water or drinking water up to the **MAX** mark.

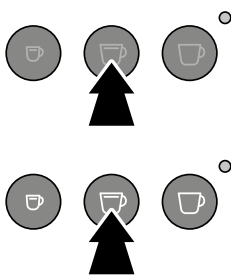


3. Reinsert the water tank into the machine. Press it down as far as it will go.



4. Fold down the lever if necessary **without inserting a capsule**.

5. Place an empty cup or similar underneath the beverage spout.



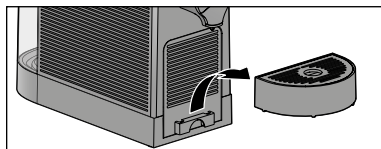
6. Press any button to switch on the machine.
You will hear a short beep.

7. When all buttons light up continuously, press the **Caffè crema** button.

The pump will rinse the pipes with water, which will then run into the cup underneath. You will hear a beep at the end of the rinsing process.

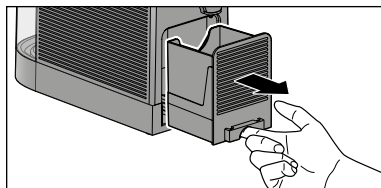
8. Pour the water away.

9. Repeat steps 7 and 8.

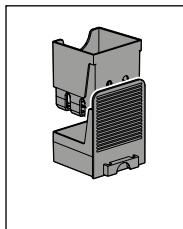


10. Finally, empty the front drawer and, if necessary, the used capsule container:

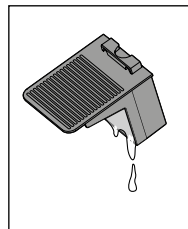
▷ Lift off the drip tray.



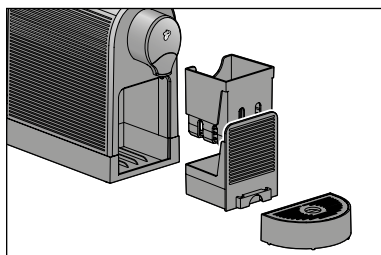
▷ Pull out the front drawer as illustrated.



▷ Remove the used capsule container (figure to the left).



▷ Empty the front drawer and, if necessary, the used capsule container (figure to the right).



▷ Reinsert all parts into the machine in reverse order.

The finest aroma - the finest flavour

One capsule per cup

Each capsule is portioned for one cup of black coffee, caffè crema or espresso.

Full-bodied aroma

Only insert a capsule when you intend to use the machine. The capsule is pierced as it is inserted. If it is not used immediately, the aroma will fade.

Preheating the cup

Fill the cup with hot water and pour it away shortly before using the cup. This will ensure your coffee tastes its best.

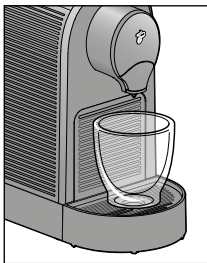
Strength of the beverage

Adjust the strength of the beverage to suit your personal taste by adjusting the quantity of water. This is very easy to do, and is described in the chapter "Adjusting the strength of the beverage (beverage quantity)".

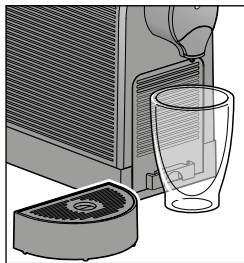
Using large / small cups or glasses



For small cups, leave the drip grid in.



For large cups and to-go cups, turn the drip grid over ...



... or remove the drip tray.

Switching the machine on/off

Switching the machine on



- ▷ Press any button briefly to switch on the machine.
You will hear a short beep.



All buttons will flash; the machine is heating up to make a beverage.



The machine will beep once it has heated up. All buttons will light up continuously.

Switching the machine off



- ▷ To switch the machine off, briefly press the **Espresso** and **Caffè crema** buttons at the same time.

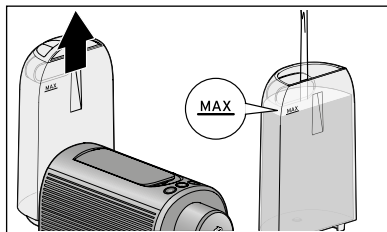
Standby mode

If no button is pressed for about 9 minutes, the machine will automatically switch to standby mode. All buttons will fade. The machine will then use very little energy. This is both a safety function and a way to save energy. We would however recommend that you always switch the machine off manually after use.

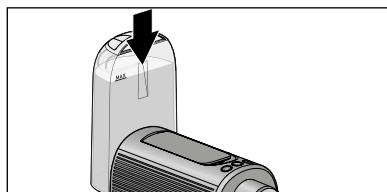


To disconnect the machine from the mains power completely, remove the mains plug from the wall socket.

Filling the water tank

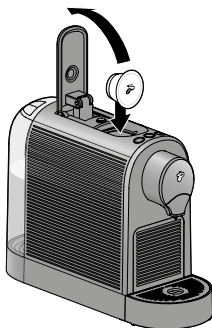


1. Pull the water tank straight up and out of the machine.
2. Fill the water tank with fresh, cold tap water or drinking water up to the **MAX** mark.



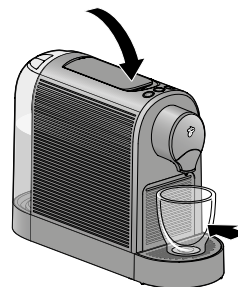
3. Reinsert the water tank into the machine and push it down as far as it will go.

Preparing beverages

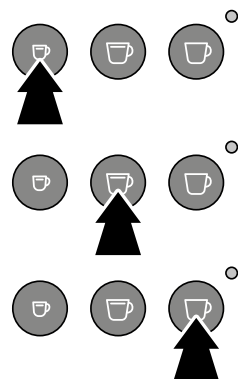


1. Fold back the lever as far as it will go and insert a Cafissimo capsule as illustrated with the lid facing forwards.

i The capsule must be intact: Do not pierce it and do not remove the capsule lid or insert a misshapen capsule!



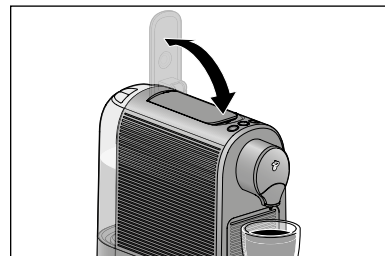
2. Fold the lever down completely. This pierces the base and lid of the inserted capsule.
3. Place an empty cup underneath the beverage spout.
4. Press the button that corresponds to the capsule you have inserted:



Espresso,

Caffè crema or

Black coffee.



The brewing process starts and stops automatically. You will hear a beep at the end of the brewing process.

5. Before removing the coffee cup from the drip grid, fold back the lever as far as it will go and then down again.

The machine loses pressure. Residual liquid may leak out of the beverage spout. The used capsule then falls into the used capsule container.

- ▷ If you would like to stop the brewing process prematurely, press the same beverage button again while brewing.

i Making espresso and caffè crema involves prebrewing a small amount of espresso or caffè crema. This is to allow the flavours to develop fully. This process can be identified by the short pause at the beginning of the brewing process. Black coffee is made without prebrewing.

Default settings upon purchasing the machine:

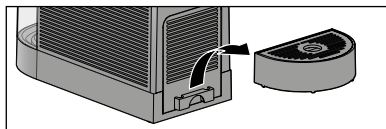
Espresso approx. 40 ml | **Caffè crema** approx. 125 ml

Black coffee approx. 125 ml

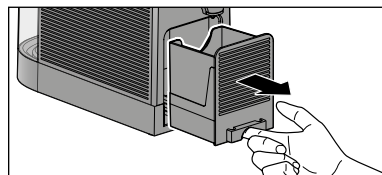
Tip: You can adjust the strength of the beverage by adjusting the quantity of water. Refer to the section titled “Adjusting the strength of the beverage (beverage quantity)” for information on how to do this.

After use

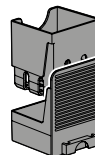
- ▷ Empty and clean the front drawer, drip tray and used capsule container on a regular basis.



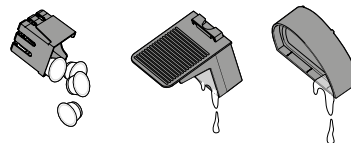
1. Lift off the drip tray.



2. Pull out the front drawer as illustrated.



3. Remove the used capsule container.
The used capsule container must be emptied daily or when it is full.
The used capsule container holds approx. 6 capsules.

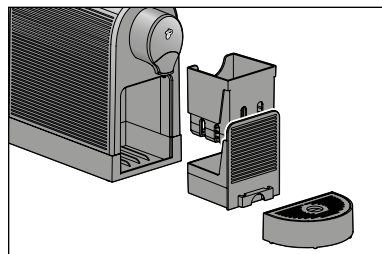


4. Empty the used capsule container.

5. Empty the front drawer.

6. Empty the drip tray if necessary.

7. Reinsert all parts into the machine in reverse order.



Adjusting the strength of the beverage (beverage quantity)

Adjust the strength of the beverage to suit your personal taste by adjusting the quantity of water. You can do this for one single brewing procedure or save the setting.

Adjusting the strength for the current brewing procedure (without saving the setting)

- ▷ If the beverage is **too weak** for your taste, you can stop the water flow prematurely by pressing the flashing beverage button.
- ▷ If the beverage is **too strong** for your taste, simply start the brewing process again without inserting a new capsule. Press the button again as soon as sufficient water has run through.

Default settings upon purchasing the machine:

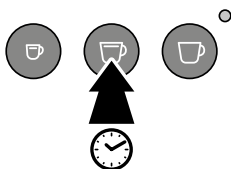
Espresso approx. 40 ml | **Caffè crema** approx. 125 ml

Black coffee approx. 125 ml

Setting the strength beverage permanently (saving the setting)

You can also permanently change the factory settings for the beverage quantities. You can customise one setting for each beverage button: one each for espresso, caffè crema and black coffee.

1. Fill the water tank, insert a capsule and place a cup underneath the beverage spout.



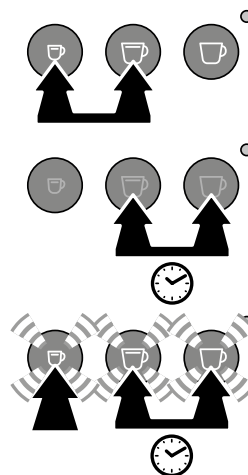
2. Press and hold the required button (e.g. **Caffè crema**). You will hear a beep after approx. 2 seconds. Release the button as soon as the desired quantity of coffee has been

dispensed into the cup.
You will hear two beeps.

The setting has been saved. If the settings are not to your taste, simply repeat the procedure to change them again.

Restoring the factory settings

To reset to the original amounts of beverage, proceed as follows:



1. Switch the machine off: To do so, briefly press the **Espresso** button and the **Caffè crema** button simultaneously.
2. Then hold the **Caffè crema** and **Black coffee** buttons down simultaneously.
3. Also briefly press the **Espresso** button once. All beverage buttons will flash in confirmation.
4. Release all buttons.

The factory settings for beverage quantity have been restored.

Machine care



DANGER - electricity

Electric shock can cause serious injuries and/or death.

- Remove the mains plug from the wall socket before cleaning the machine.
- Never immerse the machine, mains plug or connection cable in water or any other liquids.
- Do not clean the machine with a water jet. Clean it only as described in the following instructions.

NOTICE - material damage

Incorrect cleaning or lack of cleaning can damage the machine.

- Do not use any caustic, aggressive or abrasive products for cleaning.

	Daily	Weekly	As required
Machine housing		X	X
Clean the water tank		X	X
Rinse the water tank	X		X
Used capsule container, front drawer	X		X
Drip tray Drip grid			X

Cleaning the housing

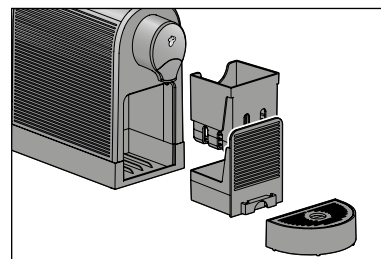
- ▷ Wipe the housing with a soft, damp cloth.
- ▷ Wipe the compartment for the used capsule container and the receptacle for the water tank as required using a soft, damp cloth.

Cleaning the water tank

- ▷ Clean the water tank in water with a little washing-up liquid. Then rinse it out thoroughly under running water and dry it.

The water tank is not dishwasher-safe.

Cleaning the used capsule container and drip tray/grid



1. Lift off the drip tray.
2. Remove the drip grid from the drip tray and empty the drip tray.
3. Pull out the front drawer and remove the used capsule container.
4. Empty the used capsule container.
5. Wash all individual parts with water and washing-up liquid. Dry all parts thoroughly. The drip tray and grid, front drawer and used capsule container can also be cleaned in the dishwasher.
6. Then reinsert all parts into the machine.

Descaling



If the indicator light is lit up in yellow, the machine needs to be descaled. Do this within the next couple of days. Do not wait any longer, otherwise the limescale build-up may be too extensive for a descaling agent to have any effect. **Descaling takes approx. 30 minutes.**

NOTICE - material damage

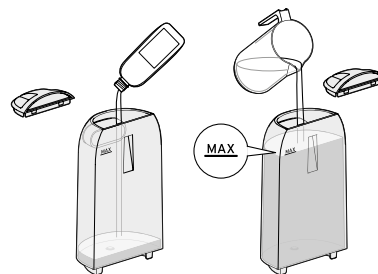
Incorrect or insufficient descaling can damage the machine.

- **Descale the machine as soon as it indicates that this is necessary (after approx. 50 litres).** This increases its service life and saves energy.
- Do not use any descaling agents made on the basis of formic acid.
- Use a standard liquid descaling agent suitable for coffee and espresso machines. Other agents may damage materials in the machine and/or have no effect.

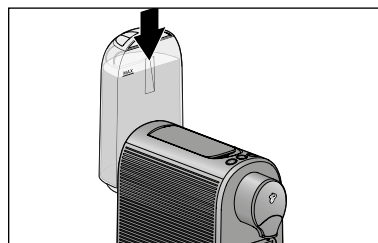
To descale the machine, proceed as follows:



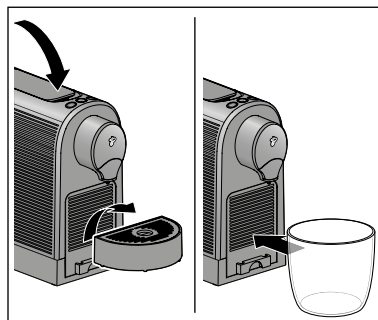
1. Switch the machine off if necessary: To do so, briefly press the **Espresso** button and the **Caffè crema** button at the same time.



2. Pull the water tank out of the machine.
3. Pour a standard liquid descaling agent for coffee and espresso machines into the empty water tank.
4. Pour in cold water **up to the MAX mark.**

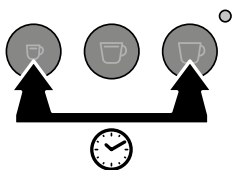


5. Reinsert the water tank into the machine. Press it down as far as it will go.

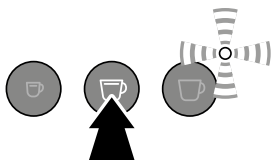


6. Fold down the lever and remove the drip tray.
7. Place an empty container with a capacity of at least 800 ml under the beverage spout.

i You will need to empty the container underneath several times during the descaling process.



8. Press and hold the **Espresso** button and the **Black coffee** button at the same time for approx. 5 seconds until ...



9. ... the **Caffè crema** button lights up and the indicator light flashes alternately between red/yellow. Press the **Caffè crema** button to start descaling.

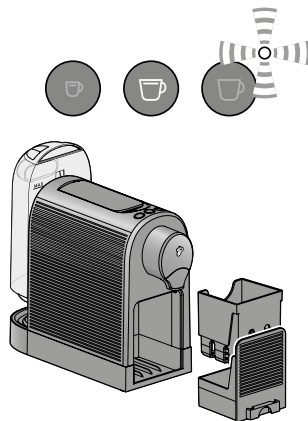
The descaling process begins. The **Caffè crema** button will fade and the indicator light will flash alternately between red/yellow. **The procedure takes approx. 25 minutes.**

The machine pumps descaling solution into the pipes several times in 2.5-minute intervals. Each time about 60 ml is dispensed into the container below.

10. Do not leave the machine unattended during the descaling process. Make sure you pour out the water in the container underneath in time to prevent the container from overflowing.



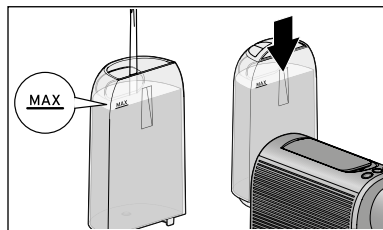
Once all the descaling solution has been pumped through the machine, the machine stops for approx. 2.5 minutes. The indicator light continues to flash alternately between red and yellow.



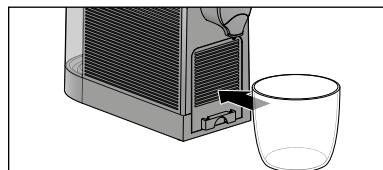
After 2.5 minutes, the **Caffè crema** button lights up again and a beep sounds.

11. Remove the water tank, the front drawer and the used capsule container from the machine.
12. Wash all individual parts with water and washing-up liquid. Dry all parts thoroughly.
13. Reinsert all parts except for the water tank into the machine.

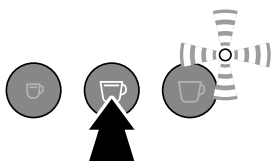
Rinsing process



14. Fill the water tank with cold tap water up to the **MAX** mark.
15. Reinsert the water tank into the machine. Press it down as far as it will go.



16. Place an empty container with a capacity of at least 600 ml under the beverage spout.



17. Press the **Caffè crema** button to start the rinsing process.



The rinsing phase will begin. The **Caffè crema** button will fade and the indicator light will flash yellow. **The procedure takes approx. 2 minutes.**

Approx. 600 ml water will be rinsed through the system. Keep an eye on the container and empty it before it overflows.

On completing rinsing, the machine will emit a beep and automatically switch into standby mode. The indicator light will go out. The descaling process is then complete.

Problems / solutions

The indicator light is flashing red and there are several beeping sounds.

Is the water tank empty?

- Fill the water tank with fresh water.
- Press one of the beverage buttons. The pump will start to operate. As soon as the pipes are filled with water, the pump stops automatically. When the beverage buttons light up constantly, the machine is once again ready to use.

The indicator light is flashing red and there are several beeping sounds.

Did you insert a capsule during the initial start-up procedure?

- Open the lever to allow the used capsule to fall into the used capsule container and the pressure to escape from the machine. You must now repeat the start-up procedure. Proceed as described in the chapter "Initial operation - prior to first use".

There are coffee grounds in the cup.

- A small residue of coffee grounds always remains at the bottom of the cup. This is a feature of the system and is not a fault.

The coffee is not hot enough.

- Especially in the case of espresso, the quantity of coffee is so small compared to the size of the cup that it cools down quickly. Preheat the cup by filling it with hot water and pouring it away shortly before using the cup.

Water is dripping from the beverage spout.

- The water in the system expands as the machine heats up. This causes a little water to drip from the beverage spout.

The indicator light stays yellow.

- The machine needs to be descaled. Do this within the next couple of days. Do not wait any longer, otherwise the limescale build-up may become too extensive for a descaling agent to have any effect. A self-induced defect of this kind will not be covered by the warranty. Proceed as described in the chapter "Descaling".

It is not possible to press down the lever.	• Check whether the used capsule container is full. Empty it if necessary. • If a capsule is trapped in the capsule opening, fold the lever back completely and press the capsule through from the top to the bottom. Do not reinsert a capsule if it is deformed!
The rinsing phase does not finish; the water tank is empty, the indicator light is flashing red and the machine is beeping.	• Fill the water tank with cold tap water up to the MAX mark and reinsert the container into the machine. Continue with step 12 in the chapter "Descaling", section "Rinsing phase".

Disposal

This product and its packaging have been manufactured from valuable materials that can be recycled. Recycling reduces the amount of refuse and helps to preserve the environment.

Dispose of the **packaging** at a recycling point which sorts materials by type. Make use of the local facilities provided for collecting paper, cardboard and lightweight packaging.



Appliances marked with this symbol must not be disposed of along with normal household waste!

You are legally obliged to dispose of old appliances separately from household waste. Electronic appliances contain hazardous substances and, if stored or disposed of improperly, may cause harm to health or the environment. Information about collection points where old appliances can be disposed of free of charge is available from your local authorities.

Declaration of Conformity

Tchibo GmbH hereby declares that this product complies with the essential requirements and other relevant provisions of the following directives at the time of its being placed on the market:

2006/42/EC - Machinery Directive

2014/30/EU - EMC Directive

2009/125/EC - Ecodesign Directive

2012/19/EU - WEEE

2011/65/EU - Restriction of the use of certain hazardous substances in electrical and electronic equipment



Enter the product number in the search box at www.tchibo.de - you will be directed to the product page where you can download the full Declaration of Conformity.

Warranty

Tchibo GmbH grants a **24 month warranty** from the date of purchase.

Tchibo GmbH, Überseering 18, 22297 Hamburg, Germany

We will remedy all defects in workmanship or materials **within the warranty period**. In order for the warranty to be granted, all warranty claims must be accompanied by proof of purchase from Tchibo or from an authorised Tchibo distribution partner. This warranty is valid within the EU, Switzerland and Turkey.

The warranty does not cover worn parts, consumables, or damage resulting from improper use or inadequate descaling. Parts and consumables can be ordered from our Cafissimo service.

This warranty does not restrict **statutory warranty rights**. Statutory warranty rights can be asserted free of charge.

Service and repair

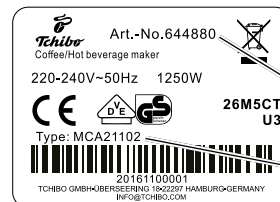
If, contrary to our expectations, a defect is found, please contact our Cafissimo service. Our customer consultants will be happy to advise you on further procedure.

If you have any questions relating to product information, ordering accessories or servicing, please contact our Cafissimo service. Please have the product number to hand in case of any queries.

Cafissimo service

Email: **service@tchibo.de**

Product number



Product
number

Type /
Model

You can find your Cafissimo's product number on the type plate on the bottom of the casing. Before laying the Cafissimo on its side, remove the water tank, drip tray and front drawer with used capsule

container. Place a cloth or mat underneath to protect surfaces from any residual coffee or water that may leak out.