



Product Safety Recall



Do you own this product?

Apricus All-in-One Heat Pump - Apricus Australia Pty Limited

Apricus All-in-One Heat Pump hot water system.

Model number: APHP-R290-260

This recall only affects units manufactured in November 2024 and sold/installed between December 2024 and March 2025. See serial number list on www.productsafety.gov.au.

Dates sold: 9 December 2024 – 31 March 2025



Why the product is recalled: A manufacturing batch flaw has led to storage units falling over when the tank experiences high internal pressure.

Hazard: Risk of serious injury or property damage if the tank reaches high internal pressure and falls over.



1. Consumers should check the serial number on their unit.
2. If you have an affected serial number, Apricus Australia, will arrange for a full unit replacement, re-installation and removal of the old unit.



Please contact us by email to warranty@apricus.com.au or call us 1300 277 428 for further information or to verify your serial number.



Purchased from: See traders list on www.productsafety.gov.au

PRA2025/20482

See productsafety.gov.au for
Australian product recall information