

# Wireless Noise Canceling Stereo Headset

Reference Guide

WH-1000XM6

Model: YY2984



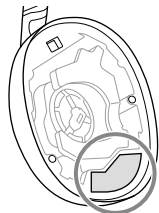
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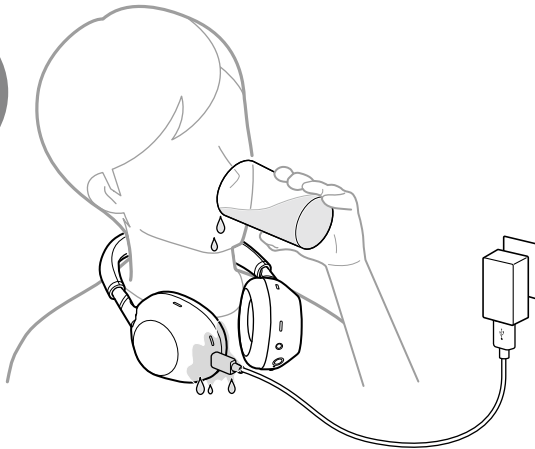
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A



[https://rd1.sony.net/help/mdr/2984/h\\_zz/](https://rd1.sony.net/help/mdr/2984/h_zz/)

B



Model: YY2984

The term "product" in this document refers to the unit or its accessories.

The nameplate and important information concerning safety are attached in the following locations:

See Fig. A

Do not install the product in a confined space, such as a bookcase or built-in cabinet.

Do not expose the batteries (battery pack or batteries installed) to excessive heat, such as sunshine, fire or the like, for a long time.

Do not subject the batteries to extreme low temperature conditions that may result in overheating and thermal runaway.

Do not dismantle, open, or shred secondary batteries.

In the event of a secondary battery leaking, do not allow the liquid to come in contact with the skin or eyes. If contact has been made, wash the affected area with copious amounts of water and seek medical advice.

Secondary batteries need to be charged before use. Always refer to the manufacturer's instructions or product manual for proper charging instructions.

After extended periods of storage, it may be necessary to charge and discharge the secondary batteries several times to obtain maximum performance.

Dispose of properly.

### Charging this unit

Use the supplied USB Type-C® cable and a commercially available USB AC adaptor. Connect the USB AC adaptor to this unit using the USB Type-C cable, then connect the USB AC adaptor to an AC outlet.

Reduction in the Use of Hazardous Substances in Electrical & Electronic Equipment (Applicable in Republic of India)

This product and its components, consumables, parts or spares comply with the hazardous substances restriction of India's E-Waste (Management) Rules. The maximum allowable concentrations of the restricted substances are 0.1% by weight in homogenous materials for Lead, Mercury, Hexavalent Chromium, Polybrominated Biphenyls (PBB) and Polybrominated Diphenyl Ethers (PBDE), and 0.01% by weight in homogenous materials for Cadmium, except for the exemptions specified in Schedule II of the aforesaid Rules.

High volume may adversely affect your hearing.

Do not use the unit while walking, driving, or cycling. Doing so may cause traffic accidents.

Do not use in hazardous areas unless the surrounding sound can be heard.

The unit is not waterproof. If water or foreign matter enters the unit, it may result in fire or electric shock. If water or foreign matter enters the unit, stop use immediately and consult your nearest Sony dealer. In particular, be careful in the following cases.

- When using the unit near a sink or liquid container  
Be careful that the unit does not fall into a sink or container filled with water.
- When using the unit in the rain or snow, or in humid locations
- When using the unit while you are perspiring  
If you touch the unit with wet hands, or put the unit in the pocket of a damp article of clothing, the unit may get wet.

For details on the effects of contact with the human body from the mobile phone or other wireless devices connected to the unit, refer to the instruction manual of the wireless device.

Never insert the USB plug when the unit or charging cable is wet. If the USB plug is inserted while the unit or charging cable is wet, a short circuit may occur due to liquid (tap water, seawater, soft drink, etc.) or foreign matter on the unit or charging cable, and cause abnormal heat generation or malfunction.

This product has magnet(s) which may interfere with pacemakers, programmable shunt valves for hydrocephalus treatment, or other medical devices. Do not place this product close to persons who use such medical devices. Consult your doctor before using this product if you use any such medical device.

### Note about static electricity

If you use the unit when the air is dry, you may experience discomfort due to static electricity accumulated on your body. This is not a malfunction of the unit. You can reduce the effect by wearing clothes made of natural materials that do not easily generate static electricity.

## Precautions

The URL on the cover will help you access the help guide that describes useful notes or procedures in details.

### On BLUETOOTH® communications

- Microwaves emitting from a Bluetooth device may affect the operation of electronic medical devices. Turn off this unit and other Bluetooth devices in the following locations, as it may cause an accident:
  - in hospitals, near priority seating in trains, locations where inflammable gas is present, near automatic doors, or near fire alarms.
- The audio playback on this unit may be delayed from that on the transmitting device, due to the characteristics of Bluetooth wireless technology. As a result, the sound may not be in sync with the image when viewing movies or playing games.

### On charging the unit

- After charging is complete, disconnect the USB Type-C cable.
- While connecting the USB cable, do not apply excessive force to the connection part.
- When connecting or disconnecting the USB cable, do not apply excessive force, such as by pulling the cable, and connect or disconnect the connector straight to the port to be connected.
- If the USB cable connector is deformed, such as by it being bent, stop use immediately.

### On using the unit while charging

- While liquid such as water or sweat, or foreign matter such as dust is attached to the USB Type-C cable or USB port, charging the unit may cause serious accidents such as burns or injuries due to fire, electric shock, heat generation or ignition, or can be the cause of a malfunction. Note the following when you use the unit while charging.
  - If you feel any abnormality, stop using immediately.
  - Check that there is no dust or foreign matter inside.
  - If the USB cable or port gets wet due to liquid such as drinking water or sweat while charging, disconnect the USB cable from the connected device immediately to stop charging (Fig. **B**).

### Notes on wearing the unit

- After use, remove the headphones slowly.
- Because the headphones achieve a tight seal over the ears, forcibly pressing them against your ears or quickly pulling them off can result in eardrum damage. When wearing the headphones, the speaker diaphragm may produce a click sound. This is not a malfunction.

### Other notes

- When you use the unit as wired headphones, use the supplied headphone cable only. Make sure that the headphone cable is firmly inserted.
- When disconnecting the cable, pull it out by the plug, not the cable. Otherwise the cable may break.
- When connecting the cable, make sure to fully insert the plug into the jack. If the plug is not fully inserted, the sound may not be output.
- Do not subject the unit to excessive shock.
- Do not apply weight or pressure to the unit for long periods, including when it is stored, as it may cause deformation.
- If you experience discomfort while using the unit, stop using it immediately.
- If you have any questions or problems concerning this unit that are not covered in this manual, please consult your nearest Sony dealer.

### Location of the serial number label

See Fig. **A**

## Specifications

### Headset

#### Power source:

DC 5 V / 1.5 A (Using a commercially available USB Normal AC Adaptor)  
DC 5 V / 1.5 A and 9 V / 2.3 A (Using a commercially available USB Power Delivery AC adaptor)  
or use built-in lithium-ion batteries (Product Operation Power: DC 3.8 V)

#### Operating temperature:

0 °C to 40 °C

#### Rated power consumption:

21 W

#### Mass:

Approx. 254 g

#### Included items:

Wireless Noise Canceling Stereo Headset (1)  
USB Type-C® cable (USB-A to USB-C®) (1)  
Headphone cable (1)  
Carrying case (1)  
Documents (1 set)

### Communication specification

#### Communication system:

Bluetooth Specification version 5.3

#### Output:

Bluetooth Specification Power Class 1

#### Frequency band:

Bluetooth: 2.4 GHz band (2.400 0 GHz - 2.483 5 GHz)

Design and specifications are subject to change without notice.

### System requirements for battery charge using USB

#### USB AC adaptor:

A commercially available USB AC adaptor capable of supplying an output current of 1.5 A or more.

#### Commercially available AC adaptor compatible with USB PD (USB Power Delivery) :

It is recommended that you use the adaptor whose output is 5 V / 2 A or 9 V / 3 A. We do not guarantee the operations with all the devices compatible with USB PD.

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