Bestway®

Inflate Your Fun™

STOP

DO NOT RETURN TO YOUR RETAILER
QUESTIONS, PROBLEMS, MISSING PARTS WITH THIS PRODUCT?
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Email: info@bestway-northamerica.com
For FAQ, Manuals or Spare Parts please visit www.bestway-service.com

STEEL PRO™ & POWER STEEL™ FRAME POOLS

OWNER'S MANUAL

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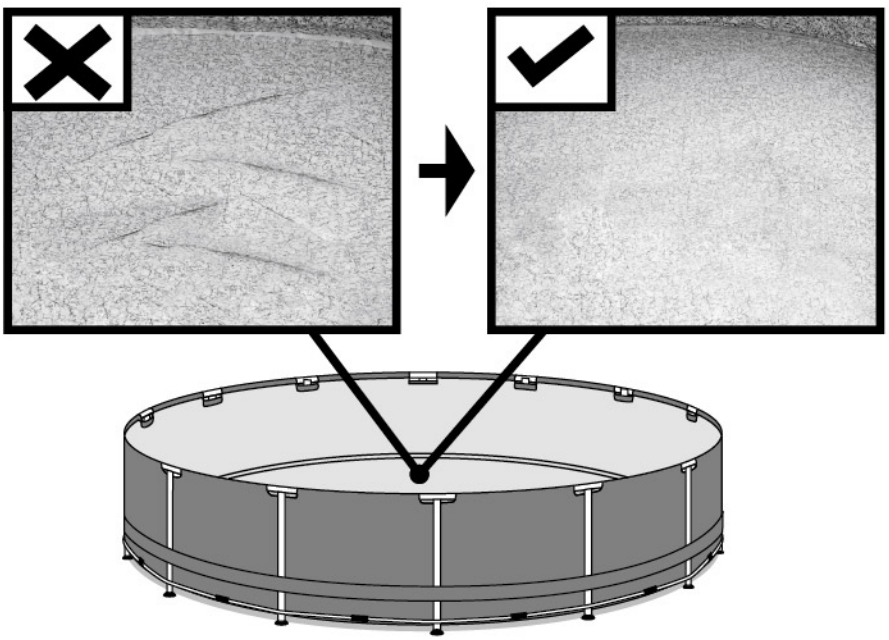
WARNING

smooth out the bottom



Put 1” to 2” water in the pool to cover the floor. Once pool floor is slightly covered, gently smooth out all wrinklles. Start in the center of the pool and work your way clockwise to the outside.

Thank you for buying a Bestway pool. In order to ensure that you gain maximum enjoyment and safe use of your pool please follow the installation instructions in the DVD enclosed in your retail box along with the important safety guidelines in your owner's manual.

Assembly usually takes approximately 20 minutes with 2-3 people. (For 3.66 m x 1.22 m / 12' x 48", 4.27 m x 1.22 m / 14' x 48", 4.57 m x 1.07 m / 15' x 42", 4.57 m x 1.22 m / 15' x 48", 4.88 m x 1.07 m (16' x 42") , 4.88 m x 1.22 m / 16' x 48" pools).

Assembly usually takes approximately 30 minutes with 2-3 people. (5.49 m x 1.07 m / 18' x 42", 5.49 m x 1.22 m /18' x 48", 5.49 m x 1.32 m /18' x 52" pools).

WARNING
Only for outdoor use.
Teach your children to swim. Never dive, jump, or slide into the pool. Adult supervision is always required.
Parents should learn CPR. Never swim alone.
Keep all electrical radios, speakers and other appliances away from the swimming pool.
When you touch the filter, pump, or electrical parts, be sure the ground under your feet is "Bone Dry."
All electrical outlets should have a GFCI and connections should be a minimum of 5 feet (1.52 m) from the outside perimeter of the wall of the pool. From 5–10 feet (1.52–3.05 m), there should be either a fixed connection (outlet box) or twistlock connection with a GFCI.
Connect power cords to a 3-wire grounding-type outlet only.
Keep all breakable objects out of the pool area.
Alcohol consumption and pool activities do not mix. Never allow anyone to swim, dive or slide under the influence of alcohol or drugs.
Severe electrical shock could result if you install your pump or filter on a deck. The pump or filter could fall into the water, causing severe shock or electrocution. Do not install on a deck or other surface at, above, or slightly below the top rail of the pool.
Do not use the pool during severe weather conditions, i.e. electrical storms, tornadoes, etc.
Be aware of overhead power lines when vacuuming your pool or using a telescoping pole.
Do not allow diving, climbing, sitting, or standing on the top rails of the pools.
Do not allow roughhousing and horseplay.
Do not engage in extended breath holding activities underwater; you may black out and drown.
Install a pool ladder(s) or staircase for entry and exit from the pool.
Keep deck clean and clear of objects that may create a tripping hazard.
Check regularly for signs of wear or loose bolts that could make the deck unsafe.
Instruct pool users about the proper use of all pool ladder(s) and staircases.
Face ladder going up or down.
Allow only one person at a time on the ladder.
Check all nuts and bolts regularly to ensure that the ladder stays sturdy.
Remove or secure the ladder to prevent entry to pool when not in use.
Please contact pool site dealer or manufacturer for additional safety signs if deemed necessary.
For pool service, select a certified pool professional.
Any equipment connected to the circulation systems shall be positioned so as to prevent their being used as a means of access to the pool by young children.
The safety of your children depends entirely on you! Children under 5 years old are at greatest risk.
Please take care to avoid accidents.
Assign at least one person in charge of safety. Increase supervision if there are several people in the swimming pool.
Test the water temperature before entering the pool by splashing water on your neck, arms and legs.
Pool and accessories should only be assembled by competent adults.
Your pool should be filled by low pressure water flow in order to prevent undue stress to the liner. Bestway will not be responsible for damage to the pool due to filling via water-truck. (See FAQ's)
Toys, chairs, tables or similar objects that a young child could climb shall be at least 4 feet (1.22m) from the pool.
Store chemicals and accessories out of the reach of children.
Never add chemicals to pool while it is occupied. Consult a specialist pool supply retailer to ensure correct chemical usage.
Always keep the pool water clean.
Pool water should be tested regularly to ensure it is optimal for safe and enjoyable use throughout the season.
Household pets should be kept clear of pool area to avoid structural damage to pool.
A fence or barrier is necessary to provide protection against potential drowning and near drowning and ensure the gate is kept closed at all times. The barriers are not a substitute for the constant supervision of children.
Cover the pool when it is not in use.Remove cover completely when in use.
Keep children away from pool covers to avoid entanglement, drowning or other serious injury.
A working electronic detector should be installed to alert you if someone has entered the pool area.
Under no circumstances should this equipment replace an adult's nearby supervision.
Only use Bestway accessories with Bestway pools.
Properly maintain your pool in order to increase life span and safe use. (See Pool Maintenance Section)
All electrical components shall be installed in accordance with Article 680 of the National Electrical Code 1999 "Swimming Pools, Fountains and Similar Installations" or its latest approved edition.
Do not operate pump while pool is in use.
Prior to use of the pool, the installer shall affix all no diving signs and safety signs in accordance with installation instructions so they can be easily visible.
All equipment should be inspected frequently for signs of deterioration, corrosion, broken parts or other hazards which may cause injury.
Remember to reapply sunscreen protection regularly and always after swimming.
Failure to follow these instructions can result in property damage, injury or death.
The installer of the vinyl liner shall affix on the original or replacement liner, or on the pool structure, all safety signs in accordance with the manufacturer's instructions.
If deck is used by the installer, it will need to comply with APSP-8.
The swimming pool cover is not designated as a safety barrier.
Please use artificial lighting during nighttime pool use, to illuminate all safety signs, ladders, steps, deck surfaces and walks.

Only persons older than 18 years of age can manipulate electrical accessories; they must conform to the appropriate safety principles of occupational safety and must be qualified to carry out the tasks on the electrical installation in accordance with any corresponding national regulations and standards.
Under no circumstances modify parts of the swimming pool. Do not make holes in the swimming pool, are in the steps of the ladder.

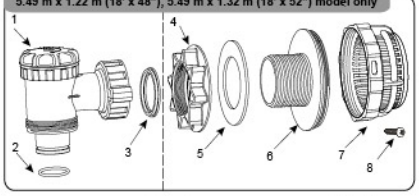
SAFETY
Learn the necessary rescue operations, especially those relating to rescuing children.
Rescue equipment should be located near the pool and the supervising adult should be fully trained to use it.
Basic lifesaving equipment, including one of the following, shall be on hand at all times: a. A light, strong, rigid pole (shepherd's crook) not less than 12 ft (3.66 m) long. b. A minimum ¼ in. (6 mm) diameter rope as long as 1½ times the maximum width of the pool or 50 feet (15.24 m), whichever is less, which has been firmly attached to a Coast Guard-approved ring buoy, or a similarly approved flotation devices.
Post emergency numbers including:
- Fire
- Police
- Ambulance
- Poison Control Hotline
- Full home address

Keep a cordless water-resistant phone nearby pool during use.
In case of an accident:
- Take all the children out of the water immediately.
- Call for emergency support and follow their instruction/advice.
- Replace wet clothing with dry clothing.

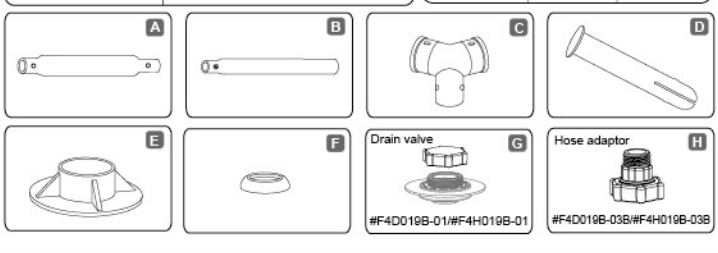
For further safety tips check out the following websites:
www.homesafetycouncil.org
http://www.safety-council.org/info/child/water.html

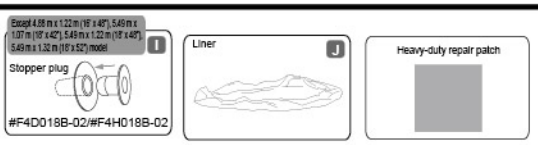
RETAIN THESE DIRECTIONS FOR REFERENCE
Components list:

Pool size 4.88 m x 1.22 m (16' x 48"), 5.49 m x 1.07 m (18' x 42"), 5.49 m x 1.22 m (18' x 48"), 5.49 m x 1.32 m (18' x 52") model only



Description	Pool Size & Part No.	
	5.49 m x 1.07 m (18' x 42') / 5.49 m x 1.22 m (18' x 48')	4.88 m x 1.22 m (16' x 48') / 5.49 m x 1.32 m (18' x 52')
1. Control valve	P6D510	P6H510
2. O-ring		
3. Control Valve Gasket		
4. Connector Nut		
5. Gasket	P6D723	P6H723
6. Connector		
7. Debris Screen		
8. Screw		





Drawings may not reflect actual product, not scaled to size. Please see FAQ for additional information.

Ref#	Description	Pool Size & Quantity					
		3.66 m x 1.22 m (12' x 48")	4.27 m x 1.22 m (14' x 48")	4.57 m x 1.22 m (15' x 48") / 4.57 m x 1.07 m (15' x 42")	4.88 m x 1.22 m (16' x 48")	5.49 m x 1.22 m (18' x 48") / 5.49 m x 1.07 m (18' x 42")	5.49 m x 1.32 m (18' x 52")
A	Top Rail	12	14	15	16	18	18
B	Vertical Pool Leg	12	14	15	16	18	18
C	T-Connector	12	14	15	16	18	18
D	Pin	26	30	32	34	38	38
E	Footing	12	14	15	16	18	18
F	Gasket	26	30	32	34	38	38
G	Drain Valve (#F4D019B-01)	1	0	1	0	1	0
	Drain Valve (#F4H019B-01)	0	1	0	1	0	1
H	Hose Adaptor (#F4D019B-03B)	1	0	1	0	1	0
	Hose Adaptor (#F4H019B-03B)	0	1	0	1	0	1
I	Stopper Plug (#F4D018B-02)	2	0	2	0	0	0
	Stopper Plug (#F4H018B-02)	0	2	0	0	0	0
J	Liner	1	1	1	1	1	1

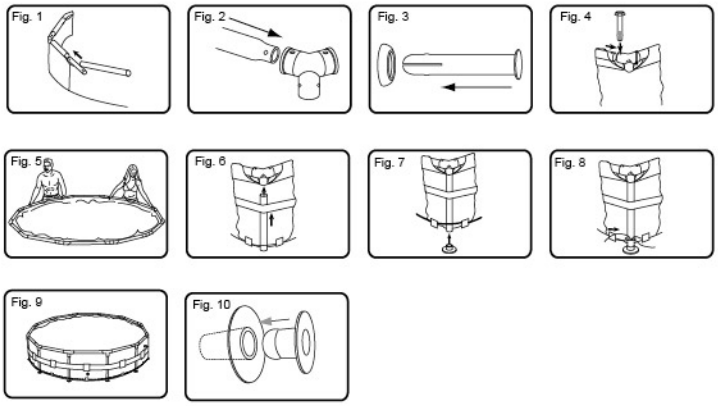
CHOOSE THE CORRECT LOCATION
NOTE: The pool must be set up on a completely flat and level surface. Please do not install the pool if the surface is inclined or slope.
Correct condition to set up the pool:
- The selected location has to be capable of uniformly supporting the weight for the entire time the pool is installed, moreover the location must be flat and must be cleared of all objects and debris including stones and twigs.
- We recommend positioning the pool away from any objects kids could use to climb into the pool.

NOTE: Position the pool near an adequate drainage system to deal with overflow or to discharge the pool.
NOTE: Position the pool near an AC power outlet protected by a GFCI-(Ground Fault Circuit Interrupter).

Incorrect conditions to set up the pool:
- On uneven ground the pool may collapse causing serious personal injury and/or damage to personal property and will void the warranty and prevent any service claims.
- Sand should not be used to create a level base; the ground must be dug out if necessary.
- Directly under overhead power lines or trees. Be sure the location does not contain underground utility pipes, lines or cables of any kind.
- Do not set up the pool on driveways, decks, platforms, gravel or asphalt surfaces. The selected location should be firm enough to withstand the pressure of the water; mud, sand, soft / loose soil or tar are not suitable.
- Grass or other vegetation under the pool will die and may cause odors and slime to develop, therefore we recommend removing all grass from the selected pool location.
- Avoid areas prone to aggressive plant and weed species that may grow through the ground cloth or liner.

NOTE: Check with your local city council for by-laws relating to fencing, barriers, lighting and safety requirements and ensure you comply with all laws.
NOTE: If have a filter pump, refer to the pump's manual for instructions.
NOTE: The ladder must match the pool size and should to be used only for entering and exiting the pool. It is forbidden to exceed the permitted payload of the ladder. Check regularly if the ladder is properly assembled.

Installation



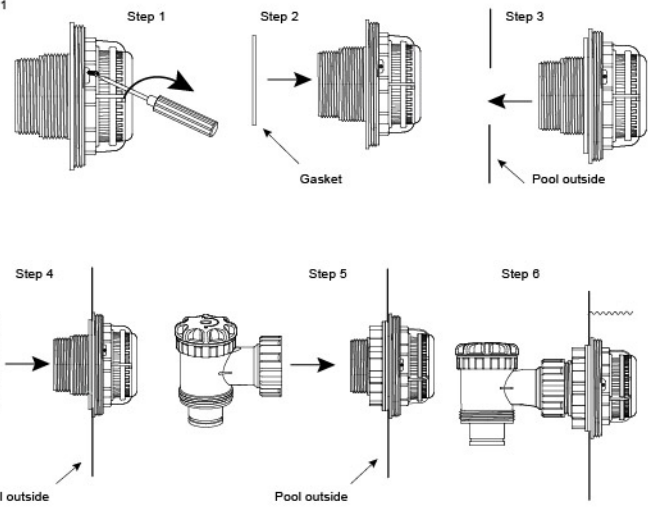
Assembly of the Steel Pro Frame pool can be completed without tools.
Bestway Inflatables will not be responsible for damage caused to the pool due to mishandling or failure to follow these instructions.

1. Lay out all parts and check that you have the correct quantities as listed in the components list. If you are missing any part do not assemble the pool, contact Bestway Customers Service.
2. Spread out the pool and make sure the pool is right side up, let it sit exposed to direct sunlight for 1 hour or more so that the pool is more flexible during set up.
3. Place the pool near an adequate drainage system to deal with overflow water and ensure the pool's inlet A and outlet B are correctly positioned to allow your filter pump to connect to a power source. **Note**: Do not use extension power cords to power your pump.
   ATTENTION: Do not drag the pool on the ground, this can damage the pool.
4. Insert the stopper plugs into inlet A and outlet B on the wall from the inside of the pool. (See Fig.10)
   NOTE: For 4.88m x 1.22m (16'x48"), 5.49 m x 1.07 m (18' x 42"), 5.49m x 1.22m (18' x 48"),5.49m x 1.32m (18'x52") pools, please refer to the connection valve installation on following page.
5. Insert top rail (A) into the pole pockets at the top of the pool. (See Fig.1)
6. Connect top rail (A) with T-Connector (C) at each of corner and insert pins (D) into gasket (F) first and then into pre-drilled holes of the frame.
   NOTE: The gasket cups should face downwards to prevent water leaking into the top rails. (See Fig.2,3,4)
7. Repeat steps 5 and 6 until all top rails (A) are connected with T-Connectors (C) and the top frame is set up. For ease of assembly slightly raise the last 2 rails to an inverted v shape and insert into the last T-Connectors(C). Slowly lower until fully connected taking care not to pinch your fingers. (See Fig.5)
8. Put all vertical pool legs (B) inside the bottom rope and the pool wall band. Connect vertical pool leg (B) into the bottom of the T-Connector (C) . Make sure the vertical pool leg (B) has the spring loaded pins at the top when connecting the T-Connector (C). (See Fig.6)
   NOTE: For 2.44m x 61cm (8' x 24") pools, no bottom rope and wall band. For 3.05m x 76cm (10' x 30"), 3.66m x 76cm (12' x 30") pools, no bottom rope.
9. Attach all footings (E) to the bottom of the vertical pool legs (B). (See Fig.7)

10. Tighten the rope at the bottom of the pool until the legs are straight. (See Fig.8)
11. Pull the frame from different directions to ensure all rails, pool legs and connectors are firmly jointed. (See Fig.9)
12. Ensure drain valve is firmly closed. Smooth out the bottom.
13. Put 1" to 2" (2.5cm to 5cm) water in the pool to cover the floor. Once pool floor is slightly covered, gently smooth out all wrinkles. Start in the center of the pool and work your way clockwise to the outside.

Connection Valve Assembly
For pool size 4.88m x 1.22m (16'x48"), 5.49 m x 1.07 m (18' x 42"), 5.49m x 1.22m (18' x 48"), 5.49m x 1.32m (18'x52"). (See Fig.11)

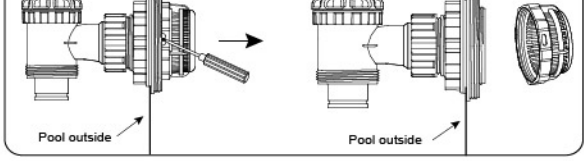
Fig. 11



NOTE: Check that both the Control Valve Gasket and O-ring are correctly positioned on the Control Valve.
OPERATION NOTE: Use the control screw on top of the Control Valves to open and close the valve. (See Fig.12)

Fig. 12

Fig. 13



NOTE: If you want to connect other pool cleaning kits to the pool through the connection valve, use a Phillips screwdriver to disassemble the Debris Screen from the Connector. (See Fig.13)

Filling Pool with Water
ATTENTION: Do not leave pool unattended while filling with water
1. Fill pool just below the fill line on the pool's interior. Do not exceed the fill line on the pool's interior. DO NOT OVERFILL as this could cause the pool to collapse. In times of heavy rainfall you may need to empty some of the water to ensure the level is correct. (See Fig. 14.15)
2. When filling the pool is completed, check that the water is not collecting on any side to ensure the pool is level.
   IMPORTANT: If pool is not level, drain water and re-level ground by digging out (See Fig. 16). Never attempt to move the pool with water in it, serious personal injury or damage to the pool may result.
   WARNING: Your pool may contain up to xxxxx liters/xxxx gallons which equals xxxxx pounds of pressure. If your pool has any bulge or uneven side then the pool is not level, the sides may burst and the water may discharge suddenly causing serious personal injury and/or damage to property.
3. Check pool for any leaks at valves or seams, check ground cloth for any evident water loss. Do not add chemicals until this has been done.
   NOTE: In the event of a leak, patch your pool using the Heavy-duty repair patch provided. Refer to the FAQ's for further information.

Fig. 14

Fig. 15

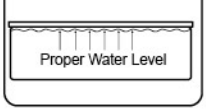
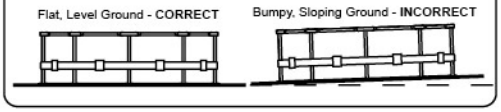


Fig. 16



NOTE: Drawings for illustration purpose only. May not reflect actual product. Not to scale.

Pool Maintenance
The pool is subject to wear and deterioration. If not maintained properly, certain types of excessive or accelerated deterioration can lead to failure of the pool structure that might release large quantities of water that could cause bodily harm and property damage.
If you do not adhere to the maintenance guidelines below, your health might be at risk, especially that of your children.
NOTE: The filter pump is used to circulate the water and to filter small particles to keep your water free of suspended dirt particles. In order to keep your pool water clean and hygienic you must add chemicals.

The following table lists the sequence of the tests that should be carried out for the ideal values and possible actions. Regularly check the pH value and chlorine concentration weekly and adjust to the ideal values.

TEST	IDEAL VALUES
pH value	7.4– 7.6
Cyanuric acid	30 – 50 ppm
Free chlorine	2 – 4 ppm
Chlorine compound	0
Algae	None visible
Calcium hardness	200 – 400 ppm

To keep your pool clean:
1. Contact your local pool supply shop for advice and purchase of chemicals and pH kits.
2. Locate a bucket of water next to pool to clean users' feet before entering pool.
3. Cover the pool when not in use.
ATTENTION: THE BESTWAY POOL COVER IS NOT A SAFETY COVER.
4. Skim pool regularly to avoid settled dirt.
5. Change filter cartridge in filter pump every 2 weeks.
6. Gently clean any scum from the side with a clean cloth.
Proper maintenance can maximize the life of your pool.
7. The bottom of the pool shall be visible at all times from the outside perimeter of the pool.

ATTENTION: DO NOT USE PUMP WHEN POOL IN USE.

Repair
If your pool is damaged, use the repair patch. -see FAQ's for instructions.

Dismantling
1. Unscrew the drain valve cap on the outside of the pool counter clockwise and remove.
2. Connect the adaptor to the hose and put the other end of the hose in the area where you are going to drain your pool. (Check local regulations for drainage by-laws).
3. Screw control ring of the hose adaptor onto the drain valve clockwise. The drain valve will be open and water will start to drain automatically.
   ATTENTION: Water flow can be controlled with the control ring.
4. When draining is finished, unscrew the control ring to close the valve.
5. Disconnect the hose.
6. Screw the cap back onto the drain valve.
7. Air dry pool.
ATTENTION: Do not leave the drained pool outside.

Storage
1. Once pool is completely dry, sprinkle with talcum powder to prevent pool from sticking together, fold pool carefully. If pool is not completely dry, mould may result and will damage the pool liner.
2. Store liner and accessories in a dry place with a moderate temperature between 5ºC / 41ºF and 38ºC / 100ºF.

Frequently Asked Questions

1. What is a suitable base for the Frame Set pool?
Almost any completely flat, solid, level surface can be used. Do not use sand as a leveling material as it is prone to shifting under the pool. The ground should be dug out until it is perfectly level. Do not set up on driveways, decks, platforms, gravel or asphalt. The ground should be firm enough to withstand the weight and pressure of the water: mud, sand, soft / loose soil or tar are not suitable. A concrete base can be used but care should be taken not to drag the pool across the surface as abrasions could tear the liner. If the pool is to be set up on a lawn, it is recommended that the grass is removed from where the pool will sit as it will die and may cause odors / slime. Certain types of hardy grass can grow through the liner as can aggressive bushes / plants by the side of the pool. Ensure adjacent vegetation is cut back where necessary. Use of a ground cloth assists in protecting the base of the pool.

2. How will I know if my pool is set up on unleveled ground?
If your pool appears to be bulging on one side it is not set up on level ground. It is important that you empty your pool and move the pool to a level site. If the pool is not on level ground it will place undue stress on the seams and could result in the seams bursting which will cause flooding, property damage and potentially personal injury or death.
Fill your pool following the instructions in the owner's manual carefully. This will ensure that you do not waste water and the pool can be moved easily so that the ground can be leveled at an appropriate time and not after you have completely filled it with water.

3. Can I have my pool filled by a water service?
We recommend using a garden hose under low pressure for filling your pool. If it is necessary to use a water delivery service, it is best to fill the pool with one inch of water by hose and smooth wrinkles first. Use a water service that is able to regulate the flow of water to prevent damage. Ensure you stop at each step as noted in the instruction manual to ensure your pool is level. Bestway will not be held responsible for pools damaged or weakened by water delivery services.

4. What is the maximum fill height of the pool?
Fill pool until water capacity is 90% up to the bottom of the top rail of the pool. Never attempt to fill your pool beyond the base of the rail. We recommend leaving extra room to account for water displacement when occupants are inside the pool. You may have to top up the water during the season which has been lost through evaporation or normal use.

5. My pool is leaking, what do I do to fix it?
The pool does not need to be emptied to fix any holes. Self-adhesive underwater repair patches can be purchased at your local pool / hardware store. For external use, use the repair patch provided. For internal holes, clean the hole on the inside of the pool to wipe off any oils and algae. Cut a circle large enough to cover the hole and apply the patch securely onto the side in the water. Cut a second patch and apply to the outside of the pool for extra strength. If the hole is in the base of the pool use one patch only and weigh it down with a heavy object while it bonds. If you have patched the pool when it is empty we recommend you leave it at least 12 hours before filling.

6. Where can I buy filter cartridges and how often should I change them?
Filter cartridges to fit your filter pump should be available from the store where you purchased your pool. If not, most mass retailers sell filter cartridges as an accessory. If you are unable to obtain replacements please call our toll-free number and we will assist you in finding a source local to you. The cartridges should be changed every 2 weeks dependent upon use of the pool. Check the filter on a weekly basis and clean by hosing down any debris and particles. **Note:** Ensure your pump is disconnected from the electrical supply before checking the filter cartridge.

7. How many times a year should I change the water?
This is dependant on the amount of use the pool receives, and the attention paid to covering the pool and keeping chemicals properly balanced. If maintained correctly the water should last a full summer season. Please contact your local pool chemical supplier for detailed information regarding chemicals, they will be able to advise you how to best maintain the cleanliness of your water.

8. Do I need to take my pool down for the winter?
Yes, Above-ground pools may collapse under the weight of ice and snow and the PVC walls will be damaged. We recommend taking the pool down when temperatures fall below 8ºC / 45ºF. The pool should be stored indoors in a moderate temperature between 5ºC / 41ºF and 38ºC / 100ºF. Please store away from chemicals and rodents and out of the reach of children.

9. My pool is fading – why is that?
Excessive use of chemicals can cause the color of the inside of the liner to fade; this is similar to a swimsuit fading over time from repeated contact with chlorinated water.

10. How many years will the pool last?
There is no set time limit for the pool to last; following the instructions in the owner's manual and with proper care, maintenance and storage you can considerably increase the life of your pool. Improper set-up, use or care can result in failure of the pool.

Limited BESTWAY® Manufacturer's Warranty

The product you have purchased comes accompanied by a limited warranty. Bestway® stands behind our quality guarantee and assures, through a replacement warranty, your product will be free from manufacturer's defects that result in leaks.
If a Manufacturer defect is found within:
90 days from the original date of purchase
Please contact your Bestway After Sales Center before sending any documents. They will provide full instructions of what is needed for your claim. Bestway® is not responsible for economic loss due to water or chemical costs, and will not replace any products deemed to have been neglected or having been used outside of the owner's manual guidelines. To enact a warranty claim, this form must be completed and supplied with a copy of your purchase receipt and photos of the defects to the Bestway After Sales Center.
Bestway's warranty covers manufacturing defects discovered whilst unpacking the product or during use, as recommended within the user manual. This warranty applies only to products which must not have been modified by any 3rd parties. The product must be stored and handled in accordance with the technical recommendations.
If a product is deemed to be detective by Bestway®, the warranty covers the repair or replacement the detective part only. Replacements and repairs don't extend the duration of warranty. The original receipt/purchase invoice is required and will determine the start and the end dates of the warranty.

PLEASE HAVE THE FOLLOWING IMFORMATION ON HAND BEFORE CALLING OUR AFTER SALES SERVICE CENTER:

Name: _____ **Telephone:** _____

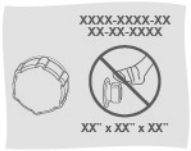
Address: _____ **Mobile:** _____

City: _____ **State:** _____ **Fax:** _____

Zip/Postal Code: _____ **Country: US** □ **Canada** □ **E-mail:** _____

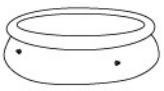
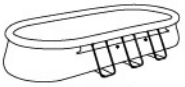
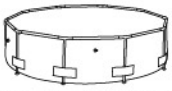
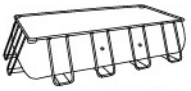
ORIGINAL RECEIPT PURCHASE DATE: _____ **RETAILER:** _____

POOL ITEM NUMBER: _____ **BATCH NUMBER:** _____



Please copy the batch number placed near the drain valve

Please clear write your item code: _____

 FAST SET™	 STEEL PRO™	POWER STEEL™	 STEEL PRO™	POWER STEEL™	 POWER STEEL™	STEEL PRO™
8ft x 26in	16ft x 10ft x 42in	16ft x 10ft x 42in	8ft x 20in	130in x 40in	113in x 79in x 39.5in	87in x 59in x 17in
9ft x 30in	18ft x 12ft x 48in		8ft x 24in	14ft x 48in	159in x 79in x 39.5in	94in x 59in x 23in
10ft x 30in	20ft x 12ft x 48in		10ft x 30in	16ft x 48in	162in x 79in x 48in	102in x 67in x 24in
12ft x 30in			10ft x 39.5in	18ft x 52in	16ft x 9ft x 48in	118in x 79in x 26in
12ft x 36in			12ft x 30in		18ft x 9ft x 48in	157in x 83in x 32in
14ft x 36in			12ft x 39.5in		22ft x 12ft x 52in	
15ft x 36in			12ft x 48in		24ft x 12ft x 52in	
15ft x 42in			14ft x 39.5in		31.3ft x 16ft x 52in	
15ft x 48in			15ft x 36in			
16ft x 42in			15ft x 42in			
18ft x 48in			15ft x 48in			
			16ft x 42in			
			18ft x 42in			
			18ft x 48in			

Description of problem

◯ Item tears / Leaking ◯ Faulty welding ◯ Faulty upper ring ◯ Faulty drain valve

◯ Others,please describe ◯ Missing part - Please use the code for the missing part, this can be found in the owner's manual.

_____

_____

Bestway does not warranty items which have been subject to:
• Improper or abnormal use • Failure to follow the instructions as provided by Bestway • Negligence • Commercial use • Accident • Vandalism • Terrorist Activity
• Improper use of chemicals • Exposure to extreme weather conditions • Negligence during pool set-up or disassembly
• Damages beyond Bestway's control, and acts of nature (force majeure)
This warranty is void if any unauthorized repair, change or modification has been made to any part of the equipment.
This product is designed in accordance with standards for a specific use. Any modifications or transformations greater than that indicated by the manufacturer could result in serious risks for the user and will void the warranty.

IMPORTANT: ONLY THE DAMAGED PART WILL BE REPLACED, NOT THE COMPLETE SET.
Bestway reserves the right to request photographic evidence of defective parts, or to require the return of the item for additional testing.
IN ORDER TO BETTER ASSIST YOU, WE REQUEST THAT ALL INFORMATION PROVIDED IS COMPLETE.

Bestway (USA) Inc.
Tel:1-855-838-3888 Fax:1-480-838-1888
info@bestway-northamerica.com
For FAQ, Manuals or Spare Parts please visit www.bestway-service.com

Bestway®

Authorized Service Centers
Centros de Assistência Autorizados
Centros de Asistencia Técnica autorizados
Autorisierte Kundendienstzentren
Valtuutetut Palvelukeskukset / Geautoriseerde Servicecentra
Centri di Assistenza Autorizzati
Centres de Service Après-vente Agrees
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