

MAJESTIC

GLOW WIRELESS SPEAKER WITH TWS



Instruction manual

New MAJESTIC S.p.A.
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MADE IN CHINA

Scan the QR code to download the instruction manual:
To download the instruction manual frame QR code:
Um die Bedienungsanleitung herunterzuladen, scannen Sie den QR-Code:
Pour télécharger le manuel d'instructions, scannez le code QR:
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Safety Warnings

For safe use and maximum performance, please read this manual carefully before use.

CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT DISASSEMBLE THIS APPARATUS. THERE ARE NO USER SERVICEABLE PARTS. FOR REPAIRS, CONTACT QUALIFIED TECHNICAL PERSONNEL. To prevent electric shock or fire hazard, do not expose to rain or moisture.



DAINGEROUS VOLTAGE!



The symbol opposite warns the user of the presence of uninsulated voltage which could cause electric shock.



This symbol warns that before using the unit it is necessary to carefully read the instruction booklet.

IMPORTANT NOTES

- Use must be permitted only to adults and responsible persons, adequately trained on damages deriving from incorrect use.
- Keep the appliance and its cord out of the reach of children.
- The appliances can be used by people with reduced physical, sensory or mental capabilities or with lack of experience and knowledge if they are supervised or if they have received instructions regarding the safe use of the appliance and understand the dangers involved.
- Children must not use the appliance as a toy.
- Do not allow the appliance to be used by children or disabled people without supervision.
- Keep away from pets.
- Never use the appliance in places where the cable, plug and the product itself can come into contact with water or wet surfaces. Do not use the appliance outdoors, as rain could create short circuits. Do not touch the appliance with wet hands.
- Avoid installing the unit in the locations listed below:

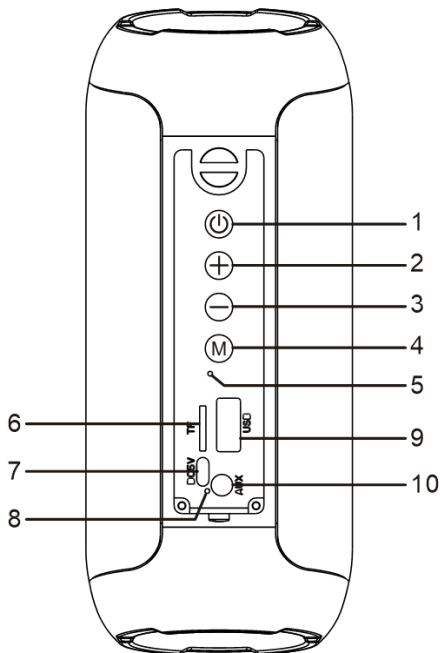
- Places exposed to direct sunlight or near heat-generating equipment, such as radiators;
- On top of other appliances that may radiate excessive heat;
- Places that block ventilation or are humid or dusty;
- Environments subject to constant vibration;
- Do not place accessories with naked flames, such as lighted candles, on the appliance.
- Do not try to repair or intervene on the appliance yourself. Incorrect interventions or tampering can invalidate the guarantee. In case of damaged parts or suspected malfunction, stop using immediately and consult qualified personnel. Never immerse the appliance in water or other liquids. Do not place vessels filled with liquids (e.g. vases) on top of the apparatus.
- Do not touch the appliance with wet hands and do not place it near sinks, tubs or containers of liquids. Only use the product if it is in perfect condition. If the appliance has been immersed in water or is damaged, contact qualified personnel.
- The product should not be used if it has been dropped or if there are visible signs of damage.
- Exposure to high volume levels can cause hearing problems, including permanent damage. Susceptibility to hearing loss varies from person to person, however constant exposure to high volume levels is harmful to everyone. Moderate the volume level.
- **Refer only to qualified service personnel to avoid voiding the warranty. For information and questions, contact the New Majestic S.p.A. technical assistance service.**

Box contents

1	GLOW	1 piece
2	USB-C cable	1 piece
3	AUX cable 3.5mm	1 piece
4	Instruction manual	1 piece
5	Warranty card	1 piece

Description of the keys

GLOW



- | | |
|-----------|------------------------------------|
| 1 | On / Off / Play / Pause / Call key |
| 2 | Next track key / VOL + |
| 3 | Previous track key / VOL - |
| 4 | MODE / TWS key |
| 5 | Integrated microphone |
| 6 | microSD input |
| 7 | USB-C input for charging |
| 8 | Battery charging status LED |
| 9 | USB input |
| 10 | 3.5mm AUX input |

Battery charging

The product has a built-in rechargeable battery that can be recharged via the USB-C cable and a DC 5V (2A) charger (**not supplied**). Before use, it is recommended to fully charge the battery.

During the recharging phase, the status LED will be on (the device will fully recharge about 3 hours). When the device is fully charged the LED indicator will turn off.

Note:

- If the battery is completely flat, leave the device off and recharge it for at least an hour before using it.
- Battery life (up to 4 hours with use at medium volume) may vary depending on the listening volume, the type of track being played, the associated external device and the status of battery wear.
- Recharge times may vary depending on the state of charge of the product and the characteristics of the charger used.
- When the battery is low, the product will periodically emit a warning tone.

Operative instruction

On/Off

Long press the "Power On/Off" key to turn on/off the product.

When the product remains inactive for 5 consecutive minutes, standby is started.

Source change

Press the "MODE" button on the product several times to change the source choosing between Wireless Audio / USB / microSD / AUX.

Volume adjustment

Long press the "VOL+" and "VOL-" keys on the product to adjust the volume.

Wireless Audio Function

The product supports music playback via wireless connection to a smartphone or other compatible device.

NOTE: Compatibility with all wireless devices on the market cannot be guaranteed.

Wireless Audio Connection

- Turn on the speaker, select the Wireless Audio source using the MODE button.
- Search for the name GLOW from your external device and choose it to carry out the pairing (enter "0000" if requested).
- Once paired, you can start playback from the external device.
- During music playback, you can briefly press the "Play / Pause" button to pause playback. To resume playback, press the "Play / Pause" button again.

Answer an incoming call

When a smartphone is paired with the speaker, this will ring if an incoming call is received, briefly press the "On / Off" key to answer. To reject an incoming call, long press the "On / Off" key. To end the call, briefly press the "On / Off" key while a call is in progress.

TWS function (True Wireless Stereo)

If you have two GLOW, you can activate the TWS function which allows you to pair two speakers together and obtain Stereo audio playback (the speakers will play the same audio at the same time).

Note: in order to use the TWS function, the two speakers must have a maximum distance of about 5 meters from each other in open spaces.

TWS function activation (how to associate two GLOW units together)

- Make sure the speakers are not paired with any external devices.
- Turn on both speakers and select Wireless Audio mode.
- Double click rapidly the MODE key on the speaker to start the TWS pairing, a sound will confirm the pairing.
- Once paired, the speakers will automatically pair with each other if turned on at the same time.
- To deactivate the TWS function and unpair the speakers, double click rapidly the MODE button on the speaker after pairing.

USB/MicroSD function

Insert a USB stick/MicroSD card (containing songs in MP3 format) into the slot after turning on the speaker, playback will start automatically.

Press "Play / Pause" button to pause/resume playback.

Press the "Next Track" / "Previous Track" button to go to the next track / return to the previous track.

Note:

- Compatibility with all USB storage devices on the market cannot be guaranteed.
- External devices that require a rated voltage greater than 5V and a rated current greater than 200mA are not supported.
- If you use a USB extension cable, the connected storage device may not be recognized or function properly.
- Use only USB storage devices formatted with FAT16/FAT32 file system.

AUX function

To play audio via the AUX input connect one end of the appropriate cable to the 3.5mm AUX input of the speaker and the other to the external device. Select the correct source by pressing the "MODE" button several times then start playback directly from the connected external device.

NOTE: in AUX mode it is not possible to pass to the next/previous track with the "Next Track" / "Previous Track" buttons but it is necessary to carry out the operation directly from the connected external device.

Guide to any problems encountered

Defect	Possible cause	Solution
No sound when the product is turned on.	The selected source is wrong. Volume too low. Playback paused.	Select the correct source. Increase the volume level. Start playback.
Distorted sound.	Volume too high.	Decrease the volume level.

No sound after inserting a USB device or MicroSD card.	<p>Device not inserted correctly.</p> <p>Unsupported format.</p>	<p>Check that the USB device or MicroSD card is inserted correctly.</p> <p>Check that the file you want to play is in MP3 format and that the connected device has a FAT16 or FAT32 file system.</p>
The battery cannot be charged or its life is insufficient.	<p>The cable or charger is not connected properly.</p> <p>The battery has worn out.</p>	<p>Check that you have inserted the cable and charger correctly.</p> <p>Contact a service center for any replacement.</p>
The device makes noises/rustles.	There are electronic devices (smartphone, charger, etc.) too close to the speaker.	Move the product away from other electronic devices and disconnect it from the charger, if any.
Unit restarts or turns off.	Battery is dead.	Charge the battery.

Care and maintenance

- Keep the product away from magnetic objects, water and heat sources.
- To clean the device, use a soft , dry cloth. Do not use chemicals that could damage it.

CAUTION: Do not pour water or other liquids on the device when cleaning it. Water could enter the cracks and damage the speaker.

Technical specifications

Wireless speaker	
Two 1.77" speakers	
RMS power	3.6W
Menu	USB-C charging input (5V / 1A)
Built-in battery	rechargeable lithium 3.7V (1200mAh)
Wireless field	up to 8 meters without obstacles
USB/MicroSD	supported file systems: FAT16/FAT32 up to 128GB
Supported formats USB/MicroSD	mp3
Aux input	3.5mm
Built-in microphone	
hands-free calls	
Carrying strap	
Unit size	6.8 (L) x 6.8 (D) x 16.8 (H) cm
Weight	320g

INFORMATION TO USERS OF DOMESTIC EQUIPMENTS



Pursuant to art. 25 Paragraph 1 of Legislative Decree 14 March 2014, n. 49 "Implementation of Directives 2011/65/EU and 2012/19/EU relating to the reduction of the use of hazardous substances in electrical and electronic equipment, as well as waste disposal".

The crossed-out bin symbol shown on the appliance or on its packaging indicates that the product at the end of its useful life must be collected separately from other waste. The user must therefore deliver the equipment that has reached the end of its life to the appropriate separate collection centers for electronic and electrotechnical waste, or return it to the dealer when purchasing a new equipment of an equivalent type, on a one to one basis. .

Adequate separate collection for the subsequent sending of the decommissioned equipment to environmentally compatible recycling, treatment and disposal helps to avoid possible negative effects on the environment and health and promotes the reuse and/or recycling of the materials it is made of the equipment.

Illegal disposal of the product by the user involves the application of the sanctions set out in the current legislation.

Any batteries or rechargeable batteries contained in the device must be disposed of separately in the appropriate containers for the collection of used batteries.



Disposal of used batteries must take place at the appropriate separate collection centers or according to local regulations. Batteries compliant with directive 2013/56/EC.

GENERAL WARRANTY CONDITIONS FOR PRODUCTS OF New MAJESTIC SpA

Dear Customer, Thank you for your purchase and we remind you that the product complies with current construction and safety regulations. Should anomalies or defects in the product be found, New Majestic SpA offers a conventional Guarantee subject to the conditions set out here (specifying that the conventional Guarantee does not affect the consumer's rights pursuant to Legislative Decree no. 206 of 06/09/2005). The Warranty exclusively refers to the free repair or replacement of the individual components or of the entire good recognized as defective in manufacturing.

The Warranty period will not be renewed or extended following subsequent resale, repair or replacement of the product itself.

The parts repaired, replaced or the total exchange of the product will be guaranteed for a period of **60 days** starting from the date of the repair or replacement and naturally for the remaining duration of the Guarantee itself.

The Guarantee is valid from the date proven by a valid fiscal document (receipt or purchase invoice) for a period of **24 months** in case of purchase with fiscal receipt and **12 months** in case of purchase with fiscal invoice (VAT number).

There are some goods which, due to their normal characteristics, are perishable over time or subject to wear and tear deriving from use, therefore, for the accessories included in the sales package, the Warranty is valid for **12 months**.

A rechargeable accumulator is considered defective and can be replaced under the **12-month warranty** only when it is interrupted, i.e. it no longer supplies energy and the voltage at its ends is Zero Volt. In the event that the ability to deliver energy is reduced compared to the new product (consumption/wear) the Warranty period will be **6 months**.

Not covered by Warranty:

- Deterioration due to wear of the aesthetic parts and of all the components that may be defective due to negligence or negligence in use, incorrect maintenance or circumstances that cannot be traced back to manufacturing defects of the appliance.
- User manuals, third party software, configurations, applications or data downloaded by the customer.
- Defects caused by improper use of the product (drops, pressure, deformation or use of sharp objects).
- Opening, modification or repair of the product by persons other than the Authorized Assistance Centre.
- Serial numbers, date of manufacture, barcode or IMEI * __ that appear to be erased, altered or illegible.

For interventions under Warranty, please contact one of the Authorized Service Centres

of New Majestic SpA, the complete list of which can be consulted on the website www.newmajestic.com, or at the point of sale where the product was purchased, by delivering the duly completed Warranty coupon and attaching the receipt relating to the purchase.

ATTENTION:

It is advisable to keep both the packaging and all the accessories contained therein intact, since in case of sending to the technical laboratory it is better to use the original packaging with all its accessories.

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