

ACPlus[®] Whitelist Security Overview

This document provides instructions on whitelisting the IP Address and Domain Name System (DNS) of the ACPlus[®] application, detailing the specific components that require inclusion in the whitelist. It aims to effectively resolve any blocking-related issues by proactively implementing appropriate whitelisting measures.

1. ACPLUS WHITELIST SECURITY OVERVIEW

Customer-Facing Network Whitelist Option:

Public IP Address	54.160.78.209
(Elastic Load Balancer)	https://acp-load-balancer-224459916.us-east-1.elb.amazonaws.com/
Bundle IDs	Game = “ com.acpara ” ACP app = “ com.app.acplus ”
DNS Server(s)	DNS Name= acplusapp.com DNS Name= api.acplusapp.com DNS Name= cms.acplusapp.com DNS Name= facilityportal.acplusapp.com

2. HOW TO WHITELIST APPLICATION: A STEP-BY-STEP GUIDE

Add To Whitelist:

- Locate the whitelisting settings or security section where you can manage trusted applications. Depending on the platform, this may be in an antivirus program, firewall, application control settings, or system-wide security options.

Allow the App, DNS, IP, and Port:

Add the following information to the whitelist:

- App: Add the Bundle IDs of the app. (Permit)
- DNS: Add domain names to the whitelist. (Permit)
- IP Address: Add the IP address. (Permit)
- ELB: Add the Elastic Load Balancer (Permit)
- Port Number: Add the port number(s). i.e. (443,80). (Permit)

Save and Apply Changes:

- After adding the IP, DNS, and APP to the whitelist, save your changes and apply them.