



SHASTA[®] INDUSTRIES

For the Assembly, Operation and Service of

**TALL OUTDOOR
PROPANE PATIO HEATER**

SIH01-*HB* | SIH01-*SS*

01SERIES



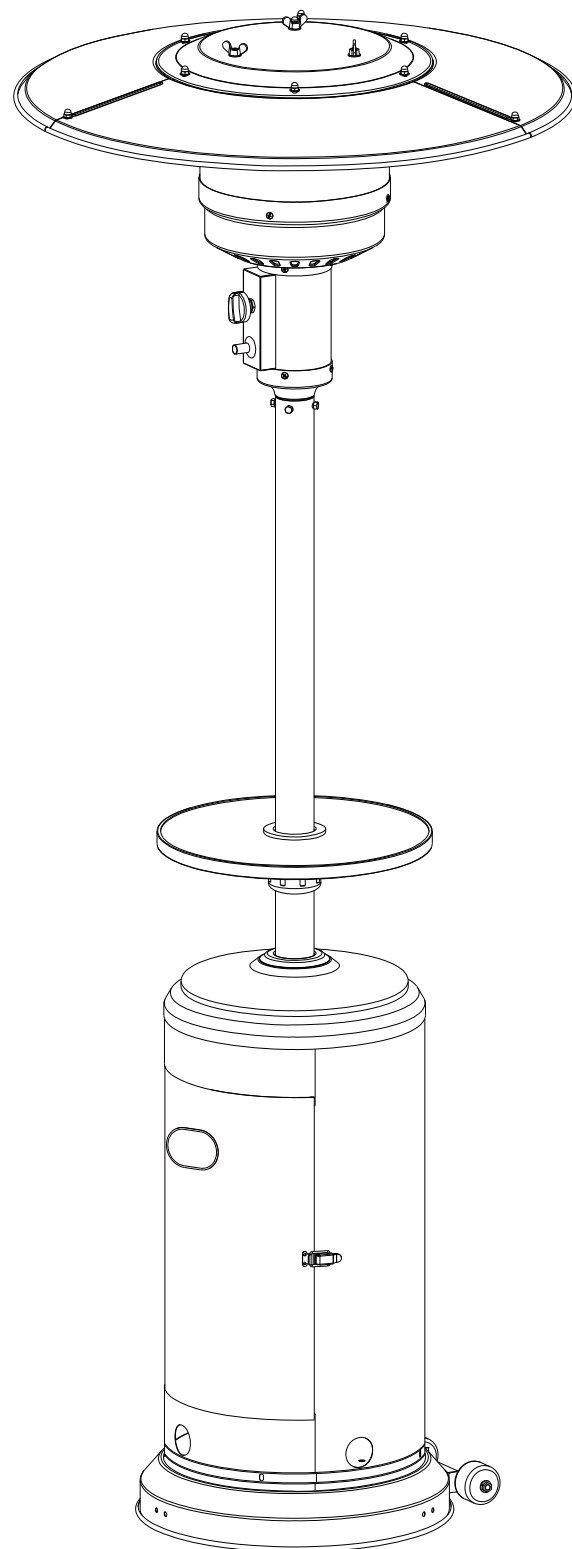
For outdoor use only



MODEL SIH01-HB | SIH01-SS For outdoor use only

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CSA/ANSI Z83.26 :20 • CSA 2.37:20 Gas-fired outdoor infrared patio heaters



Questions, problems, missing parts? Please call TS Pool Supply at (602) 532-4863 for assistance, 7a.m. - 2p.m., MST, Monday - Friday or email **info@tspoolsupply.com**. For damaged product, please contact the retailer where purchased from.



If you have questions regarding ordering replacement parts, technical support, returns, warranty, or local service for your unit, please use the following contact information:

CUSTOMER SERVICE | TECHNICAL SUPPORT



TS POOL SUPPLY

602-532-4863(Monday thru Friday 7AM - 2PM, MST)

✉ **info@tspoolsupply.com**

RETURNS

If you received the wrong product, please contact the retailer from where the purchase was made.

A restocking fee(10%-100%) may apply for the following reasons:

- Item is returned that has been opened
- Item returned is used and not in a sellable condition
- Item returned damaged

We do not accept fraudulent returns. In the case where a returned item is not the exact product we sent out, a zero refund will be given.

FOR DAMAGED PRODUCT

For damaged product, please contact the retailer where purchased from.

WARRANTY: DEFECTIVE OR MISSING PARTS

For all products that are purchased, the manufacturer offers a one-year limited warranty for all defective parts. Please read through the ONE-YEAR LIMITED WARRANTY page for more details. Damaged shipping is not covered under the ONE-YEAR LIMITED WARRANTY.

To file a warranty claim, please submit all inquiries along with proof of purchase, description of the issue, and images if possible.

✉ **info@tspoolsupply.com**

Subject line: **SIWARRANTY**

We must have all information along with the subject line, or your claim will not be processed.

SERVICE AND REPAIR(LOCAL ONLY)

For all service and repair inquiries, please contact us.



TS POOL SUPPLY

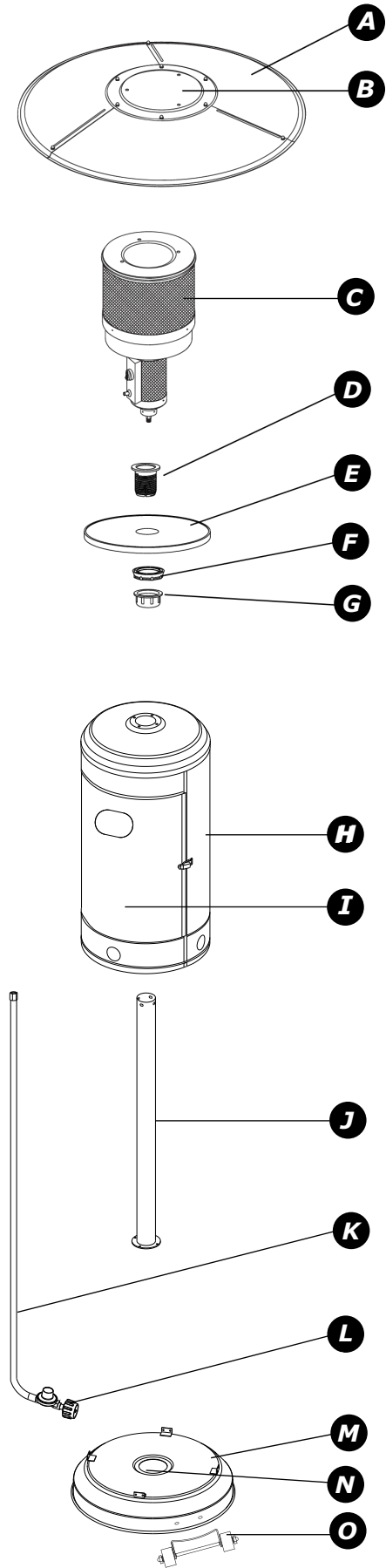
602-532-4863(Monday thru Friday 7AM - 2PM, MST)

✉ **info@tspoolsupply.com**

ORDER REPLACEMENT PARTS

For all replacement parts, please visit our website **tspoolsupply.com** or scan the QR code below.





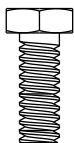
PART	DESCRIPTION	QUANTITY
A	Reflector Panel	3
B	Center Reflector Plate	1
C	Burner Head Assembly	1
D	Screw Coupler	1
E	Table	1
F	Tightening Spacer	1
G	Fastening Nut	1
H	Cylinder Housing	1
I	Door (preassembled)	1
J	Post	1
K	Gas Hose	1
L	Regulator	1
M	Base	1
N	Bucket (preassembled)	1
O	Wheel Kit	1

CC



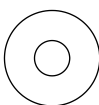
**M5 x 8 mm
Screw Qty. 4**

DD



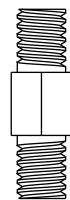
**M6 x 10 mm
Flat Bolt Qty. 4**

EE



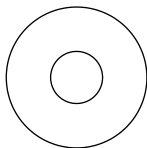
**Φ6 Small Washer
Qty. 4**

FF



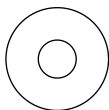
**Reflector
Spacer
Qty. 3**

GG



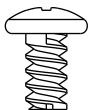
**Φ8 Washer
Qty. 9**

HH



**Φ6 Washer
Qty. 9**

II



**M6 x 10 mm
Screw Qty. 9**

JJ



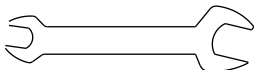
**Cap Nut
Qty. 9**

KK



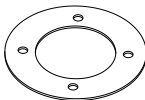
**Wing Nut
Qty. 3**

MM



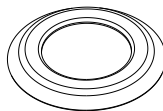
**Wrench Qty. 1
(not actual size)**

NN



**Reinforced Ring Qty. 1
(not actual size)**

OO



**Deck Ring Qty. 1
(not actual size)**

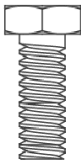
**EXTRA HARDWARE
(PRE-ASSEMBLED)**

AA



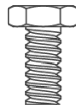
**M8 Flange
nut Qty. 2**

BB



**Bolt M8
x 16
Qty. 2**

LL



**Stainless
steel bolt
Qty. 4**



NOTICES AND WARNINGS

ATTENTION

IMPORTANT NOTICE Please read and understand this entire manual before attempting to assemble, operate or install the product.



This manual contains important information about the assembly, operation and maintenance of this patio heater. General safety information is presented in these first few pages and is also located throughout the manual. Keep this manual for future reference and to educate new users of this product. This manual should be read in conjunction with the labeling on the product. Safety precautions are essential when any mechanical or propane fueled equipment is involved. These precautions are necessary when using, storing, and servicing. Using this equipment with the respect and caution demanded will reduce the possibilities of personal injury or property damage. The following symbols shown below are used extensively throughout this manual. Always heed these precautions, as they are essential when using any mechanical or fueled equipment.

WARNING



Installation of this appliance at altitudes above 2,000 ft (610 m) shall be in accordance with local codes, or in the absence of local codes, ANSI Z223.1/NFPA 54 or CSA B149.1.

DANGER

Failure to comply with the precautions and instructions provided with this heater can result in death, serious bodily injury and property loss or damage from hazards of fire, explosion, burn, asphyxiation, and/or carbon monoxide poisoning. Only persons who can understand and follow the instructions should use or service this heater.

IMPORTANT NOTICE

If you smell gas

1. Shut off gas to the appliance.
2. Extinguish any open flame.
3. If odor continues, keep away from the appliance and immediately call your gas supplier or fire department.

ATTENTION USER



This manual contains important information that will help you in operating and maintaining this product. Please retain it for future reference.

**NOTICES AND WARNINGS****WARNING**

Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance. A propane cylinder not connected for use shall not be stored in the vicinity of this or any other appliance.

DANGER**CARBON MONOXIDE HAZARD**

This appliance can produce carbon monoxide which has no odor.

Using it in an enclosed space can kill you.

Never use this appliance in an enclosed space such as a camper, tent, car or home.

WARNING

Improper installation, adjustment, alteration, service or maintenance can cause property damage, injury or death. Read the installation, operation and maintenance instructions thoroughly before installing or servicing this equipment.



SAFETY NOTICES

ATTENTION USER



WARNING

EXPLOSION - FIRE HAZARD

- Keep solid combustibles, such as building materials, paper or cardboard, a safe distance away from the heater as recommended by the instructions.
- Provide adequate clearances around air openings into the combustion chamber.
- Never use the heater in spaces that do or may contain volatile or airborne combustibles, or products such as gasoline, solvents, paint thinner, dust particles or unknown chemicals.
- During operation, this product can be a source of ignition. Keep heater area clear and free from combustible materials, gasoline, paint thinner, cleaning solvents and other flammable vapors and liquids. Do not use heater in areas with high dust content. Minimum heater clearances from combustible materials: three (3.3) feet from the sides & three (3) feet from the top.



DANGER



CARBON MONOXIDE HAZARD

This heater is a combustion appliance. All combustion appliances produce carbon monoxide (CO) during the combustion process. This product is designed to produce extremely minute, non-hazardous amounts of CO if used and maintained in accordance with all warnings and instructions. Do not block air flow into or out of the heater.

Carbon Monoxide (CO) poisoning produces flu-like symptoms, watery eyes, headaches, dizziness, fatigue and possibly death. You can't see it and you can't smell it. It's an invisible killer. If these symptoms are present during operation of this product get fresh air immediately!

For outdoor use only.

Never use inside house, or other unventilated or enclosed areas. This heater consumes air (oxygen). Do not use in unventilated or enclosed areas to avoid endangering your life.



SAFETY NOTICES

IMPORTANT NOTICE



EXPLOSION - FIRE HAZARD

Never store propane near high heat, open flames, direct sunlight, other ignition sources or where temperatures exceed 120 degrees F (49°C). Propane vapors are heavier than air and can accumulate in low places. If you smell gas, leave the area immediately.

Never install or remove propane cylinder while heater is lighted, near flame, other ignition sources or while heater is hot to touch.

WARNING

This heater is red hot during use and can ignite flammables too close to the burner. Keep flammables at least 3.3 feet from sides & 3 feet from top. Keep gasoline and other flammable liquids and vapors well away from heater.



Store the propane cylinder outdoors in a well ventilated space out of reach of children. Never store the propane cylinder in an enclosed area (house, garage, etc.). If heater is to be stored indoors, disconnect the propane cylinder for outdoor storage.

DANGER

Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance. A propane cylinder not connected for use shall not be stored in the vicinity of this or any other appliance.



Improper installation, adjustment, alteration, service or maintenance can cause property damage, injury or death. Read the installation, operation and maintenance instructions thoroughly before installing or servicing this equipment.

WARNING



We cannot foresee every use which may be made of our heaters. Check with your local fire safety authority if you have questions about heater use.

Other standards govern the use of fuel gases and heat producing products for specific uses. Your local authorities can advise you about these. If no local codes exist, follow National Fuel Gas Code, ANSI Z223.1. In Canada, installation must conform to local codes. If no local codes exist, follow the current National standards of CANADA CAN/CGA-B 149.2.



SAFETY NOTICES

IMPORTANT NOTICE

CALIFORNIA PROP 65

This product contains chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. For more information: www.P65warning.ca.gov



BURN HAZARD

- Never leave heater unattended when hot or in use.
- Keep out of reach of children.

Certain materials or items, when stored under the heater, will be subjected to radiant heat and could be seriously damaged.

WARNING



SERVICE SAFETY

- Keep all connections and fittings clean. Make sure propane cylinder valve outlet is clean.
- During set up, check all connections and fittings for leaks using soapy water. Never use a flame.
- Use as a heating appliance only. Never alter in any way or use with any device.
- This product is fueled by propane gas. Propane gas is invisible, odorless, and flammable. An odorant is normally added to help detect leaks and can be described as a “rotten egg” smell. The odorant can fade over time so leaking gas is not always detectable by smell alone.
- Propane gas is heavier than air and leaking propane will sink to the lowest level possible. It can ignite by ignition sources including matches, lighters, sparks or open flames of any kind many feet away from the original leak. Use only propane gas set up for vapor withdrawal.
- Store or use propane gas in compliance with local ordinances and codes or with ANS/NFPA 58. Turn off propane when not in use.

IMPORTANT NOTICE

- Alert children and adults to the hazards of high surface temperatures. Stay away from these surfaces to avoid burning skin or igniting clothing.
- Carefully supervise young children when in the vicinity of the heater.
- Do not hang clothing or any other flammable materials from the heater, or place on or near the heater.
- Replace any guard or protective device removed for servicing the appliance prior to placing back in service.
- Installation and repair should be done by a qualified service person. The heater should be inspected before use and annually by a qualified service person. More frequent cleaning may be required as necessary. It is imperative that the control compartment, burners, and circulating air passageway of the appliance be kept clean.



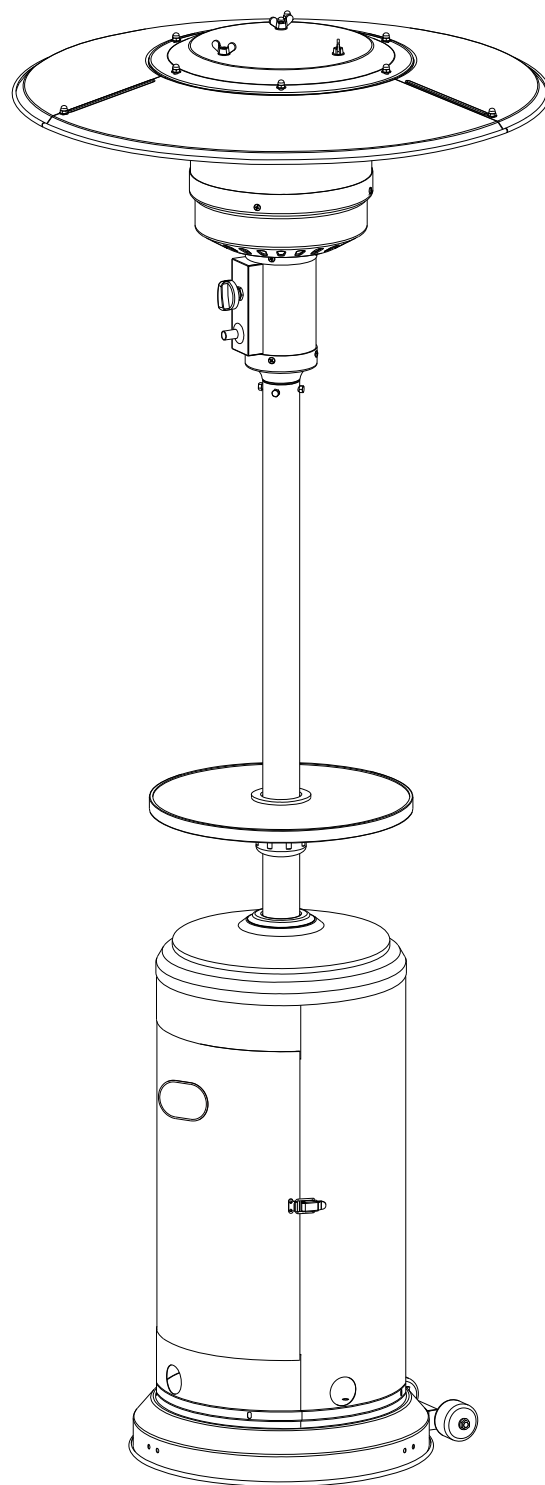
PREPERATION TIME

Before beginning assembly of product, make sure all parts are present. Compare parts with package contents list and hardware contents above. If any part is missing or damaged, do not attempt to assemble the product. Contact customer service for replacement parts. For damaged product, contact the retailer where purchased from.



ESTIMATED ASSEMBLY TIME 60 MINUTES

Tools Required for Assembly (not included):
Phillips screwdriver. Leak Detection Solution.





Step 1

Line up holes on the bracket of wheel assembly (O) with the corresponding holes on base (M), then insert M8 x 16 mm bolts (BB) through holes. Tighten with M8 flange nuts (AA). Be sure the wheel assembly (O) is parallel to the base (M).

Note: To improve stability, the preassembled bucket (N) can be filled with sand (not included). Open the lid, fill with sand then close it.

Hardware Used

AA M8 Flange Nut  x 2

BB M8 x 16 mm Bolts  x 2

Step 2

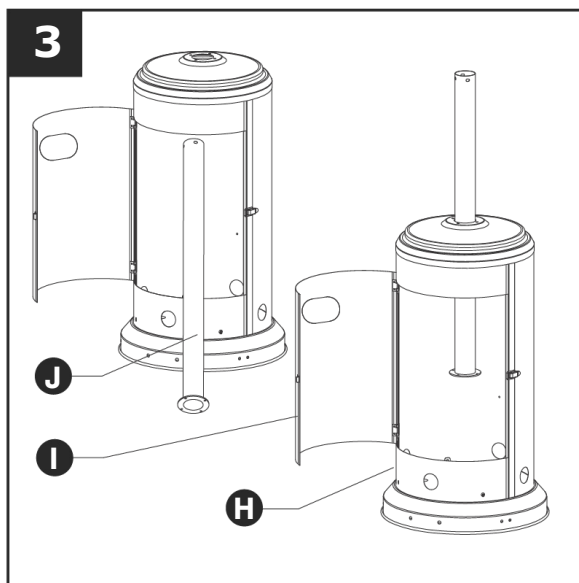
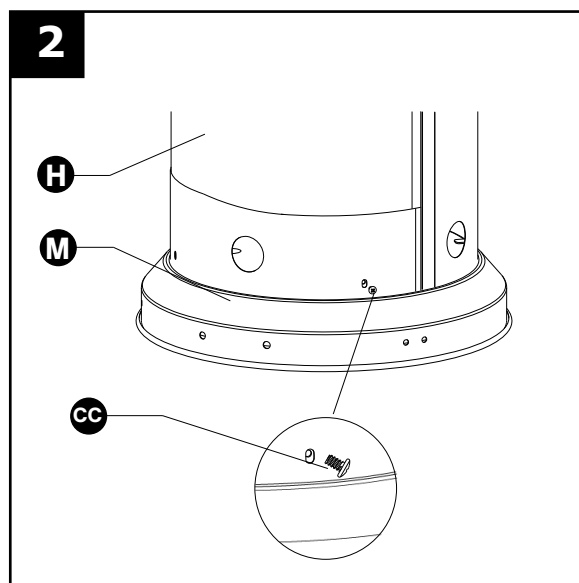
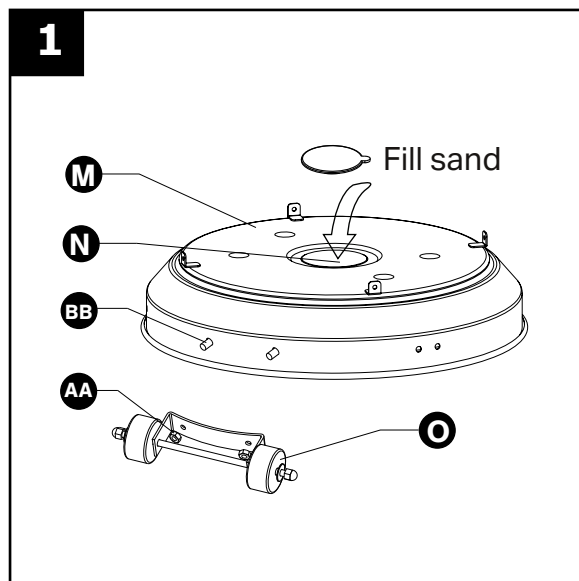
Attach cylinder housing (H) loosely to base (M) with M5 x 8 mm screws (CC). Tighten the bolts around the base at the end.

Hardware Used

CC M5 x 8 mm Screw  x 4

Step 3

Open the preassembled door (I) on cylinder housing (H) and place post (J) through the hole on the top.





Step 4

Secure post (J) to cylinder housing (H) using the reinforced ring (NN), M6 x 10 mm bolts (DD) and $\Phi 6$ small flat washers (EE). Fasten and cover with the deck ring (OO).

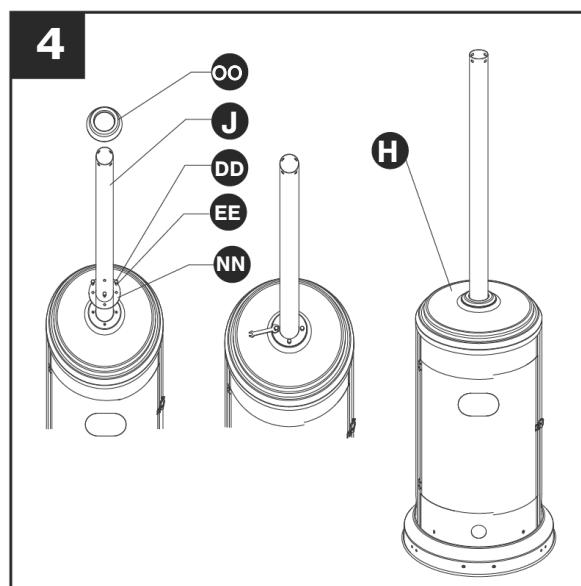
Hardware Used

DD M6 x 10 mm Bolt  x 4

EE $\Phi 6$ Small Flat Washer  x 4

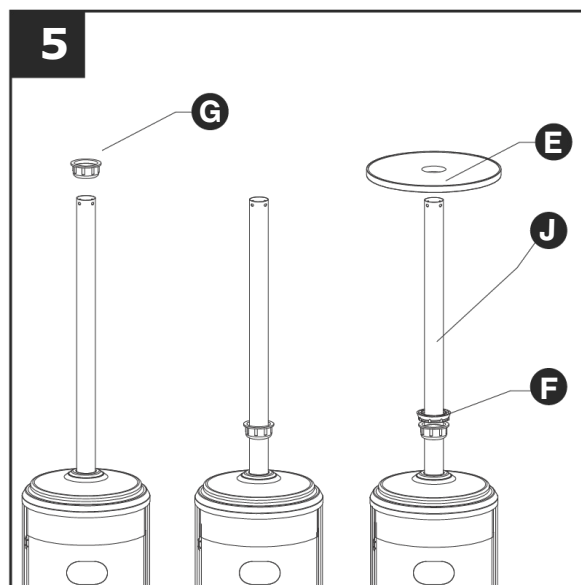
NN Reinforced Ring  x 1

OO Deck Ring  x 1



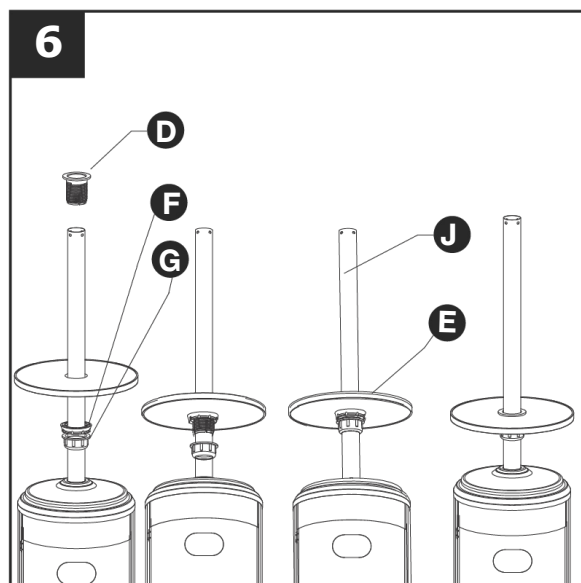
Step 5

Slide fastening nut (G) down the post (J) with the rounded side facing down. Next, slide the tightening spacer (F) down the post (J) with the smaller side facing down. Put the table (E) on the post (J) with the metallic side facing up.



Step 6

Insert the screw coupler (D) on the post (J), inserting it through the middle of the table (E) on the post (J). Thread the tightening spacer (F) on the bottom of the table (E) counterclockwise onto the screw coupler (D). Tighten securely to hold the table (E) to the screw coupler (D). Thread the fastening nut (G) counterclockwise. Tighten securely to lock in place. Loosen the fastening nut (G) to adjust the position of the table (E) on the post (J).





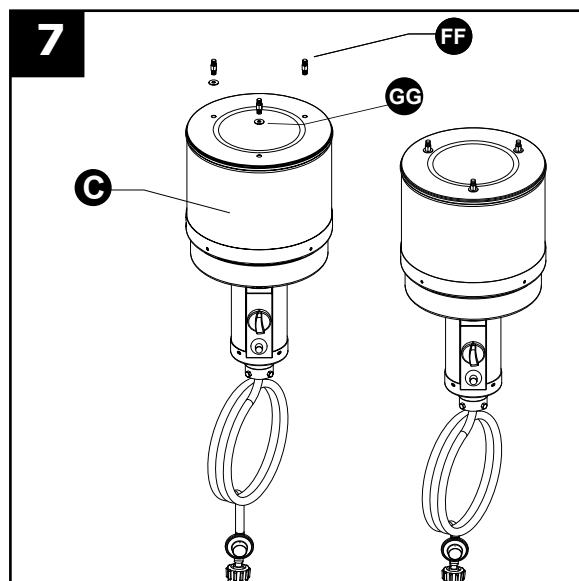
Step 7

Attach reflector spacers (FF) and $\Phi 8$ large washers (GG) to the top of head assembly (C). Tighten the reflector spacers (FF).

Hardware Used

FF Reflector Spacer  x 3

GG $\Phi 8$ Large Washer  x 3

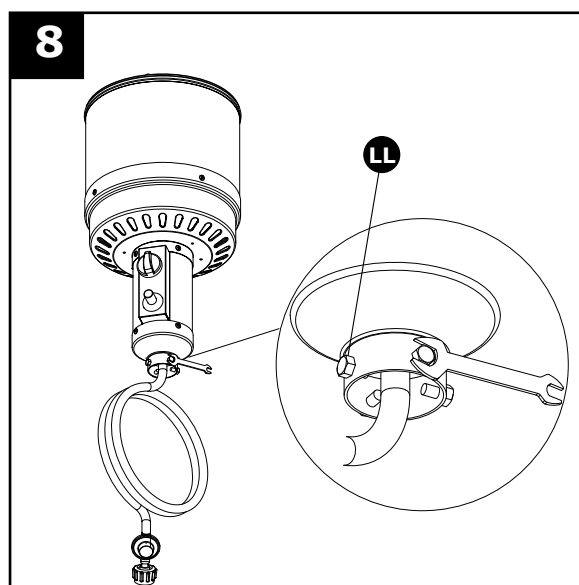


Step 8

Unscrew stainless steel bolts (LL) from head assembly (C). Hardware Used

Hardware Used

LL Stainless Steel Bolt  x 4



Step 9

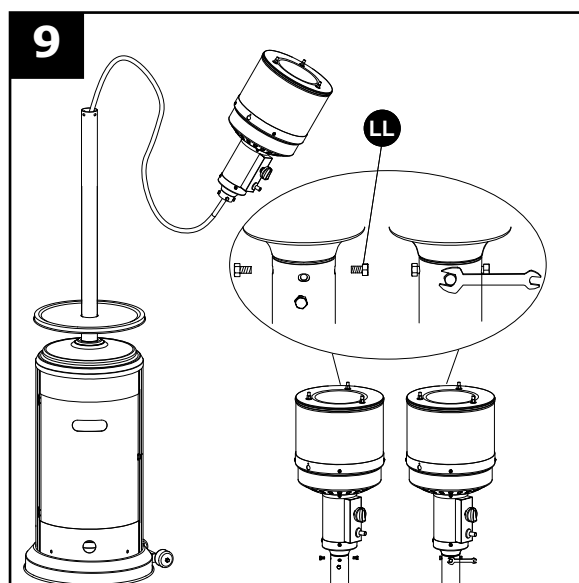
Insert hose of head assembly (C) into post (J). Secure head assembly (C) to post (J) with stainless steel bolts (LL).

NOTE

The control knob on head assembly (C) should be above the decal on post (J). When applicable, visually checking portions of the hose assembly located within the confines of the heater post.

Hardware Used

LL Stainless Steel Bolt  x 4





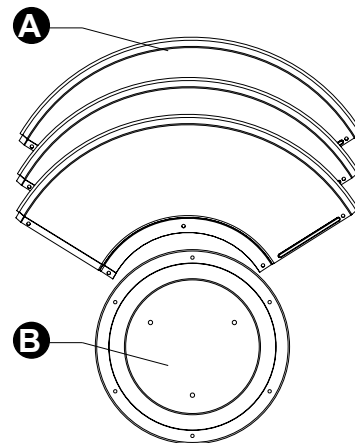
Step 10

Remove blue protective cover from reflector panel (A) and reflector plate (B). Note: In order to achieve proper alignment of reflector sections, do not fully tighten hardware.



DO NOT ASSEMBLE WITHOUT FIRST REMOVING BLUE PROTECTIVE FILM

10

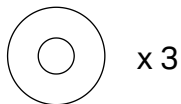


Step 11

Attach reflector panels (A) together using M6 x 10 mm screws (II) and $\Phi 6$ medium washers (HH). Secure loosely with cap nuts (JJ).

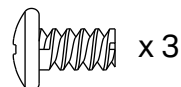
Hardware Used

HH $\Phi 6$ Medium Washer



x 3

II M6 X 10 mm Screw



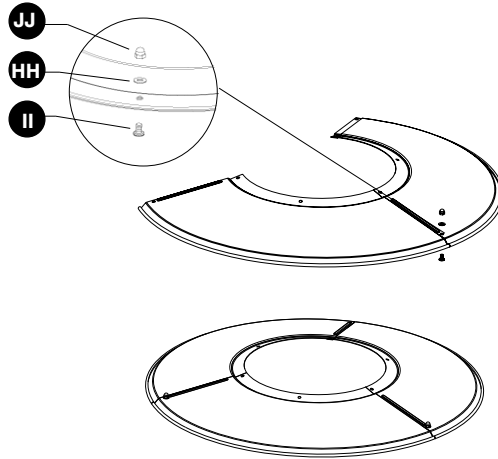
x 3

JJ Cap Nut



x 3

11

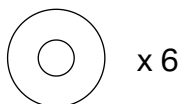


Step 12

Attach reflector plate (B) to reflector panels (A) using M6 x 10 mm screws (II) and $\Phi 6$ medium washers (HH). Secure loosely with cap nuts (JJ). Once properly aligned, tighten all screws and the preassembled bolts.

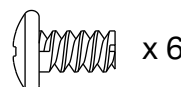
Hardware Used

HH $\Phi 6$ Medium Washer



x 6

II M6 X 10 mm Screw



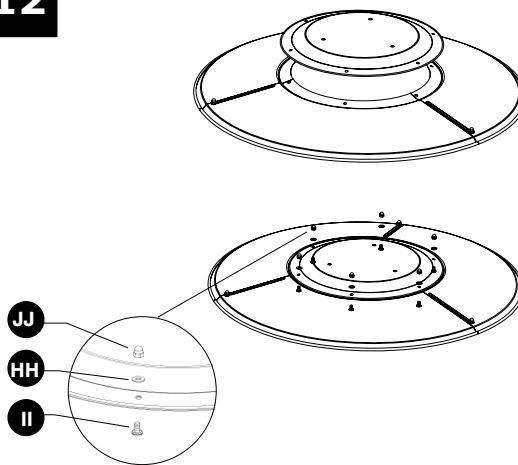
x 6

JJ Cap Nut



x 6

12





Step 13

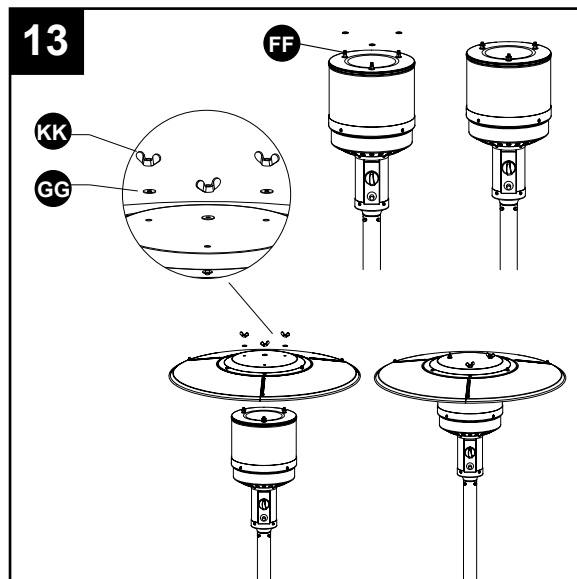
Slide $\Phi 8$ large washers (GG) over the threaded ends of reflector spacers (FF). Attach reflector assembly to head assembly (C). Place $\Phi 8$ large washers (GG) over threaded ends of reflector spacers (FF) sticking out through reflector assembly and secure with wing nuts (KK). Note: Do not overtighten.

Hardware Used

FF Reflector Spacer  **x 3**

GG $\Phi 8$ Large Washer  **x 6**

KK Wing Nut  **x 3**

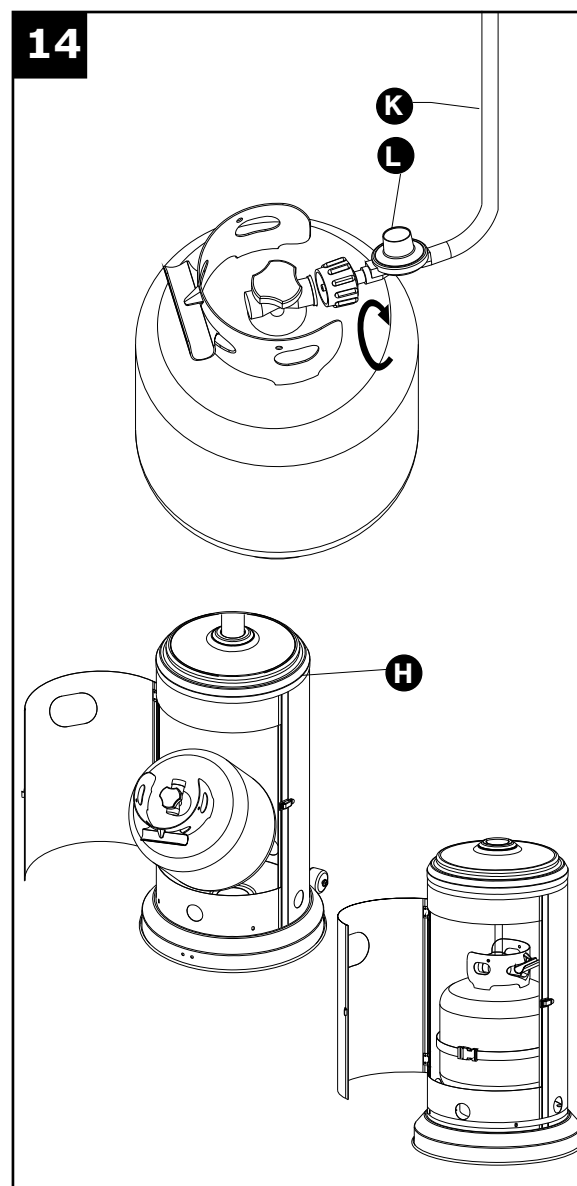


Step 14

Screw gas hose (K) and regulator (L) onto propane cylinder (not included). Do not cross-thread. Place the propane cylinder into the cylinder housing (H), then close the door (I)

Every part of the heater shall be secure against displacement and shall be constructed to maintain a fixed relationship between essential parts under normal and reasonable conditions of handling and usage. Parts not permanently secured shall be designed so they cannot be incorrectly assembled and cannot be improperly located or misaligned in removing or replacing during cleaning or other servicing.

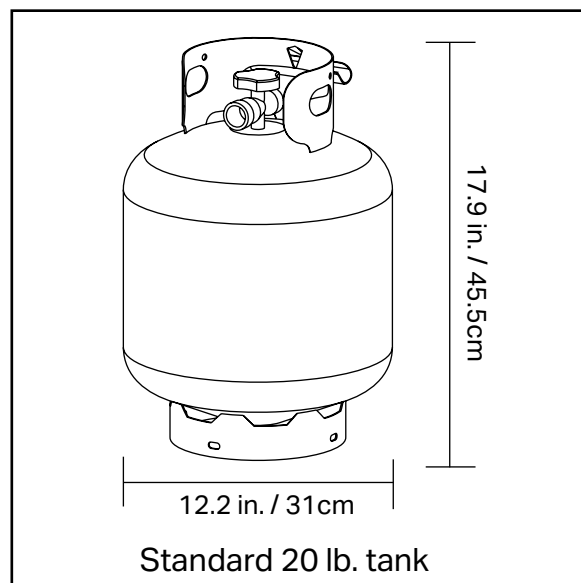
The propane gas and cylinder are sold separately. Use a standard 20 lb. propane cylinder only. (approximately 12.2 in. / 31cm. in diameter and 17.9 in. / 45.5cm high). Use this heater only with a propane vapor withdrawal supply system. See chapter 5 of the standard for storage and handling of liquefied petroleum gas, ANS/NFPA 58. Your local library or fire department should have this book. Storage of an appliance indoors is permissible only if the cylinder is disconnected and removed from the appliance. A cylinder must be stored outdoors in a well-ventilated area out of the reach of children. A disconnected cylinder must have dust caps tightly installed and must not be stored in a building, garage or any other enclosed area. The maximum inlet gas supply pressure: 250 psi /1750 kPa. The minimum inlet gas supply pressure: 25 psi /175 kPa. Manifold pressure with regulator provided: 11 inch W.C/ 2.74 kPa. The minimum hourly of 17000 Btu /4.98 kW is required input rating for an appliance for automatic operation at ratings less than full input rating. The pressure regulator and hose assembly supplied with the appliance must be used. The installation must conform with local codes, or in the absence of local codes, with national fuel gas code, ANS Z223.1/NFPA54, natural gas and propane Installation Code, CSA B149.1, or propane storage and handling code, B149.2.



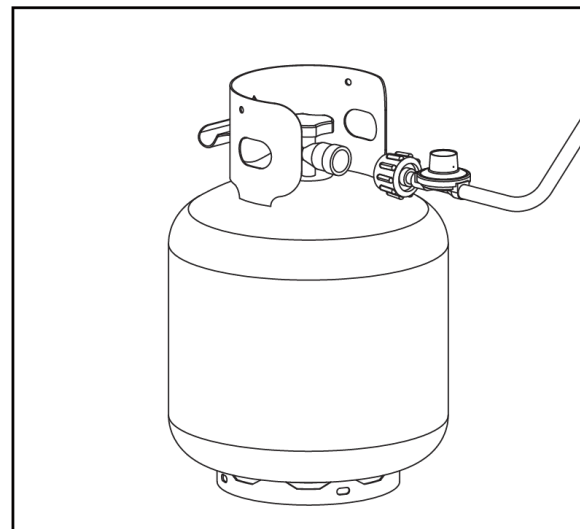


INFORMATION

A dented, rusted or damaged propane cylinder may be hazardous and should be checked by your cylinder supplier. Never use a propane cylinder with a damaged valve connection. The propane cylinder must be constructed and marked in accordance with the specifications for propane gas cylinders of the U.S. Department of Transportation (DOT) or the standard for cylinders, spheres and tubes for transportation of dangerous goods and commission, CAN/CSA-B339. The cylinder must have a listed overfilling prevention device. The cylinder must have a connection device compatible with the connection for the appliance. The cylinder used must include a collar to protect the cylinder valve. Never connect an unregulated propane cylinder to the heater.



The knob on the propane tank must be closed. Make sure that the knob is turned clockwise ↻ to a full stop. The cylinder supply system must be arranged for vapor withdrawal. Check that the control knob on the control unit is turned off. Hold the regulator in one hand and insert the nipple into the valve outlet. Be sure the nipple is centered in the valve outlet. The coupling nut connects to the large outside threads on the valve outlet. Hand-tighten the coupling nut clockwise ↻ until it comes to a full stop. Firmly tighten by hand only.



IMPORTANT NOTICE

To Disconnect: Fully close the tank valve by turning clockwise. ↻ Turn the coupling nut counterclockwise ↻ until the regulator assembly detaches.

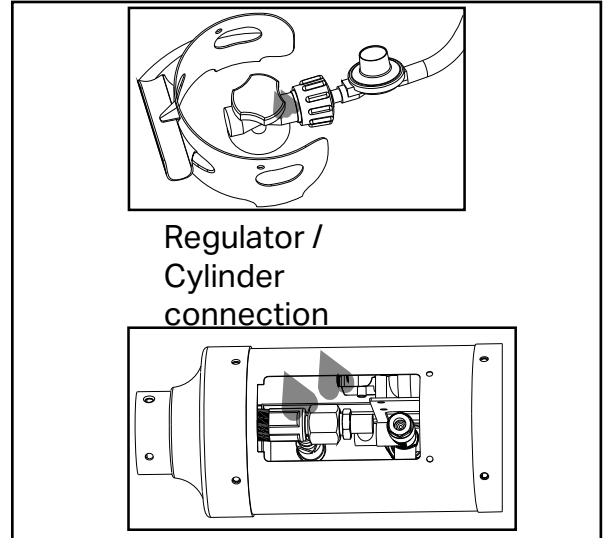


Do not store a spare propane gas cylinder under or near this appliance; Never fill the cylinder beyond 80 percent full; Place the dust cap on the cylinder valve outlet whenever the cylinder is not in use. Only install the type of dust cap on the cylinder valve that is provided with the cylinder valve. Other type of caps or plugs may result in leakage of propane.



LEAK CHECK

Perform all leak tests outdoors.
Extinguish all open flames.
NEVER leak test when smoking.
Do not use the heater until all connections have been leak tested and do not leak.



Regulator /
Cylinder
connection

1. Make 2-3 oz. leak check solution (one part liquid dishwashing detergent and three parts water).
2. Apply several drops of solution where hose attaches to regulator.
3. Apply several drops of solution where regulator connects to cylinder, apply the soapy solution to all hose & valve connections.
4. Make sure all patio heater and light valves are OFF.
5. Turn cylinder valve ON.

If bubbles appear at any connection, there is a leak.



1. Turn cylinder valve OFF.
2. If leak is at hose/regulator connection: tighten connection and perform another leak test. If bubbles continue appearing, the hose should be returned to the place of purchase.
3. If leak is at regulator/cylinder valve connection: disconnect, reconnect, and perform another leak check. If you continue to see bubbles after several attempts, cylinder valve is defective and should be returned to cylinder's place of purchase.
4. Complete installation.

If NO bubbles appear at any connection, the connections are secure.



IMPORTANT NOTICE

Whenever gas connections are loosened or removed, you must perform a complete leak test.



DANGER

CARBON MONOXIDE HAZARD

For outdoor use only. Never use inside house, or other unventilated or enclosed areas. This heater consumes air (oxygen). Do not use in unventilated or enclosed areas to avoid endangering your life.

Caution: Do not attempt to operate until you have read and understand all General Safety Information in this manual and all assembly is complete and leak checks have been performed.

This appliance shall be used only in a well-ventilated space and shall not be used in a building, garage or any other enclosed area.

An appliance may be installed with shelter no more inclusive than:

With walls on all sides, but with no overhead cover.

Within a partial enclosure which includes an overhead cover and no more than two side walls.

These side walls may be parallel, as in a breezeway, or at right angles to each other.

Within a partial enclosure which includes an overhead cover and three side walls, as long as 30 percent or more of the horizontal periphery of the enclosure is permanently open.

ATTENTION

Before Turning Gas Supply ON:

1. Your heater was designed and approved for outdoor use only. Do NOT use it inside a building, garage, or any other enclosed area.
2. Make sure surrounding areas are free of combustible materials, gasoline, and other flammable vapors or liquids.
3. Ensure that there is no obstruction to air ventilation. Be sure all gas connections are tight and there are no leaks.
4. Be sure the cylinder cover is clear of debris. Be sure any component removed during assembly or servicing is replaced and fastened prior to starting.

Before Lighting:

1. Heater should be thoroughly inspected before each use, and by a qualified service person at least annually. If relighting a hot heater, always wait at least 5 minutes.
2. Inspect the visible portion of the hose before each use of the appliance. If the hose leaks, it must be replaced prior to operation. Only use the replacement hose assembly specified by manufacturer.
3. The pressure regulator and hose assembly supplied with the appliance must be used. Replacement pressure regulators and hose assemblies must be those specified by the appliance manufacturer.



LIGHTING YOUR HEATER

- Step 1** Turn on the valve on the gas cylinder. Press and turn the control knob to the PILOT position (counter-clockwise until the knob stops) (**Figure 1**)
- Step 2** Hold down the control knob for 30-45 seconds. Keeping the knob depressed, hit the igniter 5-10 times until pilot lights. Hold knob in for 5-10 seconds then release. (if the burner flame goes out, repeat steps 2 and 3)
- Step 3** Turn the control knob counter-clockwise to turn the MAIN burner on. (**Figure 2**)
- Step 4** If the burner flame goes out, turn off the heater and wait at least 5 minutes or more to let the gas dissipate before re-lighting to avoid gas explosion. Repeat steps 2 to 4

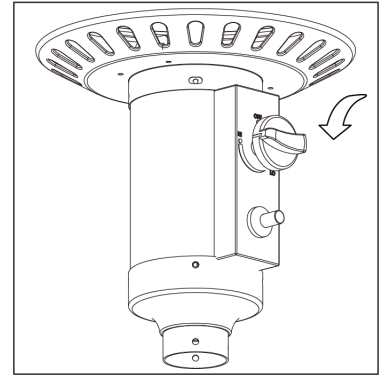


Figure 1

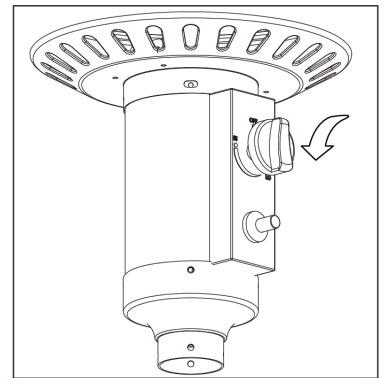
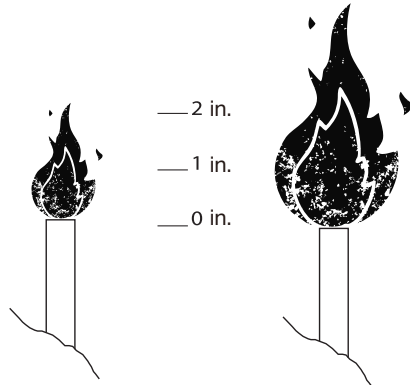


Figure 2



Normal

Abnormal

ATTENTION



Improper operation, can cause injury or property damage. If burner fails to remain lit, all valves should be closed and a waiting period of at least 5 minutes should pass before attempting to light.

If you experience any ignition problem please consult "Troubleshooting" on page 23.

CAUTION Avoid inhaling fumes emitted from the heater's first use. Smoke and odor from the burning of oils used in manufacturing will appear. Both smoke and odor will dissipate after approximately 30 minutes. The heater should NOT produce thick black smoke.

ATTENTION The burner may be noisy when initially turned on. Turn the knob to the level of heat desired.



WARNING

FOR YOUR SAFETY

Be careful when attempting to manually ignite this heater.

WHEN HEATER IS ON

Emitter screen will become bright red due to intense heat. The color is more visible at night. Burner will display tongues of blue and yellow flame. These flames should not be yellow or orange or produce thick black smoke as this will indicate an obstruction of airflow through the burners. The flame should be blue with straight yellow tops. If excessive yellow flame is detected, turn off heater and consult "Troubleshooting" on page 23.

RELIGHTING

Turn control knob to OFF

Repeat the "Lighting" steps on prior page.

WARNING

FOR YOUR SAFETY

Heater will be hot after use. Handle with extreme care.



TURNING THE HEATER OFF

Turn cylinder valve clockwise to OFF and disconnect regulator when heater is not in use.

NOTE

After use, some discoloration of the emitter screen is normal.



OPERATING CHECKLIST

For a safe and an enjoyable heating experience, perform this check before each use.

BEFORE OPERATING

1. I am familiar with entire owner's manual and understand all precautions noted.
2. All components are properly assembled, intact and operable.
3. No alterations have been made.
4. All gas connections are secure and do not leak.
5. Wind velocity is below 10 mph.
6. Unit will operate at reduced efficiency below 40°F.
7. Heater is outdoors (outside any enclosure).
8. There is adequate fresh air ventilation.
9. Heater is away from gasoline or other flammable liquids or vapors.
10. Heater is away from windows, air intake openings, sprinklers and other water sources.
11. Heater is at least 3 feet on top and at least 3.3 feet on sides from combustible materials.
12. Heater is on a hard and level surface.
13. There are no signs of spider or insect nests.
14. All burner passages are clear.
15. All air circulation passages are clear.
16. Children and adults should be alerted to the hazards of high surface temperatures and should stay away to avoid burns or clothing ignition.
17. Young children should be carefully supervised when they are in the area of the heater.
18. Clothing or other protective material should not be hung from the heater, or placed on or near the heater.
19. Any guard or other protective device removed for servicing the heater must be replaced prior to operating the heater.
20. Installation and repair should be done by a qualified service person. The heater should be
21. inspected before use and at least annually by a qualified service person.
22. More frequent cleaning may be required as necessary. It is imperative that control compartment, burner and circulating air passageways of the heater be kept clean.

AFTER OPERATION

1. Gas control is in OFF position.
2. Gas tank valve is OFF.
3. Disconnect gas line.

CAUTION

To avoid the patio heater tipping or falling over when the propane tank is empty or not installed, we recommend securing the unit to a solid, heavy structure and/or adding weight (sandbags, patio pavers, etc.) to the base.

The heater is best stored in an area sheltered from direct contact from inclement weather (such as sleet, hail, snow, and debris). If desired, cover the heater to protect the exterior surfaces and to help prevent debris build up in gas passages. Do not cover until patio heater is fully cooled down and is no longer hot or warm to touch.

**WARNING****FOR YOUR SAFETY**

Do NOT touch or move heater for at least 45 minutes after use.
Reflector is hot to the touch.
Allow reflector to cool before touching.

MAINTENANCE

To enjoy years of outstanding performance from your heater, make sure you perform the following maintenance activities on a regular basis: Keep exterior surfaces clean.

1. Use warm soapy water for cleaning. Never use flammable or corrosive cleaning agents.
2. While cleaning your unit, be sure to keep the area around the burner assembly dry at all times. Do not submerge the control valve assembly. If the gas control is submerged in water, do NOT use it. It must be replaced.
3. Keep the appliance area clear and free from combustible materials, gasoline and other flammable vapors and liquids.
4. Do not obstruct the flow of combustion and ventilation air.
5. Keep the ventilation opening(s) of the cylinder enclosure free and clear from debris.
6. Air flow must be unobstructed. Keep controls, burner, and circulating air passageways clean.
7. Visually checking portions of the hose assembly located within the confines of the heater post. Inspect the entire hose assembly at least annually, disassembling the reflector and burner. Inspect the hose assembly for evidence of excessive abrasion, cuts, or wear. Suspected areas should be leak tested. Then assembling the reflector and burner again following with step 9 and 13.

SIGNS OF BLOCKAGE

Gas odor with extreme yellow tipping of flame.
Heater does NOT reach the desired temperature.
Heater glow is excessively uneven.
Heater makes popping noises.



Spiders and insects can nest in burner or orifices. This dangerous condition can damage the heater and render it unsafe for use. Clean burner holes by using a heavy-duty pipe cleaner. Compressed air may help clear away smaller particles. Carbon deposits may create a fire hazard. Disassembly the reflector, unscrew the reflector spacer, take off the screen, take down one side of protective guards. Then take the glass tube from the heater and wash and clear. After that assembly the glass tube and the rest of parts. Note: In a salt-air environment (such as near an ocean), corrosion occurs more quickly than normal. Frequently check for corroded areas and repair them promptly.

**TIP**

Use high-quality automobile wax to help maintain the appearance of your heater. Apply to exterior surfaces from the pole down. Do not apply to emitter screen or reflector.



MAINTENANCE

During periods of extended inactivity or when transporting:

- Turn Control Knob OFF.
- Disconnect propane cylinder and move to a secure, well-ventilated location outdoors.
- Store heater upright in an area sheltered from direct contact with inclement weather (such as rain, sleet, hail, snow, dust and debris).
- If desired, cover heater to protect exterior surfaces and to help prevent build-up in air passages. Never leave propane cylinder exposed to direct sunlight or excessive heat.

NOTE Wait until heater is cool before covering.

SERVICE

Only a qualified service person should repair gas passages and associated components.

CAUTION

Always allow heater to cool before attempting service.

STORAGE

1. Between uses
2. Turn Control Knob OFF
3. Disconnect propane cylinder.
4. Store heater upright in an area sheltered from direct contact with inclement weather (such as rain, sleet, hail, snow, dust and debris).
5. If desired, cover heater to protect exterior surfaces and to help prevent build-up in air passages.
6. Note: Wait until heater is cool before covering.

ATTENTION

During high winds or when storing the heater during long periods between usage, always make sure heater is secured. Failure to do so can cause damage to the heater and/or damage to other property and even persons.



Questions, problems, missing parts? Please call TS Pool Supply at (602) 532-4863 for assistance, 7a.m. - 2p.m., MST, Monday - Friday or email **info@tspoolsupply.com**. For damaged product, please contact the retailer where purchased from.

SERVICE AND REPAIR(LOCAL ONLY)

For all service and repair inquiries, please contact us.



TS POOL SUPPLY

602-532-4863(Monday thru Friday 7AM - 2PM, MST)

✉ **info@tspoolsupply.com**

PROBLEM	POSSIBLE	CORRECTIVE ACTION
Burner won't light	Propane cylinder is frosted over	Wait until the propane cylinder warms up and is defrosted
	Blockage in orifice	Clear blockage
	Control knob is not in ON position	Turn control knob to ON
Burner flame is low	Gas pressure is low	Turn cylinder valve OFF and replace cylinder Use a full cylinder
	Outdoor temperature is less than 40°F and tank is less than 1/4 full	Check burner and orifices for blockage
	Control knob fully ON	
Carbon build-up	Dirt or film on reflector and burner screen	Clean reflector and burner screen
Thick black smoke	Blockage in burner	Remove blockage and clean burner inside and outside



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Shasta® Industries and TS Pool Supply ("Vendor") warrants to the original retail purchaser of this heater to no other person, that if this heater is assembled and operated in accordance with the printed instructions accompanying it, then for a period of one year from the date of purchase, all parts in such heater shall be free from defects in manufacturing and workmanship. Vendor may require reasonable proof of your date of purchase from an authorized retailer or distributor. Therefore, you should retain your sales slip or invoice. This limited Warranty shall be limited to the repair or replacement of parts, which prove defective under normal use and service and which the vendor shall determine in its reasonable discretion upon examination to be defective. Before returning any parts, you should contact Vendors customer service department using the contact information listed below. If Vendor confirms, after examination a defect covered by this limited warranty in any returned part, and if Vendor approves the claim, Vendor will replace such defective part without charge. If you return defective parts, Transportation charges must be prepaid by you. Vendor will return replacement parts to the original retail purchaser, Freight or postage prepaid.

The limited Warranty does not cover any failures or operating difficulties due to accident, abuse, misuse, alteration, misapplication, improper installation or improper maintenance or service by you or third party. The failure to perform normal and routine maintenance on the product, shipping, damage, abnormal adjustment to the burner, damage or repairs related to insects, birds, or animals of any kind, and damage due to weather conditions as set out in this owner's manual. In addition, the Limited Warranty does not cover damage to the finish such as scratches, dents, discoloration, rust or weather damage, after purchase. Please protect your investment. The limited Warranty is in lieu of all other warranties offered by any retail company. Vendor disclaims all warranties for products that are purchased from sellers other than authorized retailers or distributors.

After the period of the 1-year warranty, vendor disclaims any and implied warranties, including without limitation the implied warranties of merchantability and fitness for a particular purpose. Further, vendor shall have no liability whatsoever to purchaser or any third party for any special, indirect, punitive, incidental, or consequential damages.

Vendor assumes no responsibility for any defects caused by third parties. This limited warranty gives the purchaser specific legal rights; a purchaser may have other rights depending upon where he or she lives. Some jurisdictions do not allow the exclusion or limitation of special, incidental or consequential damages, or limitations on how long a warranty lasts, so the above exclusion and limitations may not apply to you.

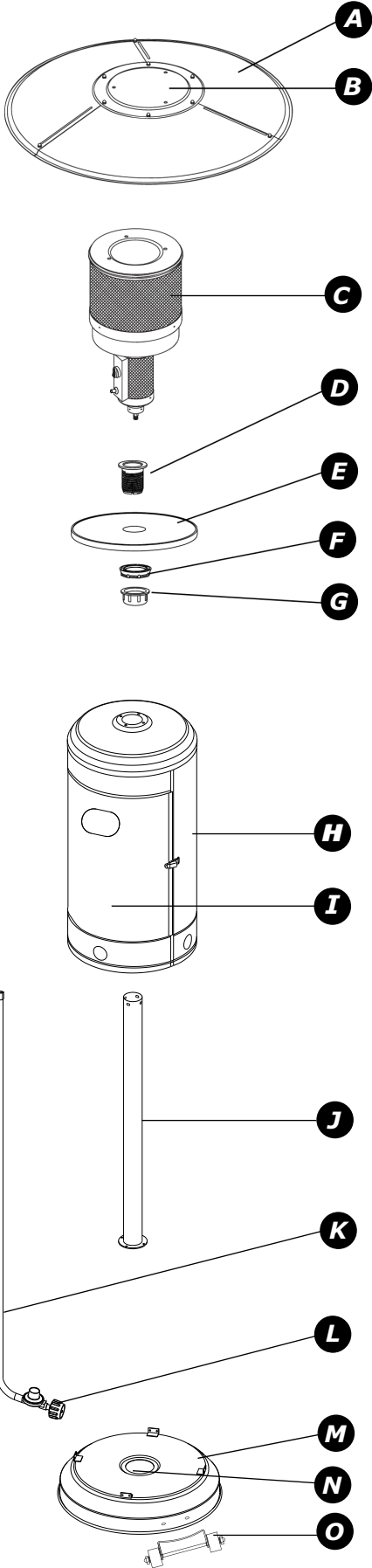
Vendor does not authorize any person or company to assume for it any other obligation or liability in connection with the sale, installation, use, removal, return, or replacement of its equipment, and no such representations are binding on vendor.



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PART	DESCRIPTION	QUANTITY
A	Reflector Panel	3
B	Center Reflector Plate	1
C	Burner Head Assembly	1
D	Screw Coupler	1
E	Table	1
F	Tightening Spacer	1
G	Fastening Nut	1
H	Cylinder Housing	1
I	Door (preassembled)	1
J	Post	1
K	Gas Hose	1
L	Regulator	1
M	Base	1
N	Bucket (preassembled)	1
O	Wheel Kit	1

SCAN FOR
REPLACEMENT PARTS

