

ENSHINE Smart Bulb User Manual



ENSHINE

CAUTION

USE IN DRY LOCATIONS. RISK OF ELECTRIC SHOCK OR BURNS

For indoor use only.

Do not install the device with wet hands or when standing on wet or damp surfaces.

Not for use in totally half or fully enclosed luminaires, especially luminaires with metal shade, which may distort the signal and make it harder to connect or control the lights

Do not use with Dimmers!

GET READY



iOS 11.0 & up



Android 4.4& up



2.4Ghz



Download Smart Life

Instruction video



Latest User Manual



For more information please visit

ENSHINEHOME.COM

2 Year Warranty

ENSHINE warrants this product against defects in materials and workmanship for a period of 2 years from the original purchase date. This limited warranty only covers defects arising from normal use of this product and does not cover any other problems, including those arising from:

- Damage caused by accidents, misuse, abuse, neglect, unauthorized product modification or repair
- Damage caused by acts of nature, power surges, improper power supply
- Damage caused by usage not in accordance with product instructions

Customer Service

Email: support@enshinelighting.com

<https://enshinehome.com/Contact/>



1. Download the 'Smart Life' App

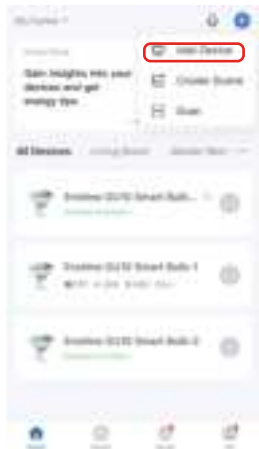
Register or log in if you already have an account



2. Add device

****If the light won't blink slowly or quickly, turn it off/on 3 times with intervals of at least 2s to reset it****

**Connect via Bluetooth
(Bulb blinks rapidly or slowly)**



Connect via Bluetooth

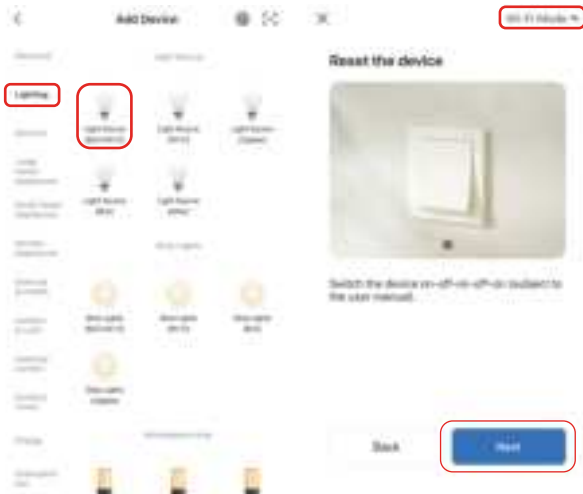
(Bulb blinks rapidly or slowly)



Enter your wifi password and click next

Wi-Fi Mode 1

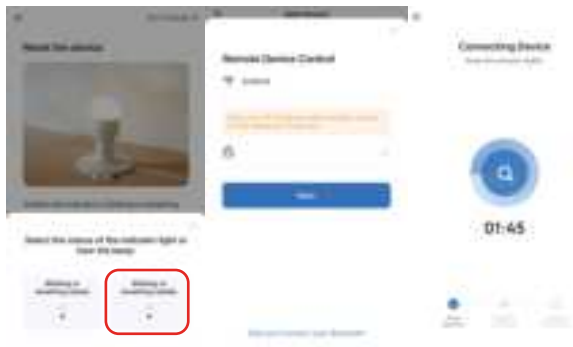
(Connect multiple devices recommended)
(Disable the Bluetooth on your phone)



Select Lighting-Lighting source(BLE+Wi-Fi)
then follow the on-screen steps to complete the setup

Wi-Fi Mode 1

(Connect Multiple Devices Recommended)
(Disable the Bluetooth on your phone)



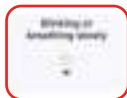
Wi-Fi Mode 2

(Connect one bulb at a time)

(If failed to connect, try this mode to test the bulb)

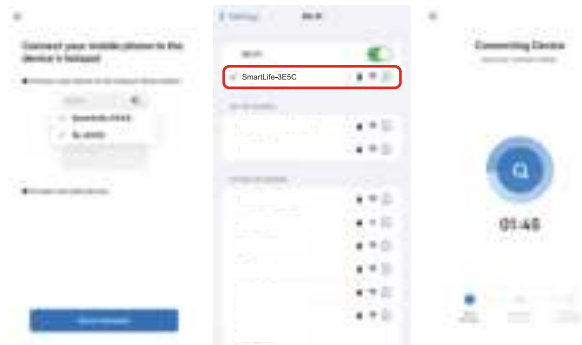


Select the status of the indicator light or
hear the beep



Wi-Fi Mode 2

(Connect one bulb at a time)



Connect to the smartlife-xxx network and go back to the smart life app

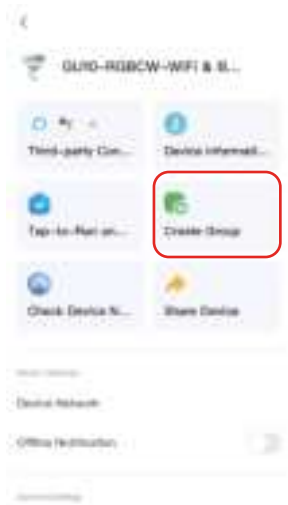
If the bulb fails to search for wifi with a name beginning with SmartLife when it is blinking slowly, please contact customer service to provide you with a solution

Group Control

Tap one of the smart bulbs in the device list to enter its control panel

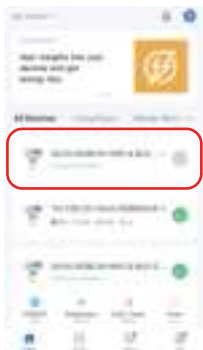
Tap the edit icon on the upper right corner

Select 'Create Group' then follow the onscreen steps to complete the setup



Group Control

Now, you can use group control to control multiple bulbs



Alexa & Google Assistant Settings

1. Click on your smart device to enter the interface
2. Click the Edit button in the upper right corner

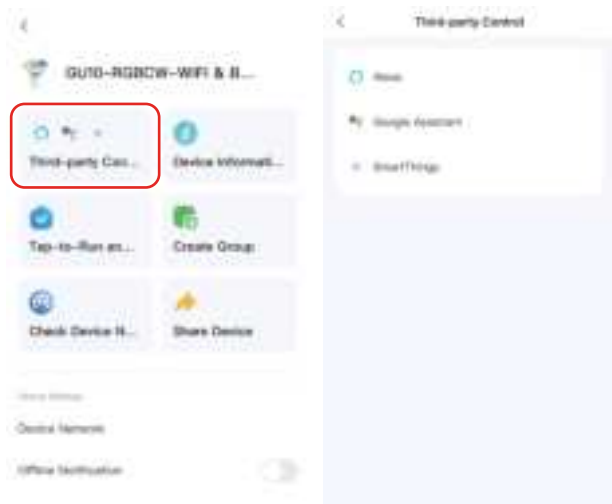


Alexa & Google Assistant Settings

3. Click Third Party Control

4. Bind the device with your account

Once binded, new bulbs added later will automatically be added to Alexa or Google Home.



Frequently Asked Questions

1. What should I do when my device fails to connect to the network?

--Check whether the router password you entered is correct.

--Ensure that broadcasting is enabled for Wi-Fi and is not hidden. Ensure that your device has been added over a Wi-Fi band of 2.4 GHz. (Check whether the 2.4 GHz band and 5GHz band share the same Wi-Fi account. If so, we recommend that you configure two accounts and switch to the 2.4 GHz band during network connection.)

--Ensure that the network environment has strong and stable signals. Troubleshooting: Place your mobile phone or iPad connected to the same local area network close to the device, and open a web page to check whether the browsing is smooth and stable.

--If the network is normal but the device network connection still fails, check whether the router is overloaded. You can disable a device's Wi-Fi feature to reserve the channel for resource reallocation.

--If wireless MAC address filtering is enabled for the router, remove your device from the router's MAC address filtering list to ensure that it is allowed to connect to the network. You can also disable MAC address filtering.

If your device still fails to connect to the network after the preceding steps, please contact support@enshinelighting.com to let us troubleshoot this issue

2. The light changed from flashing to regular, but it still fails to connect?

--Please check if the Wi-Fi password you entered during network configuration is correct.

--Please keep the distance to the router during the network configuration (within 1 ~ 5 meters, there must be no metal spacers in the middle)

--The smart device that your router's CPU can load has reached the upper limit. Please disconnect some devices and try again.

--The device does not reset after the network configuration fails. You can try the network configuration again after the device is reset.

3. My smart bulb was disconnected, how can I reset it?

EZ Mode:

--Make sure the device is powered off for more than 10 seconds before powering on the device.

--Turn on and off three times (on-off-on-off-on) power of the device (2 to 4 seconds between each on and off). Wait a few moments until the lighting starts blinking rapidly.

AP Mode:

--No need to power down the device, but need to keep the lighting device blinking rapidly. Then turn on and off three times (on-off-on-off-on) power of the device (2 to 4 seconds between each on and off). Wait a few moments until the lighting starts blinking slowly.

4. How to configure separate WI-FI SSIDs for 2.4GHz and 5GHz?

If your router supports both the 2.4 GHz and 5 GHz bands, but only one Wi-Fi name is displayed on the Wi-Fi search page of your mobile phone, perform these steps:

--Go to the Wireless page of the router. (The entry address is usually provided on the label attached to the back of the router).

--Go to the 2.4 GHz setting page, and set the Wi-Fi name (SSID) to (XXX) -2.4G, where xxx indicates the Wi-Fi name. Save setting.

--Go to the 5 GHz setting page, and set the Wi-Fi name (SSID) to (XXX) -5G, where xxx indicates the Wi-Fi name. Save setting.

--When the preceding settings are complete, the new Wi-Fi names will appear on the Wi-Fi settings page of your mobile phone.

Note: After the Wi-Fi names are changed, you need to reconnect the devices that use this wireless router. The password remains the same if it has not been changed.

To configure the routers of some popular brands like Netgear, ASUS, D-LINK-TP-LINK, please visit FAQ & Feedback on the app for more information.

5. If my Wi-Fi/Internet goes down, will ENSHINE smart bulbs still work?

ENSHINE products need to be connected to Wi-Fi in order to use them remotely.

6. Can I share with family and friends?

Yes, you can share your bulbs with family and friends who will have access to control your bulbs. In the Smart Life app, press the Profile button and click on the 'Share Device' button, and you will be able to give or revoke sharing permissions. In order to share, the other user should already have downloaded the Smart Life app and registered a new account.

7. The bulb appears offline or unreachable, what should I do?

Check the light switch and make sure that it is switched ON. The light bulb requires an 'always-on' power supply to operate properly. Make sure your Wi-Fi router is online and in range. When you change the Wi-Fi password, the bulb will disconnect, you can turn on-off 10 times to reset and reconnect it.

8. What's the Wireless Range?

The range of your home Wi-Fi is heavily dependent on your home router and the conditions of the room. Check with your router specifications for exact range data.