

ZMUIPNG

Instruction Manual



English

English

1.0 Product Description

This USB-C(TB3) HUB dongle is a perfect companion for MacBook Air 13"(Retina) and MacBook Pro 13"/13"(Touch Bar) 15"(Touch Bar). It features Thunderbolt 3 port, USB-C port, 2 USB 3.0 PORTS, 4K HDMI, 1 USB2.0 and SD/TF card reader. Expand your MacBook's capabilities simply. Plug and play.

2.0 Parameters

Product SKU	ZM2C02
Dimensions	120x40x10mm
Material	Aluminum
Weight	50.5g
Hot-swap & plug-and-play	Supported
Certification	CE, FCC
Compatible systems	Mac OS

3.0 Package content

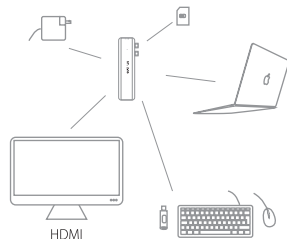
ZM2C02 x 1

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4.0 Product Appearance



5.0 Usage



6.0 FAQ

A : Why is there no audio output from HDMI port?

1. Please make sure that the monitor has audio output function.
2. Please set the external monitor as default audio output device

B : Why cannot I connect two portable hard drives to the USB port?

The USB port is powered by your computer. The power supply depends on the USB port of upstream device. Please do not connect two or more high power consuming devices simultaneously.

C : Why my 13" MacBook pro receives only 55W power during charging after I connect my 61W charger to the hub?

When the hub is connected to power adapter, it draws power directly from adapter instead of computer. So, the hub would keep around 5W power to maintain a proper function of itself.

D : Why there's a delay when I use the hub with my wireless mouse? (Why the hub causes interference to WI-FI)

When USB3.0 is at work, noises can be caused that interfere with wireless mouse and network working at 2.4Ghz frequency channel. The product itself has been shielded to decrease noise interference to 2.4Ghz frequency channel. If the problem persists, you can try the methods below:

1: use cabled mouse

2: use extended USB cable

3: Shift your WI-FI to 5Ghz frequency channel.

7.0 Customer service

For any inquiries or comments concerning our products, please send an email to zmuipng@outlook.com, and we will respond to you as soon as possible.