

ARMOR ALL 5 WEEK SATISFACTION GUARANTEE

Terms and Conditions

1. These Terms and Conditions and the Claim form ("Claim Form") contain the entire understanding and agreement between the Promoter and the Claimant in relation to the Armor All 5 Week Satisfaction Guarantee ("Promotion"). Entry into the Promotion is deemed to be an acceptance of these Terms and Conditions. Claim not valid in conjunction with any other offer (to the extent permitted by law).

2. The Armor All 5 Week Satisfaction Guarantee is only valid for any Armor All Podium Series products purchased at participating Supercheap Auto ([Armor All Podium Series™ | Supercheap Auto](https://armorallpodiumseries.com/en-AU/contact)) ("Eligible Products"). To be eligible to claim a refund, individuals must have purchased Eligible from any participating Supercheap Auto in AU and NZ, either online or in-store between the dates of June 12, 2025, and July 12, 2025 ("Purchase Period"). To participate, Claimant must submit the Claim Form located at <https://armorallpodiumseries.com/en-AU/contact> no later than August 12, 2025. Claim Forms submitted after this date shall not be considered. Incomplete, indecipherable or illegible claims will be deemed invalid.

3. Promotion is only open to individuals who are Australian and New Zealand residents 18 years and above ("Claimant") who submit a valid claim in accordance with these Terms and Conditions ("Claim"). Corporations, companies, body corporate bodies, groups, organizations and any other corporate bodies and non-corporate bodies are not eligible to participate.

4. Employees and the immediate families of the Promoter and of Promoter's retail partners and agencies associated with this Promotion are ineligible to participate in the Promotion. Immediate family means any of the following: spouse, de-facto spouse, child, stepchild (whether natural or by adoption), parent, stepparent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, stepbrother, stepsister or first cousin.

5. To be eligible for a refund, Claimants must undertake the following steps:

- a) Trial the Eligible Product for at least 20 days from date of purchase.
- b) If the Claimant is not completely satisfied by the performance of the Eligible Product, the Claimant must:

- i. Visit and follow the prompts to the claim page here:

<https://armorallpodiumseries.com/en-AU/contact>

- ii. Input the requested details including their full name, contact number, valid email address, postal address, the exact Eligible Product purchased and the date of purchase.
- iii. Upload a copy of their purchase receipt showing the retailer, purchase date, product purchased and spend amount.
- iv. Submit the fully completed online claim form.

6. Claimants must retain their original purchase receipt and the Eligible Product packaging as proof of purchase and for the purposes of submitting a Claim. Failure to produce the proof of purchase when requested may, in the absolute discretion of the Promoter, result in invalidation of a Claimant's Claim and forfeiture of any right to a refund. The purchase receipt must clearly specify Super Cheap Auto as the seller and that the purchase was made during the Purchase Period but prior to submitting a Claim.

7. The Promoter reserves the right, at any time, to verify the validity of Claims and Claimants (which shall include the Claimant's identity, age and place of residence) and reserves the right, in its sole discretion, to disqualify any Claimant who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the claim process or engaged in any unlawful or other improper misconduct calculated to jeopardize fair and proper conduct of the offer. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.

8. Refunds will only be issued once the Promoter receives:

- a) the original purchase receipt; and
- b) the completed Satisfaction Guarantee Online Claim Form where a Claim ID Number has been issued.
- c) Refunds will be issued in the form of an pre-paid debit card. Claimants must

ensure that all personal details provided are correct. Claimants are responsible for providing full and accurate bank account details including their full and accurate name. The Promoter will not be responsible for a banking institution rejecting EFT payment, or any costs associated with locating any lost monies.

9. Please allow a minimum of 4 weeks from the time the Promoter approves the Claimant's Claim Form for payment of the refund amount to be made.

10. The refund amount cannot be transferred, exchanged for any other product, or claimed at point of purchase. Customer to Pay for Postage Costs

11. If this Claim is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorized intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law: (a) to disqualify any Claimant; or (b) to modify, suspend, terminate or cancel the offer, as appropriate.

12. Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under any applicable law of Australia and New Zealand. Despite anything to the contrary neither party will be liable under these Terms and Conditions for any consequential loss, special or indirect loss, real or anticipated loss of profit, loss of benefit, loss of revenue, loss of business, loss of goodwill, loss of opportunity, loss of savings, loss of reputation, loss of use and/or loss or corruption of data, whether under statute, contract, equity, tort including negligence), indemnity or otherwise.

13. To the extent permitted by law, the Promoter is not responsible for any problems or technical malfunction of any telephone network or lines, computer online systems, servers or providers, computer equipment, software, failure of any email or Claim Form to be received by the Promoter on account of technical problems or traffic congestion on the Internet or at any Website, or any combination thereof, including any injury or damage to the Claimant's or any other person's computer related to or resulting from participation or downloading any materials in connection with this Promotion.

14. Any costs incurred by the Claimant associated with claiming the Promotion, including accessing the Armor All' website, telephone enquiries in relation to the Promotion, and mailing the Claim Form are the sole responsibility of the Claimant.

14. A party's liability for any liability in relation to these Terms and Conditions will be reduced proportionately to the extent the relevant liability was caused or contributed to by the acts or omissions of the other party, including any failure by that other party to take reasonable steps to mitigate its loss.

16. The Promoter collects, uses and handles personal information ("PI") in accordance with Armor All' Privacy Policy (available at <https://energizergrouplegal.com/Energizer-Privacy-Notice-USA.html>).

17. The Promoter is Energizer Australia Pty Ltd (ACN 003 539 026, ABN 91 0035 390 26), Level 2 11 Murray Rose Ave, Sydney Olympic Park, NSW 2127, Australia. ("Promoter"). Claims will be processed by the same.

18. The Promoter may, at any time and in its sole discretion, vary these Terms and Conditions by publishing the varied terms and conditions on its website and any collateral attached to the Promotion. By submitting a Claim after the varied terms and conditions have been published, the Claimant is deemed to have accepted any varied terms and conditions.

For more information about this promotion and participating models please contact [Armor All Podium Series™ - Contact Us](#)

©2025 Energizer. All other trademarks are property of their respective owners.