



# WARRANTY

## **GANIBAY Portable Garment Steamer**

- The warranty offers you specific legal rights. And you also have other rights which may vary from state to state.
- If you need additional instructions about this warranty or have any questions about what it covers, please contact our Consumer Services by email as described below. (Please include a screenshot of your order or product image with your email).

### **One-year Standard Warranty and One-year Extended Warranty**

- We guarantee that within one year of signing the product, if there is a quality problem with the product itself, our company will be responsible for free maintenance. An additional one-year warranty is available by contacting us.
- This warranty does not cover product accessories such as fabric brush, folding hanger, measuring cup and other accessories. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair or any other use not in accordance with the Users Manual is not covered.



# CUSTOMER SERVICE

**Please  
Do Not Return This  
Product to Amazon If Quality  
Issue,**

**Please Contact Seller First Instead of  
Amazon, We Will Refund and Exchange  
You Free Unit as Soon as You Have Issues  
on Product Quality Problems.**

**If you have any other problems with steamer,  
please contact GANIBAY Consumer Services.**

**Support Phone Number:  
+1 (808) 518-2233**

**Work Time:  
Mon-Fri 8:00am-5:00pm PST**





# CUSTOMER SERVICE



Email: [info@ganibay.com](mailto:info@ganibay.com)



## Youtube Video Guide

1. Direct search URL: <https://www.youtube.com/@US-GANIBAY>
2. Search "US-GANIBAY Steamer" on Youtube website
3. Scan the QR code to enter the "US-GANIBAY" website

