

WARRANTY

One-year limited manufacturer's warranty is offered from the date of purchase. The warranty covers manufacturing defects in materials and parts (Bottom cross base, top cross base, hardware etc.) The warranty does not cover damage caused by accidents or any unreasonable use. This limited warranty is only applicable to the original purchase and is non-transferable. When making a claim, the original receipt is required as proof.

CUSTOMER SERVICE

We are committed to providing quality products and timely customer service. If you have any further questions or need replacement parts, please feel free to contact us at the following email address:

angela_qimark@163.com.. Our 24-hour customer service will respond to you as soon as possible.



If parts are missing or damaged, a free replacement will be sent. Please leave us your order number or an order information screenshot in the email."