

● **Incorrect plugging/unplugging the specified charging equipment (sold separately) into/from the product, plug/unplug it straight toward the product without applying excessive force such as pulling the cable.**
Incorrect plugging/unplugging might cause fire, burns, injury, electric shock, etc.

● **If the charging terminal is deformed such as being bent, stop using immediately. Do not use with the deformation restored.**
Doing so might cause fire, burns, injury, etc. due to short-circuit of the charging terminal.

● **Always remove the power plug from an outlet when not using it.**
Keeping it plugged in might cause fire, burns, electric shock, etc.

● **Immediately remove the power plug from an outlet if liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.) get adhered.**
Failure to do so might cause fire, burns, electric shock, etc. due to short-circuit by adhered object etc.

● **Before cleaning, remove the power plug from an outlet.**
Failure to do so might cause fire, burns, electric shock, etc.

Caution Be sure to read the following cautions before use.

● **Do not touch the specified charging equipment (sold separately) continuously when it is connected to an outlet.**
Doing so might cause a burn etc.

SIM card

Caution Be sure to read the following cautions before use.

● **Be careful of the cut surface not to hurt your fingers etc. when handling SIM card.**
The cut surface may be sharp, and it might cause injury.

● When suddenly brought into a warm place from a cold place, or when used as the product is in a humid place, or in a place where temperature suddenly changes (e.g. near the air discharge port of an air conditioner), water droplets (i.e. condensation) may be formed inside of the product. Note that when used under such conditions, the humidity might cause corrosion or a malfunction.

● While waiting or reading data to or from a microSD memory card, do not subject the product to vibration or impact, or turn off the power. Doing so might cause loss of data or a malfunction.

● Do not cover the proximity/light sensor with your finger or put a sticker on it. Doing so might hinder the proximity/light sensor from detecting the ambient brightness and functioning correctly.

● Do not put a sticker, etc. on the proximity/light sensor. Doing so might cause a malfunction on the sensor and make the display always turned off while receiving a call or during a call.

● Usually use the product with the cover of microSD memory card/SIM card slot firmly closed. If the cover is open, dirt or water might get inside and cause a malfunction.

● Do not allow liquids, metal and other foreign objects to get inside the USB Type-C port, headset jack, microSD memory card/SIM card slot, earpiece/speaker, mouthpiece/microphone, speaker, second microphone, etc. Doing so might cause a malfunction.

● Do not give strong impact on the product such as dropping, throwing, stomping. Doing so might cause a malfunction.

● Do not put the product directly on sand at a beach etc. Sand or other small particles might get inside the earpiece/speaker, mouthpiece/microphone, speaker, or second microphone causing the volume to drop. If sand gets inside the product, it might cause a malfunction.

● To prevent possible hearing damage, do not listen at high volume levels for long periods.

● This mark is displayed when the surface temperature of the product rises during use. When the mark is displayed, there is a risk of burns if you continue using the product while holding it in your hands. In this case, please refrain from holding it in your hands.

Security codes/PIN code

Security codes

The product has various security codes that you can use.
The available security codes are as follows. Do not forget the various security codes that are set as they are necessary for various operations and contracts. Make sure to change the security codes from the initial values to your own numbers.

Security code

Initial value	A four-digit number chosen by the customer and noted on the application form
---------------	--

PIN code

PIN code

To prevent unauthorized use of the SIM card by a third party, you can set the product to require PIN code entry every time the power is turned on. You also need to enter PIN code when setting whether the PIN code entry is required. If the PIN code is incorrectly entered three times consecutively, the PIN code will be locked by code using PUK code.
* Entering PIN code is not required by default state. In "SIM card lock", however, you can change the setting requiring to enter PIN code. Note that setting up "SIM card lock" requires entry of PIN code.
* When an entry of security code is required for making settings, change the initial value of the security code to your own number and then use it.
* PIN code is set to "1234" by default state. In "Change SIM PIN", however, you can change the PIN code to any four- to eight-digit number as necessary.
* PIN code is not reset even if you execute "Erase all data (factory reset)".

PUK code

In case the PIN code is locked, you can unlock it by entering the PUK code.
* PUK code is an eight-digit number given at the time of purchase, and is printed on the back side of the plastic card on which your SIM card is attached. When using eSIM, refer to au homepage for details.
[https://www.au.com/support/service/mobile/procedure/fp/pin-code/\(japanese\)](https://www.au.com/support/service/mobile/procedure/fp/pin-code/(japanese))
* After entering the PUK code, you need to set a new PIN code.
* If the PUK code is incorrectly entered ten times consecutively, contact "お問合わせ先 (For inquiries)" on "取扱説明書 詳細版 (Full Instruction Manual)" (Japanese).

Radio Frequency (RF) exposure and Specific Absorption Rate (SAR)

When your phone or Bluetooth® handsfree is turned on, it emits low levels of radio frequency energy. International safety guidelines have been developed through periodic and thorough evaluation of scientific studies. The standards include a safety margin designed to assure the safety of all persons and to account for any variations in measurements.

Specific Absorption Rate (SAR) is used to measure radio frequency energy absorbed by the body when using a mobile phone. The SAR value is determined at the highest certified power level in laboratory conditions, but because the phone is designed to use the minimum power necessary to access the chosen network, the actual SAR level can be well below this value. There is no proof of difference in safety based on difference in SAR value.

Products with radio transmitters sold in the US must be certified by the Federal Communications Commission (FCC). When required, tests are performed when the phone is placed at the ear and when worn on the body. For body-worn operation, the phone has been tested when positioned at a minimum of 10 mm from the body without any metal parts in the vicinity of the phone or when properly used with an appropriate Sony Corporation accessory and worn on the body. Use of the phone other than as tested may impact SAR and result in non-compliance with such RF exposure limits. For devices which include "WiFi hotspot" functionality, body-worn SAR measurements for operation of the device operating in WiFi hotspot mode were taken using a separation distance of 10 mm. Use of third-party accessories may result in different SAR levels than those reported.

For more information about SAR and radio frequency exposure go to: [https://xperia.sony.jp/product/SAR/\(japanese\)](https://xperia.sony.jp/product/SAR/(japanese))

United States

This PHONE MODEL HAS BEEN CERTIFIED IN COMPLIANCE WITH THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

This mobile phone model SOG09 has been designed to comply with applicable safety requirements for exposure to radio waves. Your wireless phone is a radio transmitter and receiver. It is designed to not exceed the limits* of exposure to radio frequency (RF) energy set by governmental authorities. These limits establish permitted levels of RF energy for the general

Using near-field communication or in healthcare facilities

Warning Be sure to read the following warnings before use.

● **If you wear electronic medical equipment such as an implantable cardiac pacemaker or an implantable cardioverter defibrillator, carry or use the product 15 cm or more away from the implant at all times.**
The radio waves from the product might have harmful effects on the operation of the electronic medical equipment.

● **If you need to use electronic medical equipment other than implantable cardiac pacemakers or implantable cardioverter defibrillators outside medical facilities such as treating at home, consult the relevant medical electronic equipment manufacturer for effects on the equipment by radio waves.**
The radio waves from the product might have harmful effects on the operation of the electronic medical equipment.

● **If there is any chance that the distance between the product and a person closest to you might get shorter than 15 cm such as when you cannot freely move around, set the product not to emit radio wave in advance (Airplane mode, power off, etc.).**
A person in close proximity to you might wear electronic medical equipment such as an implantable cardiac pacemaker or an implantable cardioverter defibrillator. The radio waves from the product might have harmful effects on the operation of the electronic medical equipment.

● **Follow the instructions given by the respective medical facility regarding use of the product on their premises.**
The radio waves from the product might have harmful effects on the operation of the electronic medical equipment.

● **Internal battery (The internal battery of the product is a lithium-ion battery)**
The internal battery is not fully charged at the time of purchase. Charge the internal battery before using the product. Charge the internal battery if you have not used the product for a long time.

● **For more or notes on the display, etc., refer to "取扱説明書 詳細版 (Full instruction manual)" (Japanese).**

Notes on waterproof and dustproof properties

The product has a waterproof property equivalent to JIS waterproof grade (JIS C 0920) IPX5*1 and IPX8*2, as well as a dustproof property equivalent to JIS dustproof grade IP6X*3 on the condition that the cover of microSD memory card/SIM card slot is securely attached (based on in-house testing). Before using the product, thoroughly read "Important items to remember before use" to ensure correct use. Failure to follow the contents described in the sections might cause intrusion of water, sand or other foreign material, resulting in overheating, ignition, electric shock, injury or a malfunction.
*1 IPX5 equivalent means that the product will maintain its operability as a phone even if it is sprayed with water from a 6.3 mm diameter nozzle at a distance of about 3 meters for more than 3 minutes at a rate of about 12.5 liters per minute for any direction.
*2 IPX8 equivalent means that the product will maintain its operability as a phone with no water getting inside the main unit even if it is gently submerged in a tank of still tap water at room temperature to a depth of 1.5 meter for about 30 minutes.
*3 IP6X equivalent means that the product will securely maintain its function of no grit and dust getting inside the main unit even if it has been placed in an apparatus with grit and dust of diameters of 75 μm or less and shaken for 8 hours.
Since operation of the product on each usage scene was confirmed based on the above assumption, proper operation of the product in every possible condition during actual use is not guaranteed. Malfunctions determined to be caused by mishandling by the customer are not covered by the warranty.

Notes on data communication charge

● Since a constant Internet connection is possible with the product, data communication may be performed automatically by some apps, resulting in high data communication charges. Therefore, subscription to a data communication charge discount service or flat rate plan is recommended.
● To browse homepages, download apps, communicate using apps, send/receive e-mails and configure various settings on the product, connection to the Internet is required and data communication charge applies.

Notes on Call Charges

● When you end a call, make sure to disconnect the call. If you forget to disconnect, the call charges may be higher.

Mobile Phone Etiquette

Use of the product is not allowed in the following places!

● Do not listen to music or watch videos, etc. while driving a car or motorcycle, or riding a bicycle. Use of mobile phones while driving a car or motorcycle is prohibited by law (Use of mobile phones while riding a bicycle may also be punishable by law). In addition, stay alert to the traffic around you even when walking. Surrounding sounds may not be heard clearly, and gazing at the screen might distract your attention causing a traffic accident. Be especially careful at railroad crossings, station platform and pedestrian crossings.
● Use of mobile phones on board is restricted. Follow the instructions of each airline.

population. The guidelines are based on standards that were developed by international scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a safety margin designed to assure the safety of all individuals, regardless of age and health.

The radio wave exposure guidelines employ a unit of measurement known as the Specific Absorption Rate (SAR). Tests for SAR are conducted using standardized methods with the phone transmitting at its highest certified power level in all used frequency bands. While there may be differences between the SAR levels of various phones, all mobile phones are designed to meet the relevant guidelines for exposure to radio waves.

The highest SAR value as reported to the authorities for this phone model when tested for use by the ear is 0.58 W/kg*, when worn on the body is 0.27 W/kg* and when WiFi hotspot mode is 0.34 W/kg. For body-worn operation, the phone has been tested when positioned a minimum of 10 mm from the body without any metal parts in the vicinity of the phone or when properly used with an appropriate accessory and worn on the body. For devices which include "WiFi hotspot" functionality, SAR measurements for the device operating in WiFi hotspot mode were taken using a separation distance of 10 mm. When using the device as a charger, you need to put the phone on a flat surface and 20 cm separation distance from user during the charging mode. Use of third-party accessories may result in different SAR levels than those reported.

* Before a phone model is available for sale to the public in the US, it must be tested and certified by the Federal Communications Commission (FCC) that it does not exceed the limit established by the government-adopted requirement for safe exposure*. The tests are performed in positions and locations (i.e., by the ear and worn on the body) as required by the FCC for each model. The FCC has granted an Equipment Authorization for this phone model with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. While there may be difference between the SAR levels of various phones, all mobile phones granted an FCC equipment authorization meet the government requirement for safe exposure. SAR information on this phone model is on file at the FCC and can be found under the Display Grant section of <https://www.fcc.gov/eetech/fccid> after searching on FCC ID PVT-5375G2. Additional SAR-related information can also be found on the Mobile and Wireless Forum at <https://www.mwforum.org/>.

Material list

Main unit

Part	Material	Surface treatment
Exterior case (top part, bottom part, side part, Volume key/Zoom key, Shutter key, Camera ring (peripheral part of main camera))	Aluminum alloy	Alumite treatment
Exterior case (cover of microSD memory card/SIM card slot)	Polycarbonate resin	Coating
Exterior case (Antenna slit, USB Type-C port, Headset jack), Transparent plate (Display, Back cover)	PBT resin (with glass fiber)	—
Transparent plate (Main camera)	Hardened glass	AFP treatment + AR treatment
Power key/Fingerprint sensor	Epoxy resin	Coating
Earpiece/Speaker (upper part) mesh	Polyester resin	Dyeing
Rubber seals on the cover of microSD memory card/SIM card slot	Silicon rubber	—
microSD memory card/SIM card slot cover interior	Polycarbonate resin + elastomer resin	—
Tray of microSD memory card/SIM card	Nylon resin + stainless alloy	—

Important items to remember before use

● Make sure that the cover of microSD memory card/SIM card slot is firmly closed. Waterproofness/dustproofness is only effective when the cover is securely closed.
● Do not open or close the cover of microSD memory card/SIM card slot if the product or your hands are wet.
● Do not sink the product in liquids other than tap water (seawater, pool water, water of hot spring, water with soap, detergent or bath salt contained, alcohol, juice, seasonings, etc.) or do not splash such liquid to the product. Also, do not use in a place where urine of pet animal is splashed. If it is splashed on the product, immediately wash the product with tap water.
● Do not put the product directly on sand at a beach etc. Sand or other small particles might get inside the earpiece/speaker, mouthpiece/microphone, speaker, or second microphone causing the volume to drop. If sand gets inside of the main unit, it might cause overheating or a malfunction.
● Do not use the product underwater.
● Do not leave the product in a humid place such as a bathroom or kitchen for an extended period of time.
● Even after draining, water might remain on the product. Although you can use the product, do not place it near things that must not get wet. Also, take care not to wet your clothes, bag, etc.
● Drain water if it becomes temporarily hard to hear the sound due to water remaining in the earpiece/speaker, mouthpiece/microphone, speaker, or second microphone.
● Do not spray the product with high-pressure water or submerge it in water for extended periods of time, as the product is not designed to withstand high water pressure.
● Do not wash the product in a washing machine or ultrasound bath.
● Do not immerse the product into a bathtub. The product is not resistant to high temperatures.
● Extreme changes in temperature generates condensation causing a malfunction. Wait until the main unit reaches room temperature before you bring the product from a cold place into a warm bathroom.
● The product does not float on water.

● **For more details, refer to "取扱説明書 詳細版 (Full instruction manual)" (Japanese).**

After-sales service

When asking for repair

For repair, make an inquiry to Repair and Delivery Support Center.

During the warranty period	Repairs will be done based on the terms of services of the free-of-charge repair warranty.
Outside the warranty period	We shall repair the product for a charge as requested by the customer if repair renders it usable.

* The warranty period is one year from the date you newly purchased the product.

● Before handing in the product for repair, make a backup of the contents of memory since they may disappear during repair. Note that the Company shall not be liable for any damages and loss of income should the contents of memory be altered or lost.
● Recycled parts that meet the Company's quality standards are sometimes used for repair.
● Your old terminal collected by replacement mobile phone delivery service is serviced for reuse and recycled as a replacement terminal. Also, parts replaced through after-sales service are collected and recycled by the Company. They cannot be returned to customers.
● The product which is pressed, remodeled, analyzed (including by modifying or analyzing the software (including by rooting etc.)), reverse engineered, decompiling, reverse-assembling), or repaired by an unauthorized repair office is not covered by the warranty and repair may be refused.
● The battery built-into the main unit is not covered by free-of-charge repair warranty, as it is a consumable part.

Performance parts for repair

The Company retains performance parts for repair of the main unit and its peripherals for four years after discontinuation of production. "Performance parts for repair" refers to parts required for maintaining the functions of the product.

* In the United States, the SAR limit for mobile phones used by the public is 1.6 watts/kilogram (W/kg) averaged over one gram of tissue. The standard incorporates a margin of safety to give additional protection for the public and to account for any variations in measurements.
** This paragraph is only applicable to authorities and customers in the United States.

Europe

This mobile phone model SOG09 has been designed to comply with applicable safety requirements for exposure to radio waves. These requirements are based on scientific guidelines that include safety margins designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines employ a unit of measurement known as the Specific Absorption Rate, or SAR. Tests for SAR are conducted using standardized methods with the phone transmitting at its highest certified power level in all used frequency bands.

While there may be differences between the SAR levels of various phone models, they are all designed to meet the relevant guidelines for exposure to radio waves.

SAR data information for residents in countries/regions that have adopted the SAR limit recommended by the International Commission on Non-ionizing Radiation Protection (ICNIRP), which is 2 W/kg averaged over 10 (10 gram of tissue (for example European Union, Japan, Brazil and New Zealand).

For body worn operation, this phone has been tested and meets RF exposure guidelines when used with an accessory that contains no metal and that positions the handset a minimum of 5 mm from the body. Use of other accessories may not ensure compliance with RF exposure guidelines.

The highest SAR value for this model phone tested by Sony for use by the ear is 0.23 W/kg (10g).

In the case where the phone is worn on the body, the highest tested SAR value is 0.70 W/kg (10g).

Handling precautions

These precautions are provided to prevent the product from damage and ensure that performance can be fully demonstrated.
Thoroughly read these precautions to ensure correct use. For more details, refer to "取扱説明書 詳細版 (Full instruction manual)" (Japanese).

Precautions common to the main unit, internal battery, charging equipment, SIM card, peripheral devices

● Do not apply excessive force to the product during use. Be sure not to put the product into a tightly packed bag or place a heavy object on the product in a bag. Sitting on the product in your pocket might damage the display or internal circuit board or cause a malfunction.
● Keeping an external device connected to the USB Type-C port or headset jack might cause damage of the connector or a malfunction. Such damage and malfunction are not covered by the warranty, even if there is no external damage.

● To ensure waterproof property (equivalent to IPX5 and IPX8) of the product, use with the cover of microSD memory card/SIM card slot tightly closed. Note that the waterproof property is not guaranteed in every usage condition.
Do not allow water to get inside of the product or splash water on the specified charging equipment (sold separately) or optional accessories. Do not open or close the cover of microSD memory card/SIM card slot in the rain or with water droplets on the surface of the product. Doing so might cause water intrusion resulting in internal corrosion.
Malfunctions determined to be caused by water intrusion are not covered by the warranty.

● Waterproof/dustproof performance might not be maintained if the product has an outward abnormality such as damage or deformation. In that case, make an inquiry to the contact on the back cover of "取扱説明書 詳細版 (Full Instruction Manual)" (Japanese).

● For the following products, do not use them in extremely hot, cold or humid places. (Use within an ambient temperature range of 5°C to 35°C and humidity range of 35% to 85%. However, temporary use at an ambient temperature range of 36°C to 40°C and humidity range of 86% to 90 % is allowed.)

- Main unit
- SIM card (attached to the main unit)

Precautions on charging

The optional accessories are not waterproof. Check the following before and after charging.

● Never charge the battery if the product is wet. Doing so might cause fire, burns, injury, electric shock, etc.
● Check that the product is not wet. If you are charging the battery just after the product gets wet, drain water well and wipe the remaining water off with a clean dry cloth.
● Do not touch the specified charging equipment (sold separately) with wet hands. Doing so might cause electric shock.
● Do not splash water over the specified charging equipment (sold separately) when using them. Do not use them near water such as in a bathroom, shower room, kitchen or washroom. Doing so might cause fire, burns, electric shock, or malfunction. Do not bring them into a bathroom etc. even if you do not charge the product with them. Doing so might cause fire, burns, electric shock, or malfunction.

Draining water when the product gets wet

Drain the following parts:
Earpiece/speaker, Mouthpiece/microphone, Speaker, USB Type-C port, Second microphone, Headset jack, Power key/Fingerprint sensor, Volume key/ Zoom key, Shutter key, the cover of microSD memory card/SIM card slot, Camera ring (peripheral part of main camera)
* If water remains, clothes or bag might get wet or sound might be barely heard. Drain in the following steps.

- 1 Wipe off water remained on the product with a dry cloth, etc.
- 2 Hold the product firmly and shake it approximately 20 times, then turn upside down and shake it 20 times again
 - * When shaking the product, check the safety around you and hold it firmly enough not to drop it.
- 3 If water flows out from the inside of the product, wipe it off with a dry cloth etc.
 - * Face the product downward and push it on a cloth to wipe off the water.
 - * Turn the upside down and wipe off the water.
- 4 Place a dry towel or cloth under the product and leave it for a couple of hours at room-temperature to dry
 - * If the product is not dried enough, you can barely hear the sound. Leave the product enough time to dry before use.

Provisions for free-of-charge repair

1. Please notify us of the production number (IMEI number) for repair request. The production number (IMEI number) can be checked on the product main unit, sticker on the outer packaging box etc.
2. During the warranty period, we will repair the product free of charge for the malfunction under the condition that it is used correctly in line with the directions given in the instruction manual.
3. Even if the warranty period has not expired, a fee will be charged for repair under the following circumstances, (or repair may not be possible).

- ① The product has not been used correctly in line with the directions given in the instruction manual.
- ② The malfunction or damage is due to unauthorized repair or modification of the product.
- ③ The product has been repaired other than at our specified repair offices.
- ④ The malfunction or damage is due to negligence in use or handling, or due to an accident. There are signs of the product having been dropped, wet, exposed to humidity, etc.
- ⑤ The malfunction or damage is due to natural disasters (earthquakes, storm or flood damage, etc.), fire, salt damage, abnormal voltage, etc.

4. Repair may not be possible depending on the degree of damage.
5. The Company shall have no liability for any damage or loss of income resulting from the malfunction of the product.
6. The Company shall not bear any responsibility for accidents resulting from use of the product having been connected to unspecified devices.
7. Do not accept requests for service calls to the owner's home, place of business, etc.
8. The warranty is valid only in Japan.
9. This warranty guarantees repair free of charge during the period and under the conditions specified on this warranty card. Thus this warranty does not limit the legal rights of the owner with respect to the issuer of this warranty card (the guarantor) or any other business person or enterprise.

FCC Statement for the USA

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference.
(2) This device must accept any interference received, including interference that may cause undesired operation.

Any change or modification not expressly approved by Sony may void the user's authority to operate the equipment.
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Foreign Exchange and Foreign Trade Act

The products may be subject to the application of the Foreign Exchange and Foreign Trade Act and other related laws and regulations in Japan. In addition, the Export Administration Regulations (EAR) of the United States may be applicable.
In case of exporting or reexporting the products, customers are requested to follow the necessary procedures at their own responsibility and cost. Please contact the Ministry of Economy, Trade and Industry of Japan or the Department of Commerce of the United States for details about procedures.

● In the event that the product gets wet while charging, immediately disconnect the plug of the specified charging equipment (sold separately).
(Use within an ambient temperature range of 5°C to 35°C and humidity range of 35% to 85%.)

- Charging equipment
- Peripheral devices

● Do not use in places subject to lots of dust or vibration. Doing so might cause a malfunction.

● Clean the USB Type-C port and headset jack with dry cotton swabs etc. every now and then. Soiled terminals might cause poor connection. Do not exert strong force to clean the USB Type-C port and headset jack to prevent deformation.

● Clean the product with a soft dry cloth (e.g. wiping cloth for eyeglasses). Forcibly rubbing with a dry cloth might scratch the display. The display might be stained if splash or smear is left attached to the surface. Wiping the product using alcohol, thinner, benzene, detergent, glass cleaner, etc. might erase the printing on the exterior case or cause a malfunction.

● Use as far away as possible from land-line phones, TVs and radios. Use of the product nearby might affect them.

● The product might become warm while talking, charging or during other operations, depending on the situation, but this is not abnormal.

● Do not place near corrosive chemicals or in places where corrosive gas is generated. Doing so might cause a malfunction.

● Do not use outside when you can hear thunder. Doing so might risk lightning strikes and electric shock.

● Be sure to use only the specified peripheral devices. Use of other peripheral devices might cause a malfunction.

● Do not put the product in a cooking apparatus such as microwave oven or a pressure vessel. Doing so might cause a malfunction.

● The customer is not allowed to disassemble, modify or repair the product. Doing so might cause a malfunction. Modification of the product is in violation of the Radio Law and Telecommunications Business Act.

● Do not allow a part of your body such as finger or conductive foreign objects (metal fragments, pencil leads, etc.) to come into contact with or to enter the USB Type-C port or headset jack. Doing so might cause a malfunction.

Notes on using Bluetooth®/wireless LAN (Wi-Fi®) functions

● The Bluetooth® and wireless LAN (Wi-Fi®) functions of the product conform to Japanese domestic standards and FCC standards, and has been certified.
● Use of Bluetooth® function and Wireless LAN (Wi-Fi®) function may be restricted in some countries/regions. Before using the product overseas, check the relevant laws and regulations of the country/region you visit.
● The 2.4 GHz band used by wireless LAN (Wi-Fi®) and Bluetooth® devices is shared by various other devices. For this reason, the communication speed and connectable range may be decreased, or disconnection may occur, due to interference from other devices.
● Do not use the product in places where electromagnetic waves are generated or near electric products, AV and OA equipment, or other magnetized devices.
● Subjecting the product to magnetic or electrical noise may increase noise and prevent it from performing communications (The product is particularly susceptible to noise when it used near a microwave oven).
● Using the product near a TV, radio or similar appliance may cause reception interference and disrupt TV images.
● The searching might not be successful if there are multiple wireless LAN (Wi-Fi®) access points near to the product or the same channel is being used.
● Use of mobile phones on board is restricted. Follow the instructions of each airline.

● The communication speed and connectable range vary depending on the distance between communication devices, obstacles and the devices used.

Repair and Delivery Support with Cloud

An after-sales service membership program on a monthly basis called "Repair and Delivery Support" and the service is available for using au/UK mobile phone terminal for a long time without worries. This service expands coverage for many troubles including malfunction, theft and loss.
For monthly charge and details of the service, refer to au/UK mobile homepage.
● For au users:
[https://www.au.com/mobile/service/kosho-funshutsu-cloud/\(japanese\)](https://www.au.com/mobile/service/kosho-funshutsu-cloud/(japanese))
● For UK mobile users:
[https://www.uqimwax.jp/mobile/plan/option/repair-cloud/\(japanese\)](https://www.uqimwax.jp/mobile/plan/option/repair-cloud/(japanese))
* The contents of services are subject to change without notice.

SIM card

The SIM card is lent to you by your carrier. In case of loss or damage, the card will be replaced at your expense. When a malfunction is suspected, or in case of theft or loss, contact "お問合わせ先 (For inquiries)" on "取扱説明書 詳細版 (Full Instruction Manual)" (Japanese).

● In the event that the product gets wet while charging, immediately disconnect the plug of the specified charging equipment (sold separately).
● Do not use the product while driving an automobile or motorized bicycle, riding a bicycle or walking. Use of a mobile phone while driving a car or motorcycle is prohibited by law. Use of a mobile phone while riding a bicycle might be punishable by some regulations.
● Using or charging the product in a bag or when it is covered with bedding might cause a malfunction.
● When using the specified charging equipment (sold separately) or an external device, insert/remove the connector straight to/from the terminal. Make sure the orientation of the connector is correct. Unless it is correct, it might cause a malfunction.
● Do not expose the camera lens to direct sunlight for an extended period. Doing so might cause a malfunction.
● Do not use, store, and leave the product in places subject to direct sunlight (e.g. in automobiles), places that get hot, places that get extremely cold, and in humid or dusty places. Doing so might cause a malfunction.
● Do not place the product on an unstable or inclined platform. Be careful especially while charging or when vibrator is set. The product might fall and cause a malfunction etc.

● Do not exceed the rating of outlet or wiring device when charging the product, for example, by starburst connection etc.

2.4 GHz frequency band precautions

The frequencies used by the Bluetooth® and/or wireless LAN (Wi-Fi®) function of the product are in the 2.4 GHz band. In this frequency band, other similar wireless stations, in-plant wireless stations for mobile unit identification that require a license to use, such as factory production lines, specific small power wireless stations that do not require licenses, amateur wireless stations (collectively called "other wireless stations" from here on) are operated in addition to home electrical appliances such as microwave ovens, devices for industrial, scientific and medical devices.

1. Before using the product, make sure that "other wireless stations" are not in operation nearby.
2. In the event that instances of radio wave interference have occurred between the product and "other wireless stations", immediately either relocate the product or stop