

## Making a Call

Touch the **Call** button to initiate a call to a preset number. See the Zebra Voice Client Administrator Guide.

### Dialer

Touch the **Dial** button to dial a number and initiate a call.

### Call History

Touch the **History** button to display a list of previous calls.

### Contacts

Touch the **Contacts** button to display a list of saved contacts.

### Calling the Voicemail System

Touch the **Voicemail** button to dial the voicemail number. The Voicemail list displays.

Voicemail messages appear for each line/extension next to the extension number.

### Redialing

Touch the **Redial** button to initiate a call to the most recently dialed location.

## Receiving a Call

There are various call accept styles on the incoming call screen. The style is determined by the operating system.

### Accept-Reject Buttons

Touch one of two buttons to accept or reject an incoming call.

### Sliding Tab

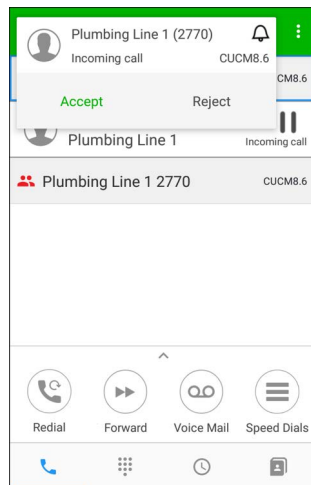
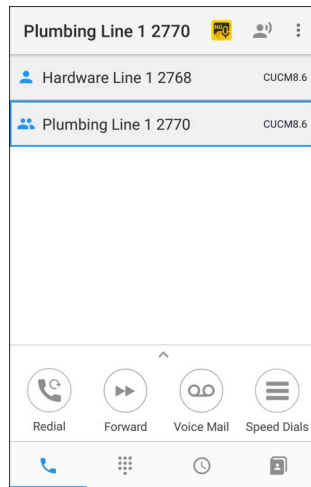
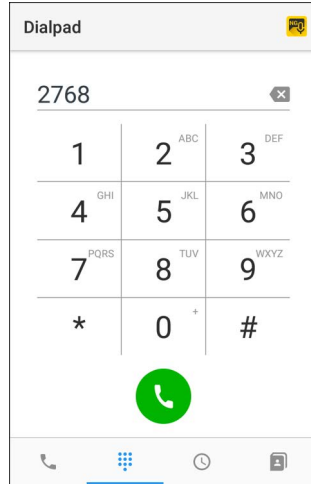
The user swipes one of two buttons across the screen to accept or reject an incoming call.

### Glow Pad Buttons

The user touches a handset symbol to accept or reject an incoming call.

### Pop-Up Window

During an active call, a pop-up window appears when an incoming call is received. Touch one of two buttons to accept or reject an incoming call.



## Ending a Call

The End Call feature ends a call in any state.

Touch the **End Call** icon to end any call.

Placing the **End Call** button on the in-call dashboard replaces the default red End Call button.

## Adding a Call

Touch the **Add Call** button during an active call to display the dial pad.

Dialing the new number offers the options to transfer, conference, or end the second call and resume the first call.

### Transferring a Call

1. Touch the **Transfer** button to display the Transfer options.
2. Select a Transfer option. The screen displays the transfer occurring.
3. Touch the **Complete Transfer** button to complete the transfer.

### Creating a Conference Call

1. Touch the **Conference** button to dial the conference number.
2. Enter a number to display the Conference screen.
3. Touch the **Complete Conference** button to complete the conference call.

### Putting a Call on Hold

Touch the **Hold** button to display the Hold screen.

Touch **Resume** to resume the call.

## Forwarding a Call

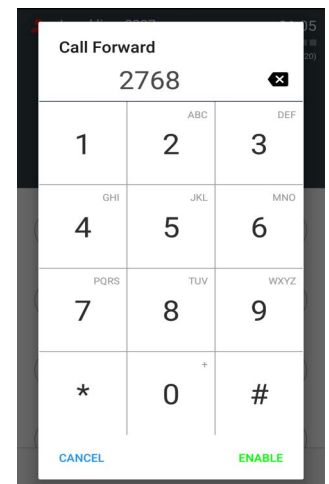
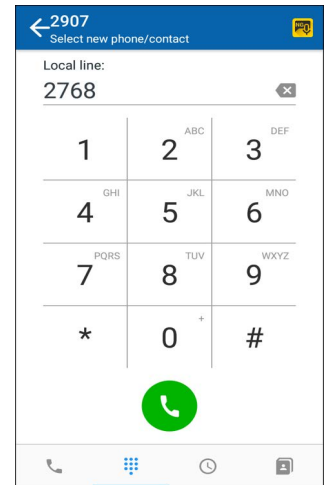
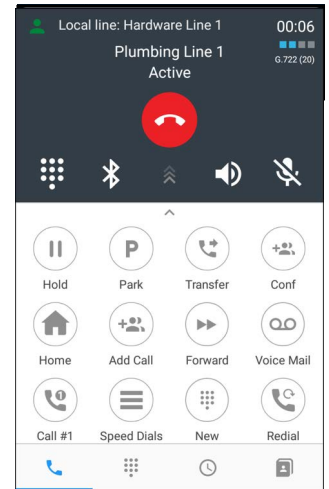
Touch the **Forward** button to display the following screen.

Touch **ENABLE** to display the forward location or touch **CHANGE** to change the forward location.

## Contacts

The Contacts button dials a new number by selecting an existing contact. Add and store contacts locally on the device.

Touch the default **Contacts** button to display a list of saved contacts.





# Call History

## Viewing Recent Calls

The Call History screen displays a list of recently called numbers, incoming calls, missed calls and shortcut tabs to the dialer and contacts.

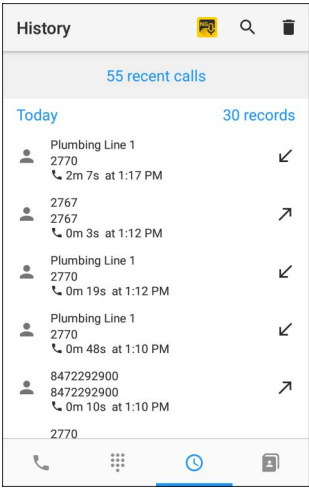
## Making a Call from Call History

Touching the **History** button  displays a list of previous calls.

Touch the **Call**  button next to a number to make a call.

## Deleting Call History

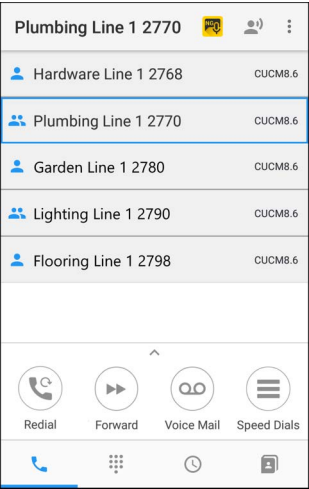
Touch the Menu button, then **Clear all recent calls**



# Multiple Extensions

The shape, color and animation of an extension will indicate its type and status:

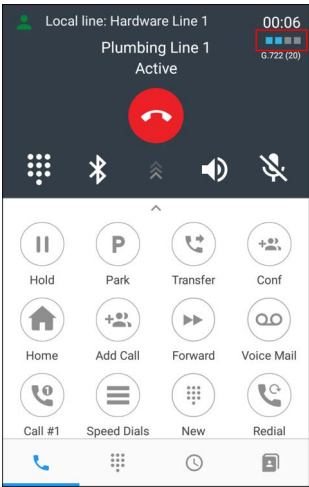
- Dedicated line, circle
- Shared line, square
- Registered and idle line, black
- Active line, green
- Busy line, red
- Busy in a call, blinking red
- Call on hold, blinking green
- Registering, red (status text next to the extension).






















# Signal Quality


During an active call, the signal quality indicator displays in the upper right portion of the screen. This is a visual indication of voice traffic errors on the network.

- 4 blue squares, excellent
- 3 blue squares, good
- 2 blue squares, acceptable
- 1 blue square, bad




| Icon  | Description     | Icon  | Description    |
|---|-----------------|---|----------------|
|  | Call            |  | Forward Call   |
|  | Dial            |  | Call Hold      |
|  | Contacts        |  | Speed Dial     |
|  | History         |  | Do Not Disturb |
|  | End Call        |  | HTTP Request   |
|  | Add Call        |  | Directory      |
|  | Transfer Call   |  | Speed Dial     |
|  | Conference Call |  | Home           |
|  | Voice Mail      |  | Park           |
|  | Redial          |   |                |

## Setting Speed Dial Numbers

Touch the **Speed Dial** button  to display the following screen. A call is made using the preset destination.

## Do Not Disturb

Touch the default **DND** button  to enable Do Not Disturb on the selected line.

## HTTP Request

The default HTTP Request button displays Hunt groups.

## Directory

Touch the default Directory button to list contact directories.

## Speed Dial

Touch the default **List** button  to display the speed dial list.

## Follow Me

Follow me allows sending all calls from one extension to another destination.

## Home

Touch the **Home** button  to display the Dashboard.

## Parking a Call (Basic)

Touch the **Park** button  to display the Park screen.

## Complete

Touch the **Complete Transfer** button to end a conference or transfer call.

## Log Marker

Log Marker creates a time stamp in the logs.