LN-D41 GPS Tracker

(User Manual)

Email: support@lncoon.com

Website: www.lncoon.com

Tracking Platform: lncoon.com/download

@Lncoon @lncoon.gps LNCOON Group

Content List

Appearance

Speaker

OBD II Port

Power LED

GPS LED

Network LED

USB SIM

Micro USB

Charging Port

Download App

- Search "Lncoon IOT" in **App Store** or **Google Play** to download.
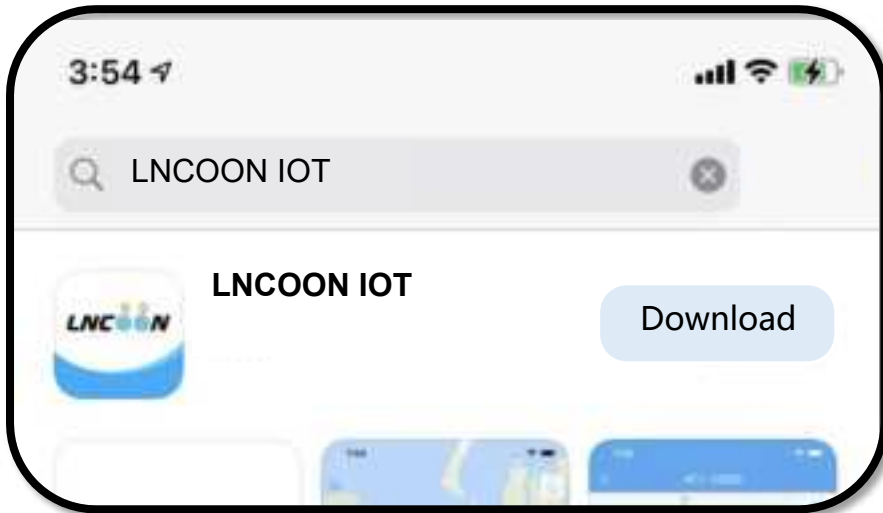
- Visit Lncoon website: Lncoon.com/download to find quick download link.

Sign up & Log in
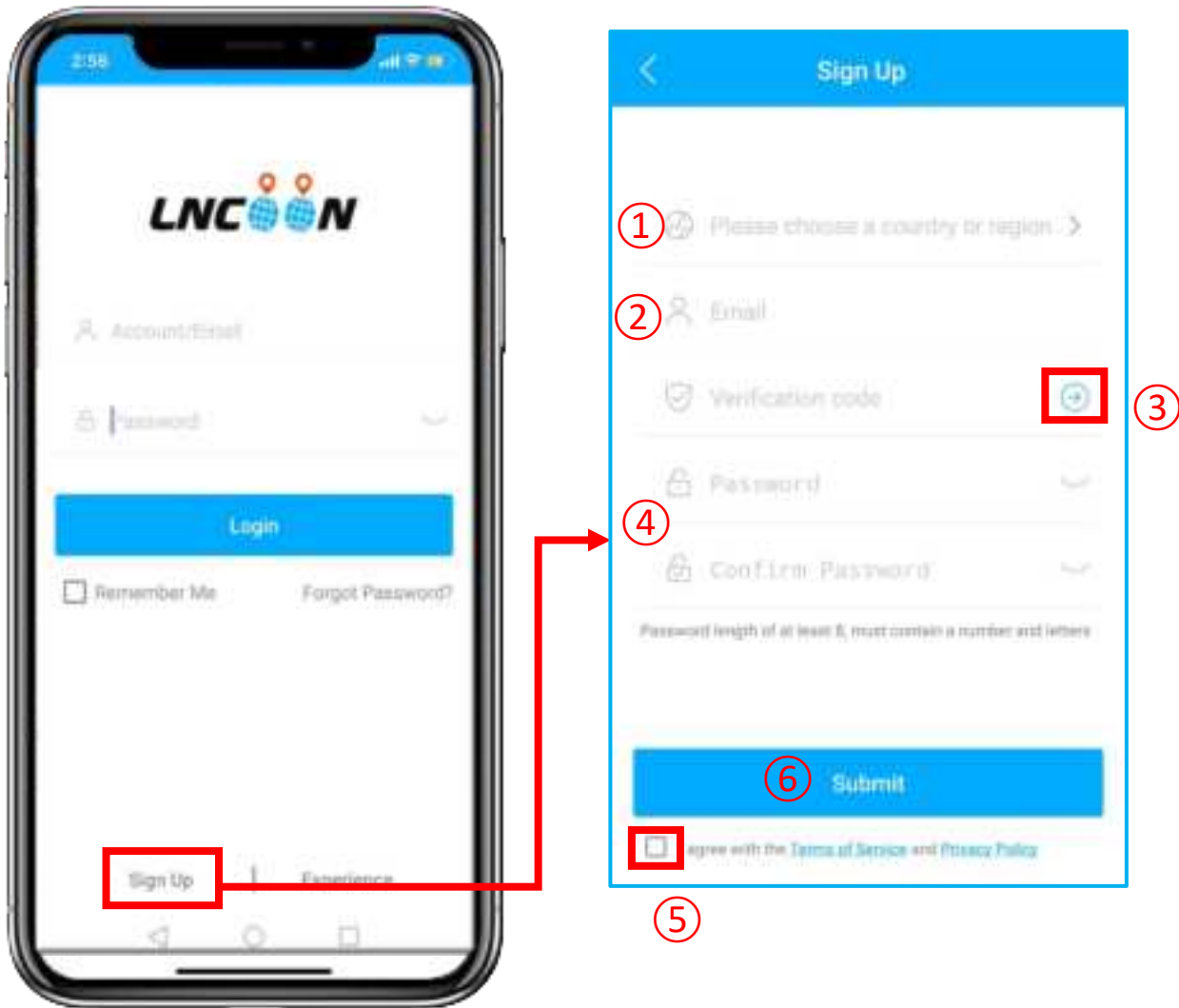
● Click **Sign Up**

① Choose your country or region

② Enter a valid email address

③ Click '→' to get a verification code from **noreply@track9999.com**

* (If no email received, please check the **trash** or **spam**.)

④ Set up and confirm Password

⑤ Check and agree the terms and policy

⑥ Click on **Submit**

*The App will automatically log in to your account, please remember your account and

password for future login.

Add Device

Add Device

Scan
Barcode or QR code

LN-D41A

IMEI 867561010199118

ICCID 898604A610218034009

Find the IMEI barcode
on package or device
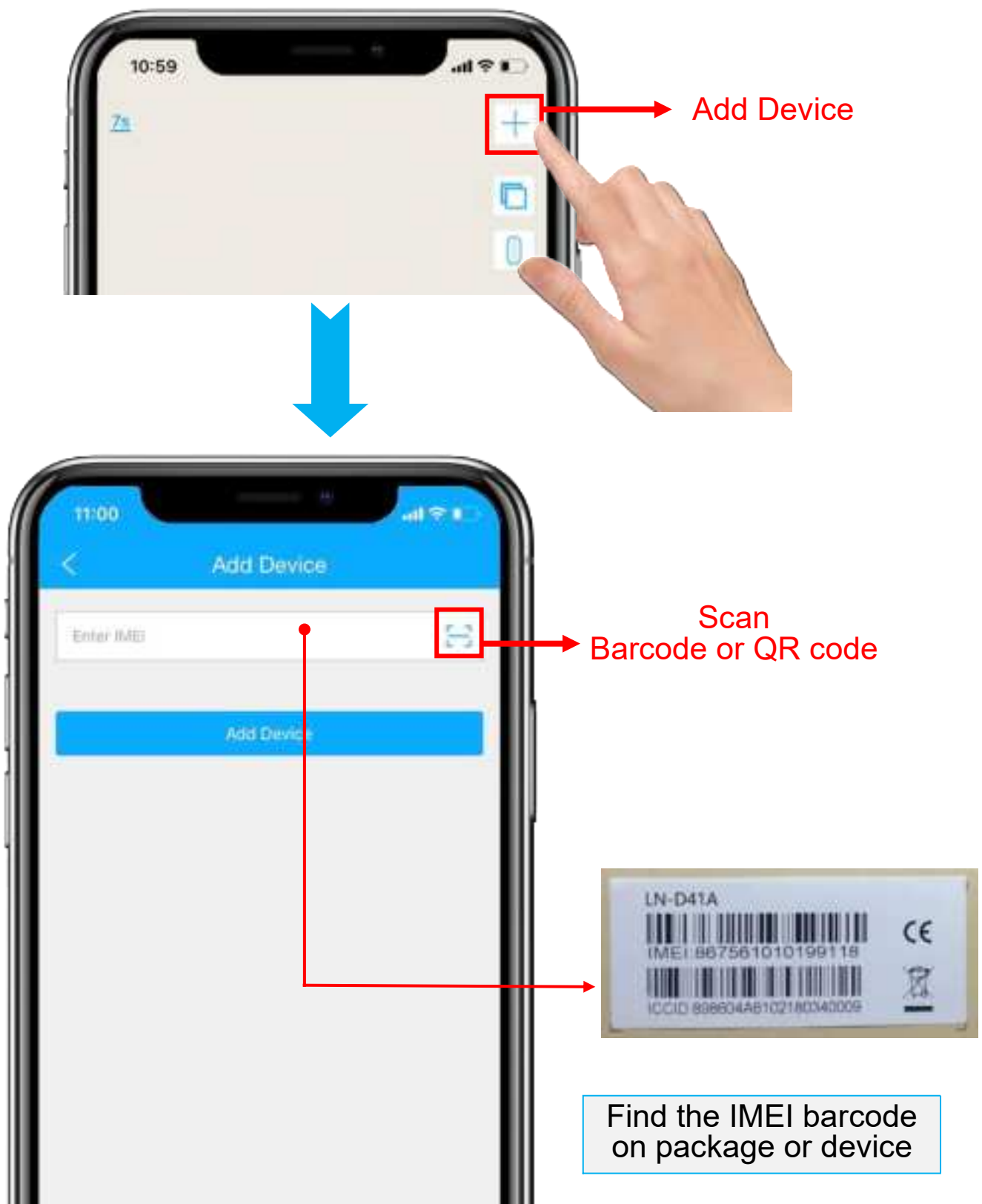
1. Click the '**+**' on the top right to add device.

2. Scan or type in the IMEI number on the package or device body.

3. Click '**Add Device**' to confirm.

4. Edit basic info about this device, or click on '**Save**' directly to skip this step.
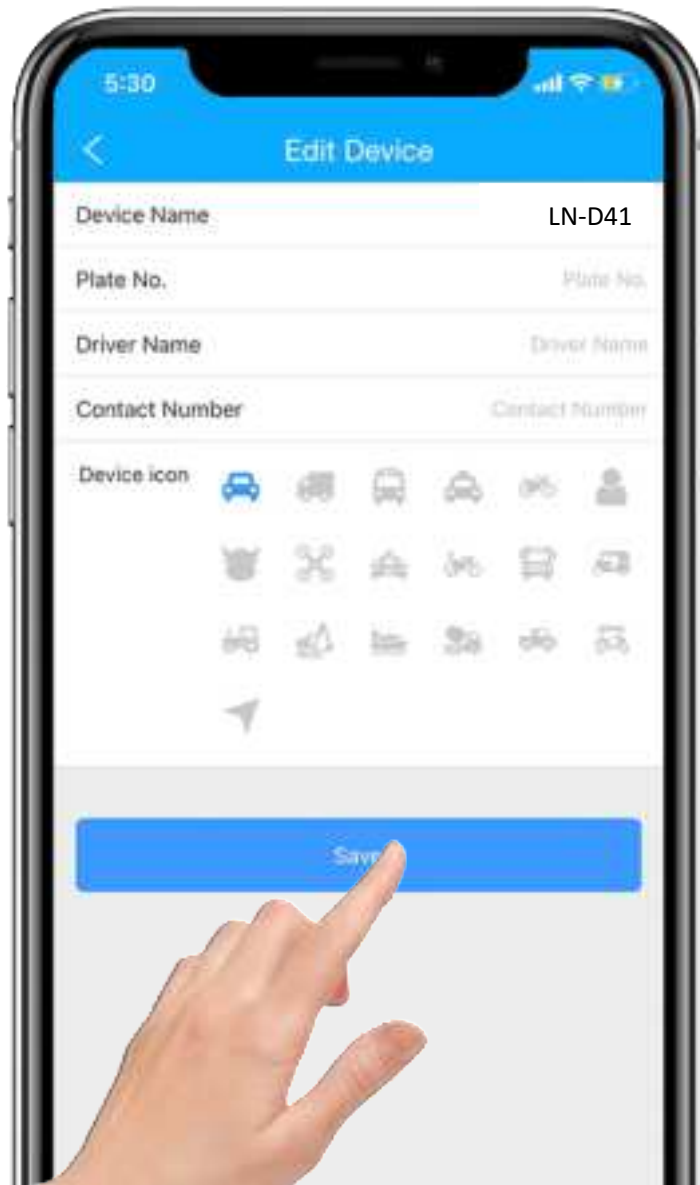
5. You can always come back and edit in the '**Detail**' Page later.

Top up

1. Go to 'List', you will see the D41 you just bind.

2. Click the 'Top-up' icon, or go to plan.lncoon.com

3. Type in and check the ICCID is matching the ICCID on the back of the package and confirm to top up.

ICCID: 89801027000000

4. Choose a plan and finish the payment.

*Alternate top-up page: lncoon.com/plan

Insert & Power on

● Connect the device to the OBD II port when the vehicle is ignition off.

● If the device remains inactive, please try to unplug the device, wait until the LED lights are off, and then reconnect the power supply.

Ensure Device Online

1. Go to 'List', you will see the LN-D41 you just bind.

2. You can tell the status of the device via the color of the icons.

3. When the icons displayed in **green** or **orange** or **red**, it means the device is **online**.
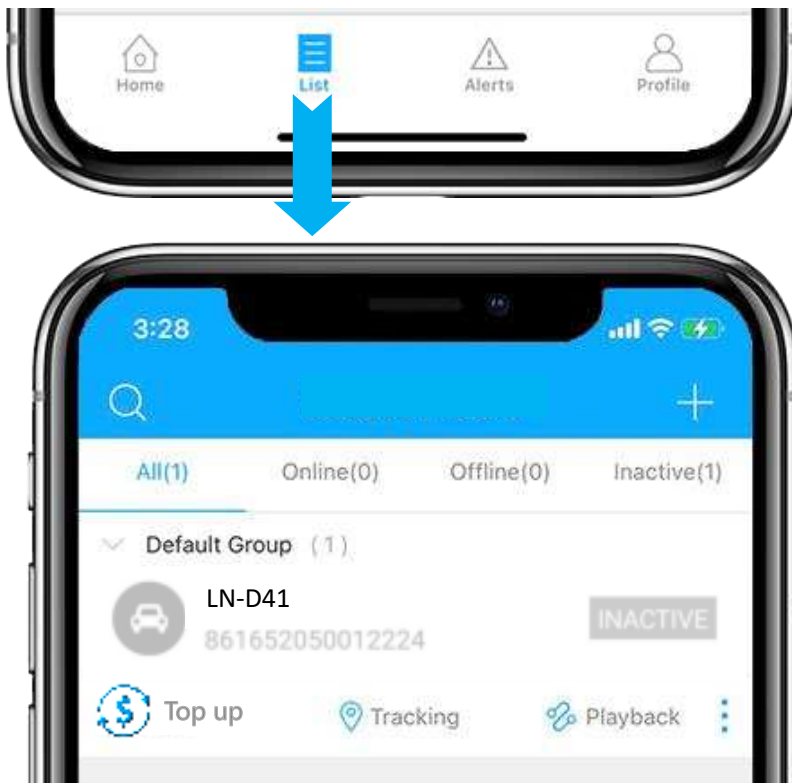
Status Indicator

Device Inactive

● Top up is required before activating. If you have just topped up, please try restarting the device.

Device Offline

● Check the LED indicators to find reasons.

● Check whether the device is well connected to OBD II port or power supply.

● Check if your subscription is expired.

Troubleshooting

LED Indicators

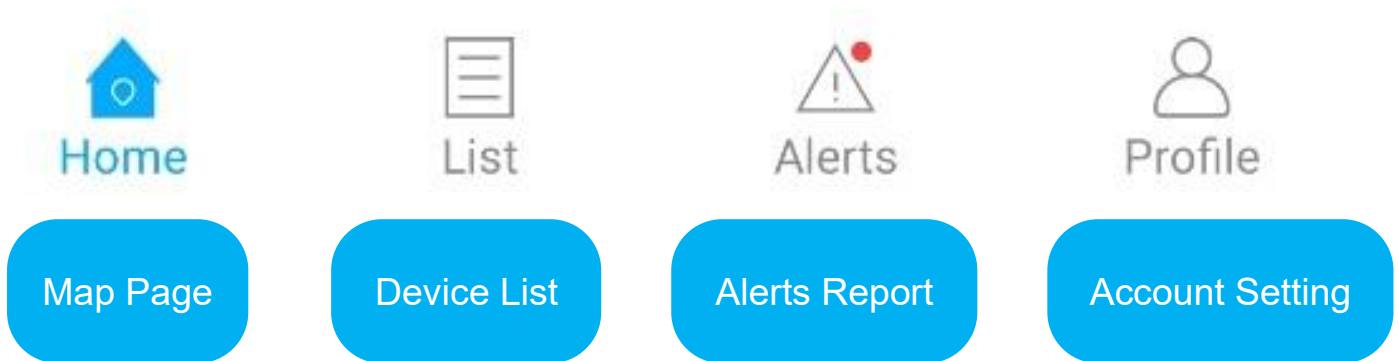| LED	Status	Meaning	Quick Solution
Red	Solid on	Working properly	Unplug the device from OBD II Port and install again.
	Off	Battery died / Malfunction	
	Flicker Quickly (0.1s on; 0.1s off)	Low battery	
	Flicker Slowly (0.1s on; 2s off)	Working properly	
	Flicker Slowly (2s on; 2s off)	Charging	
Blue	Solid on	Working properly	Bring the device to open sky and send command: GPSON#
	Off	In sleep mode or not operating	
	Flicker Quickly (0.3s on; 0.3s off)	Searching GPS signals	
Green	Solid on	Working properly	Bring the device to a place with a better network signal. Or send the correct APN command
	Flicker Slowly (0.1s on; 2s off)		
	Flicker Quickly (0.1s on; 0.1s off)	The GMS is initializing	
	Off	Network error or no SIM detected	

* Describing the LED status when contacting us will help locate the problem.

Get Help

- Live chat with us by clicking the service icon

- Email: support@lncoon.com

- Messenger us on Facebook: m.me/lncoon

- WhatsApp: +86 188 3978 7338

- Leave a voice message or text us: +1 (530) 564-8658

- Check the FAQ Library on website: lncoon.com/FAQ

App Instruction
● Bottom Menu

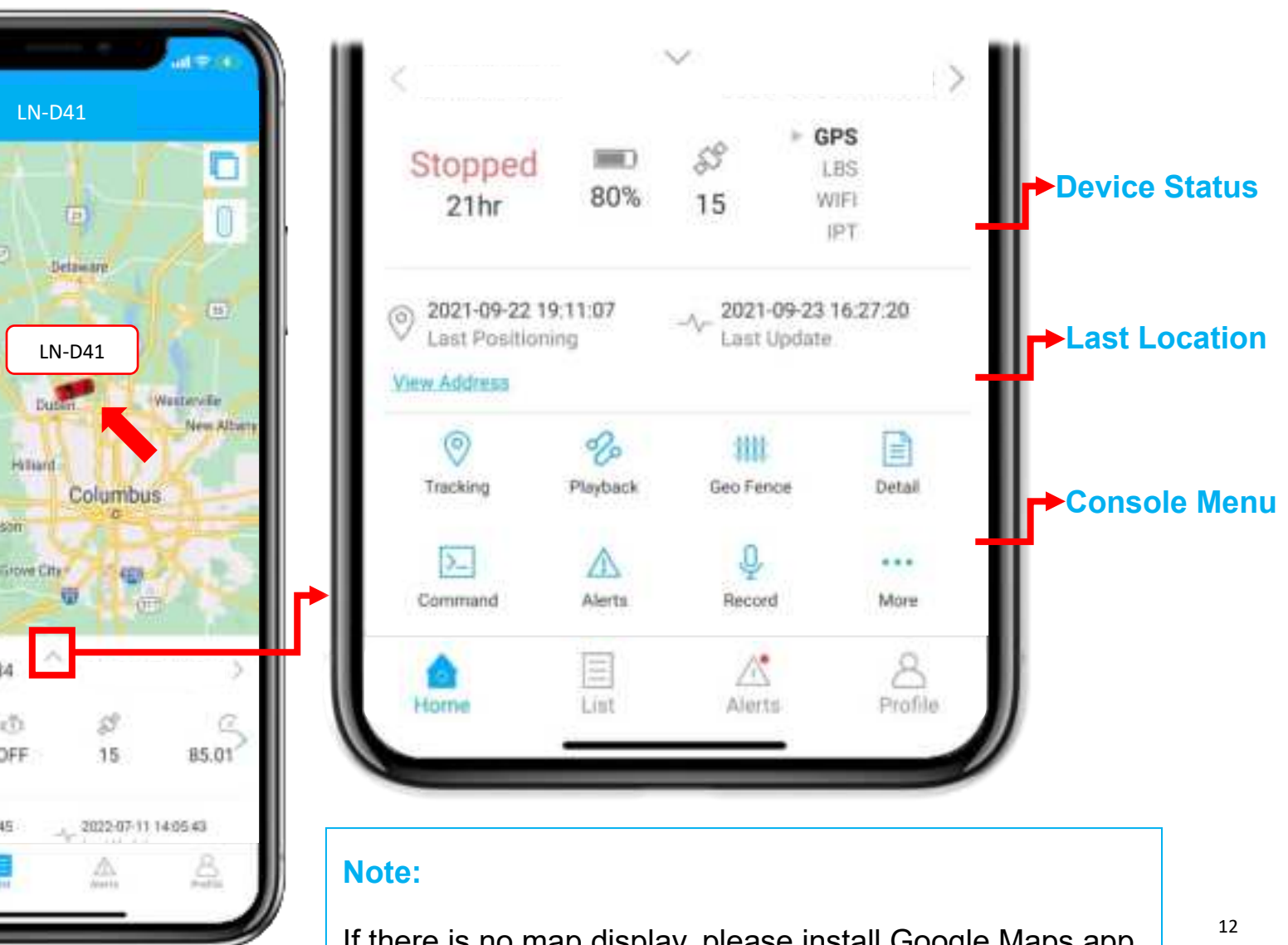|			
Home	**List**	**Alerts**	**Profile**
Map Page	Device List	Alerts Report	Account Setting

● Console Menu
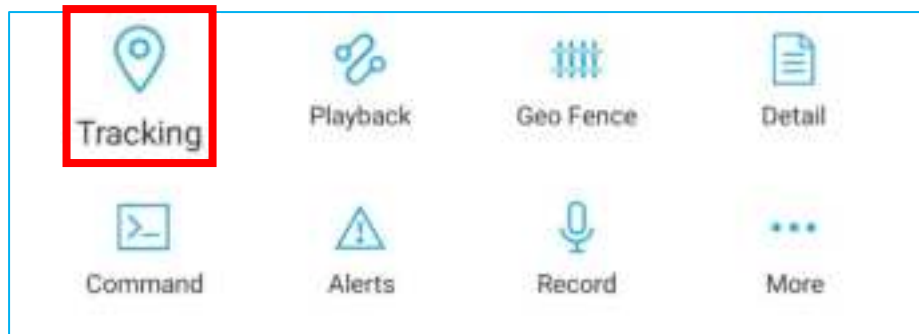
1. Tapping the icon to check the device.

2. Tapping the ⌃ button to expand the menu.

Device Status

Last Location

Console Menu
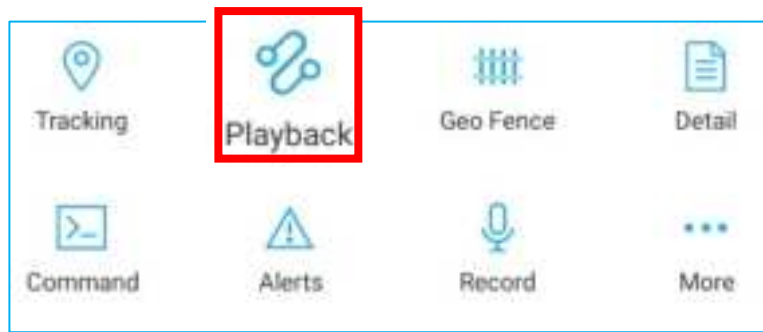
Note:

If there is no map display, please install Google Maps app.

Real Time Tracking

● Tapping on 'Tracking' to enter tracking page.

Map Type

Show Traffic

Street View

Locate D41

Show the Address

Share Location

Device Status

History Playback

Tracking	Playback	Geo Fence	Detail
Command	Alerts	Record	More

Today	Yesterday	This Week	Last Week
Start time			2021-09-27 00:00
End time			2021-09-27 14:57
Device			D41

Select the time period and click "OK"

OK   Cancel
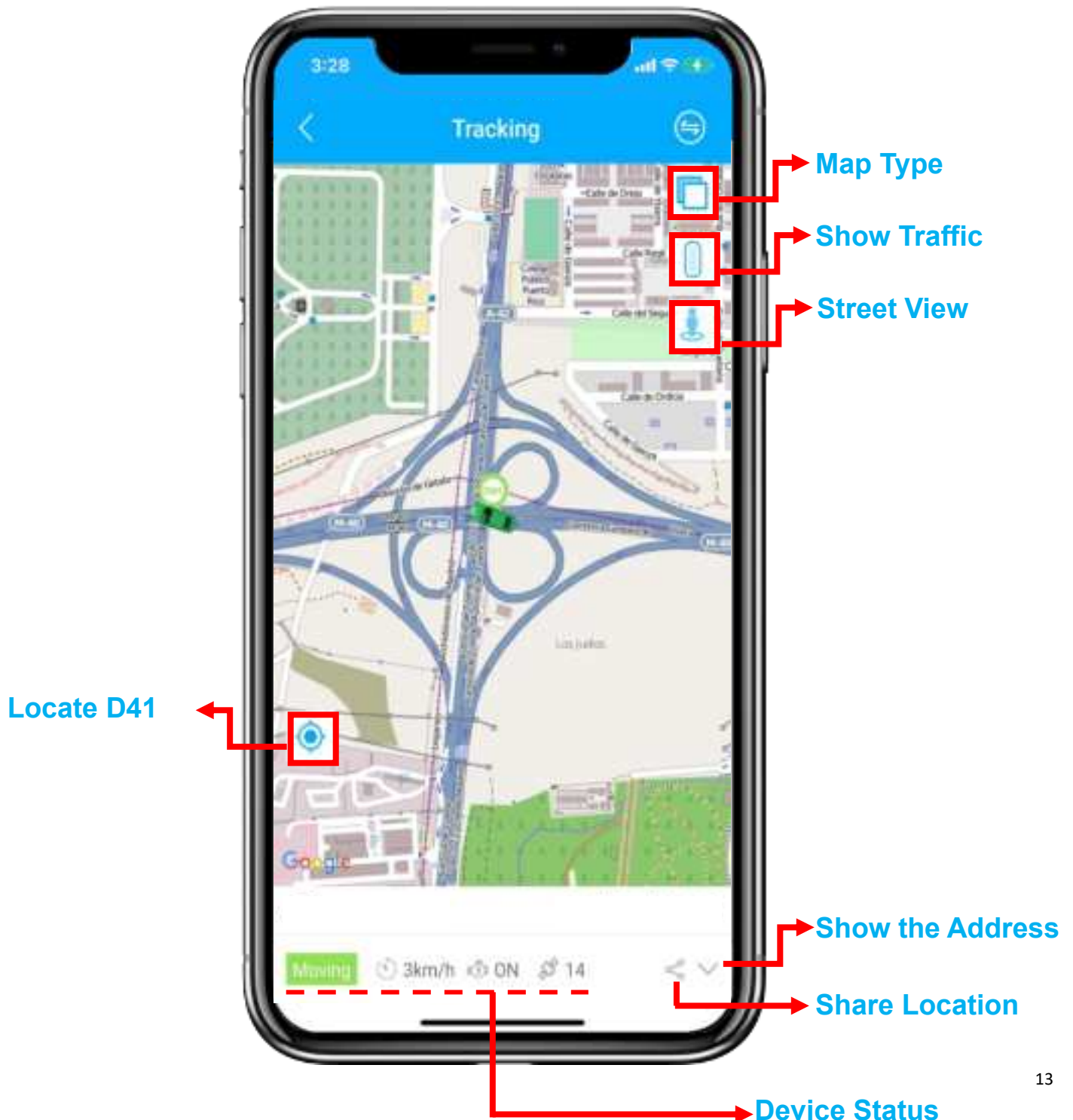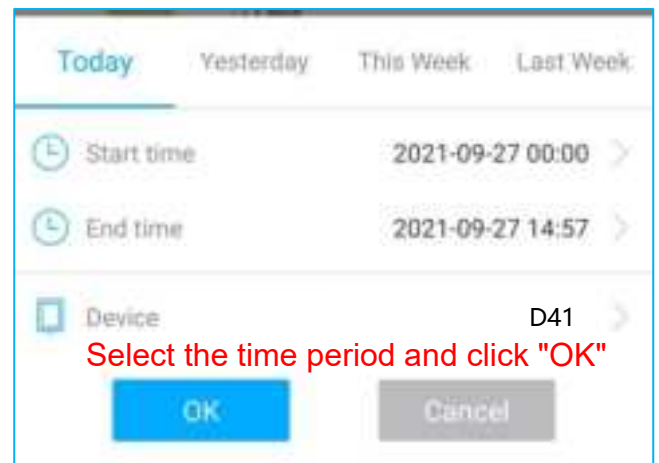
● Click 'Playback' to search the historical trips.

43.7K/s   14:57

Playback

Calendar Report

| 2021 9 | S | 24 | 23 | 22 | 21 | 20 |

2021-09-23 21:23:24 start
Buneiyat, Amman, 11732, Jordan
2021-09-23 21:27:16 end
1, Abdullah Al-Umawi Street, Amman,...   1.1 km

2021-09-23 21:14:59 start
Queen Alia Airport Road, Marj Al-ham...
2021-09-23 21:19:40 end
Buneiyat, Amman, 11732, Jordan   2.9 km

Los Judíos

2021-09-27 00:00 ~ 2021-09-27 14:57   Slow

00:00:00   0km/h   0.36 km
2021-09-27
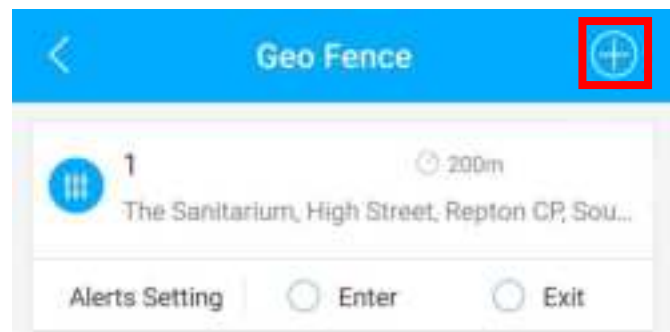
Replay   Hide   GPS
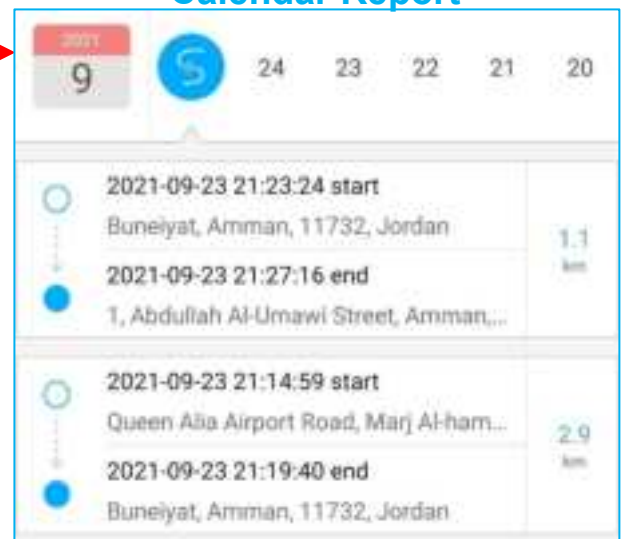
Play & Pause

Slow   **Speed up**

Hide   **Hide & Show the line**

Choose another period

Geo Fence

Tracking	Playback	Geo Fence	Detail
Command	Alerts	Record	More

Geo Fence

1   ⊘ 200m
The Sanitarium, High Street, Repton CP, Sou...

Alerts Setting   ◯ Enter   ◯ Exit
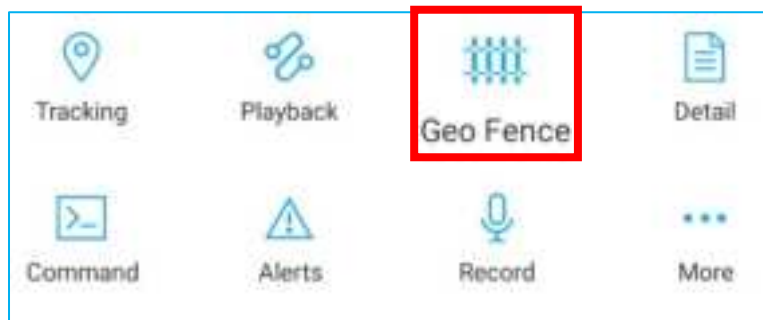
● Click 'Geo Fence' to manage your customized fences.

Enter address → **Search Landmark**

⊖ 200 m ──────── 5000 m ⊕ → **Set Radius**

Shenhuajin Electrics Co.,Ltd

Tongsha Rd

Liuxian Blvd

200m

Chuangyan Rd

Chuangke Rd

Dashi 1st Rd

RD Coffee Bar

Google

Name   **Geo-fence 1**   → **Rename Fence**

Alerts Setting   ✓ Enter   ✓ Exit   → **Alert Trigger Option**

Save   → **Confirm Create Fence**

15
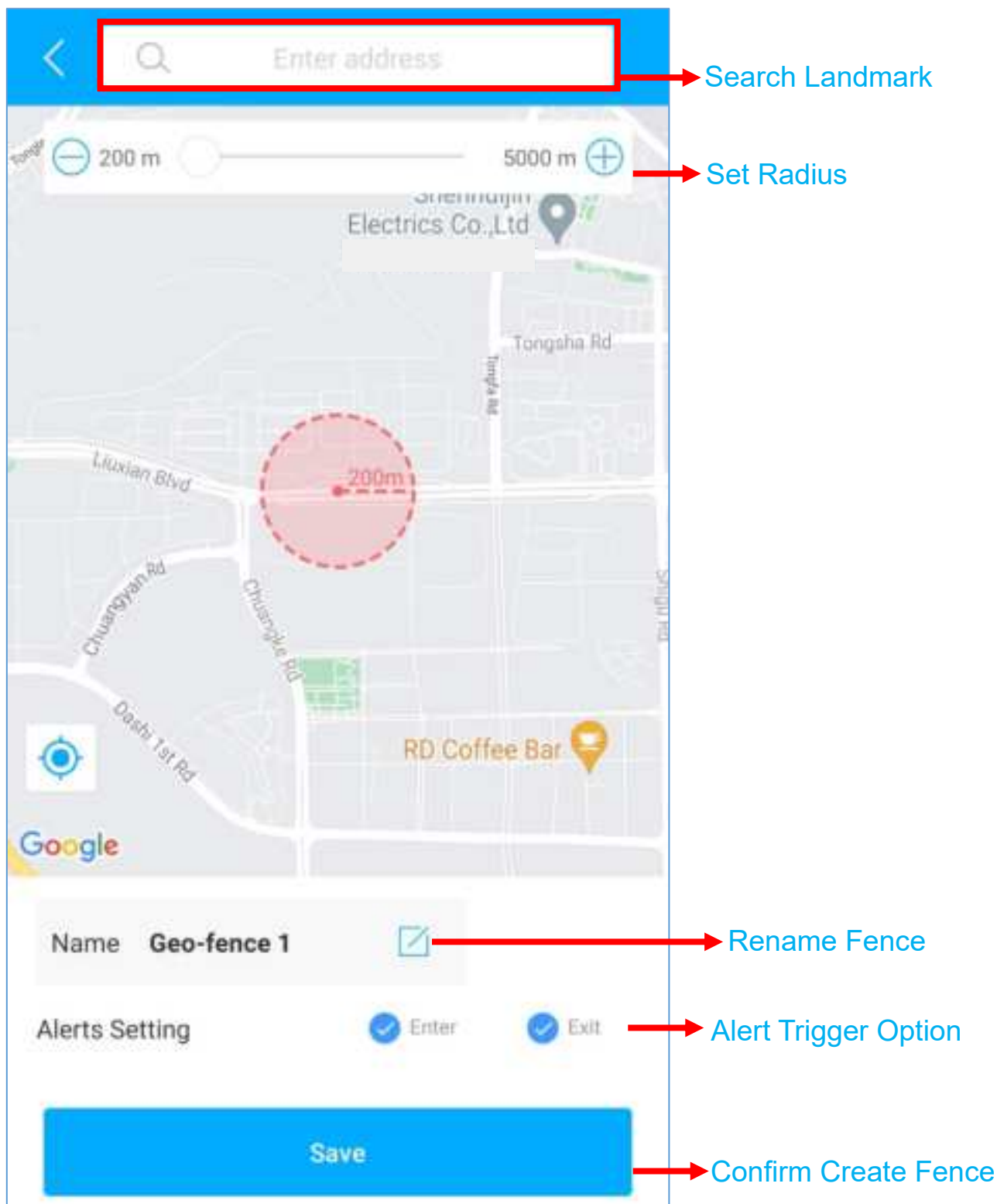
Alert Setting

① Find your device in the list page, click on the ⋮ icon.

② Go to 'Command' page to set alerts based on different situations.

③ Explore more setting options to design your own tracking style.
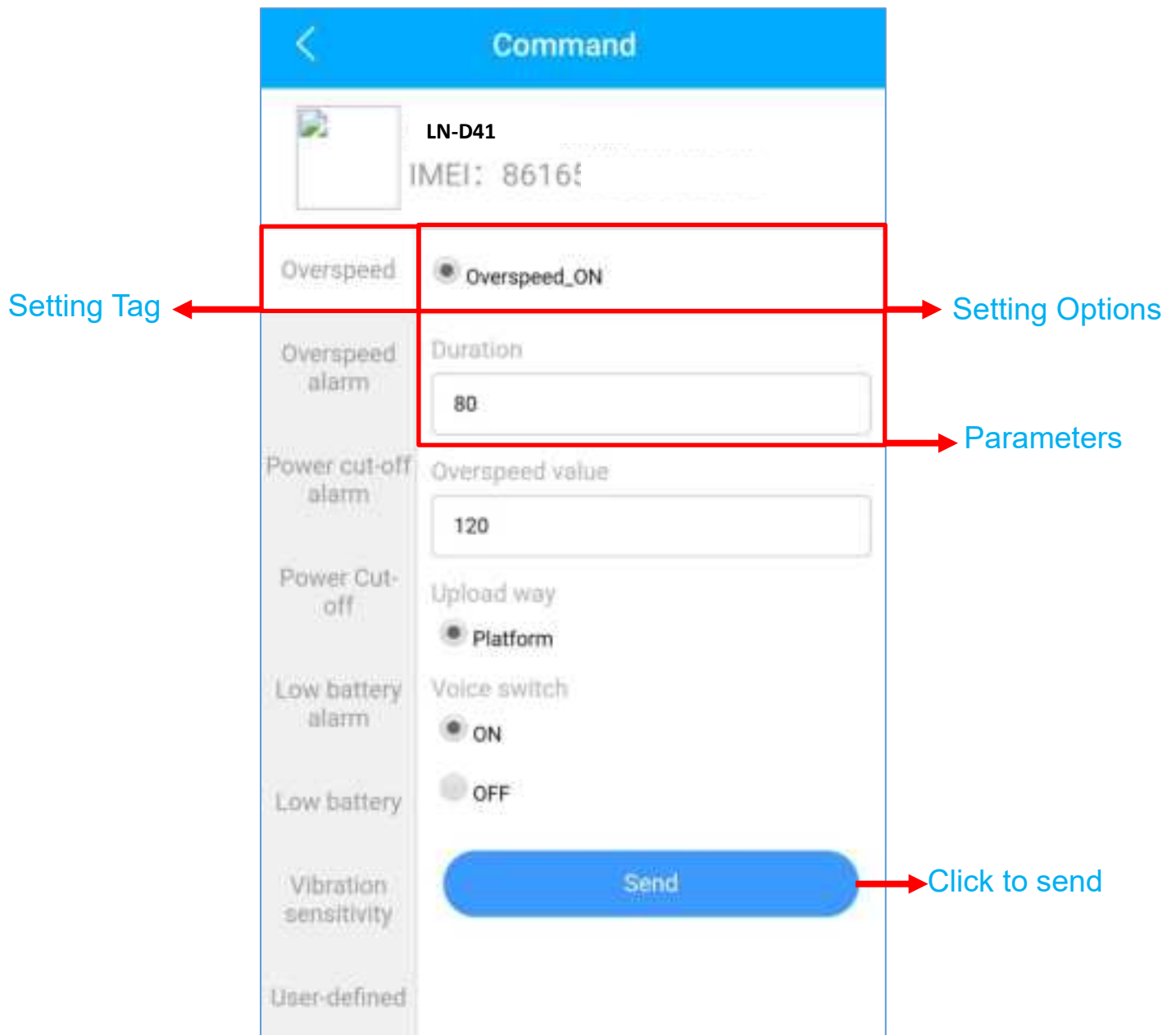
- These commands can only be affected when devices are online.

- If you are confused about these settings, please feel free to contact us.

FAQ

Q: There is no device on the map, only a blue dot shows the location of my phone.

A: 1. Make sure the device is **fully charged** and **powered on**;

2. Make sure you have a **valid subscription plan**;

3. Check the "**List**" page to make sure the **device is online**;

*(The icon in red, orange or green means it is online)

4. Bring the device to an open sky, so that the device can **obtain better GPS signals**.

Q: Can't receive any push notifications after the alarm is triggered

A: Check whether the "**Alert**" page has corresponding **alarm records**.

- **If yes:** please click the **logout** button in the upper right corner of the Profile, and try to **log in again**.

- **if no:** 1. Please check the **online status** and **network status** of the device.

2. Please click the button in the upper right corner and make sure you **don't filter out** any alarms.

3. Please try to check and **setup the alert again**.

Q: The device disappeared from the "List" page.

A: please click the **logout** button in the upper right corner of the Profile, and try to **log in again**.

*If you have any other questions, click the icon to get technical support.