


FRONT - English



TV Digital Box

Quick Install Guide

TELUSTV-21T

Before You Start

What's in the box?

- TV Digital Box
- TELUS Remote
- Power Supply
- AAA Batteries
- HDMI Cable

You'll need:

- Television
- TV Manufacturer's Remote
- Wi-Fi Network Name and Password

Optional

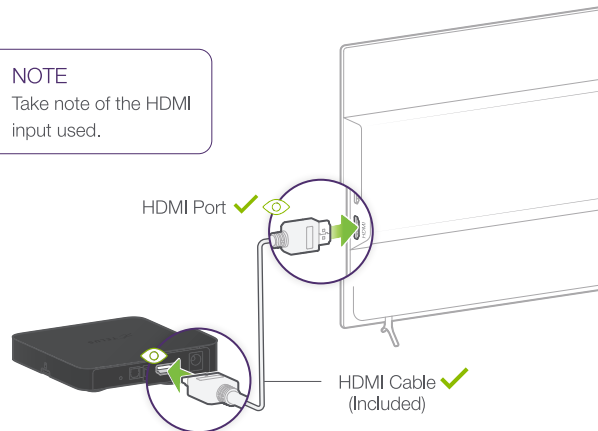
- Google Account Username and Password
- Ethernet Cable

1 Connect the TV Digital Box to Your TV

You'll need:

- TV Digital Box
- HDMI Cable
- Television

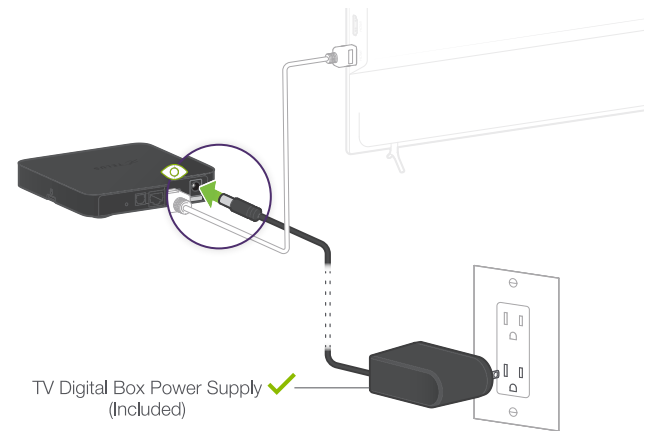
NOTE
Take note of the HDMI input used.



2 Connect the TV Digital Box Power Supply

You'll need:

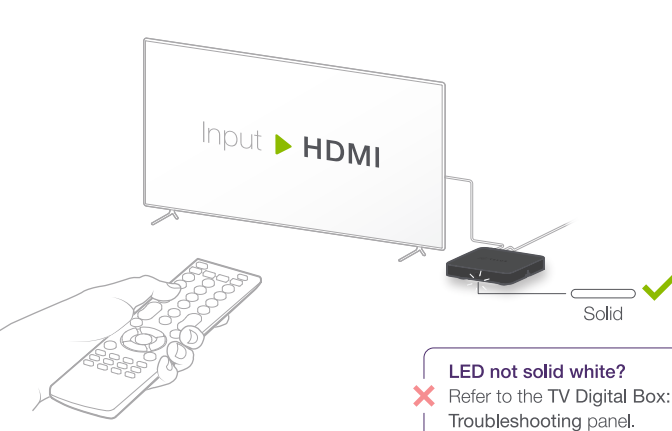
- Power Supply



3 Turn On TV and Select Appropriate HDMI Input

You'll need:

- TV Manufacturer's Remote

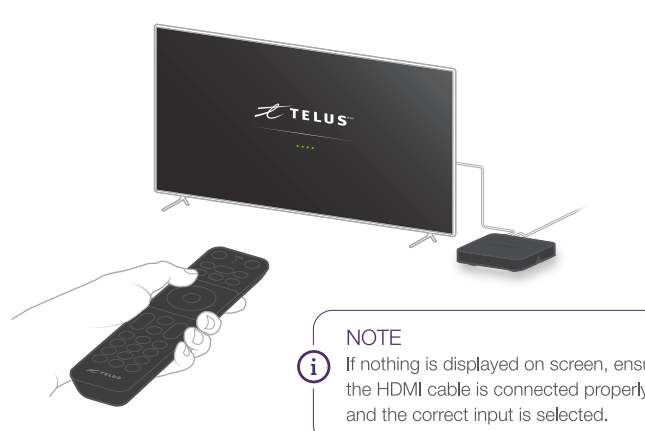


LED not solid white?
Refer to the TV Digital Box Troubleshooting panel.

4 Follow the Steps On Screen

You'll need:

- TELUS Remote
- Wi-Fi Network Name and Password
- Google Account Name and Password (Optional)



NOTE
If nothing is displayed on screen, ensure the HDMI cable is connected properly and the correct input is selected.

5 On Screen Steps Will Include:

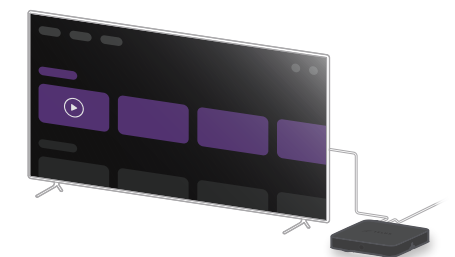
- Pairing your TELUS remote
- Selecting your Wi-Fi Network
- Optimizing your Internet connection

Google

Accessing the Play Store and making the most of your experience by signing into your Google account (optional).


Controlling your TV with your TELUS remote

Nice Work, You're All Done!



Additional Support

For additional installation instructions and troubleshooting, please visit telus.com/TVSupport or scan the QR code below.

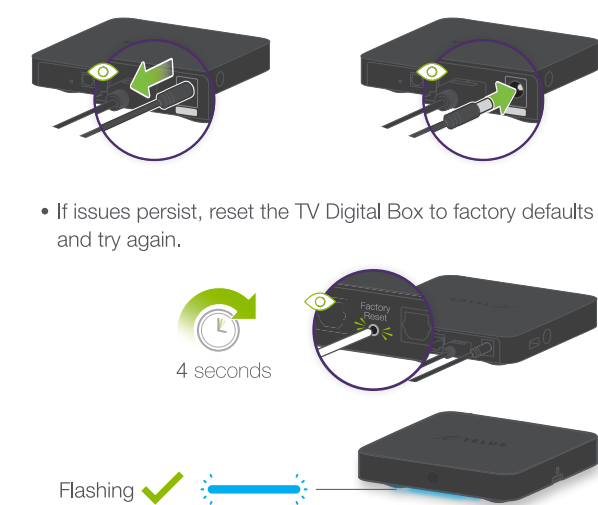


TV Digital Box: LED Reference Guide

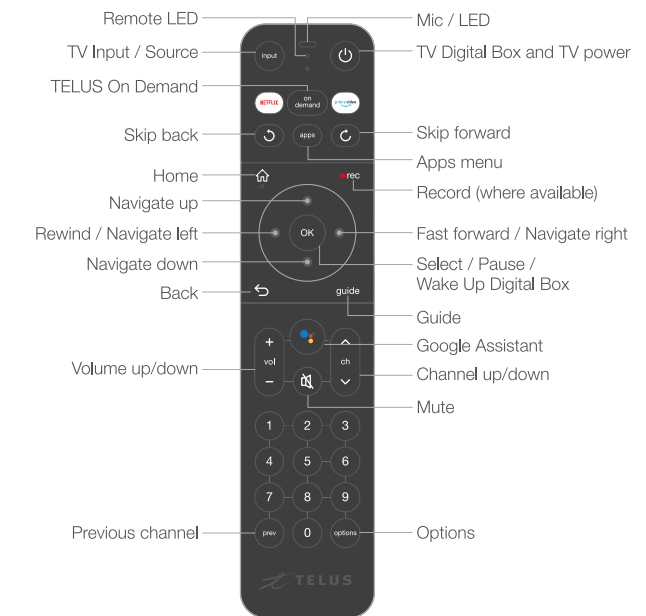
Status	Description
Off	Deep standby
Solid	On
Solid	Network standby
Flashing	Wake up or factory reset
Flashing	Software upgrade or unrecoverable error
Flashing (1 blink)	TELUS Remote code reception acknowledged

TV Digital Box: Troubleshooting

- If you have issues connecting the TV Digital Box to your TELUS account, reboot it by unplugging the Power Supply cable from the back of the box and plugging it back in.
- If issues persist, reset the TV Digital Box to factory defaults and try again.



TELUS Remote: Overview



TELUS Remote: LED Reference Guide

Remote LED Status	Action
Off	Power off
Flashing	Pairing
Solid	Google Assistant activated
Flashing	Firmware update in progress
Flashing (2 quick blinks)	Success
Flashing (6 quick blinks)	Error
Flashing (3 quick blinks)	Low battery

Folded Dimensions 104mm x 104mm
Unfolded Overall Dimensions 208mm x 624mm
6 Folds