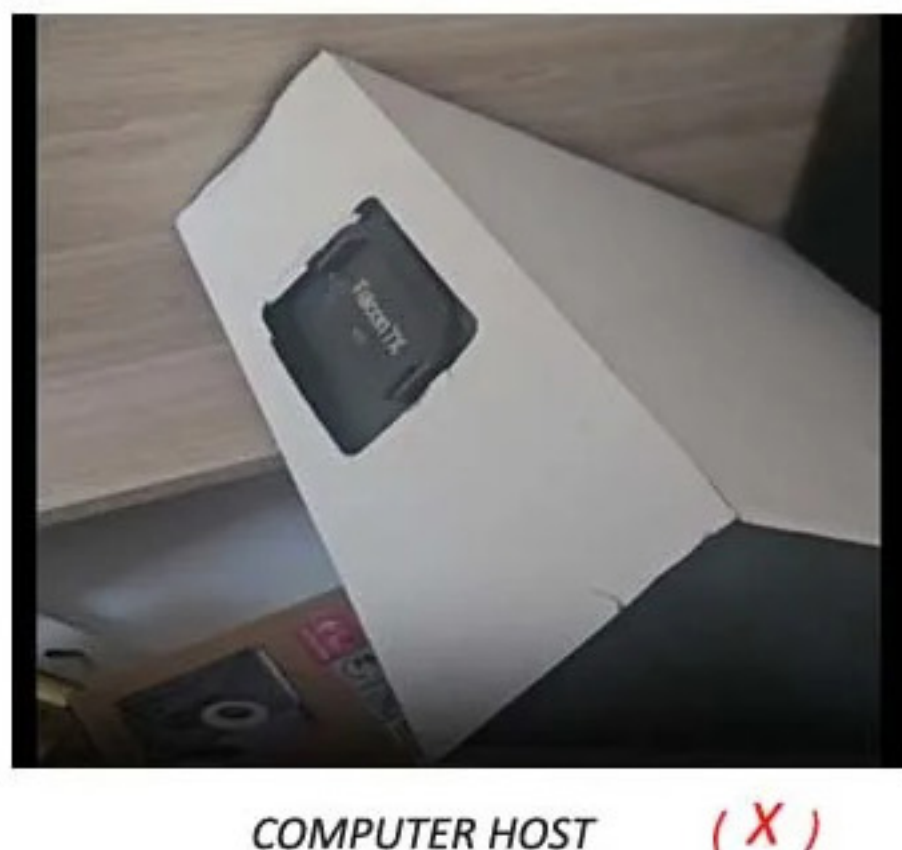
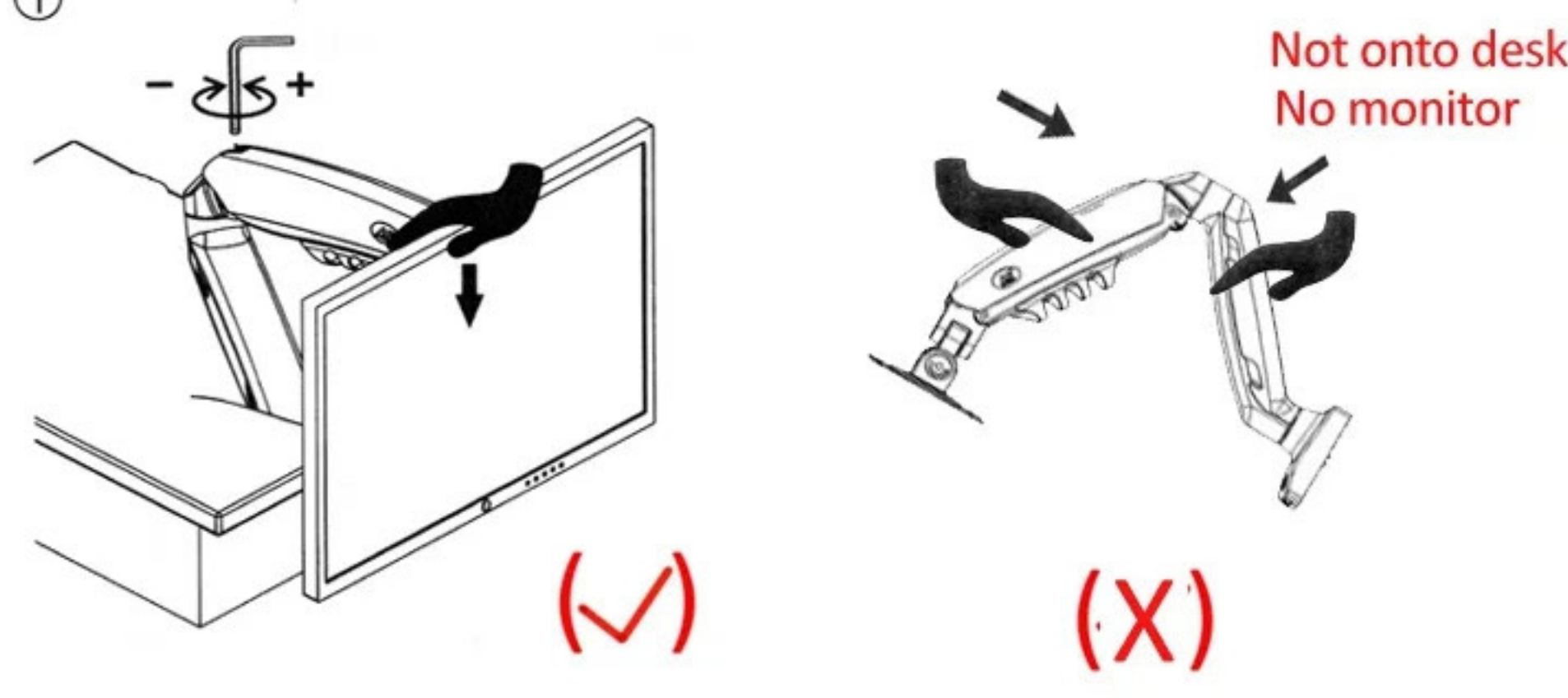


1. our this mount is for monitor, not for computer host



2. **question:** the arm is too rigid, i couldnt move or press it

**answer:** for NB gas spring arm mount, you need finish the installation first and attach the monitor onto the mount, then clamp the screen to press the arm



3. **Question:** the torque adjust hole is not able to reach

**Answer:** first, finish the instal and attach monitor onto the mount, so press the arm down, then the hole will come out



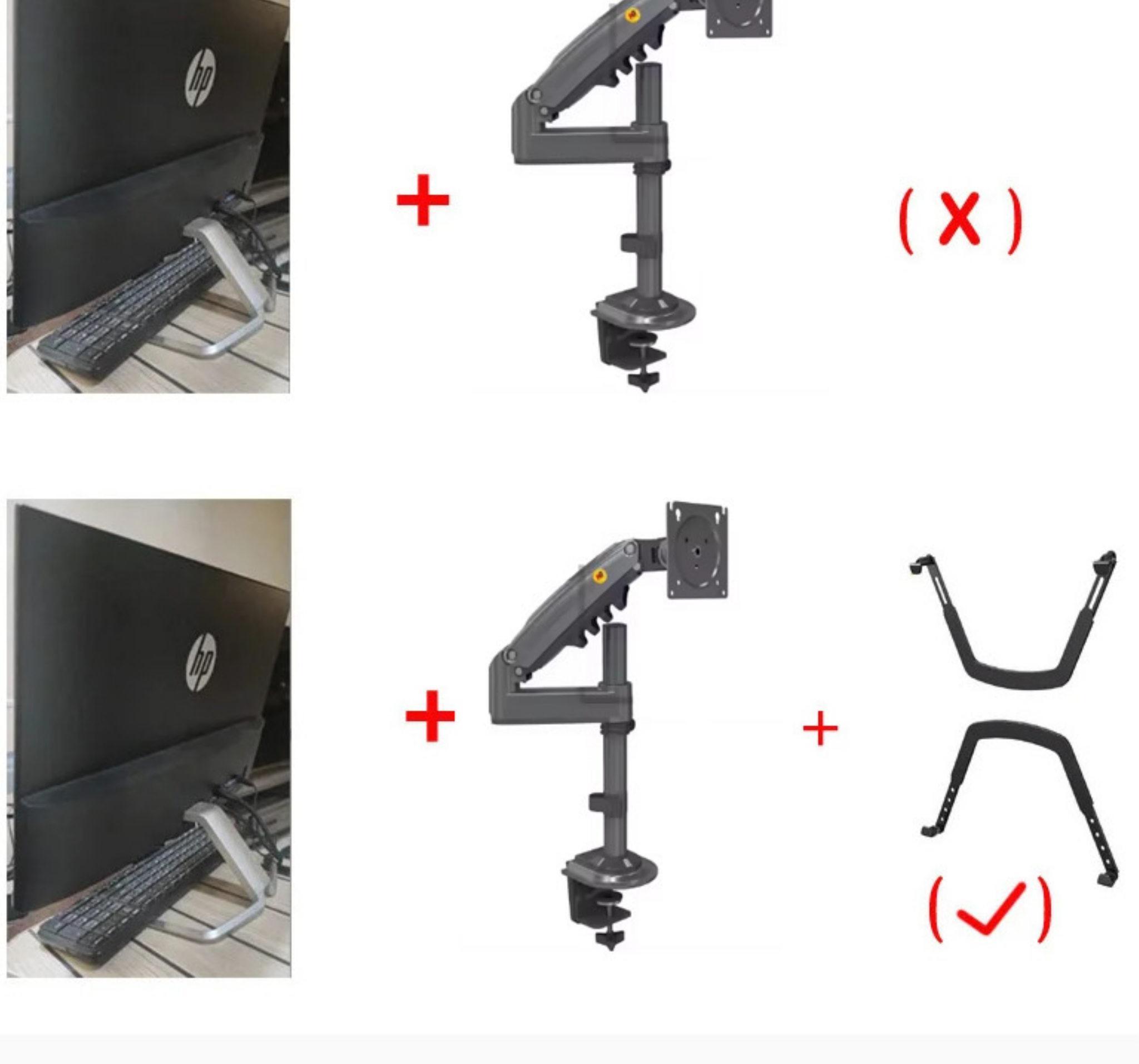
4. **Question:** the vesa plate is not at correct position

**Answer:** the VESA plate could rotate by 360°, catch the screen and rotate



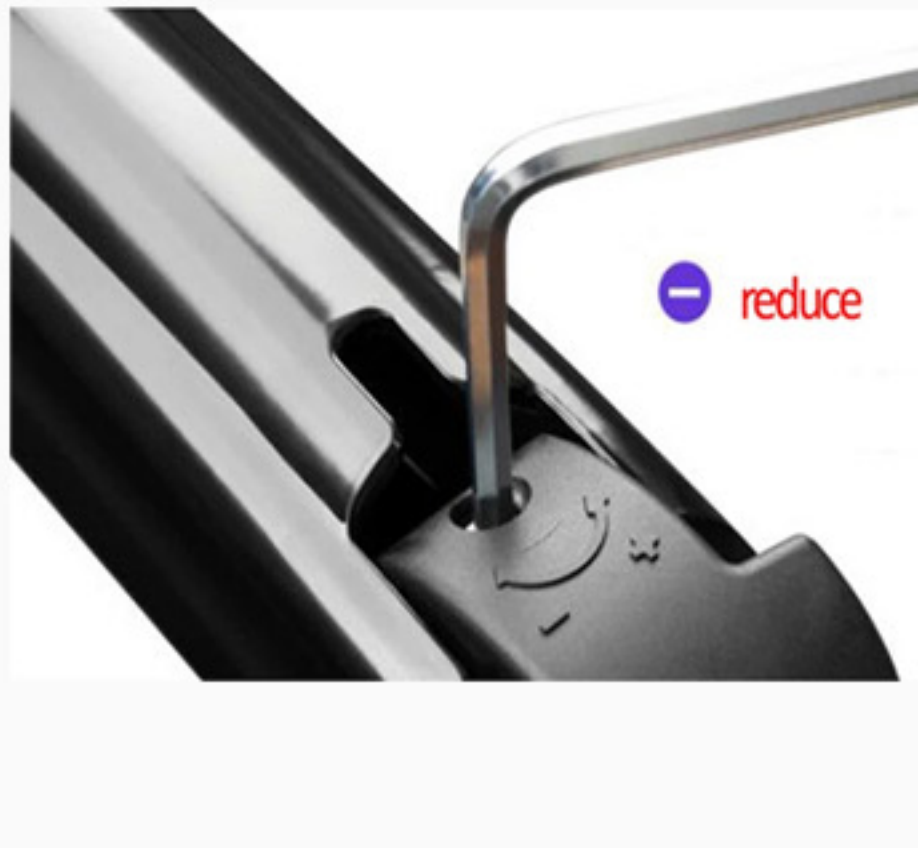
5. **Question:** my monitor dont have VESA hole, even taking off its stand

**Answer:** for such monitor, you need order F80 +FP-1(H1), such mounts will clamp the screen



5. **Question:** the arm couldnt stay, it go up automatically

**Answer:** the cause is the torque is too much for your monitor, pls reduce the torque toward “-”



6. **Question:** the arm couldnt stay, it go down automatically

**Answer:** the cause is the torque is too small for your monitor, pls reduce the torque toward “+”

