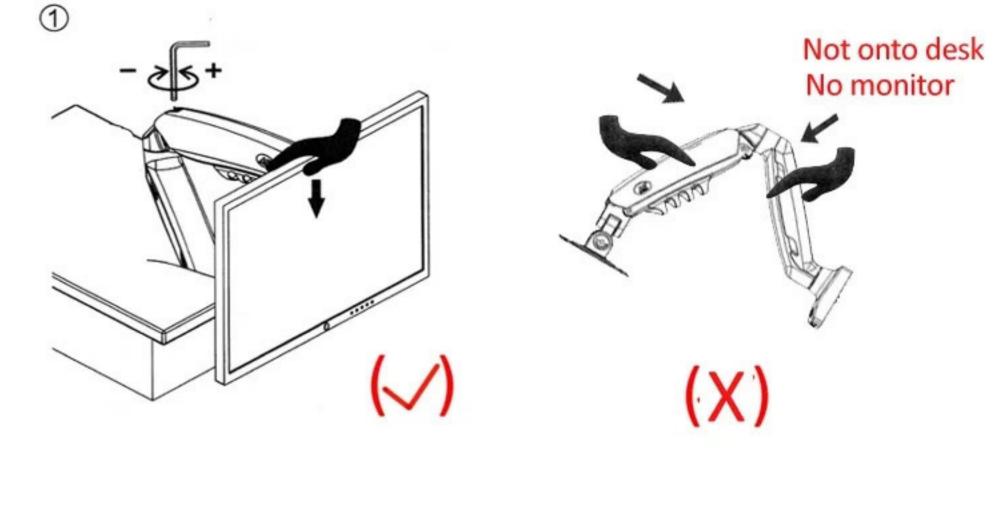
1. our this mount is for monitor, not for computer host





2. question: the arm is too rigid, i couldnt move or press it answer: for NB gas spring arm mount, you need finish the installation first and attach the monitor onto the mount, then clamp the screen to press the arm



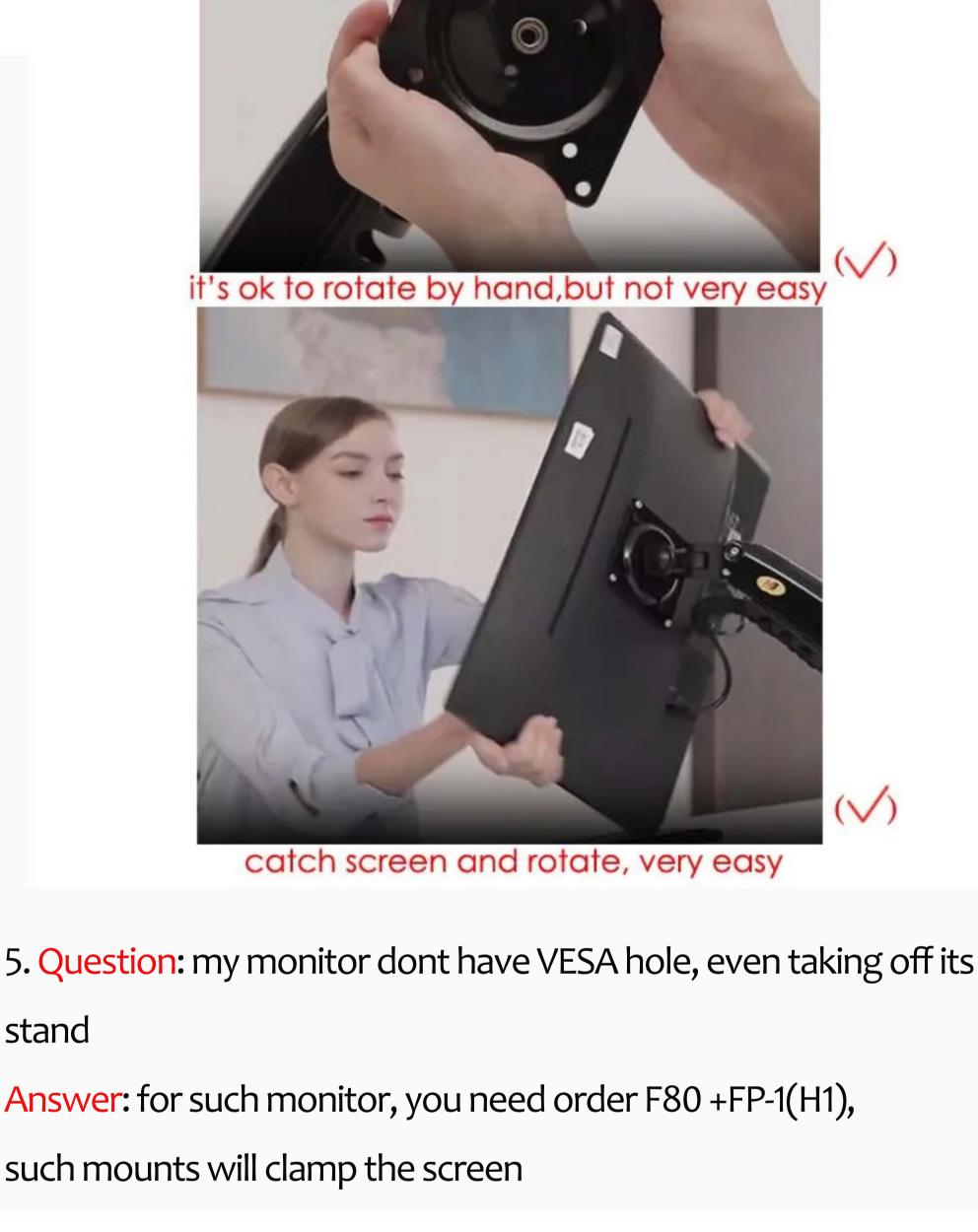
3. Question: the torque adjust hole is not able to reach Answer: first, finish the instal and attach monitor onto the mount, se press the arm down, then the hole will come out





and rotate

Answer: the VESA plate could rotate by 360°, catch the screen



stand



Answer: the cause is the torque is too much for your monitor,pls reduce the torque toward "-"



