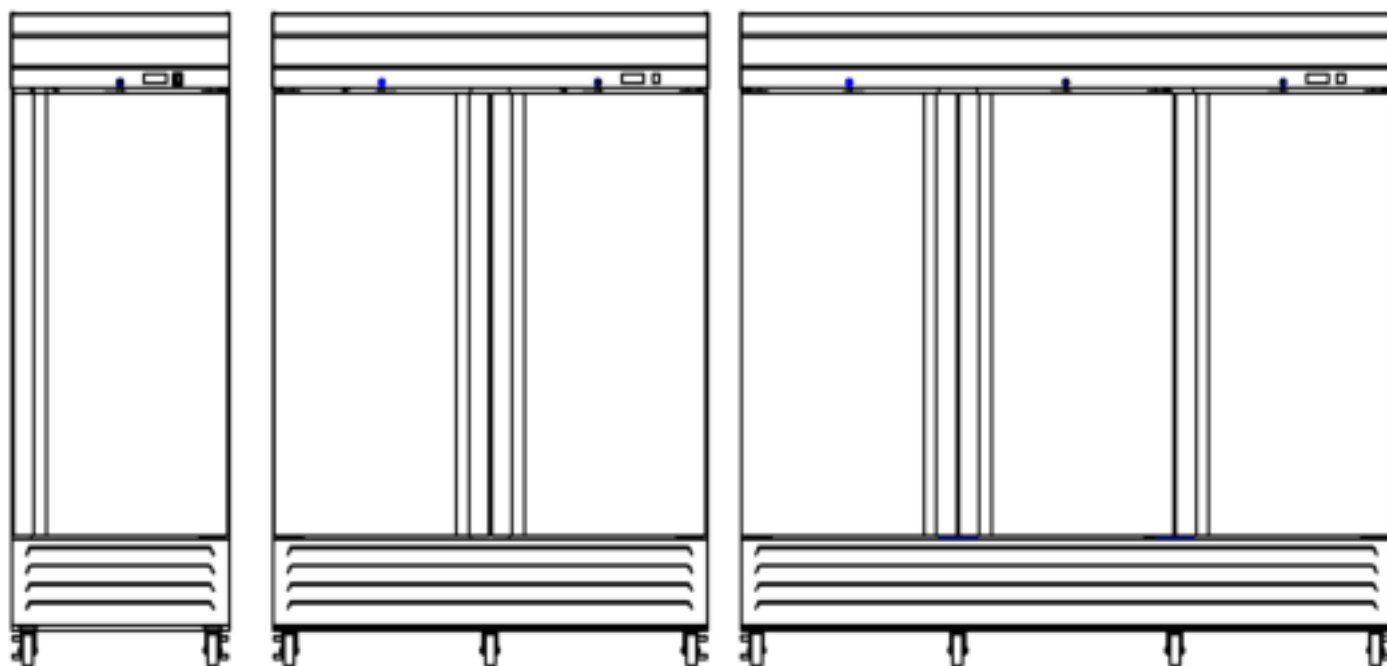




SERVICE, INSTALLATION AND USER MANUAL



REACH-IN REFRIGERATORS
BRF-1D/BRF-2D/BRF-3D SS

REACH-IN FREEZERS
BFZ-1D/BFZ-2D/BFZ-3D SS

PLEASE READ COMPLETELY

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INTRODUCTION

This user's manual is intended for installing, using and servicing your appliance. It is recommended that this manual be kept in an accessible place. Every machine is designed and manufactured according to the highest standards of safety and performance. It meets or exceeds UL 471 safety standards and sanitation standard NSF 7.

Our company assumes no liability or responsibility of any kind for products manufactured by our company that have been altered in any way, including the use of any parts and/or other components not specifically approved by our company.

Our company reserves the right to make design changes and/or improvements at any time. Specifications and designs are subject to change without notice.

SERIAL NUMBER INFORMATION

- The serial number of all self-contained fridge/freezer is located inside the unit on the right and back the unit on the left.
- Always have the serial number of your unit available when calling for parts or service.

READ THIS MANUAL IN ITS ENTIRETY

We have provided many important safety messages in this manual.

Always read and follow all safety messages.

Understanding the safety messages will assist in alerting you to potential hazards, as well as letting you know how to reduce the chance of injury. Follow the instructions as outlined in this manual.

Due to periodic changes in designs, methods, procedures, policies and regulations, the contents of this manual are subject to change without notice. While we exercise good faith efforts to provide information that is accurate, we are not responsible for errors or omissions in information provided or conclusions reached as a result of using this reference manual. By using the information provided rather than simply using it for reference purposes, the user assumes all risks in connection with such use.

RECEIVING AND INSPECTING THE EQUIPMENT

Even though the equipment is shipped crated, care should be taken during unloading so the equipment is not damaged while being moved into the building.

1. Visually inspect the exterior of the package and skid or container. Any damage should be noted and reported to the delivering carrier immediately.
2. If the damage appears minor, open and inspect the contents with the carrier. Take photographs of the packaging before it's opened. If the carrier is impatient & won't wait, return the goods if the damage appears to be anything more substantial than superficial damage to the external protective packing layers.
3. In the event that the exterior is not damaged, yet upon opening, there is concealed damage to the equipment, notify the carrier. Notification should be made verbally as well as in written form.
4. Request an inspection by the shipping company of the damaged equipment. This should be done within 10 days from receipt of the equipment.
5. Be certain to check the compressor compartment housing and visually inspect the refrigeration package. Be sure the lines are secure, and the base is still intact.
6. Freight carriers can supply the necessary damage forms upon request.
7. Retain all crating materials until an inspection has been made or waived.

APPLIANCE SAFETY

Always read and obey all safety messages.



This is the Safety Alert Symbol. This symbol alerts you to potential hazards that can injure or kill you and others. All safety messages will follow the Safety Alert Symbol and either the words “**DANGER**”, “**WARNING**” OR “**CAUTION**”.

DANGER

DANGER means that failure to heed this safety statement may result in Death or Severe Personnel Injury.

WARNING

WARNING means that failure to heed this safety statement may result in extensive product damage, serious personal injury, or death.

CAUTION

CAUTION means that failure to heed this safety statement may result in minor or moderate personal injury, or property or equipment damage.

All safety messages will alert you to what the potential hazard is, tell you how to reduce the chance of injury, and let you know what can happen if the instructions are not followed.



NOTE: IMPORTANT SAFETY INSTRUCTIONS

WARNING

To reduce the risk of fire, electric shock or injury, when using your appliance, follow these basic precautions:

- Plug into grounded 3-prong outlet.
- Do not remove the grounding prong.
- Do not use an adapter.
- Do not use an extension cord.
- Disconnect power before cleaning.
- Disconnect power before servicing.
- Use 2 or more people to move and install the appliance.

SAVE THESE INSTRUCTIONS

IMPORTANT SAFEGUARDS



Before the appliance is used, it must be properly positioned and installed as described in this manual, so read the manual carefully. We strongly recommend that you have a professional install your new machine. The warranty may be affected or voided by an incorrect installation. To reduce the risk of fire, electrical shock or injury when using the appliance, follow basic precautions, including the following:

DANGER

- It is recommended that a separate circuit, serving only your appliance, be provided. Use receptacles that cannot be turned off by a switch or pull chain.
- Please ensure that the required voltage is being supplied at all times.
- The unit should be plugged into a grounded and properly sized electrical outlet with appropriate overcurrent protection.
- Ensure unit is not resting on or against the electrical cord.
- Do not connect or disconnect the electric plug when your hands are wet.
- Never unplug the appliance by pulling on the power cord. Always grip the plug firmly and pull straight out from the outlet.
- Never clean appliance parts with flammable fluids. Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance. The fumes can create a fire hazard or explosion.
- Before proceeding with cleaning and maintenance operations, make sure the power line of the unit is disconnected.
- Unplug the appliance or disconnect power before cleaning or servicing. Failure to do so can result in electrical shock or death.
- If the unit is not in use for a long period of time, unplug the unit from the outlet.
- After unplugging or a power outage to the unit, wait at least 10 minutes before plugging it back in. Failure to do so could cause damage to the compressor.
- Do not operate the appliance with a frayed or crimped power cord.
- Do not attempt to repair or replace any part of your appliance unless it is specifically recommended in this manual. A qualified technician should do all other servicing or repairs.

WARNING

- Use two or more people to move and install the appliance. Failure to do so can result in injury.
- This appliance must be properly installed and located in accordance with the installation instructions before it is used.
- Do not touch the cold surfaces in the appliance compartment when hands are damp or wet. Skin may stick to these extremely cold surfaces.
- Setting temperature controls does not remove power from the appliance, it must be turned off at the unit appliance circuit breaker or by unplugging it.
- To ensure proper ventilation for your appliance, choose a well-ventilated area with temperatures above 50°F (10°C) and below 86°F (30°C). If in an environment with a temperature between 86 and 104°F (30 to 40°C) use of a fan blowing into the utility compartment or similar auxiliary cooling of that area is required. This unit **MUST** be installed in an indoor area protected from the elements.
- The appliance should not be located next to ovens, grills or other sources of high heat.
- It is important for the appliance to be level for proper operation.
- Remove the packing materials & be sure to discard them. Clean the appliance before using.
- Do not use this appliance for other than its intended purpose.
- Only trained, qualified personnel should monitor the appliance's performance and upkeep.
- Do not attempt to use the shelving as a ladder.

IMPORTANT SAFEGUARDS (cont.)

Electrical Connection

Do not, under any circumstances, cut or remove the third (ground) prong from the power cord. For personal safety, this appliance must be properly grounded. The power cord of this appliance is equipped with a 3-prong grounding plug that mates with a standard 3-prong grounding wall outlet to minimize the possibility of electric shock hazard from the appliance. Have the wall outlet and circuit checked by a qualified electrician to make sure the outlet is properly grounded. The appliance should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating label on the appliance. This provides the best performance and prevents overloading of the wiring circuits which could cause a fire hazard from overheated wires. Repair or replace immediately all power cords that have become frayed or otherwise damaged. Do not use a cord that has been crimped, shows cracks or has frayed insulation abrasion damage along its length or at either end. When moving the appliance, be careful not to damage the power cord.

Power Surges

Connecting the unit to the incorrect voltage or oversized circuit protection (i.e. a breaker rated for over 20 amps) is not covered by the appliance warranty. Neither is a damaged power cord, using unauthorized electrical components and/or modifying the units wiring.

It is recommended that the appliance circuit doesn't incorporate either a GFI breaker or outlet.

Any complications created by use of a GFI are not covered by the unit's warranty as they are prone to inadvertently tripping off often.

Refrigerant Disposal

If you are throwing away your old appliance it may have a cooling system that uses "Ozone Depleting" chemicals. Make sure the refrigerant is removed for proper disposal by a qualified service technician.

Appliance Disposal

Follow and comply with all applicable codes and ordinances, cut the plug off the electrical power cord, remove the door(s) and discard the shelving. This prevents misuse of the unit after it's been scrapped.

APPLIANCE INSTALLATION

WARNING

Excessive Weight Hazard

Use two or more people to move and install appliances.
Failure to do so may result in injury.

Remove Packaging Materials

IMPORTANT:

Do not remove any permanent instruction labels or the data label on your appliance.

- Remove tape and glue from your appliance before using.
- Tape or glue residue can be easily removed by rubbing a small amount of liquid dish soap over the adhesive with your fingers. Wipe with warm water and dry with a soft cloth.
- Do not use sharp instruments, rubbing alcohol, flammable fluids, or abrasive cleaners to remove tape or glue. These products can damage the surface of your appliance.

NOTICE:

LOSS OR SPOILAGE OF PRODUCTS IN YOUR APPLIANCE IS NOT COVERED BY WARRANTY. IN ADDITION TO THE FOLLOWING RECOMMENDED INSTALLATION PROCEDURES AFTER IT'S BEEN SET IN PLACE, DON'T RUN THE APPLIANCE FOR 24 HOURS TO LET OIL IN THE REFRIGERANT LINE RE-EQUILIBRATE. (DON'T LOAD WITH PRODUCT UNTIL THE UNIT TEMPERATURE HAS REACHED ITS SET POINT.)

Location Requirements

- Appliances represented in this manual are intended for indoor use only.
- Be sure the location chosen has a floor strong enough to support the total weight of the cabinet and contents as a fully loaded unit can weigh as much as 1,500 pounds.
- Reinforce the floor as necessary to provide maximum loading.
- For the most efficient refrigeration, be sure to provide good air circulation inside and out.

Inside cabinet:

Do not pack the units so full that air cannot circulate. The refrigerated air is discharged at the top rear of the unit. It is important to allow for proper air flow from the top rear to the bottom of the unit. Obstructions to this air flow can cause evaporator coil to freeze up and loss of temperature or overflow of water from the evaporator drain pan. The shelves have a rear turn up on them to prevent this. However, bags and other items can still be located to the far rear of the cabinet. Air is brought into the evaporator coil with fans mounted to the front of the coil.

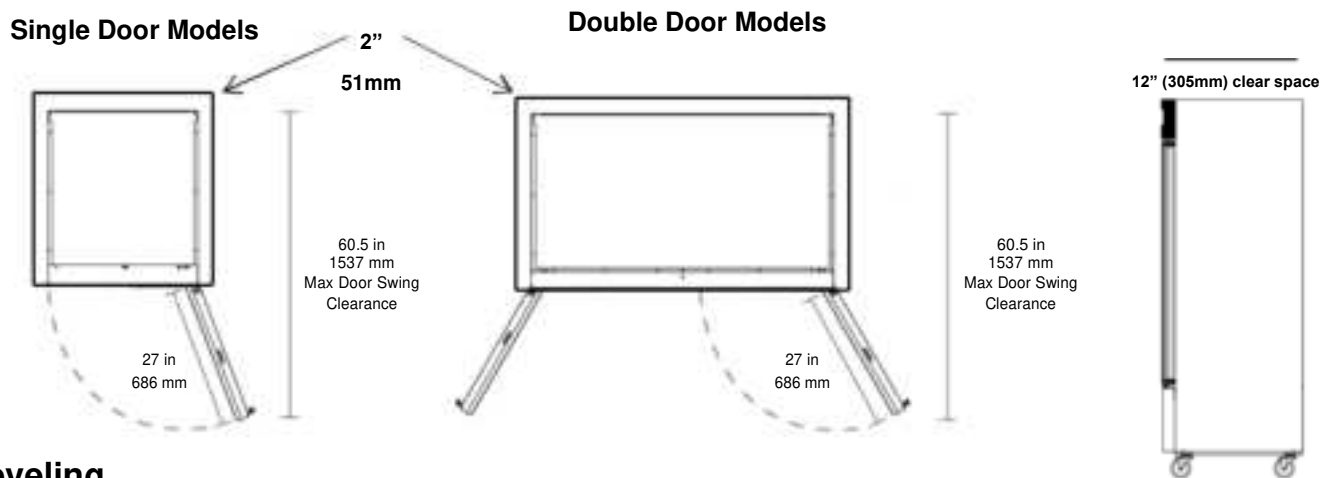
Outside cabinet:

Be sure that the unit has access to ample air. Avoid hot corners and locations near stoves and ovens.

It is recommended that the unit be installed no closer than 2" (51mm) from any wall, a max door swing clearance of 60.5 in. (1537mm) and with at least 12" (305mm) of clear space above the unit. Adequate air flow ($\leq 86^{\circ}$ F) into the utility compartment is needed to deliver proper performance and extend the appliance life.

APPLIANCE INSTALLATION (cont.)

Installation Clearance



Leveling

Ensure the floor where the unit is to be located is level. It is ok to slope down from front to rear by up to 1/4" – it must not slope from the rear to the front.

Stabilizing

All models are supplied with casters for your convenience. It is very important, however, that the cabinet be installed in a stable condition with the front wheels locked while in use. Should it become necessary to lay the unit on its side or back for any reason, allow at least 24 hours before start-up to allow compressor oil to flow back into place. Failure to meet this requirement can cause compressor failure and unit damage which isn't covered by the appliance warranty.

NOTICE:

Unit repairs will not be subject to standard unit warranties if due to improper installation procedures or utilizing an unqualified installer.

Electrical Connection

Refer to the amperage data on the Technical Information table, the serial tag, your local code or the National Electrical Code to be sure that unit is connected to the proper power source.



DANGER

The unit must be turned OFF and disconnected from the power source whenever performing service, maintenance functions or cleaning the refrigerated area. Failure to comply may result in Death or Severe Personnel Injury.

OPERATION

Refrigerator Cycle

Refrigerators: During the refrigeration cycle, the evaporator fans will run continuously when doors are closed, and the evaporator fans will stop when one or more doors are open. The door switch will activate the lights when opened.

1. Every 6 hours, the unit will turn off and allow the evaporator coil to defrost by the compressor stopping. The controller now displays the defrost symbol. After 20 minutes of defrost, the unit will turn on again.
2. Anti-condensation heaters on door frames work in conjunction with the compressor.
3. Recommended holding temperature range: 36° to 41°F (2° to 5°C).
4. Comes factory set to 36°F (2°C).

Freezer Cycle

Freezers: During the freezer cycle, the evaporator fans will run continuously when doors are closed, and the evaporator fans will stop when one or more doors are open. Fans will cycle off during a defrost period. The door switch will activate the lights when opened.

1. Every 4 hours, the unit will turn off and the electric heater will turn on to defrost. The controller now displays the defrost symbol. When the coil temperature reaches 54°F (12°C) or after 35 minutes of defrost, and after the drip time delay of 5 minutes, the unit will turn on again.
2. Anti-condensation heaters on door frames work in conjunction with the compressor.
3. Recommended holding temperature range: -9° to 9°F (-23° to -13°C).
4. Comes factory set to -6°F (-21°C).

Power Switch:

The power switch is located on the front of the bottom panel. When the unit is on, the switch will glow green.

THERMOSTAT DESCRIPTIONS

Please refer to the additional pages "Digital controller installation and operating instructions".

TIPS FOR PROPER OPERATION, CLEANING AND MAINTENANCE

1. The unit should be cleaned daily as well as being tested for the proper holding temperature by measuring the content temperature and comparing it to the temperature displayed on the controller. They should be within 3°F of each other.
2. When cleaning the exterior surface always use a soft cloth or microfiber towel. If a stiff bristle brush, scouring pad or scraper is used, the protective chromium oxide barrier will be penetrated allowing the appliance to show signs of rust.
3. When cleaning the interior or exterior of the appliance always use a mild detergent solution or warm soapy water. This won't harm the plastic or metallic substances and will remove most residual surface dust and grime. If a more aggressive cleaning is needed use a 3M Scotch Brite General Purpose Synthetic Fiber Green Scouring Pad and a solution of Dawn and warm water or a stainless steel cleaner/polishing product.
4. Ensure your gaskets are making a good compression seal and aren't torn or damaged as air entering the unit can increase the appliance's refrigeration system energy usage. In extreme cases, the temperature could fall out of range. When changing a gasket, it is recommended that a dab of gasket adhesive be applied every 10 to 12 inches to help hold the gasket in position. This escaping air may cause surface condensation.
5. Do not pack the unit so full that air cannot circulate. The refrigerated air is discharged at the bottom rear of the unit. It is important to allow for proper air flow from the top rear to the bottom of the unit.
6. Minimize the number of times the appliance door needs to be opened, as frequent access may preclude the unit's ability to maintain the proper temperature.
7. Use shelving with rear and side turn up rails to ensure proper air circulation is maintained as this is needed for effective, efficient temperature regulation.
8. Never use an infrared thermometer to monitor the unit's contents bulk temperature as they aren't accurate for this application. Use a NIST capable instrument and calibrate the thermometer at least 3 times a year using an ice bath. Digital pocket thermometers may be off by as much as 1.8°F when measuring refrigerated products.

9. For best performance the ambient conditions should be less than 80°F with a relative humidity below 65%.
10. Ensure the automatic defrost cycle is set to keep the evaporator fan coil free of ice with proper air flow or the unit won't maintain the right temperature. The set point for a refrigerator should be between 35° and 40°F to preserve the shelf life and freshness of your stored products without needing to worry about a frozen evaporator.
11. Periodically inspect the displayed appliance temperature and measure steady state product temperature with a calibrated high-quality digital thermometer. The two readings should be within 4° F and be below the recommended product holding temperature established by your operating procedures.
12. The cooling fins are subject to clogging with grease, dust and other particulates even if an air filter is in place. The cooling fins should be cleaned using a commercial vacuum and if necessary, a degreaser at least 3 times a year. Do not use a wire or stiff bristle brush to avoid fin damage.
13. Any refrigeration system will generate condensate by cooling the air as it circulates through the appliance. At least twice a year, the drain line or condensate evaporator needs to be tested to ensure the generated condensate is being adequately dealt with, and thoroughly cleaned/descaled so the condensate is always properly evacuated from the appliance.
14. The refrigeration system comes with a controller or thermostat to regulate the cold compartment temperature. New digital controllers have a differential setting that establishes when the refrigeration system cuts in and out around the selected set point. A 3° or 4°F differential is recommended for most applications to deliver tight temperature regulation without short cycling the compressor.
15. Only load the unit with pre-cooled product at temperature, warm product can result in undesired consequences.
16. Jerking on the door to reopen it immediately after it has been closed (before the internal and external pressures are again equal) will damage the gasket necessitating its replacement and possibly result in higher holding temperatures for the appliance due to the continual ingress of warm air.

CLEANING AND MAINTENANCE



DANGER

The unit must be turned off and disconnected from the power source whenever performing service, maintenance functions or cleaning the refrigerated area. Failure to comply may result in death or severe personnel injury.

NOTE

Ongoing appropriate preventative maintenance along with cleaning the unit will preserve its performance, deliver a high-quality fresher product and extend the appliance life.

Exterior and Interior Cleaning of Appliances

Clean using soap and warm water. If this isn't sufficient, try ammonia or a degreasing detergent (like Dawn) and water or a nonabrasive multi-surface liquid cleaner (like Formula 409). When cleaning the exterior, always rub with the "grain" of the stainless steel to avoid marring the finish.

- Do not use an abrasive cleaner because it will scratch the stainless steel and plastic and can damage the breaker strips and gaskets.

Cleaning the Condenser Coil

Regular cleaning is recommended every 90 days. In some instances, you may find that there is a large buildup of debris and dust, or grease accumulated prior to the 90 day time frame. In these cases, the condenser coil should be cleaned every 30 days.

If the buildup on the coil consists of only light dust and debris, the condenser coil can be cleaned with a simple brush. Heavier dust build-up may require a vacuum or even compressed air to blow through the condenser coil.

If heavy grease is present, there are de-greasing agents available for refrigeration use and specifically for the condenser coils. The condenser coil may require cleaning with the de-greasing agent and then blown clear with compressed air or CO₂.

Failure to maintain a clean condenser coil can initially cause high temperatures and excessive run times. Continuous operation with dirty or clogged condenser coils can result in compressor failures. Neglecting the condenser coil cleaning procedures will void any warranties associated with the compressor or cost to replace the compressor.

- For efficient operation, keep the condenser surface free of dust, dirt, and lint.
- We recommend cleaning the condenser coil at least once per quarter more in a greasy/dust environment.
- Clean the condenser with a commercial condenser coil cleaner and a soft brush, available from any commercial refrigeration equipment retailer, or vacuum the condenser with a shop vac or use CO₂.



CAUTION

Never use a high-pressure washer for this cleaning procedure as high-pressure water can damage the electrical components located near or at the condenser coil.

To maintain proper refrigeration performance, the condenser fins must be clear of dust, dirt and grease regularly. It is recommended that this be done at least every three to 4 months. If conditions are such that the condenser is totally or significantly blocked in three months, the frequency of cleaning should be increased. Clean the condenser with a vacuum cleaner or stiff brush. If extremely dirty, a commercial-grade condenser cleaner may be required.

CLEANING AND MAINTENANCE (cont.)

Stainless Steel Care and Cleaning

To prevent rust or discoloration on stainless steel several important steps need to be taken. First, one must understand the properties of stainless steel. Stainless steel contains 70-80% iron which will rust. It also contains 12-30% chromium which forms an invisible passive film over the steel's surface which acts as a shield against corrosion. As long as the protective layer is intact, the metal is still stainless. If the film is broken or contaminated, outside elements can begin to breakdown the steel and begin to form rust or discoloration. Treating a surface showing rust with CitriSurf 2310 will help restore the protective chromium oxide layer as well as removing most of the surface rust when done as soon as any oxidation is noticed. At least every 6 weeks the stainless steel surfaces should be cleaned and treated with a cleaner/polish like Weiman or 3M branded products. Use of "hard water" with minerals like iron must be dealt with immediately (wipe dry) or the surface may start to rust.



CAUTION

Proper cleaning of stainless steel requires soft cloths or plastic scouring pads, never use steel pads, wire brushes or scrapers! Use a 3M pad or a soft cloth – non-woven fabric works well.

Cleaning solutions need to be alkaline based or non-chloride based. Any cleaner containing chlorides will damage the protective film of the stainless steel. If cleaners containing chlorides are used, be sure to rinse and dry thoroughly (like the use of hard water).

Routine cleaning of stainless steel can be done with soap and water. Extreme stains or grease should be cleaned with a non-abrasive cleaner and plastic scrub pad. Always clean with the grain of the steel. There are also stainless steel cleaners available which can restore and preserve the finish of the steel's protective layer.

Early signs of stainless steel breakdown can consist of small pits and cracks. If this happens, clean thoroughly and start to apply stainless steel cleaners in an attempt to restore the passivity of the steel.



CAUTION

Never use an acid based cleaning solution! Many food products have an acidic content which can deteriorate the finish. Be sure to clean the stainless steel surfaces of all food products if they come in contact.

Gasket Maintenance

Gaskets require regular cleaning to prevent mold and mildew build up and to keep the elasticity of the gasket. Gasket cleaning can be done with the use of warm soapy water. Avoid full strength cleaning products on gaskets. Do not use sharp tools or knives to scrape or clean the gasket.

Gaskets can easily be replaced and don't require the use of tools or authorized service technicians. The gaskets are "Dart" style and can be pulled out of the groove in the door and replaced by pressing the new one back into place. If the gasket is torn or if the door isn't sealed properly when shut, immediately schedule to replace it. Over time gaskets will wear, as such they and other wear parts are not covered by the appliance warranty.

Doors/Hinges

If the door is beginning to sag, tighten the screws that mount the hinge brackets to the frame of the unit. If the doors are loose or sagging, this can cause the hinge to pull out of the frame which may damage both doors and door hinges. (It may be necessary to insert some form of reinforcement if an old door & hinge set becomes loose so it can be tightened without stripping out of the body).

TROUBLESHOOTING GUIDE

BEFORE CALLING FOR SERVICE

If the unit appears to be malfunctioning, read through the OPERATION section of this manual first. If the problem persists, see the Troubleshooting chart below. The problem may be something very simple that can be solved without a service call.

TROUBLESHOOTING CHART

Fault	Probable Cause	Action
The evaporator is iced over	The unit is exposed to excessive moisture or the auto defrost cycle is set incorrectly	Run the manual defrost cycle or unplug the unit and open the door
There is a loud noise	The floor is too weak, or the unit is not level	Check the installation to confirm the unit is level and adjust the tray position.
	The back of the unit is too close to the wall	
	The tray is not in the correct position	Clear the fan blade obstruction or replace the fan.
	The fan blade may be obstructed or unbalanced	
Compressor is Not running	Fuse blown or circuit breaker tripped	Replace fuse or reset circuit breaker. If replacement of fuse or reset of circuit breaker doesn't correct the problem, contact a qualified service technician.
	Power cord unplugged	Plug in power cord and check that the relevant breaker isn't tripped.
	Thermostat set too high	Set the thermostat to lower temperature.
	A ground fault protector has tripped	Reset or eliminate the GFI breaker or receptacle.
Cabinet temperature is to warm	Thermostat is set too high	Set the thermostat to lower temperature.
	Airflow is blocked	Re-arrange products to allow for proper air flow. Make sure there is at least four inches of clearance from the fan.
	Low refrigerant levels	Contact a qualified service technician to check refrigerant levels.
	Door is slightly ajar	Make sure the door is completely closed.

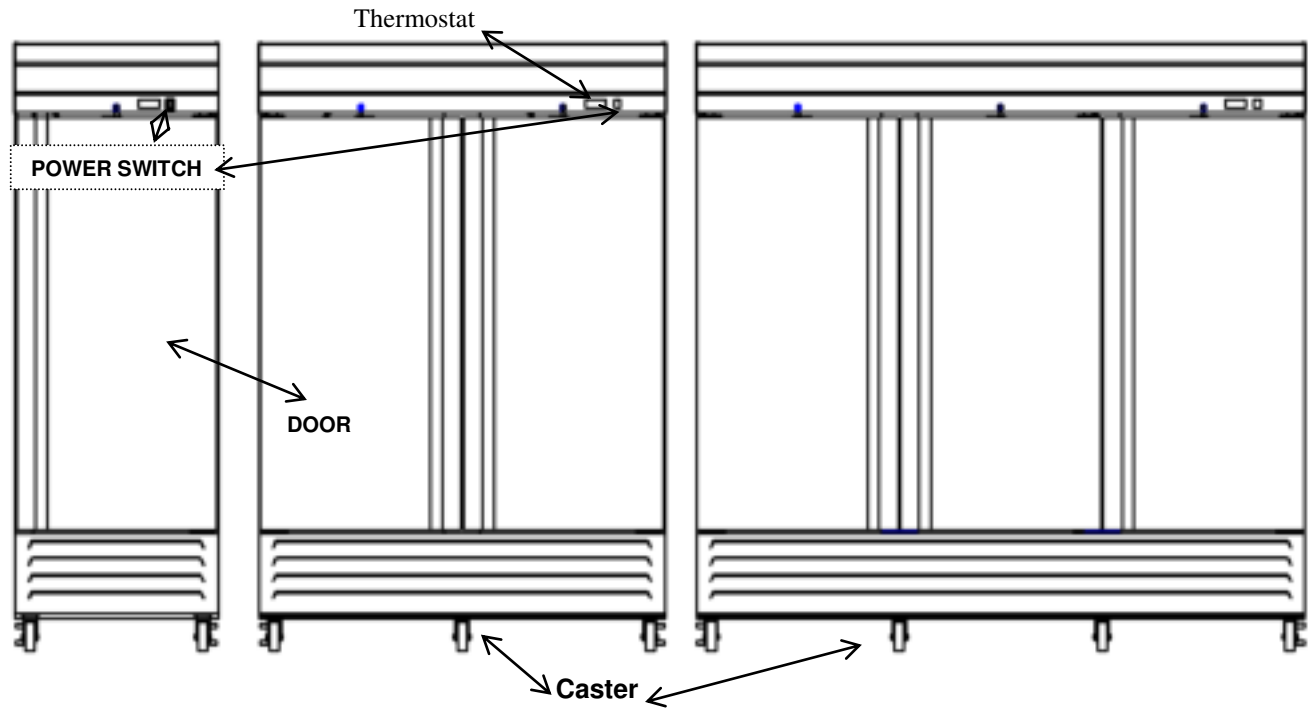
TROUBLESHOOTING (cont.)

Fault	Probable Cause	Action
Water is pooling up on the floor near the appliance.	The condensate pan isn't keeping up and is overflowing.	Check the hot gas line temperature. Add an additional powered condensate evaporator pan to accommodate the overflow.
	If connected to a floor drain the setup has become misaligned and/or the drain line may be clogged	Reposition the drain line so it flows into the floor drain.
		Clear the drain line
Interior light is Not working.	Poor switch connection	Turn off the light switch and turn it back on.
	Light is not connected.	Make sure the light is correctly inserted in the socket.
	Light has burned out.	Replace the light. If replacement of the light doesn't solve the problem, contact a qualified service technician.
Condensation is collecting in the cabinet and/or floor.	The gasket is not sealed properly.	Clean, repair, or replace the gasket as necessary.
	High humidity / moisture in the air is	Wipe with a dry cloth.
Gasket is tearing or being pulled out of its slot	Opening door immediately soon after it has been closed	Don't jerk on the door and allow enough time for the internal pressures to equalize.
The door does not close tightly	The door is bent	A replacement door may be necessary.
	The door gasket has come out	Reposition or replace the gasket.
	The unit is not level	Level the unit again.
	Hinge has loosened	Tighten the door hinge.

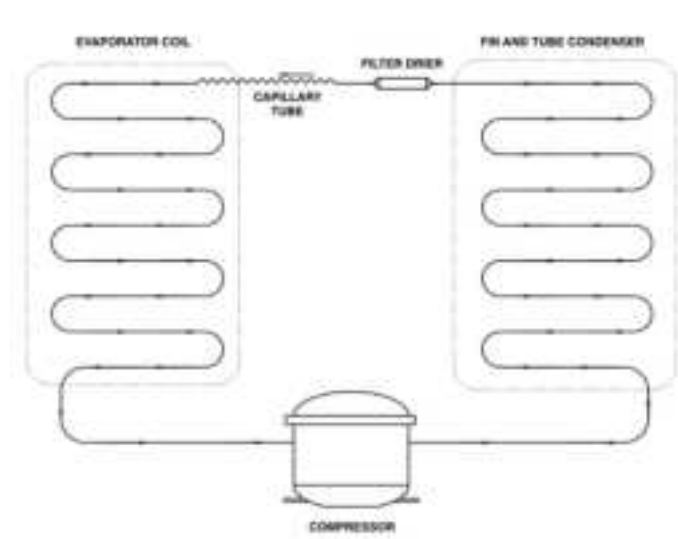
DIMENSIONS AND TECHNICAL INFORMATION

Model	Product Dimension, W x D x H	Volume	Temperature Range
BRF-1D	27.2 x 33.3 x 80.9in/691 x 846 x 2055mm	19.3 cu. ft. / 542L	34-41°F/1-5°C
BFZ-1D	27.2 x 33.3 x 80.9in/691 x 846 x 2055mm	19.3 cu. ft. / 542L	-10°-10°F/-23~-12°C
BRF-2D	54 x 33.3 x 80.9in/1372 x 846 x 2055mm	42.4 cu. ft /1191L	34-41°F/1-5°C
BFZ-2D	54 x 33.3 x 80.9in/1372 x 846 x 2055mm	42.4 cu. ft /1191L	-10°-10°F/-23~-12°C
BRF-3D-SS	81 x 33.3 x 80.9in/2057 x 846 x 2055mm	65 cu. ft. / 1841L	34-41°F/1-5°C
BFZ-3D-SS	81 x 33.3 x 80.9in/2057 x 846 x 2055mm	65 cu. ft. /1841L	-10°-10°F/-23~-12°C

COMPONENT INFORMATION



REFRIGERATION DIAGRAM



WARRANTY



ONE YEAR WARRANTY

Berg warrants to the original purchaser of this unit, the unit cabinet and all parts thereof, to be free from defects in material and workmanship, under normal conditions of use and maintenance, for a period of one (1) year from the date of original purchase.

Any parts covered by this warranty that are examined and determined to have been defective within one (1) year of original purchase shall be repaired or replaced as stated below. Berg shall be deemed to have fully complied with its obligation under the foregoing warranties by electing either one of the following procedures:

1. Furnishing necessary replacement parts, freight collect, in even exchange for the returned part, freight collect.
2. Receiving the defective part, freight collect; repairing it; and returning it, freight collect. Valid only in the contiguous United States.

ADDITIONAL FIVE YEAR COMPRESSOR PART WARRANTY

In addition to the (1) one year warranty stated above, Berg warrants that the hermetically and semi-hermetically sealed compressor parts to be free from defects in both material and workmanship under normal use and maintenance for a period of five (5) years from the date of original purchase. Valid only in the contiguous United States.

Compressors determined to have been defective within this extended time period will be either repaired or replaced with a compressor or compressor parts of similar design and capacity.

The five (5) year compressor warranty applies only to hermetically and semi-hermetically sealed parts of the compressor and does not apply to any other parts or components, including, but not limited to, cabinet, paint finish, temperature control, refrigerant, metering device, driers, motor starting equipment, fan assembly, any other electrical component, etc.

COVERAGE LIMITATIONS

WHAT IS NOT COVERED BY THIS WARRANTY

- Failure to install and/or use equipment within proper and intended operating conditions. This includes but is not limited to residential or outdoor applications.
- Issues related to improper installation. Issues related to the installation are the responsibility of the installer.
- Any adjustments necessitated by improper operating conditions.
- Failure to properly maintain the unit including all preventive maintenance and cleaning.
- Installation in non-commercial or residential applications. This product is a commercial brand intended to be installed in a commercial setting.
- Equipment sold or used outside of the contiguous United States, equipment purchased second-hand, equipment sold by an unauthorized reseller, and equipment expressly sold without warranty coverage.
- Equipment without a valid serial number and proof of purchase, or other way to verify coverage.
- Equipment that has not been used appropriately or was subject to misuse, neglect, abuse, accident, alteration, negligence, damage during transit, delivery or installation, fire, flood, or an act of God.
- Equipment that has been installed, altered, modified, or repaired by anyone other than an authorized service agency outside of preventative maintenance and cleaning.

Parts deemed to be normal wear and tear parts, including door gaskets and select plastic or rubber components.

EXCLUSIONS TO THE ONE (1) YEAR PARTS AND LABOR WARRANTY:

Drawers on prep and chef base models will have one (1) year parts and labor. Countertop merchandisers will have a one (1) year limited warranty

This warranty is only valid for straight time labor rates, and does not cover overtime, holiday or off-hour and weekend rates. We reserve the right to deny coverage after a service technician is on site based on the above exclusions. Not responsible for service charges incurred on non-warranty matters.

To Obtain Warranty Service, call 888-585-9440



OUTSIDE OF THE CONTIGUOUS UNITED STATES WARRANTY

Products sold in Alaska, Hawaii, other US territories outside of the Contiguous United States, and Canada shall be backed by replacement coverage on items that can ship via normal parcel shipping, excluding the cost of shipping and any applicable duties, taxes, and fees. Items that must ship LTL/common carrier will be provided replacement parts, excluding labor costs, or reimbursed in the form of store credit for the value of the item only, excluding all applicable shipping costs, duties, taxes, and fees, at the place of purchase following appropriate troubleshooting steps.

THE FOREGOING WARRANTY IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES NOT EXPRESSLY SET FORTH HEREIN, WHETHER EXPRESS OR IMPLIED BY OPERATION OF LAW OR OTHERWISE, INCLUDING BUT NOT LIMITED TO ANY REPRESENTATION OF PERFORMANCE AND ANY IMPLIED WARRANTIES OF TITLE, NON-INFRINGEMENT, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. NO OTHER WARRANTIES ARE AUTHORIZED ON BEHALF OF BERG UNLESS SPECIFICALLY ISSUED BY BERG.

BERG shall have no liability for incidental or consequential losses, damages including, without limitation or expenses, loss of sale, spoiled food, profits, or goodwill claims whether or not on account of refrigeration failure or punitive or exemplary damages directly or indirectly arising from the sale, handling or use of the Equipment or from any other cause relating thereto, whether arising in contract, tort, warranty, strict liability or otherwise. BERG's liability hereunder in any case is expressly limited, at BERG's election, to repair or replacement of, or crediting the user with, an amount equal to the purchase price of such goods.

To Obtain Warranty Service, call 888-585-9440

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