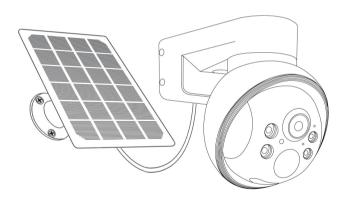


V1.1 F10S

## 4MP solar camera



\*Please read this manual thoroughly before using and keep it for future reference.

#### Dear Customer;

Thanks for your trust to purchase wireless battery camera from MMQ and please accept our sincere appreciation here. If you are satisfied with our product or service, could you please spend a minute to share your product experience on Amazon? Your precious customer review will help us shape our business to the best and let other customers know more about MMQ product and service, your unwavering support and patronage is our motivation to go further.

MMQ always place customers' needs as our top priority, any suggestion or questions, please feel free to contact us.

Thanks again and wish you all the best.

All staffs in MMQ

For any questions, please contact us:

Email: mmgcamera@126.com

Or enter the Eseecloud APP personal center(Me), you can contact customer service online (Available Pacific Time 5:00pm-12:00pm)



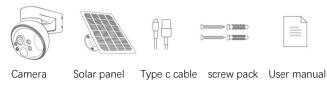


Live chat/Message

## Contents

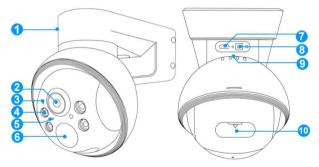
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#### **Box Contents**



## **Product Overview**

## 1. Battery Camera



- 1 Hidden antenna;
- 23.6mm HD lens;
- 3 The explanation of LED indicator and some function buttons:

Red light is always on: The camera is being previewed remotely.

Red light flashes constantly: The camera is reset or waiting to be paired.

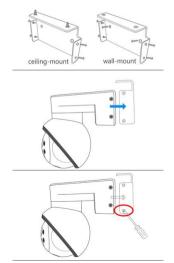
Green light is on: The camera is woken up The green light flashes constantly: Charging

- 4 Apcs infrared lights and floodlight;
- 5 Microphone;
- 6 PIR motion sensor;
- Type C charge port: DC 5V;
- 8 Power ON/OFF.
- 9 Speaker.
- **(1) TF card slot**: Support micro SD card for local storage (Max 128GB);

**Reset button**: Press and hold for 5-8s,you will hear a prompt tone.

NOTE: After resetting the camera, you need to re-pair the camera again, otherwise there will be no image;

#### 2. Camera Installation



- 1.The metal bracket could be installed on the ceiling and wall, please fix it with the providing screws.
- 2.Install the camera base into the metal bracket and align the screw holes.
- 3.Fix the camera on the metal bracket with the providing screws.



4.Open the waterproof rubber plug, Connect solar panel (Type-C port)



Installation complete

#### Note before installing the camera

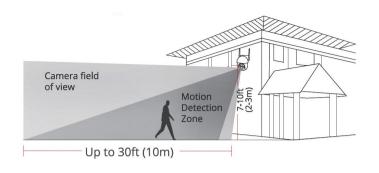
- 1. The camera shooting angle is about 90°.
- 2. PIR senses human activities, and the distance to activate the monitoring is about  $16\text{ft}\sim20\text{ft}$ .
- 3. The camera is not easy to appear offline within 100ft from the WiFi router.
- 4. When using the camera for the first time, it is recommend that you charge the camera for 6 hours first.

#### NOTE:

1. Test the WiFi signal at installation position: Use cell phone to test Wifi signal quality at the installation position before installing camera, make sure the WiFi router can provide good WiFi signal.



- 2. Hang the camera 7-10 ft (2-3 m) above the ground. This height maximizes the detection range of the motion sensor of the camera.
- 3. Avoid placing the camera under direct sunlight.
- 4. If a moving object is walking straight towards the camera, the camera may fail to detect motion.



## Ours vs others solar battery camera

	Ours	Others
Pixel	4mp	1080P(2mp)
Batterry	9000mA	4500mA
Solar panel	4W	3W
Pair to NVR	√	×
Two-way audio	Talk and listen at	Can't talk and listen
	the same time	at the same time
Recording	Uninterrupted or	Only event record
	Event recording	

#### Uninterrupted recording mode:

When battery level below 50, automatically switches to event recording mode. When battery level above 80, resumes to uninterrupted recording mode. This mode consumes power fast and is suggested only when your camera works with plug-in power.

## How to paired the camera to NVR recorder?

It can be configured on both NVR and mobile phone **Configured on NVR**:

Step 1 Delete camera: Right -click on the mouse → select camera settings → Delete the camera of that channel (skip this step if no camera has been added to the channel).

(CH1)CAM1



Keep recording

ON

Step 2 Reset camera: Take the camera near the NVR and reset it.

Step 3 Pair camera: Click the "+" on the channel, the NVR will say that the camera is being paired, wait for about a minute, and the NVR will say that the pairing is successful. Configured on mobile APP:

Step 1 Delete camera: Double-click the channel you want to set, click the settings icon in the upper right corner to enter camera setting, go down to the bottom, and click "Delete channel" (skip this step if no camera has been added to the channel).

**Step 2 Reset camera:** Take the camera near the NVR and reset it.

Step 3 Pair camera: Enter the real-time viewing interface of the APP, click the "+" on the channel, the NVR will say that the camera is being paired, wait for about a minute, and the NVR will say that the pairing is successful. For detailed operations, please refer to the guide:

mmqcamera.com/setup1

## How to paired the camera to WiFi router?

#### 1. Install Eseecloud App

You can scan the QR-Code to download the free mobile app, or search "Eseecloud" in App store or Google Play.



**Eseecloud APP** 



APP download

#### 2. Register Account and Login

**Method one**: Click "More login methods" at the bottom, you can log in with your google/Line/WeChat account.



**Method Two:** Register an account with your email or phone number, verification code will be send after click "confirm".

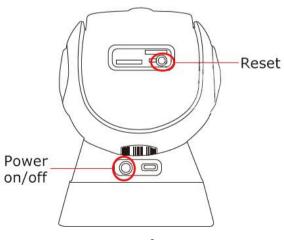


#### 3. Add device to phone APP

1 Take the camera and smartphone close to the router<5metre), connect phone to the router's Wi-Fi, support 2.4GHz WiFi only.



**2 Power on the camera**: Press the power button to turn on the camera. if it doesn't turn on, please charging it with 5V mobile phone charger for 30 minutes to wake it up.

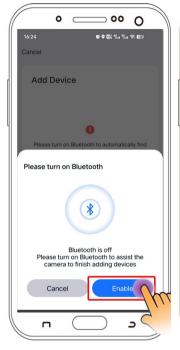


## 3 Reset camera:

The indicator light flashes red continuously, which means the camera has been reset and is waiting for pairing. If not, please press and hold the reset button for 10 seconds to reset the camera.



4 Run Eseecloud app→tap"+" to add camera→enable Bluetooth→After searching for the camera, click "Add"



16:24 Cancel Add Device Device found Network camera More ways to add Scan to add Scan the device body code with your mobile phone to add Camera scan code to add

\_\_\_\_00

**Enable Bluetooth** 

Add camera

If the camera cannot be found, please reset the camera and try again. 5 Choose your WiFi and input your Wi-Fi password, then touch "Next" → Wait for 100%





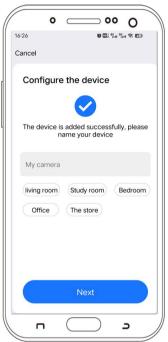
Connect WiFi

If there is a red word "5G
WiFi is currently selected,
please select 2.4G Wifi" at
the bottom, you need to
choose 2.4G WiFi

Wait for 100%

8 Enable "Mtion detection alert" and "APP push alert message", set a name for the camera, and the setting is complete, you can click the image to play the video.





# Main Menu Functions Device (Home page)



- 1. Add device
- 2. Camera setting
- 3. Cloud service
- 4. Alarm message
- 5. Share device
- 6. Playback
- 7. All device
- 8. Alarm message about all the device
- 9. Our official website
- 10. Cloud service
- 11. APP personal center

Enter the APP personal center(Me), you can manage APP account /View screenshots or videos / Contact customer service online.

#### **Live Video**



- 1. Camera setting
- 2. Adjust video quality
- 3. View 1 or 4 screen
- 4. Turn sound on or off
- 5. Screenshot of current camera view
- 6. Record of current camera view
- 7. Full screen
- 8. Pan and Tilt
- 9. Cloud service
- 10. Alarm message
- 11. Two-way audio
- 12. Set frequently viewed locations
- 13. More settings: Cruise / PTZ calibration / light mode/siren/view screenshots

On the home page, click "Me"→ "Screenshot/Recording" to view screenshots or videos.

#### How to zoom:

Swipe across the screen



#### Video Playback



- 1. Select channel
- 2. Fast playback(valid only if you have subscribed to the cloud service. If you do not subscribe, you can fast playback on the NVR system).
- 3. Download video
- 4. Turn sound on or off
- 5. Screenshot of current camera view
- 6. Record of current camera view
- 7. Full screen
- 8. Select date
- 9. Select where to playback the video.
- 10. Select time (The darker orange bar means there is video recording
- 11. Download video

If you don't have an NVR system, you need to install a TF card or purchase cloud storage service for storage. TF card: FAT32, class 10 and above, max 128GB.

Because the camera only records when motion alarm, if it prompts "No video", please change the date/time, or change the channel to see if there is a video.

## Camera function settings



Enter live view interface, then click "" to access the camera settings, you will see:

#### 1) Battery and signal

Camera battery and signal status.

#### 2) Alarm setting

Enter motion detection alert→adjust the motion sensitivity / Motion detection area / siren setting / white light alarm.

#### 3) Record Setup Mode

Enter recording setting→ set record mode and record time: Record mode: event recording or uninterrupted recording Record time: all day/day time/night time/ custom recording period

#### 4) Delete camera

Delete the camera of this channel before adding a new camera.

## Frequently Asked Questions | Troubleshooting

#### 1. Prompt "device offline" on the APP

It means that the camera failed to connect to the Internet.

- 1) Please make sure the battery camera and WiFi router is in a valid signal range. Don't install the camera too far away from the WiFi router, otherwise the camera won't always stay online.
- 2) Check if the camera have enough electricity to work. We suggest that the solar panel should be installed in the place where the strong sunlight can be received continuously. If it is cloudy continuously, we suggest that you charge the camera with a mobile phone charger.
- 3) Power it off and power on again to check it work? (the power switch is next to the type-c port).
- 4) Reset the camera and pair it again .

#### 2.Can't receive alarm notification?

- 1 Enter APP→Me→settings→Enable"Notification banner
- 2 Enter your app →Me → system authority settings→ Enable "Notification".
- 3 Enter your app→Device→ system authority settings → Enable "Alarm push".
- 4 Enter your app→enter the live view interface, click Settings→Push message settings→Enable "APP push alert message"
- **5** The installation of the camera is too high (recommended 2-3 meters), so the camera does not detect the human body.

#### 2. APP received too many alarm messages

Enter the camera settings → Motion detection alert → Intelligent settings

- 1 Sensitivity set to "LOW".
- 2 Custom detection area.
- 3 Change position or adjust direction.

#### 3. I can't play back the video

- 1) Enter camera settings → storage settings → Local storage space shows TF card information which is normal.
- 2) When playing back on the mobile phone, select "SD" to play back the video of the local storage.

## Playback



- 3) Maybe there is no video recording at this time, please try another date and time (the battery camera will only record when there is a motion alarm)
- 4) The camera recording mode is set to record only motion alarm, so there is no recording at this time.

#### 4. Set up siren and floodlight

When the camera detects a moving object, it can sound a siren and turn on a floodlight to warn intruders, by default, siren is off and floodlight is on, you can modify it according to your needs:

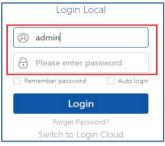
Enter camera Settings→Motion detection alert→ "Siren settings/white light alarm".

#### 5. How do i view my cameras on computer?

- 1 Download the computer software "Eseecloud" (not the same software as the mobile APP "Eseecloud"):

  mmqcamera.com/download-eseecloud-pc
- 2 Login PC software(There are 2 ways)
- 1) Log in with the mobile APP account, after logging in, the devices that have been added to the APP will be synchronized, and you can watch immediately.





2) Log in with the administrator account of software, the user name is "admin" and there is no password. After logging in, add the device Cloud ID number. For detailed operations, please refer to the guide:

mmqcamera.com/setup2

#### 6. What should I do if I forget my password?

If you have forgot the login password of the APP account, please click "Forget Password" and follow the prompts step by step. If you have forgot the password of the device, please reset the device and configure it again.

## Warranty

#### **Regular Warranty:**

All MMQ products are with 1 year warranty from the original date of purchase. During the warranty period, if any parts of product are damaged, please contact us immediately and we will provide satisfactory resolution.

In many cases, misunderstandings may be caused by unfamiliarity with the product, if you have any questions, please contact us first, by reducing returns, we will be able to sell to consumers at lower prices, thank you!

#### **Extended warranty:**

Enter APP personal center(Me), and click the customer service icon, send your order number for us to apply for extended warranty. You can apply for an extended warranty within 3 months of purchase.