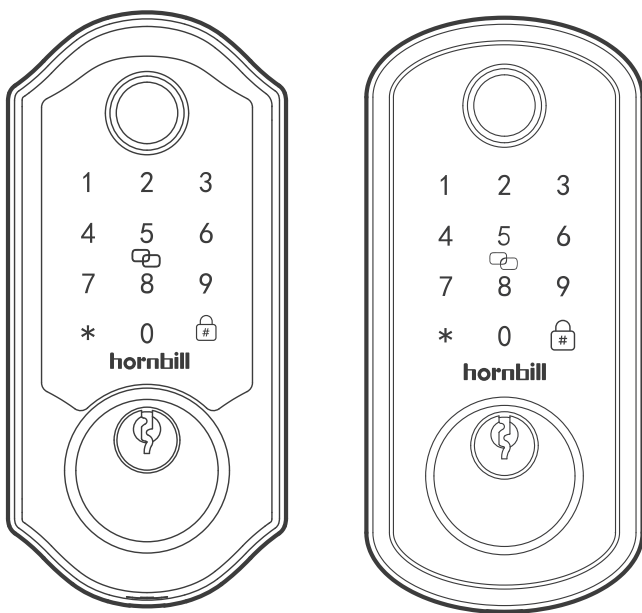




Applicable Models: A4-BF, Y4-BF

# SMART LOCK



# User Manual

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Read and Save the Instructions

---



Scan Me

Installation Video



Smart Life App

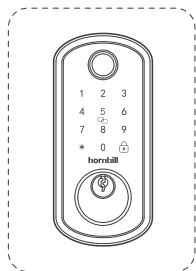


# Contents

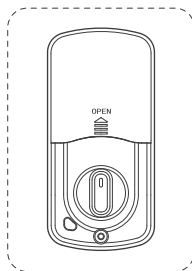
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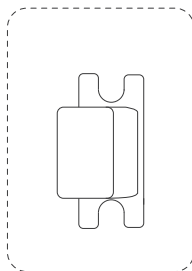
# In the box



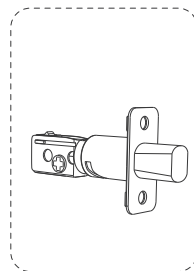
Exterior Assembly



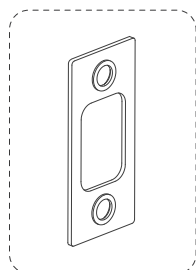
Interior Assembly



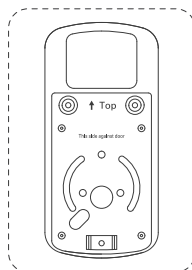
Strike Box



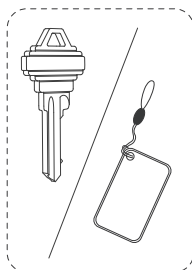
Deadbolt



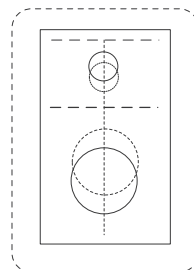
Strike Plate



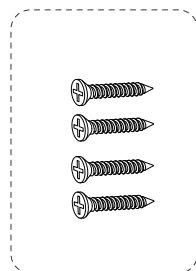
Mounting Plate



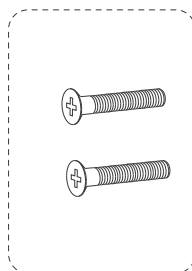
Key & IC Card



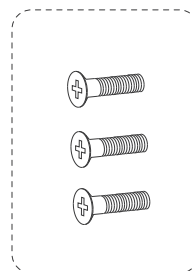
Drilling Template



Deadbolt /  
Strike Screws



Mounting Plate  
Screws



Interior Assembly  
Screws

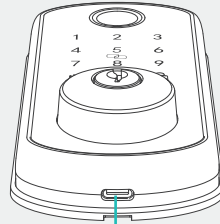
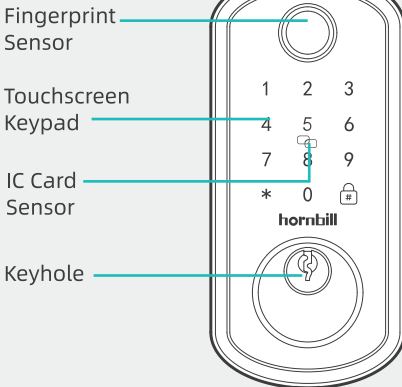


User Manual



# Product Overview

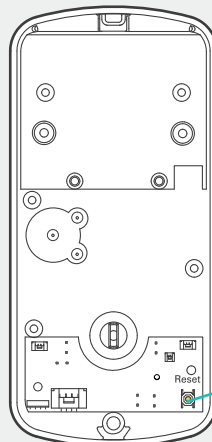
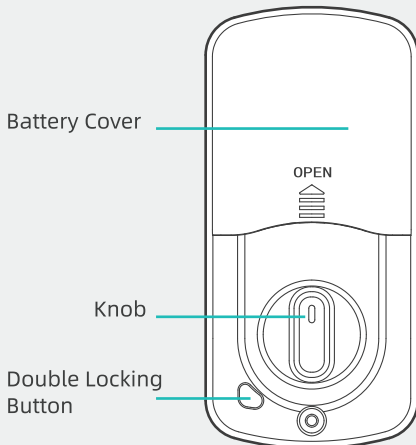
## Front



USB-C Port

Connect a power bank for temporary power supply if the batteries run out.

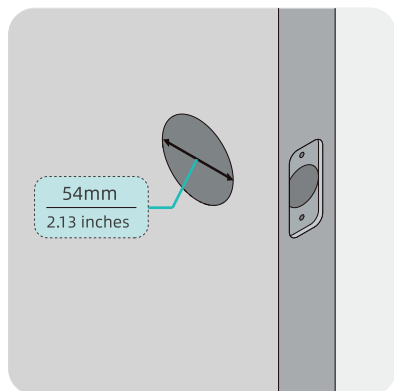
## Rear



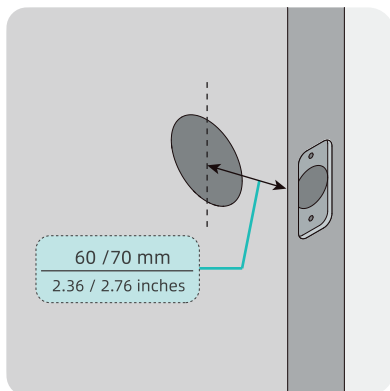


# Preparation

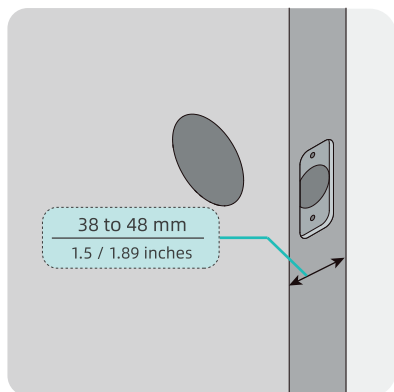
## Check Your Door Dimensions



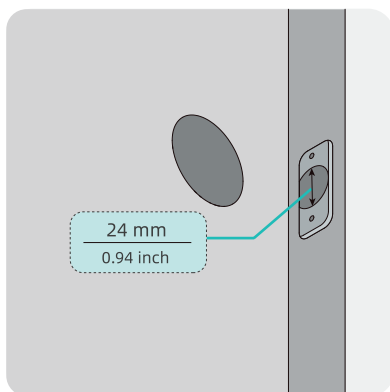
Cross bore diameter: 54 mm  
(2.13 inches).



Backset: 60 / 70 mm  
(2.36 / 2.76 inches).



Door thickness: 38 to 48 mm  
(1.5 / 1.89 inches ).



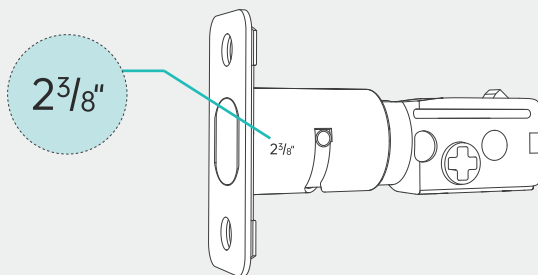
Edge bore diameter: 24 mm  
(0.94 inch).



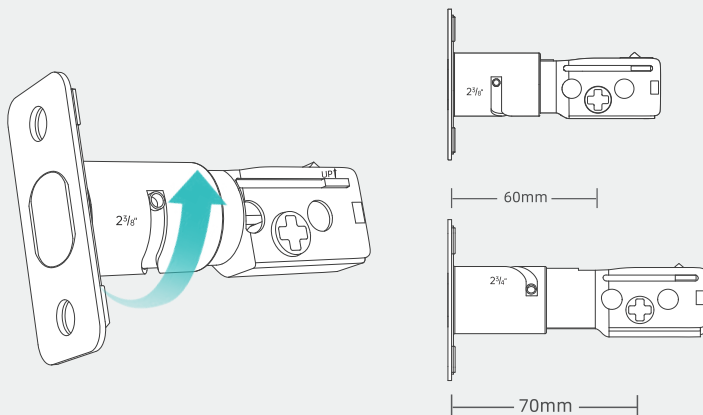
# Installation

## Step 1. Install the deadbolt

(1) If your door has a 60mm/2 $\frac{3}{8}$ " backset, you can install the deadbolt without any adjustments

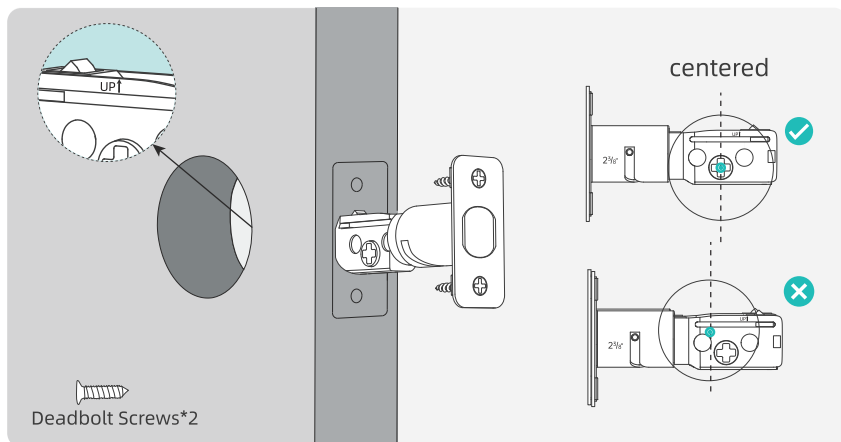


(2) For doors with a 70mm/2 $\frac{3}{4}$ " backset, rotate the deadbolt upwards to extend its length.





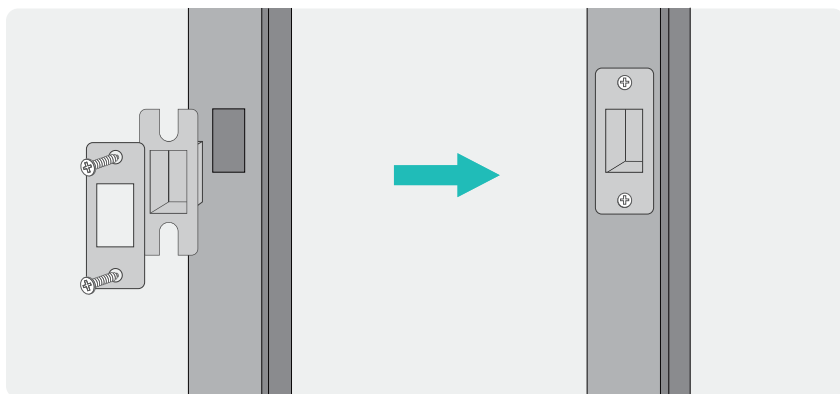
- Insert the retracted deadbolt with the word “UP” and up arrow facing upwards.



- Screw the deadbolt with a screwdriver (not provided).

**Parts Required:** Deadbolt, Deadbolt Screws, Screwdriver (not provided)

## Step 2. Install the Strike Plate



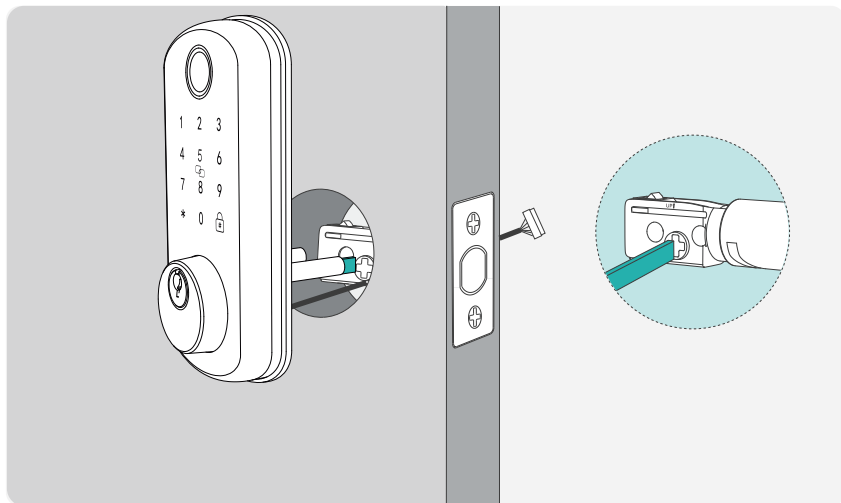
**Parts Required:** Strike Plate, Strike Pad, Strike Screws, Screwdriver



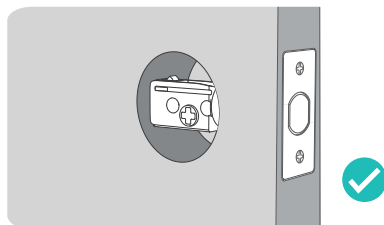
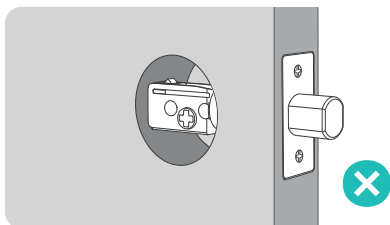


## Step 3. Install the Exterior Assembly

- (1) Place the spindle **vertically** before inserting it.
- (2) Turn the spindle several times to test whether the deadbolt extends or retracts smoothly.
- (3) Keep the spindle **vertical** and pass the cable under the deadbolt.



**Note:** Keep the deadbolt retracted (in unlocked status) and do not insert any keys during installation.



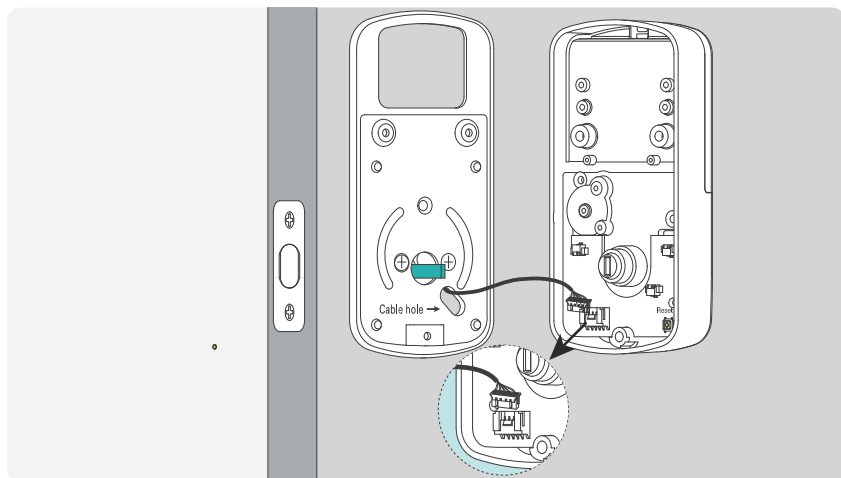
**Parts Required:** Exterior Assembly



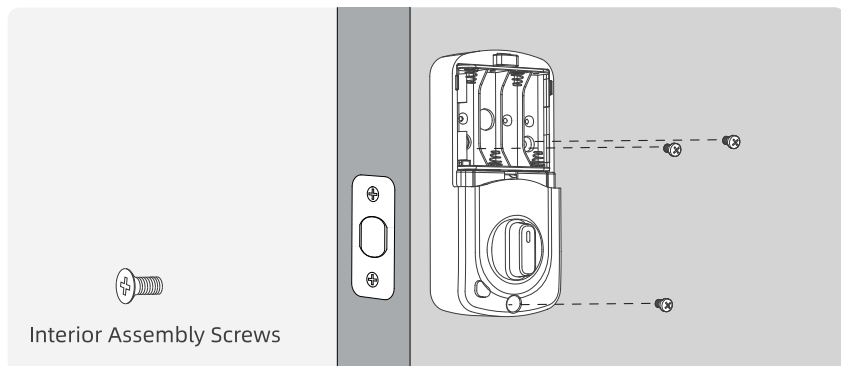


## Step 5. Install the Interior Assembly

(1) Plug the cable into the port and put the excess cable into the hole. Make sure the connector is securely matched with the pins.



(2) Tighten the screws into the interior assembly.



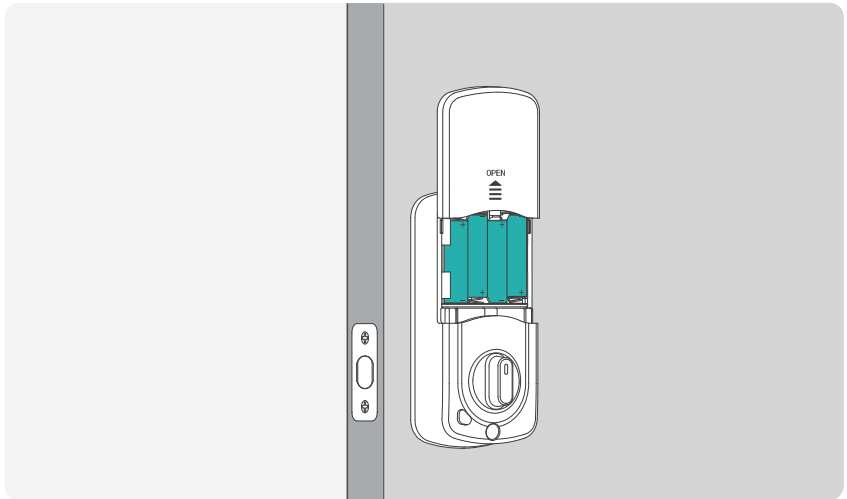
**Parts Required:** Interior Assembly, Interior Assembly Screws, Screwdriver



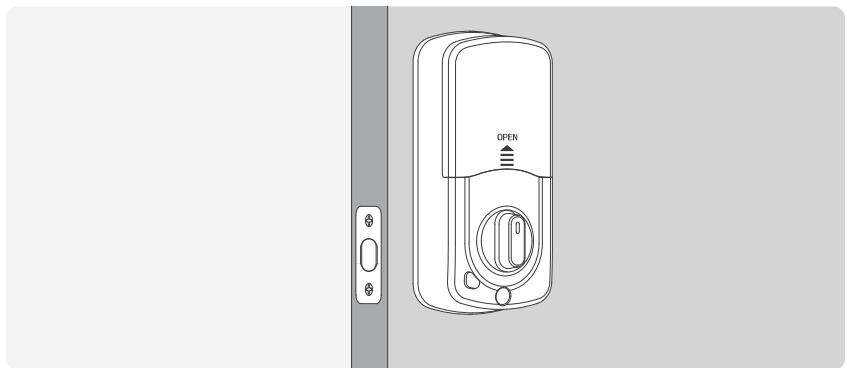
## Step 5. Install the Interior Assembly

**Note:** Only use new, non-rechargeable alkaline batteries.

(1) Slide the cover up and insert 4 AA alkaline batteries.



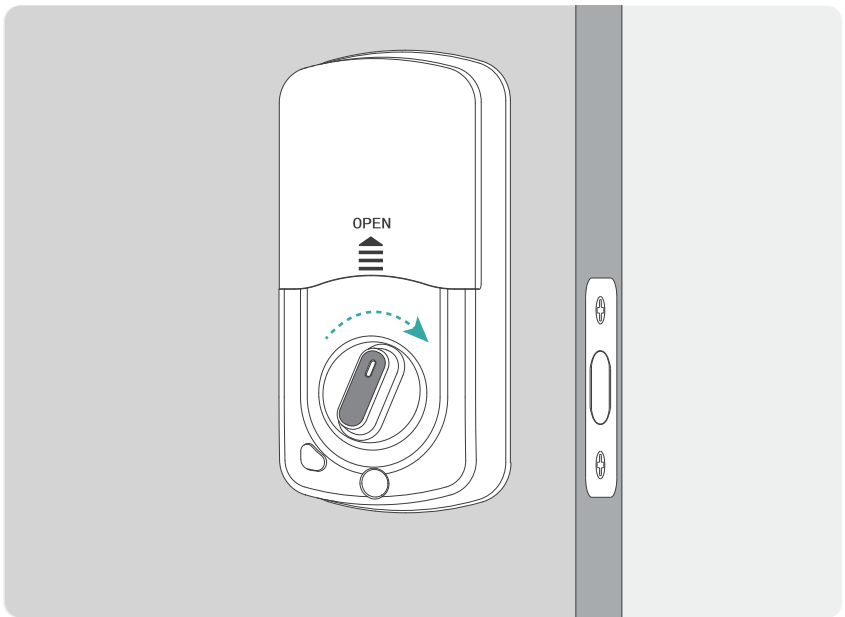
(2) Slide the cover back into place





# Test the Lock

1. Keep the door open.
2. Turn the knob several times to check whether the deadbolt extends and retracts smoothly.





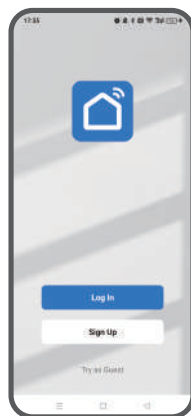
# Using the App

## 1. Create an Account

**Android:** Search Smart Life on Google Play.

**iOS:** Search Smart Life on the App store.

Sign up and log into your account with an email address.

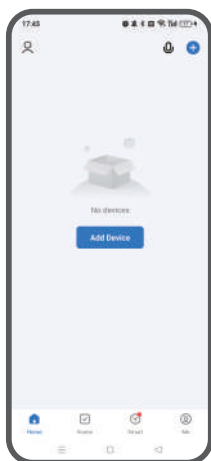


## 2. Pair Your Phone with the Smart Lock

**Step 1:** Touch the keypad to wake up the lock first, then tap **Add Device**.

**Step 2:** Add the lock discovered.

**Step 3:** Name the lock and Tap Done.





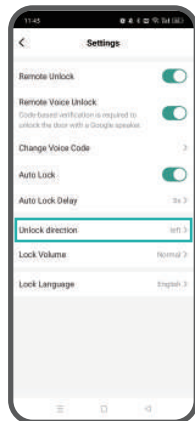
### 3. Determine the Door Opening Direction

**Settings**→**Unlock Direction**→**Choose Left / Right**

Face the touchscreen, and locate your door hinge.

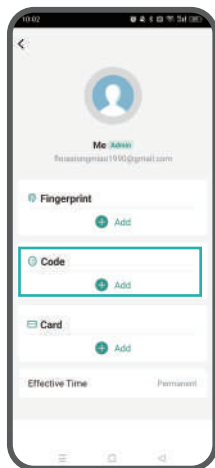
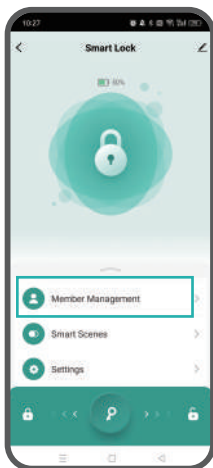
Select **Left** for the door with hinges on the left.

Select **Right** for the door with hinges on the right.



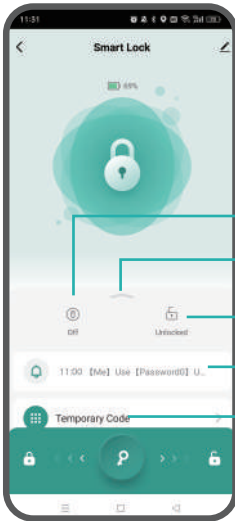
### 4. Change the Admin Passcode

- Once the lock and your phone are paired, the default admin passcode 123456 is invalid.
- Tap **Member Management**→**Admin**→**Add Code**→Enter a 6-8 digit password and set a code name.





## 5. APP Homepage Overview



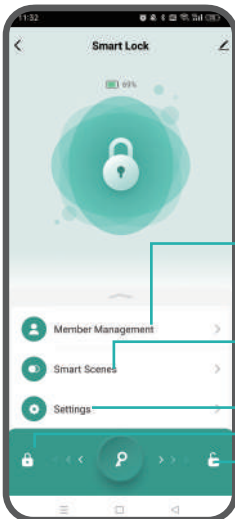
Double Locking On/Off

Tap here to check more

Lock Status

Lock Activities

Manage and set guest passcodes



Set passcodes and fingerprints for the admin and family members.

Receive notifications when family members go home or the door lock alarms.

Check and change lock settings.

Swipe to Lock

Swipe to Unlock





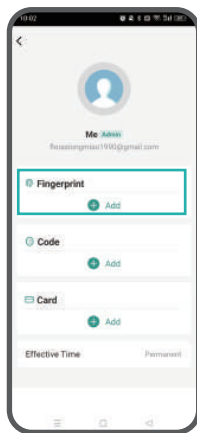
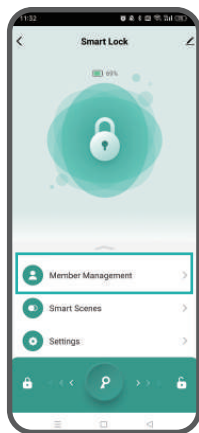
## (1) Temporary Code

Time-Limited	Use it at least once within 24 hours after it takes effect. Otherwise, it becomes invalid.
One-Time	Validity period: 6 hours. It can be used only once before it expires.
Dynamic	Validity period: 5 minutes. It can be used multiple times before it expires.
Clearing	Choose to delete one/all used time-limited codes. Validity period: 24 hours. Once entered on the lock, one/all used time-limited codes are deleted.
Custom	To set/generate a custom code, your phone must be within 5 meters of the lock if not paired with the gateway.

**Note:** For security reasons, temporary passwords are invisible once set, so please remember the temporary codes you set.

## (2) Set Fingerprints (up to 100)

Tap **Member Management**→**Admin**→**Add Fingerprint**→Follow the on-screen instructions to add a fingerprint.



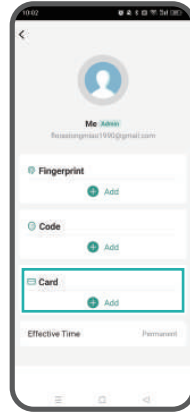
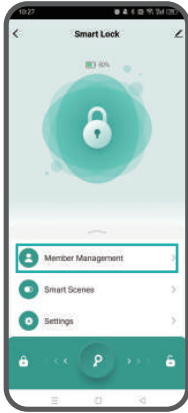
**To recognize your fingerprints better:**

1. Make sure the fingerprint sensor and your finger are clean and dry.
2. Place your finger on the fingerprint sensor. Move your finger around to capture different parts of it.



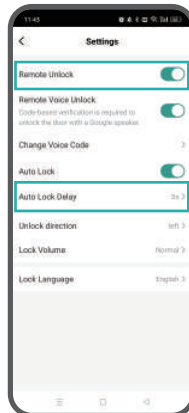
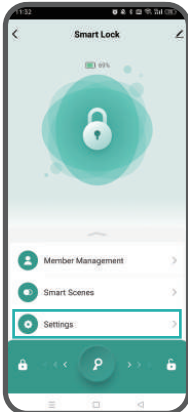
### (3) Add Card (up to 100)

Tap Member Management→Admin→Add Card→Follow the on-screen instructions to add a card.



### (4) Auto Lock & Remote Unlock

- Settings→Auto Lock Delay (Change the interval from 5s-30min as needed)
- Settings→Remote Unlock





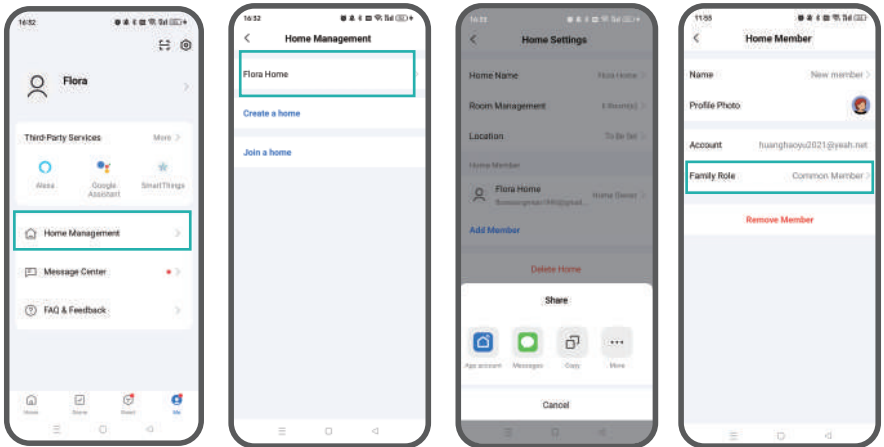
## (5) Add Member

- The home owner taps **Me**→**Home Management**→**Your Home**→**Add Member**→**Tap Copy/Messages**→Send the invitation code to the recipient.
- The recipient taps **Me**→**Home Management**→**Join a Home** and enter the invitation code.

Once the recipient be a home member, you can change the family role of the recipient.

**Common member:** Use device, use smart setting.

**Administrator:** Manage device and room, manage smart setting, manage member.





# Basic Operations

## Unlock the Door

**Option 1:** Light up the keypad first, then enter the passcode you've set and press the # key to unlock the door. For example: 146585#

**Option 2:** Unlock the door with your fingerprint.

**Option 3:** Swipe the IC card to unlock the door.

**Option 4:** Use the mechanical key.

**Option 5:** Unlock your door with voice commands using Alexa or Google Home (Gateway Required).

**Option 6:** Unlock the door via App.

**Option 7:** Remotely unlock the door via App, if the gateway is paired.

## Lock the Door

**Option 1:** Touch the # key to lock the door.

**Option 2:** Use the mechanical key.

**Option 3:** Lock the door via App.

**Option 4:** Enable auto-lock in the App, the door automatically locks after the set time.

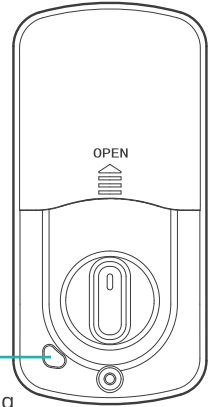
**Option 5:** Remotely lock the door via App, if the gateway is paired.



## How to Reset the Lock

### Method A:

- ① Touch and light up the keypad first, then remove one battery from the compartment, wait for 3 seconds and put it back in, the keypad lights up.
- ② Press and hold the double locking button for 10-15 seconds until you hear the voice prompt "Initialization successful", the reset is complete.

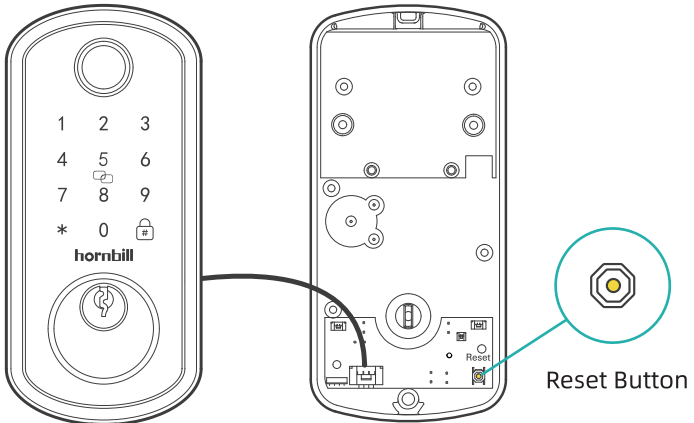


Double Locking Button

### Method B:

- ① Remove the batteries from the battery compartment.
- ② Remove the 3 screws from the back panel.
- ③ Insert the batteries into the battery compartment.
- ④ Press and hold the reset button on the circuit board until you hear the voice prompt "Initialization successful", the reset is complete.

**Note:** Keep the cable connected and batteries properly installed.



Reset Button

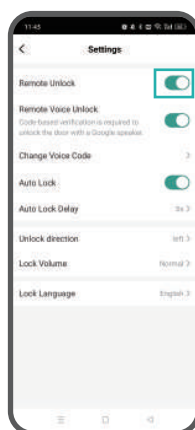
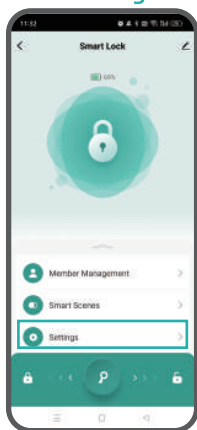


# Smart Home Integration

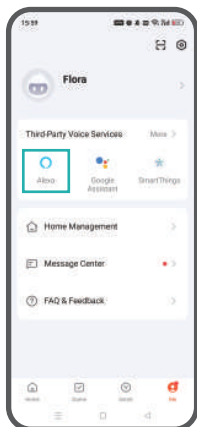
**Note:** For remote control, follow the gateway's user manual to add the gateway to the App first, then pair the gateway with the smart lock.

## Enabling Amazon Alexa (Need Gateway)

**Step 1:** Ensure that the lock and gateway are paired, then enable **Remote Unlock** in the lock **Settings**.



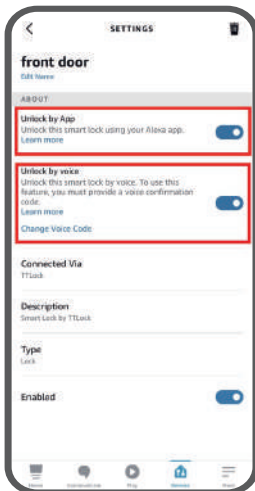
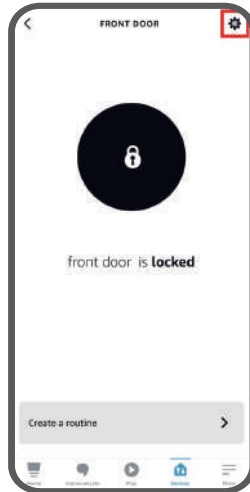
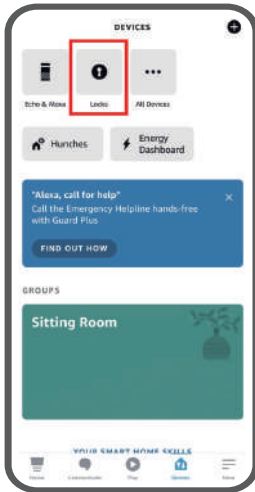
**Step 2:** Tap **Me**→**Alexa**, then follow the on-screen instructions to complete the setup.





**Step 3:** Enable **Unlock by App** and **Unlock by voice** in the Alexa App

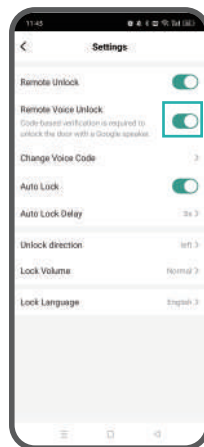
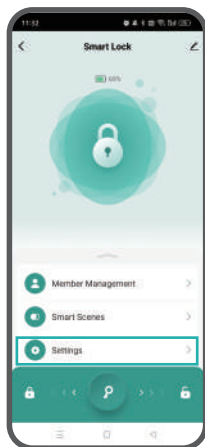
Tap **Locks**→Select your lock→Tap the **Settings** icon→Enable **Unlock by App** and **Unlock by voice**.



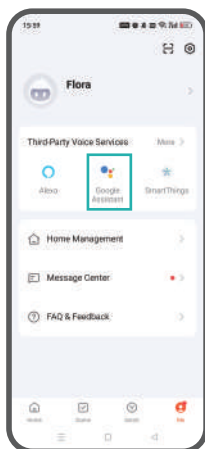


## Enabling Google Home (Need Gateway)

**Step 1:** Pair the Gateway with the lock first, then enable **Remote Voice Unlock** and set a 4-6 digit security code. Google will ask you for this security code when you unlock your door using voice commands.



**Step 2:** Tap **Me** → **Google Assistant**, then follow the on-screen instructions to complete the setup.







## FAQS

How to lock or unlock the door?	Refer to the Basic Operations→Lock the Door & Unlock the Door (Page 17)
How can I share access to the lock with my family and friends?	Refer to the part “Add Member” for details. (Page 16)
How to set/change the Admin passcode?	Go to <b>Member Management</b> → <b>Admin</b> → <b>Code</b> . (Make sure the Bluetooth is on and your phone is within 5 meters of the lock).
How to enter the passcode on the keypad?	Touch and light up the keypad, then enter the passcode you've set and press the # key to confirm.
Can the lock sound be muted?	Stand nearby the lock, turn on your phone's Bluetooth and open the App, tap <b>Settings</b> → <b>Lock Volume</b> → <b>Mute</b>
How to prevent prying eyes?	Simply add extra digits before or after your real passcode and the smart lock will still unlock.
How to double lock your door?	Press and hold the double locking button for 5 seconds, the door is double locked.
How to cancel double locking?	Short press the double locking button or unlock the door by turning the knob/ using the admin App/ admin passcode/ mechanical key.
How to pair the lock with the gateway?	Please refer to the manual in the Gateway box for detailed steps, or contact Customer Service for assistance.

## Smart Lock Table

Model	Unlocking Methods				
	App	Passcode (Up to 100)	Fingerprint (Up to 100)	IC Cards (Up to 100)	Keys
Y4-BF	√	√	√	√	√
A4-BF	√	√	√	√	√



# Customer Service

All Hornbill products come with lifetime support. Feel free to contact us if you have any questions.

**Toll free:** 1-877-760-4361

**Mon-Sun:** 12 pm-8 pm, 9 pm-6 am (EDT)

**Email:** [service01@hornbilllock.com](mailto:service01@hornbilllock.com)

**WhatsApp**





