

AG01掌机说明书/材质;80g书写纸/4色印刷/120*90mm



产品配置信息:	
Product model	AG01
Product model	AG01
Dimensions and weight	
Height	151.5mm
Width	130.8mm
Depth	67.4mm
Weight (maximum)	555g
NOTE: The weight of your PocketGo varies depending on the configuration ordered and the manufacturing variability.	
OS	Windows 11
Version	Windows 11
CPU	AMD Ryzen™ R7-8840U / 8840HS
Memory	
Speed	6400MHz
Type	On board
Capacity	16GB/32GB
SSD	
Storage	M.2X1 Type 2230 Key M SSD, PCI-e interface (Gen 4/512G/1TB)
Ports and connectors	
Type-C	Type-C Port(s)(Charged&data&display)
Card reader	UHS-II
One headset (headphone and microphone combo) port	

Battery	
Type	3-cell lithium-ion 50Wh
Nominal Voltage	11.55V
Typical Capacity	4329mAh (3s1p)
Operating time	Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.
Life span(approximate)	500 discharge/charge cycles
Storage: If the battery packs are subject to storage for such a long term, it is recommended every two-month recharge the battery packs periodically.	
Power adapter	
Type	65W
Rated output voltage	20V DC
Output current(continuous)	3.25A
Input current(maximum)	1.5A
Input voltage	100~240V AC
Input frequency	50~60 Hz
Communications	
WiFi	Dual Band 2.4GHz/5GHz Support 802.11ax(WiFi6/WiFi6E)
Bluetooth 5.3	
Computer environment	
Operation Temperature	5°C-35°C
Relative humidity (maximum)	10% to 90%
Vibration (maximum)*	0.16 GRMS
Shock (maximum)	60 G ±
Altitude (maximum)	0 m to 3000 m
Operating time varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.	

1. 产品图

1	左摇杆	8	MENU键	15	Type-C接口	21	多功能键
2	十字键	9	ADP+键	16	散热孔	22	进气孔
3	VIEW键	10	右摇杆	17	Type-C接口	23	进气孔
4	输入切换键	11	进风孔	18	L键	24	电池盖
5	指示灯	12	右键	19	左摇杆	25	头部追踪旋转切换开关
6	电源键	13	右摇杆	20	MicroSD卡槽	26	麦克风
7	Smart Box键	14	耳机麦克风接口				

使用步骤

1. 安装电池

如下图所示，沿着电池盖盖面向下推动打开电池盖，将电池正面向上，垂直安装进电池仓，请注意将拉绳拉出，将电池盖拉紧。拆卸时可直接拉动拉绳拆下电池。

2. 连接电源适配器充电

机器的左右两个Type-C接口都可进行充电，第一次使用前，请使用搭配的充电器将机器充满电后再行使用。

3. 连接Type-C显示设备

插入Type-C显示设备后画面显示，机器的两个Type-C接口都可输出DP视频信号。

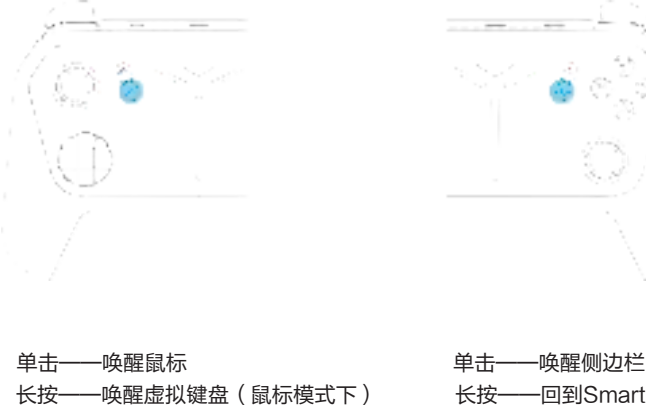
4. 按下电源键开机

长按HOME键3秒后，灯光转为白光，此时机器开机进入系统

5. 使用TECNO SmartBox 应用程序

第一次进入Windows桌面时，进入TECNO SmartBox 应用程序，SmartBox软件能够帮助用户管理游戏、应用程序文件，并且支持对机器进行多样化设置。

6. 模式切换键与SmartBox键的指南



单击——唤醒鼠标
长按——唤醒虚拟键盘（鼠标模式下）

单击——唤醒侧边栏
长按——回到SmartBox主页

7. Gamepad快捷键 / 默认快捷键如下表

✦短按	弹出/最小化SmartBOX软件
✦长按2s	打开SmartBOX Setting#
✦短按	鼠标/手柄 模式切换
✦长按2s	虚拟键盘 (Win+Ctrl)
✦短按	任务管理器 (Win+Tab)
Home键短按	返回桌面 (Win+D)
Home键长按4s	关机
十字键	上-左摇杆
LT键	鼠标左键单击
RT键	鼠标右键单击
VIEW键	任务管理器
MENU键	滚动移动
左摇杆按下	滚动移动
右摇杆按下	正常鼠标移动
右摇杆按下	鼠标速度切换 (键中快3档)
A键	Enter
B键	Esc
X键	Tab
Y键	全屏(F11)
✦-VIEW键	文件管理器
✦-MENU键	windows设置 (win+I)
✦-+键	音量 (Fn+F3)
✦-#键	能效信息显示 (内容自setting栏勾选)

✦+X键	刷新率更改 (FPS30/45/60/90/120/144)
✦+Y键	关闭前置软件 (ALT+F4)
LT+RT+✦+A键	录像
LT+RT+✦+B键	电源模式切换
LT+RT+✦+X键	分辨率更改 (1080P/900P/720P)
LT+RT+✦+Y键	Windows安全选项 (Ctrl+Alt+Delete)

8. 头部追踪
将TECNO Pocket Vision连接至Pocket Go时，将会支持头部追踪功能。将开关拨动至左侧或右侧，眼睛将会开始捕捉头部运动数据，并转运动数据转化至游戏数据，开关向左，则头部模拟为左摇杆，开关向右，头部模拟为右摇杆。

Frequency Range:	RF exposure information:
BT: 2400-2483.5 MHz (TX/RX);	The SAR limit of EU is 4.0W/kg(lbms) averaged over one gram of tissue. Device has also been tested against this SAR limit.
Wi-Fi 6E: 2400-2483.5 MHz (TX/RX);	This device may be restricted for use, depending on the local network.
Wi-Fi 6E: 5.015-5.955 MHz(TX/RX)	Restrictions in the 5GHz band:
Band 1: 5150-5250 MHz(TX/RX)	According to 10(10) of Directive 2014/53/EU, the packaging shows that this radio equipment will be subject to some restrictions when placed on the market in Belgium (BE), Bulgaria (BG), Czech Republic (CZ), Denmark (DK), Germany (DE), Estonia (EE), Finland (FI), Greece (EL), Spain (ES), France (FR), Croatia (HR), Italy (IT), Cyprus (CY), Latvia (LV), Lithuania (LT), Luxembourg (LU), Hungary (HU), Malta (MT), Netherlands (NL), Austria (AT), Poland (PL), Portugal (PT), Romania (RO), Slovenia (SI), Slovakia (SK), Finland (FI), Sweden (SE), Norway (NO), the United Kingdom (in respect of Northern Ireland (UK(NI)), Iceland (IS), Liechtenstein (LI), Switzerland (CH) and Turkey (TR).
Band 2: 5250-5350 MHz(TX/RX)	The WLAN function for this device is restricted to indoor use due to its operation in the 5.15 to 5.35 GHz frequency range
Band 3: 5470-5725 MHz(TX/RX)	60Hz band wireless LAN is indoor use only.
5.86-5.95 GHz: 5.86-5.95 GHz(TX/RX)	
Wi-Fi 6E: 5945-6420MHz(TX/RX)	
Maximum transmit Power(only for CE)	
BT: 5.0dBm	
2.4G Wi-Fi: 19.0dBm	
5G Wi-Fi: 13.0dBm	

The full text of the EU declaration of conformity is available at the following internet address: <https://www.tecno-mobile.com/declaration/>

Disposal of your old appliance
Regulatory Notice: Waste Electrical and Electronic Equipment (WEEE) Disposal
The Waste Electrical and Electronic Equipment (WEEE) Directive is designed to mitigate the environmental impact of electrical and electronic goods. Its objective is to promote re-use and recycling while minimizing the amount of WEEE ending up in landfill. The symbol displayed on this product or its packaging indicates that it must be disposed of separately from regular household waste at the end of its life cycle. Please be aware that it is your responsibility to ensure the proper disposal of electronic equipment at designated recycling centers to preserve natural resources.

Every country typically has designated collection centers for the recycling of electrical and electronic equipment. For information regarding the nearest recycling drop-off location, kindly reach out to your local electrical and electronic waste management authority, your municipal office, or your household waste disposal service.

FCC Warning:
change or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
-- Reorient or relocate the receiving antenna.
-- Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
Consult the dealer or an experienced radio/TV technician for help.

FCC RF Exposure Information and Statement:
The SAR limit of USA FCC is 4.0 W/kg averaged over one gram of tissue. Device type: AG01 (FCC ID: A20Y-AG01) has also been tested against this SAR limit. The highest SAR value reported under this standard during product certification properly the limits is 0.88W/kg. This device was tested for typical limits operators with the PC Handheld device kept from the limits. To maintain compliance with FCC RF exposure requirements, please maintain a distance of 1 millimeters between the user's limbs and the PC handheld device when using. Control of or communications with unmanned aircraft systems is prohibited, including drones.

Warranty Card
TERMS AND CONDITIONS
TECNO Mobiles product is warranted against defects in materials or workmanship for a period (depending on the product, as described on warranty card). The limited warranty begins on the original date of purchase. Warranty repair must be carried out by designated agent after sale, TECNO's authorized service center. To receive warranty service, the original proof of purchase must be presented to TECNO or TECNO's authorized service center. For carrying in service, transportation to and from the service center is the responsibility of the purchaser.
The appointed agent will carry out after sales maintenance for this product, at TECNO's option and at no charge for the parts and service, if this product is defective during the limited warranty period. During the warranty period from the date of original retail purchased by the customer or the product activated (if the last day of the warranty validity period is a legal holiday, the next day of the holiday shall prevail), TECNO will provide customers with free maintenance under the circumstance of non-human damage to the host of the product.

EXCLUSIONS
(This warranty does not cover the following)
1. Products with original serial numbers removed, altered or not able to be readily determined.
2. Damage caused by transportation and handling, including scratches, dents, chips, and/or any damages to the exterior of your product.
3. Damage or failure caused by incorrect electrical current or voltage fluctuations or surges.
4. Applications and use which this product was not intended to.
5. Damage or failure caused by products or equipment not supplied by TECNO.
6. Accidents, misuse, abuse, neglect, misapplication, fire, water, lightning or other acts of nature.
7. Damage or failure caused by improper or faulty installation, product alteration or modification.
8. Damage or failure caused by: Non-TECNO or unauthorized parts, supplies, accessories or equipment; services performed by unauthorized service companies.

Damage in failure cases by liquid or caused by liquid or water damage.
NOTIFICATIONS The warranty card is confined to the first purchaser of the product only and is not transferable. The warranty covers only TECNO products purchased from authorized TECNO dealers.
The right of final interpretation belongs to TECNO.
PRODUCT CATEGORY: PC Handheld device

Vulnerability Response
Safeguarding against security issues is a top priority for us and we welcome anyone with a security background to report potential security vulnerabilities to us to improve the security of our products and services.
Vulnerability Response and Disclosure Process
1. Receive
Monitor and promptly assign received vulnerabilities
2. Verify
Verify the vulnerability and confirm the exploitability and impact
3. Develop Solution
Provide effective solutions or risk remediation measures
4. Confirm Scope
Investigate and confirm the scope of affected products
5. Release Security Advisory
Review and publish the security advisory (SA) for the vulnerability

Report Vulnerabilities
Please report any security vulnerabilities via email to: hazeyn_shang@tecno-mobile.com
The email should include at least the following information, ideally as an attachment in this format:
Your organization and contact information
Products and versions affected
Description of potential vulnerability
Information about known exploits
Disclosure plans

Response Time
We'll respond within 72 hours to any vulnerabilities you submit.
(Actual vulnerability response time may vary depending on the risk level and complexity of the vulnerability)

Vulnerability Disclosure Instructions
When an external party discovers or is concerned about a potential vulnerability, but we have not yet fully confirmed it, we will disclose basic information about the vulnerability and our investigation via email. The vulnerability information shall be kept confidential until TECNO releases the formal security advisory to the public. When the vulnerability has been confirmed to be fixed, new firmware will be released, and a firmware update change log will be published, containing a description of the vulnerabilities that have been solved.

Product Support Policy
We strive to provide continuous security updates for our products. The security updates generally include the latest patches, vulnerability fixes, and other security improvements. We will generally maintain security updates for at least two years from the launch date of a product. However, the security update situation may vary by product, so please pay attention to our announcements. We will regularly publish and update information about the security of TECNO products on this page to help you check your device's security updates.

<https://security.tecno.com/SRC/securityupdates>

WARRANTY PERIOD: Please check the corresponding policies of your country

<https://www.caricare.com/global/>

Driver download:

<https://www.tecno-mobile.com/download/>

Warm tips: During the warranty period, if warranty is required, please show the purchase invoice and warranty card. Please refer to your local dealer for after-sales policies.

Thank you for using TECNO products.

WARRANTY CERTIFICATE

Name:	
Address:	
Telephone number:	
Date of purchase:	
Customer's name:	
S/N:	

TECNO WARRANTY

Please keep with your receipt, this warranty covers only original TECNO products. It is not applicable to normal wear and tear, or any effects or damage caused by misuse of the product. Warranty is for primary product only. Additional or free of cost products are not covered under warranty. The warranty date please check the sticker.

TECNO MOBILE LIMITED

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www.tecno-mobile.com

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Hereby, TECNO MOBILE LIMITED,
Declares that this Wireless Equipment is in compliance with the essential requirements and other relevant provisions of directive 2014/53/EU.

