



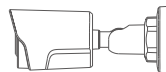
PoE Bullet Camera Operational Instruction

Tech support: support@veezoom.cn

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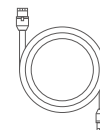
What's in the Box



PoE Bullet Camera



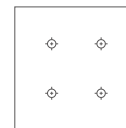
Waterproof Lid



1.5m Ethernet Cable



Quick Start Guide



Mounting Hole Template



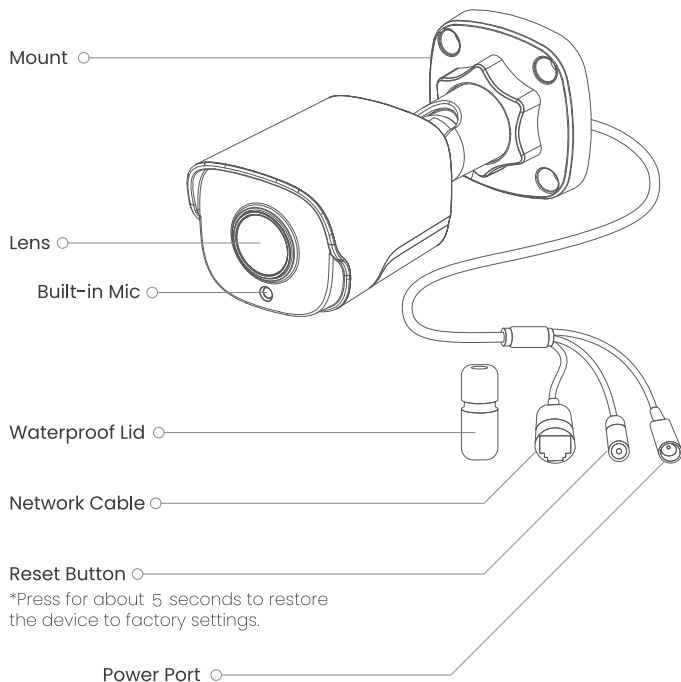
Pack of Screws



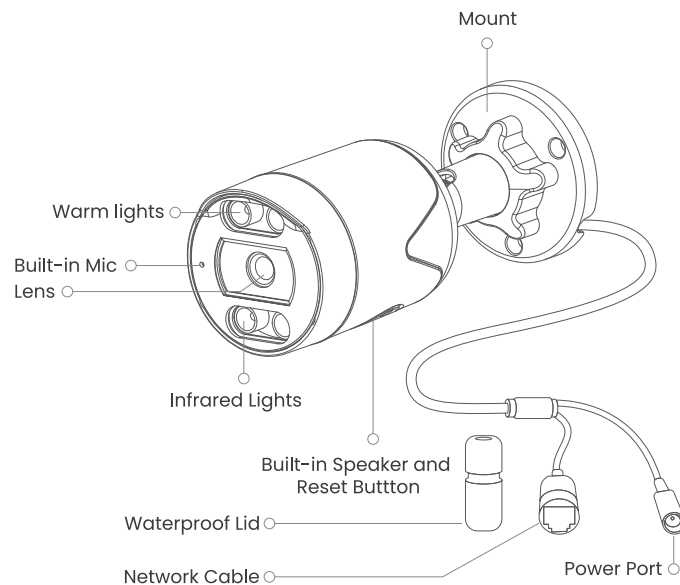
NOTE:

Camera and accessories vary with different camera models that you purchase.

Camera Introduction



*Press for about 5 seconds to restore the device to factory settings.



NOTE:

- Different types of cameras are introduced in this section. Please check out the camera included in the package and check out the details from the corresponding introduction above.
- The actual appearance and components may vary with different model of product.

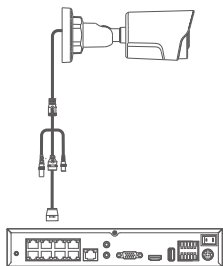
Multiple Connection Ways

Before using the camera, please follow the instructions below to connect the camera according to your use mode and complete the initial setup.

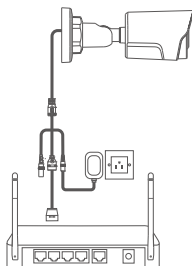
Mode 1: Connect the camera to VEEZOOM NVR or third-party NVR that supports ONVIF protocol.

Mode 2: Connect the camera to DC12V 1A power adapter and WiFi router.

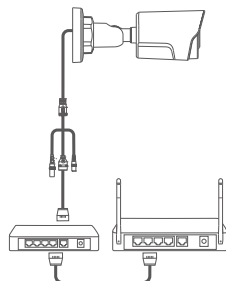
Mode 3: Connect the camera to PoE injector/switch and WiFi router.



Mode 1



Mode 2



Mode 3



NOTE:

The camera should be powered with a 12V DC adapter or a PoE powering device such as PoE injector, PoE switch or PoE NVR (not included in the package).

Set up the Camera



On Smartphone

- Step 1** Scan the QR code to download Veezoompro APP.
- Step 2** Click "Add Device", scan the QR code on the camera to add it.



NOTE:

- Make sure your camera is powered on correctly and works properly.
- Auto search mode: make sure all devices connect WiFi and work in the same WLAN.

On PC

After the camera is successfully connected to the Veezoompro APP, use the APP to scan the code on the website to log into your account:

<https://ipc-us.ismartlife.me/login>

(Suggested browser: Google Chrome)

On NVR

Method 1: Connect with VEEZOOM NVR

The camera can be connected with VEEZOOM NVR via a single Ethernet cable.

Method 2: Connect with third-party NVR

- If the camera is connected with a third-party NVR, please confirm that the NVR must support ONVIF protocol.
- It is needed to configure a correct account on the settings of NVR channel.
- **The default user name and password of the camera is "admin".**

Mount the Camera

Installation Tips

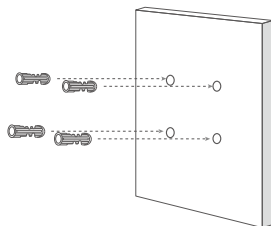
- Do not face the camera towards any light sources.
- Do not point the camera towards a glass window. Or, it may result in poor image quality because of the window glare by infrared LEDs, ambient lights or status lights.
- Do not place the camera in a shaded area and point it towards a well-lit area. Or, it may result in poor image quality. To ensure best image quality, the lighting condition for both the camera and the capture object shall be the same.
- To ensure better image quality, it's recommended to clean the lens with a soft cloth from time to time.
- Make sure the power ports are not directly exposed to water or moisture and not blocked by dirt or other elements.
- With IP waterproof ratings, the camera can work properly under conditions like rain and snow. However, it doesn't mean the camera can work underwater.
- Do not install the camera at places where rain and snow can hit the lens directly.
- The camera may work in extreme cold conditions as low as -35°C. Because when it is powered on, the camera will produce heat. You may power on the camera indoors for a few minutes before installing it outdoors.

NOTE:

Please check out the mount included in the package and follow the corresponding instruction to install the camera properly.

Install the Camera

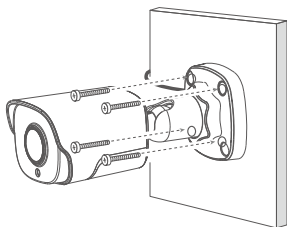
- 1 Drill holes in accordance with the mounting hole template.



NOTE:

Use the accessories included in the package to install the camera. The accessories vary with different cameras.

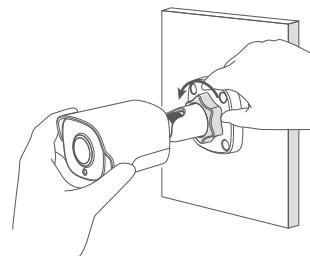
- 2 Install the mount base with the mounting screws included in the package.



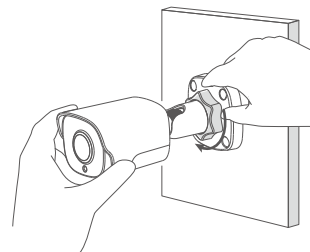
NOTE:

Run the cable through the cable notch on the mount base.

- 3 To get the best field of view, loosen the adjustment knob on security mount and turn the camera.



- 4 Stiffen the adjustment knob to lock the camera.



Troubleshooting

How can I do if the camera is not working?

If your camera is not working, please try the following solutions:

- Make sure your camera is powered properly. The PoE camera should be powered by a PoE switch/injector, the PoE NVR or a 12V power adapter.
- If the camera is connected to a PoE device as listed above, connect the camera to another PoE port and see if the camera will power on.
- Try again with another Ethernet cable.

Why the video of the Micro SD card can't be read in the laptop?

- To protect our users' privacy, the video files stored in the SD card are encrypted. You can download the videos on the APP.

How to remove device from APP?

- Home → Long press the camera icon
→ Click "Remove Device" → Click "Confirm"

How to share the camera with others?

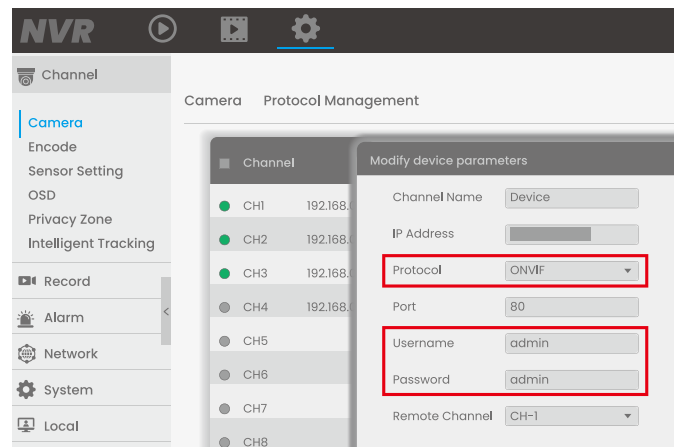
- Single camera share:
Home → Camera settings → Share Device → Add Sharing
- Home management:
Me → Home Management → Create home → Add Member after creating a home

Why does the camera fail to connect with other brand's NVR that has ONVIF protocol?

- Enter the correct user name and password when adding the camera to the NVR.

The default user name: admin

The default password: admin



How to get video with RTSP?

RTSP URL of the camera

rtsp://admin:admin@192.168.0.123:554/1/1

- admin:admin : camera username and password
- 192.168.0.123 : camera IP address
- 554 : camera RTSP port
- 1 : camera channel, for IPC, leave it as 1
- 1 : "1" stands for Mainstream, "2" stands for Substream



NOTE:

The default IP address of the camera is 192.168.0.123 DHCP Enable

Notification of Compliance

FCC Compliance Statement

This device complies with Part 15 of FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

Simplified EU Declaration of Conformity

VEEZOOM declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 2014/30/EU.



Correct Disposal of This Product

This marking indicates that this product should not be disposed with other household wastes. throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmentally safe recycling.

Limited Warranty

This product comes with a 2-year limited warranty that is valid only if purchased from VEEZOOM Official Store or a VEEZOOM authorized reseller.

NOTE:

We hope that you enjoy the new purchase. But if you are not satisfied with the product and plan to return, please remove the camera from Veezoompro APP device list to protect your privacy.

Terms and Privacy

Use of the product is subject to your agreement to the Terms of Service and Privacy Policy at VEEZOOM. Keep it out of reach of children.

End User License Agreement

By using the Product Software that is embedded on the VEEZOOM product, you agree to the terms of this End User License Agreement ("EULA") between you and VEEZOOM.