

# CONFIER

Knee Massager



User Manual  
CF-5703

## Safety Instructions



**Please read the following instructions carefully before putting your massage device into use to ensure trouble-free operation and optimum efficiency. Please retain these operating instructions for further use!**

- **DO NOT** wet, **DO NOT** use pins, never remove cover.
- This item is NOT A TOY. Close supervision is necessary when this appliance is used by, on, or near children or disabled persons.
- This appliance should never be left unattended when plugged in.
- Any possible repairs may only be carried out by authorized expert staff. Improper use and unauthorized repairs are not permitted for safety reasons and lead to loss of warranty.
- Never touch the power plug with wet hands.
- Please avoid contact of the device with water, high temperatures and direct sunlight.
- **DO NOT** use any damaged cables, plugs or loose sockets.
- If plugs or cords are damaged, they must be replaced by the manufacturer, a service representative or by qualified personnel.
- In case of malfunction, disconnect immediately from the mains.
- Misuse or incorrect use excludes any liability for damage.
- Do not use while you sleep.
- Do not use with infants, a helpless person or a person insensitive to heat.
- Overlong application can result in skin burns.
- Do not use this product for medical treatment.
- In order to avoid excessively stimulating the muscles and nerves, the recommended massage time should not be exceeded 30 minutes at a time.



### **PLEASE NOTE !**

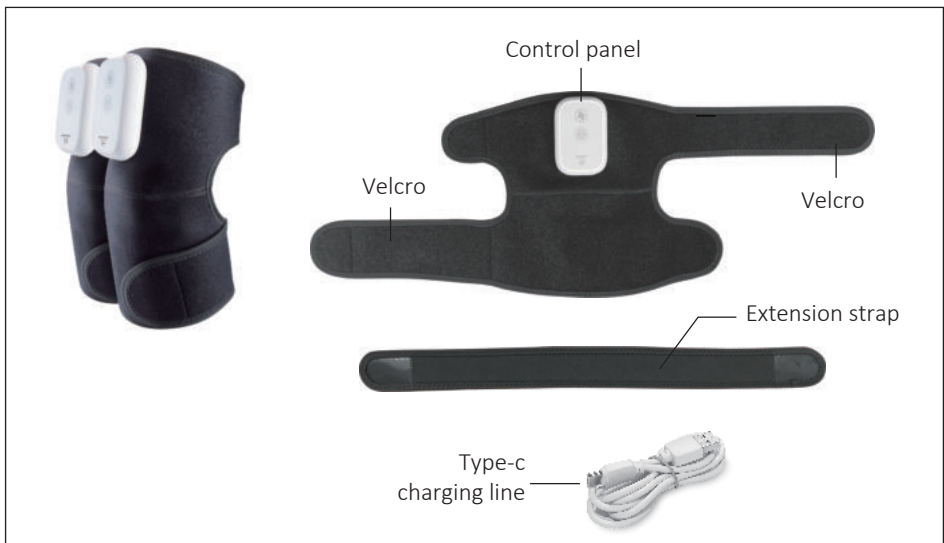
- **DO NOT** use if you have skin disorders, open wounds, or swollen or inflamed areas.
- Each massage – even a hand massage – must be refrained from during pregnancy or if one or more of the following complaints are present in the massage area: recent injuries, thrombotic diseases, all kinds of inflammations and swellings, and cancer. It is recommended to consult a doctor before having a massage for the treatment of ailments and illnesses.
- If you are dependent on electrical aids e.g. pacemakers, please be sure to consult your doctor for medical advice before taking a massage.
- The packaging material supplied should not be used as a toy.

## Instruction

Thank you for purchasing Comfier Knee massager  
With normal care and proper treatment, it will provide years of reliable service.  
**Please read all instructions carefully before use this product.**  
**Please retain this manual for future reference.**

## FEATURES

- Soothing Heating with 3 heat levels
- Vibration massage with 3 levels of intensity
- Adjustable wrap around design
- A timer of 30 minutes to automatically shut off
- Easy to operate the control panel



## CONTENTS

- Knee Massage x 2pcs
- Type-c charging cable x 2pcs
- Extension strap x 2pcs

## TECHNICAL DATA

<b>Measurements:</b>	9X10.2 inches(Folded)
<b>Weight:</b>	0.66 lbs(one piece)
<b>Rated Voltage:</b>	5.0VDC 2.0A
<b>Battery Capacity:</b>	5000mAh
<b>Rated Power:</b>	7W
<b>Automatic runtime:</b>	30 minutes

## Setup and Operation

1. Please use the device in the manner shown below:

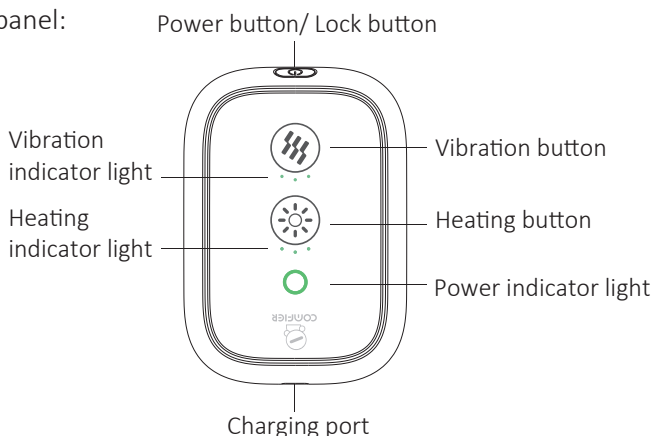


Opt.1 Knee massager



Opt.2 Shoulder Massager(With extension strap)

2. Controлле panel:



### **Power button/Lock button:**

Long press to turn on the device, and activate vibration at low intensity and heating function at high level. When the device is on, short press this button to lock the screen to avoid touching the button by accident, short press again to unlock the screen. When the screen is locked, the power indicator light will turn red.

### **Vibration button:**

Touch the button to turn on the vibration function, and cycle low,medium,high intensity or off setting, the corresponding vibration indicator will light on

### **Heating button:**

Touch the button to turn on the heating function, and cycle high, medium, low of heating level or off setting, the corresponding heating indicator will light on.

- The device will automatically switch off after 30-minute timer runs out.
- Do not setup or use the device in a bathroom or similiary wet/damp areas.
- Ensure the device is not exposed to direct sunlight or placed near sources of heat.

## **Note:**

This product produces a warming heat. Please allow a few minutes to reach maximum temperature. The maximum temperature: approx 140F.

## Battery Charging

1. When the battery is low, the green indicator will start flashing.
2. Connect the USB cable to any USB charger, it can be plugged in the portable power bank, mobile phone battery chargers, laptop and any USB port.



3. When charging, the indicator light will turn into a breathing light effect.
4. When full charge, the green indicator will be always on.
5. Normally it takes about 3-4 hours to fully charge.
6. Machine will be turned off automatically when charging.
7. After full charged, the device can work continuously for around 2-3 hours

**Note:** before using this product for the first time, please fully charge it.

If the device is not in use for a long time, the product should be charged once a month to protect the battery life from shortening.

### **Battery Disposal Warning:**

The unit contains a Lithium Ion battery.

Please contact your local recycling center to find out how to properly dispose of the product.

## Troubleshooting

Fault	Solutions
Device switches off suddenly	The device will switch off when the timer runs out. Continue using by pressing the 'Power' button. If the device has run for 30 mins, turn back on after resting the unit for 15 mins.
	The device has an overheating protection system be activated, device is switched off for your safety. Please rest device for 15-30mins before restarting.
Device stopped abnormally	Battery runs out of power, charge the battery, self-timed 30 mins is out, restart the product.
	Battery Low, please charge it before using
Device slight noise	It is normal working noise of the internal mechanism

## Care and maintenance

### Care and cleaning instructions

1. Always unplug the unit before cleaning it.
2. Before cleaning, allow unit to cool.
3. Dampen a cloth in water or a 3%–5% mild detergent solution.
4. Wipe the dirty areas with the wet cloth.
5. Do not use sharp brush, sharp tool, gasoline and diesel to clean it.
6. Do not use wet cloth clean control panel, lest cause failure, only use dry cloth to wipe the control panel.
7. Never submerge any part of the unit in liquid.
8. Wait for the unit to become fully dry before use.

### Maintenance

1. Please keep it into a box and keep in a safe, dry and cool place.
2. Do not keep it in any place with high temperature, near fire or direct sunlight, or it may faded or damaged
3. Do not contact benzene, diluent or any other corrosive liquid.

## Warranty

If you have any issue about the product, please feel free to contact us by sending email to supportus@comfier.com We will strive to provide the best service possible within 24 hours.

### **30 days unconditionally Return**

Comfier product can be returned to receive a full refund for any reason within 30 days. Please contact our customers service (supportus@comfier.com), our staff will contact you within 24 hours.

### **90 days refund/replace**

Comfier product can be returned / replaced within 90 days if the product break down in the period of proper use.

### **12 months Warranty**

If the product break down within 12 months in the period of proper use, customers can enjoy the relevant warranty to get them replaced.

### **Attention!**

No warranty will be given to any force majeure and man-made causes to a defective product, such as improper care, personal tear down and willful damage,etc.

## **Extend Warranty for Free**

- 1) Enter the following URL or scan the QR code below to find COMFIER facebook page and like it, enter“Warranty” to messenger to extend your warranty from 1 year to 3 years.



<https://www.facebook.com/comfiermassager>

- OR 2) Send message“Warranty” and email us supportus@comfier.com to extend your warranty from 1 year to 3 years.

## ***Have question ?***

**Tel:** (248) 819-2623  
Monday-Friday 9:00AM-4:30PM

**Email:** supportus@comfier.com

# FCC STATEMENT

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio / TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

WARNING: Changes or modifications to this unit is not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.



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