

# Warranty Information

Please keep your receipt of purchase to validate your product's warranty. Your Electrohome product has a 1 year warranty on manufacturing defects. This warranty is valid only in Canada and the continental U.S.

## Types of Coverage

Thank you for choosing [Electrohome](#). We guarantee your investment in our products is a solid one! Extensive thought, research, planning and design goes into every product we make. High quality components combined with precision manufacturing allows us to maintain the highest possible production standards. All items are guaranteed against defects in materials and craftsmanship.

- [Electrohome products](#) come with a complete one-year parts and labour warranty. This warranty is non-transferable and proof of purchase is required when seeking warranty assistance. Electrohome has outstanding quality control, if something should go wrong with any of our products, we will repair it free of charge! If the product cannot be repaired, we will replace the product. If the product has been discontinued, we will replace the product with either the newest version of said product or current equivalent. Replacement parts furnished in connection with this warranty shall be warranted to a period equal to the unexpired portion of the original product warranty. This warranty shall not apply to:
  1. Any defects caused or repairs required as a result of abusive operation, negligence, accident, improper installation or inappropriate use as outlined in the owner's manual.
  2. Any Electrohome product tampered with, modified, adjusted or repaired by any party other than Electrohome.
  3. Any cosmetic damage to the surface or exterior that has been defaced or caused by normal wear and tear.
  4. Any damage caused by external or environmental conditions, including but not limited to transmission line/power line voltage or liquid spillage.
  5. Any product received without appropriate model, serial number and CSA /cUL /cULus /cETL /cETLus markings.
  6. Any products used for rental or commercial purposes.
  7. Any installation, setup and/or programming charges.
- If in any situation your purchase displays a manufacturer's defect during the warranty period and does not function correctly, Electrohome will repair your product and cover all parts, labour, and return costs upon delivery of the [Electrohome product](#) together with proof of purchase. Products returned to [Electrohome for warranty service](#) must be shipped prepaid (paid by the customer). Products must be shipped in the original shipping container or its equivalent; in any case the risk of loss or damage in transit is to be borne

by you. We believe in music's power to bring people together. We pledge to work with you in resolving any issue that occurs with your product. If you are in need of assistance in [Electrohome product support](#) or any other product related question, do not hesitate to contact us via our Contact Us page on [www.electrohome.com/support](http://www.electrohome.com/support).

- Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.