



QUICK START GUIDE

OPERATIONS MANAGER 1200

Includes:

OM1204, OM1204-L, OM1204-4E, OM1204-4E-L, OM1208, OM1208-L,
OM1208-8E, OM1208-8E-L



REGISTER

This Quick Start Guide covers basic installation and configuration of the OM1200. For detailed guidance, consult the Operations Manager User Guide: <https://opengear.com/support/documentation/>.

Register your product: <https://opengear.com/product-registration>

When you register, you:

- Activate your warranty.
- Get notified when firmware updates are released: <https://opengear.com/support/device-updates/>

WHAT'S IN THE BOX

OM1200 Device

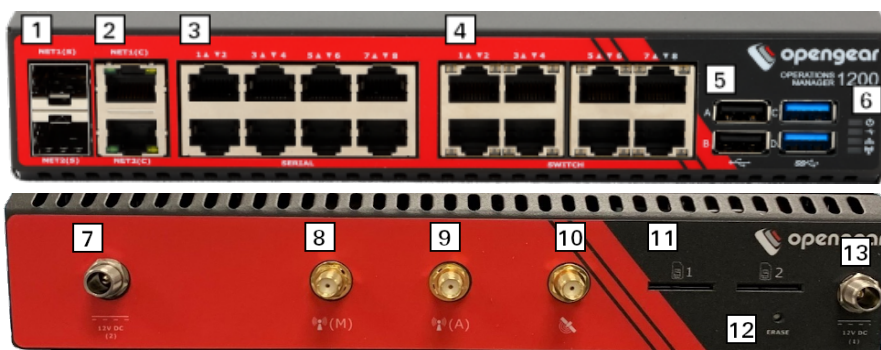
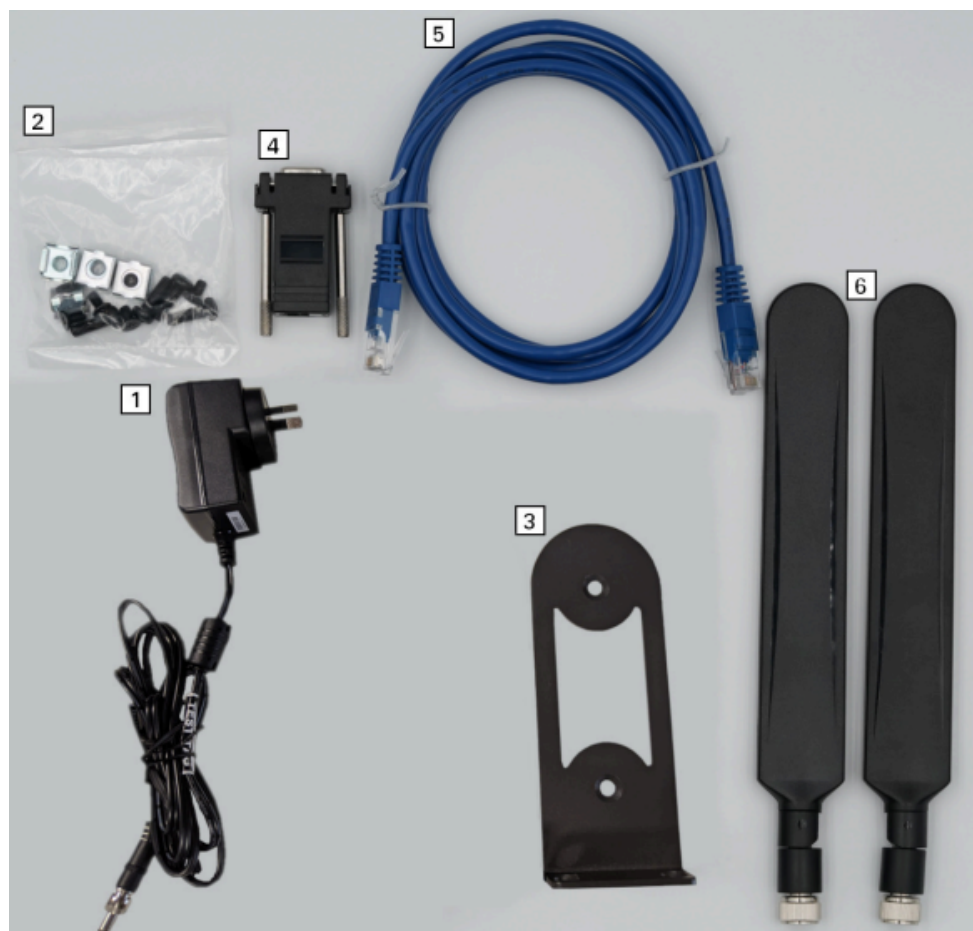


Figure: OM1208-8E-L model

- | | |
|----------------------------------|-------------------------|
| 1. NET1 and NET2 (1G SFP) i ii | 8. Cell (main) vii |
| 2. NET1 and NET2 (1G Copper) ii | 9. Cell (aux) vii |
| 3. Serial Ports iii | 10. GPS vii viii |
| 4. Integrated Ethernet Switch iv | 11. SIM card slots vii |
| 5. Front USB Ports | 12. Config erase button |
| 6. LED indicators v | 13. DC Power Supply (1) |
| 7. DC Power Supply (2) vi | |

-
- i. SFP on models with integrated ethernet switch only.
 - ii. Combination network interfaces allow either SFP or Copper to be used.
 - iii. Number of serial ports varies per model.
 - iv. Available on models with integrated ethernet switch only.
 - v. LED definitions available in the Operations Manager User Guide.
 - vi. Available on dual power supply models only.
 - vii. Cellular models only.
 - viii. Not implemented.

Kit Contents



Note: Contents may be different from those pictured due to region or supplier.

Label	Item	Quantity	Notes
	OM1200 device	1	
1	12V DC power supply (additional units may be purchased)	1	Region-specific.
2	Rack mount screw kit	1	
3	OM1200 rack ear	1	
4	Cisco straight pinout RJ45 to DB9F crossover serial adapter	1	Part number 319015
5	CAT5e RJ45 UTP straight cable - 5ft/1.5m	1	Part number 440016
6	4G LTE-A Pro Antennas	2	Part number 469042 Cellular models only

Table: List of contents

HARDWARE INSTALLATION

Step 1. Connect Network Interfaces

Connect the device to a local network using any of the available physical network interfaces. All interfaces will receive a dynamic address via DHCP and DHCPv6.

Additionally, the device can be accessed from a computer or local network via interface NET1 with a static IPv4 address 192.168.0.1/24.

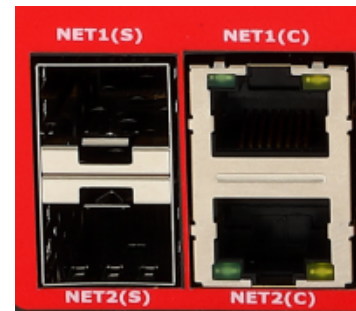


Figure: Network interfaces for OM1200

Firewall Zone	Network Interfaces
WAN	NET1
LAN	NET2

Table: Default firewall zones for interfaces

Step 2. Connect Cellular Antennas

For **-L** models, attach the included antennas or external mount to the CELL (MAIN) and CELL (AUX) connectors.

If you have a data plan, insert a carrier-provided mini-SIM into the first SIM card slot (slot 1) with contacts facing upward.

Note: You will hear a click when it is correctly inserted.

Step 3. Connect Serial Devices

Connect managed devices to the serial interfaces on the front of the unit.

Step 4. Connect USB Devices

USB serial devices can be connected to the USB slots at the front of the unit if required.

Note: USB ports A and B are USB 2.0 and ports C and D are USB 3.0.

Step 5. Connect The Power

Connect the power cable to the rear of the unit.

On dual power supply units a second power cable can be connected if redundancy is required. The power cables can be connected in any order.

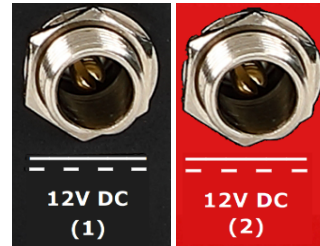


Figure: Dual power supply connectors for OM1200

LED Power Status Indicator

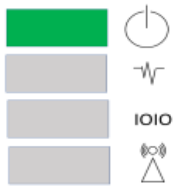


Figure: Power supply has redundancy



Figure: Power supply does not have redundancy

Note: On devices with a single power supply, the LED power status indicator will be green at all times.

ACCESS THE DEVICE

Step 1. Log in via the Web UI

Using a computer on the same subnet as the static network interface shown in "Hardware Installation" on [page 4](#), access the web UI with your web browser at <https://192.168.0.1/> .

Note: The device has a self-signed SSL certificate. Your browser will display an "Untrusted connection" warning. Click through the warning to access the login page.

To log in for the first time, enter the username **root** and password **default** and click **Submit**.

Step 2. Change Root Password

When logging in to the device for the first time you will be prompted to change the root password immediately.

Enter the current password followed by the new password and click **Log in**.

The **ACCESS > Serial Ports** page appears displaying a list of connected serial devices and links to a Web Terminal or SSH connection for each.

CONFIGURE SNMP POWER ALERTS

[Configure > SNMP Alerts > Power > Voltage](#)

Configure the System Voltage Range alert to send an SNMP TRAP whenever the system reboots or the voltage on either power supply leaves or enters the user-configured voltage range.

For more details, consult the Operations Manager User Guide:

<https://opengear.com/support/documentation/>.

CONFIGURE SERIAL PORTS

To change settings for individual serial ports:

1. Navigate to **CONFIGURE > Serial Ports**.
2. Click the **Edit** button  next to the port you wish to modify.
3. Change port settings, logging settings or configure IP aliases.
4. Click **Apply** to save changes.

Field	Value
Mode	ConsoleServer
Pinout	X2
Baud Rate	9600
Data Bits	8
Parity	None
Stop Bits	1

Table: Default configuration for serial ports

CONFIGURE LOCAL CONSOLE

[Configure](#) > [Serial Ports](#)

Operations Manager OM1200 units have serial port 1 configured in Local Console mode by default.

SERIAL PORTS						
 						
☐	Port #	Label	Mode	Parameters	Port Pinout	Actions
☐	1	Port-1	Local Console	115200-8-N-1	X2	

To configure local console ports:

1. Navigate to **CONFIGURE > Serial Ports**.
2. Click the **Edit** button  next to the serial port you wish to modify.
3. Change port settings.
4. Click **Apply** to save changes.

CONFIGURE NETWORK

[CONFIGURE](#) > [Network Connections](#) > [Network Interfaces](#)

Click to expand any row to display status information about the interface and its connections.

NETWORK INTERFACES			
 NET1 - 1G Copper/SFP	2 IPv4 connections 1 Automatic 1 Static	1 IPv6 connections 1 Automatic 0 Static	▼
 NET2 - 1G Copper/SFP	1 IPv4 connections 1 Automatic 0 Static	1 IPv6 connections 1 Automatic 0 Static	▼
 Switch	8 Bridged Interfaces	0 IPv4 connections 0 Automatic 0 Static	0 IPv6 connections 0 Automatic 0 Static ▼

Configure Physical Interfaces

Click the **Edit** button  to configure media and MTU for the any of the physical interfaces.

 **NET1 - 1G Copper/SFP**

Enabled

Disabled

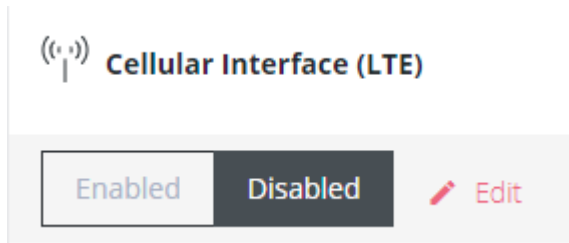
 Enabled Automatic

Modify Default IPv4 Static Interface

1. Click the **"IPv4 Static"** label under NET1 to open the edit connection page.
2. Enter the IPv4 address.
3. Enter the network mask.
4. Click **Apply** to save changes.

Configure Cellular Interface

If your unit has a cellular modem it will appear in the list of Network Interfaces. It is disabled by default and requires configuration.



Step 1. Enable Cellular Interface

Click the **Enabled** button to enable the cellular interface.

Tip: Before enabling the modem please follow the steps under ["Hardware Installation" on page 4](#) to ensure good signal strength.

Step 2. Enter Carrier APN Settings

If your carrier requires an APN it must be entered before a successful cellular connection can be established.

1. Click the **Edit** button to open the Manage Cellular Interface page.
2. Expand the **SIM Settings** section under **SIM CARD 1**.



3. Enter the APN settings for your carrier.
4. Click **Confirm** to save the changes.

View Switch Port Interfaces

OM1204-4E and OM1208-8E models have an integrated Ethernet switch. The switch ports are bridged together by default in the interface called "Switch".

 **Switch**

8 Bridged Interfaces

0 IPv4 connections
0 Automatic 0 Static

0 IPv6 connections
0 Automatic 0 Static

^

Enabled

Disabled

Edit 

Delete 

Bridged Interfaces

Switch Port 1

Switch Port 2

Switch Port 3

Switch Port 4

Switch Port 5

Switch Port 6

Switch Port 7

Switch Port 8

There are currently no connections. [Add a new connection](#) 

This default bridge can be modified or deleted to configure custom bridges or bonds between any interface.

For more details, consult the Operations Manager User Guide:

<https://opengear.com/support/documentation/>.

CREATE NEW ADMINISTRATIVE USER

Note: You should create a new administrative user rather than continuing as the root user.

1. Navigate to **CONFIGURE > User Management > Local Users**.
2. Click the **Add User** button  at the top-right of the page.
3. Click the **User Enabled** checkbox.
4. Enter **Username** and **Password**.
5. Assign the **admin** group to the user to provide full access privileges.
6. Click **Save User** to create the new user account.
7. Log out and log back in as this user for all administrative functions.

Group Memberships

☐	Group Name	Description
☒	admin	Provides users with unlimited configuration and management privileges
☐	netgrp	Group for users created automatically via network authentication

1 / 2 Groups Selected

For more details about Users and Groups configuration, consult the Operations Manager User Guide:

<https://opengear.com/support/documentation/>.

ACCESS DEVICE CONSOLES

After you have attached managed devices and configured serial ports by following "[Configure Serial Ports](#)" on [page 7](#), you can now access the console of your managed devices on your network.

Web UI

1. Navigate to **ACCESS > Serial Ports** to view the list of serial ports on the device.
2. Click the **Web Terminal** button  to the right of any serial port in Console Server mode to access it via the web terminal.

 Port-1
Port-1, 9600-8-N-1-X2

 Console
Server

 0Sessions

Console

For administrator users logged in to the device via console or SSH:

1. Type *pmshell* to view the list of available managed devices.
2. Enter the **port number** to access the desired device and press **Enter**.

SSH

The managed devices connected to the Operations Manager can be accessed directly with an SSH command to connect to the device.

- To view the list of managed devices: `ssh <username>+serial@<device address>`
- To connect to a specific device by port: `ssh <username>+port<number>@<device address>`
- To connect to a specific device by name: `ssh <username>+<port label>@<device address>`

Note: The SSH delimiter can be modified via the Web UI at **CONFIGURE > Services > SSH**.

Telnet

Telnet access to managed devices is not supported at this time.

LIGHTHOUSE CENTRALIZED MANAGEMENT

Note: Lighthouse is a powerful tool that simplifies the way you manage your out-of-band network through a single pane of glass. Better control and visibility provides 24/7 resilient access to your connected IT infrastructure. For more information, visit <https://opengear.com/products/lighthouse/>.

To enroll your device:

1. Navigate to **CONFIGURE > Lighthouse Enrollment**.
2. Click the **Add Lighthouse Enrollment** button  at the top-right of the page.
3. Enter the Lighthouse Address, Enrollment Token, optional port and optional Enrollment Bundle.
4. Click Apply to begin the enrollment process.

Note: Enrollment of an Opengear device can also be performed from Lighthouse using **Add Node** functionality.