RS10420T

Installation Manual



The Robertshaw® Programmable WiFi Thermostat allows you to control the temperature anytime and anywhere. It features a large backlit display and LCD touchscreen for ease of operation. Compatible with any IOS or Android Smartphone.

Gas, Oil, or Electric Heat with Air Conditioning
Heat Pumps (without auxiliary or emergency heat)
Multi-Stage Systems
Heat-Only, including for Floor and Wall-Furnace
Cool-Only
750 Millivolt Heating Systems

Hardwire (Common Wire) only

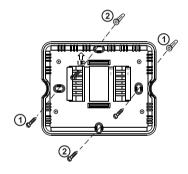
- Always turn off power at the main power source by unscrewing fuse or switching circuit breaker to the off position before installing, removing, cleaning, or servicing thermostat.
- Read all of the information in this manual before installing or programming this thermostat.
- This is a 24V AC low voltage thermostat. Do not install on voltages higher than 30V AC.
- All wiring must conform to local and national building and electrical codes and ordinances.
- Do not short (jumper) across terminals on the gas valve or at the system control to test installation. This will damage the thermostat and void the warranty.

Installation Location	3-4
Thermostat Quick Reference	5
Wiring	6-7
Wiring Diagrams	8-10
Installer Setup	11-16
Programming	17-20
Setting Up WiFi Connection and App	21

Temperature Display Range32°F to 99°F	(0°C to 40°C)
Temperature Control Range41°F to 90°F	(5°C to 32°C)
Load Rating	
Differential	djustable from 0.2° to 2.0° djustable from 0.2° to 2.0°
Power Source 18 to 30 VAC	C, NEC Class II, 50/60 Hz for hardwire
Operating Ambient Temperature32°F to +105	5°F (0°C to +41°C)
Operating Humidity90% non-co	ndensing maximum
Dimensions	'H x 1"D

1 Horizontal Mount

2 Vertical Mount



For a vertical mount, put screws on the top and bottom.

For a horizontal mount, put screws on the left and the right.



Disconnect power before installing this product. Failure to do so can cause electric shock or equipment damage.



This product is mercury-free. However, if this product is replacing a control which contains mercury, it needs to be disposed of properly. Contact your local waste management authority for instructions regarding recycling and proper disposal of the control.

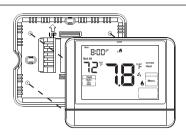
Align the 4 tabs on the faceplate with the corresponding slots on the back of the thermostat, then push gently until the thermostat snaps into place.

Install the thermostat 4 to 5 feet above the floor in an area with good air circulation and average temperature.

For new installations, mount thermostat on an inside wall, 4-5 feet above the floor. Do not install the thermostat in the following locations:

- Behind a Door
- In a Corner
- Near Air Vents
- In Direct Sunlight
- With an Outside Wall Behind the Thermostat
- Near any Heat or Steam Generating Fixtures
- Near any Concealed Pipes or Chimneys

Installation at these locations will affect thermostat operation.





- 1 Fan Buttons
- 2 Next Step Buttons
- 3 Set Time Buttons
- 4 Program Buttons
- 5 Menu Buttons
- 6 System Buttons
- 7 Set-Point Buttons



- 1 Days of the week and time
- 2 Indicates the current room temperature
- 3 Displays the user selected set-point temperature
- **4** Hold is displayed when thermostat program is overridden.
- 5 System Operation Indicators: If these icons are flashing, there is a 5-minute delay for compressor protection.
- 6 Programmable Time Periods: Residential uses 4 time periods WAKE, RETURN, LEAVE and SLEEP.
- 7 Program Menu Options: Shows different options during programming.

		Y 1	Y2	W/E	W2	0	В
CONVENTIONAL HVAC		COOL MODE STAGE 1	COOL MODE STAGE 2	HEAT MODE STAGE 1	HEAT MODE STAGE 2	-	-
	1H / 1C						
HEAT PUMP	2H / 1C			AUX 1	HEAT 2 AUX 2	HEAT PUMP	HEAT PUMP
	3H / 1C	HEAT 1		HEAT 2 AUX 1	HEAT 3 AUX 2	REVERSING VALVE -	REVERSING VALVE -
	2H / 2C	C00L 1	HEAT 2 COOL 2			ENERGIZED DURING	ENERGIZED DURING
	3H / 2C		HEAT 2 COOL 2	AUX 1	HEAT 3 AUX 2	COOLING	HEATING
	4H / 2C		HEAT 2 COOL 2	HEAT 3 EMHEAT	HEAT 4 EMHEAT		



Do not overtighten terminal block screws, as this can damage the terminal block. A damaged terminal block can keep the thermostat from fitting on the subbase correctly or cause system operation issues.

Max Torque = 6in/lbs.

Use 18- to 22-gauge thermostat wire. Shielded wire is not required.

In many heat pump systems with no emergency heat relay, a jumper can be installed between **E** and **W2** to turn thermostat into a single stage control for Emergency Heat Operation.

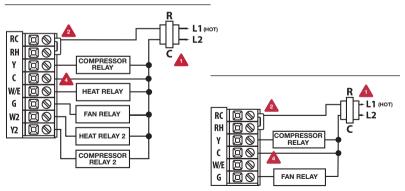
A float switch or similar device which breaks the control wire (Y) not the power (R) should be installed. Interrupting the power circuit will shut off the power to the thermostat completely and stop it from operating.

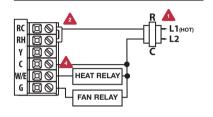
A Power supply

Factory-installed jumper. Remove only when installing on 2-transformer systems

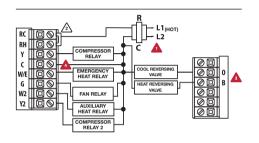
Use either O or B terminals for reversing valve

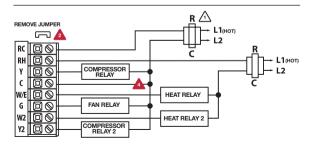
1 24 VAC common connection





In many systems with no emergency heat relay, a jumper can be installed between E and W2.





- 1. Press MENU.
- 2. Press and hold TECHNICIAN SETUP for 3 seconds.
- 3. Configure the installer options as desired using the table below.
- **4.** Use (+) or (-) to change settings and the **NEW STEP** or **PREV STEP** to move from one step to another. Note: Only press **DONE** when you want to exit the Installer Setup options.

Setup WiFi	WiFi router parameter configuration	WIRELESS SETUP		
Filter Change Reminder	This setting will flash FILT in the display after the elapsed run time to remind the user to change the filter. The OFF setting will disable this feature.	FILTER OFF	The filter change reminder can be adjusted from OFF to 2000 hours in 50 hour increments. Press the second button from the top left side of the thermostat to display the current filter elapsed run time.	OFF
Room Temperature Calibration	This setting allows the installer to change the calibration of the room temperature display so that, for example, the thermostat would read 74°F instead of 70°F.	CALIBRATE □°F	The room temperature display can be adjusted to read 4° above or below the factory calibrated temperature.	0

Minimum Compressor On-Time	The installer can select the minimum run time for the compressor to help protect the compressor from short-cycling.	MIN COMP	The minimum compressor run time can be adjusted from OFF to 3, 4, or 5 minutes. If 3, 4, or 5 is selected, the compressor will run for at least the selected time before turning off (although the fan may continue to run for a short time).	0FF
Compressor Short Cycle Delay	The compressor short cycle delay setting will not allow the compressor to be turned on for 5 minutes after it was last turned off in order to protect the compressor.	COMP PROTECTS	The compressor short cycle delay setting can be removed by selecting OFF.	ON
Cooling Differential	The cooling differential is factory preset at 0.5°. This means that whenever the room temperature heats by 0.5° full degree from the temperature setting, the cooling system will turn on. If the cooling system turns on too often, increase the temperature differential.	COOL SWINS	The cooling differential setting is adjustable from 0.2°F to 2°F.	0.5

Heating Differential	The heating differential is factory preset at 0.4°. This means that whenever the room temperature cools by 0.4° from the temperature setting, the heating system will turn on. If the heating system turns on too often, increase the temperature differential.	HERT SWINS	The heating differential setting is adjustable from 0.2°F to 2°F.	0.4
Heat Pump	The thermostat can be optionally configured to operate a heat pump.	OF	Use \checkmark or to configure the setting. OFF for conventional systems and ON for heat pump systems.	OFF
System Switch	The system switch can be configured for the particular application. Heat - Off - Cool, Heat - Off, Cool - Off, Heat - Off - Cool - Auto. Note: Emergency Heat is available in heat pump mode only.	SYSTEM SET	Use A or until the desired application is flashing. AUTO = (Auto Changeover)	OFF
Stages of Heat and Cool	If the heat pump is still ON , this thermostat can be configured to operate up to 2H/2C conventional, or up to 4H/2C heat pump system.	2H2C STRGS OF HEAT+COOL	Use of heat, press NEXT, then select stages of heat, press NEXT, then select stages of cool. 3 or 4 heat will use Y1 and Y2 as 1st and 2nd stage of heat.	2 STAGES

Cooling Fan Delay	The cooling fan delay setting delays the fan from coming on in cool mode and keeps it running after the compressor shuts off for a short time in order to save energy.	COOL FAN JELRY	The cooling fan delay can be set to OFF , 15, 30, 60 or 90 seconds. If 15, 30, 60 or 90 is selected, the fan will not turn on for at least the selected time when there is a call for cool and will run for at least the selected time after satisfying the call for cool.	OFF
Heating Temperature Set-Point Limit	This setting establishes a maximum value above which the set-point temperature value cannot be raised.	HERT LIMIT	Use	90°
Cooling Temperature Set-Point Limit	This setting establishes a maximum value above which the set-point temperature value cannot be lowered.	COOL LIMIT	Use \checkmark or \checkmark to select the maximum cool temperature set-point. The minimum cool temperature set-point is 44°F. Range 44°F - 90°F	44°
F° or C°	Select F for Fahrenheit temperature display or select C for Celsius display.	DF OR C SET	°F for Fahrenheit °C for Celsius	F°

12 or 24 Hour Clock	Select a 12 or 24 hour clock setting.	15 H	Use to select 12 or 24 hour clock.	12 Hour Clock
Fan Operation	Select GAS or ELEC depending on the type of furnace.	FAN OPERATION	GAS or ELEC	GAS
Morning Recovery	This setting will start heating early to bring the building temperature to its programmed set-point by the beginning of the WAKE time period.	MERNING RECOI/ERY	Use + or to turn ON or OFF.	ON
Display Light	The display light can be configured to come on when any key is pressed or to stay on all of the time.	RUTO	AUTO - Any key ON ON - Always ON	AUT0
Contractor Call Number	The thermostat allows installers to put their phone number in the display.	PHONE NUM	If selected ON , the input screen will appear after pressing NEXT STEP . Use (A) or (A) key to select the desired telephone number and the FAN or SYSTEM key to change characters.	0FF

Веер	The thermostat can be configured to make an audible beep when any key is pressed.	BEEP BF	If ON is selected, the beep will sound. If OFF is selected, the beep will be silenced.	ON
MACID	This step shows the MAC address of WiFi module.	MACID 980863079022		
Firmware Version	This step shows the version of firmware that is installed on the thermostat.	FIRMEJIAR VER 0100	Press NEXT to move to next step. Press DONE to exit. Press and hold TECH to enter ADVANCED TECH STEPS .	
Factory Default Reset	This step resets all WiFi settings to factory default.	ND DEFRULT	Press YES to reset.	

The second stage will turn **ON** at 2x the differential setting and **OFF** at 1x the differential setting. For example, if the differential setting is 0.5° for heating and the thermostat is set at 70° F, the first stage will turn on at 69.5° F. The second stage will turn on at 69° F and turn off at 69.5° F. If the third stage is used, the third stage will turn on at 68.5° F and turn off at 69° F.

The installer can activate a keypad lockout after exiting Tech Setup.

In Auto mode, users can toggle between Auto Heat or Auto Cool by pressing **System** only when the current mode has reached its temperature set point. To switch out of Auto mode, hold down **System**. To return to Auto mode, toggle the System key to **Auto**.

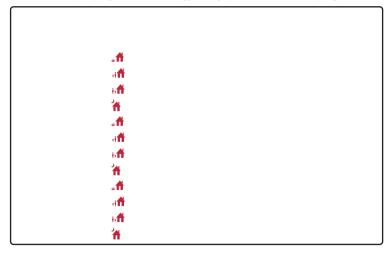
Once a Reminder has been turned on and set, the elapsed time can be checked by navigating the Tech Setup step. The time can be reset by pressing and holding the third button from the left for 3 seconds. Resetting an expired Reminder can be done by pressing and holding the 3rd button from the left for 3 seconds.

If contractor call number is selected **ON**, the selected phone number will show in the display if there has been a continuous call for heating or cooling for 24 hours or if the **FAN** button is held down for 3 seconds. To remove the phone number from the display, hold the **FAN** button down for 3 seconds.

- 1. Press the MENU button.
- 2. Press SET TIME.
- Day of the week will be flashing. Use
 or
 to select the current day of the week.
- 4. Press NEXT.
- The current hour will be flashing. Use or to select the current hour. Note the correct a.m. or p.m. indicator is selected.
- 6. Press NEXT.
- 7. The minutes will be flashing. Use \bigwedge or \bigcirc to select current minutes.
- 8. Press **DONE** when completed.

- Select HEAT or COOL using the system key.
 Note: Heat and cool need to be programmed separately.
- 2. Press MENU (If menu does not appear first, press RUN SCHED).
- Press SET SCHED. Note: Monday will be displayed and the WAKE icon is shown.
- 4. Time will be flashing. Use or to make your time selection for that day's WAKE time period. Note: If you want the fan to run continuously during this time period, select ON with the FAN key.
- 5. Press NEXT STEP.
- 6. The set-point temperature will be flashing. Use or to make your set-point selection for the WAKE time period for Monday–Friday (or Monday if in 7 Day mode).
- 7. Press NEXT STEP.
- Repeat steps 4 through 7 for the LEAVE time period, for the RETURN time period, and for the SLEEP time period for Monday–Friday (or Monday if in 7 Day mode).

Tuesday, Wednesday, Thursday, Friday, Saturday, Sunday Repeat steps 4 thru 7 for the remaining days of the week. This thermostat is pre-programmed for energy saving operation. The default program is below:



The Robertshaw RS10420T Programmable WiFi Thermostat works with the Robertshaw Thermostat App which is available for IOS and Android platforms. Users can download the App from the Apple store or Google Play.



Use Phone to Scan for App Installation Instructions





Customer Service +1.800.304.6563
Technical Service +1.800.445.8299
HVACCustomerService@robertshaw.com
www.robertshaw.com • 352-00308-001 Rev. B
© 2021 Robertshaw Controls Company.
Robertshaw® is a trademark of Robertshaw Controls Company.



6 Year Limited Warranty

Use Phone to Scan for Warranty Info