

Hurtle™

MOTORGEAR



HURES18-M5

8.5 Inch Foldable Electric Scooter

Upgraded Vacuum Tire Foldable Commuter,
Suitable for Adult & Kids

USER MANUAL

HELMETS SAVE LIVES!

Always wear a properly fitted helmet that complies with CPSC or CE safety standards when you ride your scooter.

Correct Fitting: Make sure your helmet covers your forehead

Incorrect Fitting: Forehead is exposed and vulnerable to serious injury

WARNING!

PLEASE READ THE USER MANUAL THOROUGHLY.

Failure to follow the basic instructions and safety precautions listed in the user manual can lead to damage to your device , other property damage, serious bodily injury, and even death.

Please read all instructions carefully before using and retain this manual for future use and reference.

This manual applies to the Scooter,

- In order to avoid dangers that are caused by collisions, falls, and loss of control, please learn how to ride the Scooter safely.
- You can learn operating skills by reading the product manual and watching videos.
- This manual includes all operating instructions and precautions, and users must read it carefully and follow the instructions.
- Scooter can not be held liable for damage or injury caused by failure to understand and follow the warnings and instructions in this manual.

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1. SAFETY INSTRUCTIONS

1.1 Attention

1. Use only the supplied charger with this scooter.
2. The operating temperature range of the Scooter is 32-104°F (0-40°C).
3. Do not ride on icy or slippery surfaces.
4. Read the user manual and warning labels before riding.
5. Store the Scooter in a dry, ventilated environment.
6. When transporting the Scooter, avoid violent crashes or impact.

1.2 Security Alert

1. There will be an alarm when there is over speed.
2. The LED displays a grid of electricity and flashes when the battery is too low.

1.3 Safety instructions

- Keep the device away from heat sources, direct sunlight, humidity, water and any other liquids.
- Do not operate the device if it has been exposed to water, moisture or any other liquids to prevent against electric shock, explosion and/or injury to yourself and damage to the device.
- Do not use the device if it has been dropped or damaged in any way.
- Repairs to electrical equipment should only be performed by the manufacturer. Improper repairs voids the warranty and may place the user at serious risk.
- Do not puncture or harm the exterior surface of the product in any way.
- Keep the device free from dust, lint, etc.
- Do not use this device for anything other than its intended use or purpose. Doing so may damage the device or lead to property damage, injury or death.
- This product is not a toy. Keep out of reach of children.
- Do not expose batteries, battery pack, or batteries installed to excessive heat, such as direct sunlight, or open flame.
- Do not allow hands, feet, hair, body parts, clothing or similar articles to come in contact with moving parts, wheels or drive train, while the engine is running. Do not operate or allow others to operate the Scooter until the user understands all instructions, warnings and safety features described in this manual.
- Check with your doctor if you have a medical condition that could affect your ability to use the Scooter.
- Persons with head, back or neck ailments or prior surgeries to those areas of the body are not recommended to use the Scooter.

- Do not operate if you are pregnant, have a heart condition, or have both.
- Persons with any mental or physical conditions that may make them susceptible to injury or impair their physical or mental capabilities to recognize, understand and perform all of the safety instructions and to be able to assume the hazards inherent in unit use, should not use the E-Scooter.

NOTES:

In this manual, the above symbol with the word "**NOTES**" indicates instructions or relevant facts the user should remember prior to using the device.

CAUTION!

In this manual, the above symbol with the word "**CAUTION**" indicates a hazardous situation which, if not avoided, can cause minor or moderate injury.

WARNING!

In this manual, the above symbol with the word "**WARNING**" indicates a hazardous situation which, if not avoided, can cause death or serious injury.

WARNING!

WARNING: Prolonged exposure to UV rays, rain and the elements may damage the enclosure materials. Store indoors when not in use.

2. PRODUCTS INTRODUCTION

The Scooter is a personal transporter. Our technology and production processes are developed with strict testing for each Scooter scooter.

Operating the Scooter without following the contents of this manual may lead to damage to your Scooter, or bodily injury.

This manual is designed to give you the information you need for the safe operation and maintenance of your Scooter. Please read it thoroughly before riding your Scooter.

2.1 Package Contents

PRODUCT NAME	QUANTITY	REMARKS
HURES18-M5 Electric Scooter	1	
Charger	1	
User Manual	1	
Toolkit	1	Screws
		Allen Wrench
		Screwdriver

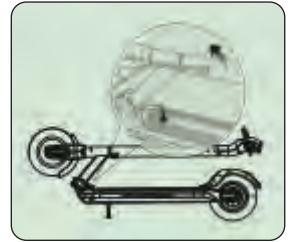
2.2 Overall View

- 1. LED Display
- 2. Handle
- 3. Brake
- 4. Accelerator/Throttle
- 5. Headlight
- 6. Lever Bar
- 7. Rubber Plug Hole
- 8. Fixed Leg
- 9. Folding Bar
- 10. Folding Spanner
- 11. Anti-Slip Pedal
- 12. Rear Fender
- 13. Disc Brake
- 14. Tail Lights
- 15. Reflective Sticker
- 16. Rear Wheel
- 17. Disc Brake Disc
- 18. Front Fender
- 19. Motor
- 20. Reflective Sticker
- 21. Kickstand
- 22. Bottom Cover
- 23. Side LED Lights
- 24. Frame

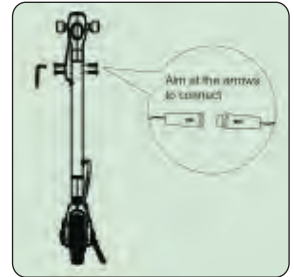


2.3 Assembly

1. Press down on the folding spanner with your feet. Unfold the stem and push it until you hear a click. Then unfold the kickstand to support the scooter.



2. Connect the power cable. Attach the head-stock to the pole. Then tighten the screws onto both sides of the pole with the included wrench.



3. Install the brake on the left side, then use the included screwdriver to tighten it.



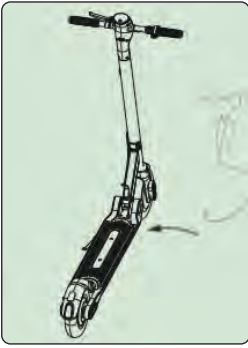
4. Rotate in counterclockwise direction to install the two handles. Then verify that your scooter powers on and off.



⚠ WARNING

Any E-Scooter that does not work properly can cause you to lose control and fall. Inspect the entire device thoroughly before every ride, and do not ride it until any problems have been corrected.

2.4 Charging



1. Your scooter will be fully charged when the LED light on the charger changes from red (charging) to green. Even so, we still don't recommend charging your scooter for long time.
2. Do not connect the charger if the charging port is wet. Cover the charging port when not use.

3. CONTROLS AND DISPLAY

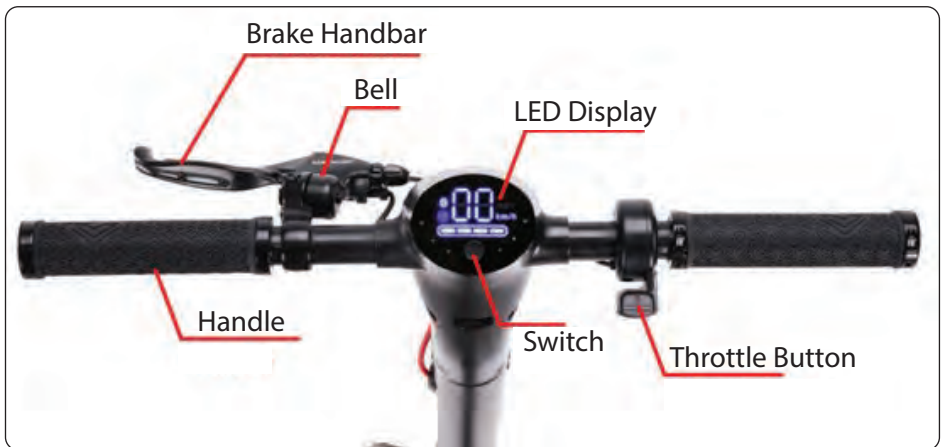
PLEASE READ THE FOLLOWING INSTRUCTIONS CAREFULLY

3.1 Operating Procedures

Note: When riding the scooter, you must ensure you are stepping on the foot mats. Do not step or stand on any other area of your scooter.

1. **Switch:** Press and hold the power button for 2 to 3 seconds to turn ON/OFF the power
2. **Acceleration:** Press the right acceleration button to start and accelerate;
3. **Brake:** Hold the brake handle to brake. Lightly step on the rear fender to assist the brakes;
4. **Short press the power button to directly adjust the speed**
Beginner mode: "S" gear characters display in blue
Normal mode: "S" gear characters display in yellow
Sports mode: "S" gear characters display in red
5. **Headlights:** Press the power button 2 continuously to turn ON/OFF the headlights.

6. **Digital display mode:** This scooter is equipped with two modes (KM/H) & (Mph). After power on, press the power button 3 times to switch (KM/H) kilometers to (mph) miles.
7. **Zero start/non-zero start:** Press the power button 5 times to switch zero start or non-zero start.
- zero start:** Can start the motor directly without assistant.
- non-zero start:** Need an initial speed, than press down the thumb throttle and the scooter will go.
8. **Cruise mode:** Keep the current speed for 6 seconds to enter the cruise mode: Exit the cruise mode when pressing accelerator again or brake.



3.2 LED Display



4. SMART PHONE APP

Your scooter is an App-enabled scooter that works with Apple IOS and Android devices. Download the free “**Cxinwalk**” App in order to access certain features of your Scooter such as GPS and skill mode.

Using a QR code reader, hold the camera on your smart phone over the below QR code to download “**Cxinwalk**” App. Feel free to search in “**Cxinwalk**” your device App Store.

Password is “**000000**” when connecting to Wireless BT.



5. HOW TO RIDE

5.1 Before Riding

- It is important that you fully understand all elements of your Scooter. If these elements are not used correctly, you will not have full control of your Scooter. Before you ride, learn the functions of the various mechanisms on your scooter
- Practice using these elements of your Scooter at slower speeds in a flat, open area before taking the device out in public areas.

PRE-RIDE CHECKLIST

Ensure that your Scooter is in proper working order each and every time you ride. If a part of the scooter does not function correctly, please contact our Customer Support Center support@hurtleusa.com.

⚠ WARNING

Any Scooter that does not work properly can cause you to lose control and fall. Do not ride a Scooter with a part that is damaged: replace the damaged part before riding.

1. Ensure the battery is fully charged before riding your scooter.
2. Please wear all appropriate safety and protective gear as previously mentioned in the User Manual before operating your Scooter.
3. Make sure to wear comfortable clothes and flat closed-toe shoes when operating your device.
4. Please carefully read the User Manual, which will assist in explaining the basic working principles and provide tips on how to best enjoy your experience.

5.2 Safety Precautions

- Different localities and countries have different laws governing riding on public roads, and you should check with local officials to ensure you are complying with these laws.
- The Scooter is not liable for tickets or violations given to riders who do not follow local laws and regulations.
- For your safety, always wear a helmet that meets CPSC or CE safety standards. In the event of an accident, a helmet can protect you from serious injury and in some cases, even death.
- Obey all local traffic laws. Obey red and green lights, one-way streets, stop signs, pedestrian crosswalks, etc.
- Ride with traffic, not against it.
- Ride defensively: expect the unexpected.
- Give pedestrians the right-of-way.
- Do not ride too close to pedestrians and alert them if you intend to pass them from behind.
- Slow down at all street intersections and look to the left and right before crossing.
- Your Scooter is not equipped with reflectors. It is not recommended that you ride in conditions of low visibility

⚠ WARNING

When you ride in low-visibility conditions such as fog, dusk, or night, you might be difficult to see, which could lead to a collision. In addition to keeping your headlight on, wear bright, reflective clothing when riding in poor lighting conditions

Think about safety when you ride. You can prevent many accidents if you think about safety. Below is a helpful checklist for Compact riders.

SAFETY CHECKLIST

1. Do not ride above your skill level. Ensure you have had enough practice with all functions and features of your Scooter.
2. Before stepping on your Scooter, make sure it is placed flat on level ground, the power is on, and the Running Indicator light is green.
Do not step on if the Running Indicator light is red.
3. Do not try to open or modify your Scooter. Doing so, voids the manufacturer warranty and may cause your Scooter to fail, resulting in injury or death.
4. Do not use the Scooter in a manner that would put people or property in danger.
5. When riding near others, keep a safe distance to avoid collisions.
6. Be sure to keep your feet on the pedals at all times. Moving your feet off your Scooter while driving is dangerous and may cause the Scooter to stop or veer sideways.
7. Do not operate the Scooter while under the influence of drugs and/or alcohol.
8. Do not operate the Scooter when you are restless or sleepy
9. Do not ride your Scooter off of curbs, ramps, or attempt to operate in a skate park, empty pool, or in any way similar to a skateboard or scooter. **The SCOOTER IS NOT A SKATEBOARD.** Misuse of your Scooter, voids the manufacturer warranty and may lead to injury or damage.
10. Do not continuously spin in place, it will cause dizziness and increases risk of injury
11. Do not abuse your Scooter, doing so can damage your unit and cause failure to the operating system leading to injury. Physical abuse, including dropping your Scooter, voids the manufacturer warranty
12. Do not operate in or near puddles of water, mud, sand, stones, gravel, debris or near rough and rugged terrain.
13. The Scooter can be used on paved surfaces that are flat and even if you encounter uneven pavement, please lift your Scooter over and past the obstruction
14. Do not ride in inclement weather, snow rain, hail, sleet, on icy roads or in extreme heat or cold.
15. Bend your knees when riding on bumpy or uneven pavement to absorb the shock and vibration and help you keep your balance.
16. If you are unsure if you can safely ride on a specific terrain, step off and carry your Scooter. **ALWAYS BE ON THE SIDE OF CAUTION.**
17. Do not attempt to ride over bumps or objects greater than in, even when prepared and bending your knees.

18. **PAY ATTENTION-LOOK** at where you are riding and be conscious of the road conditions, people, places, property and objects around you.
19. Do not operate the Scooter in crowded areas.
20. Operate your Scooter with extreme caution when indoors, especially around people, property, and narrow spaces
21. Do not operate the Scooter while talking, testing , or looking at your phone.
22. Do not ride your Scooter where it is not permitted.
23. Do not ride your Scooter near motor vehicles or on public roads
24. Do not travel up or down steep hills
25. The Scooter is intended for use by a single individual. **DO NOT** attempt to operate the Scooter with two or more people.
26. Do not carry anything while riding the scooter.
27. Individuals with lack of balance should not attempt to operate the Scooter.
28. Pregnant women should not operate the Scooter.
29. The Scooter is recommended for riders ages 15 and older.
30. At higher speeds, always take into consideration longer stop distances.
31. Do not step forward off of your scooter
32. Do not attempt to jump on or off your Scooter
33. Do not attempt any stunts or tricks with your Scooter.
34. Do not ride the Scooter in dark or poorly lit areas.
35. Do not ride the Scooter off road, near or over potholes, cracks or uneven pavement or surfaces.
36. Keep in mind that you are 47inches taller when operating the Scooter.
Make sure to go through doorways safely.
37. Do not turn sharply, especially at high speeds
38. Do not step on the fenders of the Scooter
39. Avoid driving the Scooter in unsafe places, including near areas with flammable gas, steam, liquid, dust, fiber, which could cause fire and explosion accidents.
40. Before riding, ensure that tires are in good condition and have sufficient tread remaining.
41. Do not operate near swimming pools or other bodies of water

▲ WARNING

To reduce the risk of injury, adult supervision is required. Never use in roadways, near motor vehicles, on or near steep inclines or steps, swimming pools or other bodies of water: always wear shoes and never allow more than one rider.

5.3 Riding Your Scooter

FAILURE TO FOLLOW ANY OF THE FOLLOWING SAFETY PRECAUTIONS CAN AND MAY LEAD TO DAMAGE TO YOUR DEVICE, VOID YOUR MANUFACTURER WARRANTY, LEAD TO PROPERTY DAMAGE, CAUSE SERIOUS BODILY INJURY, AND CAN LEAD TO DEATH

Before using your device, be sure to familiarize yourself with the operating procedures

OPERATING YOUR DEVICE

Tip: Please wear a helmet, kneecap and Elbow-pad when you learn to ride the scooter.

1. Press the **POWER** bottom for 2 seconds.
2. Put one foot on the pedal. Push off the ground with your strong leg.
3. Balance both feet on your scooter when you have enough momentum
4. Press the **THROTTLE** button slightly on your right hand to start and rotate the handle to turn
5. Press the **THROTTLE** button to speed up. Do not ride too fast
6. Press the brake lever to brake and gently press the rear fender to assist the brake
7. When the scooter stops or runs at a slow speed. you can get off.

5.4 Weight and Speed Limitations

Speed and weight limits are set for your own safety. Please do not exceed the limits listed here in the manual.

- Maximum Weight: 120KG / 264 lbs
- Minimum Weight: 20KG / 44 lbs
- Maximum Speed: Up to 31kmh/19.26mph

▲ WARNING

Overweight exertion on the Ultra may increase possibility of injury or product damage.

NOTES

To prevent injury, when max speed is reached, the Scooter will beep to alert the user and tilt the rider slowly back

5.5 Operating Range

Terrain: Riding distance is highest when riding on a smooth, flat surface. Riding uphill and/or on rough terrain will reduce distance significantly.

Weight: A lighter user will have further range than a heavier user.

Ambient temperature: Please ride and store the device under recommended temperatures, which will increase driving distance, battery life, and overall performance of your device.

Speed and Riding Style: Maintaining a moderate and consistent speed while riding produces maximum distance. Traveling at high speeds for extended periods, frequent starts and stops, idling and frequent acceleration or deceleration will decrease overall distance.

6. BATTERY INSTRUCTION

6.1 Safety Alerts

- While riding your Scooter, if there is a system error or illegal operation performed the device will prompt the user in a variety of ways.
- You will notice the Running Indicator Light will turn RED and you will hear a beep sound alerting you to take precaution and cease operation, which may make the device stop suddenly.
- The following are common occurrences where you will hear the Safety Alerts. These notices should not be ignored, but appropriate action should be taken to correct any illegal operation, failure or errors.

1. Unsafe riding surfaces (uneven, too steep, unsafe, etc.)
2. When you step on the device, if the platform is tilted more than 17 degrees forward or backward
3. Battery voltage is too low.
4. The device is still charging
5. During operation, the platform self initiates to hit due to excess speed
6. Overheating, or motor temperature is too high

7. The device has been rocking back and forth over 30 seconds
8. If the system enters protection mode, the alarm indicator will light up and the board will vibrate. This typically occurs when the battery is about to run out of power and stop abruptly.
9. If the platform is tilted forward or backward more than 17 degrees, your Scooter will power off and stop suddenly, possibly causing the rider to lose balance or fall off.
10. If any or both tires are blocked, the device will stop after 2 seconds.
11. When the battery level has depleted below protection mode, the device engine will power off and stop after 15 seconds.
12. While sustaining a high discharge current during use (such as driving up a steep slope for a long period of time) the device engine will power off and stop after 15 seconds.

⚠ WARNING

When the Scooter turns off during a Safety Alert, all operation systems will halt. Do not continue attempting to ride the scooter when the system initiates a stop. Turn your Scooter off and back on to unlock it from a Safety Lock.

6.2 Battery Care/Maintenance

BATTERY SAFETY

The lithium-ion battery is built into the device. Do not disassemble the device to remove the battery or attempt to separate it from the device.

Do not continue to use the battery when the following conditions occur:

1. The battery can only be used under the permission of the local law. Do not deform, modify, open or disassemble the battery and call for professional support
2. Odor or excessive heat: leak any substance: do not touch anything leaking from the battery.

3. Do not let children and animals touch the battery. Must unplug the charger before installing the battery or riding. In the case of charging, it is very dangerous to do anything related to electric vehicles
4. If you want the electric scooter to run most efficiently, the battery must be charged and used within the temperature range indicated in the battery specifications
5. Lithium batteries are considered dangerous and require local law to allow transportation
6. The battery contains dangerous substances. Please do not open the battery. Do not insert anything into the battery.
7. It is forbidden to charge a lithium battery that has been over-discharged. A battery that has been over-discharged has a safety hazard and can only be scrapped.

Tip: Only use the original charging equipment to charge the electric scooter

WARNING

SEEK IMMEDIATE MEDICAL ASSISTANCE IF YOU ARE EXPOSED TO ANY SUBSTANCE THAT IS EMITTED FROM THE BATTERY

7. CARE & MAINTENANCE

7.1 Maintenance Considerations

1. Make sure the electric scooter charger and charging line are disconnected and ensure that the electric scooter is off.
2. Wipe the shell with a soft cloth to clean the electric scooter. Please don't put more lubricating oil on bearing when you do the maintenance for it.

⚠ WARNING

It is forbidden to clean electric scooters by using water cannon or soaking in liquid This will cause permanent damage of the electronic devices in the host

7.2 Storage

1. Please charge your electric scooter before storage, or preventing the battery from discharging too long time. Please ensure charge at least once every one months.
2. If the storage environment temperature is lower than 32°F or 0°C, please don't charge electric scooter. Please put it in inside environment temperature (above 50°F or 10°C) and then charge, storage temperature is -10°C or 14°F to 95°F or 35°C.
3. Please keep the electric scooter in a suitable place indoor, dry and appropriate temperature. You can mask the electric scooter to prevent from the dust.

⚠ WARNING

In order to protect the users safety, the user can not take apart the electric scooter, otherwise, the user will give up the maintenance warranty rights of the product automatically.

⚠ WARNING

Users who disassemble the Scooter without permission will void the warranty.

8. WARRANTY

We shall provide warranty service based on non-artificial quality problems.

1. One year warranty to the main body including handlebar ,motor,charger ...
2. Battery is 6 months warranty period.
3. All of damage by man-made (open the housing, tear off the sticker, abnormally using etc), we will not offer warranty



WARNING:

This product can expose you to a chemical or group of chemicals, which may include "Nickel (Metallic)" which is known in the state of California to cause cancer, birth defects, or other reproductive harm. For more info, go to <https://www.p65warnings.ca.gov/>.

9. SPECIFICATION

Features:

- Electric Scooter for Unique Performance
- Portable Folding Design
- 8.5" Pneumatic Tires
- 3 Gears and Cruise Control
- Range Up to 18 Miles
- Long-Range Battery
- Braking Systems
- Hand Activated Brakes
- E-ABS Brake and DISC Brake Double
- LED Display
- Red Taillights for Braking
- Easy to Store and Transport
- Suitable for Adults and Kids



What's in the Box:

- (1) Folding Electric Scooter
- (1) Charging Cable
- (1) Wall Charger
- (1) Air Pump

Technical Specs:

- Frame Material: Aluminum Alloy + ABS + PC
- Tires: Rubber
- Climbing Degree: 15°
- Brake: (Front) E-Brake, (Back) Disc Brake
- Pedal Board Height: 3.44" -inch
- Resistance: IPX4
- Max. Load: 264.56 Lbs.
- Speed: 9.3 mph, 15.5 mph and 19.2 mph (Triple speed modes)
- Max. Range: 12-18 miles (Depending on the Load)
- Motor: 300W Brushless Motor
- Battery Type: Lithium Ion 36 V, 7.5AH
- Battery Charging Time: 4-6 Hours
- Unfolded Dimensions: 45.7" x 16.5" x 47.2" -inches
- Folded Dimensions: 45.7" x 16.5" x 19.3" -inches



Questions? Issues?

We are here to help!

Email: support@hurtleusa.com