



Flame iQ™ 1000 1200

OWNER'S GUIDE

SUITABLE FOR THE BABY Q SERIES - Q1000 AND Q1200 MODELS ONLY



SCAN FOR ASSEMBLY
AND HOW TO USE
INSTRUCTIONS

FOR USE WITH UNIVERSAL LIQUEFIED PETROLEUM GAS (ULPG / LPG) ONLY



Thank you for purchasing the WEBER Flame iQ Accessory for your WEBER Baby Q.
Take a few minutes to read the manual.

Congratulations on the purchase of your **WEBER Flame iQ** with patented technology.

The Flame iQ requires a 12 V or 240 V power supply. The Flame iQ comes with a 2.4 metre 12 V power cable and a 1 metre 240/12 V power cable. This electrical connection provides the Flame iQ with the ability to continually sense for a flame.

WHAT IS THE WEBER Flame iQ?

The Flame iQ is a type of flame safeguard device, with added features and benefits.

A flame safeguard device is designed to stop the flow of gas to an appliance in the case that the gas flame goes out – for example, if the flame is blown out in windy conditions.

The Flame iQ has the added functionality of continuously sensing for a flame. It will attempt to reignite the burner in the event of a 'flame out' (up to 3 attempts), before shutting off the gas and going into a lockout mode. If the burner reignites, the Flame iQ will reset for another 3 attempts.

HOW DOES THE WEBER Flame iQ WORK?

The Flame iQ features a sensing probe, situated on the burner. If the probe senses a 'flame out', it sends a signal to the Flame iQ, which then attempts to reignite the burner, up to 3 times at 5 second intervals.

If the burner is not reignited by the third relighting attempt, it will shut off the gas to the burner and go into lockout mode. This is shown on the Flame iQ when the reset light is illuminated (refer to lighting instructions on page 7).

If the burner is successfully reignited on the first, second or third attempt, the Flame iQ resets itself (and will attempt 3 reignitions if the probe again senses a 'flame out').

ADDITIONAL BENEFITS OF USING THE WEBER Flame iQ WITH YOUR WEBER Baby Q

- The Flame iQ meets the requirements of the Australian & New Zealand Standard for Outdoor Gas Appliances for barbecues connected to the piping on a caravan or boat. Once your Baby Q is fitted with a Flame iQ, it can be connected to the plumbed gas supply of a boat or caravan.
- Should the flame in your Baby Q blow out due to strong winds, the Flame iQ will sense a 'flame out' and attempt to re-ignite the burner. This will be seamless and happen continuously whenever the flame is blown out (if the burner is reignited within 3 attempts at each 'flame out'). Your food will still be cooked through perfectly.
- When the Flame iQ is turned on, it runs a self-check to ensure that there is no flame present on the burner. If there is a flame present the Flame iQ will go into reset mode. This ensures that the Flame iQ is in the correct safe start position with no gas flowing through the Flame iQ.
- Easy-to-see indicator lights on the Flame iQ control panel mean you don't have to lift the lid of your barbecue to see if it's alight.
The lights indicate:
 - a) Green light illuminated - Flame iQ is ready to operate.
 - b) Blue light illuminated - flame detected at burner.
 - c) Blue light off - flame out detected and reignition being attempted.
 - d) Red light illuminated - lockout mode due to unsuccessful reignition.
- A pre-set maximum run time of 8 hours is built into the Flame iQ, meaning that if you forget to turn your Baby Q off after use, it will automatically cut the gas supply to the barbecue after 8 hours of continuous run time.

This instruction manual contains important information necessary for the proper assembly and safe use of the Weber Flame iQ. Read and follow all warnings and instructions before fitting and using the Flame iQ accessory. Keep this manual for future reference. Carefully follow all leak-check procedures in this Owner's Guide. Do not use the Flame iQ without first reading the burner ignition sections in this manual.

DANGERS

⚠ DANGER

Failure to follow the DANGERS, WARNINGS and CAUTIONS contained in this Owner's Guide may result in serious bodily injury or death, or may result in a fire or an explosion causing damage to property.

For additional information please refer to the WEBER barbecue owner's guide for the Q1000 and Q1200.

The Flame iQ needs to be plugged into a 12 V or 240 V power supply.

⚠ DANGER

- 1) Never operate the Baby Q with Flame iQ unattended.
- 2) Never operate Baby Q with Flame iQ within 610 mm (2 ft) of any structure, combustible material or other gas cylinder.
- 3) Never operate Baby Q with Flame iQ within 7.5 m (25 ft) of any flammable liquid.
- 4) If a fire should occur, turn off your gas bottle, keep away and immediately call your fire department. Do not attempt to extinguish an oil or grease fire with water.

Failure to follow these instructions could result in fire, explosion or burn hazard, which could cause property damage, personal injury or death.

⚠ DANGER

If you smell gas:

- 1) Shut off gas to the appliance.
- 2) Extinguish any open flames.
- 3) Open lid.
- 4) If odour continues, keep away from the appliance and immediately call your gas supplier or your fire department.

Failure to follow these instructions could result in fire or explosion which could cause property damage, personal injury or death.

THIS GAS ACCESSORY IS DESIGNED FOR OUTDOOR USE ONLY.

WARNINGS

⚠ Do not use the WEBER Flame iQ unless all parts are in place. The accessory must be properly assembled according to the assembly instructions.

⚠ Your WEBER Flame iQ should never be used by children. Accessible parts of the accessory may be very hot. Keep young children and pets away while accessory is in use.

⚠ This WEBER Flame iQ is not intended for commercial use.

⚠ Do not attempt to disconnect the gas regulator and hose assembly or any gas fitting while your Flame iQ is in operation.

⚠ Use heat-resistant barbecue mitts or gloves, whilst cooking on the barbecue.

⚠ After a period of storage and/or nonuse, the WEBER Flame iQ should be checked for gas leaks. See instructions in this Owner's Guide for correct procedures.

⚠ Do not operate the WEBER Flame iQ if there is a gas leak present. Do not use a flame to check for gas leaks.

⚠ Universal liquefied petroleum gas (ULPG / LPG) is not natural gas. The conversion or attempted use of natural gas in a universal liquefied petroleum gas unit or universal liquefied petroleum gas in a natural gas unit is dangerous and will void your warranty.

⚠ Keep any electrical supply cord and the fuel supply hose away from any heated surfaces.

⚠ The Flame iQ should be cleaned on a regular basis.

⚠ If you see, smell or hear the hiss of gas escaping from the refillable LPG cylinder:

1. Move away from refillable LPG cylinder.
2. Do not attempt to correct the problem yourself.
3. Call your fire department.

⚠ A dented or rusty LPG cylinder may be hazardous and should be checked by your LPG supplier. Do not use a LPG cylinder with a damaged valve.

⚠ Although your LPG cylinder may appear to be empty, gas may still be present, and the LPG cylinder should be transported and stored accordingly.

⚠ The use of alcohol, prescription drugs, non-prescription drugs, or illegal drugs may impair the consumer's ability to properly and safely assemble, move, store or operate the WEBER Flame iQ.



WARRANTY

Thank you for purchasing a WEBER product. Weber-Stephen Products (Aust) Pty Ltd and Weber-Stephen Products New Zealand ("WEBER") prides themselves on delivering a safe, durable and reliable product.

This is WEBER's Limited Warranty provided to you at no extra charge. It contains the information you will need to have your WEBER product repaired in the unlikely event of a failure or defect.

WEBER'S RESPONSIBILITIES

WEBER provides, to the original purchaser of the WEBER product (or in the case of a gift or promotional situation, the person for whom it was purchased as a gift or promotional item), that the WEBER product is free from defects in material and workmanship for the period(s) of time specified below when assembled and operated in accordance with the accompanying Owner's Guide. (Note: If you lose or misplace your WEBER Owner's Guide, a replacement is available online at www.weber.com). Under normal, private single family home or apartment use and maintenance, WEBER agrees to repair or replace defective parts within the applicable time periods, limitations and exclusions listed below. THIS LIMITED WARRANTY IS EXTENDED ONLY TO THE ORIGINAL PURCHASER AND IS NOT TRANSFERABLE TO SUBSEQUENT OWNERS, EXCEPT IN THE CASE OF GIFTS AND PROMOTIONAL ITEMS AS NOTED ABOVE.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The benefits given under this Limited Warranty are in addition to other rights and remedies you have under the Australian Consumer Law in relation to this WEBER gas barbecue.

OWNER'S RESPONSIBILITIES

To ensure trouble-free warranty coverage, please retain your original sales receipt and/or invoice.

The Owner must take reasonable care of the WEBER product and follow all assembly instructions, usage instructions and preventative maintenance as outlined in the accompanying Owner's Guide. If you live in a coastal area, or have your product located near a pool, maintenance includes regular washing and rinsing of the exterior surfaces. If you believe that you have a part that is covered by this Limited Warranty, please contact the WEBER Customer Service Representative in your area using the contact information on our web site. WEBER will, upon investigation, repair or replace (at its option) a defective part covered by this Limited Warranty. In the event that repair or replacement are not possible, WEBER may choose (at its option) to replace the accessory in question with a new accessory of equal or greater value. WEBER may ask you to return parts for inspection, shipping charges to be pre-paid.

This LIMITED WARRANTY does not cover damage, deterioration, discoloration and/or rust caused by:

- Abuse, misuse, alteration, modification, misapplication, vandalism, neglect, improper assembly or installation, and failure to properly perform normal and routine maintenance;
- Insects (such as spiders) and rodents (such as squirrels), including but not limited to damage to burner tubes and/or gas hoses;
- Exposure to salt air and/or chlorine sources such as swimming pools and hot tubs/spas;
- Severe weather conditions such as hail, hurricanes, earthquakes, tsunamis or surges, tornadoes or severe storms.

The use and/or installation of parts on your WEBER product that are not genuine WEBER parts will void this Limited Warranty, and any damages that result are not covered by this Limited Warranty.

Any conversion of a gas barbecue not authorized by WEBER and performed by a WEBER authorized service technician will void this Limited Warranty.

The accessory illustrated in this Owner's Guide may vary slightly from the model purchased.

PRODUCT WARRANTY PERIOD

Flame iQ: 3 years

DISCLAIMERS

WEBER MAKES NO IMPLIED WARRANTIES INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OTHER THAN WHAT IS EXPRESSLY MADE IN THIS LIMITED WARRANTY. NO WARRANTIES SHALL APPLY AFTER THE APPLICABLE PERIODS OF THIS LIMITED WARRANTY. NO OTHER WARRANTIES GIVEN BY ANY PERSON OR ENTITY, INCLUDING A DEALER OR RETAILER WITH RESPECT TO ANY PRODUCT (SUCH AS ANY "EXTENDED WARRANTIES"), SHALL BIND WEBER. THE EXCLUSIVE REMEDY OF THIS LIMITED WARRANTY IS REPAIR OR REPLACEMENT OF THE PART OR PRODUCT. THE TERMS OF THIS LIMITED WARRANTY PROVIDE THE SOLE AND EXCLUSIVE REMEDY ARISING FROM THE SALE OF THE PRODUCTS COVERED HEREBY. WEBER SHALL NOT BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL LOSS OR DAMAGES. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE EXCLUSIONS OR LIMITATIONS MAY NOT APPLY TO YOU.

IN NO EVENT SHALL RECOVERY OF ANY KIND BE GREATER THAN THE AMOUNT OF THE PURCHASE PRICE OF THE WEBER PRODUCT SOLD.

YOU ASSUME THE RISK AND LIABILITY FOR LOSS, DAMAGE, OR INJURY TO YOU AND YOUR PROPERTY AND/OR TO OTHERS AND THEIR PROPERTY ARISING OUT OF THE MISUSE OR ABUSE OF THE PRODUCT OR FAILURE TO FOLLOW INSTRUCTIONS PROVIDED BY WEBER IN THE ACCOMPANYING OWNER'S GUIDE.

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY IN DIFFERENT JURISDICTIONS.

PARTS AND ACCESSORIES REPLACED UNDER THIS LIMITED WARRANTY ARE WARRANTED ONLY FOR THE BALANCE OF THE ORIGINAL WARRANTY PERIOD(S).

THIS LIMITED WARRANTY APPLIES TO PRIVATE SINGLE FAMILY HOME OR APARTMENT USE ONLY AND DOES NOT APPLY TO WEBER BARBECUES USED IN COMMERCIAL, COMMUNAL OR MULTI-UNIT SETTINGS SUCH AS RESTAURANTS, HOTELS, RESORTS OR RENTAL PROPERTIES.

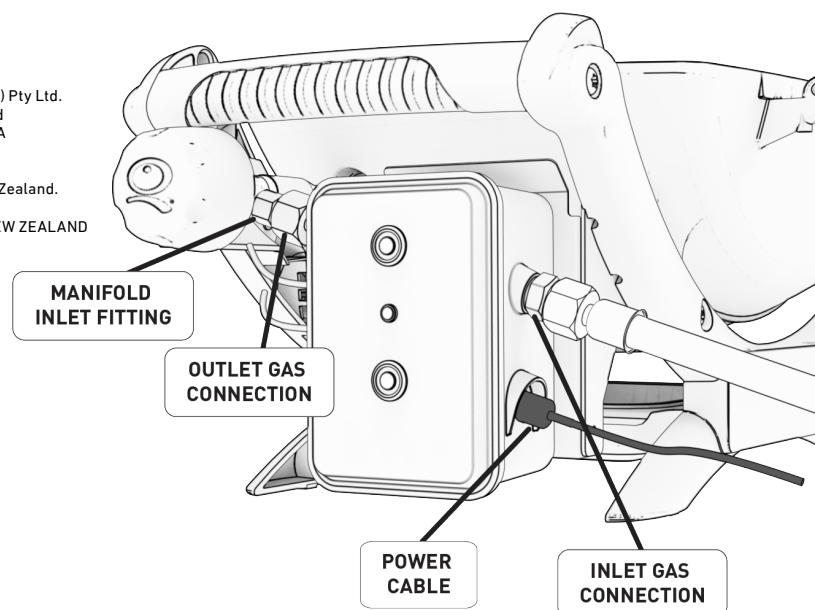
WEBER MAY FROM TIME TO TIME CHANGE THE DESIGN OF ITS PRODUCTS. NOTHING CONTAINED IN THIS LIMITED WARRANTY SHALL BE CONSTRUED AS OBLIGATING WEBER TO INCORPORATE SUCH DESIGN CHANGES INTO PREVIOUSLY MANUFACTURED PRODUCTS, NOR SHALL SUCH CHANGES BE CONSTRUED AS AN ADMISSION THAT PREVIOUS DESIGNS WERE DEFECTIVE.

Weber-Stephen Products (Aust) Pty Ltd.
Level 1, 142-144 Fullarton Road
Rose Park, SA 5067 AUSTRALIA
1300 301 290 (toll free)

Weber-Stephen Products New Zealand.
86 East Highbrook Drive
East Tamaki, Auckland 2013 NEW ZEALAND
0800 493 237 (toll free)

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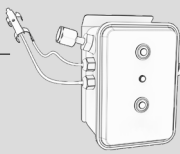
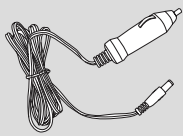
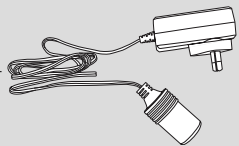
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PARTS LIST & ASSEMBLY

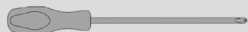
PARTS LIST

INCLUDED with your Flame iQ:

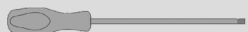
1.  1. Flame iQ control box
2.  2. Attachment bracket
3.  3. Flame iQ 12 V 2.4 metre power cable
4.  4. 240/12 V power socket & 1.0 metre cable.
5.  5. 2 x screws [M4 8mm]
6.  6. Spanners
1/4" 3/4" and 5/8" 3/4"
7.  7. Safeguard sticker

NOT INCLUDED:

1 x Phillips Head Screwdriver

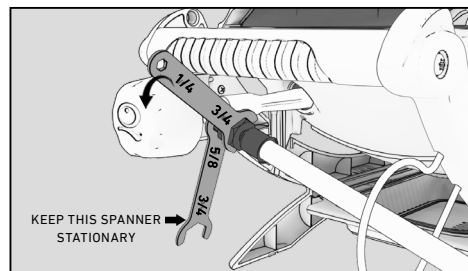


1 x Flat Head Screwdriver

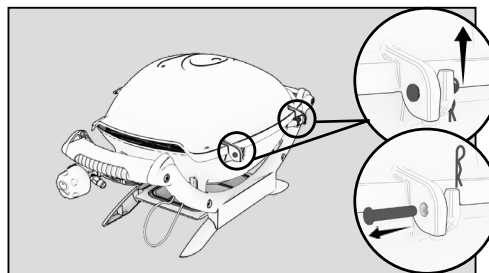


INSTRUCTIONS APPLICABLE TO MODELS Q1000, Q1200

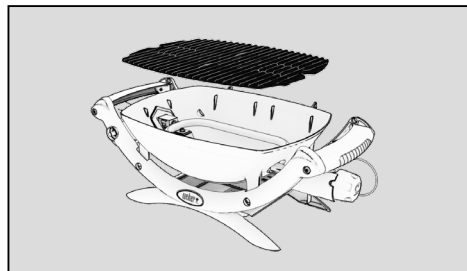
1. Prior to commencement of fitting the Flame iQ to your barbecue, ensure the barbecue is clean of any cooking debris (existing barbecue). If recently used, ensure the barbecue has cooled before attempting to fit the Flame iQ.
2. Ensure the gas cylinder is not connected to the barbecue. If connected, disconnect the hose/regulator assembly from the LPG cylinder.
3. Disconnect the hose and regulator assembly from the barbecue. Using the supplied 5/8" and 3/4" spanners, unscrew the hose fitting from the manifold inlet fitting. Be careful not to damage the connections.



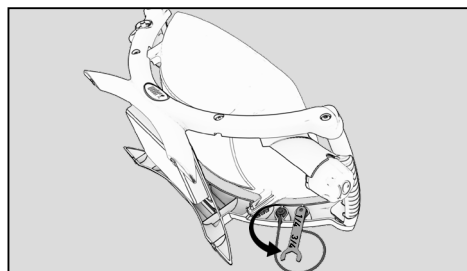
4. Remove the barbecue lid by removing the hinge pins and clips.



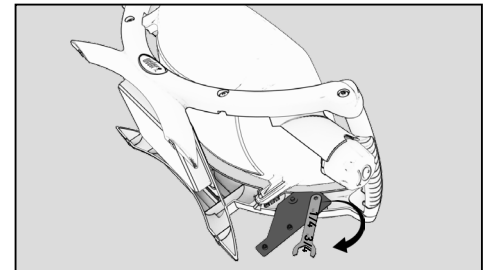
5. Remove the barbecue grills to enable access to the burner.



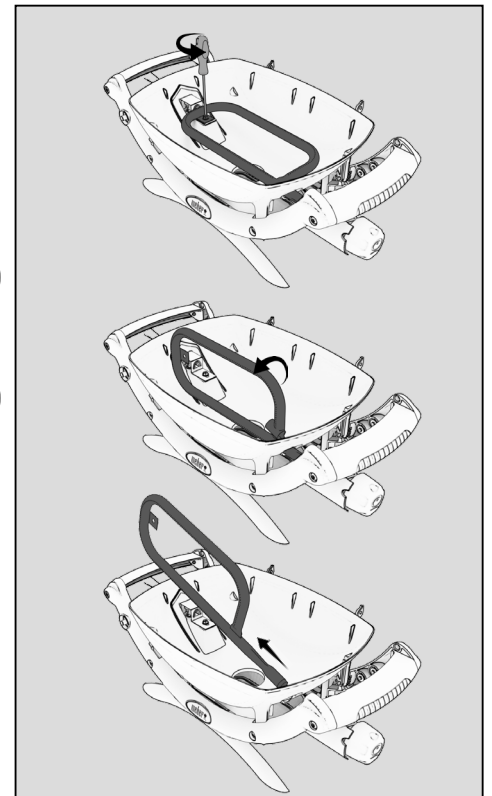
6. Remove the hose guide/retaining ring from the rear frame leg. Lay the barbecue on it's back for ease of access and remove the mounting screws using the supplied 1/4" spanner. Be careful to retain the screws as these are required to remount the Flame iQ. The hose guide/retaining ring is not reused and can be recycled.



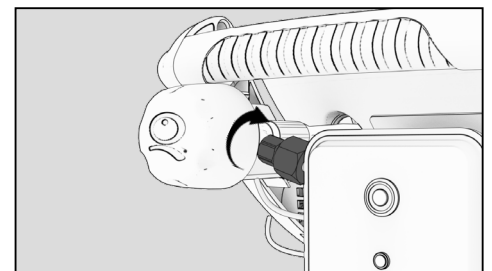
7. Mount the Flame iQ attachment bracket in position, using the supplied 1/4" spanner. Use the screws and mounting points previously used for the hose guide/retaining ring.



8. Sit the barbecue back on its feet. Remove the screw securing the burner using a flat head screwdriver. Rotate the burner tube towards you into a vertical position and slide to the left to disengage from the manifold/valve.



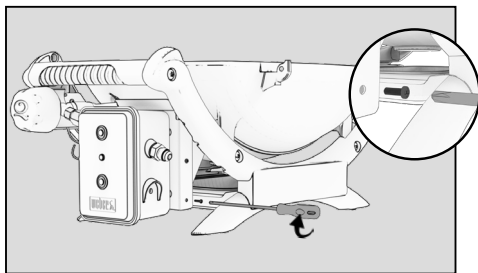
9. Place the Flame iQ underneath the handle and behind the manifold/valve (ensure the Flame iQ is on the outside of the attachment bracket). **Loosely connect by hand tightening** the outlet gas connection on the Flame iQ to the manifold inlet fitting. **Do not over-tighten.**



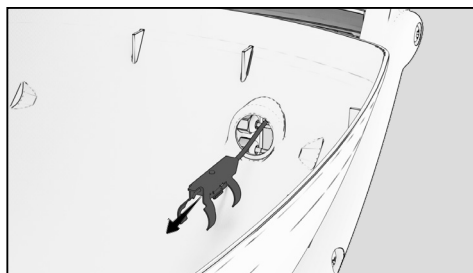
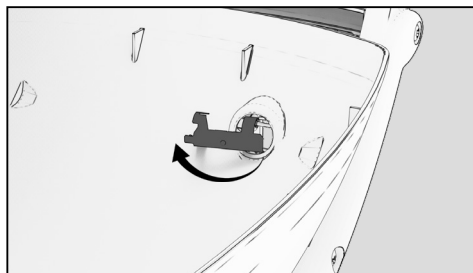
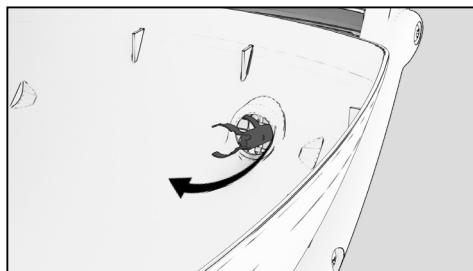
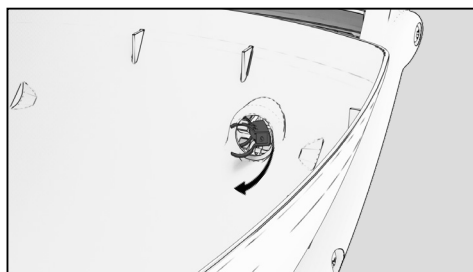
ASSEMBLY

INSTRUCTIONS APPLICABLE TO MODELS Q1000, Q1200

10. Secure the Flame iQ to the attachment bracket with the 2 screws using a phillips head screwdriver.

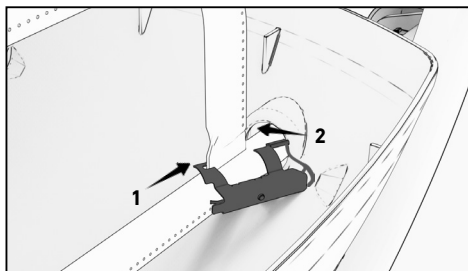


11. Feed the sensor probe through the burner clearance hole in the side of the barbecue cook box. Pass the sensor front legs through first, then swing the sensor through the clearance hole

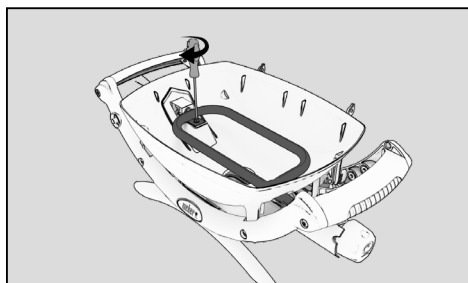
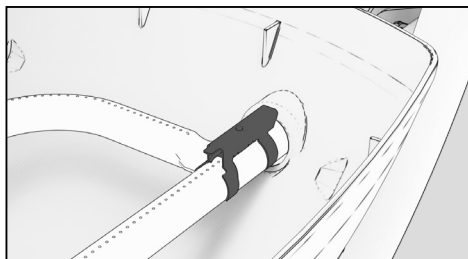
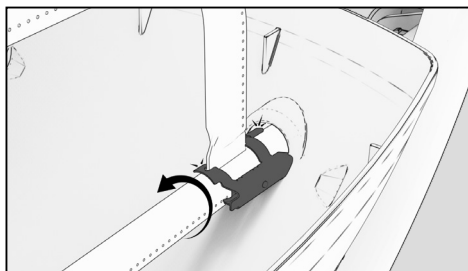


12. Reinstall the burner to where it is in a vertical position, but not attached to the manifold/valve.

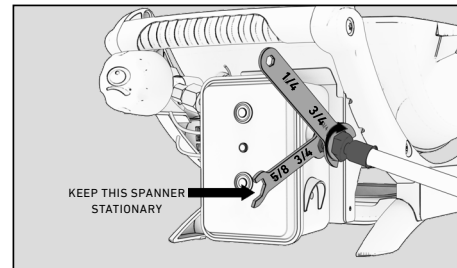
13. Clip the sensor probe into position on the burner. Ensure the sensor probe clips into position on the burner by hooking under the front leg over the flat section of the burner tube (1) and then push the back legs down onto the burner tube (2).



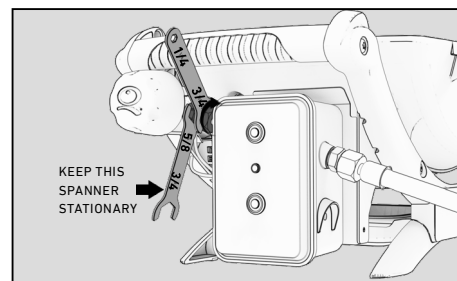
14. Slide the burner tube to the right over the manifold/valve ensuring that the wires are not pinched or twisted around the burner tube. Rotate the burner tube back to a horizontal plane ensuring it is locked onto the manifold/valve and refit the burner tube with securing screw.



15. Screw the hose and regulator assembly to the inlet of the Flame iQ using the 3/4" spanners. Ensure you only tighten the nut on the hose. Do not tighten the nut on the Flame iQ housing. Reconnect the gas cylinder.

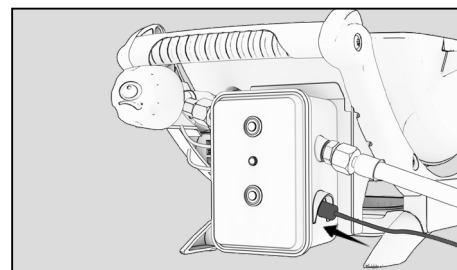


16. Using the 5/8" and 3/4" spanners provided, tighten the outlet gas connection on the Flame iQ to the manifold/valve inlet fitting (previously finger tightened in step 9).



17. Open the power supply weather cover. Connect the power cable.

WARNING: needs to be plugged into a 12 V or 240 V power supply.



18. Place the 'Flame safeguard fitted' label on the data label to be found on the back leg of the barbecue. Do not obscure the serial number.

	Model No. : Q1000	L.P.	
	Part No. : 50060224	2.75 kPa	
	Serial No. : QJ3727795	9.0 MJ/h	
	Country of Destination		
	FLAME SAFEGUARD FITTED		
	AU/NZ		

19. Conduct a leak check of all gas fittings, including with the Flame iQ powered up and activated (on – green light illuminated) but barbecue gas control knob off. Refer to page 6 to perform a leak test.

20. If no leaks are detected, refer to Flame iQ operating instructions and check functionality of Flame iQ.

21. After checking operation, refit cooking grills and lid. Your barbecue is now ready to use, incorporating the Flame iQ.

PREPARING TO USE YOUR Flame iQ

WHAT IS A LEAK CHECK?

The fuel system in your WEBER barbecue fitted with Flame iQ features connections and fittings. A leak check is a reliable way to make sure that no gas is escaping from any of the connections or fittings.

Although all factory-made connections have been thoroughly checked for gas leaks, it's important to perform a leak check before using your Flame iQ for the first time, as well as anytime you disconnect and reconnect a fitting and each time you perform routine maintenance.

Sparks or open flames will result in a fire or explosion, which can cause serious bodily injury or death and damage to property.

⚠ WARNING: The gas connections of your gas barbecue have been factory tested. We do, however, recommend that you leak check all gas connections before operating your gas barbecue.

⚠ WARNING: Perform these leak checks even if your barbecue was dealer or store assembled.

⚠ WARNING: You should check for gas leaks every time you disconnect and reconnect a gas fitting.

NOTE: All factory-made connections have been thoroughly checked for gas leaks and the burner has been flame-tested. As a safety precaution, however, you should check all fittings for leaks before using your WEBER gas barbecue. Shipping and handling may loosen or damage a gas fitting.

CHECKING FOR GAS LEAKS

You will need: A spray bottle, brush or rag and a soap and water solution. (You can make your own soap and water solution by mixing 20% liquid soap with 80% water; or, you can usually find leak check solution in the plumbing section of a hardware store.)

A) Make sure the burner control knob is turned off by pushing it in and turning it clockwise to the OFF (0) position (1).

B) Turn gas supply on at source (2).

⚠ WARNING: Do not ignite burner when leak checking.

C) Plug Flame iQ to power source (3A) and press the ON button (3B).

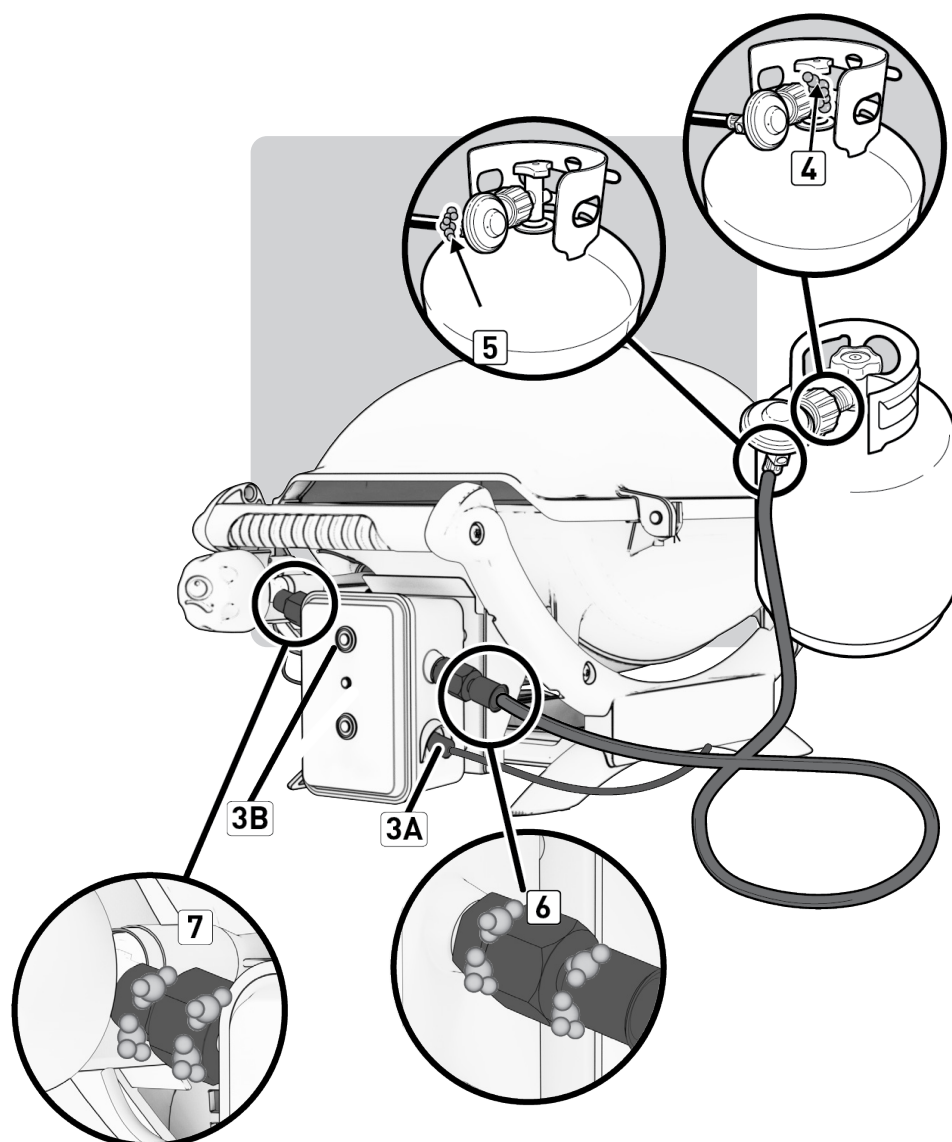
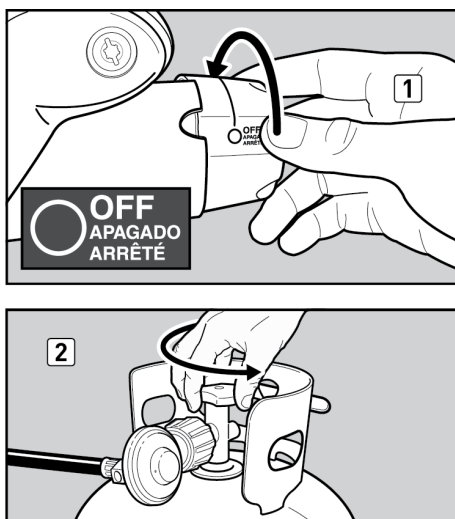
D) To check for leaks, wet fittings with the soap and water solution, using a spray bottle, brush or rag. If bubbles form, or if a bubble grows, there is a leak. Apply the soap and water solution to the following connections:

- Regulator-to-LPG cylinder connection (4).
- Regulator hose-to-regulator connection (5).
- Flame iQ to regulator hose connection (6).
- Flame iQ to valve connection (7).

⚠ WARNING: If there is a leak at connection (4, 5, 6 or 7) turn off the gas. DO NOT OPERATE THE BARBECUE. Contact the Customer Service Representative in your area using the contact information on our website. Log onto www.weber.com.

E) When leak checking is complete, turn gas supply off at the source and rinse connections with water.

NOTE: Since some leak test solutions, including soap and water, may be slightly corrosive, all connections should be rinsed with water after checking for leaks.



BURNER IGNITION & USAGE

METHODS OF BURNER IGNITION Flame iQ Q1000 & Q1200

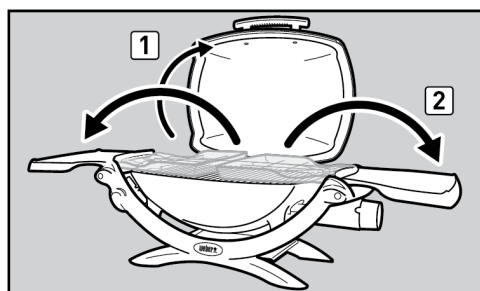
There are two ways to ignite the burner. The first is by using the **ignition system** built into your barbecue. The second is with a **match**.

Summary lighting instructions are on the instruction tag of your barbecue and Flame iQ.

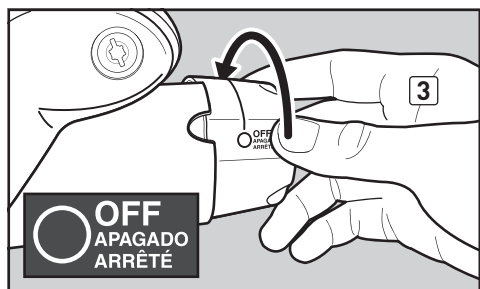
BURNER IGNITION - Getting started

A) Open the barbecue lid (1) and unfold sidetables if applicable (2).

⚠ DANGER: Failure to open the lid before igniting the barbecue's burner, or not waiting five minutes to allow the gas to clear if the barbecue does not light, may result in an explosive flare-up which can cause serious bodily injury or death.



B) Make sure the burner control knob is turned to the OFF (O) position (3). Check by pushing burner control knob in and turning it clockwise until it stops.

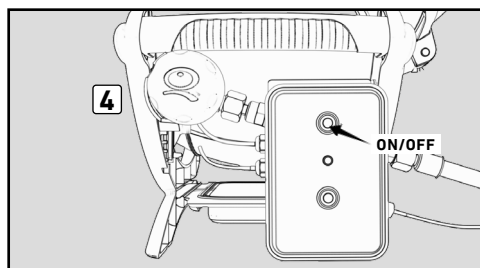


C) Ensure that the Flame iQ has power (either by way of 12 V or 240 V) and the power supply is switched on.

D) Turn gas supply on at source.

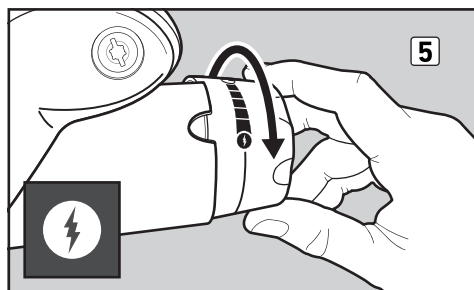
E) Depress the ON/OFF button on the Flame iQ control box – the button will illuminate green (4).

Note: You have 30 seconds to ignite the barbecue from when you press the Flame iQ ON button. Should the barbecue not ignite within the 30 seconds the Flame iQ will go into lockout and need to be reset.

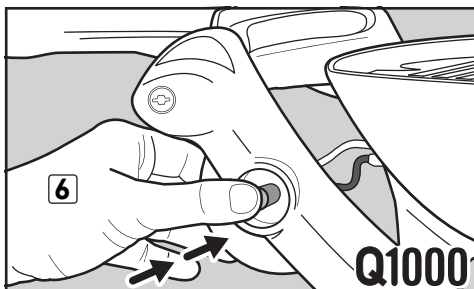


BURNER IGNITION - Ignition system

F) Push the burner control knob in and turn it counter clockwise to start/high (⚡) position (5).

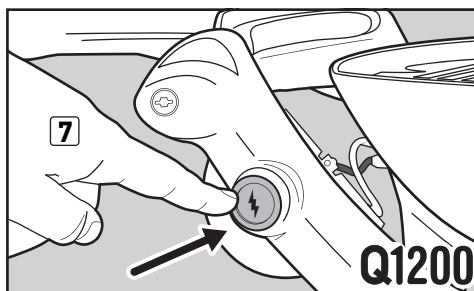


G1) Push the red igniter button several times, so it clicks each time (6) (Q1000)

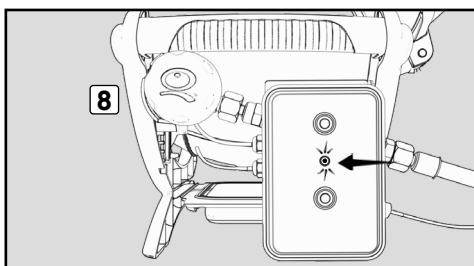


OR,

G2) Push and hold in the electronic igniter button (⚡) (7) (Q1200). You will hear the igniter clicking.



H) Once flame is detected, the blue light on the Flame iQ control box illuminates (8).

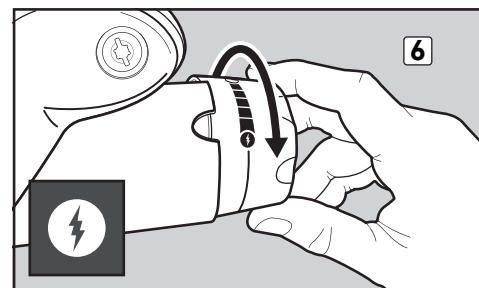
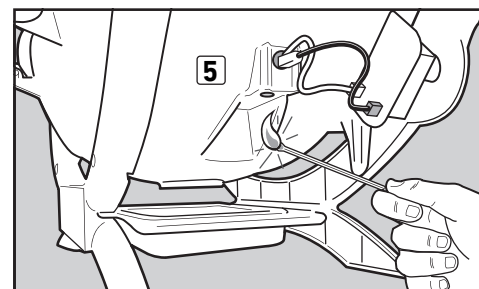


I) After ignition close the barbecue lid to enable pre-heating to commence.

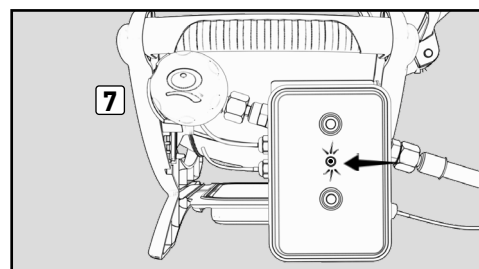
BURNER IGNITION - Lighting with a match

Only use this method if your ignition system is not working.

F) Strike a match and put the flame under the matchlight hole (5). While holding the lit match, push burner control knob in and turn it counter clockwise to start/high (⚡) position (6).



G) Once flame is detected, the blue light on the Flame iQ control box illuminates (7).



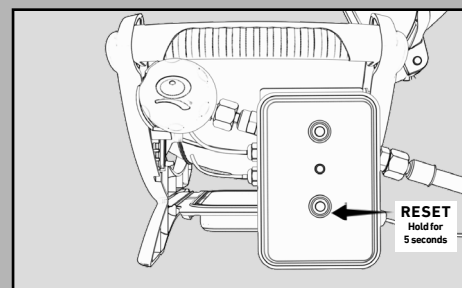
H) After ignition close the barbecue lid to enable pre-heating to commence.

RESETTING THE Flame iQ AFTER FLAME FAILURE AND LOCKOUT

Depress the RESET button (illuminated red) continuously for five (5) seconds to reset the Flame iQ (red light will go out). Repeat the ignition steps as above.

TO EXTINGUISH BURNER

Push burner control knob in and turn it clockwise to the OFF (O) position. Depress the ON/OFF button on the Flame iQ control box to switch off the Flame iQ.



TROUBLESHOOTING

PROBLEMS

Barbecue burner does not ignite.

Flame is low when burner control knob is on high (H) position

SOLUTIONS

Check the Flame iQ has power and is turned on (the ON/OFF button is illuminated green). When the Flame iQ is turned on you will hear a soft click as the solenoid opens to let the gas through to the barbecue.

You have 30 seconds to ignite the barbecue after turning on the Flame iQ device. Refer burner ignition on page 7.

If the barbecue does not ignite, the Flame iQ will lock-out, the gas flow will stop, and the red reset light will illuminate.

Press the reset button for 5 seconds and it will turn off.

Press the ON/OFF button and repeat the ignition procedure.

Fuel could be low or empty. Refill LPG cylinder.

Check burner ports under the sensor are clean.

Ensure barbecue is turned off, disconnect hose from LPG cylinder, wait 30 seconds and reconnect. Repeat ignition procedure.

Ignitor fails to work. See page 7 for lighting instructions using a match.

Fuel hose could be bent or kinked. Straighten fuel hose.

Fuel could be low or empty. Refill LPG cylinder.

Turn barbecue off, disconnect hose from LPG cylinder, wait 30 seconds and reconnect. Repeat ignition procedure.

If you are unable to solve a problem contact the service department who will assist with your enquiry.

SERVICING & SPARE PARTS

The WEBER Flame iQ contains no user serviceable parts.

DO NOT MODIFY THIS PRODUCT

SERVICING SHALL ONLY BE CARRIED OUT BY
AUTHORISED PERSONNEL
For all Service needs contact:

Weber-Stephen Products (Aust) Pty Ltd
ABN 18 006 305 237
Level 1, 142-144 Fullarton Road, Rose Park SA 5067
Customer Service Ph: 1300 301 290 (toll free)
Email: custserv@weberbbq.com.au
Website: www.weber.com/au

Weber-Stephen Products New Zealand
86 East Highbrook Drive
East Tamaki, Auckland 2013
Customer Service Ph: 0800 493 237 (toll free)
Email: custserv@webernz.co.nz
Website: www.weber.com/nz

⚠ ATTENTION: This product has been safety tested and is only certified for use in Australia and New Zealand.

These parts may be gas carrying or gas burning components.

⚠ WARNING: Do not attempt to make any repair to gas carrying or burning, igniter components, or structural components without contacting Weber-Stephen Products Australia or New Zealand Customer Service Department. Your actions, if you fail to follow this Product Warning, may cause a fire, an explosion or structural failure resulting in serious personal injury or death as well as damage to property.

Weber-Stephen Products (Aust) Pty Ltd

Level 1, 142-144 Fullarton Road
Rose Park SA 5067 Australia
1300 301 290 (toll free) | www.weber.com/au

Weber-Stephen Products New Zealand

86 East Highbrook Drive
East Tamaki, Auckland 2013 New Zealand
0800 493 237 (toll free) | www.weber.com/nz

The Flame iQ is covered by AU Patent 2021105238



Weber-Stephen Products LLC
www.weber.com