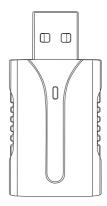
# User Manual

## WIRELESS ADAPTER

Model: U2C-Air





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## Safety Information & Tips

Do not expose the product to water or fire.
 Use of equipment at normal temperatures.

If you need assistance, please contact us for instructions on accessing the video version. support@dyuzo.com

## **CONNECTION STEPS**

#### Tips of Compatibility:

The AC01 Wireless Adapter is used to convert wired Carplay/ Android Auto into wireless.

For Wireless Carplay Function, the car needs to be equipped with wired Apple Carplay functionality and the iPhone is iOS 12.0 +.

For Wireless Android Auto Function, the car needs to be equipped with wired Android Auto functionality and the phone is Android 11.0 +.

## Car Radio Setting Up

Start your car. Check that the Carplay/Android Auto function is on and set it to preferred use if available in the car radio settings.

## 2. Plug into Car Port

Insert AC01 Wireless Adapter into the car's USB data port.
The AC01 comes with multiple accessories, you can use them as needed for a better connection.



For iPhone users, please refer to **3.1** for the next steps. For Android users, please refer to **3.2** for the next steps.

## For Apple CarPlay

## 3.1 Connect to iPhone

\*\*\* Please keep the iPhone's Bluetooth and Wi-Fi on \*\*\*
before proceeding with the following connection steps.

#### **Bluetooth Settings**

- Pair "smartBox-XXXX" BT device on the Phone Bluetooth Setting.
- ► Tap "Pair-Allow-Use CarPlay" on the iPhone pop-up notifications.
- Wait 5-15 seconds for Wait 5-15 seconds for connection. Once connected successfully, the black Carplay BT-Device interface on the car jumps to the Apple Carplay interface.







\*If you encounter any problem please contact support@dyuzo.com technical support for help.

## For Android Auto

## 3.2 Connect to Android Phone

#### 1.Turn on "Developer settings"

- Find Android Auto in Settings >> App / Bluetooth settings.
- Click on "Version" at the bottom of the Android Auto about 10 times to activate the "Developer settings".



► Enable "Wireless Android Auto" in the developer settings.



Turn on "Video Resolution" and select "Allow car and phone to negotiate" in the developer settings.



#### 2. Pair with Android Phone

- ▶ Enable the Bluetooth and Wi-Fi functions on your Android phone.
  - ▶ Pair your phone with the vehicle's Bluetooth.
- Pair your phone with "smartBox-XXXX" Bluetooth device.
   Wait for the pairing to be successful.

<sup>\*</sup>If you encounter any problem please contact support@dyuzo.com for technical support.

## FIRMWARE UPGRADE

## For iPhone

#### 1. Before Upgrading

- Please unplug the adapter from the vehicle and connect it to a regular USB power port.
- Please turn off Bluetooth on your iPhone.

## 2. Start the Upgrade

- In the Wi-Fi list, find "smartBox-XXXX" and connect using the password 88888888.
- Open Safari browser and enter the IP address "192.168.1.101".
- Once on the page, scroll down to the bottom and click on "Update".



## 3. After the Upgrade

Forget "smartBox-XXXX" WiFi and plug the adapter back into your car.

## For Android

For Android Auto, the product is shipped with the most stable Android firmware. We do not recommend upgrading again. If you need to upgrade, please contact us and we will provide you with a specific upgrade step-by-step video as reference.

## **QUESTIONS & ANSWERS**



Q1:

## No sound during phone calls?

While on a call, please check the "audio" select as "CarPlay", and check whether there are other Bluetooth devices connected on your iPhone 's Bluetooth list. If so, please disconnect these Bluetooth devices.



**Q2:** 

Plugged into the car, the car doesn't recognize the adapter, the screen doesn't change?

#### Please check the following three items

#### **Test Wired Carplay**

Please use a USB C / MFi lightning data cable to test if wired CarPlay work properly or not.

#### Plug in the Correct Port

Plug the adapter into the data transfer port and the light on the end of the adapter should light up.

#### In Android Auto Mode

Find the "smartBox-XXXX" BT device iPhone settings & pair it. It will switch back to CarPlay Mode

If still not recognized, please contact us <a href="mailto:support@dyuzo.com">support@dyuzo.com</a>

Q3:

Plugged into car, screen freezes at "BT Decice: smartBox-xxxx", unable to load to Apple Carplay.

- ▶ 1 Unplug the Adapter,
- 2 Select adapter mode as the preferred mode in the vehicle settings if your car has the option,
- ▶ 3 Forget the "smartBox-XXXX" Bluetooth device on iPhone,
- 4 Go to "Settings" > "General" > "Reset">"Transfer or Reset iPhone" on iPhone,
- (Sand a Said Poor)
- "Reset",

   6 Restart the car engine, plug the

▶ 5 Select "Reset Network Settings" >

• 6 Restart the car engine, plug the adapter, and use iPhone to pair the "smartBox-XXXX" BT device again.



## Q4:

## The audio sounds noisy or choppy.

Please check if other Bluetooth devices were connected to your iPhone's Bluetooth list, If so, please disconnect these Bluetooth devices.

Setup Audio Streaming Mode:

▶ 1 In the Wi-Fi list, find and connect "smartBox-XXXX" WiFi device with the password "88888888", 2 Then Open Safari browser and enter the IP address "192.168.1.101",



3 Please select "Settings" > "Audio streaming mode" > "Mode 2" ,then press "OK",



4 Forget "smartBox-XXXX" Wi-Fi and plug the adapter back into your car.

Q5:

Plugged into the car, car recognized to adapter but didn't load to adapter "BT Decice: smartBox-XXXX" interface?

- ▶ 1 Unplug the adapter, reset your car's radio and restart the car,
- 2 Select the CarPlay mode as preference in the vehicle setting If your car has relevant settings,
- 3 Replug the adapter. Wait for the car recognizes the adapter, the car screen will display: "BT Decice: smartBox-XXXX" to connect.
- ▶ 4 In Android Auto Mode
  Find the "smartBox-XXXX" BT device iPhone settings & pair it.
  It will switch back to CarPlay Mode

Q6:

## Why am I yet unable watch YouTube?

Apple doesn't allow video apps to be displayed on the screen, avoiding potential accidents while driving.

Most apps such as YouTube videos. Natflix, Hulu, and Instagrams

Most apps such as YouTube videos, Netflix, Hulu, and Instagramare also not allowed in the car, either.

Q7:

Can I use VPN when using wireless adapter?

Please turn off VPN apps as they will cause wireless adapter signal errors.

Q8:

Why does adapter stay connected even after getting out of the car?

Some car's USB data ports will still power the adapter for a short time after the engine is turned off, and you can disconnect by turning off Wi-Fi.

Q9:

Can I use car hotspots instead of mobile data when using wireless adapter?

No. When using wireless adapter, app usage will rely on your phone 's mobile data for data transfer. The car's network or Wi-Fi cannot provide this support.



Q1:

Unable to connect wireless adapter? (Car host not responding / phone bluetooth keep connected to adapter or disconnects frequently)

#### **Test Wired Android Auto**

Please use a USB C data cable to test if wired adapter work sproperly or not.

#### Plug in the Correct Port

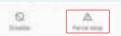
Please confirm that the product is connected to the data transmission port, not the charging port.

If the above operations are correct but the wireless adapter still cannot connect, please try the following solutions.

Sometimes connecting adapter in multiple methods will cause the data interference and it needs to clear the data of the "Google Play services" app, and force it off once.

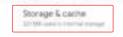
▶ 1 Force stop Google Play services app: Settings >> Apps >> Google Play services >> Force stop





▶ 2 Clear Cache:

Storage & cache >> Clear cache





3 Clear All Data:

Clear storage >> CLEAR ALL DATA



Total dates used by Groupe Physiprocess, stricting the search region, totally proved (Schrey purson), and other data (schrey purson), and other data (schill) should Edward passesses in Companion). Solid schrege (SAMA by Dett)

▶ 4 Connect adapter again using a mobile phone

\*If adapter still can't connect, please contact us at <a href="mailto:support@dyuzo.com">support@dyuzo.com</a>
We will provide you with a satisfactory solution.

Q2:

Why does adapter stay connected even after getting out of the car?

Some cars' USB data ports will still power the adapter for a short time after the engine is turned off, and you can disconnect by turning off Wi-Fi.

Q3:

Can I use car hotspots instead of mobile data when using wireless adapter?

No. When using wireless adapter, app usage will rely on your phone 's mobile data for data transfer. The car's network or Wi-Fi cannot provide this support.

## Why am I yet unable watch YouTube?

Sorry, Google doesn't support displaying video APP on the screen to prevent accidents while driving. If you still need to use it, please contact us, and we'll provide you with installation instructions.

Q5:

## Can I use VPN when using wireless adapter?

Please turn off VPN apps as they will cause wireless adapter signal errors.

Q6:

## Huawei no internet connection?

Some Huawei phones don't provide mobile data when connected to "smartBox-XXXX" Wi-Fi. (During wireless adaptersession) There are some approaches how to solve it (Try each step separately):

- ▶ 1 Enable "Wi-Fi+" in Settings > Wi-Fi >> More settings >> Wi-Fi+.
- 2 Make sure "smartBox-XXXX" Wi-Fi is removed from the Wi-Fi known list. Connect to the adapter BT again. If your phone asks to connect to Wi-Fi without the Internet, ignore this message. (Don't click on the connect or cancel button)
- 3 Please check if you have the VPN turned on, if so, try to close the VPN and connect again.

## Samsung no internet connection?

Developer options >> Enable "Mobile data always active"Open Settings >> Connections >> Wi-Fi >> "..." >> Advanced >> Switch to mobile data >> Network exceptions >> Remove"smartBox-XXXX" device if added.

## Q8:

## Xiaomi no internet connection?

Some Xiaomi phones don't provide mobile data when connected to "smartBox-XXXX" Wi-Fi. (During wireless Android auto session)

- ▶ 1 Open Wi-Fi settings:
  - Wi-Fi assistant >> Select best networks automatically:
    - Select best networks automatically >> on
    - Enable prompt >> on
- 2 Developer options:

If you don't see developer options please tap 10 times on the Version row in Settings >> About

- · Wi-Fi scan throttling >> on
- Mobile data always active >> on
- Use tethering hardware acceleration >> on
- ▶ 3 Other:
  - Disabled MIUI optimization in the developer options.
  - When connected to adapter, accept a prompt to use mobile data.

## **FUNCTION SWITCH**







When you want to switch device connections, please follow the steps below (either iOS or Android):

- ▶ 1 Turn off Bluetooth and Wi-Fi on the mobile phone currently connected to the host.
- ▶ 2 Turn on Bluetooth and Wi-Fi on the other mobile phone you want to connect.
- ▶ 3 Click on "smartBox-XXXX" in the Bluetooth settings to pair,
- ▶ 4 Switching to a mobile phone with the same system takes 5-20 seconds.
  - Switching to a mobile phone with a different system takes 15-60 seconds.

#### Notes

When the car starts, the host will prioritize connecting to the last phone that was connected before shutdown.

(Connection speed of 5-10 seconds)

## SERVICE & SUPPORT

#### ANY QUESTIONS OR SUGGESTIONS?

We offer a 12-month warranty service. If you need any assistance or support, please contact our support team.

🔀 support@dyuzo.com 🔾

For your records, we recommend including a written record of the following:

- Order number
- The car & phone model
- The screenshots of your phone's BT & WiFi page
- Some photos about your car's screen display status and car's BT setting



Share your experience with us:)

#### MANUFACTURER INFORMATION

Manufacturer: SHENZHEN YOUDELIAN TECHNOLOGY CO., LTD. Address: Xixiang Jiedao Yantian Shequ Yintian Gongyequ 28 Dong 344,Baoan Qu,Shenzhen Shi,Guangdong,518112,CN Email: support@dyuzo.com



## FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- -- Reorient or relocate the receiving antenna.
- -- Increase the separation between the equipment and receiver.
- -- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- -- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

The device has evaluated to meet general RF exposure requirement. The device can be used be in portable exposure without restriction.

## IC Statement

This device complies with Industry Canada's licence-exempt RSSs. Operation is subject to the following two conditions:

- (1) This device may not cause interference; and.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils

radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

(1) l'appareil ne doit pas produire de brouillage, et.

(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage es t susceptible d'en compromettre le fonctionnement.

