



Singtel Protect – GREAT Maid Protect Dairy Farm Vouchers Promo Campaign Terms and Conditions

Overview

1. Singtel Protect – GREAT Maid Protect Dairy Farm e-Vouchers Promo Campaign (“**Campaign**”) is a marketing campaign organised by Consumer Journeys Pte. Ltd. (“**CJPL**”), a wholly owned subsidiary of Singapore Telecommunications Limited (“**Singtel**”), exclusively for Customers who successfully purchase Singtel Protect – GREAT Maid Protect maid insurance (“**Maid Insurance**”) (“**Customer(s)**”) through this Campaign. Eligible Customers who purchase Maid Insurance through this Campaign will receive Dairy Farm e-Vouchers (“**Voucher(s)**”) with their purchase, on a first come first served basis, while stocks last.

| Promotion | Policy Period | Plan Type |
|----------------------------|----------------------|--|
| 20% off | 14 months, 26 months | Available to all plan types |
| \$60 Dairy Farm e-Vouchers | 26 months only | Available to all plan types except Nanny plans |

2. Great Eastern General Insurance Limited (“**GEG**”) is the Insurer providing the Maid Insurance mentioned above and CJPL is the corporate agent for GEG authorized to sell the Maid Insurance.
3. CJPL may be remunerated by GEG for each successful sale.
4. Your purchase of the Maid Insurance signifies your agreement to be bound by these terms and conditions (“**T&Cs**”) in their entirety.

Participation Eligibility

Only Customers who purchase their Maid Insurance through Singtel’s website during the Validity Period are eligible for this Campaign.

Validity and Provision Details for Campaign

1. Periods are defined as follows:
 - a. Campaign Validity Period (“**Validity Period**”): 1 July 2025 00:00 to 30 September 2025 23:59 (GMT+8);
To be eligible to receive the Voucher(s), Customers must not have cancelled their Maid Insurance at least three (3) months after the policy purchase date.
2. Eligible Customers will receive an email notification containing the digital Voucher(s) two (2) weeks after the campaign ends.
3. For validity of the Voucher(s), please refer to the details provided on the Voucher(s).
4. Each eligible Customer is only entitled to one (1) set of Vouchers.
5. This Campaign is limited to the first 300 Customers on a first come first serve basis.
6. This Campaign cannot be combined with any other offers, discounts, rebates, coupons, privileges, promotions or campaigns.



General

1. CJPL and GEG may vary these T&Cs without notice or discontinue or withdraw the Campaign at any time without any notice or liability to any party.
2. The Voucher(s) are non-exchangeable, non-transferable and no cash alternative is offered. CJPL expressly disclaims any warranties express or implied in connection with the Voucher(s) to the fullest extent permitted by applicable laws. The Voucher(s) may be subject to additional terms and conditions, and participants agree to comply with all terms and conditions applicable to the Voucher(s). In the event that the Voucher(s) incur any tax liability, such tax is the sole responsibility of the Customer.

CJPL reserves the right to replace the Voucher(s) with an alternative if circumstances beyond CJPL's control makes it necessary to do so.

3. Without prejudice to any other provision in these T&Cs, neither CJPL, Singtel nor GEG shall be liable for or in respect of any direct and indirect loss and damages, liabilities, expenses, costs or other consequences of whatsoever nature (collectively "**Losses**") suffered or incurred directly or indirectly by the Customers howsoever caused or arising and without limiting the generality of the foregoing, whether by reason of or on account of any act or omission whether negligent or otherwise on the part of CJPL, Singtel; or GEG; or their officers, employees or agents (to the extent limited by law), even if CJPL, Singtel; GEG; or their officers, employees or agents are advised of the possibility of such Losses.
4. CJPL and GEG reserve the right to investigate where fraud is suspected and suspend the Customer's participation status.
5. CJPL and GEG reserve the right to disqualify any Customer who is not compliant with these T&Cs.
6. Customers agree and consent to being contacted by Singtel to obtain feedback about the Campaign and/or the Maid Insurance.
7. All decisions by CJPL and/or GEG on all matters relating to the Campaign shall be final and binding on all Customers. Neither CJPL nor GEG will entertain any queries with regard to any Campaign decision, or be obliged to provide to any Customer any reason for any decision.
8. By participating in this Campaign, Customers agree and acknowledge that all personal data submitted may be collected, processed, stored, disclosed or otherwise used by Singtel and its affiliates for the purposes of conducting and administering the Campaign and is subject to Singtel Data Protection Policy (<https://www.singtel.com/data-protection>)) and Singtel General Terms & Conditions (<https://www.singtel.com/personal/terms/general-consumer-terms>). Customers consent to and authorize CJPL to use at its sole discretion, without further compensation to the Customers, any of their names, addresses, personal details, photographs, videotapes or any likeness of them for packaging, promotional, advertising, marketing and/or publicity purposes (where not prohibited by written law).
9. These Terms and Conditions shall be governed by Singapore law and each Customer agrees to submit any claim, dispute or controversy to the non-exclusive jurisdiction of the courts of the Republic of Singapore.