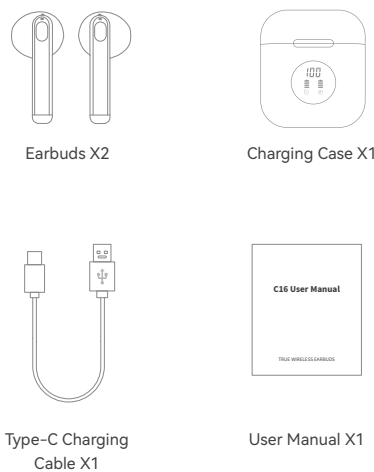


C16 User Manual

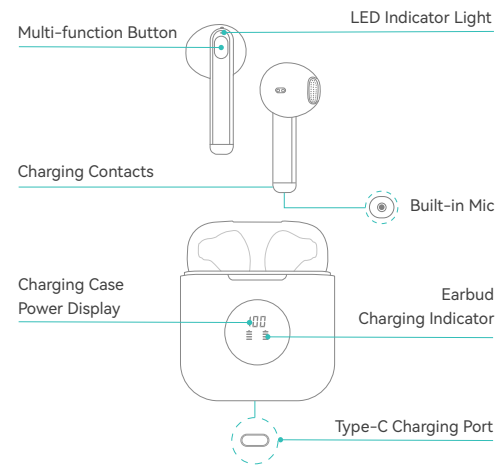
True Wireless Earbuds

Packing List



01

Product Overview



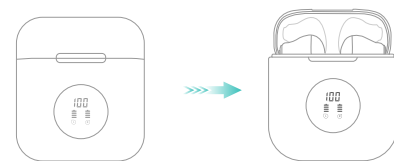
* Please kindly note that the wireless charging area is on the back of the charging case.

02

Power On/Off

Auto Power On

The earbuds will automatically turn on when you open the lid of the case.



Manually Power On

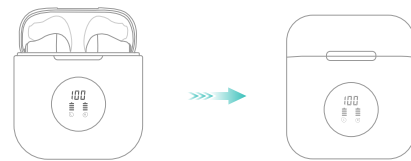
Press & hold both earbuds for 2 secs, it will flash Blue light and then power on.



03

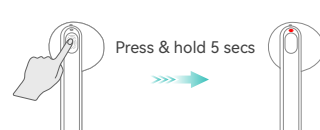
Auto Power Off

The earbuds will automatically turn off when you put them back into the case and close the case.



Manually Power Off

Press & hold either earbud for 5 secs, it will flash Red light and then power off. (Non music mode)



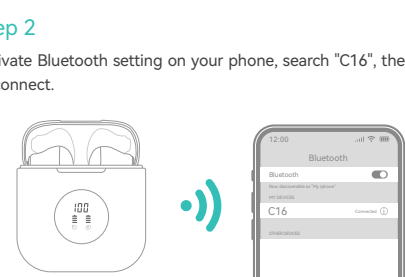
Note: The earbuds will automatically power off if there is no devices connected within 5 mins.

04

Bluetooth Connection

Step 1

Open the lid of charging case, two earbuds will automatically power on and enter pairing mode.



After first connection, the earbuds will automatically connect to your phone when you open the charging case.

05

Single Mode

- When on dual mode, put one earbud into the charging case.
- Only take one earbud out of the charging case and connect it.



Pair with Other Device

- C16 Wireless Earbuds has memory function, it usually auto connects with the last paired device.
- Thus, if you want to pair them with other device, you should disconnect "C16" from the last paired device, AND forget the pairing record on the last device.
- Then try to connect it to a new device, it should work properly.

06

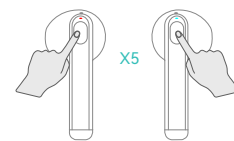
Factory Restore Setting

When should I reset?

- When only one side play music.
- When you can't use the two earbuds together.
- When both earbuds fail to pair with each other or occur connection related issues.

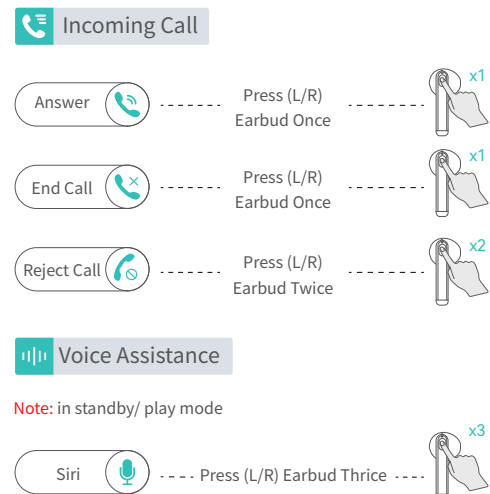
How to reset?

- In the connected state(the earbuds are not in the charging case), press 5 times on both earbuds simultaneously.
- The led indicators of the twin earbuds flash red and blue light 5 times quickly, meanwhile you'll hear voice prompt"di" "power off".
(* That means the reset was successful, the pairing record with the last paired device was cleared.)



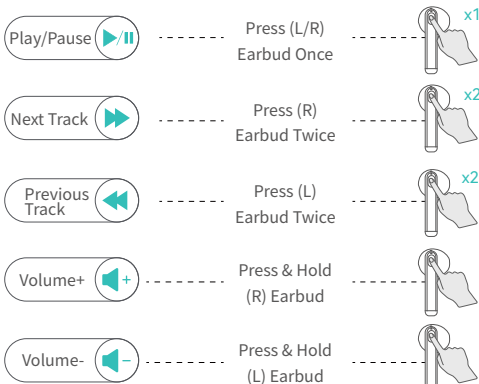
07

Factory Restore Setting



08

Music Mode



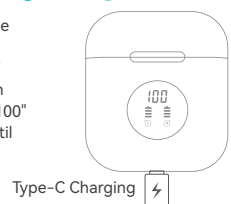
Note: when the minimum or maximum volume is reached, you hear the voice prompt "di".

09

Charging Case

Battery Indicator of Charging Case

The display will light up to show the remaining power of charging case when you open the lid, then go off after 10 secs. The number will flash when being charged, and will be "100" when fully charged and stay on until the power supply cut off.



Battery Indicator of Earbuds

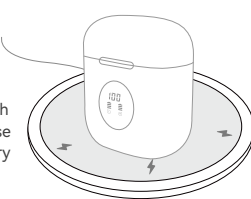
Put the earbuds back into the case to charge the earbuds. The earbud charging Indicator on the case will flash from 1st grid to 4th grid repeatedly when charging, will turn off after fully charged.

* Features with NTC tempera control protection, C16 earbuds will not charge if the temperature reaches 45 degrees or higher. (Charging case will automatically protect themselves in that case.) It is recommended to stop charging (or disconnect wireless charging) firstly, recharge after the temperature drops below 45 degrees.

10

Wireless Charging

We recommend you to use wireless charging pad(Wireless Charging Pad Not Included)with Qi certificate. If the charging case doesn't start to charge, please try to reposition it.



Specifications

Charging Case

Batter Capacity: 500mAh
Type-C Cable Charging: approx 2H
Weight: approx 47g
Size: 56.2*50*25.9mm
Wireless Charging: Support

Earbud (each)

Model Name: C16
Protocol: HSP/HFP/A2DP/AVRCP
Transmission Distance: 10m/33ft
(If the are no obstructions the range could be as far as 33 feet.)
Earbud Battery: 3.7V 40mAh
Earbud Charging Time: approx 1.5H
Earbud Weight: approx 3.5g/PC

11

FAQ

How to fix charging issues on wireless earbuds ?

- If you keep earbuds in storage for a long time and do not use them, the lifespan or battery life can reduce. Please Charge the charging case at least one time every week.
- The battery can over-discharge and result in the death of the batteries. If the charging case over-release power, when we plug the charging cable, we find the led display won't show immediately. Please keep waiting 15 minutes , the led display will show later.
- The charging contacts of the wireless earbuds might not be making contact with the charging pins of the charging case due to continual plugging and unplugging, please ensure the the charging contacts and the charging pins are in the right position and not damaged.
- If someone keeps earbuds in bags or jeans pocket, the ports can be blocked by lint, dust, remnants of food and more and thereby result in charging issues. Try to clean the charging pins of the case and charging contacts of the earbuds to get rid of lint, dust, and dirt.

12

(5)The endless curling and flexing of charging cable for the charging case can take a toll on the charging ability with time. The charging issues of the charging case might be resulting from damaged charging cables. We provide replacable charging cable for you at any time.

What if my phone can't detect my earbuds or the connection is not stable ?

- The earbuds are already connected to another Device. Please Disconnect it from the device and try pairing with your smartphone.
- The distance between the earbuds and phone are too far apart, keep your phone close to your earbuds when you're trying to connect both earbuds.
- Bluetooth Interference.WiFi routers, other bluetooth devices, and even microwaves can cause bluetooth signals to become weak or interrupted.
- Your phone may turn off bluetooth when it runs in low battery status.
- Smart phone's minor glitches in software.You can try resolving this by turning bluetooth off and then on again on your smartphone.If that is not workable, try restarting your smartphone.
- Power saving and airplane modes.These modes often disables bluetooth to save energy. Turn this mode off to connect your smartphone with your wireless earbuds again.

More questions, please kindly feel free to contact us, thanks.

13

FCC Warning Statement

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception,which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

14

-- Consult the dealer or an experienced radio/TV technician for help.
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference, and
- this device must accept any interference received, including interference that may cause undesired operation.

15