

Kyocera Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: PA3500wx

Report Date: June 2025

Product Description: Mark DeSarno

Contact Information: Single function Print Device

Notes: Encompasses Print, Drivers and Applications

Evaluation Methods Used: Drivers, Applications and Hardware Testing

Applicable Standards/Guidelines Reflects EN 301 549 & 508 Standards

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (Yes)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes)

Standard/Guideline	Included In Report
	Level AAA (Ye)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (Yes)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u>1.1.1 Non-text Content</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.1.1 (Web) 10.1.1.1 (Non-web document) 11.1.1.1.1 (Open Functionality Software) 11.1.1.1.2 (Closed Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Closed Supported with exceptions	Color and different size keys for Key functions, indication LCD. The speech out is available utilizing an alternate synchronized tool loaded on a Tablet/phone called My Panel (included with the Device).
<u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.2.1 (Web) 10.1.2.1 (Non-web document) 11.1.2.1.1 (Open Functionality Software) 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	closed Not Applicable	Closed
<u>1.2.2 Captions (Prerecorded)</u> (Level A)	Closed:	Closed

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.2.2 (Web) 10.1.2.2 (Non-web document) 11.1.2.2 (Open Functionality Software) 11.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supported with exceptions	Audio beeps and LCD panel will indicate through text pre-set notifications:
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Closed: Supported with exceptions	<p>Sound indicators beeps for change of status</p> <p>The speech out is available utilizing an alternate synchronized tool loaded on a Tablet/phone called My Panel (included with the Device).</p>
<p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 	Closed: Supported	<p>Closed</p> <p>The device interfaces and communicates with Workstations devices via Drivers and Applications</p> <p>The speech out is available utilizing an alternate synchronized tool loaded on a Tablet/phone called My Panel (included with the Device)</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.3.2 (Web) 10.1.3.2 (Non-web document) 11.1.3.2.1 (Open Functionality Software) 11.1.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Closed Support	Closed Navigation and usage of the features and functionality follows common sense workflows
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.3.3 (Web) 10.1.3.3 (Non-web document) 11.1.3.3 (Open Functionality Software) 11.1.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p>	Closed Supported with exceptions	Closed: Function key utilize Color coding, display is simple LCD The speech out is available utilizing an alternate synchronized tool loaded on a Tablet/phone called My Panel (included with the Device)

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Closed</p> <p>Supported with exceptions</p>	<p>Closed:</p> <p>Function key utilize Color coding, display is simple LCD</p> <p>The speech out is available utilizing an alternate synchronized tool loaded on a Tablet/phone called My Panel (included with the Device).</p>
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Closed:</p> <p>Supported with exceptions</p>	<p>Closed:</p> <p>Audio beeps with change of status or function</p>
<p>2.1.1 Keyboard (Level A)</p>	<p>Closed:</p>	<p>Closed</p>

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.1.1 (Web) 10.2.1.1 (Non-web document) 11.2.1.1.1 (Open Functionality Software) 11.2.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Supported	
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.1.2 (Web) 10.2.1.2 (Non-web document) 11.2.1.2 (Open Functionality Software) 11.2.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Closed: Not Supported	Closed:
<p>2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.1.4 (Web) 10.2.1.4 (Non-web document) 11.2.1.4.1 (Open Functionality Software) 	Closed: Not Applicable	Closed: Simple device does not require for access or any functionality a keyboard

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 11.2.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.2.1 (Web) 10.2.2.1 (Non-web document) 11.2.2.1 (Open Functionality Software) 11.2.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Closed: Not Adjustable	Closed:
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.2.2 (Web) 10.2.2.2 (Non-web document) 11.2.2.2 (Open Functionality Software) 11.2.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Closed: Supported	Closed: Stop and clear selections are easily user accessible (Color and shape coded)

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Closed: Supported	Closed: LED notification lights will not repeat blink at a high rate strobe
<p><u>2.4.1 Bypass Blocks</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Electronic Docs: Authoring Tool:	Closed: Single Function device user display is a LCD line, LED lights and beeps “not web based”
<p><u>2.4.2 Page Titled</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) 	Closed: Not Applicable	Closed: Single Function device user display is a LCD line, LED lights and beeps “not web based”

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 11.2.4.2 (Open Functionality Software) - Does not apply 11.2.4.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.4.3 (Web) 10.2.4.3 (Non-web document) 11.2.4.3 (Open Functionality Software) 11.2.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Closed: Supported with limitations	Closed: Simple device user display is LCD line, LED lights and beeps with easy and sensible navigation
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.4.4 (Web) 10.2.4.4 (Non-web document) 11.2.4.4 (Open Functionality Software) 11.2.4.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 	Closed: Supported	Closed:

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
2.5.1 Pointer Gestures (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.5.1 (Web) 10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Closed: Supported	Closed: Multiple tasks and operations can be effectively executed utilizing a single key stroke
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.5.2 (Web) 10.2.5.2 (Non-web document) 11.2.5.2 (Open Functionality Software) 11.2.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Closed: Supported	Closed: Cancellation, interruption and stoppage is possible from the display utilizing a single key stroke
2.5.3 Label in Name (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.5.3 (Web) 10.2.5.3 (Non-web document) 11.2.5.3.1 (Open Functionality Software) 	Closed: Supported	Closed:

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 11.2.5.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
<p>2.5.4 Motion Actuation (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.5.4 (Web) 10.2.5.4 (Non-web document) 11.2.5.4 (Open Functionality Software) 11.2.5.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Closed: Not supported	Closed: Activated by pressing a key on the device
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.1.1 (Web) 10.3.1.1 (Non-web document) 11.3.1.1.1 (Open Functionality Software) 11.3.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Closed: Supported Limitations	Closed: 5 line LCD display universal responses
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>	Closed: Supported	Closed:

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 9.3.2.1 (Web) 10.3.2.1 (Non-web document) 11.3.2.1 (Open Functionality Software) 11.3.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.2.2 (Web) 10.3.2.2 (Non-web document) 11.3.2.2 (Open Functionality Software) 11.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Closed: Supported	Closed:
3.2.6 Consistent Help (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Closed: Supported	Closed: Devices and MyPanel Application provide detail explanation concerning the user choices and processes if they get lost they can reset easily back to Home and directly access help from the device or application.
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria	Closed: Supported	Closed: LED indicator and LCD panel response

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 9.3.3.1 (Web) 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.3.2 (Web) 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software) 11.3.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Closed: Supported	Closed:
3.3.7 Redundant Entry (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Closed: Supported	Closed: When entering information like credentials or features this data will not be requested again until a user is signed out of the device.
4.1.1 Parsing (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply	Closed: Supported	Closed: The concept of "well formed"

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria <ul style="list-style-type: none"> 9.4.1.1 (Web) 10.4.1.1 (Non-web document) 11.4.1.1.1 (Open Functionality Software) 11.4.1.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<u>4.1.2 Name, Role, Value</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Closed: Supported	Closed: Job Release from workstation

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.4 Captions (Live)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Closed: Not Applicable	Closed
<p><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Closed: Not Applicable	Closed
<p><u>1.3.4 Orientation</u> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) 	Closed: Supported with limitations	<p>Closed:</p> <p>Device can be placed on a table of differing heights LCD Screen can only be viewed top view, cannot change orientation in another directions only height. The speech out is available utilizing an alternate</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 11.1.3.4 (Open Functionality Software) 11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		synchronized tool loaded on a Tablet/phone called My Panel (included with the Device).
<u>1.3.5 Identify Input Purpose</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.3.5 (Web) 10.1.3.5 (Non-web document) 11.1.3.5.1 (Open Functionality Software) 11.1.3.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Closed: Supported with limitations	Closed: LCD segment screen provides a bright contrast in light or dark environments
<u>1.4.3 Contrast (Minimum)</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.4.3 (Web) 10.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 11.1.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Closed: Supported with limitations	Closed: LCD segment screen provides a bright contrast in light or dark environments
<u>1.4.4 Resize text</u> (Level AA) Also applies to:	Closed: Not Applicable	Closed: Set Font Size LCD characters

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.4.4 (Web) 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software) 11.1.4.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<u>1.4.5 Images of Text</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.4.5 (Web) 10.1.4.5 (Non-web document) 11.1.4.5.1 (Open Functionality Software) 11.1.4.5.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Closed: Not Applicable	Closed: Simple LCD segment panel
<u>1.4.10 Reflow</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.4.10 (Web) 10.1.4.10 (Non-web document) 11.1.4.10 (Open Functionality Software) 11.1.4.10 (Closed Software) 	Closed: Supported	Closed: LCD Segments will auto flash basic information

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.4.11 (Web) 10.1.4.11 (Non-web document) 11.1.4.11 (Open Functionality Software) 11.1.4.11 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Closed: Not Applicable	Closed: Text/Numeric LCD Segments
1.4.12 Text Spacing (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.4.12 (Web) 10.1.4.12 (Non-web document) 11.1.4.12 (Open Functionality Software) 11.1.4.12 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Closed: Not Applicable	Closed: Text/Numeric LCD Segments
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.4.13 (Web) 10.1.4.13 (Non-web document) 11.1.4.13 (Open Functionality Software) 11.1.4.13 (Closed Software) 	Closed: Not Applicable	Closed: Text/Numeric LCD Segments The Hoover over or The speech out is available utilizing an alternate synchronized tool loaded on a Tablet/phone called My Panel (included with the Device).

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.5 (Web) 10.2.4.5 (Non-web document) – Does not apply 11.2.4.5 (Open Functionality Software) – Does not apply 11.2.4.5 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Closed: Not Applicable	Closed: No web access
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.6 (Web) 10.2.4.6 (Non-web document) 11.2.4.6 (Open Functionality Software) 11.2.4.6 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Closed: Supported	Closed:

Criteria	Conformance Level	Remarks and Explanations
<u>2.4.7 Focus Visible</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.4.7 (Web) 10.2.4.7 (Non-web document) 11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Closed: Not Applicable	Closed: Basic simple device LCD screen and numeric and functions keys, no keyboard is available.
<u>2.4.11 Focus Not Obscured (Minimum)</u> (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Closed Supported	Closed User has complete display and hard key access for full operation
<u>2.5.7 Dragging Movements</u> (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Closed: Supported	Closed: click on hared keys is support for selection of feature.
<u>2.5.8 Target Size (Minimum)</u> (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Closed: Supported	Closed:
<u>3.1.2 Language of Parts</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.1.2 (Web) 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) – Does not apply 11.3.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	Closed: Supported	Closed: Simple commands and navigation

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.2.3 (Web) 10.3.2.3 (Non-web document) – Does not apply 11.3.2.3 (Open Functionality Software) – Does not apply 11.3.2.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Closed: Not Applicable	Closed: Simple commands and navigation
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.2.4 (Web) 10.3.2.4 (Non-web document) – Does not apply 11.3.2.4 (Open Functionality Software) – Does not apply 11.3.2.4 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Closed: Not Applicable	Closed:

Criteria	Conformance Level	Remarks and Explanations
<u>3.3.3 Error Suggestion</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.3.3 (Web) 10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Closed: Supported	Closed: Error information by LCD, LCD Segments are generated to indicate and help resolve issues with the device
<u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) 11.3.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Closed: Not Applicable	Closed: Simple function Print data is cleared after successfully Completion of a job or when machine is shut down, jobs can also be canceled.
<u>3.3.8 Accessible Authentication (Minimum)</u> (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply		
<u>4.1.3 Status Messages</u> (Level AA 2.1 and 2.2) Also applies to:	Closed: Not Applicable	Closed: Information can be relayed through light indicators, and

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria <ul style="list-style-type: none"> 9.4.1.3 (Web) 10.4.1.3 (Non-web document) 11.4.1.3 (Open Functionality Software) 11.4.1.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		LCD Segment screen

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Closed: Not Applicable	Closed:
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Closed: Not Applicable	Closed:
1.2.8 Media Alternative (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Closed: Not Applicable	Closed:
1.2.9 Audio-only (Live) (Level AAA) EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply	Closed: Not Applicable	Closed:
1.3.6 Identify Purpose (Level AAA 2.1 and 2.2) EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply	Closed: Not Applicable	Closed: LCD 5 row digit Display
1.4.6 Contrast (Enhanced) (Level AAA) EN 301 549 Criteria – Does not apply	Closed: Not Applicable	Closed: LCD 5 row digit Display

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
1.4.7 Low or No Background Audio (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Closed: Supported	Closed: Only status /warning chimes can be configured
1.4.8 Visual Presentation (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supported	Closed: LCD 5 row digit Display
1.4.9 Images of Text (No Exception) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Closed: Not Applicable	Close:
2.1.3 Keyboard (No Exception) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Closed: Not Applicable	Close:
2.2.3 No Timing (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Closed: Supported	Closed:
2.2.4 Interruptions (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Closed: Supported	Closed:
2.2.5 Re-authenticating (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Closed: Supported	Closed:
2.2.6 Timeouts (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Closed: Supported	Closed:
2.3.2 Three Flashes (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Closed: Not Applicable	Closed: Not web page the device does an LCD display that will indicate an error or status but will not strobe or cause confusion or continually repeat
2.3.3 Animation from Interactions (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Closed: Not Applicable	Close: Basic LCD display cannot generate animation for instructions on the device

Criteria	Conformance Level	Remarks and Explanations
2.4.8 Location (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Closed: Supported with exceptions	Closed: Display utilizes common symbols and acronyms
2.4.9 Link Purpose (Link Only) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Closed: Supported with exceptions	Closed: Display utilizes common abbreviations
2.4.10 Section Headings (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Closed: Supported with exceptions	Closed: Display utilizes common abbreviations
2.4.12 Focus Not Obscured (Enhanced) (Level AAA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Closed: Supported	Closed access is available for functionality of the device from the device panel and keys
2.4.13 Focus Appearance (Level AAA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Closed: Supported	Closed
2.5.5 Target Size (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Closed: Not Applicable	Closed: LCD 5 row digit Display
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Closed: Not Applicable	Closed: LCD 5 row digit Display
3.1.3 Unusual Words (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Closed: Supported	Closed: LCD 5 row digit Display
3.1.4 Abbreviations (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Closed: Supported	Closed: LCD 5 row digit Display character display utilizing limited character abbreviations mostly full wording
3.1.5 Reading Level (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Closed: Not Applicable	Closed: LCD 5 row digit Display character display utilizing basic full words and information (3rd Grade Level)
3.1.6 Pronunciation (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Closed: Not Applicable:	Closed

Criteria	Conformance Level	Remarks and Explanations
3.2.5 Change on Request (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Closed: Not Applicable:	Closed
3.3.5 Help (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Closed: Supported	Closed: LCD screen information and beeping indicators for navigation
3.3.6 Error Prevention (All) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Closed: Supported with exceptions	Closed LCD 5 row digit Display character display status of device and required attention to address errors or low consumable notifications
3.3.9 Accessible Authentication (Enhanced) (Level AAA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Closed: Supported	Closed: Devices support open access, card access or simple pin code

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supported with exceptions	The speech out is available utilizing an alternate synchronized tool loaded on a Tablet/phone called My Panel (included with the Device).
302.2 With Limited Vision	Supported with exceptions	Display LCD Segments easy to understand and read
302.3 Without Perception of Color	Supported	Display LCD Segments easy to understand and read
302.4 Without Hearing	Supported	Hearing is not required to operate the device 100%
302.5 With Limited Hearing	Supported	Hearing is not required to operate the device 100%
302.6 Without Speech	Supported	Speech is not required to operate the device 100%
302.7 With Limited Manipulation	Supported	The speech out is available utilizing an alternate synchronized tool loaded on a Tablet/phone called My Panel (included with the Device).
302.8 With Limited Reach and Strength	Supported	Device is small and can be deployed on any type of table for access at any location or height.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supported	Very Simple features and display

Chapter 4: [Hardware](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Supported with limitations	The speech out is available utilizing an alternate synchronized tool loaded on a Tablet/phone called My Panel (included with the Device).
402.2.2 Transactional Outputs	Not Supported	
402.2.3 Speech Delivery Type and Coordination	Not Supported	
402.2.4 User Control	Not Supported	
402.2.5 Braille Instructions	Not Supported	
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not Supported	
402.3.2 Non-private Listening	Not Supported	
402.4 Characters on Display Screens	Supported with exceptions	Display LCD Segments easy to understand
402.5 Characters on Variable Message Signs	Supported with exceptions	and read
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Not Supported	
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	Supported	
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	Supported	
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	Supported	
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Supported	Display LCD Segments easy to understand and read and adjustable contrast

Criteria	Conformance Level	Remarks and Explanations
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Supported	
407.3.2 Alphabetic Keys	Not Applicable	
407.3.3 Numeric Keys	Supported	
407.4 Key Repeat	Not Supported	
407.5 Timed Response	Supported	Resets indicators for timed responses
407.6 Operation	Supported	
407.7 Tickets, Fare Cards, and Keycards	Supported	RFID and Mag Cards
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Supported with exceptions	Access point adjustable depending on size of table height only
407.8.1.1 Vertical Plane for Side Reach	Supported	Very Small foot print
407.8.1.2 Vertical Plane for Forward Reach	Supported	Very Small foot print
407.8.2 Side Reach	Supported	Very Small foot print
407.8.2.1 Unobstructed Side Reach	Supported	Very Small foot print
407.8.2.2 Obstructed Side Reach	Supported	Very Small foot print
407.8.3 Forward Reach	Supported	Very Small foot print
407.8.3.1 Unobstructed Forward Reach	Supported	Very Small foot print
407.8.3.2 Obstructed Forward Reach	Supported	Very Small foot print
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Supported	Very Small foot print
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Supported	Device can be strategically place on an open desk or stand allow for clearance.
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Supported	
408.3 Flashing	Supported	
409 Status Indicators	Heading cell – no response required	Heading cell – no response required
409.1 General	Supported	
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General	Supported	segment LCD display notification LED and keys are color coded differently
411 Audible Signals	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
411.1 General	Supported	
<u>412 ICT with Two-Way Voice Communication</u>	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	
412.3.2 Wireline Handsets	Not Applicable	
412.4 Digital Encoding of Speech	Not Applicable	
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Not Applicable	
412.7 Video Communication	Not Applicable	
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	
412.8.2 Voice and Hearing Carry Over	Not Applicable	
412.8.3 Signal Compatibility	Not Applicable	
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	
<u>413 Closed Caption Processing Technologies</u>	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	
<u>414 Audio Description Processing Technologies</u>	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	
414.1.2 Other ICT	Not Applicable	
<u>415 User Controls for Captions and Audio Descriptions</u>	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	
415.1.2 Audio Description Controls	Not Applicable	

Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supported with exceptions	MyPanel
502.2.2 No Disruption of Accessibility Features	Supported with exceptions	MyPanel
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supported	
502.3.2 Modification of Object Information	Supported	
502.3.3 Row, Column, and Headers	Supported	
502.3.4 Values	Supported	
502.3.5 Modification of Values	Supported	
502.3.6 Label Relationships	Supported	
502.3.7 Hierarchical Relationships	Supported	
502.3.8 Text	Supported	5 Line LCD Display
502.3.9 Modification of Text	Supported	5 Line LCD Display
502.3.10 List of Actions	Supported	
502.3.11 Actions on Objects	Supported with exceptions	Functions can be executed by Printer keys and MyPanel Application
502.3.12 Focus Cursor	Supported	
502.3.13 Modification of Focus Cursor	Not Supported	
502.3.14 Event Notification	Supported	4 Line LCD display, LED indicator lights,
502.4 Platform Accessibility Features	Supported with exceptions	4 Line LCD display, LED indicator lights,
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supported	
503.3 Alternative User Interfaces	Supported	
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Supported with exceptions	The speech out is available utilizing an alternate synchronized tool loaded on a Tablet/phone called My Panel (included with the Device).

Criteria	Conformance Level	Remarks and Explanations
503.4.2 Audio Description Controls	Supported with exceptions	The speech out is available utilizing an alternate synchronized tool loaded on a Tablet/phone called My Panel (included with the Device).
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Supported	
504.2.2 PDF Export	Supported	
504.3 Prompts	Supported	
504.4 Templates	Supported	

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u>601.1 Scope</u>	Heading cell – no response required	Heading cell – no response required
<u>602 Support Documentation</u>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supported	
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Support with exception	Material can be printed to paper base (No Braille) provided
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supported	
603.3 Accommodation of Communication Needs	Supported	

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Notes:

Chapter [4: Functional Performance Statements \(FPS\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Supported	The speech out is available utilizing an alternate synchronized tool loaded on a Tablet/phone called My Panel (included with the Device).
4.2.2 Usage with limited vision	Supported with Exceptions	Display 4 Line LCD easy to understand and read with Error LED indicators
4.2.3 Usage without perception of colour	Supported	No Touch and Printer display is a monochrome LCD with adjustable contrast
4.2.4 Usage without hearing	Supported	
4.2.5 Usage with limited hearing	Supported	
4.2.6 Usage with no or limited vocal capability	Supported	
4.2.7 Usage with limited manipulation or strength	Supported	
4.2.8 Usage with limited reach	Supported	
4.2.9 Minimize photosensitive seizure triggers	Supported	
4.2.10 Usage with limited cognition, language or learning	Supported	
4.2.11 Privacy	Supported	

Chapter [5: Generic Requirements](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Supported with exceptions	Requires No Touch printing output from The speech out is available utilizing an alternate synchronized tool loaded on a Tablet/phone called My Panel (included Page 25 of 32 Criteria Conformance Level Remarks and Explanations with the Device).
5.1.3.2 Auditory output delivery including speech	Supported with exceptions	
5.1.3.3 Auditory output correlation	Supported with exceptions	Requires No Touch printing output from The speech out is available utilizing an alternate synchronized tool loaded on a Tablet/phone called My Panel (included Page 25 of 32 Criteria Conformance Level Remarks and Explanations with the Device).
5.1.3.4 Speech output user control	Supported with exceptions	Requires No Touch printing output from The speech out is available utilizing an alternate synchronized tool loaded on a Tablet/phone called My Panel (included Page 25 of 32 Criteria Conformance Level Remarks and Explanations with the Device).
5.1.3.5 Speech output automatic interruption	Supported with exceptions	Requires No Touch printing output from The speech out is available utilizing an alternate synchronized tool loaded on a Tablet/phone called My Panel (included

Criteria	Conformance Level	Remarks and Explanations
		Page 25 of 32 Criteria Conformance Level Remarks and Explanations with the Device).
5.1.3.6 Speech output for non-text content	Not Supported	
5.1.3.7 Speech output for video information	Not Applicable	
5.1.3.8 Masked entry	Supported	
5.1.3.9 Private access to personal data	Supported	Private print release
5.1.3.10 Non-interfering audio output	Supported with exceptions	Requires No Touch printing output from The speech out is available utilizing an alternate synchronized tool loaded on a Tablet/phone called My Panel (included Page 25 of 32 Criteria Conformance Level Remarks and Explanations with the Device).
5.1.3.11 Private listening volume	Supported with exceptions	Requires No Touch printing output from The speech out is available utilizing an alternate synchronized tool loaded on a Tablet/phone called My Panel (included Page 25 of 32 Criteria Conformance Level Remarks and Explanations with the Device).
5.1.3.12 Speaker volume	Supported with exceptions	Requires No Touch printing output from The speech out is available utilizing an alternate synchronized tool loaded on a Tablet/phone called My Panel (included Page 25 of 32 Criteria Conformance Level Remarks and Explanations with the Device).
5.1.3.13 Volume reset	Supported with exceptions	Requires No Touch printing output from The speech out is available utilizing an alternate synchronized tool loaded on a Tablet/phone called My Panel (included

Criteria	Conformance Level	Remarks and Explanations
		Page 25 of 32 Criteria Conformance Level Remarks and Explanations with the Device).
5.1.3.14 Spoken languages	Supported with exceptions	Requires No Touch printing output from The speech out is available utilizing an alternate synchronized tool loaded on a Tablet/phone called My Panel (included Page 25 of 32 Criteria Conformance Level Remarks and Explanations with the Device).
5.1.3.15 Non-visual error identification	Supported	Requires No Touch printing output from The speech out is available utilizing an alternate synchronized tool loaded on a Tablet/phone called My Panel (included Page 25 of 32 Criteria Conformance Level Remarks and Explanations with the Device).
5.1.3.16 Receipts, tickets, and transactional outputs	Supported	Requires No Touch printing output from The speech out is available utilizing an alternate synchronized tool loaded on a Tablet/phone called My Panel (included Page 25 of 32 Criteria Conformance Level Remarks and Explanations with the Device).
5.1.4 Functionality closed to text enlargement	Supported	Keys are color coded and 4 line LCD
5.1.5 Visual output for auditory information	Supported with exceptions	Requires No Touch printing output from The speech out is available utilizing an alternate synchronized tool loaded on a Tablet/phone called My Panel (included Page 25 of 32 Criteria Conformance Level Remarks and Explanations with the Device).
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Supported	
5.1.7 Access without speech	Supported	
5.2 Activation of accessibility features	Supported	
5.3 Biometrics	Not Supported	
5.4 Preservation of accessibility information during conversion	Supported	
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Supported	
5.5.2 Operable parts discernibility	Supported	
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Supported with exceptions	Serval functions and features allow for multiple ways to control or access on the digital and hard key displays
5.6.2 Visual status	Supported	Visual is supported 100% throughout the navigation
5.7 Key repeat	Not Supported	
5.8 Double-strike key acceptance	Supported	
5.9 Simultaneous user actions	Supported	

Chapter [6: ICT with Two-Way Voice Communication](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
6.1 Audio bandwidth for speech	Not Applicable	
6.2 Real-time text (RTT) functionality	Heading cell – no response required	Heading cell – no response required
6.2.1.1 RTT communication	Not Applicable	
6.2.1.2 Concurrent voice and text	Not Applicable	
6.2.2.1 Visually distinguishable display	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
6.2.2.2 Programmatically determinable send and receive direction	Not Applicable	
6.2.2.3 Speaker identification	Not Applicable	
6.2.2.4 Visual indicator of Audio with RTT	Not Applicable	
6.2.3 Interoperability	Not Applicable	
6.2.4 RTT responsiveness	Not Applicable	
6.3 Caller ID	Not Applicable	
6.4 Alternatives to voice-based services	Not Applicable	
6.5 Video communication	Heading cell – no response required	Heading cell – no response required
6.5.1 General (informative)	Heading cell – no response required	Heading cell – no response required
6.5.2 Resolution	Not Applicable	
6.5.3 Frame rate	Not Applicable	
6.5.4 Synchronization between audio and video	Not Applicable	
6.5.5 Visual indicator of audio with video	Not Applicable	
6.5.6 Speaker identification with video (sign language) communication	Not Applicable	
6.6 Alternatives to video-based services (advisory only)	Advisory – no response required	Advisory – no response required

Chapter [7: ICT with Video Capabilities](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Not Applicable	
7.1.2 Captioning synchronization	Not Applicable	
7.1.3 Preservation of captioning	Not Applicable	
7.1.4 Captions characteristics	Not Applicable	
7.1.5 Spoken subtitles	Not Applicable	
7.2.1 Audio description playback	Not Applicable	
7.2.2 Audio description synchronization	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
7.2.3 Preservation of audio description	Not Applicable	
7.3 User controls for captions and audio description	Not Applicable	

Chapter [8: Hardware](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
8.1.1 Generic requirements	Heading cell – no response required	Heading cell – no response required
8.1.2 Standard connections	Supported	
8.1.3 Colour	Supported	Keys have color indications
8.2 Hardware products with speech output	Heading cell – no response required	Heading cell – no response required
8.2.1.1 Speech volume range	Supported with exceptions	Requires No Touch printing output from The speech out is available utilizing an alternate synchronized tool loaded on a Tablet/phone called My Panel (included with the Device)
8.2.1.2 Incremental volume control	Supported with exceptions	Requires No Touch printing output from The speech out is available utilizing an alternate synchronized tool loaded on a Tablet/phone called My Panel (included with the Device).
8.2.2.1 Fixed-line devices	Supported with exceptions	The speech out is available utilizing an alternate synchronized tool loaded on a Tablet/phone called My Panel (included with the Device).
8.2.2.2 Wireless communication devices	Supported	Network Communication
8.3 Stationary ICT	Heading cell – no response required	Heading cell – no response required
8.3.2.1 Unobstructed high forward reach	Supported	
8.3.2.2 Unobstructed low forward reach	Supported	
8.3.2.3.1 Clear space	Supported	

Criteria	Conformance Level	Remarks and Explanations
8.3.2.3.2 Obstructed (< 510 mm) forward reach	Supported	
8.3.2.3.3 Obstructed (< 635 mm) forward reach	Supported	
8.3.2.4 Knee and toe clearance width	Supported	Can be placed on an open bottom desk or stand
8.3.2.5 Toe clearance	Supported	Can be placed on an open bottom desk or stand
8.3.2.6 Knee clearance	Supported	Can be placed on an open bottom desk or stand
8.3.3.1 Unobstructed high side reach	Supported	Small footprint desktop or stand based A4 Device
8.3.3.2 Unobstructed low side reach	Supported	Small footprint desktop or stand based A4 Device
8.3.3.3.1 Obstructed (\leq 255 mm) side reach	Supported	Small footprint desktop or stand based A4 Device
8.3.3.3.2 Obstructed (\leq 610 mm) side reach	Supported	Small footprint desktop or stand based A4 Device
8.3.4.1 Change in level	Supported	Small footprint desktop or stand based A4 Device
8.3.4.2 Clear floor or ground space	Supported	Small footprint desktop or stand based A4 Device
8.3.4.3.2 Forward approach	Supported	Small footprint desktop or stand based A4 Device
8.3.4.3.3 Parallel approach	Supported	Small footprint desktop or stand based A4 Device
8.3.5 Visibility	Supported	
8.3.6 Installation instructions	Supported	
8.4 Mechanically Operable parts	Heading cell – no response required	Heading cell – no response required
8.4.1 Numeric keys	Not Applicable	Simple Display
8.4.2.1 Means of operation of mechanical parts	Not Applicable	
8.4.2.2 Force of operation of mechanical parts	Not Applicable	
8.4.3 Keys, tickets and fare cards	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
8.5 Tactile indication of speech mode	Supported with exceptions	Requires No Touch printing output from The speech out is available utilizing an alternate synchronized tool loaded on a Tablet/phone called My Panel (included with the Device).

Chapter [9: Web](#) (see [WCAG 2.x section](#))

Notes:

Chapter [10: Non-Web Documents](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
10.5 Caption positioning		
10.6 Audio description timing		

Chapter [11: Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17

Criteria	Conformance Level	Remarks and Explanations
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	See information in 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Supported	MyPanel Application Access
11.5.2.5 Object information	Supported	MyPanel Application Access
11.5.2.6 Row, column, and headers	Supported	MyPanel Application Access
11.5.2.7 Values	Not Applicable	
11.5.2.8 Label relationships	Supported	MyPanel Application Access
11.5.2.9 Parent-child relationships	Not Applicable	
11.5.2.10 Text	Supported	MyPanel Application Access
11.5.2.11 List of available actions	Supported	MyPanel Application Access
11.5.2.12 Execution of available actions	Supported	MyPanel Application Access
11.5.2.13 Tracking of focus and selection attributes	Supported	MyPanel Application Access
11.5.2.14 Modification of focus and selection attributes	Not Applicable	
11.5.2.15 Change notification	Supported	MyPanel Application Access
11.5.2.16 Modifications of states and properties	Not Applicable	
11.5.2.17 Modifications of values and text	Not Applicable	
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Supported	MyPanel Application Access
11.6.2 No disruption of accessibility features	Supported	MyPanel Application Access
11.7 User preferences	Supported	MyPanel Application Access
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	See WCAG 2.x section (If not authoring tool, enter “Not Applicable”)	See information in WCAG 2.x section
11.8.3 Preservation of accessibility information in transformations	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
11.8.4 Repair assistance	Not Applicable	
11.8.5 Templates	Not Applicable	

Chapter [12: Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supported with limitations	LCD display and sounds, MyPanel Application Access
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supported	
12.2.3 Effective communication	Supported	
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
13.1 Relay services requirements	Heading cell – no response required	Heading cell – no response required
13.1.2 Text relay services	Not Applicable	
13.1.3 Sign relay services	Not Applicable	
13.1.4 Lip-reading relay services	Not Applicable	
13.1.5 Captioned telephony services	Not Applicable	
13.1.6 Speech to speech relay services	Not Applicable	
13.2 Access to relay services	Not Applicable	
13.3 Access to emergency services	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations

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