

What type of water can I use in my Philips Steam Iron or Steamer?

Using the right type of water helps prolong your Philips garment steamer or steam iron's lifespan. Please read along to find some tips and tricks.

Water type to use

Your Philips steam iron or garment steamer has been designed to be used with tap water. However, if you live in an area with hard water, fast scale build-up may occur.

Therefore, to prolong the lifespan of your iron or steamer it is recommended to use distilled or demineralized water (50% demineralized water mixed with tap water could be used too).

Please do not use perfumed water, water from the tumble dryer, vinegar, starch, descaling agents, ironing aids, chemically descaled water or other chemicals as they may cause water spitting, brown staining or damage to your steam iron.

To perfume your clothes we recommend you choosing one of the following options:

- Using perfumed washing softener
- Using essential oils (aromas) during washing
- Spraying perfumed water after ironing.

My Philips iron sizzles when I place it on its heel

When your Philips iron produces a sizzling noise when you place it on its heel, find out here why this happens.

A sizzling noise is normal

It is normal for your Philips iron to produce a sizzling noise when you place it on its heel. It is the sound of water coming into contact with the soleplate's steam chamber walls.

Do not worry: the performance of your iron is not affected at all by this.

The red/orange Calc-Clean light is blinking on your Philips Iron

When the Calc-Clean or Decalc light of your Philips Steam Iron is blinking as in the image below, it is time to descale it.

If the alert remains, this means that the descaling process is not performed properly. [Please click here to follow the descaling steps on the website.](#)

After performing all these steps if the descaling alert continues to blink, bring the steam iron to a Philips centre for a checkup.

