TOWELL

PRODUCT MANUAL

Information to User

1.Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
—Reorient or relocate the receiving antenna.
—Increase the separation between the equipment and receiver.
—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
—Consult the dealer or an experienced radio/TV technician for help.
2.Important: Change or modifications not expressly approved by the manufacturer responsible for compliance could void the user's authority to operate the equipment.

Please read carefully before use and keep it for future reference.

FCC WARNING
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.
To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum distance between 20cm the radiator your body. Use only the supplied antenna.

"ToWell"device Start Guide

Download APP

Method 1: You can scan theQR code and download the "ToWell" APP.

Method 2:
Android:
Search "ToWell" and download from Google Play.

iPhone:
Search "ToWell" and download from App Store.

Register and Login

Support email and quick login.

Picture 1

Add WiFi device

(1)Power on the device, and wait for the device prompts "Please configure WiFi" or the light flashes.
(2) Log in to the "ToWell" app, enable the Bluetooth function on your phone, click the "+" add button on the interface, and enter the automatic device search interface.
(3) Find the device you need to add in the search results, click the"Connect" button on the right, and follow the interface to add the device.

Picture 2 Picture 3

Add 4G device

(1) Insert the SIM card into the device(If the SIM card has already been inserted, you can skip this step).
(2)Power on the device and wait for the device prompts "Successful connection ,welcome" .If the device prompts network connection failure, please check if there is flow on the SIM card.
(3) Log in to the "ToWell" app,Scan the QR code on the body of the came to add device.

Picture 4 Picture 5

Function introduction

Device List Functions(1)

Picture 6

1. Devices name
2. Settings
3. Purchase cloud storage services to store the recordings in the cloud.
4. The switch for the APP to receive device alarm message push notifications.
5. View the cloud-stored video.
6. Share the device with family members or friends.

Device List Functions(2)

Picture 7

1. DeviceSetting
2. Watch TF card recordings.
3. Switch video resolution.
4. Switch between horizontal and vertical screen
5. Record live video
6. Shot: Take screenshot photos.
7. Click intercom: you can intercom after clicking the button.
8. Control the device to rotate up, down, left and right.
9. Voice: Hear the sound of the device.

Note: You can get more features by clicking the "More" button.

Device List Functions(3)

Picture 7

1. Device connectivity issues.
2. Device offline troubleshooting.
3. TF card recording issues.
4. Cloud storage FAQ
5. Alarm function troubleshooting
6. APP related issues
7. 4G data recharge

Data Storage

TF Card Storage (1)

Insert a TF card to store recordings locally. Playback is accessible via the TF card.
(1) 32GB supports 7-day playback, 64GB supports 14-day playback, 128GB supports 30-day playback.
(2) When the TF card is full, new recordings will overwrite the oldest data.

Cloud Storag (2)

What is cloud storage?

Cloud storage is a safe and reliable cloud video storage service for smart device users.

Why buy cloud storage?

(1)Stable and reliable: Cloud recording will not lose data due to damage to the memory card, and there is no need to worry about tr damaged. When the device is stolen or damaged, the previous video will remain in the cloud within the validity period of the cloud video. The owner can view and download it anytime, anywhere. For "video evidence that cannot be stolen".

Steps to purchase cloud storage

Click the " Subscription" button in the device list to enter the cloud storage package interface and then You can buy Cloud storage.

Picture 8

Frequently asked questions

Q: How does the camera store video?

A: 1. Local TF card storage, supports up to 256G, automatically pos. older videos, when the TF card is full, and records in a loop.
2. Cloud storage.

Q: What to do if the camera cannot be connected goes offline abnormally during use?

A: 1. Check if the camera power and router network are normal.
2. Unplug the camera power and restart camera.
3. Restore the camera to factory settings (long press the Reset button for about 5-10 seconds until you hear the "Restore to Factory" prompt sound, then release), and then add the device again according to the instructions.

More Languages