

# Setting up your All-Fi Extender™



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**Tip:** Control your home Wi-Fi® network with the Smart Home Manager app. The Smart Home Manager app is also the best way to set up your All-Fi extender. Do everything from troubleshoot to manage devices from almost anywhere.



# Connect with AT&T Smart Home Manager app



You need to have AT&T Internet service for your new All-Fi extender to work. Check the compatibility with your All-Fi Hub at [att.com/BGW620](http://att.com/BGW620). **The extender needs to be in the same room next to your All-Fi Hub™ during setup.**

1. Download the Smart Home Manager app from your app store or go to [att.com/smarthomemanager](http://att.com/smarthomemanager)



For quick download, open the camera on your smartphone and hold the camera over the QR code for a few seconds.

2. Sign in with your AT&T user ID and password. Need help? [att.com/shmhelp](http://att.com/shmhelp)



3. Select **Network** ➤ **Home Network Hardware** ➤ **Add Extender**. Once you see the **SOLID WHITE** light, you're all set.



## The Smart Home Manager app

Control and manage your home Wi-Fi network with the Smart Home Manager app. Troubleshoot, check your Wi-Fi connection strength, and manage devices from pretty much anywhere.

**Note:** AT&T Smart Home Manager is available to AT&T Internet and AT&T Internet Air service customers with a compatible AT&T Wi-Fi gateway. Features may depend upon gateway models. Data rates may apply for download and usage.

# Connect with Ethernet



You need to have AT&T Internet service for your new All-Fi extender to work. Check the compatibility with your All-Fi gateway at [att.com/BGW620](http://att.com/BGW620). **The extender needs to be in the same room next to your All-Fi gateway™ during setup.**

1. Attach the extender to your All-Fi Hub by connecting one end of the **WHITE** Ethernet cable to an available Ethernet port on the back of the Hub. Attach the other end of the cable to one of the **BLUE** Ethernet ports on the back of the Extender.



**Tip:** Make sure the Ethernet cable is firmly connected. Once both ends are properly connected, the Ethernet port LED will turn **SOLID GREEN**. After the extender has been paired and the front LED is **SOLID WHITE**, you can connect another device by Ethernet.

2. Connect the power supply to the extender and plug it into an electrical outlet (not controlled by a light switch). The power jack LED on the back of the extender should turn **SOLID GREEN**. Once you see the **SOLID WHITE** light on the front of the extender indicating you're paired, you're all set.



**Tip:** The power light should turn **GREEN** within one second and the extender front light will begin to pulse **WHITE** within 5 seconds. Then, it will begin to boot.

3. Unplug the extender and disconnect the ethernet cord, then move it to the room you want it in.



# Troubleshooting and tips



**Do not place** the extender on the floor. Go to [www.att.com/AllFiExtender-4991](http://www.att.com/AllFiExtender-4991) for help on the best placement for your extender.

Check if your extender is working.



**Paired and functioning (SOLID WHITE light)**

## Troubleshooting



**Device is out of range**



**Not paired**



**Out of range**

If Wi-Fi signal is out of range.



**Firmware update**



**Check all cables and cords** and reboot using the reset button on the back of the extender.

## Need more help?



Go to [att.com/smarthomemanager](http://att.com/smarthomemanager) or [att.com/support](http://att.com/support)



Go to [www.att.com/AllFiExtender-4991](http://www.att.com/AllFiExtender-4991) for additional support.

## Additional information



**Manage your account.** Available 24/7. Download the myAT&T app at [att.com/myattapp](http://att.com/myattapp)



**Accessibility support.** Braille or large print: call [800.288.2020](tel:800.288.2020)