

# **C41 - Guide Complet - DAG-DAD - Additif 1 (AIO)**

**Multimedia device with Bluetooth and WLAN**

**PSA AIO2**

# MyCitroën Play

[23000\_000\_002\_1]

## MyCitroën Play

[23000\_010\_002\_1]

### Multimedia audio system - Applications - Bluetooth® telephone

[23724\_040\_001\_2]



The functions and settings described vary according to the vehicle version and configuration, as well as the country of sale.



For safety reasons and because they require sustained attention by the driver, the following operations must be carried out with the **vehicle stationary** and the ignition on:

- Connecting the smartphone via Bluetooth, USB or Wi-Fi.
- Using the smartphone.
- Connecting to the CarPlay® or Android Auto applications (certain applications stop displaying when the vehicle is moving).
- Changing the system settings and configuration.



Any intervention or modification on the vehicle's system is strictly forbidden - Risk of serious burns or electric shock (short-circuit) that could lead to death (electrocution)!  
In the event of a problem, always contact a CITROËN dealer or a qualified workshop.



The system is protected so that it only operates in the vehicle.  
The message **Energy economy mode** is displayed when the system is about to go into standby.



The system's Open Source Software (OSS) source codes are available at the following addresses:  
<https://www.groupe-psa.com/fr/oss/>  
<https://www.groupe-psa.com/en/oss/>



The system transmits and/or receives radio waves subject to the Directive 2014/53/EU.  
The manufacturers of the mentioned system declare the conformity with the Directive 2014/53/EU.  
The full text of the EU declaration of conformity for each system is available at the following address:  
<http://service.citroen.com/ACddb/>

## First steps

[1837\_001\_001\_2]

[23727\_060\_001\_2]



With the engine running, a press mutes the sound.

With the ignition off, a press turns the system on.

Increase or decrease the volume using the wheel or the "plus" or "minus" buttons (depending on the equipment).  
Use the buttons on either side of or below the touch screen to access the menus, then press the virtual buttons on the touch screen.

Depending on the model, use the "**HOME**" and "**Vehicle**" buttons below the touch screen to access the menus, then press the virtual buttons on the touch screen.

At all times it is possible to display the rolling menus by pressing the screen briefly with three fingers.

On pages with multiple tabs at the bottom of the screen, you can switch between pages either by tapping the tab for the desired page or by swiping the pages to the left or right with your finger.

Press the back arrow to go back a level or confirm.



The touch screen is of the "capacitive" type.

To clean the screen, use a soft, non-abrasive cloth (e.g. spectacles cloth) with no additional product.

Do not use sharp objects on the screen.

Do not touch the screen with wet hands.

[23725\_060\_001\_2]

Certain information is displayed permanently on the main screen:

- Air conditioning status information (depending on version), and direct access to the corresponding menu.
- Radio Media and Telephone menu status information.
- Privacy status information.
- Access to the touch screen and digital instrument panel settings.

Audio source selection (depending on equipment):

- FM/DAB/AM radio stations (depending on equipment).
- Telephone connected via Bluetooth and Bluetooth multimedia broadcast (streaming).
- USB Memory stick.



In very hot conditions, the volume may be limited to protect the system. It may enter standby mode (with the screen and sound off) for 5 minutes or more.

The system will resume normal operation when the temperature in the passenger compartment has dropped.

The system is operational in temperatures between -40°C and +70°C.

## Steering mounted controls

[1845\_004\_001\_5]

[23748\_460\_001\_1]



**Voice control:** smartphone voice commands.



Increase volume.



Decrease volume.

Mute by pressing the volume increase and decrease buttons simultaneously (depending on equipment).

Restore the sound by pressing one of the two volume buttons.



**Telephone** (short press): start telephone call.

**Call in progress** (short press): access telephone menu.

**Telephone** (long press): reject an incoming call, end call; when no call is in progress, access telephone menu.



**Radio** (rotate): automatic search for the previous/next station.

**Media** (rotate): previous/next track, move through a list.

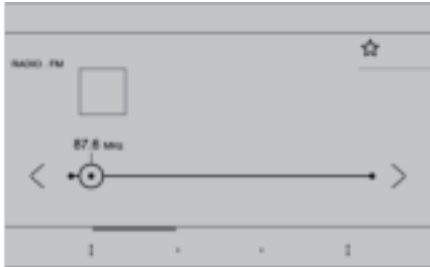
**Short press:** confirm a selection; if nothing selected, access presets.

## Menus

[1838\_004\_001\_4]

## Radio Media

[1727\_050\_004\_6]



Select an audio source or radio station.

## Telephone

[23727\_450\_002\_1]

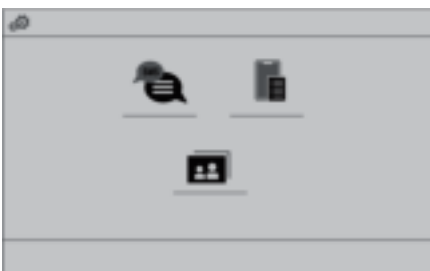


Connect a mobile phone via Bluetooth<sup>®</sup>.

Run certain applications from a smartphone connected via CarPlay<sup>®</sup> or Android Auto.

## Applications

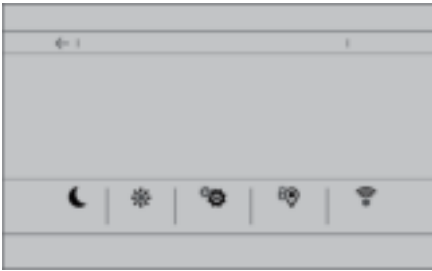
[23727\_450\_001\_1]



Access configurable equipment.

## Settings

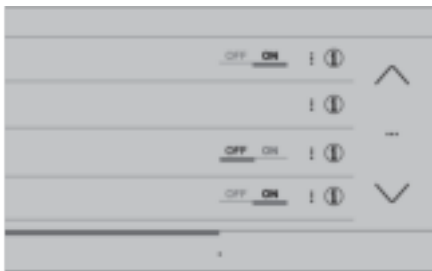
[23727\_450\_003\_1]



Configure the sound (balance, ambience, etc.), the display (language, units, date, time, etc.), and some system functions.

## Driving

[1727\_050\_007\_6]



Activate, deactivate or configure certain vehicle functions.

## Navigation

[1727\_050\_008\_9]



Configure the navigation and select your destination via CarPlay® or Android Auto.

## Air conditioning

[1727\_050\_002\_3]





Manage various temperature and air flow settings.

## Radio

[1358\_041\_003\_2]

### Selecting a station

[23358\_200\_001\_1]

Press **Radio Media** to display the main page.



Press one of the buttons to perform an automatic search for radio stations.

Or



Move the slider to manually search for frequencies up or down.

Or



Press the frequency to enter the FM and AM waveband values using the virtual keypad.

**OK**

Press "**OK**" to confirm.



Radio reception may be affected by the use of electrical equipment not approved by the Brand, such as a USB charger connected to the 12 V socket.

The exterior environment (hills, buildings, tunnels, basement car parks, etc.) may block reception, including in RDS mode. This phenomenon is perfectly normal in the context of radio wave transmission, and in no way indicative of an audio system malfunction.

### Changing the waveband

[23875\_200\_001\_1]



Press **Radio Media** to display the main page.

Press the "**OPTIONS**" button to access the secondary page.



Press "**Band**" to change waveband.



Press in the shaded area to confirm.

### Presetting a station

[1876\_008\_001\_2]

Select a radio station or frequency.



Make a short press on the star outline. If the star is solid, the radio station is already preset.

Or

Select a radio station or frequency.

Press "**Preset**".



Make a long press on one of the buttons to preset the station.

## Activating/Deactivating RDS

[1737\_014\_001\_5]

RDS, if activated, allows you to continue listening to the same station by automatically retuning to alternative frequencies.



Press **Radio Media** to display the main page.

Press the "**OPTIONS**" button to access the secondary page.



Activate/deactivate "**RDS**".



Press in the shaded area to confirm.



RDS station tracking may not be available nationwide, as many radio stations do not cover 100 % of the country. This explains the loss of reception of the station during a journey.

## Displaying text information

[1737\_015\_001\_5]

The "Radio Text" function displays information transmitted by the radio station relating to the station or the currently playing song.



Press **Radio Media** to display the main page.

Press the "**OPTIONS**" button to access the secondary page.



Activate/deactivate "**News**".



Press in the shaded area to confirm.

## Playing TA messages

[1737\_016\_001\_5]

The TA (Traffic Announcement) function gives priority to TA alert messages. To operate, this function needs good reception of a radio station that transmits this type of message. While traffic information is being broadcast, the current

media is automatically interrupted so that the TA message can be heard. Normal play of the previously playing media resumes at the end of the message.



Press **Radio Media** to display the main page.

Press the "**OPTIONS**" button to access the secondary page.



Activate/deactivate "**TA**".



Press in the shaded area to confirm.

## Audio settings

[23880\_200\_001\_1]



Press **Radio Media** to display the main page.

Press the "**OPTIONS**" button to access the secondary page.



Press "**Audio settings**".



Select the "**Tone**", "**Balance**" or "**Sound**" tab to configure the sound settings.



Press the back arrow to confirm.



In the "**Tone**" tab, the **Ambience**, **Bass**, **Medium** and **Treble** sound settings are different and independent for each audio source.  
In the "**Balance**" tab, the **All passengers**, **Driver** and **Front only** settings are common to all sources.  
In the "**Sound**" tab, activate or deactivate "**Volume linked to speed**", "**Auxiliary input**" and "**Touch tones**".



The balance/distribution (or spatialisation with the Arkamys<sup>®</sup> system) uses audio processing to adjust the sound quality according to the number of passengers in the vehicle.



Onboard audio: Arkamys Sound Staging<sup>®</sup> optimises the sound distribution inside the passenger compartment.

## DAB (Digital Audio Broadcasting) radio

[1504\_042\_002\_2]

### Terrestrial Digital Radio

[1504\_048\_002\_6]

Digital radio provides higher quality sound.

The various "multiplexes/ensembles" offer a choice of radio stations organised in alphabetical order.





Press **Radio Media** to display the main page.

Press the "**OPTIONS**" button to access the secondary page.



Press "**Band**" to select "**DAB band**".



Press in the shaded area to confirm.

## FM-DAB Follow-up

[1504\_049\_001\_6]

"DAB" does not cover 100% of the territory.

When the digital radio signal is poor, the "FM-DAB Follow-up" enables you to continue listening to the same station by automatically switching to the corresponding "FM" analogue station (if there is one).



Press **Radio Media** to display the main page.

Press the "**OPTIONS**" button to go to the secondary page.



Activate/deactivate "**FM-DAB Follow-up**".



Press in the shaded area to confirm.



If "FM-DAB Follow-up" is activated, there may be a time offset of a few seconds when the system switches to "FM" analogue radio, and in some cases a change in volume. When the digital signal quality is restored, the system automatically changes back to "DAB". To minimise this time lag, storing radio stations in the "DAB" band is recommended.



If the "DAB" station being listened to is not available on "FM", or if "FM-DAB Follow-up" is not activated, the sound will cut out when the digital signal becomes too weak.

## Media

[1739\_025\_003\_2]

### USB port

[1739\_029\_002\_5]



Insert the USB memory stick into the USB port or connect the USB device to the USB port using a suitable cable (not supplied).



To protect the system, do not use a USB hub.

The system builds playlists (in temporary memory); this operation can take from a few seconds to several minutes at the first connection.

Reduce the number of non-music files and the number of folders to reduce the waiting time.

Playlists are updated whenever the ignition is switched off or a USB memory stick is connected. The audio system memorises these lists, which will subsequently load faster if they have not been changed.

## Selecting the source

[1739\_030\_001\_6]



Press **Radio Media** to display the main page.

Press the "**SOURCES**" button.

Select the source.

## Bluetooth Streaming®

[1802\_025\_001\_3]

Streaming allows you to listen to the audio feed from your smartphone.

The Bluetooth profile must be activated.

First adjust the volume on the portable device (to a high level). Then adjust the volume of the system.

If play does not start automatically, it may be necessary to start the audio playback from the smartphone.

Control is from the portable device or by using the system's touch buttons.



Once connected in Streaming mode, the smartphone is considered to be a media source.

## Connecting Apple® players

[1892\_011\_001\_2]

Connect the Apple® player to the USB socket using a suitable cable (not supplied).

Play starts automatically.

Control is via the audio system.



The classifications available are those of the portable device connected (artists/albums/genres/playlists/audio books/podcasts). It is also possible to use a classification structured in the form of a library.

The default classification used is by artist. To modify the classification used, return to the first level of the menu then select the desired classification (playlists for example) and confirm to go down through the menu to the desired track.

The version of software in the audio system may not be compatible with the generation of the Apple® player.

## Information and advice

[23738\_090\_001\_1]

The system supports USB mass storage devices, BlackBerry® devices or Apple® players via the USB ports. The adapter cable is not supplied.

Devices are managed using the audio system controls.

Other devices, not recognised on connection, must be connected via Bluetooth streaming, if compatible.



To protect the system, do not use a USB hub.

The audio system will only play audio files with ".wav", ".wma", ".aac", ".ogg" and ".mp3" file extensions, at bit rates between 32 Kbps and 320 Kbps.

It also supports VBR (Variable Bit Rate) mode.

No other file types (".mp4", etc.) can be read.

All ".wma" files must be standard WMA 9 files.

The supported sampling rates are 11, 22, 44 and 48 KHz.

To avoid reading and display problems, we recommend choosing file names less than 20 characters long that do not contain any special characters (e.g. " ? . ; ù).

Use only USB memory sticks in FAT32 format (File Allocation Table).



We recommend using the original USB cable for the portable device.

## Telephone

[1843\_009\_001\_2]

### Pairing a Bluetooth® telephone

[1742\_033\_001\_5]



The services available depend on the network, the SIM card and the compatibility of the Bluetooth devices used. Consult the telephone user guide and the service provider to check which services are available.

The Bluetooth function must be activated and the telephone configured as "Visible to all" (in the telephone settings).

To complete the pairing, whichever procedure is used (from the telephone or from the system), ensure that the code is the same in the system and in the telephone.



If the pairing procedure fails, we recommend deactivating and then reactivating the Bluetooth function on the telephone.

#### Procedure from the telephone

[1742\_033\_002\_3]



Select the name of the system in the list of detected devices.

In the system, accept the connection request from the telephone.

#### Procedure from the system

[23742\_200\_001\_1]



Press **Telephone** to display the main page.



Press "**Connected Devices**".

The list of detected telephones is displayed.



Press this button to start searching for new devices.



Select the name of the chosen telephone in the list.

Complete the pairing with the displayed code.

#### Connection sharing

[1742\_033\_008\_1]

The system offers to connect the telephone with 3 profiles:

- **"Telephone"** (hands-free kit, telephone only),
- **"Streaming"** (streaming: wireless playing of audio files on the telephone),
- **"Mobile internet data"**.



Select one or more profiles.

**OK**

Press **"OK"** to confirm.

Depending on the type of telephone, you may be prompted to accept the transfer of contacts and messages.



The ability of the system to connect just one profile depends on the telephone.  
All three profiles may connect by default.



The profiles compatible with the system are: HFP, OPP, PBAP, A2DP, AVRCP, MAP and PAN.

Visit the Brand's website for more information (compatibility, additional help, etc.).

### Automatic reconnection

[1742\_035\_001\_5]

On returning to the vehicle, if the last telephone connected is present again, it is automatically recognised and within about 30 seconds after switching on the ignition, the pairing is established automatically (Bluetooth activated).

**To modify the connection profile:**



Press **Telephone** to display the main page.

Press the **"PHONE"** button to access the secondary page.



Press **"Bluetooth connection"** to display the list of paired devices.



Press the "Details" button for a paired device.



Select one or more profiles.

**OK**

Press **"OK"** to confirm.

### Managing paired telephones

[1361\_037\_001\_5]

This function lets you connect or disconnect a device or delete a pairing.



Press **Telephone** to display the main page.

Press the **"PHONE"** button to access the secondary page.



Press **"Bluetooth connection"** to display the list of paired devices.



Press on the name of the telephone selected in the list to disconnect it.  
Press again to connect it.

### Deleting a telephone

[1361\_037\_002\_2]



Press the basket at the top right of the screen to display a basket alongside the telephone chosen.



Press the basket alongside the telephone chosen to delete it.

### Receiving a call

[1743\_025\_001\_1]

An incoming call is announced by a ring and a superimposed display in the screen.



Make a short press on the steering mounted **PHONE** button to accept an incoming call.

And



Make a long press



on the steering mounted **PHONE** button to reject the call.

Or



Press **"End call"**.

### Making a call

[1744\_044\_001\_2]



Using the telephone is not recommended while driving.  
Parking the vehicle.  
Make the call using the steering mounted controls.

### Calling a new number

[1744\_044\_002\_5]



Press **Telephone** to display the main page.



Enter the phone number using the digital keypad.



Press **"Call"** to start the call.

## Calling a contact

[1744\_045\_001\_4]



Press **Telephone** to display the main page.



Or press and hold



the steering mounted **PHONE** button.

Press **"Contacts"**.

Select the desired contact from the displayed list.



Press **"Call"**.

## Calling a recently used number

[1744\_046\_001\_5]



Press **Telephone** to display the main page.

Or



Press and hold



the steering mounted button.

Press **"Recent calls"**.

Select the desired contact from the displayed list.



It is always possible to make a call directly from the telephone; as a safety measure, first park the vehicle.

## Setting the ringtone

[1874\_006\_001\_5]



Press **Telephone** to display the main page.

Press the "**OPTIONS**" button to access the secondary page.



Press "**Ring volume**" to display the volume bar.



Press the arrows or move the slider to set the ring volume.

## Using CarPlay® or Android Auto

[23786\_060\_001\_2]

Synchronising a smartphone enables users to display applications that support the smartphone's CarPlay® or Android Auto technology on the vehicle's screen. For CarPlay® technology, the CarPlay® function must first be activated on the smartphone.

The smartphone can be connected via USB cable or via a wireless connection.



Unlock the smartphone for the communication process between the smartphone and the system to work. As principles and standards are constantly changing, **we recommend keeping the smartphone's operating system up-to-date, together with the date and time on the smartphone and the system.**



For the list of compatible smartphones, visit the Manufacturer's website in your country.

### USB sockets

Depending on equipment, for more information on the USB sockets compatible with **CarPlay®** or **Android Auto** applications, refer to the "Ease of use and comfort" section.

### Wireless connection



Before using CarPlay® or Android Auto wirelessly, ensure the Wi-Fi regulatory restrictions of your geographic location are met, as indicated by a message on the touch screen.

If the 5 GHz Wi-Fi network frequency is not allowed in your location, select **2.4 GHz** at the first connection.

Check the Wi-Fi restrictions again when you travel to different locations and set the Wi-Fi frequency accordingly.

The regulations of the 5 GHz frequency are specific to each country. Refer to the regulation in force in your country.



When using CarPlay® with 5 GHz frequency activated, there may be interference with certain devices (tolls, parking...) resulting in a disconnection. To prevent this from happening, it is recommended to disable the 5 GHz function.



Difficulties in connecting wirelessly your smartphone may happen, due to:

- Interference with other Wi-Fi networks.
- Interference with certain devices (tolls, parking) when using Android Auto.
- An unsuitable configuration of the smartphone.

In these cases, it is recommended to connect the smartphone with its original cable.

### CarPlay® smartphone connection

[23941\_200\_001\_2]

The availability of the application depends on the country.

## USB connection



On connecting the USB cable, the CarPlay<sup>®</sup> function deactivates the system's Bluetooth<sup>®</sup> mode. The "**CarPlay**" function requires the use of a compatible smartphone and compatible applications.



Connect the USB cable.

The smartphone charges when connected by the USB cable.



From the system, press "**Telephone**" to display the main page.



Press "**CarPlay**" to display the CarPlay<sup>®</sup> interface.



CarPlay<sup>®</sup> interface may appear automatically.



When the USB cable is disconnected and the ignition is switched off then back on, the system will not automatically switch to Radio Media mode; the source must be changed manually.



The CarPlay<sup>®</sup> navigation can be accessed at any time by pressing the system's **Navigation** button.

## Wireless connection

First activate the smartphone's Bluetooth<sup>®</sup> function.



From the system, press "**Telephone**" to display the main page.

If the device has already been connected to the system via Bluetooth<sup>®</sup>, select the device settings from the list of known devices and choose CarPlay<sup>®</sup> as the wireless connection mode.

If the device has never been connected to the system before, it will have to be paired (refer to the corresponding section).

The system detects if the smartphone is compatible with CarPlay<sup>®</sup> and offers to connect to it following the pairing process.

Subsequent automatic connection of the smartphone requires activation of the Bluetooth<sup>®</sup> on your device.



As soon as the connection is established, press "**CarPlay**" to display the CarPlay<sup>®</sup> interface.



Press and hold this steering-mounted control button and say "Siri" to initiate the smartphone voice commands.

## Android Auto smartphone connection

[23941\_200\_005\_2]



The availability of the application depends on the country.



On the smartphone, download the Android Auto application.



The "Android Auto" function requires the use of a compatible smartphone and applications.



The first connection of Android Auto to the system should be made by USB cable.

## USB connection

[23941\_200\_002\_1]



Connect a USB cable.

The smartphone charges when connected by a USB cable.



From the system, press "**Telephone**" to display the main page.



Press "**Android Auto**" to start the application in the system.

Depending on the smartphone, it may be necessary to activate the "**Android Auto**" function.

**OK**

During the procedure, several screen pages relating to certain features are displayed.  
Accept to start and complete the connection.



When connecting a smartphone to the system, we recommend enabling Bluetooth<sup>®</sup> on the smartphone.

## Wireless connection

[23941\_200\_003\_1]

First activate the smartphone's Bluetooth<sup>®</sup> function.



Connect a USB cable.



From the system, press "**Telephone**" to display the main page.

If the device has already been connected to the system via Bluetooth<sup>®</sup>, select the device settings from the list of known devices and choose Android Auto<sup>®</sup> as the wireless connection mode.

If the device has never been connected to the system before, it will have to be paired (refer to the corresponding section).

The system detects if the smartphone is compatible with Android Auto and offers to connect to it following the pairing process.

Subsequent automatic connection of the smartphone requires activation of the Bluetooth® on your device.



As soon as the connection is established, press "**Android Auto**" to display the Android Auto interface.



Press and hold this steering-mounted control button and say "OK Google" to initiate the smartphone voice commands.

Access to the different audio sources remains available in the margin of the Android Auto display, using the touch buttons located in the upper bar.

Access to the menus for the system is possible at any time using the dedicated buttons.



There may be a pause before applications become available, depending on the quality of the network.

## Applications

[1839\_004\_001\_2]

### Viewing photos

[1880\_028\_001\_5]

Insert a USB memory stick in the USB port.



To protect the system, do not use a USB hub.

The system can read folders and image files in the formats: .tiff; .gif; .jpg/jpeg; .bmp and .png.



Press **Applications** to display the main page.



Press "**Photos**".



Select a folder.



Select an image to view.



Press this button to display the details of the photo.



Press the back arrow to go back a level.

## Managing messages

[1880\_028\_002\_5]



Press **Applications** to display the main page.



Press "SMS".



Select the "SMS" tab.



Press this button to select the display settings for messages.



Press this button to search and select a recipient.



Select the "Quick messages" tab.



Press this button to select the display settings for messages.



Press this button to write a new message.



Press the bin alongside the selected message to delete it.



Press this button alongside the selected message to display the secondary page.



Press this button to edit and modify the existing text.



Press this button to write a new message.



Press the bin to delete the message.

## Settings

[1879\_002\_001\_2]

### Adjusting the brightness

[1881\_002\_001\_4]



Press **Settings** to display the main page.



Press **Brightness**.



Move the slider to adjust the brightness of the screen and/or the instrument panel (depending on version).



Press in the shaded area to confirm.

### Modifying system settings

[1745\_032\_001\_4]



Press **Settings** to display the main page.



Press "**Configuration**" to access the secondary page.



Press "**System configuration**".

Press the "**Units**" tab to change the units of distance, fuel consumption and temperature.

Press the "**Factory settings**" tab to restore the initial settings.



Returning the system to factory settings activates the English language by default (depending on version).

Press the "**System info**" tab to display the versions of the various modules installed in the system.

Press the "**Privacy**" tab,

or



Press **Settings** to display the main page.



Press "**Privacy**" to activate or deactivate the private data mode.



Activate or deactivate:

- "**No sharing (data, vehicle position)**".
- "**Only data sharing**".
- "**Data and vehicle position sharing**".



Press the back arrow to confirm.



Press **Settings** to display the main page.



Press "**Configuration**" to access the secondary page.



Press "**Screen configuration**".

Press "**Brightness**".



Move the slider to adjust the brightness of the screen and/or the instrument panel (depending on version).



Press the back arrow to confirm.

Press "**Animation**".



Activate or deactivate: "**Automatic scrolling**".



Select "**Animated transitions**".



Press the back arrow to confirm.

## Selecting the language

[1880\_031\_001\_4]



Press **Settings** to display the main page.



Press "**Configuration**" to access the secondary page.



Select "**Language**" to change the language.



Press the back arrow to confirm.

## Setting the time

[23745\_200\_001\_1]



Press **Settings** to display the main page.



Press "**Configuration**" to access the secondary page.



Press "**Date and time**".

Select "**Time**".



Press this button to set the time using the virtual keypad.

**OK**

Press "**OK**" to save the time.



Press this button to set the time zone.



Select the display format for the time (12h/24h).



Activate or deactivate summer time (+1 hour).



Press the back arrow to save the settings.



The system may not automatically manage the change between winter and summer time (depending on the country of sale).

## Setting the date

[1745\_035\_001\_4]



Press **Settings** to display the main page.



Press "**Configuration**" to access the secondary page.



Press "**Date and time**".

Select "**Date**".



Press this button to set the date.



Press the back arrow to save the date.



Select the display format for the date.



Press the back arrow again to confirm.



Time and date setting is only available if "GPS Synchronisation:" is deactivated.

## Wifi settings

[23745\_200\_002\_2]



Press **Settings** to display the main page.



Press "**Wifi**" to access network frequency setting.

Activate or deactivate the **5 GHz Wifi** function.



Android Auto uses the 5 GHz frequency.  
CarPlay® uses the 2,4 and 5 GHz frequency.



When using CarPlay® with 5 GHz frequency activated, there may be interference with certain devices (tolls, parking...) resulting in a disconnection. To prevent this from happening, it is recommended to disable the 5 GHz function.



Difficulties in connecting wirelessly your smartphone may happen, due to:

- Interference with other Wi-Fi networks.
- Interference with certain devices (tolls, parking) when using Android Auto.
- An unsuitable configuration of the smartphone.

In these cases, it is recommended to connect the smartphone with its original cable.



The regulations of the 5 GHz frequency are specific to each country.  
Refer to the regulation in force in your country.

## Frequently asked questions

[1847\_001\_001\_2]

[1507\_054\_001\_4]

The following information groups together the answers to the most frequently asked questions concerning the system.

### Radio

[1507\_054\_002\_3]

**The reception quality of the tuned radio station gradually deteriorates or the station presets are not working (no sound, 87.5 MHz is displayed, etc.).**

The vehicle is too far from the selected station's transmitter, or no transmitter is present in the geographical area.

- ☞ Activate the "RDS" function in the upper bar to enable the system to check whether there is a more powerful transmitter in the geographical area.

The environment (hills, buildings, tunnels, basement car parks, etc.) is blocking reception, including in RDS mode. This is a perfectly normal phenomenon, and is not indicative of an audio system malfunction.

The aerial is missing or has been damaged (for example while entering a car wash or underground car park).

- ☞ Have the aerial checked by a dealer.

**I cannot find some radio stations in the list of received stations.**

**The name of the radio station changes.**

The station is no longer received or its name has changed in the list.

- ☞ Press the round arrow on the "List" tab on the "Radio" page.

Some radio stations send other information in place of their name (the title of the song for example).

The system interprets these details as the station name.

- ☞ Press the round arrow on the "List" tab on the "Radio" page.

### Media

[1507\_054\_003\_2]

**Playback of my USB memory stick starts only after a very long wait (around 2 to 3 minutes).**

Some files supplied with the memory stick may greatly slow down access to reading the memory stick (multiplication by 10 of the cataloguing time).

- ☞ Delete the files supplied with the memory stick and limit the number of sub-folders in the file structure on the memory stick.



**Some characters in information about the currently playing media are not displayed correctly.**

The audio system is unable to process certain types of character.

- ☞ Use standard characters to name tracks and folders.

**Playback of streaming files does not start.**

The connected device does not automatically launch playback.

- ☞ Start playback from the device.

**Track names and playing times are not displayed on the audio streaming screen.**

The Bluetooth profile does not allow the transfer of this information.

## Telephone

[1507\_054\_004\_5]

**I cannot connect my Bluetooth telephone.**

The telephone's Bluetooth function may be switched off or the device may not be visible.

- ☞ Check that the telephone has Bluetooth switched on.
- ☞ Check in the telephone settings that it is "visible to all".

The Bluetooth telephone is not compatible with the system.

- ☞ Check the compatibility of the telephone on the Brand's website (services).

**Android Auto and/or CarPlay do not work.**

Android Auto and CarPlay may not activate if the USB cables are of poor quality.

- ☞ Use genuine USB cables to ensure compatibility.

**Android Auto and/or CarPlay do not work.**

Android Auto and CarPlay are not available in all countries.

- ☞ Check the Google Android Auto or Apple website to see which countries are supported.

**The volume of the telephone connected in Bluetooth mode is inaudible.**

The volume depends on both the system and the telephone.

- ☞ Increase the volume of the audio system, to maximum if required, and increase the volume of the telephone if necessary.

Ambient noise affects the quality of the telephone call.

- ☞ Reduce ambient noise (close windows, turn down ventilation, slow down, etc.).

**The contacts are not listed in alphabetical order.**

Some telephones offer display options. Depending on the settings chosen, contacts can be transferred in a specific order.

- ☞ Modify the telephone directory display settings.

## Settings

[1507\_054\_005\_2]

**When the treble and bass settings are changed, the ambience is deselected.****When the ambience is changed, the treble and bass settings are reset.**

Selecting an ambience imposes the treble and bass settings, and vice versa.

- ☞ Modify the treble and bass or ambience settings to obtain the desired musical ambience.

**When the balance settings are changed, the distribution is deselected.****When the distribution setting is changed, the balance settings are deselected.**

Selecting a distribution setting imposes the balance settings, and vice versa.

- ☞ Modify the balance setting or the distribution setting to obtain the desired sound quality.

**There is a difference in sound quality between audio sources.**

To allow for optimal listening quality, the sound settings can be tailored to different audio sources, which can generate audible differences when changing source.

- ☞ Check that the sound settings are appropriate to the sources listened to. Adjust the sound functions to the middle position.

**When the engine is off, the system switches off after several minutes of use.**

When the engine is switched off, the system's operating time depends on the state of charge of the battery.

The switch-off is normal: the system automatically goes into energy economy mode and switches off to maintain an adequate charge in the battery.

- ☞ Start the vehicle's engine to increase the charge of the battery.

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## PSA AIO2 Regulatory Notices

Brand	BOSCH
Device Description	Multimedia device with Bluetooth and WLAN
Model	PSA AIO2
FCC ID	2AUXS-PSAAIO2

### 1.1 USA – FCC Statements

#### Interference statements

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
- (2) This device must accept any interference received, including interference that may cause undesired operation.

#### Class B digital device notice

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

---Reorient or relocate the receiving antenna.



- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

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**Modification statement**

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**Radiation Exposure Statement**

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.