

Quick Installation Guide

N300 Wi-Fi Range Extender
R10/T10



Scan the QR code or visit www.tendacn.com for installation videos, technical specifications, user guides, Symbols on Products and Materials and more information.

You can see the product name and model on the product label. The label can be found on the back of the device.

R10 is used for illustrations here unless otherwise specified. The actual product prevails.

I Product Introduction

The extender supports both wireless and wired extension. Choose the extension type as required and refer to the following instructions for configuration.

	Wireless Extension	AP Mode
Extension Type	The extender connects to the upstream router through Wi-Fi and extends the router's Wi-Fi coverage range	The extender connects to the upstream router through an Ethernet cable and converts the router's wired network to Wi-Fi
Scenario	Rooms requiring Wi-Fi coverage without Ethernet cables deployed	Rooms requiring Wi-Fi coverage with Ethernet cables deployed
Features	After successful wireless extension, the dead zone will be covered by Wi-Fi, and the Ethernet port can be used to provide wired network access for other devices such as set-top boxes, computers, and TVs.	After successful wired extension (AP Mode), high-speed and stable Wi-Fi access can be provided for various wireless such as smartphones, tablets, and smart devices.
	 Wireless Extension	 Wired Extension

II Wireless Extension

1. Select the extender location

Place the extender midway between the router and the Wi-Fi dead zone to ensure stable signal reception and effective area coverage.

Router

Extender

Good signal, high speed

Recommended Installation: Place the extender midway between the router and the Wi-Fi dead zone.

2. Set Up the Extender

Method 1: Via Smartphone Web Browser (Recommended)

1 Connect the smartphone to the Wi-Fi of the extender: **Tenda_EXT**. When the web UI of the extender is displayed automatically, tap **Start Now**.

Thanks for Choosing Tenda WiFi Range Extender
Faster, Safer, Smoother, Smarter

Start Now

2 Select the Wi-Fi to be extended, which is the router's Wi-Fi.

Your working mode has been detected as: **Wireless Extension**

Select the Wi-Fi to be extended

Tenda_XXXXXX 2.4G

3 Enter the Wi-Fi password of the router, and tap **Next**.

Wireless Extension

Upstream Wi-Fi Name
Tenda_XXXXXX

Upstream Wi-Fi Password

Cancel Next

4 Set the Wi-Fi name, Wi-Fi password and management password of the extender as required. If nothing changes, tap **Next**.

Wireless Extension

*Extender network settings. If nothing changes, tap Next.

Add New Wi-Fi Use upstream Wi-Fi name/password

Extender Wi-Fi Name
Tenda_XXXXXX

Extender Wi-Fi Password
XXXXXXXXXX

Set Wi-Fi password to the management password

Cancel Next

Tips

- If not automatically redirected to the extender's web UI, start a browser and enter **re.tenda.cn** in the address bar. If configuring through a smartphone, disable mobile data and try to log in.
- If your smartphone displays the prompt **The WLAN "Tenda_EXT" is not connected to the Internet**. Select **Use Without Internet**, and continue using this Wi-Fi.
- If **Unsecured Network** prompts on the page, ignore it.

III AP Mode

The extension is completed. Follow the onscreen instructions.

Method 2: Via WPS Button

Tips

- Ensure that the encryption used by the router's Wi-Fi includes WPA-PSK or WPA2-PSK.
- The WPS design may differ with different manufacturers. If this method fails, use another method to configure.

1 Press the WPS button of the router for about 1 to 3 seconds to enable its WPS function.

2 Within 2 minutes, press the **WPS** button on the extender for about 1 to 3 seconds, and its indicator blinks green fast.

When the LED indicator is solid on, the setup is successful. The extender's Wi-Fi name is "Upstream router Wi-Fi name _EXT," and the Wi-Fi password is the same as the upstream router.

Within 2 minutes

1 Ensure that the Ethernet cable has been deployed in the place that needs Wi-Fi coverage and can access the internet normally. Connect the Ethernet cable to the Ethernet port of the extender, and plug the extender into the power socket. The indicator changes from blinks green to solid on to indicate successful extension.

Tips

If the deployed Ethernet cable is for wiring in the wall, prepare the Ethernet cable by yourself.

Ethernet cable

2 Connect the smartphone to the Wi-Fi network of the extender: **Tenda_EXT**. When the web UI of the extender is displayed automatically, tap **Start Now**.

Tips

- If not automatically redirected to the extender's web UI, start a browser and enter **re.tenda.cn** in the address bar. If configuring through a smartphone, disable mobile data and try to log in.
- If your smartphone displays the prompt **The WLAN "Tenda_EXT" is not connected to the Internet**. Select **Use Without Internet**, and continue using this Wi-Fi.
- If **Unsecured Network** prompts on the page, ignore it.

3 Set the Wi-Fi name, Wi-Fi password and management password of the extender as required, and tap **Next**.

Wired Extension

Your working mode has been detected as: **Wireless Extension**

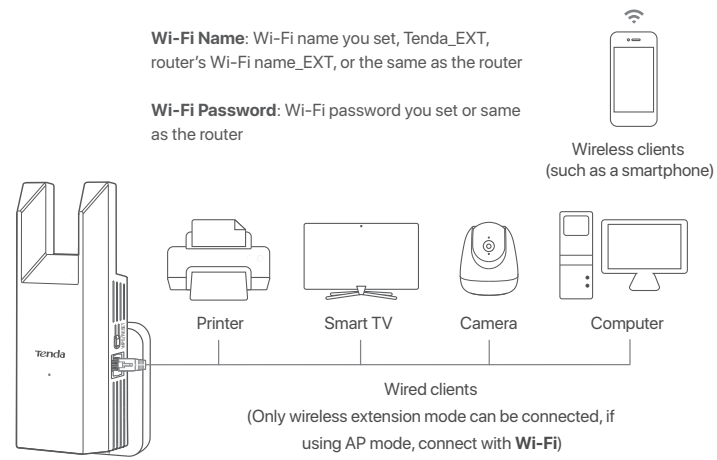
Extender Wi-Fi Name
Tenda_EXT

Extender Wi-Fi Password
Please enter

Set Wi-Fi password to the management password

Cancel Next

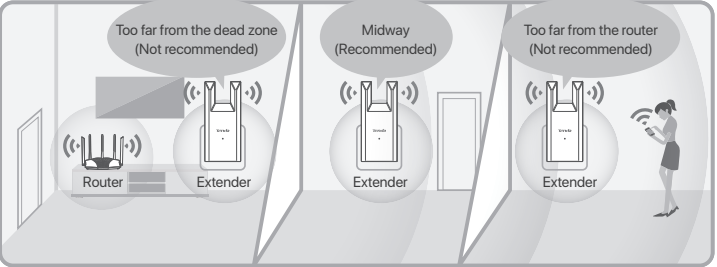
V Connect Clients to the Internet



FAQ

Q1. The internet speed poor when connected to the extender's Wi-Fi. What should I do?

- A1.
- The extender may be improperly positioned.
 - If placed too far from the dead zone, the extender's Wi-Fi cannot cover the area, leaving no signal in the dead zone.
 - If placed too far from the router, the extender cannot receive a stable Wi-Fi signal to extend.
 - Reposition the extender midway between the router and the dead zone for optimal performance.



Q2. I cannot log in to the web UI of the extender. What should I do?

- A2. First, try the following solutions:
- Visit <http://re.tenda.cn> in your browser.
 - If you are using a wireless client, such as a smartphone, ensure that the **Mobile Data** (if any) function is disabled.
 - If the problem persists, try the following solutions:

Before extension:

- If you are using a wireless client, such as a smartphone, ensure that your smartphone has connected to the Wi-Fi network of the extender: **Tenda_EXT**.
- If you are using a wired device, such as a computer, ensure that your computer is set to **Obtain an IP address automatically** and **Obtain DNS server address automatically**.
- Reset the extender by referring to **Q6** in the **FAQ**, and log in again.

Safety Precautions

Before operating, read and follow these precautions to prevent accidents.

- Do not use the device in a place where wireless devices are not allowed.
- Clean only with dry cloth.
- Do not block any ventilation openings, such as newspapers, table-cloth, curtains.
- To avoid electrical shocks, do not insert any object into the ventilation openings.
- Unplug this device during lightning storms or when unused for long periods of time.
- The mains plug is used as the disconnect device, which shall remain readily operable.
- The power socket shall be installed near the device and easily accessible.
- Operating environment: Temperature: 0°C - 40°C (32°F - 104°F); Humidity: (10% - 90%) RH, non-condensing; Storage environment: Temperature: -40°C - 70°C (-40°F - 158°F); Humidity: (5% - 90%) RH, non-condensing.
- If such phenomena as smoke, abnormal sound or smell appear when you use the device, immediately stop using it and disconnect its power supply, and contact the after-sales service personnel.
- Warning: To reduce the risk of electric shock, do not remove cover as there are no user-serviceable parts inside. Refer servicing to qualified personnel.
- Refer all servicing to qualified service personnel.
- Disconnect the power source during servicing.
- Keep this device away from reach of children to prevent children from using it as a toy and causing personal injury.
- Keep the device away from water, fire, high electric field, high magnetic field, and inflammable and explosive items.

For the latest safety precautions, see **Safety and Regulatory Information** on www.tendacn.com.

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device is for indoor usage only.

Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Radiation Exposure Statement

This device complies with FCC radiation exposure limits set forth for an uncontrolled environment and it also complies with Part 15 of the FCC RF Rules. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

This equipment should be installed and operated with minimum distance 20cm between the device and your body.

Caution:

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

Operating frequency: 2412-2462MHz

NOTE: (1) The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. (2) To avoid unnecessary radiation interference, it is recommended to use a shielded RJ45 cable.

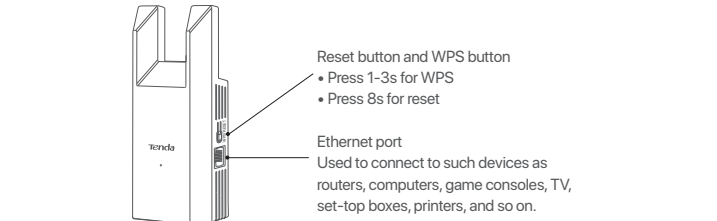
NOM

LA OPERACIÓN DE ESTE DISPOSITIVO ESTÁ SUJETA A LAS SIGUIENTES CONDICIONES:

- a) Es posible que este equipo o dispositivo no cause interferencia perjudicial.
- b) Este equipo o dispositivo debe aceptar cualquier tipo de interferencia, incluyendo la que pueda causar su operación no deseada.
- Estimado usuario: Antes de utilizar este producto lo invitamos a leer el siguiente manual para que conozca todas sus funciones y características.

Producto	NOMBRE DEL PRODUCTO: Repetidor Wi-Fi N300 MODELO: R10/T10
Alimentador de Energía: Alimentación: 100V - 240V ca 50Hz/60Hz, 0.3A Salida: 9V cc 0.6A	NOM
PAIS DE ORIGEN: CHINA	

Appearance



Scenario	Status	Description
Network extension	Solid on	Extension success – Green: Proper position. – Yellow: Fair position. Move the extender closer to the router. – Red: Too far from the router.
	Blinking green fast	WPS extension
	Blinking red slowly	Failed to extend (Check whether the Wi-Fi name/password of the upstream router is correct or place the extender close to the router)
Start up	Solid green for 15 seconds	Power on and starting up
	Blinking green slowly	Startup complete
Internet connection	Blinking yellow slowly	Failed to connect to the internet (Check whether the upstream router can access the internet normally)
Reset	Blinking yellow fast	Restoring the extender to factory settings

After extension:

- If you are using a wireless client, such as a smartphone, ensure that your smartphone has connected to the Wi-Fi network of the extender. If the Wi-Fi name of the extender is the same as the upstream router, stand nearby the extender and connect to its Wi-Fi network (the extender should not be too close to the router, or temporarily power off the router).
- If you are using a wired device, such as a computer, ensure that your computer is set to **Obtain an IP address automatically** and **Obtain DNS server address automatically**.

Q3. My extender cannot find the Wi-Fi network of my router. What should I do?

- A3. Try the following solutions:
- The extender is single-band (2.4 GHz only). It can only bridge 2.4 GHz Wi-Fi. Please ensure that your router's 2.4 GHz Wi-Fi is enabled.
 - Ensure that your smartphone is near the extender and can search and connect to the Wi-Fi of the router.
 - Change the channel of your router, and try again.
 - Change the encryption type of the router to **WPA-PSK** or **WPA2-PSK**, and try again.

Q4. I cannot find the Wi-Fi name of the extender after extending network successfully (the indicator is solid on). What should I do?

A4. The possible reason is that you did not customize the extender Wi-Fi name when extending the network. In this case, the Wi-Fi name of the extender is the same as the upstream router or **_EXT** of the upstream router Wi-Fi name after the extension is successful.

Q5. After the wireless extension is successful (the indicator is solid on), the network speed through the extender is slower than when directly connected to the router. What should I do?

A5. The network speed may decrease during wireless extension due to upstream signal attenuation, but this is a normal phenomenon that does not affect normal use. To maximize the extension effect, ensure that the extender indicator is solid green, and reduce the obstacles between the extender and the router.

Q6. How to reset the extender?

A6. When the extender completes startup, press the **RESET** button for about 8 seconds. When the indicator blinks yellow fast, the extender is restored to factory settings.

CE Mark Warning

This is a Class B product.

In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

This device complies with the following conditions: (1) this device may not cause interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: (1) The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. (2) To avoid unnecessary radiation interference, it is recommended to use a shielded RJ45 cable.

Declaration of Conformity

Hereby, SHENZHEN TENDA TECHNOLOGY CO., LTD. declares that the device (Extender) is in compliance with Directive 2014/53/EU. The full text of the EU Declaration of Conformity is available at the following internet address: <https://www.tendacn.com/download/list-9.html>

Operating Frequency/Max Output Power

English: Operating Frequency/Max Output Power Italiano: Frequenza operativa/Potenza di uscita massima Français: Fréquence de fonctionnement/Puissance de sortie maximale Español: Frecuencia operativa/Potencia de salida máxima Deutsch: Betriebsfrequenz/Max. Ausgangsleistung Polski: Częstotliwość pracy /Maksymalna moc wyjściowa Nederlands: Bedrijfsfrequentie/Maximaal uitgangsvermogen Čeština: Provozní frekvence/maximální výstupní výkon Română: Frecvența de funcționare/Puterea maximă de ieșire Português: Frequência de Funcionamento/Potência Máxima de Saída Svenska: Driftsfrekvens/Max Uteffekt	Slovenčina: Prevádzková frekvencia/maximálny výstupný výkon Ελληνικά: Συχνότητα λειτουργίας/Μέγιστη ισχύς Εξόδου Magyar: Működési frekvencia/Maximális kimeneti teljesítmény Български: Работна честота/максимална изходна мощност Dansk: Driftsfrekvens/Maks. Udgangseffekt Suomi: Toimintataajuus/maksimilähtöteho Hrvatski: Radna frekvencija/Maksimalna izlazna snaga Latviešu: Operēšās frekvences/Maksimālā jauda Lietuvių: Darbinis dažnis /maksimali išėjimo galia Slovenščina: Delovna frekvenca/Največja izhodna moč Türkçe: Çalışma Frekansları/Maks. Çıkış Gücü Русский: Рабочая частота/макс. выходная мощность عربي: تردد التشغيل / أقصى الطاقة الخارج
2412MHz-2472MHz/20dBm	

IC

CAN ICES-3 (B) / NMB-3 (B)

Canadian Compliance Statement

This device complies with Innovation, Science and Economic Development Canada licence-exempt RSS standard (s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Innovation, la science et le développement économique Canada licenciables aux ondes radio exemptes de licence. L'exploitation est autorisée aux deux conditions suivantes :

(1) l'appareil ne doit pas produire de brouillage, et
(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, qu'il le brouillage est susceptible d'en compromettre le fonctionnement.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Tous les changements ou modifications non expressément approuvée par le responsable de la conformité pourrait vider l'utilisateur est habilité à exploiter l'équipement.

ISED Radiation Exposure Statement:

The equipment complies with ISED RF radiation exposure limits set forth for an uncontrolled environment.

Cet appareil est conforme aux limites d'exposition de rayonnement RF ISED établies pour un environnement non contrôlé.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and your body.



RECYCLING

This product bears the selective sorting symbol for Waste Electrical and Electronic Equipment (WEEE). This means that this product must be handled pursuant to European directive 2012/19/EU in order to be recycled or dismantled to minimize its impact on the environment.

User has the choice to give his product to a competent recycling organization or to the retailer when he buys a new electrical or electronic equipment.

Technical Support

Shenzhen Tenda Technology Co., Ltd.
Floor 6-8, Tower E3, No.1001, Zhongshanyuan Road, Nanshan District, Shenzhen, China. 518052
Website: www.tendacn.com
E-mail: support@tenda.com.cn
support.us@tenda.cn (North America)
support.uk@tenda.cn (United Kingdom)

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