

MDC2-1003-BLK Manual Artwork

Dimensions: 546.975mm x 95mm

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MONSTERTM 1080P SMART DUAL DASH CAMERA WITH WIFI



Operation Manual
MODEL MDC2-1003-BLK
V1.0 0225

Introduction

Thank you for choosing the Monster 1080P Smart Dual Dash Camera! This WiFi-enabled camera simultaneously records crisp footage of your drive and car interior, so you never miss a thing. Easily access your footage and other helpful features through the free, user-friendly app. Featuring a discreet design and seamless technology, your camera will provide you with peace of mind on every journey. Drive smarter with Monster!

Features

- Record and take photos of your car exterior and interior
- Connect to your phone with WiFi
- Download the footage via the free app or a MicroSD (not included)
- Protect footage with G-Sensor and Parking Monitoring

What's Included

- 1080P Dual Dash Camera
- Mounting Equipment
- 12ft 12V DC Power Adapter
- Manual

What You Need

- Mobile device with WiFi enabled (requires iOS 12 or Android 11 and above)
- MicroSD card (64GB Max)

Safety Warnings

Please read all instructions before using this product. If damage is caused by failure to follow the instructions, the warranty is null and void.

Dash Cam Recording Tips:

- Recording quality can be affected by lighting conditions such as directly facing bright sunlight, entering/exiting darkness, and tinted windshields.
- Recording quality can be affected by a dirty lens or windshield. Ensure that the lens and windshield are free from dirt and foreign material.

Important Safety Information and Care Tips:

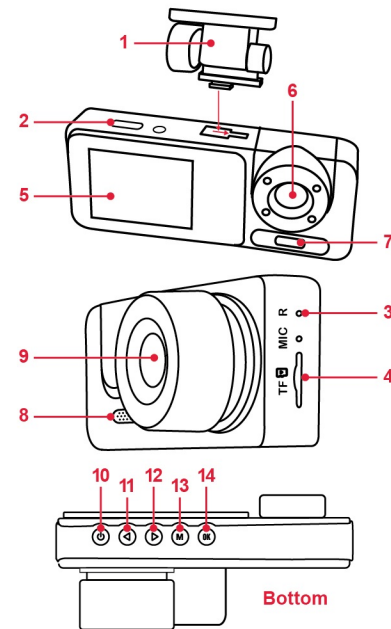
- Exercise all due caution when using this product and obey all applicable traffic laws.
- Do not install the product in a location where it can interfere with the driver's vision of the road and surroundings, or interferes with vehicle operating controls.
- Do not place unsecured on the vehicle's dashboard.
- Interior Lens
- Do not expose the product to rain or moisture, and do not use near water such as swimming pools, bathtubs, or sinks.
- Do not expose the product to excessive heat.
- Do not use the product in a strong magnetic field.

- When not in use, disconnect the car adapter from the vehicle's 12V DC power outlet.
- Do not use the product if damaged or modified.
- Do not disassemble. There are no serviceable parts inside.
- This product is equipped with a lithium-ion battery. Do not puncture or damage the product, attempt to remove the battery, or expose the product to a fire.
- Do not use abrasive cleaning solvents to clean the product.

KEEP YOUR ATTENTION ON THE ROAD. DO NOT OPERATE THIS PRODUCT WHILE DRIVING.

At a Glance

- | | |
|---|---|
| 1. Mount / Mount Port | 8. Microphone |
| 2. USB-C Port | 9. Front Lens |
| 3. Reset Camera | 10. Power On/Off |
| 4. MicroSD Reader | 11. Up / Left / WiFi Info |
| 5. Display Screen | 12. Down / Right / Change Display |
| 6. Interior Lens | 13. Menu / Go Back / Change Mode |
| 7. Night Vision On/Off (Interior Lens Only) | 14. Ok / Take Photo / Stop or Start Recording |



How to Use

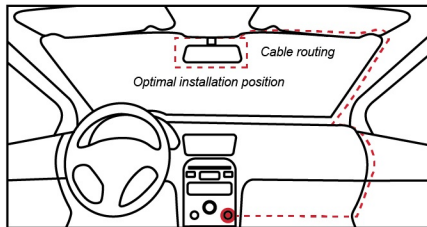
Quick Start

1. Remove the package contents.
2. Insert a MicroSD card up to 64GB (not included) into the MicroSD reader and press down firmly to secure.
Note: Camera will not record without a MicroSD card.
3. Plug the USB-C end of the included power adapter into the camera's USB-C port. Plug the other end into your car's 12V DC port (cigarette port).
4. Start your engine to automatically power on the camera. You should see a red blinking camera icon with a timer at the top left of the screen, meaning the camera is now recording.
5. The camera will automatically power off when you turn off your car engine. To manually power off the camera, press and hold the Power On/Off button.

Installation

1. Insert the mount into the camera's mount port with the nub positioned on the left.
2. Slide the mount to the right to fasten it. Check to make sure it is secure.
3. Place the included adhesive tape onto the flat side of the mount and use it to fasten the camera onto your desired location on the windshield. *Recommended: Choose a location near the rearview mirror that will give a clear picture of the car interior/exterior without blocking the driver's view.*

4. If you need to adjust your camera's position while it is mounted, tilt the camera mount up or down.
5. To avoid obstructing the driver's view with the power cord, plug the USB-C end of the power cord into the camera's USB-C port and loop it over the rearview mirror. Tuck the power cord into the car headliner and let it fall down the right A-pillar past the passenger-side glove compartment. See diagram below.



Controls

- **Switch camera modes:** Press the Menu button to switch between video mode, photo mode, and stored footage.
Note: Camera must not be actively filming to switch modes.
- **Take photos:** Press the OK button when the camera is in photo mode.
- **Stop/Start recording:** Press the OK button when camera is in video mode.

- **Switch camera displays:** Press the Right arrow button to switch between front view, interior view, split view, front view with interior PIP, and interior view with front PIP.
- **Access the menu:** Press and hold the Menu button.
Note: Camera must not be actively filming to access the menu.
- **Turn display on/off:** Press, but do not hold, the Power On/Off button.
Note: The camera will continue actively filming even if the display is turned off.
- **Turn on/off G-Sensor and Parking Monitoring:** You can turn on/off G-Sensor and Parking Monitoring in the camera menu. *Note: To ensure the camera operates smoothly, Parking Monitoring should be switched off while driving and should only be turned on when the car is parked.*
- **Lock a video while recording:** Press the Menu button once while the camera is actively filming to lock the current video. This means the video recording will not be overwritten. *Note: You should see a lock icon on the top right of the display, which confirms the recording will remain locked until the loop recording restarts.*
- **Erase the MicroSD:** It is important to erase or "format" your MicroSD card every month to keep your camera running smoothly. This can be done in the camera menu or in the camera settings on the Monster Dash Cam app. *Important: Make sure to save any important footage before erasing the MicroSD card so your files are not lost.*

View Saved Recordings:

1. Make sure the camera is not actively recording, then press the Menu button twice (or once if you are in photo mode) to reach your saved recordings.
2. Press the Left and Right arrow buttons to scroll through your saved videos and photos.
 - a. Recordings labeled "FHD" show the front view and recordings labeled "VGA" show the interior view. Photos are labeled "3M."
 - b. Recordings that are locked manually or by the G-Sensor will show a lock icon on the top right of the display.
3. Press the OK button to play or pause a saved recording.

Delete, Lock, or Unlock Saved Recordings:

Press and hold the Menu button while viewing a saved recording. This will give you the option to delete, lock, or unlock the current recording. It will also give you the option to delete, lock, or unlock all saved recordings.

Download Saved Recordings:

We recommend using the Monster Dash Cam app or downloading directly from the MicroSD card. You can also connect the camera to a compatible laptop/computer with a USB transfer cable (not included). Turn the camera on and select "memory" when prompted to transfer the recordings to your device.

Access the Wifi App

Scan this QR Code or follow the instructions below to download the free Monster Dash Cam smartphone app and connect to the camera's WiFi.

Use the NEW app to complete setup



Step 1

Turn your camera on and press the Left arrow button once to reach the WiFi information page.

Scan the QR code to download the app, or search "Monster Dash Cam" in Google Play / App Store.

Note: You may need to turn on the camera's WiFi before pairing the camera to your device. Go to the camera menu and click on "WiFi settings" to turn on WiFi.

Step 2

Open the app and press the "+" symbol at the top right of the screen. Follow the instructions to add a new camera and connect to the camera's WiFi.

When connecting to WiFi, select the SSID "Action-Cam" in your WiFi settings and use the password 12345678.

Your device should now be connected. Use the free app to:

- Stream the live video on your phone for a larger display
- Download your saved recordings via "Camera Files"
- Adjust the settings via "Camera Settings"

FAQ / Troubleshooting

What is Parking Monitoring?

Parking Monitoring automatically turns the camera on to record and lock video footage of sudden impacts when your car is parked. You can turn this function on/off in the camera menu.

What is G-Sensor?

G-Sensor automatically locks video footage of collisions and sudden impacts so it cannot be overwritten. When the G-Sensor is activated, the blue light next to the Night Vision button will blink red, and you will see a lock icon on the top right of the display. You can turn this function on/off in the camera menu.

Why are the video recordings so short?

The camera features loop recording, which records videos in 1-, 2-, or 3-minute segments. You can change the segment length or turn the loop recording off by selecting "Loop Recording" in the camera menu.

The camera is stuck on the WiFi information screen.

Press and hold the left arrow button to return to video mode. You may need to press and hold it twice.

The WiFi function isn't working.

Make sure the WiFi on both your camera and smartphone is turned on, and that you allow all permissions when prompted. Keep your smartphone close to the camera (within several feet).

If this doesn't solve the problem, forget the camera's WiFi network on your smartphone and then reconnect to the camera's WiFi. You can also try restarting your phone and the camera.

If you continue to encounter this issue, contact the manufacturer.

The camera is frozen / isn't turning on.

Stick a needle or pin into the Reset button on the side of the camera (labeled with an R). This will reset the camera so you can use it again.

The display is flickering or showing horizontal stripes.

Select "Anti-Flicker" in the camera menu and set it to 50Hz to fix this issue.

You see a "file error" message.

You must restore factory settings. Select "Factory Reset" in the camera menu.

The camera keeps reverting to the default date and time.

Make sure the camera is connected to a power source and is fully charged before shutting it down to prevent this issue.

The camera shut off suddenly while filming.

Turn off the Parking Monitoring function in the camera menu (turn it back on when your car is parked and you are no longer driving). Be sure you are not operating your camera in temperatures above 70°C / 158°F.

Customer Service

Extend Your Warranty
Scan QR code on the front cover of this manual to extend your product warranty to 2 years.

866-246-2008

customerservice@monsterilluminescence.com

In the event this product becomes defective, please do not return this product to your retailer.

Jem Accessories, Inc. Limited Warranty Policy for Monster Smart Products Last Updated: March 27, 2020

This limited warranty contains important information about your rights and obligations, as well as limitations and exclusions that may apply to you.

1. WHAT THIS LIMITED WARRANTY COVERS; PERIOD OF COVERAGE Jem Accessories, Inc. ("Jem Accessories"), 32 Brunswick Ave, Edison, New Jersey, USA, warrants to the owner of the enclosed Monster Smart-branded product contained in this box ("Product") will be free from defects in materials and workmanship for a period of one year. Notwithstanding the foregoing, the Warranty Period for a factory refurbished Product is one (1) year, even if installed by a professional. If the Product fails to conform to this Limited Warranty during the Warranty Period, Jem Accessories will, at its sole discretion, either (a) repair or replace any defective Product or component; with proof of purchase using original documentation. Repair or replacement may be made with a new or refurbished product or components, at Jem Accessories's sole discretion. If the Product or a component incorporated within it is no longer available, Jem Accessories may, at Jem Accessories's sole discretion, replace the Product with a similar product of similar function. This is your sole and exclusive remedy for breach of this Limited Warranty. Any product that has either been repaired or replaced under this Limited Warranty Period. This Limited Warranty is not transferable from the original purchaser to subsequent owners.

2. TOTAL SATISFACTION RETURN POLICY If you are the original purchaser of the Product and you are not satisfied with this Product for any reason, you may return it in its original condition to the retailer in compliance with the retailer's return policy.

3. WARRANTY CONDITIONS; HOW TO GET SERVICE IF YOU WANT TO CLAIM UNDER THIS LIMITED WARRANTY Before making a claim under this Limited Warranty, the owner of the Product must (a) visit monsterilluminescence.com/support during the Warranty Period to provide notice of your warranty claim and describe the alleged failure, and (b) comply with Jem Accessories (or its authorized distributor's) return shipping instructions. Jem Accessories will have no warranty obligations with respect to a returned Product if it determines, at its reasonable discretion after examination of the returned Product, that the Product is an ineligible Product (defined below).

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8. YOUR RIGHTS AND THIS LIMITED WARRANTY This Limited Warranty gives you specific legal rights. You may also have other legal rights that vary by state, province, or jurisdiction. Likewise, some of the limitations in this Limited Warranty may not apply in certain states, provinces or jurisdictions. The terms of this Limited Warranty will apply to the extent permitted by applicable law. For a full description of your legal rights you should refer to the laws applicable in your jurisdiction and you may wish to contact a relevant consumer advisory service.

If you need to start a warranty claim for your Monster Smart device, please reach out to Customer Support by emailing customerservice@monsterilluminescence.com or calling our support number 866-246-2008.

Please allow 7-10 business days to process warranty claims. Customers located outside of U.S. will be responsible for all shipping costs.

FCC Compliance Notice

Changes or modifications not expressly approved by the party responsible for compliance could void this user's authority to operate this device.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does not cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help

FCC RADIATION EXPOSURE STATEMENT

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator & your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

MONSTER

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