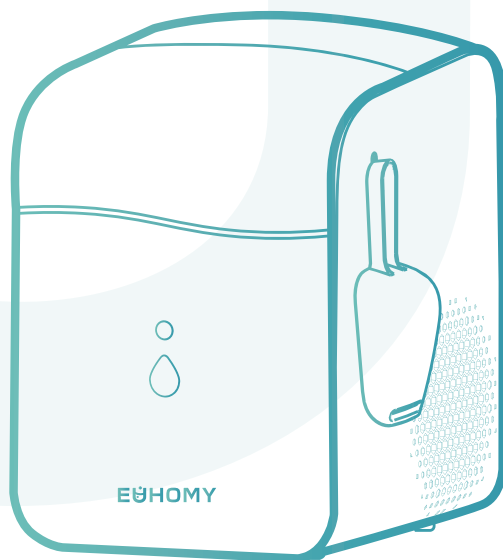


EUHOMY

USER MANUAL

Portable Nugget
Ice Maker

Model Number
IM023-N



Email: support@euhomy.com

Web: euhomy.com

Tel: 1-833-362-2655 (US)

THANK YOU

for purchasing the Euhomy Ice Maker



Activate Your Warranty

Scan the QR code using a mobile device

<https://euhomy.com/pages/activate-warranty>



RECORD THIS INFORMATION

Model Number

IM023-N

Serial Number

Date of Purchase

Store of Purchase (Keep receipt)

TIPS: Check the back or side of the machine for the serial number on the nameplate.

For car refrigerators, it's usually on the bottom or side. If you can't find it, don't worry-it won't affect your warranty registration.

CUSTOMER SERVICE

Email: support@euhomy.com Web: <https://euhomy.com> Tel: 1-833-362-2655 (US)

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SCAN HERE to share tips,
get support, and connect
with fellow enthusiasts!

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IMPORTANT SAFETY INSTRUCTIONS

-  Read and review instructions to understand the operation and use of the product.
-  Indicates the presence of a hazard that can cause personal injury, death, or substantial property damage if the warning included with this symbol is ignored.

WARNINGS

Failure to follow these instructions could result in electric shock, fire or burn hazard, which could cause property damage, personal injury, or death. When using electrical appliances, basic safety precautions should always be followed, including the following:

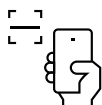
- ① The ice maker must be installed according to the installation instructions provided before use. Ensure the appliance is placed on a stable, level surface. **DO NOT** place or store anything on top of the product when in use.
- ② Keep the appliance and its cord out of reach of children. **DO NOT** allow the appliance to be used by children. Close supervision is necessary when used near children.
- ③ **DO NOT** tip the unit over.
- ④ ALWAYS ensure the appliance is assembled correctly before use.
- ⑤ Use only water to make ice cubes. **DO NOT** use any other liquids.
- ⑥ **DO NOT** use an extension cord, as it may cause overheating and fire hazards. If necessary, use a cord with a minimum rating of 14 AWG and 1875 watts.
- ⑦ To prevent fire, **DO NOT** place the appliance on or near a gas or electric hob.
- ⑧ **DO NOT** use the appliance outdoors or expose it to direct sunlight. Maintain at least 15 cm (6 inches) of clearance at the back of the appliance for proper ventilation.

- ⑨ **DO NOT** clean the appliance with flammable fluids, as fumes may create a fire or explosion hazard.
- ⑩ Regularly inspect the appliance and power cord. **DO NOT** use the appliance if there is damage to the power cord or plug. If the appliance malfunctions or has been damaged in any way, immediately stop use and call Customer Service.
- ⑪ Disconnect the appliance from the power supply when not in use for an extended period or before cleaning and servicing.
- ⑫ **DO NOT** cover the power cord. **DO NOT** place the power cord under carpets or other insulating materials. **DO NOT** submerge it in water. Keep the cord away from traffic areas.
- ⑬ If the supply cord is damaged, it must be replaced by the manufacturer, its service agent, or a similarly qualified person to avoid a hazard.
- ⑭ If the appliance requires servicing, consult a certified technician. **DO NOT** attempt to repair it yourself.
- ⑮ Maintenance or repair of the appliance should be done by factory-authorized service personnel using compatible parts to minimize the fire risk caused by incorrect components or improper servicing.
- ⑯ If the appliance is brought indoors from cold weather, allow it to warm to room temperature for several hours before plugging it in.
- ⑰ This appliance must be earthed and connected to a 110-120V/60Hz power supply according to the nameplate.

Risk of Fire or Explosion-Flammable Refrigerant Used

Dispose of the appliance following federal or local regulations. Follow all handling instructions to ensure safe disposal.

- ① **DO NOT** use mechanical devices to defrost the ice maker.
- ② **DO NOT** puncture refrigerant tubing. If the refrigerant tubing is punctured, consult factory-authorized personnel for servicing.
- ③ Servicing must be performed by trained personnel only.
- ④ The ice maker should comply with the safety standards for refrigeration systems (ASHRAE15) and should not be installed in corridors or hallways of public buildings.
- ⑤ Clean and maintain the appliance regularly according to this manual's Cleaning & Maintenance section.



SCAN HERE to watch the installation, usage, cleaning videos and more information.

KEY COMPONENTS AND STRUCTURE

① Float Switch

② Reservoir

③ Secondary Reservoir

④ Maximum Water Level

⑤ Filter

⑥ Control Panel

⑦ Top Cover

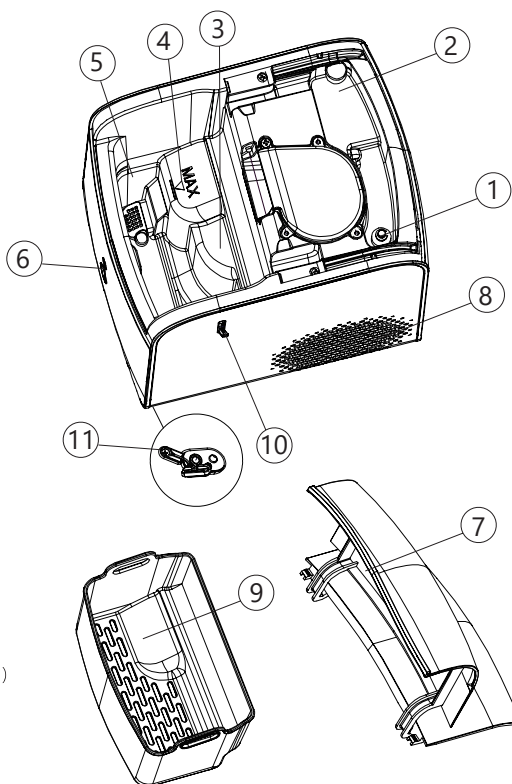
Removable – face the appliance, press down on the cover, then slide it forward to remove

⑧ Air Outlet

⑨ Ice Bin

⑩ Ice Scoop Holder

Drain Plug (at the front bottom of the unit)



Accessories 1 x Ice Scoop

APP CONNECTION

Step 1: Download the Euhomy App



Please scan the QR code or search for "Euhomy" in the Apple App Store (iOS) or Google Play Store (Android) to download and install the app.

Note: When opening the app for the first time, please select "Allow" to grant the required permissions. These permissions are solely used to ensure the app functions properly and do not collect any personal or private information.

Step 2: Connect the Ice Maker to Power

This appliance must be earthed and connected to a 110–120V/60Hz power supply in accordance with the rating label.

Step 3: Open the Euhomy App and Add Device

Open the app and tap the "+" icon in the top right corner, then select "Add Device."

Step 4: Activate Pairing Mode

Press the ICE/CLEAN button three times until the indicator light flashes white.

Step 5: Complete Pairing

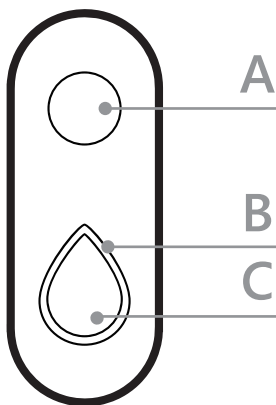
When "EUHOMY IM023" appears on the app, please tap the device icon to add it. Make sure your phone's Wi-Fi and Bluetooth are both turned on, as the device cannot be detected if either is turned off. After connecting, you'll see four buttons—Countdown, Light, Switch, and Clean—to control the ice maker remotely. The Countdown feature lets you schedule automatic starts.

Tip:

The app will provide notifications when the ice bin is full or the water level is low.

GETTING TO KNOW YOUR ICE MAKER

Control Panel & Modes



A: Interior Light Button

When the button is pressed, the internal light turns on and its color will change according to the current status (Ice Making, Low Water, or Ice Full).

B: Status indicator light

Blue: Ice making
Orange: Low water
Purple: Ice full

C: Ice/Clean button

Press once: The indicator light turns blue and ice-making begins. Press again to stop ice-making.

Press and hold (over 4 seconds): The indicator light flashes blue and the self-cleaning cycle starts (about 15 minutes).

INSTALLATION GUIDE

Setup the Ice Maker

A. Unpack and Inspect

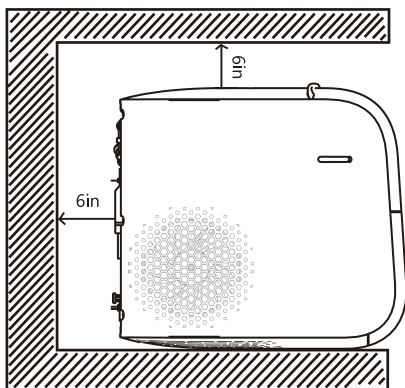
Remove all exterior and interior packaging. Confirm all accessories are included: instruction manual, ice scoop, etc. If anything is missing, contact our customer service.

B. Prepare the Ice Maker

Remove the tape securing the ice maker and clean the ice bin and ice scoop with a damp cloth.

C. Position the Ice Maker

Place the unit on a level, flat surface away from direct sunlight and heat sources (e.g., stove, furnace, radiator). Ensure that there is at least 15 cm (6 inches) between the back and sides of the ice maker and the wall.



D. Allow Refrigerant to Settle

Wait 24 hours for refrigerant liquid to settle before plugging ice maker into power.

E. Plug Accessibility

Position the appliance so that the plug is easily accessible.

Important Safety Warnings

Note

- ① Plug into a grounded outlet.
- ② DO NOT use an extension cord. Failure to follow these instructions may cause fire, shock, or death.

Electrical Connection

- Ensure a dedicated circuit for the ice maker.
- Never under any circumstances damage the grounding feature of the plug.
- For replacement of power cord or plug, contact a qualified technician.
- Requires a 110-120V, 60Hz grounded outlet.

Note: Grounding Method

For safety, the appliance must be grounded. Use the supplied grounding plug and plug into a compatible grounded outlet. If one is unavailable, contact a qualified electrician to install it.

Usage Note: Use only drinking water.

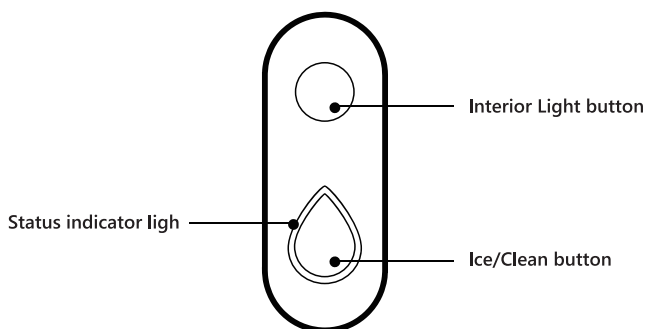
CLEANING YOUR ICE MAKER BEFORE USING FOR THE FIRST TIME

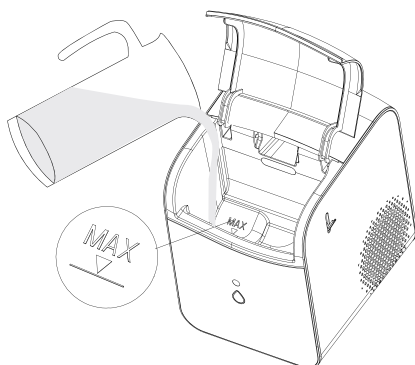
*** We highly recommend using our cleaning solution for product maintenance. Always unplug the power cord before cleaning or performing any maintenance.**

- ① Remove the ice bin.
- ② Use a diluted detergent, warm water, and a soft cloth to clean the ice maker.
- ③ Thoroughly clean all inner parts that come into contact with water.
- ④ Rinse the internal components with water, then remove the drain plug located at the front bottom to drain the water.
- ⑤ Regularly clean the exterior of the ice maker using a mild cleaning solution and warm water.
- ⑥ Dry the ice maker's interior and exterior with a clean, soft cloth.

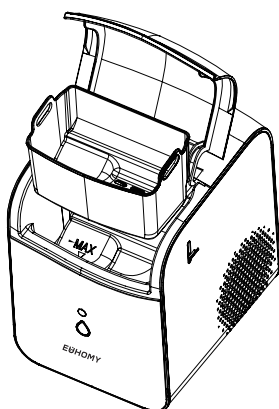
Attention: If the machine will not be used for an extended period, please drain all the water and wipe the interior dry.

HOW TO OPERATE THE ICE MAKER





- ① **Take out the ice bin and fill the reservoir with drinking water — maximum 1.1 liters (0.3 gallons) per cycle**



- ② **Put the ice bin back in**

- ③ **Plug in the ice maker**

To Start Ice-Making: Briefly press the ICE/CLEAN button. The ring indicator light will turn blue, and ice-making will begin. Press the button again to stop ice-making.

To Start Cleaning: Press and hold the ICE/CLEAN button for over 4 seconds. The ring indicator light will flash blue, indicating the self-cleaning cycle has started (about 15 minutes). Press the button again to stop cleaning.

Important Notes & Operating Tips

Each time the ice-making function starts, the machine automatically runs a rinse cycle lasting about 2 minutes.

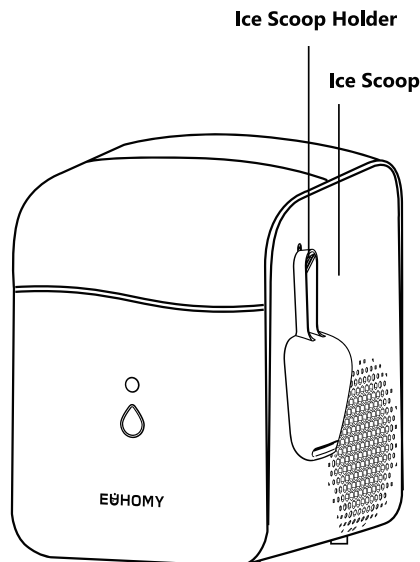
It is strongly recommended to run a cleaning cycle before first use or after extended periods of non-use.

Ensure the drain plug is properly inserted before operating. The machine will not function correctly if the drain plug is missing or loose.

When the ring indicator light turns orange, the machine will stop operating. There are two ways to resume ice-making: refill the reservoir and wait about 15 minutes for ice production to resume, or add water and restart the ice maker.

When the ice bin is full, the machine will automatically stop. The ring indicator light will turn purple. After removing the ice, the machine will automatically resume operation.

ICE SCOOP POSITION



Place the ice scoop on the side of the machine.

PREPARING YOUR ICE MAKER FOR LONG-TERM STORAGE OR RELOCATION

If the ice maker will not be used for an extended period or needs to be moved to a different location, it's essential to prepare it correctly. Please follow the steps below:

Step 1: Drain All Water

Remove All Ice: Empty the ice bin.

Power Off: Unplug the ice maker from the power source.

Drain Reservoir: Locate the reservoir drain and empty it completely.

Leave Top Cover Open: Prop the top cover open to allow for air circulation and prevent mold.

Step 2: Clean and Maintain

Unplug Before Cleaning: Always unplug the ice maker before cleaning.

Avoid Harsh Chemicals: DO NOT use alcohol or harsh cleaning agents, as they can damage the ice maker.

Clean Condenser Coil: Clean the condenser coil at least once a year to ensure optimal performance.

Deep Clean Before Storage: If the ice maker has been sitting idle for a long time, thoroughly clean it before using it again.

Step 3: Store Properly

Dry Completely: Ensure the ice maker is completely dry before storing.

Cover: Use a plastic bag to cover the ice maker, protecting it from dust.

Daily Use Tips

Ice Only: Use the ice bin exclusively for ice. Avoid storing other items like bottles or cans.

Mild Detergent: When cleaning the exterior, use a mild detergent and warm water. Avoid abrasive cleaners.

Stainless Steel Care: If your ice maker has stainless steel components, clean them with a stainless steel cleaner and a soft cloth.

CLEAN YOUR ICE MAKER

General Cleaning

① Ensure Proper Installation of the Drain Plug

Make sure the drain plug is securely in place before starting the cleaning cycle; otherwise, it won't function properly.

② Start the Cleaning

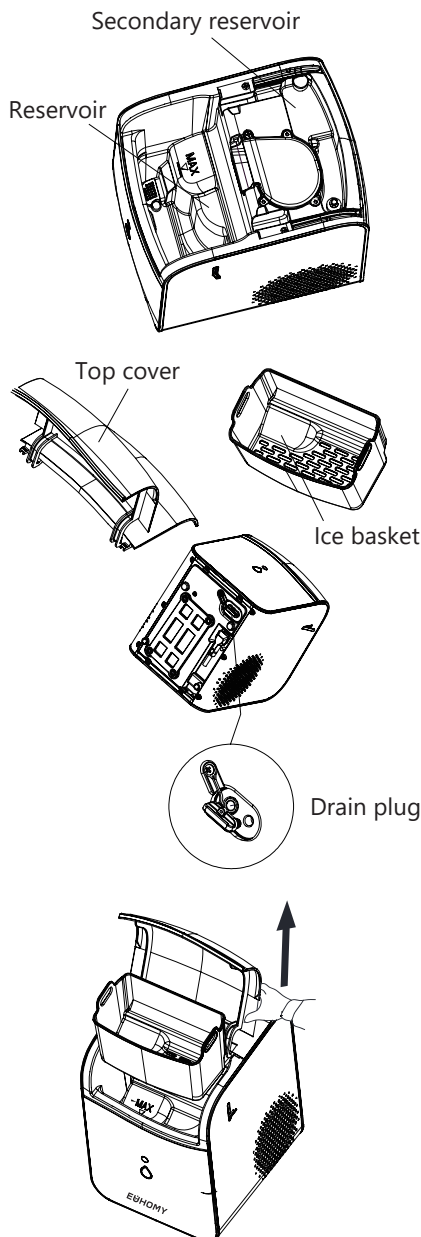
Press the ICE/CLEAN button for over 4 seconds until the ring indicator flashes blue to start the 15-minute cleaning cycle. Press again anytime to stop early.

③ After Cleaning

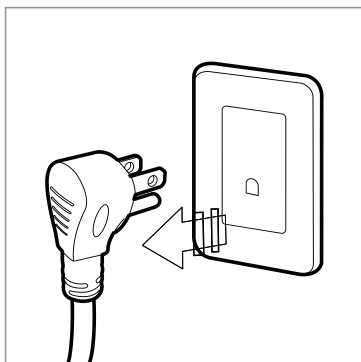
After cleaning, remove the top cover and ice bin, rinse the reservoir, remove the drain plug to drain the water, then put the drain plug back in.

Tip:

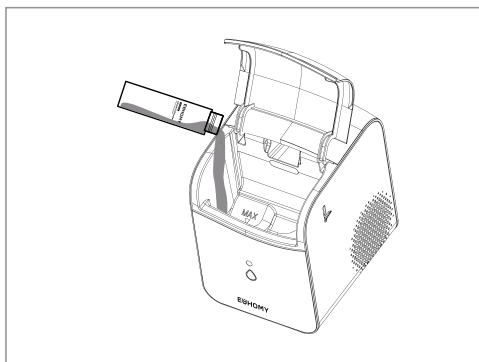
Change the water in the reservoir every 24 hours to maintain proper sanitation. If the unit is unused for a day or more, drain all water from the reservoir and dry it thoroughly.



Deep Cleaning

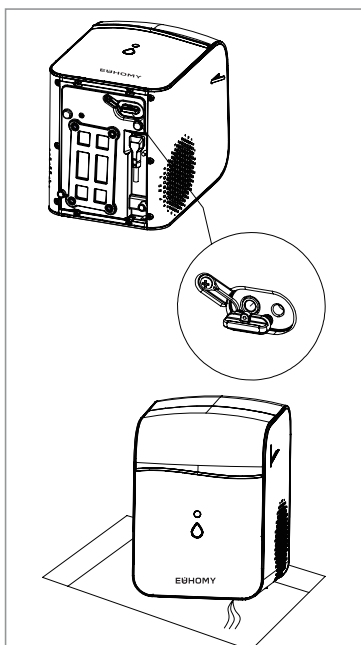


① Unplug the Ice Maker



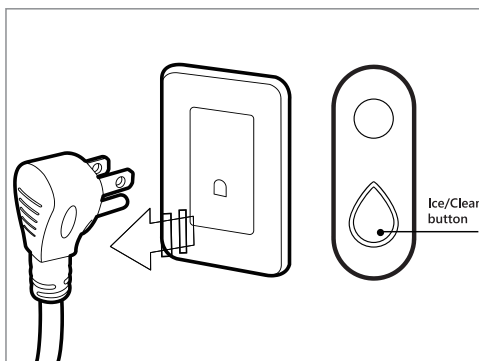
③ Add Cleaning Solution

Pour Euhomy ice maker cleaning solution into the reservoir. We recommend using our cleaning solution monthly to remove scale and keep the machine running efficiently.

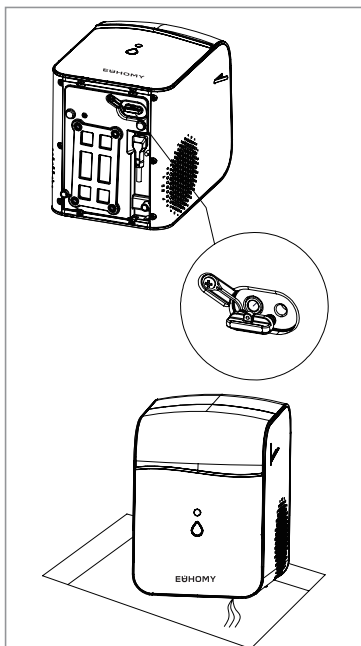


② Drain the Water

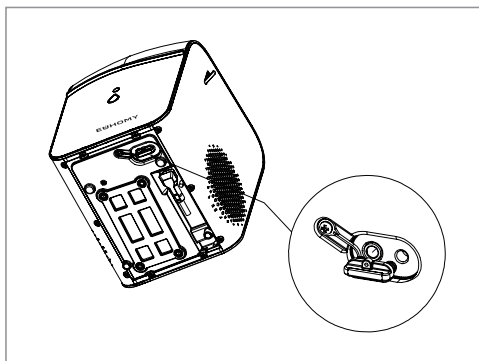
Remove the bottom drain plug and drain the water. Please refer to the figure below.



④ Please plug in the ice maker, then press and hold the ICE/CLEAN button over 4 seconds to start the 15-minute self-cleaning process.



- ⑤ When the cleaning indicator light turns off, remove the drain plug and drain the water.



- ⑥ Add clean water to the reservoir and restart the self-cleaning cycle to thoroughly rinse the interior. After cleaning, drain the water and put the drain plug back in. Please refer to the figure below.

Note:

Avoid harsh chemicals: DO NOT use harsh chemicals or abrasive cleaners on any part of the ice maker. These can damage the surface and affect the taste of the ice.

Regular cleaning: Clean your ice maker regularly for optimal performance. By following these simple steps, you can keep your ice maker clean and hygienic, ensuring that you always have a supply of fresh, clean ice.



CORRECT DISPOSAL OF THIS PRODUCT

When the unit is taken out of service, its disposal and the handling of its materials must comply with national regulations.

FAQs

① How often should I clean my ice maker?

To ensure optimal performance, clean your ice maker at least once a week, depending on usage. Regular cleaning prevents scale buildup, which can block the pump and cause the machine to malfunction.

② How do I clean the ice maker?

Clean the machine with a mixture of lemon water or mild vinegar. After cleaning, drain the machine right away and rinse it well with clean water. To keep the water fresh and prevent mineral buildup, empty the reservoir at least once every three days.

③ Why are my ice cubes cloudy?

Cloudy ice cubes often result from impure water. Use drinking water or distilled water for clearer ice. If the water quality is consistently poor, consider installing a water filter kit.

④ Can I put milk or juice in the reservoir?

No, we strongly advise against this. High concentrations of milk or juice can clog the pump and shorten its lifespan. Additionally, milk proteins may calcify and react with the machine's internal PU water pipe, potentially causing damage.

⑤ Why do my ice cubes melt quickly?

The ice maker does not have a refrigeration function. High ambient temperatures, especially in summer, can accelerate melting.

- Close the lid to maintain the internal temperature.
- Place a fan near the machine to disperse heat.
- For long-term storage, transfer ice cubes to a refrigerator.

⑥ Why are the ice cubes sticking together?

This may be caused by low room or water temperature, which prevents the ice cubes from separating properly. Try adding some water to raise the reservoir temperature. If the problem persists, the evaporator may be slightly deformed—gently push the ice cubes to help them reset.

⑦ Why do the ice cubes smell like plastic?

Ice cubes themselves should be odorless. If you notice a plastic smell, clean the interior of the machine with lemon water, run several ice-making cycles and discard the ice produced, then rinse the machine thoroughly with distilled water.

⑧ Why is the machine noisy during operation?

Slight noise is normal during operation. Closing the lid can help reduce the sound. If the water pump produces unusual noise, turn off the machine, clean the reservoir filter, and restart it to see if the issue is resolved.

⑨ Why is the machine leaking?

It may be that the internal water pipes fell off during transportation. You can remove the back cover of the machine and reconnect the water pipes. If you are not sure how to operate, please contact the Euhomy team and we will provide a professional guidance video.

⑩ Why is there water flowing but not making ice?

If the ambient temperature and refrigeration pipe are OK, then the refrigerant in the machine has leaked. Please send us a video or picture, and the Euhomy team will help you.

⑪ Why the ice making is not big?

When the ambient temperature or the initial water temperature is too high or the machine's evaporator column deformation will lead to the production of ice is not large enough. It is recommended to continue to wait for the machine to make a few more rounds of ice, or add the water temperature of the reservoir is not too high, and then the deformed evaporator column will be manually pulled down to restore its original state.

For further support, feel free to reach out to the Euhomy support team!



1-833-362-2655(US)



support@euhomy.com

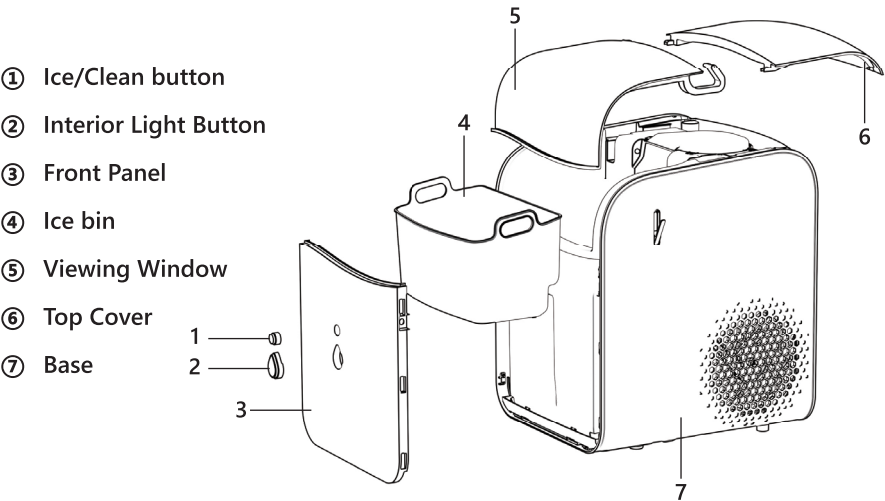


<https://euhomy.com>

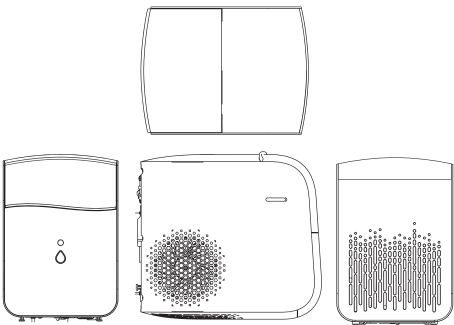
TROUBLESHOOTING

Problem	Possible cause(s)	Solution
The indicator light is showing orange	Lack of water.	Refill the reservoir and wait 15 minutes, or refill and restart the ice maker.
The indicator light is showing purple	There is too much ice.	Remove any ice cubes.
	Ice outlet is blocked.	Check the ice outlet and remove all obstructions.
Ring indicator light flashes red	Ambient temperature or water temperature in inner tank is too high.	Please operate the ice maker in an ambient temperature below 32.2°C (90°F) and fill the reservoir with cold water.
	Refrigerant liquid leakage.	Press the ICE/CLEAN button twice to restart the ice-making process. If the problem persists, please contact support@euhomey.com .
	Cover motor is broken.	
	Pipe in the cooling system is blocked.	
Ice-making is too slow	Air outlet is blocked.	Air outlet must be more than 15 cm (6 inches) away from other objects or walls.
	Water temperature in the reservoir is too high.	Water temperature must be between 7°C (44.6°F) and 32°C (89.6°F).
	Refrigeration system has malfunctioned.	Please contact support@euhomey.com .
Water leakage	Drain plug is not in place.	Put the drain plug in place.
	Pipe joint in the appliance is loose.	Please contact support@euhomey.com .
	The seal is worn out and needs replacement.	

EXPLODED VIEW



SPECS



SKU	IM023-NBL-USEH
Model	IM023-N
PROTECTION TYPE	1
POWER	115V/60HZ
RATED CURRENT	2.7A
REFRIGERANT	R600a 0.57 Oz/16g
DESIGN PRESSURE, HIGH SIDE	290psig
LOW SIDE	88psig
NET WEIGHT	19.18lbs
DIMENSIONS	9.1*11.8*13.1in
ENCLOSURE	Plastic

WARRANTY POLICY

Euhomy is dedicated to delivering top-notch products and outstanding customer service. We back our products 100% and are here to support you every step of the way.

To activate your warranty, please Scan the QR code at the beginning or visit

<https://euhomy.com>

To request customer service, feel free to contact us anytime!

For further support, feel free to reach out to the Euhomy support team!



1-833-362-2655(US)



support@euhomy.com



<https://euhomy.com>

Business Time: Mon to Fri, 9 AM-6PM (ET)

Euhomy 1-Year Limited Warranty

The One-Year (1) Limited Warranty is valid for purchases from this website or official Euhomy purchase channels such as Amazon, TikTok, and Walmart. It covers the original owner and product only and isn't transferable. For purchases made through unauthorized resellers, we recommend you contact them directly.

Euhomy guarantees the unit is free of material and workmanship defects for one year from the purchase date, as long as it's used under normal household conditions and maintained per the User Manual. This is subject to certain conditions and exclusions as follows

What is covered?

If the original unit or non-wearable parts are found defective, as determined by Euhomy, we will arrange repair or replacement within one year from the purchase date. If you receive a replacement unit, the warranty lasts for the remainder of the original warranty.

What is not covered?

- ① Normal wear and tear on the unit or parts, as well as any parts lost or damaged due to human factors after delivery; replacement parts are available for purchase. Feel free to contact us using the methods provided below.
- ② Damage from misuse, mishandling, accidents, or not following the operating instructions.
- ③ Damage caused by exposure to liquids other than water or foreign substances.
- ④ Repairs or modifications not performed by Euhomy.
- ⑤ Use in commercial settings or non-household environments (except for commercial models).

How to get service?

If your appliance isn't working properly or if you need any assistance, we offer several ways for you to get in touch with us.

You can reach us by calling +1-833-362-2655 (US) or emailing support@euhomy.com directly. For specific product categories, we also offer potential upgrades to enhance your warranty to our VIP service.

Our phone lines are open from Mon to Fri, 8 AM - 4 PM (PT), and we normally respond to emails and forms within 24 business hours. To help us assist you better, we recommend that you register your product online at +1-833-362-2655 (US) and have the appliance with you when you call us.

If you reach out via email, sometimes our emails might end up in your spam folder, so please check there to make sure you don't miss our response. The proof of purchase will be needed when you request a warranty service.

In addition to our one-year warranty, we offer lifetime technical support. After the warranty expires, you can arrange for service at an additional cost.

Feel free to contact us anytime with any issues.



Email support@euhomy.com

Web euhomy.com

Tel 1-833-362-2655 (US)