

USER MANUAL

DEHUMIDIFIER



FOR CUSTOMERS

Thank you for purchasing our dehumidifier.

Humsure has been committed to developing powerful and easy-to-use products to bring more convenience to your life. We highly recommend you to keep this user manual for future reference in case of unexpected problems.

Please read this user manual carefully to ensure proper use of the dehumidifier. This dehumidifier is perfect for reducing humidity in family bedrooms, bathrooms, basements, offices, storage rooms and more.

Humsure dehumidifier reduce the room humidity efficiently, creating a more healthy and comfortable environment for you and your family.

REQUESTING CUSTOMER SERVICE

If there are any problems of the product, please contact Humsure Customer Service at Service-us@humsure.com with your Purchase Order ID. We'll help you solve the problems as soon as possible

The HUMSURE logo is a blue banner with a downward-pointing arrow shape at the bottom. The word "HUMSURE" is written in white, bold, uppercase letters.

HUMSURE

CONTACT US

We will help you if you have any problems with your dehumidifier in the future! Please keep this manual for future reference.



Customer Service Email

Service-US@Humsure.com

ATTENTION

Contact us if you have any problems with this product.





WARNINGS

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

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Notice of Compressor Running Status

It's a normal phenomenon that the compressor and fan keep running when the ambient humidity reaches the preset RH. The fan stops 5 minutes after the preset RH is reached. The compressor stops when the ambient humidity is 4% lower than the preset RH, and it starts automatically when the ambient humidity level is 4% higher than the preset level. The Return Difference design featuring 4% error range is for better protecting and prolonging lifespan of the appliance.

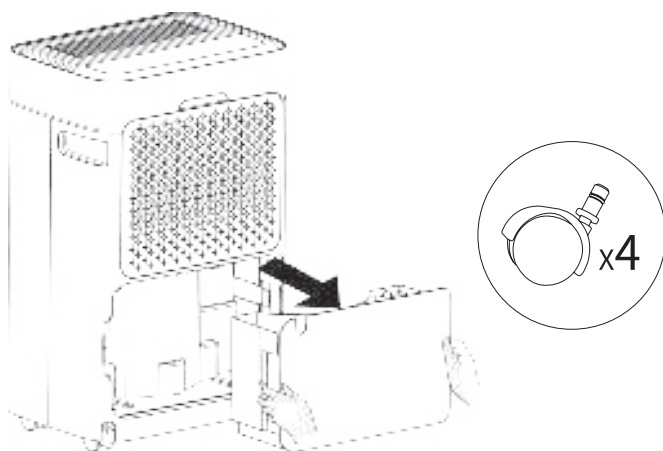


Notice of Full Tank Detection

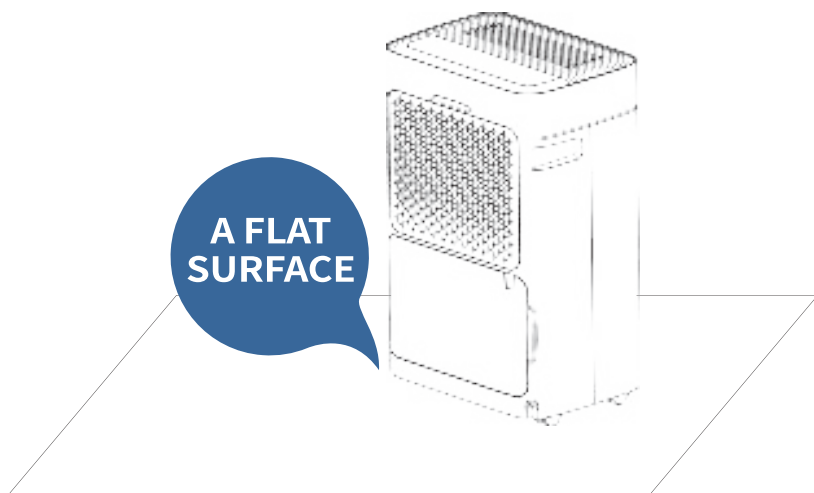
1. There may be a few residual water in the water collecting tray while the tank full indicator light is on. Please wait for several minutes before take out the water tank.
2. The fan will keep working for 5 minutes and the compressor will auto shut off when the tank full indicator light is on for protection. The fan will auto shut off after extra 5-minute work if the water tank is still full.

BEFORE FIRST USE

1. Unbox the appliance and take out the casters in the water tank. Please install the casters first.



2. To prevent any unintended damage, please leave the appliance **standing upright** for **2 HOURS** before plugging it in. Please always keep the appliance upright on **a flat surface** during use.



! IMPORTANT SAFETY INSTRUCTIONS

1. Keep the dehumidifier standing upright for **2 hours** after it is tilted.
2. Keep the dehumidifier at least **10 inches** away from the surroundings.
3. Place the dehumidifier on a flat and sturdy surface.
4. Keep the dehumidifier grounded.
5. Turn off the dehumidifier and empty the water tank before moving it.
6. Do not turn off the dehumidifier by directly unplugging it. Press the "ON/OFF" button instead.
7. Turn off and unplug the dehumidifier before cleaning.
8. Never insert your finger or other objects into the intake grille .
9. Do not cover the inlet or outlet grid with cloths or towels.
10. Pay special attention when using the dehumidifier in a room with infants, children, and the elderly.
11. Do not climb or sit and place heavy objects on the dehumidifier, Take special care to warn children of this.
12. Please keep the dehumidifier away from heat sources and chemicals area.
13. Do not use the dehumidifier in a location exposed to flammable gas or combustibles, such as gasoline, benzene, thinner, etc,
14. Do not use the dehumidifier in places where it may be splashed with water.
15. Do not take the water tank out while the dehumidifier is working.
16. Do not use other detergents to clean the dehumidifier. Clean it with a soft cloth instead.
17. Please turn off and disconnect the power if there is a strange sound, smell, or smoke.
18. Do not dismantle or modify the dehumidifier or the power cord on your own. Please contact us at service-us@humsure.com immediately if they are damaged.

PRODUCT DETAILS

❶ Air Outlet

❷ Power Cord

❸ Operation Panel

❹ Handle

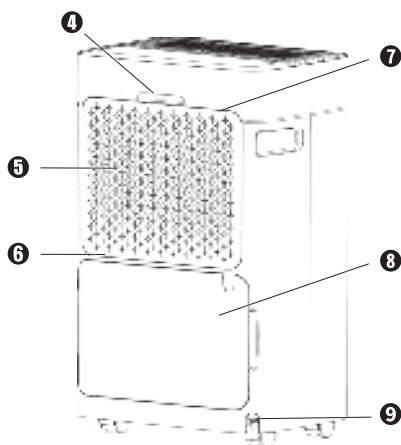
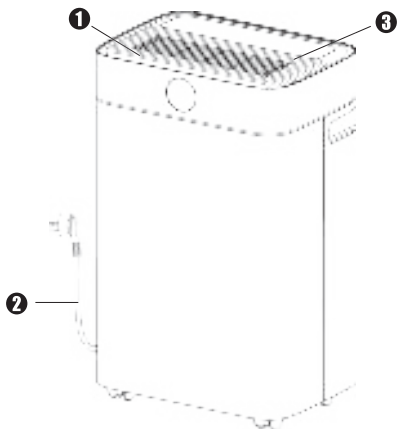
❺ intake grille

❻ Continuous Drainage Outlet

❼ Air Intlet

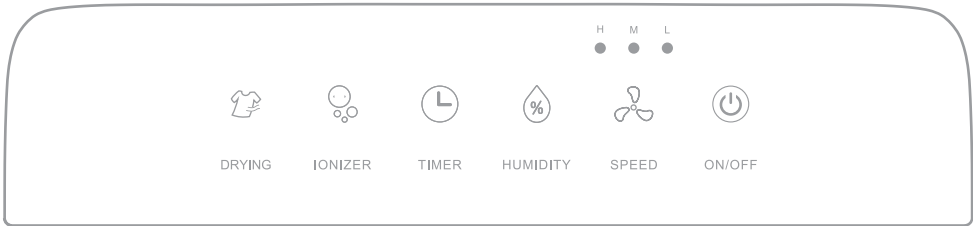
❽ Water Tank

❾ Caster





OPERATION

CONTROL PANEL



DRYING

Press “” to initiate the drying mode. This mode defaults to CO status and high fan speed. Humidity level and fan speed cannot be adjusted under this mode.


Press “” to initiate the function and remove harmful substance created by electromagnetic wave. The icon will light up.




IONIZER




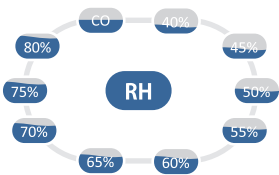
TIMER

Press “” to predetermine the 24hrs auto stop / start timing switch. The icon will light up.

When the dehumidifier is on, press to initiate the Auto Stop function. When the dehumidifier is off, press to initiate the Auto Start function. Change the timing by 1 hour increment, up to 24 hours.

Press “” to set the desired humidity(RH 40%-80%) or CO (continuous operation), the digital screen displays the preset humidity.


Long press “”, the digital screen displays the current temperature.




HUMIDITY



SPEED

Press “” to switch the speed of airflow among high, middle and low. The corresponding “H/M/L” indicator light will light up synchronously.

Plug in the power cord, and the alarm sound indicates the appliance is ready. Press “” to turn on / off the dehumidifier. The icon will light up.



ON/OFF

● **Full Tank**
FULL Indicator Light

● **Frost Removal**
DEFROST Indicator Light

H M L
● ● ● **Airflow Speed**
Indicator Lights

Frost Removal Function: Auto detection of frost and auto defrosting function to ensure optimum performance in dehumidifying. The “**DEFROST**” indicator light will illuminate when functioning.

Full Tank Detection: When the water tank is full, the dehumidifier will be shut off automatically for protection. The “**FULL**” indicator light will illuminate in conjunction with a 5-sec “beep” alarm sound.

Compressor Cut-Off Protection: To avoid any damage to the compressor, the dehumidifier is designed to ban compressor from resuming operation within 3 minutes after it stops working.

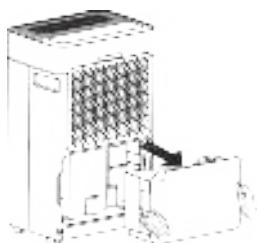
OTHERS

DRAINAGE

There are two methods of drainage to choose from.

01 Manual Drainage

When the tank gets full, the dehumidifier will alarm and stop working automatically. Meanwhile, the “**FULL**” indicator light will turn on. It is suggested to pour out the water in the tank.

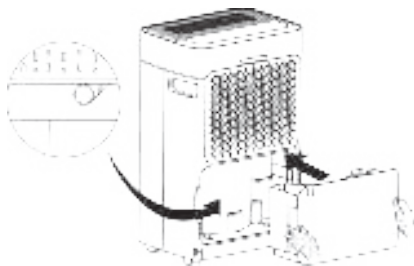


❶ Take out the tank gently.

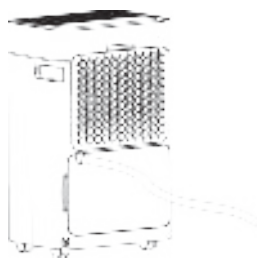


❷ Empty the tank and put it back in place (If the tank is not in the correct position, the indicator light will remain on).

02 Continuous Drainage (optional)



❶ Take out the water tank and observe the continuous drainage outlet.



❷ Insert the long hose into the continuous drainage outlet. Then put the water tank back in the dehumidifier. Keep the hose downward to ensure proper drainage.

CARE & CLEANING



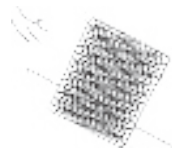
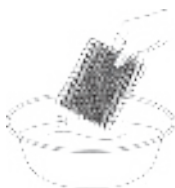
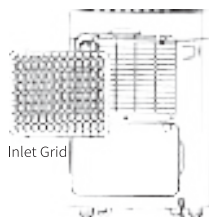
Attention:

Keep the machine unplugged before maintaining or washing.

1. Please clean the dehumidifier after turning it off for 1 hour.
2. Please use slightly water-dampened cloth to clean the dehumidifier.
3. Please do not use volatile chemicals, gasoline, detergent, chemical processed fabrics or other cleaning solutions, which may be harmful to the dehumidifier.
4. The filter is embedded inside the inlet grid, so they are actually integrated.
- 5. Please do not wash the dehumidifier with water directly.**

CLEAN THE INTAKE GRILLE

Experiments show that a dry and clean intake grille is great for dehumidifying effect. Therefore, it is suggested to clean and dry up the intake grille every two weeks



- 1** Take off the intake grille
- 2** Remove the dirt build-up and wash the intake grille with lukewarm water below 104°F(40°C)
- 3** Install to the dehumidifier before start-up

STORAGE

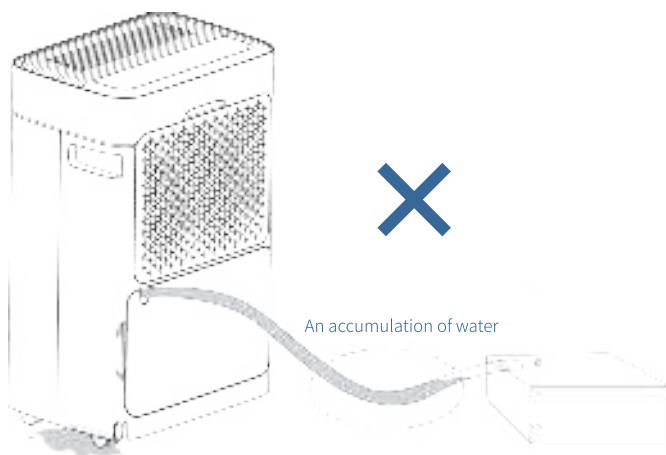
If you do not need to use the dehumidifier for a long time, please store it in the following ways:

1. Turn off the dehumidifier, cut off the power and sort out the power cord.
2. Empty the water tank and keep it dry.
3. Clean the intake grille and dry it out.
4. Put away the dehumidifier and place it in the position unexposed to sun.

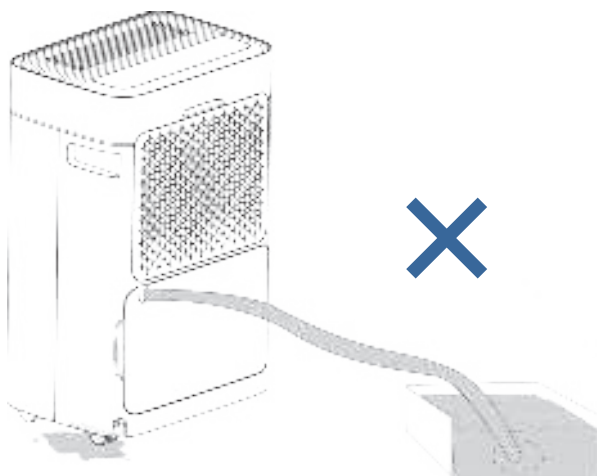
NOTICE OF CONTINUOUS DRAINAGE

Wrong Use Methods

❶ If there is a U shape or a V shape between two ends of the hose, the increasing accumulation of water in the valley may stop water from draining to the water collecting vessel. It eventually leads to a backflow to water tank or a water leak from other lower parts of the appliance.



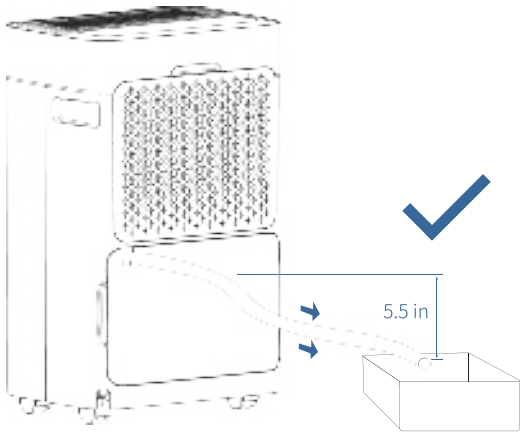
❷ If there is no space between the outlet of hose and the water collecting vessel, the increasing pressure of water caused by raising water level may result in a failure of drainage from the appliance. It eventually leads to a backflow to water tank or a water leak from other lower parts of the appliance.



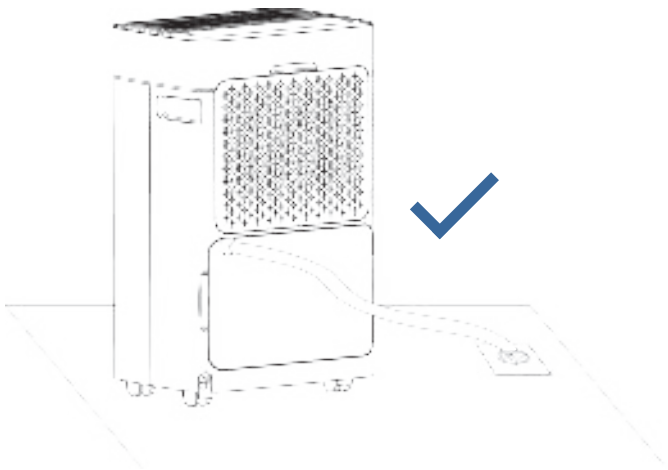
Advised Use Methods

❶ This method is applicable for external water collecting vessel, please note the following:

1. Keep the hose downward.
2. Make sure the drainage outlet of the appliance is always higher than the maximum water level of the water collecting vessel or water may flow backward.
3. Make sure there is always a height difference of 5.5 in between the outlet of hose and the drainage outlet of the appliance. The outlet of hose should be 5.5 in lower all the time.



❷ This method is applicable for floor drain. Well connect the hose to the appliance and place the other end to the floor drain.



TROUBLESHOOTING

| PROBLEMS | PROBABLE REASONS | SOLUTIONS |
|--|---|---|
| The dehumidifier does not work. | The power cord is not firmly plugged in the socket. | Make sure the power cord is securely plugged in the socket. |
| | The “FULL” indicator light is on. | Please remove the water from the tank or replace the tank in its place. |
| | The room humidity is lower than setting. | Please reset the humidity setting of the machine to ensure it is lower than the humidity of the room. |
| Dehumidifying effect is not obvious. Or the dehumidifier is not removing moisture. | The filter is dusty. | Please clean the filter and make sure there is at least a 10-inch space around the dehumidifier. |
| | The inlet or outlet is blocked. | |
| | Doors and windows are open. | Check that all doors and windows are securely closed. |
| | The room temperature or humidity is too low. | This is normal. |
| The dehumidifier is a little noisy. | The vibration may be caused by uneven placement. | Please put the machine in a flat place. |
| | The intake grille is clogged. | Please clean the intake grille. |
| The air turbine does not work. | The intake grille is clogged. | Please clean the intake grille. |

The display shows "E1", "E2" or "H1"

| | |
|-------|---|
| E1/E2 | The component inside dehumidifier is under open circuit or short circuit. |
| H1 | The indoor temperature is higher than 167°F. |



If you have any other problems, please contact us.



Customer Service Email: Service-US@Humsure.com

WARRANTY & SUPPORT

WARRANTY

Humsure offers a 12-month warranty to all of our products together with the original proof of purchase when a defect occurred, including those newly purchased and unused, from Humsure or through an authorized reseller, wholly or substantially, or as a result of faulty manufacturing parts, or workmanship during the Warranty Period. The warranty does not apply if damage is caused by other factors, including but without limitation of:

- (a) Normal wear and tear;
- (b) Abuse, mishandling, accident or failure to follow operating instructions;
- (c) Exposure to liquid or infiltration of foreign particles;
- (d) Servicing or modification of the product other than by Humsure.

There is a professional team for the warranty service , but we always encourage our customers to contact us if any issues, regardless of warranty terms. If you are experiencing an issue with Humsure's product, you can reach out to us at Service-us@humsure.com, we will dedicate our efforts to resolve it for you

Extend 1-Year Warranty for Free

Register your product at www.humsure.com to get 1-year extended warranty for free.

Customer Support

If you have any questions or concerns about our product, please feel free to contact our expert support team. Humsure customer service is ready to help

HUMSURE LLC
V RYAN SOLE MBR
1321 W MAIN ST PMB 515
STERLING, CO 80751

Support Hours
24Hours available

HUMSURE

For FAQs and more information please visit :

www.humsure.com



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Service-us@humsure.com

We are expecting to see our products fulfill your life and hear your voice.

Your satisfaction means a lot to us.

Please tag us if you share a snap on your social media.

Manufacturer: NINGBO AQUART ENVIRONMENTAL APPLIANCE CO.,LTD

Address: 298 BINHAI AVENUE, HANGZHOU BAY NEW DISTRICT, NINGBO,

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| 文件名称 | 禾薯美国AP16-2018EE-说明书 |
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| 尺寸规格 | 143×210 mm |
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| 印刷要求 | 双面彩印 上油 |